



**“A STUDY ON A FACTOR THAT INFLUENCE JOB SATISFACTION AMONG
EMPLOYEES IN MAJLIS DAERAH PONTIAN”**

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JANUARY 2014

LETTER OF SUBMISSION

January 2014
The Head of Program
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Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled **“A STUDY ON A FACTOR THAT INFLUENCE JOB SATISFACTION AMONG EMPLOYEES IN MAJLIS DAERAH PONTIAN”** to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

.....

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“DECLARATION OF ORIGINAL WORK”

I, MUHAMMAD SAUFI BIN JAMIL, (I/C Number: 890925-01-6053)

Hereby, declared that,

- This work has not previously been accepted in substances for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____ Date: _____

ABSTRACT

A STUDY ON A FACTOR THAT INFLUENCE JOB SATISFACTION AMONG EMPLOYEES IN MAJLIS DAERAH PONTIAN

This research provides the factors that influence job satisfaction among employees at Majlis Daerah Pontian. The method that researcher used in collection data is primary and secondary data such as questionnaire, text books, journals, interview and others. The main objective in this research is to determine the most factors that influence job satisfaction and also the relationship between each factor with job satisfaction among employees to improve that employee's performance. Job satisfaction is the important parts in organization where it helps the organization ensure their employees are comfortable and can perform their job as well. Job satisfaction will be dependent variable and the factors of job satisfaction will be the dependent variable. The factors that will tested in this research study on Majlis Daerah Pontian staff which are performance pay, motivation and work environment. The sample for this research study is consisting of 100 employees at Majlis Daerah Pontian. In addition, 84 complete questionnaires had been collected from respondents. To support the study, researcher used primary and secondary data such questionnaires, journals, book texts, interview, and article. In the questionnaire, it was be consist into five parts which are Part A, Part B, Part C, Part D, and Part E. As a conclusion, the researcher fined that performance pay, motivation and work environment have very good strength of the relationship in order to increase employee's job satisfaction at Majlis Daerah Pontian.

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