## [SYM2.01]

## New technology and illness self-management: Is the approach relevant for resource-poor populations?

H.W. Lucas\* IDS, UK

Advances in technology have made it possible for many standard diagnostic and monitoring procedures, previously the preserve of qualified providers in medical facilities, to be undertaken by patients or carers in their own homes. The results can then be available over the internet for review, assessment and possibly timely response by service providers. It is suggested that this approach can both improve patient quality of life, by reducing the need for facility visits, and possibly quality of care, by engaging patients in the active management of their condition, for example encouraging lifestyle changes (McDermott and While 2013). It is also seen by many developed economies with aging population as a way to reduce the ever rising cost of providing medical care (Lindberg et al., 2013).

It has been suggested (van Olsen, 2011) that self-management, supported by expert networks and mobile technology, could greatly improve the treatment of many millions of patients in low and middle income economies that are confronting the cost implications of epidemiological and demographic transitions, combined with the higher expectations of a more knowledgeable population. There is limited evidence that e-Health interventions, for example in the areas of MNCH, malaria and HIV/AIDS (Free et al., 2013) can have a positive impact in resource-poor contexts. The paper aims explore the extent to which further investment in technology could support a more effective and affordable health sector strategy in some developing economies. Initial findings indicate that the effectiveness of the approach might be highly dependent on the specific health conditions addressed, characteristics of the targeted population and general socio-economic and cultural context.

Free, Caroline, Gemma Phillips, Leandro Galli et al.(2013). The Effectiveness of Mobile-Health Technology-Based Health Behaviour Change or Disease Management Interventions for Health Care Consumers: A Systematic Review. Plos Medicine: 10(1).

Lindberg, Birgitta, Carina Nilsson, Daniel Zotterman et al. (2013). Using Information and Communication Technology in Home Care for Communication between Patients, Family Members, and Healthcare Professionals: A Systematic Review. International Journal of Telemedicine and Applications 2013.

McDermott, Máirtín S. and Alison E. While (2013). Maximizing the healthcare environment: A systematic review exploring the potential of computer technology to promote self-management of chronic illness in healthcare settings. Patient Education and Counselling 92(1):13–22.

van Olmen, Josefien, Grace Marie Ku, Raoul Bermejo et al. (2011). The growing caseload of chronic life-long conditions calls for a move towards full self management in low-income countries. Globalization and Health 7(38).

Keywords: patient self-management, new technology, effective and affordable health