# Pretrained language model transfer on neural named entity recognition in Indonesian conversational texts

Rezka Leonandya Kata.ai Jakarta, Indonesia rezka@kata.ai **Fariz Ikhwantri** Kata.ai Jakarta, Indonesia fariz@kata.ai

#### Abstract

Named entity recognition (NER) is an important task in NLP, which is all the more challenging in conversational domain with their noisy facets. Moreover, conversational texts are often available in limited amount, making supervised tasks infeasible. To learn from small data, strong inductive biases are required. Previous work relied on hand-crafted features to encode these biases until transfer learning emerges. Here, we explore a transfer learning method, namely language model pretraining, on NER task in Indonesian conversational texts. We utilize large unlabeled data (generic domain) to be transferred to conversational texts, enabling supervised training on limited in-domain data. We report two transfer learning variants, namely supervised model fine-tuning and unsupervised pretrained LM fine-tuning. Our experiments show that both variants outperform baseline neural models when trained on small data (100 sentences), yielding an absolute improvement of 32 points of test F1 score. Furthermore, we find that the pretrained LM encodes part-of-speech information which is a strong predictor for NER.

# 1 Introduction

Named entity recognition (NER), the task of assigning a class to a word or phrase of proper names in text, is an essential ability for conversational agents to have. For example, in food delivery application, an agent needs to acquire information about the customer's food detail and address. NER is all the more challenging on conversational texts because of their noisy characteristics, such as typos, informal word variations, and inconsistent naming in named entities. Furthermore, conversational texts are often available in diverse domains and limited amount, making supervised training arduous due to data limitation. To learn from limited data, strong inductive biases are necessary. In this work, we explore transfer learning techniques as a way to help neural models learn and generalize from limited data on NER task in Indonesian conversational texts.

Transfer learning, or sometimes known as domain adaptation, is an important approach in NLP application, especially if one does not have enough data in the target domain. In such scenarios, the goal is to transfer knowledge from source domain with large data to target domain so as to improve the model performance on the target domain and prevent overfitting. Early research in transfer learning, especially with entity recognition in mind, were tackled by feature augmentation (Daumé, 2007), bootstrapping (Wu et al., 2009), and even rule-based approach (Chiticariu et al., 2010).

Recently, neural networks emerge as one of the most potent tools in almost all NLP applications. Although neural models have achieved impressive advancement, they still require an abundant amount of data to reach good performance. With limited data, neural models generalization ability is severely curtailed, especially across different domains where the train and test data distributions are different (Lake and Baroni, 2017). Therefore, transfer learning becomes more critical for neural models to enable them to learn in data-scarce settings.

Transfer learning in NLP is typically done with two techniques, namely parameter initialization (INIT) and multi-task learning (MULT). INIT approach first trains the network on source domain and directly uses the trained parameters to initialize the network on target domain (Lee et al., 2018), whereas MULT simultaneously trains the network with samples from both domains (Aguilar et al., 2017). Recently, INIT approaches were made highlight by the incorporation of pretrained language models (Peters et al., 2018; Ruder and Howard, 2018; Radford, 2018) to neural models, reaching state-of-theart performance across various NLP tasks.

Indonesian NER itself has attracted many years of research, from as early as using a rule-based approach (Budi et al., 2005) to more recent machine learning techniques, such as conditional random field (CRF) (Luthfi et al., 2014; Leonandya et al., 2015; Taufik et al., 2016), and support vector machine (SVM) (Suwarningsih et al., 2014; Aryoyudanta et al., 2016). The latest research was done by Kurniawan and Louvan (2018) where they investigated neural models performance with word-level and character-level features in Indonesian conversational texts.

In this paper, we apply and evaluate a recent technique of transfer learning, namely language model pretraining. We use the pretrained LM to extract additional word embedding input representations for the neural sequence labeler in Indonesian conversational texts. The work in this paper is organized as follows: We first train a language model on generic domain unlabeled Indonesian texts U (e.g., Wikipedia). We then use a smaller domain-specific source corpus S (e.g., task-oriented conversational texts) to either: (a) fine-tune the pretrained LM or (b) train a neural sequence labeler using the pretrained LM's representation as additional input. If we proceed with (a), then the next step is to train a neural sequence labeler on the target domain  $\mathbb{T}$  (e.g., smalltalk conversational texts) using fine-tuned LMs representation as additional input. If we proceed with (b), then the next step is to fine-tune the neural sequence labeler on the target domain corpus  $\mathbb{T}$ . We evaluate and compare our approach with other models, namely a neural sequence labeler without LM pretraining and a multi-task approach trained on varying amount of training data from  $\mathbb{T}$ .

