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A New Leadership Development Model for Nursing Education

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Abstract

Background

Leadership competency is required throughout nursing. Students have difficulty understanding leadership as integral to education and practice. A consistent framework for nursing leadership education, strong scholarship and an evidence base are limited.

Purpose

To establish an integrated leadership development model for prelicensure nursing students that recognizes leadership as a fundamental skill for nursing practice and promotes development of nursing leadership education scholarship.

Method

Summarizing definitions of nursing leadership, conceptualizing leadership development capacity through reviewing trends, and synthesizing existing leadership theories through directed content analysis.

Discussion

Nine leadership skills form the organizing structure for the Nursing Leadership Development Model. Leadership identity development is supported via dimensions of knowing, doing, being and context.

Conclusion

The Nursing Leadership Development Model is a conceptual map offering a structure to facilitate leadership development within prelicensure nursing students, promoting student ability to internalize leadership capacity and apply leadership skills upon entry to practice

Introduction

Few nurses would argue that practice innovation, <u>quality improvement</u>, and effective care delivery require leadership. Nursing education literature suggests a heightened awareness of the need for leadership, as well as a wide variety of pedagogical approaches for developing leadership skills in nurses (e.g., <u>Curtis, de Vries, & Sheerin, 2011</u>; <u>Curtis, Sheerin, & de Vries, 2011</u>; <u>Yoder-Wise, 2012</u>). Some pedagogical approaches in use include application of the Active Learning Model (<u>Middleton, 2013</u>), service learning (<u>Foli, Braswell, Kirkpatrick, & Lim, 2014</u>) clinical integration (<u>Pepin, Dubois, Girard, Tardif, & Ha, 2011</u>), simulation experiences (<u>Pollard & Wild, 2014</u>) and the use of the social justice framework (<u>Waite & Brooks, 2014</u>). The American Association of Colleges of Nursing (AACN) has acknowledged the criticality of <u>leadership development</u> in both the baccalaureate and master's educational essentials (<u>American Association of Colleges of Nursing, 2008, American Association of Colleges of Nursing, 2011</u>). Realities such as the rate of change in health care, staffing shortages and the heightened focus on quality care intensify this perspective and create a need to take full advantage of the nursing education years to begin development of leadership capacity in nurses, beginning early in baccalaureate level education.

The Institute of Medicine (IOM) report on the Future of Nursing deemed leadership competencies essential, identifying the complexity of patient care requirements and the demand for quality as the driving factors (IOM, 2011). Competencies identified included knowledge of care delivery, ability to work in teams, ability to address complex quality improvement needs, and knowledge of economics (IOM, 2011). There is a need to augment nurses' understanding of their practice and the role of nursing within health care systems such that, in addition to clinical interventions, leadership is perceived as a significant dimension of what the profession does (Curtis, de Vries, & Sheerin, 2011).

The American Association of Colleges of Nursing, 2008, American Association of Colleges of Nursing, 2011 and the IOM report (2011) view leadership as both a process and a role. Leadership ability is an essential component of both administrative and clinical practice. Transitioning from a perspective of leadership in nursing as a role to one that also embraces leadership as a process used by and taught to all nurses is essential for meeting the challenge of a constantly transforming health care delivery system (Scott & Miles, 2013). Conceptualizing leadership in nursing as both an influencing process and a formal role allows for incorporation of emergent concepts such as interdisciplinary leadership and clinical leadership into the broad scope of nursing leadership.

