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1 Title - Exploring broad consent in the context of the 100,000 Genomes Project: a mixed  
2 methods study

3  
4 Running title – Broad consent in the context of genomic testing

5  
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13  
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18  
19 **ABSTRACT**

20 The 100,000 Genomes Project (100kGP) - a hybrid clinical-research initiative - was set up to  
21 analyse whole genome sequences (WGS) from patients living with a rare disease or cancer.

22 The project positioned participant consent as being of central importance, but consent in the  
23 context of genomic testing raises challenging issues. In this mixed-method study, we surveyed  
24 1,337 100kGP participants regarding their experiences of taking part in the project and  
25 conducted in-depth interviews with 24 survey respondents to explore these findings further.

26 Survey responses were analysed using descriptive statistics and interview data were analysed  
27 thematically. The consent approach of the 100kGP resulted in a proportion of our study's  
28 participants not understanding the complexities of the project and what types of results they  
29 might receive; for example, 20% of participants in the cancer arm did not recall what decisions  
30 they had made regarding additional findings. It is not surprising that a project such as this, with  
31 such diverse aims and participant groups, would throw up at least some challenges. However,  
32 participants reported being satisfied with their experience of the project to date. Our study  
33 highlights that in the context of consent for more complex endeavours, such as the 100kGP, it  
34 is important to assess (and document) an agreement to take part, but complicated decisions

35 about what and when to communicate may need revisiting over time in response to changing  
36 contexts. We discuss the implications of our findings with reference to participants of the  
37 100kGP and the newly formed NHS Genomic Medicine Service.

38 Keywords: Consent, genomics, 100,000 Genomes Project.

39

## 40 INTRODUCTION

41 The 100,000 Genomes Project <sup>1</sup> (100kGP) was a hybrid clinical-research initiative set up to  
42 sequence whole genomes from National Health Service (NHS) patients initially in England,  
43 but later extended to include Wales, Scotland and Northern Ireland. The project aimed to find  
44 molecular genetic diagnoses for people affected by rare conditions, as well as to improve  
45 treatment and outcomes for people with cancer. Identifying the genetic cause of a suspected  
46 rare disease, or improved treatment for someone with cancer were the ‘main findings’ to be  
47 provided to participants. Participants could also opt to receive ‘additional findings’ (AFs) and  
48 carrier testing, the results of which are still to be released. AFs are selected genetic risk factors  
49 that predispose for serious conditions, for which screening and/or treatment are usually  
50 available. The list of AFs looked for is still subject to change, as evidence evolves, but currently  
51 includes various cancer predisposition syndromes and familial hypercholesterolaemia(1). The  
52 NHS Genomic Medicine Service has been set up in England with similar aims and  
53 infrastructure to the 100kGP, though AFs will not initially be included(2). Through this new  
54 service whole-genome sequencing (WGS) will become a routine and frontline test in cross-  
55 cutting areas of medicine(3).

56

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<sup>1</sup> For more details regarding the 100kGP please visit [www.genomicsengland.co.uk/about-genomics-england/the-100000-genomes-project/](http://www.genomicsengland.co.uk/about-genomics-england/the-100000-genomes-project/)

57 The 100kGP framed participant consent as being of central importance (See Figure 1 for  
58 100kGP consent process). Indeed, one of its four main aims was ‘to create an ethical and  
59 transparent programme based on consent’(4). Consent in the context of genomic testing has  
60 long been seen as a challenging issue and more so with the hybrid nature of the 100kGP, where  
61 research and clinical elements were combined in the consent approach. The detailed but  
62 unfocussed approach of genome sequencing, and its familial nature, means that results can be  
63 hard to accurately forecast and might be unexpected, or may have ramifications for others  
64 beyond the person being tested(5).

65

66 Research ethics committees tend to place great weight on the importance of consent, partly in  
67 reaction to previous scandals where research participants have been lied to or kept unaware of  
68 important information(6). Clinical practice also elevates information provision during the  
69 consent process as the central method by which respect is shown for patient autonomy(7). The  
70 many uncertainties that surround genomics(8) make specific consent hard to achieve, and  
71 correspondingly, 100kGP participants were at some points asked to make broad rather than  
72 specific decisions; for example, they could decide whether to receive AFs or not, but they could  
73 not pick and choose what these AFs might be(1).