## 2 Methodology

To allow models to learn from small conversational data, we introduce two variants of three-step training procedure. Both variants use additional input of word embedding representations derived from a bidirectional LSTM language model (biLM). The word embedding representations used in this paper is ELMo (Peters et al., 2018).

#### 2.1 Transfer Learning

As mentioned briefly in Section 1, there are two variants of transfer learning used in this paper. Details of both approaches are shown in Figure 1.

**Supervised fine-tuning** With ELMo representations, this approach first trains a model using labeled data from source domain S; next, it initializes the target model with the learned parameters; finally, it fine-tunes the target model using labeled data from target domain T. All weights of the model except the pretrained LM are updated.

**Unsupervised fine-tuning** Unsupervised finetuning is inspired by ULMFiT (Ruder and Howard, 2018). Rather than training on the source domain and fine-tuning on the target domain, this approach fine-tunes the pretrained LM using unlabeled data from source domain  $\mathbb{S}$ ; then, it trains the target model using labeled data from target domain  $\mathbb{T}$ . All weights of the model except the pretrained LM are updated.

#### 2.2 Dataset

In this paper, we use Indonesian language. There are three datasets: unlabeled  $\mathbb{U}$ , source  $\mathbb{S}$ , and target  $\mathbb{T}$ . We evaluate our approach in the settings that  $\mathbb{U}$  is of generic domain (newswire or formal) and the  $\mathbb{S}$  and  $\mathbb{T}$  are of specific domain (conversational).

	Ν	DW	Т	AVG
TO train	10142	16930	129841	12.7
TO dev	1250	4291	16021	12.8
TO test	1205	3868	14610	12.12
ST train	11577	9034	434408	3.74
ST dev	3289	3749	12583	3.82
ST test	1641	2265	6300	3.83
TOL	916838	144028	6652122	7.25

Table 1: Number of sentences (*N*), number of distinct words (*DW*), number of tokens (*T*), and average sentence length (*AVG*) in TO, ST, and TOL dataset.

For the unlabeled data, we use Kompas-Tempo (newswire) (Tala, 2003) and Indonesian Wikipedia. Unless stated otherwise, we refer to the former and the latter as KT and Idwiki, respectively.

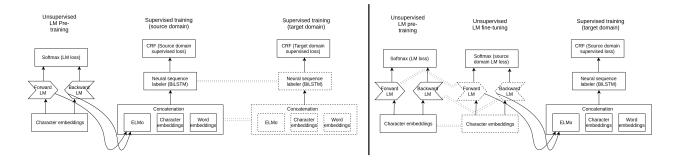


Figure 1: Double dash line represents weight transfer. **Top**: Supervised fine-tuning by fine-tuning the neural sequence labeler on the target domain. The CRF layer is replaced. **Bottom**: Unsupervised fine-tuning by fine-tuning the pretrained LM on the source domain.

Entity	Train	Test	Dev
AREA	78	6	6
CURRENCY	1213	140	139
DATETIME	2982	347	350
DURATION	339	26	38
EMAIL	226	21	23
LENGTH	169	14	20
LOCATION	6322	709	791
NUMBER	3966	404	471
PERSON	4031	477	480
PHONE	466	49	53
TEMPERATURE	70	4	8
VOLUME	58	4	8
WEIGHT	134	11	11

Table 2: Number of labels contained in the TO dataset. There are 13 labels in total.

For source and target domain data, we use our own manually labeled dataset, the same dataset introduced by (redacted for anonymity), namely SMALL-TALK as the target domain and TASK-ORIENTED as the source domain. The former is a 16K conversational messages from users having small talk with a chatbot, whereas the latter contains 12K task-oriented messages such as movie tickets booking, and food delivery. For the rest of the paper, unless stated otherwise, we refer to the former as ST and the latter as TO.