Despite the growing acknowledgement of a need for leadership development in all nurses, limited evidence or strong scholarship exist about which nursing leadership competencies are critical and how nursing leadership capacity can be developed. Nursing leadership education courses have demonstrated the beneficial use of theories and guidance established by other disciplines to design leadership courses (e.g., <u>James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Courses (e.g., James, 2010</u>; <u>Pollard & Union of the Cours</u>

Wild, 2014; Waite & Brooks, 2014). However, no leadership development model established specifically for nursing was found. Such a model would account for the unique practice and education standards of nursing yet allow other disciplinary theories to be used as content within an educational approach tailored for prelicensure nursing students. External to nursing, research was conducted to establish a leadership development model and create a knowledge base for use in business education, as well as to promote a "community of practice" in support of leadership education (Snook, Nohria, & Khurana, 2012, p. xiv). Recognizing the value that such a model would offer to nursing education, a synthesis process to construct a leadership development model for nursing education was undertaken.

Methods

Multiple methods were used in the process of model development: 1) summarizing definitions of <u>nursing leadership</u>, 2) conceptualizing <u>leadership development</u> capacity in nursing through review of trends in leadership development, and 3) using directed content analysis to synthesize and integrate existing theories of leadership in a format applicable to nursing.

Throughout the process, the authors' extensive backgrounds in leadership and in leadership development, including roles of leaders in health systems and teachers of leadership in formal baccalaureate and graduate programs, had substantive influence on the thinking and conceptualizing leadership development and development of the synthesized model. A hermeneutic process of circular reflection (Parse, 2001) linked the three phases of the development process.

Phase I. Defining nursing leadership

Leadership has existed since the earliest of times and in all societies. Yet, despite multiple models and extensive examination of the concept, attempts to define leadership have remained elusive both within nursing and other disciplines. Addressing the future of nursing more than a decade prior to the <u>IOM (2011)</u> report, <u>Grossman and Valiga (2000)</u> described common elements in the leadership literature, such as vision and communication skills, and they defined leadership essentially as a process that connected those elements. They framed the need for leadership in nursing in terms of the ever-changing environmental context of health care.

An early review of the literature on nursing leadership in formal roles noted four essential dimensions of leadership (Cummings et al., 2008). The dimensions encompassed the concepts of process, influence, group setting or context, and vision (Cummings et al., 2008). A subsequent extensive review by Northouse (2013) of over 65 leadership classification systems, approaches to leadership in terms of traits, skills, styles, and situations, and six major leadership theories resulted in identification of four foundational leadership components: (a) leadership is a process, (b) leadership involves influence, (c) leadership occurs in groups, and (d) leadership involves common goals (Northouse, 2013).

<u>Bleich's (2011)</u> discussion of leadership included influencing others and facilitating shared objectives, similar to the views later expressed by <u>Yukl (2012)</u>. Leadership in the nursing profession was defined as a "process of *engaged decision making* linked with *actions taken* in the face of complex, unchartered, or perilous circumstances present in clinical situations for which *no standardized solution exists*" (<u>Bleich, 2011, p. 5</u>).

The complexity of the current healthcare environment, the extent of health disparities, and the frequency of change within that environment have created a situation that Day and Harrison (2007) asserted moved beyond the view of a traditional leadership structure. Theories of leadership established since the year 2000, have suggested that contemporary leadership is a dynamic social process, referred to in a variety of ways including shared leadership (Cox, Pearce, & Sims, 2003; Pearce & Conger, 2003), collective leadership (Day, Gronn, & Salas, 2004), and relational leadership (Uhl-Bien, 2006). Evolution into the age of knowledge and technology has

made information accessible to all, and in return has allowed leadership to emerge among all group members. Research has also demonstrated that shared leadership contributes to a sense of personal empowerment and satisfaction, positive group behavior, and outstanding organizational financial performance (<u>Wassenaar & Pearce</u>, 2012).

These perspectives in leadership thought reinforced the need to establish a definition of leadership relevant for nursing students that would apply from the beginning of the education process into practice. An operational definition of leadership in nursing was developed to guide model development: Leadership in nursing is a social and relational process of positive influence and engaged decision making linked to actions and attitudes that benefit nursing, patients, and the healthcare environment (Bleich, 2011; Grossman & Valiga, 2000; Northouse, 2013; Uhl-Bien, 2006; Yukl, 2012). This definition addresses the changing realities of the profession and guided the subsequent conceptualization of a theoretical model of leadership development.

