

## ABSTRACT

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*Phenomenology study: Nurse experience applying therapeutic communication overcoming the impact of hospitalization overcoming in pre school Children in Clara Charitas hospital KM. 7 Palembang.*

### SKRIPSI

**PROGRAM STUDI ILMU KEPERAWATAN DAN NERS  
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**Background:** *the number of hospitalized Children in hospitals is still high, in 2015 as many as 2,78% of children in Indonesia were hospitalized, while the impact of hospitalization was unavoidable. Reducing the impact of hospitalization can be done by applying therapeutic communication, but the application of communication to overcome the impact of hospitalization have not been maximized, so this research is conducted to find out the experience of nurses applying therapeutic communication to overcome the impact of hospitalization to pre-school children.*

**Objective:** *the study aims to explore and analyze deeply of nurses experience applying therapeutic communication overcoming the impact of hospitalization to pre school children.*

**Method:** *the study uses a qualitative research method with a phenomenological approach with 4 nurses participant. Data analysis using Colaizzi analysis.*

**Result:** *this study result 8 themes, namely: 1) experience applying therapeutic communication overcome the impact of hospitalization. 2) Nurse's opinion about therapeutic communication. 3) the feeling of nurse's in implementing therapeutic communication. 4) Approach in applying therapeutic communication. 5) Nurse obstacles in applying therapeutic communication. 6) Efforts to overcome obstacles in applying therapeutic communication. 7) nurses action in applying therapeutic communication 8) Pre interaction stage of therapeutic Communication interaction*

**Suggestions:** *Give training too improve therapeutic communication knowledge and skills to Clara Room nurses.*

**Keywords:** *Experience, nurses, therapeutic communication, hospitalization*