For the unsupervised fine-tuning approach, since we do not need labeled data for the source domain  $\mathbb{S}$ , we can easily add more unlabeled dataset to our source domain  $\mathbb{S}$ . Conveniently, we have a large unlabeled Indonesian conversational texts at our disposal, which is a superset of the TO labeled dataset. We refer to this bigger unlabeled conversational dataset as TOL. Using this dataset, we can perform unsupervised fine-tuning with a larger data size compared to that of supervised fine-tuning. Due to proprietary and privacy reasons, unfortunately, we cannot publish our Indonesian conversational texts. We present our dataset statistics in Table 1 and the label details in Table 2 and 3.

Entity	Train	Test	Dev
DATETIME	49	20	21
EMAIL	20	7	8
GENDER	241	64	85
LOCATION	2672	813	867
PERSON	2455	749	754
PHONE	44	18	21

Table 3: Number of labels contained in the ST dataset. There are 6 labels in total.

#### **3** Experiments and results

#### 3.1 Experiment setup

We use Rei et al.'s (Rei, 2017) implementation<sup>1</sup> for the multitask model and AllenNLP<sup>2</sup> for the rest of our models. For every combination of training dataset and model, we tune the dropout rate (Srivastava et al., 2014) by grid search on [0.25, 0.35, 0.5, 0.65, 0.75] for both the ELMo and the neural sequence labeler using the same random seed for all configurations. We do not tune other hyperparameters due to computational resource constraints.

For all models, we use identical data preprocessing: words are lowercased, BIO scheme is used, and start end tokens are excluded from the vocabulary. For the multitask model, we use identical settings to that of (Rei, 2017). For the rest of the

<sup>&</sup>lt;sup>1</sup>https://github.com/marekrei/

sequence-labeler

<sup>&</sup>lt;sup>2</sup>https://github.com/allenai/allennlp

Models	F1 Dev	F1 Test
CNN-BiLSTM-CRF	85.94	85.85
+ELMo Idwiki	87.67	87.72
+ELMo KT	86.88	87.11
+Flair Idwiki	87.12	88.41
+Flair KT	71.16	71.73

Table 4: Accuracy of the baseline model and the baselines with the pretrained embeddings (ELMo and Flair trained on Idwiki and KT data) trained and evaluated on TO data.

models, we use different settings: word and character embedding sizes are set to 50 and 16, respectively. Character embeddings are formed by a CNN with 128 filters followed by highway layers and a ReLU activation layer. Both word and character embeddings are initialized randomly. ELMo embedding size is set to 1024. The LSTMs are set to have 200 hidden units and 2 layers. We apply L2 regularizer of 0.1 to all layers and early stopping is used with a patience of 25. We use Adam (Kingma and Ba, 2014) optimization with learning rate of 0.001 and we clip the gradient at 5.0. We run our experiments with batch size of 32 and epochs of 150. We evaluated all our experiments with CoNLL evaluation: micro-averaged F1 score based on exact span matching.

# 3.2 Impact of pretrained LM embeddings

To assess the impact of the pretrained LM embeddings, first we compare the performance of the baseline model to the baseline models with pretrained LM embeddings on NER task evaluated on TO dataset. We use CNN-BiLSTM-CRF by (Ma and Hovy, 2016) as our baseline model and ELMo as our pretrained LM embeddings. In addition to ELMo, we also use Flair (Akbik et al., 2018) as it reaches state-of-the-art performance on English NER task<sup>3</sup>. Flair also differs from ELMo because it is trained with character-level softmax. We use the default hyperparameters provided by (Akbik et al., 2018) to train Flair LM<sup>4</sup>.

From Table 4 we can see that adding LM em-

beddings improves the overall performance. ELMo yields small absolute improvement of dev F1 score when trained on both Idwiki and KT than the baseline. Flair, although obtains roughly the same dev F1 score when trained on Idwiki, does not perform well when trained on KT. This result might be attributed to the fact that KT contains far fewer sentences compared to IdWiki (around 9 times fewer). We link this result to an observation made by (Yu et al., 2018) which stated that character language models are unstable when the training data is not big enough. Therefore, we do not proceed with Flair for the next experiment with our two approaches.

