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#### Summary

Visiting rules and regulations from 71 long-term adult correctional facilities from 31 states were collected for review. The rules are divided into five areas: visitor application, visitor processing, contraband, conduct, and dress codes. They are reviewed in the light of recent standards which stress the importance of encouraging visits. Suggestions and recommendations for change are included.

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## VISITING RULES AND REGULATIONS: A PRELIMINARY STUDY

by

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### ABSTRACT

Visiting rules and regulations from 71 long-term adult correctional facilities from 31 states were collected for review. The rules are divided into five areas: visitor application, visitor processing, contraband, conduct, and dress codes. They are reviewed in the light of recent standards which stress the importance of encouraging visits. Suggestions and recommendations for change are included. Traditionally prison officials have viewed family visits as privileges to be granted or denied the prisoner on the basis of his or her behavior. Barnes and Teeters (1959) reported references to family visiting in the 1808 minutes of the Board of Directors of the Walnut Street Jail. Provision was made for family visits to "hardworking" and "diligent" prisoners once every three months for a period of fifteen minutes (p. 505). Viewing the visit as a reward for good behavior continued to be part of prison policy through the middle of the twentieth century. Today visits are more often seen as an integral part of the rehabilitative process and as a key factor in successful post-release adjustment.

There is some empirical evidence to support the notion that visits are rehabilitative in and of themselves. Glaser (1964) found that federal prisoners whose families demonstrated "active" interest were significantly more successful on parole than were prisoners with no family interest. Holt and Miller (1972) reported that "loners" in California prisons were six times more likely to return to prison during their first year of release than were prisoners who received three or more visits. The prisoner who is released into a supportive family structure has a greater chance to achieve successful reintegration into the community than the prisoner released without a support network. Moreover, there is some evidence that visits not only increase chances of parole success but contribute to improved

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institutional behavior, at least among juveniles (Borgman, 1985).

Studies of the families of incarcerated men have focused on the adjustment problems of the prisoners' children (Friedman and Esselstyn, 1965; Cottle, 1976; Sack, 1977; Lowenstein, 1986) and on the prisoner's wife, who has been described as living with her minor children in an urban area and in marginal poverty (Schwartz and Weintraub, 1974; Schneller, 1975; Crosthwaite, 1975; Ferraro et al., 1983; and others). Morris (1965) found that the primary reason that wives of English prisoners did not visit their husbands was the expense involved. Homer (1979) estimated that transportation costs to Attica Prison from New York City constituted approximately "176.25%" of a welfare wife's total weekly income (p. 50). Since the family is a "natural support system" (Tishman and Alissi, 1979) whose involvement can improve the prisoner's release success it has been frequently recommended that the Department of Corrections subsidize family visits. The girlfriends of prisoners are also an important potential source of release support, according to Schwartz and Zeisel (1976), and their relationships with the prisoners might also be sympathetically encouraged.

Efforts to strengthen family relationships have also been described in the literature (Fenton, 1959; Neussendorf, 1969; Schwartz and Weintraub, 1975; Boudouris, 1985; Lowenstein, 1986;

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Marsh, 1983). These efforts have included opportunities for extended family visits (Hopper, 1965, 1985; Esposito, 1980).

Such studies make it not surprising that more and more corrections professionals subscribe to the National Advisory Commission's recommendation that correctional authorities "encourage visitors rather than merely tolerating them" (1973:68). The Commission and several subsequent observers have suggested that prison visitors should be assisted, as well as encouraged, noting that prisoners' families often find visiting a financial hardship (Fenlon, 1972; Weintraub, 1976; Homer, 1979).

In 1973 the National Advisory called for conjugal visits as well as subsidization in Standard 2.17:

VISITATION. Offenders should have the right to communicate in person with individuals of their own choosing. The following additional guidelines should apply:

1. Correctional authorities should not limit the number of visitors an offender may receive or the length of such visits except in accordance with regular institutional schedules and requirements.

2. Correctional authorities should facilitate and promote visitation of offenders by the following acts:

a. Providing transportation for visitors from terminal points of public transportation. In some instances, the correctional agency may wish to pay the entire transportation costs of family members when the offender and the family are indigent.

b. Providing appropriate rooms for visitation that allow ease and informality of communication in a natural environment as free from institutional or custodial attributes as possible.

c. Making provisions for family visits in private surrounding conducive to maintaining and strengthening family ties. 3. The correctional agency may supervise the visiting area in an unobtrusive manner but should not eavesdrop on conversations or otherwise interfere with the participants' privacy. (p 66)

More recent standards, developed by the Commission on Accreditation for Corrections (1981) iterate many of the same goals. For accreditation purposes contact visits are essential "except in instances of substantiated security risk" (p 98) and "extended visits" in private surroundings are deemed essential where state statutes permit (p 99). Neither visit length nor number of visitors permitted should be limited except by schedule, personnel or space restraints. These standards also address the importance of assisting visitors and they seem designed to encourage prisons to maximize opportunities for prisoners and their visitors to maintain and strengthen family relationships.