74 [Figure 1 here]

75 We undertook a mixed method study: in that we used a survey to generate quantitative data  
76 regarding participants’ recollections of the consent process for the 100kGP, and then explored  
77 the insights gained from the survey data more deeply with subsequent qualitative interviews  
78 which aimed to elicit how and whether consent for genomic testing appeared to be working in  
79 practice. This forms part of a wider study involving interviews with patients(9) and focus  
80 groups with health professionals(10) regarding views on consent and confidentiality in relation  
81 to genetic information.

82

## 83 MATERIALS AND METHODS

84 This study used a survey followed by in-depth interviews with a subset of survey respondents  
85 [Figure 2], aiming to further explore the findings of the survey and capitalise on the strengths  
86 of both qualitative and quantitative data in order to enhance the robustness of our  
87 conclusions(11). Ethics approval was obtained from the NHS South Central Hampshire  
88 Research Ethics Committee (reference number 13/SC/0041).

89 [Insert figure 2 here]

### 90 **Development of survey and interview schedule**

91 We developed initial survey questions based on a review of the extant literature about ethical  
92 issues in genomics (see supplementary information for survey questions). Co-authors discussed  
93 each question and reached a consensus about which to keep. Discussion focused on whether  
94 the proposed questions were likely to elicit meaningful data about the consent approach in the  
95 context of the 100kGP(12). In this paper we have focused on a selection of questions from the  
96 survey and reported interview data that linked to these questions, focusing on expectations  
97 regarding results, AFs, and familial communication.

98

### 99 **Recruitment**

100 We recruited participants through one Genomic Medicine Centre (GMC), which comprised  
101 nine NHS trusts and served 3.5 million people. Participants were NHS patients with a rare  
102 disease, their families (often patient's parents, but sometimes other affected family members),  
103 and patients with cancer. Health professionals (HPs) and research staff recruiting participants  
104 to the 100kGP handed out our survey to all participants who consented to take part in the  
105 100kGP with an accompanying information sheet that explained the purpose of the research.  
106 Respondents either completed the survey at that time or completed it later and then returned it

107 by post. In line with guidelines from the UK Health Research Authority(13), we inferred  
108 participant consent on receipt of a completed survey.

109

110 We have recruited 1,819 participants to the survey study in total. However, early in the course  
111 of the study, we revised the survey, and in this paper we report on the revised survey only,  
112 which was completed by 1,337 participants. Recruitment for the revised version of the survey  
113 took place from January 2017 to October 2018 with a response rate of 60% (the GMC recruited  
114 3,088 people to the 100kGP during this period, of whom 28% (n 865) were <18 and so not  
115 eligible to receive a survey). The survey contained an expression of interest slip regarding the  
116 interview study and participants could choose to fill this in to indicate their willingness to be  
117 interviewed. Forty-two percent (n 562) of survey responders expressed an interest in being  
118 interviewed. Of interested survey responders a purposeful sample of 10% (n 54), which  
119 included participants from a range of conditions, ages, and gender, were contacted by email or  
120 telephone. Of these, 24 were interviewed between May 2017-April 2018 (24 did not respond  
121 to email or phone contact, and a suitable date could not be found for 6). If they wished to  
122 proceed, a mutually convenient time and place was arranged. If participants came to the  
123 hospital, they were offered compensation for their travel and parking. All interviews were  
124 conducted by LB, who has a health psychology background and previous experience of  
125 interviewing people living with genetic conditions.

126

## 127 **Data analysis**

128 Interviews were transcribed and analysed thematically(14). We generated codes from the first  
129 few transcripts and used these to guide the coding of all transcripts; codes were added to the  
130 analysis as subsequent transcripts were analysed. Codes were organised into categories and  
131 then refined into two overarching themes. We considered each of these themes considering our

132 survey data. NVIVO (QSR International, v11.4.3 (2084) for Mac) was used to organise and  
133 manage the qualitative data and SPSS to conduct descriptive statistics for the survey data. No  
134 surveys were removed from the analysis if some data were missing so figures in results do not  
135 always total 100%.