# 3.3 Main experiment

We experiment with three model groups. The first group is the baseline models, consisting of a singletask learning model using CNN-BiLSTM-CRF (Ma and Hovy, 2016) and a multitask approach (Rei, 2017), which uses an LSTM-BiLSTM-CRF with an additional LM loss. The second and third groups involve our first and second approaches, which are the unsupervised language model fine-tuning and the supervised neural sequence labeler fine-tuning, respectively.

We train the models in each group on different percentages of the target domain training data  $\mathbb{T}$ . We do this to assess the impact of our supervised and unsupervised fine-tuning approach when presented with varying amount of training data. Table 5 shows the number of entities of the ST data with different percentages of training sentences used. Table 6 shows the result of our experiments. All numbers shown in the table come from models with the best hyperparameter on the target domain validation set.

# 3.3.1 Model name conventions

Here we explain the patterns for naming our models in Table 6 and the rest of our paper: LM indicates an unsupervised step, whereas Sup is for the supervised step. A dash (-) shows a fine-tuning step (supervised or unsupervised), an underscore (\_) represents the move from LM training to BiLSTM training, and a square bracket ([]) represents which dataset used in the unsupervised (LM) or the supervised (Sup) step. For example, one can interpret a model named LM[Idwiki]\_Sup[TO-ST] as a model which: (1) uses pretrained LM trained on Idwiki

<sup>&</sup>lt;sup>3</sup>as of 03/01/2019

<sup>&</sup>lt;sup>4</sup>https://github.com/zalandoresearch/ flair

Entity	1%-100	5%-502	10%-1004	25%-2511	50%-5022	75%-7533
DATETIME	2	4	8	18	27	39
EMAIL	2	5	3	7	11	17
GENDER	4	18	26	65	123	174
LOCATION	30	137	265	640	1345	2019
PERSON	20	122	251	606	1216	1829
PHONE	1	2	5	8	22	31

Table 5: Number of labels contained in the ST training dataset. The training data percentage is followed by the total number of training sentences.

Crewe	Model name	Unlabeled data for	Unlabeled data for Source domain					Target domain test F1 score				
Group	woder name	pretrained LM	data	1%	5%	10%	25%	50%	75%	100%		
Baselines	CNN-BiLSTM-CRF	-	-	0.59	43.84	50.86	62.19	72.64	72.79	75.81		
Basennes	Rei (2017)	-	-	41.44	59.43	68.03	74.30	80.47	<u>83.23</u>	85.12		
Supervised fine tuning	LM[Idwiki]_Sup[TO-ST]	Idwiki	TO	73.17	77.25	77.21	80.31	82.27	83.54	84.62		
Supervised fine-tuning	LM[KT]_Sup[TO-ST]	KT	TO	<u>71.84</u>	75.16	76.42	79.11	82.88	83.18	84.49		
Unsupervised fine-tuning	LM[Idwiki-TOL]_Sup[ST]	Idwiki	TOL	67.10	74.05	<u>77.49</u>	79.76	83.82	83.17	85.78		
Unsupervised inte-tuning	LM[KT-TOL]_Sup[ST]	KT	TOL	64.48	<u>75.55</u>	77.77	80.99	83.09	82.74	85.76		

Table 6: Experiment results on the ST test data. Models are trained on ST training data with varying number of training instances. Bold and underline indicates the highest and the second highest test F1 score, respectively.

Crown	Model name	Unlabeled data for Source domain Target domain dev F1 score					re			
Group	woder name	pretrained LM	data	1%	5%	10%	25%	50%	75%	100%
Summined for turing	LM[Idwiki]_Sup[TO-ST]	Idwiki	ТО	71.12	75.02	77.28	80.36	81.85	81.82	82.96
Supervised fine-tuning	LM[KT]_Sup[TO-ST]	KT	TO	70.42	73.79	75.12	79.95	81.39	82.04	82.33
	LM[Idwiki-TOL]_Sup[ST]	Idwiki	TOL	65.43	74.64	77.71	81.14	82.68	83.71	84.37
Unsupervised fine-tuning	LM[KT-TOL]_Sup[ST]	KT	TOL	63.90	75.75	77.84	82.38	83.75	83.26	85.11
	Sup[TO-ST]	-	TO	66.08	69.94	71.91	76.68	81.00	80.78	82.04
Ablation	LM[Idwiki]_Sup[ST]	Idwiki	-	55.99	69.15	71.94	74.92	79.60	80.31	80.71
Ablation	LM[KT]_Sup[ST]	KT	-	53.79	66.70	71.39	74.61	78.68	78.91	81.02
	LM[TOL]_Sup[ST]	TOL	-	61.59	75.05	78.60	82.00	83.91	85.04	84.18

