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# DEPOT-LEVEL SIMULATION AND MULTIVARIATE ANALYSIS ON B-1 HIGH VELOCITY MAINTENANCE

# THESIS

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AFIT-OR-MS-ENS-11-26

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# AFIT-OR-MS-ENS-11-26

# DEPOT-LEVEL SIMULATION AND MULTIVARIATE ANALYSIS ON B-1 HIGH VELOCITY MAINTENANCE

# THESIS

Presented to the Faculty

Department of Operational Sciences

Graduate School of Engineering and Management

Air Force Institute of Technology

Air University

Air Education and Training Command

In Partial Fulfillment of the Requirements for the

Degree of Master of Science in Operations Research

Florence K. Yee, BS

First Lieutenant, USAF

March 2011

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# DEPOT-LEVEL SIMULATION AND MULTIVARIATE ANALYSIS ON B-1 HIGH VELOCITY MAINTENANCE

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Approved:

//SIGNED// Dr. J. O. Miller (Chairman) MARCH 11, 2011 date

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## Abstract

The objective of this thesis is to gain insights on the B-1B depot maintenance operations, with a focus on direct maintenance hours or burn rate, under the implementation of High Velocity Maintenance (HVM). Based on historical depot maintenance data and the current B-1 depot HVM prototype data, a discrete-event simulation model is developed using Arena 12.0. Some United States Air Force supply chain influences, such as manning levels and kitting characteristics of the B-1 depot operations, are incorporated in our models as design factors. The model captures the stochastic nature of 30 HVM tasks performed on one B-1 aircraft in a representative HVM cycle at the B-1 depot located in Oklahoma City Air Logistics Center, Tinker Air Force Base.

To examine the impact of HVM, we vary the levels of the design factors and conduct a design of experiment (DOE). The DOE analysis reveals that manning levels and kitting characteristics have statistically significant impact on some HVM task completion times, which are used collectively as a surrogate measure for burn rate. In particular, manning schedule with a centric focus on direct maintenance, high task kit availability, and small kit deficiency produce the highest burn rate. Additionally, by performing multivariate analysis, we are able to reduce the dimensionality of the output statistics and conclude that kit deficiency is the main driver for HVM task duration with our simulation.

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To my husband, who supports and believes in me every day. To my mom, who is always there for me.

#### Acknowledgments

First and foremost, from the bottom of my heart, I would like to thank Dr. J.O. Miller for his patience, guidance, and support on both the technical and grammatical fronts of this thesis. Dr. Miller has not only helped me through many simulation obstacles but also encouraged me to work outside my cocoon and actually start writing the longest paper I have even written in my life. Without his help, I would still be taunted by the blinking Microsoft Word cursor on the top left-hand corner of my first blank page. I would also like to thank my reader, Dr. Kenneth Bauer, for his valuable comments and inputs as I thrive to complete this thesis. Dr. Bauer's keen insights on multivariate analysis have rescued me from the bottomless analysis rabbit hole that I was trapped for countless hours...

I also owe special thanks to the maintenance and logistics gurus, Ms. Angie Ceyler, Mr. Mark Fryman, SMSgt Frank Michaliszyn, and Mr. Edwin Milnes for helping me to get a better understanding of aircraft maintenance and providing vast information and data that made this research possible.

Florence K. Yee

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# DEPOT-LEVEL SIMULATION AND MULTIVARIATE ANALYSIS ON B-1 HIGH VELOCITY MAINTENANCE

## **1. Introduction**

# 1.1 Background

The Air Force Global Logistics Support Center (AFGLSC) was stood up in 28 Mar 2008 with a mission to "execute the Air Force Supply Chain (AFSC) by integrating enterprise-wide planning and strategy with global command and control as the single focal point to the warfighter (Martin, 2008)." AFGLSC aims to streamline the delivery of logistics support to the warfighter swiftly and economically. An aspect of the streamed logistics is High Velocity Maintenance (HVM).

Under HVM, aircraft visit the depot more frequently for maintenance but only for a shorter period of time. Instead of overhauling the entire airframe, HVM services needto-fix issues in a sequential manner. HVM synchronizes field and depot maintenance, thus decreasing repair duplication by promoting steady communication between field and depot regarding the health of the aircraft. Such up-front communication allows sufficient lead-time for coordination within the chain of maintenance processes, such as parts and tools gathering, also known as kitting, prior to aircraft arrival and results in reduced aircraft downtime and enhanced aircraft availability (Sully, 2009).

Intuitively, the higher the aircraft availability, the more mission capable (MC) the United States Air Force (USAF) becomes. Aircraft availability, therefore, is a measure of

the USAF's operational strength. Commercial airlines routinely maintain over 90% aircraft availability; whereas the USAF has 60% availability rates on average (Dement, 2009). It is, therefore, not surprising that the concept of HVM emerged from the competitive nature of commercial airlines to raise revenue by maximizing aircraft availability. Burn rate or direct touch labor working hours per day is closely tied to aircraft downtime due to maintenance and, therefore, aircraft availability. The higher the burn rate, the less time the aircraft is grounded for maintenance and hence, the higher the aircraft availability. Currently, the burn rate of the B-1 fleet is 145 to 150 hours per day. Under HVM management, burn rate is expected to ramp up to 400 hours a day (Canaday, 2010).