Phase II. Conceptualizing development of leadership capacity

Defining leadership is but one aspect needed in a theoretical model for the development of leadership in nurses. Theories that explore how leadership ability and identity are cultivated in an individual must also be considered (Scott & Miles, 2013). The term capacity has been used to identify the goal of leadership development in individuals over time (Day & Harrison, 2007). A recent review of trends in leadership development affirms significant change in the content and processes used (Center for Creative Leadership [CCL], 2014). Four transitions were identified: 1) a movement to collective leadership development spread throughout a system, 2) a shift from organizational to personal accountability for leadership development, 3) a need to develop both a sense of being a leader (vertical development) and the knowledge and skill to lead (horizontal development), and 4) a movement from a simple focus on learning what leadership is to teaching the means through which leading occurs (CCL, 2014). These transitions support calls within the industry to refocus from leader role development frameworks in nursing to leadership development frameworks such that all levels of nurses can develop capacity for leadership (Scott, 2010).

To develop leadership, those who are in the process of doing so must gain knowledge, become self-aware as a leader, and take action (Komives, Lucas, & McMahon, 2013). These focal areas, or dimensions, of knowing, doing and being, were also included in the organizing framework for teaching leadership developed by Snook et al. (2012). The dimensions were defined as the need for knowledge regarding leadership processes and theories, the ability to carry out the processes, and the ways that leaders approach the world via their character and unique perspectives. An additional dimension for teaching leadership, context, was included. The model for leadership development described by Snook et al. (2012) is comprehensive, characterizing the process as promoting vertical development that fosters an internal sense of becoming a person capable of leading (being), as well as defining what leading is (knowing), and how best to lead and influence in varying situations and contexts (doing and contextual intelligence).

A review of diverse literature from the areas of administration, business, nursing, sociology, and organizational psychology was conducted to affirm that knowing, doing, being, and context were the essential dimensions needed in a leadership development model relevant for nursing. In the business literature, the concepts of "leaders, followers and situations" were identified (Day & Harrison, 2006, p. 457). Day and Antonakis (2012) reduced leadership to two common elements that often guide research and education. First, leadership was described as an influencing process, and secondly, the impact of that influencing process was related to the interaction of the being element, the follower's viewpoints, and the context. This issue was first noted by Avolio (2007)), who contended that leadership science often highlights individual competency development without considering followers and context. While the essential status of follower consideration has been accepted, leadership theorists have argued whether leadership is bound to context (<a href="Antonakis, Avolio, & Av

<u>Sivasubramaniam</u>, 2003). Theories of leadership either adopt a perspective that ignores context or one that acknowledges its role in the leadership process. However, research has demonstrated that contextual variables often moderate leadership (Antonakis et al., 2003).

Prelicensure nursing students may enter the nursing education program with experience in leadership gained through previous employment, life experience, or in student organizations. However, they are likely to have limited knowledge, or direct experience, of leadership in nursing. The authors of this article maintain that, when working with prelicensure nursing students, there is a need for a specific leadership development framework incorporating the dimensions of knowing, doing, and being. Such a framework would take into consideration distinct personality or individual characteristics, promote the view that leadership is integral to being a nurse, and support designing pedagogies specifically targeting the competencies needed within each dimension. Additional theoretical knowledge, such as recent recommendations for incorporating promotion of systems thinking as part of leadership education (Phillips, Stalter, Dolansky, & Lopez, 2016) would then become a component of a leadership curriculum based on the framework. Additionally, rather than viewing leadership as only a role, incorporating the dimension of context (Snook et al., 2012) in this framework would support students in developing understanding and value for leadership within the multiple contexts of nursing.