Table 7: Experiment results on the ST dev data. The original models and the ablation models are trained on ST training data with varying number of training instances. Bold and underline indicates the highest and the second highest test F1 score, respectively.

dataset, (2) trains the BiLSTM on the source domain dataset (TO), and (3) fine-tunes the BiLSTM on the target domain dataset (ST).

#### 3.3.2 Results discussion

**Baseline and multitask** Unsurprisingly, CNN-BiLSTM-CRF fails when the training data is as small as 100 sentences, reaching only 0.59% test F1 score. As the training data gradually increases, CNN-BiLSTM-CRF performs fairly well, reaching 75.81% test F1 score on the whole data. The multi-task model by Rei (2017) reaches 45.10% test F1 score when trained on 100 sentences training data. The absolute improvement from the baseline is huge considering that it only benefits from the LM loss and no additional signals from external labeled/unlabeled data are incorporated. It is also competitive compared to other models when trained on the whole data.

Supervised fine-tuning There is a significant increase of test F1 score using supervised fine-tuning compared to the baseline on every level of training data size. The gain from supervised finetuning is largest when the data is small. Both LM[Idwiki]\_Sup[TO-ST] and LM[KT]\_Sup[TO-ST] achieve the highest and second highest test F1 score when trained on 1% training data. However, when trained on 100% training data, supervised finetuning does not perform better than the multitask model. The gain of supervised fine-tuning seems to be diminishing as the training data grows larger. This hints that using supervised fine-tuning might not be necessary if labeled data is already present in adequate amount thus one can opt for simpler models such as the multitask model.

Unsupervised fine-tuning Overall, using unsupervised fine-tuning yields competitive result with the supervised fine-tuning. A notable difference is when the model trained with 1% and 100% training data. LM[Idwiki-TOL]\_Sup[ST] and LM[KT-TOL]\_Sup[ST] obtains the highest and the second highest F1 test score on 100% training data, respectively. On 1% training data, they fall behind the supervised fine-tuning by about 5 points of test F1 score. The huge unlabeled source domain data for the LM fine-tuning does not seem to be helping much on small training data. This hints that labeled data in small-moderate size is still more effective compared to unlabeled data which comes in massive size. Also, there does not seem to be a significant difference between the unsupervised fine-tuning and the multitask approach on 75% and 100% training data. Multitask approach seems to perform competitively when the training data size is vast enough. Again, this tells us that we might not need to perform unsupervised fine-tuning if labeled data is already present in adequate amount.

### 3.3.3 Ablation

An ablation study is conducted for both the supervised and unsupervised fine-tuning. We perform three ablations resulting in four models: two for the supervised fine-tuning group and one for the unsupervised fine-tuning. We carry out the ablations on the development set. Table 7 shows the result of the ablated models compared with the models of our two approaches.

The first ablation is removing the LM pretraining step but keeping the supervised fine-tuning using the source domain (Sup[TO-ST]). Notice that there is a sizable drop of test F1 score on every training data size compared to the supervised fine-tuning models, especially on 1% training data. The second ablation is omitting the intermediate supervised fine-tuning step while keeping the pretrained LM intact (LM[Idwiki]\_Sup[ST] and LM[KT]\_Sup[ST]). Without the supervised fine-tuning, the models' performance is markedly curtailed. Another interesting pattern is that removing the LM pretraining step does less harm than removing the supervised fine-tuning step, especially on small training data. On 1% training data, Sup[TO-ST] outperforms LM[Idwiki]\_Sup[ST] and LM[KT]\_Sup[ST]

by significant margins. It seems that the supervised fine-tuning part is where the model benefits the most. Nonetheless, even without the supervised fine-tuning, the pretrained LM alone is already a huge reinforcement for the models.