While the importance of family relationships to rehabilitation efforts has been widely recognized, there have been no recent attempts to examine on a national basis the extent to which prisons encourage visitors. The maximization of opportunities to maintain family ties bears a direct relationship to the institution's understanding of, and commitment to, the importance of maintaining a "natural support system" on which the prisoner can rely upon release.Such opportunities for visiting can be quantified. Visiting

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schedules can be translated into hours and days, and so can visit length (Schafer, 1978).

While numeric measures of visiting opportunities can provide an indication of the institution's commitment to encouraging the maintenance of family ties, it is the visit itself which provides the real key to assessing whether the visitor has been encouraged enough to return regularly to the prison, thus taking advantage of available opportunities for maintaining his relationship with the prisoner. However, the quality of the visiting experience is difficult to define or measure. A prison visiting room can never be an ideal place for demonstrating a commitment to a loved one. Participant observation might provide some evidence by which to assess visit quality, but such an effort could involve only a very small sample. This paper is a preliminary attempt to review the circumstances of the visit through an examination of visiting rules which are promulgated to visitors and prisoners. It may be possible to extrapolate from the rules some idea of the quality of the visiting experience.

The Visiting Rules

Several sets of prison visiting rules were collected in conjunction with a 1987 survey of visiting policies and practices in state-operated long-term adult facilities. The letter which accompanied the survey requested copies of the

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prison's visiting rules. Seventy-one of the 252 responding prisons complied with this request. The collection includes rules from 31 of the 46 states represented in the survey. Rules for private family visits (conjugal visits) were received from one state but they are not included in the following discussion.

Most of the rules assembled reflect concerns about security and order. Many of them are specifically related to contraband. In addition to visiting hours, days, etc., there are five main areas covered in the sample collection of rules:

- 1. Becoming a visitor rules governing who may visit and how a visitor gains prior approval for visiting.
- 2. Visitor processing what constitutes proper indentification, how one gains admittance to the visiting room, rules on searches, what goods and materials may be left for the inmate.
- 3. Special rules related to contraband often including specification of items permitted in the visiting room.
- 4. Conduct including grounds for denial of the visit and grounds for visit termination.
- Dress codes what constitutes appropriate attire for visiting prisoners.

Not all of these areas are covered in every set of rules. Some prisons permit families to bring lunches for "picnics"; others prohibit any food not purchased from visiting room vending machines. The differences sometimes appear to be related to the custody level of the institution, sometimes to state guidelines.

#### Becoming a Visitor

Most institutions define family members for purposes of visitation. Some do not require an application from defined family members, but most do. Every institution in the sample specified that children must be accompanied by an adult. Some placed the age limit at eighteen for an unaccompanied visitor, others had a limit of sixteen years. Friends must usually complete an application in order to be placed on the prisoner's approved visitor list. In 80% of the institutions family members must also complete the application.

Visitors who are on parole or who are former prisoners usually must have special permission to visit unless they are members of the immediate family. While the directions regarding applications to visit imply that the information provided will be checked, the survey conducted at the same time these rules were collected found that 45% of the 252 responding institutions did not conduct background checks of visitors. Once a visitor is placed on the prisoner's visiting list a visit is permitted.

#### Visitor Processing

Identification is required of visitors at all of the prisons in the sample. Though acsceptable ID is needed for admittance to the visiting area, many of the institutions suggest that purses, or other forbidden items be locked in the visitor's car;

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others provide lockers. Nearly one-third of the institutions (32.3%) have a written rule which states that persons who are "conspicuously inebriated" will be refused admission to the visiting area.

Some prisons permit items to be left at the processing desk to be delivered to the inmate after the visit. A list of acceptable items is often included in the rules.

All of the rules specify that visitors and their belongings will be searched. In most a metal detector is used on the visitors, but a few indicate that a body search may be required. All suggest that a refusal to be searched will result in a denial of the visit. This processing is clearly related to a concern for institutional security and a need to detect any effort at bringing contraband into the institution.

#### Contraband

Every set of rules deals with contraband. More than 80% define contraband and refer to legal penalties. Some reprint the relevant statutes from their state's penal code. State statutes specifically address felony charges associated with attempts to bring drugs and weapons into state penal facilities. While the responding institutions specify weapons and drugs, they are concerned with other contraband items as well. The

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most frequently mentioned of these is money, but cameras and tape recorders are also on many lists.