Phase III. Synthesis of the Nursing Leadership Development Model

<u>Donaldson and Crowley (1978)</u> proposed that the ways in which the science and methods of other disciplines can inform nursing science be considered. Despite a large body of research on leadership and leadership development in other fields, its application and relevance in nursing has not been thoroughly explored. Most often nurses use theory borrowed from other disciplines to guide research and education on the concept of leadership (<u>Cummings et al., 2008</u>).

To respond to the <u>IOM's (2011)</u> recommendations for developing leadership capacity in all nurses and to construct a testable theory for developing leadership in nurses that can be implemented and measured in prelicensure nursing education, consideration must be given to existing theoretical frameworks that can be used to synthesize a model to guide accomplishment of these goals in the discipline. No existing theoretical framework could be found that fully integrated <u>Snook et al.'s (2012)</u> recommendations for the knowing, doing, being, and context elements of a leadership development program; however, many theories were available for describing and testing the respective elements of the model. This led to the determination that integration of these theories might create a model of leadership development for nursing students that would satisfy the needs of both researchers and educators in nursing.

Theoretical integration brings together related theories, identifying common variables and relationships, thereby allowing for improved ability of the newly integrated model to explain both commonalities and variation (Muftic, 2009). The integration of leadership theories is useful in addressing a multitude of research questions that often cannot be answered through one theory alone (Avolio (2007).

Conceptualizing *Knowing and Doing* in nursing leadership

To determine the elements of knowing and doing in nursing leadership, eight best-selling nursing leadership textbooks used to teach nursing leadership were reviewed. Since the context for model development was to advance the capacity of nursing students to use leadership skills, the publisher summaries of the texts were screened to determine texts that considered leadership to be a process rather than just a formal role. Based on this evaluation, five of eight texts were reviewed. Review of these references yielded four primary leadership frameworks that ascribed the knowledge and skills (knowing and doing) necessary for leading: Bass's Transformational/Transactional Leadership (1985), Gardner's Tasks of Leadership (1990), Yukl's Framework for Leadership (2012), and Kouzes and Posner's Leadership Practices (2007). Table 1 provides a summary and comparison of these four major theoretical views on the components of leadership. Dates indicate theory

origination. While wording may have changed, similarities and stability in concepts over time is indicated by the arrangement of the concepts across the table.

Table 1. Theoretical frameworks of leadership from undergraduate nursing textbooks.

Leadership framework	Kouzes & Posner Leadership Practices Est. 1985	Bass Transformational and Transactional Leadership 1985	Gardner's Tasks of Leadership 1990	Yukl's Framework for Leadership 2012
Conceptual dimensions of leadership	Inspire a shared vision	Inspirational motivation	Explaining	Giving/seeking information: • Monitoring operations & environment • Informing • Clarifying roles
	Inspire a shared vision	Inspirational motivation	Motivating	Influencing people: • Motivating • Recognizing and rewarding
	Encourage the heart	Individualized consideration	Renewing	
	Enable others to act	Individualized consideration	Achieving a workable level of unity	Building relationships: • Networking • Supporting • Managing conflict
	Challenge the process	Intellectual stimulation	Envisioning goals	N/A
	Model the way	Idealized influence	Serving as a symbol	N/A
	N/A	Idealized influence	Representing the group externally	N/A
	Challenge the process	Intellectual stimulation	Managing	Making decisions: • Planning and organizing • Problem solving • Consulting and delegating
	Model the way	Individualized consideration	Affirming values	N/A

A directed approach to content analysis was chosen to review the selected textbooks. Directed content analysis is a structured technique and is a deductive rather than an inductive method for theory development (Potter & Levine-Donnerstein, 1999). Variables and their relationships can be either confirmed or seen in new light, creating the potential to refine research questions and better hone the coding process. Since the goal of this analysis was to evaluate the relevance of existing leadership theory to the development and practice of nursing leadership, directed content analysis was deemed an appropriate method.