136

## 137 RESULTS

### 138 **Demographics**

139 We surveyed and interviewed respondents from a range of ages, genders, and education levels  
140 - Table 1 shows the participant demographics. Overall, 70% of participants came from the  
141 ‘rare disease’ arm of the 100kGP, reflecting the 74% of rare disease participants recruited by  
142 the GMC in total. A higher proportion of women were interviewed than men; we attempted to  
143 redress this but were unsuccessful (see Table 2 for a comprehensive account of the survey  
144 results).

145 [Insert table 1 here]

146 [Insert table 2 here]

147 The following expands on our two themes.

148

#### 149 **1. “I don’t remember, maybe I didn’t understand it completely”**

150 This theme describes some participants’ struggle to call to mind the nature of the decisions  
151 they had been asked to make; the various misconceptions they held about the project; and that  
152 many were unaware of key implications of the project, for example the potential relevance for  
153 family members, or the likelihood of finding a diagnosis.

154 [Insert table 3 here]

155 Not all participants could recollect what decisions they had taken regarding whether to have  
156 AFs. This was more common in participants in the cancer arm of the project of whom 20%

157 (n=67) were ‘not sure’ if they had consented to have AFs, relative to only 5% (n=49) of rare  
158 disease participants. However, interview data suggested that poor recollection of decisions was  
159 perhaps more common than indicated by the survey as in some cases it became clear to the  
160 interviewer that a participant did not remember making a decision about AFs, despite indicating  
161 in the survey that they had chosen to find out about them (Table 3, quote 1). When these  
162 inconsistencies were pointed out to the participants, they appeared unconcerned. <sup>2</sup>

163

164 We asked participants about their recollections regarding the nature of AFs. Over two thirds of  
165 all survey participants (72%, n=755) thought that AFs would tell them about ‘all kinds of  
166 possible risks’. The 100kGP restricted AFs to a few select genomic variants known to  
167 predispose to serious conditions, for which treatment and/or screening is likely to be helpful.  
168 Less than 1% of participants are expected to have an AF under the current list <sup>3</sup> and the 100kGP  
169 participant information sheets stated that ‘The diseases we look for are uncommon, and the  
170 chance of you having one of them is low’(15).

171

172 Of those interview participants who did remember providing consent for AFs, many had  
173 misunderstood what this information would tell them (table 3, quote 2). Interview participants  
174 thought that AFs may tell them about their risk of developing conditions like arthritis,  
175 Huntington’s, brain cancer and Parkinson’s, none of which are being searched for by the  
176 100kGP. A few participants reported that they believed AFs would tell them about conditions  
177 that they already had, or those that would need “*immediate attention*” (P9 Rare Disease). The  
178 100kGP participant information stated that the project might ‘find something which could be  
179 important for the health of your family’(15); and we asked questions about the familial

---

<sup>2</sup> The researcher alerted the 100kGP team if a discrepancy was found and the team contacted the participant.

<sup>3</sup> As yet, no AFs have been reported to participants.



180 implications of participating. Our survey found that over three-quarters of participants (77%,  
181 n=997) reported that they had told their family members they were taking part in the project,  
182 whereas less than two thirds (62%, n=737) had told those family members that AFs might be  
183 found as well as a main finding.

184

185 We explored this further during interviews, where some participants discussed how it had not  
186 occurred to them to inform their relatives (Table 3, quote 3-4). Some did not understand why  
187 their results would be relevant to their relatives and thought AFs were personal to them: “*I*  
188 *think the additional is probably more personal to me isn't it?*” (P6 Rare Disease Parent). Some  
189 interview participants explained that they intended to inform relatives but had not “*through*  
190 *lack of opportunity*” (P17 Rare Disease Parent) or plan to “*if something [an AF] comes out*”  
191 (P14 Cancer). Also, many indicated that the people that they chose to talk to about the project  
192 were not blood relatives for whom the project might find medically relevant information, but  
193 unrelated family members whose support and opinion was important (Table 3, quote 5).

194

195 We asked questions about the likelihood that they or their family members would receive a  
196 diagnosis through the 100kGP. Participants tended to hold optimistic views about what they  
197 would get from the project. Over half of survey participants (62%, n=693) thought that it was  
198 likely (48%, n=533) or very likely (14%, n=160) that they, or their family member, would  
199 receive a diagnosis. In contrast, the 100kGP report on their website that an estimated 20-25%  
200 of participants will receive a diagnosis,(15) though this was not included in the information  
201 sheets or consent forms.

