












# Fully Informed Classification Systems Simpler, Maybe Better

Ana Fernandes<sup>1</sup> , Filomena Carvalho<sup>2,3</sup> , Jorge Ribeiro<sup>4</sup> ,  
Dinis Vicente<sup>5</sup> , João Faria<sup>5</sup> , Margarida Figueiredo<sup>6</sup> ,  
António Capita<sup>7</sup> , José Neves<sup>8</sup> , and Henrique Vicente<sup>8,9</sup> 

<sup>1</sup> Departamento de Química, Escola de Ciências e Tecnologia,  
Universidade de Évora, Évora, Portugal  
anavilafernandes@gmail.com

<sup>2</sup> Departamento de Ciências Jurídicas, Escola Superior de Tecnologia e Gestão  
de Leiria, Instituto Politécnico de Leiria, Leiria, Portugal  
filomena.carvalho@ipleiria.pt

<sup>3</sup> Centro de Investigação IJP – Instituto Jurídico Portucalense, Leiria, Portugal

<sup>4</sup> Escola Superior de Tecnologia e Gestão, ARC4DigiT – Applied Research  
Center for Digital Transformation, Instituto Politécnico de Viana do Castelo,  
Viana do Castelo, Portugal  
jribeiro@estg.ipv.c.pt

<sup>5</sup> Escola Superior de Tecnologia e Gestão de Leiria,  
Instituto Politécnico de Leiria, Leiria, Portugal  
dinisvicente98@gmail.com, joaocfaria10@gmail.com

<sup>6</sup> Departamento de Química, Escola de Ciências e Tecnologia,  
Centro de Investigação em Educação e Psicologia,  
Universidade de Évora, Évora, Portugal  
mtf@uevora.pt

<sup>7</sup> Instituto Superior Técnico Militar, Luanda, Angola  
antoniojorgecapita@gmail.com

<sup>8</sup> Centro Algoritmi, Universidade do Minho, Braga, Portugal  
jneves@di.uminho.pt, hvicente@uevora.pt

<sup>9</sup> Departamento de Química, Escola de Ciências e Tecnologia,  
Centro de Química de Évora, Universidade de Évora, Évora, Portugal

**Abstract.** This paper presents the starting point to adverse event reporting and learning systems designed to describe and prevent unfavorable happenings in *Public Services* organizations. To achieve this goal, the *Eindhoven's Classification Method* was changed to house such incidents. On the other hand, the evolutionary process of the knowledge body of such systems is to be understood as a process of energy devaluation, i.e., their data/information/knowledge will be represented and handled as pure energy transactions, being such procedures and the respective outcomes object of formal proof under a *Proof Theoretical approach to Problem Solving*.

**Keywords:** Public services · Eindhoven classification method · Knowledge representation and reasoning · Logic programming · Entropy