Directed content analysis begins by defining coding categories (<u>Potter & Levine-Donnerstein</u>, <u>1999</u>). To determine the most relevant codes for this analysis, the four major leadership theories used in nursing texts were analyzed (<u>Table 1</u>). While each of the four leadership frameworks labeled the dimensions of leadership differently, analysis of the core underlying concepts revealed common meaning (<u>Table 1</u>).

Selection of <u>Gardner's (1990)</u> nine tasks of leadership as an organizing framework for the qualitative coding was based on a number of factors that made it useful to nursing. First, Gardner's work has been used previously to organize leading behaviors in nursing clinical, management, and executive positions (<u>Bleich & Kist, 2015</u>).

Furthermore, <u>Gardner (1990)</u> recognized the effects of large systems on the ability to lead successfully, and he identified leadership as necessary at all levels of an organization. Since nursing is often provided within large, organized healthcare systems, and since accomplishment of current goals for innovation and patient safety require multi-level and multi-disciplinary leadership, <u>Gardner's (1990)</u> tasks of leadership are particularly appropriate for nursing. Further supporting this decision was the fact that his work defines nine discrete tasks, stated simply and practically. Having a larger number of distinct, easily understood coding categories reduces the likelihood of failing to capture diverse and unique elements in the leadership process, thus increasing trustworthiness of the analysis. Gardner's work is also pragmatic. Since nursing is a practice discipline, establishing clear, practical, and definable behaviors is pertinent. Hence, Gardner's nine tasks were used as the coding categories for this analysis.

The second step in directed content analysis is establishing an operational definition for each of the codes (Hsieh & Shannon, 2005). Table 2 provides the operational definitions used for the coding in this directed content analysis. Operational definitions were determined by the authors after considering the work of nursing and reviewing national documents referencing nursing leadership attributes (Bleich & Kist, 2015; IOM, 2003; NLN, 2009). Secondary review of the operational definitions was done by content experts outside of the author team. After establishing operational definitions, directed content analysis requires determining the data sample, which can be drawn from interviews or texts (Hsieh & Shannon, 2005). In this analysis, the selected nursing leadership textbooks were analyzed. Hsieh and Shannon (2005) cautioned that using a deductive, pre-coded classification system may result in researcher bias, forcing identified concepts into pre-defined categories, and it might result in oversight of distinct themes or an additional category essential to the concept. For this reason, a log of outlier concepts was maintained by both authors.

Table 2. Operational definitions of coded <u>nursing leadership</u> tasks.

Directed content analysis code (leadership task)	Operational definition		
Envisioning goals	Asserting a vision of what nursing and healthcare can be at its best		
Affirming values	Using professional values as a framework for practice through ongoing critical		
	reflection and examination of congruence in behavior and attitudes		
Motivating	Moving others to action		
Managing	Organizing, coordinating, and implementing nursing care delivery that achieves		
	positive outcomes		
Achieving a workable level	Integrating various roles and functions among different people with multiple views		
of unity	and opinions such that they can work together for a common goal or need		
Explaining	Communicating to promote understanding and see connections previously not		
	seen		
Serving as a symbol	Embodying nursing's collective identity and ensuring continuity and evolution of		
	the profession		
Representing the group	Articulating and sharing nursing's standpoint on improving health, the		
externally	environment, and the health care system		
Renewing	Caring for, strengthening, and developing self and others		

Each author conducted a separate review, creating a table of findings organized around the codes. The researchers then met to compare findings. None of the content coded as outliers related to knowing and doing leadership; rather it discussed various contextual variables such as laws, regulation, reimbursement and other health system concepts typically discussed in prelicensure leadership courses. The directed content analysis confirmed that Gardner's (1990) nine tasks were inclusive of all of the knowing and doing currently incorporated into nursing leadership texts.