In order to control contraband, prisons in 23 of the 31 states either list items which are allowed in the visiting room or list items which are forbidden. The lists often suggest previous institutional experience with efforts to smuggle in forbidden items. An example is infant items. While a few indicate that diaper bags are permitted (though subject to search), many expressly forbid them. Of those which forbid them three allow "infant items" of an unspecified nature and the remainder make it very clear exactly what infant items are permitted and some specify the type of item. Four institutions expressly prohibit quilted baby blankets. Clearly money or drugs could be concealed in the stuffing of such blankets. Infant seats are specifically permitted in some institutions and specifically prohibited in others.

Some examples by state, not institution, of permitted "infant items":

Arkansas	- 1 bottle, 2 diapers
Hawaii	- 1 blanket, 1 bottle, 2 diapers
Indiana	- 1 blanket, 1 bottle, 1 diaper
Michigan	- 1 blanket, 2 plastic bottles, 3 diapers, coats
Montana	<ul> <li>1 blanket not quilted, 1 bottle, 1 jar baby</li> </ul>
	food, 1 spoon, 4 diapers
New York	- 1 diaper bag, 3 diapers, plastic bottles
Tennessee	- 1 blanket, 2 plastic bottles, 3 diapers
Wisconsin	<ul> <li>infant seat, bottles, change of clothes,</li> </ul>
	blankets, diapers, food in jars.

Specifying differences in numbers of items reflects the permitted length of the visit, but specifying plastic rather than glass baby bottles is related to security, and perhaps to prior institutional experience.

Money is contraband in most facilities in the country, yet most visiting rooms have vending machines from which visitors can purchase sodas, food, etc. Several of the rules state that prisoners may not handle money. Most indicate that change for vending machines is allowed. Several indicate an amount which ranges from \$2.00 to \$25.00.

It would seem that those prisons which actually specify the items that can be carried into the visiting room would have fewer problems with visitors bringing in items which visiting room supervisors would prefer to ban. Such specifications reduce the need for arbitrary decisions, which lead to negative feelings on the part of both prisoner and visitor.

#### Conduct

There are two categories of conduct covered in the visiting rules: one category deals with general behavior, the other with physical contact or decorum. Improper conduct can lead, in most of the facilities, to termination of the visit. In some,

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repeated failure to abide by the rules can lead to termination of the visiting privilege.

The rules of behavior are similar across visiting rules. The most frequently mentioned rule regards control or management of children (46.4% of the sample). Another common rule regards moving around in the visiting room, changing seats, moving chairs and/or "cross-visiting" (chatting with other prisoners or visitors). One-fourth of the sample rules mentioned this activity as potential grounds for termination of the visit. Loud voices, abusive behavior and profanity were mentioned in several rule books, as were keeping the visiting area clear (use trash receptacles, use ash trays, etc.) and exchange of objects between visitor and inmate. Conduct "detrimental to security" was mentioned by seven facilities. One simply said that visitors must "obey the rules." The most interesting rule was a directive not to "leave animals or children unattended."

The rules of decorum in the selected sample were even more similar. Almost 40% of the responding institutions stipulated that a kiss and/or an embrace were permitted at the beginning and end of the visit. Nearly all of the 28 institutions with this rule permitted hand holding during the visit. Some facilities did not specify when embraces or kisses could be exchanged and used such terms as "orderly conduct," "respectable

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Number of states

rorbidden items	For	bidden	items
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shorts	19
mini-skirts/dresses	17
transparent/sheer/see through	16
halter tops/bare backs	14
bare midriff	12
tank top/sleeveless/spaghetti straps	8
low cut/plunging neckline/cleavage	7
hats/headgear	6

Outergarments, other than hats, tended to be forbidden in other sections of the rules than those dealing with "appropriate dress." Most institutions mentioned them in conjunction with instructions for lockers or in those portions of the rules which specified what items were or were not permitted in the visiting area.

The central issue in dress codes, other than the footwear requirement, was attire which might result in sexual stimulation, or invite behavior banned in the rules of conduct, e.g., fondling, hands under clothing, etc. Included in the seethrough category above was a ban on net/mesh shirts for visitors to a women's institution. Another article banned in one institution can be specifically related to conduct rules - wrap skirts.

In the last decade most state-operated adult facilities have maximized visiting opportunities by increasing the visiting schedule, extending the permitted length of the visit and permitting more visits and visitors. Many have improved the appearance of their contact visiting areas to make them

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conduct," or "good moral conduct," "good judgment" or "avoiding embarrassment."

Several, probably reflecting prior experience, specified forbidden behaviors. These included: no petting, no sitting on laps, no prolonged kissing, no sexually stimulating activity, no necking, no hands under clothing, no touching or stroking of breasts, buttocks, genitalia or thighs, both feet on floor, no intertwining legs. One institution warns visitors about being overly emotional, but it is not clear whether this relates to physical decorum or to general rules of behavior.