202

203 **2. “I don’t remember much, and I don’t understand everything, but that’s OK”**

204 This theme describes how many participants seemed unconcerned that they could not  
205 recollect some details of what they consented to – they trusted that HPs, and the project,  
206 would act in their interests.

207 [Insert table 4 here]

208 As survey data showed that some participants did not recall the decisions they had made and  
209 had not understood certain aspects of the project, we explored this with interview participants.  
210 Participants were aware that they could not remember everything; they may have remembered  
211 certain aspects, but rarely the details. What they did report was that they felt satisfied with the  
212 consent process and had been given enough information to make a decision about whether or  
213 not to participate and have AFs looked for (Table 4, quote 1).

214

215 Interviewees did not think the project was particularly complicated. When asked about the  
216 consent process, and if anything could have been made clearer, many said the project was  
217 clearly explained, made sense, and was ‘straightforward’. Trust appeared to play a part in why  
218 participants took the decision to participate, a finding also reported in other studies(16-20).  
219 Participants were not worried about the technicalities and trusted that the researchers would  
220 use their data responsibly (Table 4, quote 2), with the number of documents they received  
221 enhancing the perception of thoroughness and reliability (Table 4, quote 3). We specifically  
222 asked interview participants if they had concerns about their data being held electronically and  
223 all but one indicated they had no worries. The participant who did have concerns had made the  
224 decision to participate regardless as they felt that the potential benefits of participating  
225 outweighed these concerns (Table 4, quote 4). Participants put aside any concerns they had and  
226 put themselves in the hands of the expert: “*You have to trust these people. They’ve spent years*  
227 *in training [...] you have to put it [trust] into the HPs*” (P10 Cancer), with some participants  
228 feeling happy to sign the consent form before their HP felt comfortable to let them do so (Table

229 4, quote 5). The view that the project was trustworthy appeared to stem from several sources,  
230 for example participants attributed certain qualities to the project, such as not revealing  
231 information to insurance companies (Table 4, quote 6); written information about the project  
232 (Table 4, quote 7); investment in adjunct social research (Table 4, quote 8); positive past  
233 experience of the NHS (Table 4, quote 9); and specific mechanisms to preserve confidentiality  
234 (Table 4, quote 10).

235

236 Some participants were aware that they might be contacted in the future – after they had  
237 received their ‘main result’, since researchers would continue to look at their data and new  
238 evidence might emerge. These participants felt more relaxed about not being able to recall  
239 decisions, or understand exactly what results they would get, because they assumed this would  
240 be revisited in the future if necessary (Table 4, quote 11). Other participants assumed that an  
241 initial result letter was all that they would receive, and thought, wrongly, that their letter  
242 relating to ‘main findings’ meant that AFs had been checked for too (Table 4, quote 12).

243

## 244 DISCUSSION

245 In this mixed method study, we found that many participants in the 100kGP did not always  
246 remember the decisions they were asked to make during the consent process. They also had  
247 various misconceptions about what sort of results they might receive from the project and, in  
248 some cases, were unaware that the project might find health information relevant for their wider  
249 family. Participants tended to have an optimistic view of the likelihood of finding a diagnosis  
250 via the 100kGP, and most felt satisfied with their decision to participate, even when they were  
251 made aware that the decisions they appeared to take during the consent process were different  
252 to what they thought. Our study demonstrates that many participants do not appear to have  
253 given consent to take part in the 100kGP based on scrutinising and weighing up the large

254 volumes of information provided by the 100kGP, but instead because they trusted the HP that  
255 suggested that they consider taking part, and trusted the project itself(20). However, some  
256 participants may have been strongly weighted towards participating to be able access  
257 technological advances they (or their children) would not otherwise be offered. It is possible  
258 they felt ‘coerced by circumstance’ and had to put aside any concerns they may have; as one  
259 participant explained “*If you had told me that you were going to sell my information to the*  
260 *Russians, then I probably would have still done it*” (P6 Rare Disease Parent).