Conceptualizing **Being** capable of leading in nursing

Possession of the requisite skills to lead is of no value if an individual does not perceive leading as a critical dimension of <u>nursing practice</u> or if the individual does not label themself a leader. To practice leadership in any role in nursing, individuals must not only know how to lead, but must also believe they can lead; thus, leadership development is integrally related to identity development (<u>Day, Harrison, & Halpin, 2009</u>). Leadership identity development has been considered an essential component of formal leader development programs for some time (<u>Day & Harrison, 2007</u>; <u>Lord & Hall, 2005</u>) and has been acknowledged for consideration in nursing (<u>Scott & Miles, 2013</u>). <u>Komives, Longerbeam, Owen, Mainella, and Osteen (2006)</u> used grounded theory to create a leadership identity development model relevant for <u>college students</u>. The model is stage-based, noting progression that is non-linear, complex and cyclical. <u>Table 3</u> provides an overview of these stages of leadership identity development.

Table 3. Leadership identity development model – Adapted from Komives et al., 2006.

Stage	Critical attributes	Transition
Stage one: Awareness	Recognition that leadership occurs in the	Acknowledgement by an adult that
	world	the student has leadership potential
Stage two: Exploration	Experiencing self in relationship to peers and	Students recognizes leadership
	groups	ability in themselves
Stage three: Leader	Defining leadership as a position or role	Student realizes leader aptitude but
identified		need for others to accomplish goals
Stage four: Leadership	Changing from seeing leadership as a position	Student commits to a belief, goal or
differentiated	to also seeing leadership in individuals	purpose for which they will lead
	without a formal leader role	
Stage five: Generativity	Committing to a cause beyond self	Student serves as a mentor and
		recruiter of others
Stage six:	Realizing the ability to lead from any position	Student values interdependence
Integration/synthesis	or any place in a group	and working effectively with others

Leadership identity development informed the Social Change Model of Leadership Development, which includes central assumptions that 1) leadership is collaborative, 2) leadership is a process rather than a position, 3) leadership should be value-based, 4) everyone is a potential leader, and 5) service teaches leadership skill (Komives & Wagner, 2009). This model resonated with the authors and with the leadership definition proposed for use with nursing students, and was congruent with nursing ethics and values, leading to the choice of the theory to elucidate the "being" elements of nursing leadership. The Social Change Model recognizes leadership as being intricately embedded in the individual, in groups, and in society (Komives & Wagner, 2009). The individual perspective describes personal qualities that foster leadership. The group and societal view illuminates the essential goal of leadership as promoting positive change. Seven critical values inform the model and the individual perceptions that must be cultivated to lead. These are reviewed in Table 4.

Table 4. Critical values in the social change model of leadership – Komives et al., 2013.

Critical values	Definitions	
Consciousness of self	Awareness of personal beliefs, values and patterns of behavior	
Congruence	Consistent action based on personal values, attitudes and emotions	
Commitment	Passionate energy focuses on an activity or outcome beyond self	
Collaboration	Ability to promote group action around a value and/or ideal	
Common purpose	Enabling work aimed at shared goals and a common vision	
Controversy with civility	Acceptance of differences and conflict resolution through dialogue	
Citizenship	Active engagement in social change and community/civic responsibilities	

The attributes established by the Leadership Identity Model (Komives et al., 2006) and the definitions used in the Social Change Model of Leadership (Komives et al., 2013) can be used to inform leadership education curricula in terms of establishing content, active learning components and outcome expectations that would demonstrate development of a leadership identity and the capacity for being a leader.

Conceptualizing *Context* and contextual intelligence in nursing leadership

Context forms the fourth dimension of the proposed leadership development model for nurses. This has been described as the background for events (Kutz, 2008). Context includes the follower's engagement with those leading, the sociocultural realities, gender biases, situational realities as well as the social, legal and political milieu. Avolio (2007) discussed historical context, proximal context and distal context. Historical context impacts current leadership by prejudicing followers and organizations as to what are suitable and effective ways to lead. Proximal context is the immediate situation surrounding leadership exchanges and includes the type of work that is done, as well as the characteristics of the workers, tasks, and units or departments within which leadership occurs. Distal context relates to the culture and circumstances that are more distant yet present in leader-follower transactions. Things such as organizational, social and political realities are elements of distal context. These three forms of context are particularly relevant for nursing since considerable research supports the role of the work environment as a variable impacting nursing and patient care outcomes. Nursing, a feminized and often subordinated profession, is greatly impacted by distal and historical contexts that continue to disempower the influence the discipline has on health care environments and outcomes (Manojlovich, 2007).