Physical contact during visits is of great concern to institutional supervisors. Although the standards for contact visits suggested by the National Advisory Commission on Criminal Justice Standards and Goals mention visiting facilities that provide "ease and informality of communication" and "a natural environment" (1973:66), the visiting rooms of some of the sample institutions are arranged in such a way that physical contact during the visit is minimal. Many direct that prisoners and visitors sit across a table from one another. Such a seating arrangement makes specific rules about touching, petting, lapsitting, etc., unecessary. These rules are more likely to be required where the visiting room is arranged to permit prisoner and visitor to sit side-by-side. The furnishings then have an impact on the rules of decorum.

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#### Dress Codes

In only three states did the responding institutions not mention attire in their rules for visitors; 90.3 percent made at least some reference to visitor dress. Five of the 31 states included general references to good judgment, appropriate dress, reasonable attire, or discretion. One mentioned only that male visitors could not wear blue jeans, obviously reflecting a concern about visitors dressing like prisoners. The remainder twenty-two - dealt very specifically with dress and nearly all prohibited "provocative," "indecent" or "suggestive" attire.

All references to dress were collated by state rather than by institution. Thus, even if only one of several responding institutions in the state specified forbidden or required items of apparel, the state was included among the twenty-two with specific dress codes.

Several states mentioned certain articles of clothing very frequently:

Required items	Number of states
Shoes	22
Undergarments	13

comfortable and informal as the standards require. Some departments of corrections subsidize transportation to prisons from major population centers; others work with social agencies which subsidize visits.

But it must be noted that visiting an incarcerated family member is inherently difficult. Time, effort and expense constitute major obstacles to regular visits. Interaction between prisoner and visitor during the visit is often awkward, painful and emotionally draining and thus the visit itself mitigates against visitors' plans to return. The prison should try to assure that it does not make this already difficult experience even more so. A review of visiting rules is a practical first step toward easing the visitor's burden.

Since most prisons request completion of a visitor form for persons named by prisoners as potential visitors, it seems elementary to include the visiting rules in any packet mailed to prospective visitors. But many institutions do not do so; they rely on the prisoner to inform his family of the rules and regulations. At a minimum, the institution should specify the kinds of identification required for admission, any items which are not permitted, and any activities or apparel for which the visit can be denied. A visitor who is turned away is unlikely to return.

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Most prisons are not located in easily accessible areas and most prisoners' families are among the lower socio-economic After arranging transportation and spending hours levels. traveling they should not be turned away because they did not have prior notice of the rules. They also should not be expected to stand in long lines awaiting processing. This is especially difficult for visitors with small children. On days with especially heavy visitor volume a take-a-number system might be utilized. Visitors leaving packages might be processed in a different line from those who are only visiting, since the paperwork involved in processing packages may slow down the processing of visitors. Searches of items carried to the visiting area should be conducted with care. Contraband is a special concern of correctional institutions and must be controlled, but people's belongings can be handled with consideration and explanation even while a very thorough search of them is conducted.

Visiting room rules should be prominently posted in the visiting area and a conscientious effort to enforce them should be made. One person's unruly or disruptive behavior can spoil the visiting experience for everyone. The extent to which quiet displays of affection are disruptive might, however, be reassessed. Certainly the visiting room supervisor cannot permit openly sexual activity but some institutions seem to be able to permit exchanges of kisses during the visit without problems while others permit kisses only at the beginning and

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end of the visit. While such differences may be based on the size of the visitng area or on its furnishings, or on the custody level of the institution it does seem that more facilities might be able to relax such rules.

Dress codes, too, might be reassessed. Except for a concern with attire which is too like that of the prison population (a security hazard) most of the dress codes are concerned with provocative or sexually stimulating apparel. "Provocative" is, after all, in the eye of the beholder and is a subjective judgment. Shorts, sleeveless blouses and dresses with spaghetti straps are acceptable street wear in most American cities and are not usually considered sexually stimulating.

An additional question which might require research is the effect of provocative dress on the operation of the institution. Is there evidence that exposure to women wearing shorts is detrimental to security? Do prisoners "act out" after seeing women with bare shoulders? Is sexual frustration in a prison population a measurable phenomenon brought about by visual stimuli?

A ban on dress which invites sexually explicit conduct or which makes it difficult to enforce rules about hands under clothing can be justified. Those facilities which limit physical contact during the visit to hand holding (and they are the majority) seem to be less concerned with decorum than with

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visual pleasure. These prisons might reconsider their dress codes.

Rule changes should not be made without thought, but thought should be given to changing some rules. Prisons should consider the effect of the rules on encouraging or discouraging visitors and assess the reasons for each rule as well as the need to retain it or the consequences of changing it. Unless there is a substantial risk to security rules governing visits and visitors should be designed to encourage visitors to return frequently.

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