261

### 262 **Facilitating decision-making during consent conversations**

263 Our study has important implications for future practice regarding how patients’ consent is  
264 sought for genomic testing - especially considering the complexity hybrid clinical-research  
265 endeavours introduce - and what weight is subsequently attributed to the decisions taken during  
266 an initial consent conversation. The 100kGP approach, with its strong emphasis on  
267 comprehensive written information and lengthy consent consultations, clearly engendered trust  
268 in participants and was viewed positively, but perhaps because of functions other than  
269 information provision. The number of documents participants received may have enhanced the  
270 perception of thoroughness and reliability, acting like “symbolic tokens” (17, pg 2220) of  
271 legitimacy and trustworthiness. Whilst recent court cases have tended to focus on the adequacy  
272 of information provision (e.g. Montgomery <sup>4</sup>), provision of information is only part of the  
273 consent process. Dickert et al argue that consent is richer than respecting patient autonomy,  
274 recall of information and signing a form(21). Our study supports this, finding that the consent

---

<sup>4</sup> The Montgomery ruling (2015) established that it is not for a medical professional to decide what information to provide to a patient. Instead health professionals need to provide information that a reasonable patient would want to know as well as what the particular patient in question wants to know. The medical professional is or should reasonably be aware that the particular patient would be likely to attach significance to a risk of injury in treatment.

275 approach in the 100kGP encompassed additional ethically important functions, such as  
276 reinforcing trust.

277

278 Our data suggests that if the consent process for complex ongoing investigations - such as  
279 genomic testing - is judged solely on participants' ability to accurately recall the decisions they  
280 took; it would need rethinking. For example, some participants could not remember, or  
281 incorrectly remembered, whether they had asked for AFs to be looked for. This is in keeping  
282 with a previous interview study with rare disease participants from a genome sequencing  
283 project(22), where the study team demonstrated that interviewees who thought they had  
284 declined AFs – and stated their reasoning behind this decision – had actually consented to  
285 receive AFs during the consent process. Moreover, 61% of our survey participants thought that  
286 AFs would tell them about 'all kinds of possible risks', rather than a narrow menu of serious  
287 conditions for which screening and/or treatment is likely to be available. Whilst thinking AFs  
288 might be broader than they are is not necessarily harmful, it is concerning that some  
289 interviewees - who expressed that they had not chosen to find out about AFs - had ostensibly  
290 chosen to do so when they provided consent for the project (and vice-versa). Rigidly sticking  
291 to patient's binary answers to complex questions made some time ago, when there is little  
292 evidence that these answers reflect what they think today, may prove to be ill-advised(23).

293

294 This in turn presents a challenge to the usefulness of consent forms; what patients thought they  
295 had chosen, and what they had indicated at the time of consent, were at times different. This  
296 suggests that when difficult ethical questions arise in the clinic, for example if a health risk is  
297 inadvertently found during genomic testing where a patient could mitigate the risk if they knew  
298 about it, we should not exclusively decide what to do by deferring to their previous consent  
299 forms. The consent process should be seen as a continuum of ongoing communication to allow

300 for changes over time(24), and whilst the consent form might be a useful proxy for what a  
301 patient might currently think, our data suggests that this should not be assumed without  
302 question. It can be argued that inasmuch as a participant understands the decisions that they  
303 are making at the time of a consent conversation, their consent is ‘informed’, regardless of  
304 whether they can recollect the decisions they made. However, our research shows that people  
305 who have made decisions during the consent process would not necessarily endorse the  
306 decision that they took at that time when asked again at a later date. Whilst this does not  
307 necessarily mean that their original decision was not ‘informed’, it does mean that HPs should  
308 be aware that there is potentially a temporal aspect to ‘informed consent’, and a decision taken  
309 some time ago may not accurately reflect the decision that a participant might take today.

310

311 Our study also raises the question of how consent conversations functioned during the 100kGP  
312 – why did some participants apparently make different decisions to what they thought they  
313 had? Some people might have changed their mind over the months since joining the project, or  
314 perhaps had not engaged with questions in the same way when they were raised during their  
315 consent conversation, as when they explored them during their in-depth interview. The 100kGP  
316 consent process packed in a large quantity of information(4), and our data suggest that on the  
317 whole this was not seen as problematic by patients. There is a tension between providing  
318 sufficient information such that people can make informed decisions about genomic testing,  
319 and providing so much information that they cannot meaningfully engage with some of these  
320 decisions(3).