Hermeneutics teaches us that knowing the background and setting of any event is necessary for understanding and interpretation (Kutz, 2008). Nurses are aware that context is more than the environment in which care is delivered; it is also acknowledgement that patient care and the <u>nursing process</u> are impacted by varied patient perceptions, cultural differences, gender, religious beliefs and <u>psychosocial factors</u>. Kutz (2008) asserted that understanding how to decipher context in a situation is a critical leadership function, one which crosses roles and professions, and one which can be labeled *contextual intelligence*, "the ability to quickly and intuitively recognize and diagnose the dynamic contextual variables inherent in an event or circumstance and results in intentional adjustment of behavior in order to exert appropriate influence in that context" (2008, p. 23). Contextual intelligence is comprised of understanding the effects of the past, recognizing the interplay of current variables, and the ability to envision future success (Kutz, 2008).

Whether nurses are in formal roles of leadership or are at the bedside collaborating with other professionals, leading change and innovation and fostering best practices, they must be able to understand context. It is not enough to develop knowledge and skills equipping them in how to lead; nurses must also be able to know when to move an idea forward and alternatives to propose that might be accepted given the circumstances, history and context.

Discussion: The Nursing Leadership Development Model and recommended application Fig. 1 offers a diagrammatic interpretation of the Nursing Leadership Development Model. The innermost circle is the focus for all nursing leadership, the ability to influence positive change in achieving the triple aim of cost effective, quality care that meets satisfaction standards and promotes population health (Berwick, Nolan, & Whittington, 2008). Positive change is accomplished through application of nine leadership skills derived from Gardner's tasks (Gardner, 1990). Three of these skills are seated in personal abilities: affirming values, renewing, and envisioning goals. This personal knowing and doing must be accompanied by being-ness that is committed to consciousness of self, congruence of values and behavior and a commitment to making a difference in nursing. Building on individual capacity, leadership development also requires intra and inter-personal skill in and understanding of managing, explaining, achieving a workable level of unity, and motivating. These leadership tasks are synergistically enhanced by developing a sense of self that values collaboration, the

development of a common purpose in nursing and the ability to honor controversy with civility. Finally, attributes essential for expanding nursing leadership capacity to enhance communities and societies necessitates learning to represent the discipline to others and to serve as a symbol of the discipline within the profession. Ultimately, knowing and doing are augmented by appreciating the roles of citizenship and professional, organizational, and societal service. Surrounding the knowing, doing, and being elements of the model is contextual intelligence; the ability to assess variables that will influence stakeholder perceptions and actions, as well as cultural constraints and facilitators, and use that assessment to develop preferred influencing strategies.

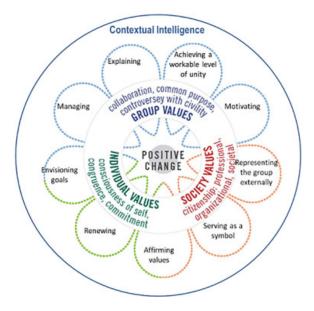


Fig. 1. <u>Leadership development</u> model.