The last ablation is conducted by excluding the unsupervised fine-tuning step, which is the model named LM[TOL]\_Sup[ST]. We do the LM pretraining directly with the source domain data (TOL) without using the generic domain data. LM[TOL]\_Sup[ST] obtains highest F1 test score on 10%, 50%, and 75% training data and second highest F1 test score on 5% and 25% training data. This is quite surprising considering that LM[TOL]\_Sup[ST] is trained with the same fashion as LM[Idwiki]\_Sup[ST] and LM[KT]\_Sup[ST]: no fine-tuning and only BiLSTM with LM pretraining. The only difference is in the dataset used for the LM pretraining. We hypothesize that the gain stems from the fact that TOL is of conversational domain, whereas Idwiki and KT is of generic domain. Overall, LM[TOL]\_Sup[ST] also performs competitively compared to both the supervised and unsupervised fine-tuning models on every level of training data size. This highlights that one might not need to perform fine-tuning from a generic domain if a large in-domain unlabeled data is already at hand.

# 4 Analysis

From the observations of the previous section, we conclude that there are three main highlights regarding our fine-tuning approaches: (1) supervised transfer performs best on 1% training data, (2) unsupervised transfer obtains the best F1 score on 100% training data, and (3) pretraining the LM directly on the source domain (TOL) without fine-tuning works really well, attaining comparable result with both fine-tuning approaches. Here, we seek to establish more understanding of why (1), (2), and (3) happen.

Recent research have discovered that pretrained LM induce useful knowledge such as syntactic information for downstream tasks (Blevins et al., 2018; Linzen et al., 2016; Gulordava et al., 2018). Motivated by these findings, we formulate a hypothesis that the supervised and unsupervised fine-tuning models also learn advantageous knowledge for predicting named entities, namely part-of-speech (POS) information. It is also known that POS has been used as features for NER and they help improve the overall performance (Curran and Clark, 2003). To test this hypothesis, we train a diagnostic classifier (Veldhoen et al., 2016; Hupkes et al., 2018) using the models' hidden state representations as features on an Indonesian part-of-speech conversational dataset. In this experiment, the diagnostic classifier is a simple classifier (single layer neural network with a softmax output) to predict the POS tags. During training, the weights of the models are all frozen except the diagnostic classifier's weights. To train the diagnostic classifier, we use our own manually labeled POS dataset because to the best of our knowledge, there is no labeled Indonesian part-ofspeech conversational dataset that is publicly available. We also cannot publish our POS dataset due to proprietary and privacy reasons. We provide the dataset statistics in Table 8 and the label details in Table 9.

**POS tag schema** Here we explain the schema used in our POS tag dataset. The dataset is annotated by an Indonesian linguist. All 21 tags shown in Table 9 are the same tags as the English Penn Treebank POS tags (Marcus et al., 1994) except for: (1) CDI, NEG, PRL, SC, VBI, and VBT, which were taken from the Indonesian POS Tagset 1 (Pisceldo, 2009) and (2) NUM, PNP, and X, which were created based on the Indonesian grammar references. NUM stands for numbers (e.g., *tujuh*-seven). PNP is number pronouns, which is used to refer to person or object identified with numbers (e.g., *keduanya*-the two of them). X is for unrecognized words (e.g., *wkwk*-wkwk).

	Ν	DW	Т	AVG
POS train	4108	7077	34843	8.48
POS dev	1008	2109	9115	9.04
POS test	1283	3209	11111	8.66

Table 8: Number of sentences (N), number of distinct words (DW), number of tokens (T), and average sentence length (AVG) in POS dataset.

We train the diagnostic classifier using the hidden representations of: (1) the pretrained LM (for both the supervised and unsupervised fine-tuning approaches), (2) the neural sequence labeler (BiL-STM) trained on the source domain (for supervised fine-tuning), and (3) the fine-tuned language model on the source domain (for unsupervised fine-tuning). We report the accuracy on the development set. The test is carried out to check which step encodes the part-of-speech information better for both the supervised and unsupervised fine-tuning models. Note that here there is no target domain involved since we only want to know the quality of the POS information learned from the fine-tuning step.