321

322 Our research indicates a potential discrepancy between the choices participants’ might have  
323 documented on their consent forms for 100kGP regarding AFs, and the choices that they  
324 actually intended to make. Perhaps discussions about AFs needed more prominence during

325 consent conversations, potentially at the expense of detailed discussion of issues like data  
326 security(25). Whilst it is clearly very important that participants have access to detailed  
327 information about the latter, if they find it relevant and useful, we feel it is important to consider  
328 how to provide information on these topics without overshadowing discussion of other issues  
329 that patients might consider more important. In complex situations like these, whilst the  
330 decisions needing discussion may be broad in scope, consent discussions may need to be  
331 tailored in the sense that they need to focus on the aspects of greatest concern to the particular  
332 individuals making these decisions. This will mean HPs moving away from aiming to cover  
333 everything in a tick box-type model.

334

### 335 **Informing patients about genomic tests**

336 Some participants had not considered that their results might be relevant to their blood  
337 relatives, and many participants had unrealistic expectations of the likelihood of receiving a  
338 diagnosis or AF. The majority of survey participants thought it was likely that they or their  
339 family member would receive a diagnosis from the project, whilst the actual figures are likely  
340 to be much lower. These results are supported by findings from a survey of rare disease 100kGP  
341 participants conducted by Genetics Alliance and Genomics England who found a mismatch  
342 between participant's hopes of taking part and what has actually been delivered so far by the  
343 project(2). Media discourse around genomics and personalised medicine - that tends to present  
344 the usefulness of genomic technology in a strongly positive light - may have contributed to  
345 creating high expectations as to what the 100kGP was able to deliver(26). Our research  
346 emphasises the importance of highlighting the potential limitations of genomic testing during  
347 the consent process – many people will not receive a genomic diagnosis, or their results may  
348 be unclear and difficult to interpret(5).

349

350 The benefits of genomic testing, especially testing for pre-symptomatic treatable diseases, will  
351 be realised partly by patients sharing this information with their relatives(27). Our findings  
352 reiterate the importance of ensuring that people having genomic testing are made aware that  
353 their decisions, and their results, may have relevance for their blood relatives. One participant  
354 expressed this particularly clearly: *“If someone had said that to me, go home and speak to your*  
355 *family about it, then I would have thought “oh yeah actually”, but it’s only you speaking about*  
356 *it now that I actually stop to think about them”*. It appears paradoxical that the rare disease  
357 participants were taking part in a project with their family members but did not fully recognise  
358 that results from the project might have relevance for others in their family. Participants seemed  
359 to have compartmentalised certain findings, maybe this helped them understand this complex  
360 project. Our survey confirmed that the majority of participants had not told their relatives about  
361 their decision about AFs. Whilst this does not necessarily mean that they would not go on to  
362 inform their relatives if an AF was found, earlier awareness that genomic testing could reveal  
363 information of familial relevance might make this process easier (28). Previous research  
364 indicates that patients generally recognise the importance of sharing genetic information with  
365 family members, especially regarding risks of diseases that can be prevented or treated(9),  
366 although, in practice, some patients struggle to inform their at-risk relatives in a timely  
367 fashion(29). We suggest that during the consent conversations for genome sequencing, patients  
368 should be encouraged to consider talking to their relatives about their decision to have a test.

369

### 370 **Implications for the NHS Genomic Medicine Service**

371 Despite the inaccurate recollection and misperceptions about the project, participants generally  
372 felt satisfied with their decision to take part in the 100kGP. Many participants expressed trust  
373 in the project and the HPs involved, and were unconcerned even when it was pointed out that  
374 some of the decisions they made during the consent process were different to what they had



375 previously thought. This finding may be connected to trust that the project would ‘do the right  
376 thing’ regardless. If this is the case, then the project has a responsibility to continue acting in a  
377 trustworthy manner, which may involve adapting the existing consent process to include  
378 determining whether participants who consented to have AFs looked for are still happy to  
379 receive them.