This model can be used for guidance in structuring a leadership development curriculum for prelicensure nursing students. Rather than requiring nurse educators to adapt a single leadership theory, follow the format outlined within a textbook, or simply use experience to structure leadership education, use of this model will support structural consistency for leadership development across nursing education programs. Table 5 offers an example taken from a larger curriculum framework developed by the authors and based on the proposed leadership education model. It depicts the task of management and broadly outlines outcomes and skills in each of the knowing, doing and being domains. From this, nursing education programs would level the topics across the program curriculum, including within clinical experiences, rather than simply incorporating topics into one leadership course at the end of the program. Leveling would be guided by the primary domain (knowing, doing, being) associated with the topic, supporting decision making when designing courses and strategies to address each topic. Educators would be able to use a variety of strategies, but would use the domains of knowing, doing and being to determine appropriate use of such strategies to fit the outcomes expected for each domain. Existing courses can be reviewed and compared to the model and to the leadership curriculum framework, and decisions can be supported regarding potential revisions. Choices of content and strategies should be evaluated based on their congruency not only with the tasks of leadership, but with the associated values and ability to drive positive change within the healthcare system.

Table 5. Example of leadership curriculum framework based on Nursing Leadership Education Model.

Managing	
Definition: Organizing,	
coordinating, and	

implementing nursing care		
delivery that achieves		
positive outcomes.		
Knowing	Doing - Skills at BSN level	Being/values
	(senior level)	
Define principles of	 Demonstrate a positive 	Common purpose
effective leadership and	influence on others	o Values inclusiveness
management	 Identify appropriate 	 Values interdependency of health care team
	and inappropriate	Consciousness of self
Theoretical frameworks	leadership and	 Appreciates personal strengths, challenges,
Behaviors/skills	management behaviors,	beliefs and values of self in relationship to
• Attitudes	attitudes and styles	others
• Styles	 Demonstrate situation- 	 Accepts accountability and responsibility for
• Fostering Followership	appropriate role and	nursing judgment and action
• Ethical principles	interactions	 Maintains awareness of emotional,
•Roles and functions	Demonstrate	attitudinal, and behavioral response patterns
	completion of assigned	in self and others
	responsibilities	Demonstrate an appreciation for and commitment
	 Apply leadership and 	to learning opportunities
	management concepts,	Recognize personal values and biases
	skills, and decision	Acknowledge strengths and weaknesses
	making in the provision	Self-awareness of level of confidence in nursing
	of nursing care,	practice
	healthcare team	Take responsibility for behavior
	coordination, and the	Recognize and accept interdependencies of
	oversight &	managers and staff
	accountability for care	Demonstrate appreciation for all nursing roles
	delivery in a variety of	including the nurse manager
	settings	Demonstrate value for inclusiveness
	Assess personal	Appreciate interdisciplinary team members and
	strengths and	system resources
	weaknesses related to	Respect management chain of command
	management and	• Congruence
	leadership in nursing	O Value caring behaviors
	Demonstrate ability to	O Appreciate actions that contribute to
	apply ANA Code of Ethics	patient safety, quality care and healthy work
		environments
		Commitment C
		o Value organizational engagement and
		contribution
		o Explain and describe examples of
		supporting the mission, philosophy and vision
		of both nursing and health systems

In addressing the dimensions of leadership in a manner that recognizes the developmental state of prelicensure students, educators can focus on facilitating development of a leadership mindset (Dyess & Sherman, 2009), while selecting pedagogical approaches that can be flexibly adapted to the unique context of the nursing program and the needs of its students.

The authors envision implementation of the model and curriculum framework in a manner similar to the implementation of Quality and Safety Education for Nurses (QSEN) initiative (Cronenwett et al., 2007),

generating dialogue and sharing of practices as well as leadership education research to encourage faculty to participate in building a strong evidence base for leadership development education. As the model is implemented, further application for BSN completion <u>students</u>, <u>graduate</u> and staff development programs is expected.

Conclusion

Theory should be used practically to answer questions and address problems, and one purpose of theory is to provide a conceptual map (Rijsord, 2010). This article proposes a Nursing Leadership Development Model that will be helpful in developing curricular content and educational experiences to support development of leadership capacity in prelicensure nursing students. Furthermore, it offers a model that can be tested and evaluated to determine if it adequately informs the discipline and explains the components and processes of nursing leadership education needed to equip students to lead.

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