Entity	Dev	Test	Train
CC	110	166	412
CDI	17	25	73
DT	295	350	1120
FW	561	505	1679
IN	439	502	1493
JJ	182	238	750
MD	271	365	1126
NEG	110	142	447
NN	1857	2306	7236
NNP	1341	1652	5213
NUM	280	370	1178
PNP	1	2	2
PRL	7	12	27
PRP	247	337	1018
RB	241	307	883
RP	42	61	193
SC	306	339	1126
SYM	1207	1481	4787
UH	382	511	1589
VBI	235	286	892
VBT	807	924	2817
WP	169	216	722
Х	8	14	60

Table 9: Number of labels contained in our POS dataset. There are 23 labels in total.

Table 10 shows the result of the diagnostic classifier trained on our POS dataset. In addition to the diagnostic classifier, we provide a simple baseline model that outputs the most frequent tag in the training set for a given word. For OOV word, the simple baseline model outputs the most frequent label in the training data. Given inputs from the pretrained LM, the diagnostic classifier performs considerably well on the development set. LM[TOL], LM[Idwiki], and LM[KT] obtains higher accuracies than the simple baseline model. LM[TOL] reaches higher accuracy than LM[Idwiki] and LM[KT]. This result aligns with our previous result that TOL is of conversational domain hence it is more useful for downstream tasks in conversational domain. The diagnostic classifier reaches slightly better accuracy when trained using inputs from the fine-tuned LM, vielding an absolute improvement of 1 point of dev accuracy. Since the differences between the accuracies of the diagnostic classifier are minuscule, this may explain why LM pretraining without fine-

Hidden representations input	Model name	Pretrained LM data	Source domain	Dev acc
-	Most frequent tag	-	-	84.51
	LM[Idwiki]	Idwiki	-	86.14
Pretrained LM	LM[KT]	KT	-	86.68
	LM[TOL]	TOL	-	92.05
Eine toned I M	LM[Idwiki-TOL]	Idwiki	TOL	92.52
Fine-tuned LM	LM[KT-TOL]	KT	TOL	93.08
	LM[Idwiki]_Sup[TO]	Idwiki	ТО	63.64
Neural sequence labeler (BiLSTM)	LM[KT]_Sup[TO]	KT	ТО	63.83
	Sup[TO]	-	ТО	58.62

Table 10: Diagnostic classifiers trained on part-of-speech (POS) task using the different models' hidden representations as input. We present the accuracy on the development set.

tuning (LM[TOL]\_Sup[ST]) is competitive with its fine-tuning counterpart (LM[Idwiki-TOL]\_Sup[ST] and LM[Idwiki-KT]\_Sup[ST]). Unsupervised finetuning might not be necessary if one already has access to a huge unlabeled in-domain data. With this result, we can also conclude that the LM pretraining (ELMo) induces useful syntactic knowledge, which in this case is part-of-speech information.

Surprisingly, the diagnostic classifier performances badly deteriorate on the development set given inputs from the BiLSTM. All models from this group obtain accuracies below the simple baseline model. This contradicts our previous result where supervised fine-tuning obtains adequate result on small training data. It seems that the BiLSTM does not encode part-of-speech information as good as the pretrained LM, even though it receives additional input from the pretrained LM (LM[Idwiki]\_Sup[TO] and LM[KT]\_Sup[TO]). We think that the supervised fine-tuning models may learn something other than the part-of-speech information which helps them perform well on the small training data. A plausible explanation would be that BiLSTM is learning NER-specific information during the supervised training on source domain, replacing the part-of-speech information from the pretrained LM.

## 5 Conclusion

In this paper, we investigate the impact of language model pretraining on named-entity recognition task in Indonesian conversational texts. We use two variants of three step training procedure: supervised fine-tuning (fine-tuning the BiLSTM) and unsupervised fine-tuning (fine-tuning the pretrained LM). Using both approaches, the neural models obtain significant increase from the CNN-BiLSTM-CRF and the multitask baseline on small training data, yielding an absolute improvement of 32 points of test F1 score. However, one might not need to finetune if: (1) a large unlabeled in-domain data is already at hand then one can train language model directly without any fine-tuning, and (2) an adequate amount of labeled in-domain data (in our case it's > 5000 sentences) is present then one can opt for simpler models such as the multitask model. Furthermore, we also find that the pretrained LM encodes part-of-speech information, which is a strong predictor for named entity recognition. The neural sequence labeler, on the other hand, seems to encode another information other than part-of-speech to help it perform well on NER task on small training data.

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