380

381 Our study suggests that whilst consent conversations for the 100kGP did not always succeed  
382 at informing participants and eliciting what they really thought about particular questions, they  
383 were fulfilling wider functions such as reinforcing trust(21). Some 100kGP participants will  
384 have chosen to take part based on trust rather than on carefully weighing and considering large  
385 volumes of information(20). This underlines the importance of the newly formed NHS  
386 Genomic Medicine Service focussing on trustworthiness by reflecting on empirical findings,  
387 from studies such as ours, and continuing to refine and research the consent process(30). This  
388 trust needs to be maintained by ensuring that genomic testing takes place within a system of  
389 processes, where patients can be confident that their data will be protected appropriately, and  
390 that their preferences will guide the sorts of results that might be looked for(3, 31). Part of this  
391 process might involve ensuring that patients are not given the illusion of clear-cut choices if  
392 these might later be hard to interpret and honour.

393

394 We argue that in the context of the NHS Genomic Medicine Service, consent conversations  
395 need to be more open-ended(32), with participants aware that aspects of their consent might  
396 need to be revisited over time in response to changing contexts. Findings from other studies  
397 support this, suggesting that patients would like more information and more contact throughout  
398 the process of genomic testing(2). The Consent and Confidentiality guidelines in genomic  
399 medicine move towards this, offering a ‘record of discussions’ template as opposed to a consent

400 form(33). As genomic testing transitions from being available only via projects like the  
401 100kGP, with dedicated research time and infrastructure to support it, to being routinely  
402 offered in the NHS(31), we highlight the need to examine our practices regarding consent. This  
403 is reiterated by the Nuffield Council on Bioethics who outline the limitations of one-off consent  
404 in fast changing areas such as genomics, where outcomes are sometimes unexpected(30).  
405 Nevertheless, genetics services are still using consent forms despite a record of discussions  
406 template being recommended in a previous edition of the Consent and Confidentiality  
407 guidelines(34). Consent may not be operating in the ways that we expect, and further research  
408 is needed to explore strategies to improve patients' engagement with, and recollection of, the  
409 key decisions they are asked to make during consent conversations about genomic testing. We  
410 plan to further explore 100kGP participant experiences of receiving their main results and AFs.

411

#### 412 **Strengths and Limitations**

413 The response rate for our survey was 60% and we recruited participants from a broad range of  
414 ages and disease types. However, 15% of surveys returned had missing data. Studies reporting  
415 the experience of participating in the 100kGP often focus on participants with rare disease (2,  
416 20, 25), whereas we have also explored the experience of participants with cancer. The results  
417 presented in this study are from one GMC, so we cannot say with certainty that these findings  
418 are representative of other GMC participant experiences. However, the consent documents and  
419 training for conducting consent appointments were standardised nationally. Some of the  
420 wording in the survey could have been interpreted differently by different people (e.g. what do  
421 'likely' and 'information about a diagnosis' mean?). Due to the mixed methodology we were  
422 able to explore the findings from the survey in more detail in the interviews, to clarify points  
423 further and to explore wider topics.

424

425 CONCLUSION

426 Seeking participant views about the 100kGP is essential for ensuring that the NHS Genomic  
427 Medicine Service evolves in an ethically-sound way, that is in a way that benefits and respects  
428 participants and their relatives as well as protecting them from potential harm. It is not  
429 surprising that a project such as this, with such diverse aims and participant groups, and blend  
430 of research and clinical aims and governance, would throw up at least some challenges. Our  
431 findings suggest that consent alone cannot bear the weight of all subsequent decisions about  
432 what findings to disclose from WGS. Consent was of central importance to the 100kGP;  
433 however, different aims were achieved through the consent process than were originally  
434 planned. Our research shows that some participants did not remember key details of decisions  
435 taken during their initial consent conversation and had expectations that differed from those  
436 the project could deliver, emphasising that genomic testing needs to happen in a context  
437 whereby these issues can be dealt with along the way. Providing participants with a copy of  
438 their consent forms, as the 100kGP did, may be a useful step in allowing people to remind  
439 themselves of the decisions they made at the time of their initial consent conversation.  
440 However, such an approach is not sufficient to conclude that a person still holds the same views  
441 now that they appeared to at the time of the consent conversation. We highlight the need for a  
442 national discussion about the role of consent in the NHS Genomic Medicine Service – how can  
443 we best facilitate it, and how should we respond to questions that patient consent alone cannot  
444 answer? Our paper raises the question: are participants in the 100kGP prepared for the issues  
445 that arise from not remembering or understanding discussions had and decisions made in the  
446 initial consent appointments?

447

448 CONFLICTS OF INTEREST

449 The authors declare no conflict of interest.

450

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460

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