The initial B-1 HVM pilot program schedules aircraft for selected "need-to-fix" heavy maintenance at the depot in Oklahoma City Air Logistics Center (ALC) at Tinker AFB every 15 months, with two light maintenance cycles conducted in the field between visits, in place of the traditional Programmed Depot Maintenance (PDM), which takes place every five years (Scully, 2009). As the B-1 HVM progresses into its prototype phase in the beginning of fiscal year 2011, PDM flow days are expected to reduce from 160 to 128 days with no more than four aircraft awaiting maintenance at all times (Armstrong, 2010).

Strange as it might sound, HVM is not just about maintenance. It affects the entire acquisition life cycle of a weapon system. If HVM can effectively reduce maintenance downtime and improve aircraft availability, the USAF can potentially save millions of dollars simply by purchasing fewer aircraft. HVM goes beyond just the B-1

fleet. The impact of HVM can be potentially unlimited for it is designed to be scalable, repeatable, and deployable on all weapon systems in the USAF inventory (Adams, 2008).

# **1.2 Problem Statement**

The goal of this thesis research is to gain insights on B-1 depot maintenance operations, with a focus on burn rate, under the implementation of HVM considering some key USAF supply chain influences. In particular, this study focuses on the impact of three factors; the effectiveness of kitting, the availability of kits, and the increased readiness of maintenance crews, on burn rate. With limited data available on actual number of maintenance workers available and how additional workers affect task completion times, we model a set number of workers and use the task completion time (TC) as a surrogate measure for burn rate. With this framework, an increased burn rate results in a lower TC.

# **1.3 Problem Approach**

In this study, discrete-event simulation (DES) is hand-picked to analyze the B-1 depot maintenance burn rate under HVM considering some key USAF supply chain influences. First and foremost, quantitative data is limited since a full-scale B-1 HVM process is currently non-existent and the HVM prototype phase is still being modified.

As of Jan 2011, only three B-1 prototypes have gone through two specific maintenance tasks defined under HVM (Ceyler, 2011). It is, therefore, infeasible to study the impact of HVM on burn rate analytically. Secondly, the USAF supply chain is arguably a massive and complex system, hence, it is impractical to explicitly measure the impact of the USAF supply chain on burn rate within this thesis. An Arena simulation model is built to capture an abstraction of part of the envisioned B-1 HVM depot process and its interaction with the USAF supply chain.

As mentioned before, data on the B-1 HVM process is limited. Hence, in order to add creditability, we sought advice from subject matter experts and used the process flow of the only B-1 HVM depot task for which some actual data was available. According to personal correspondence with Ms. Angie Ceyler, B-1 AFGLSC HVM Materiel Team Lead at Tinker AFB, in terms of manpower under the current work force construct of the B-1 prototype phase, there are four personnel equivalences (PEs) for each of the two eight-hour shifts per day. However non-maintenance related, indirect, or non-value added hours, such as breaks, training, and admin requirements, can take up to two to three hours per PE per shift. This results in net direct hand-on working hours of about five to six hours per PE per shift on average. Hence we model the availability of PEs using a distribution that models the amount of direct and indirect hours throughout the workday.

A single simulation model is created using ARENA 12.0 to examine the impact of HVM and the influence of the USAF supply chain on the depot's TC. A design of experiment (DOE) is conducted on simulation outputs to assess the impact of the effectiveness of kitting, the availability of kits, and increased readiness of maintenance

crews. We embed the levels of our DOE factors with the Arena model as variables. They are adjusted accordingly to represent a baseline model that reflects the operation tempo and kitting specifics of the current practice of the B-1 HVM prototypes. Embellished models are set up centering off the baseline factors to assess the sensitivity of TC and other responses, with respect to the change to our selected USAF supply chain influences. Multivariate analysis is also used to examine the relationship and variability amongst the observed MOEs.

# **1.4 Research Scope**

The full-scale B-1 HVM life cycle is currently still in development and the B-1 HVM prototype only covers maintenance sustainment at the depot level. The scope of this research is, therefore, confined within maintenance at the depot while base level logistics, such as time spent at the base prior to returning to depot for HVM, is not considered.

As of 30 Sep 09, the USAF managed 113,897 recoverable and consumable items. These items are procured, inventoried, stored, and transported from one hub to another within the broad network of the USAF supply chain (Parson, 2010). The depot at Tinker AFB where B-1 HVM is performed is just one hub. Therefore, a considerable amount of abstraction is adopted in our Arena model to capture supply chain influences through kitting as a key enabler of HVM. The scenario we consider in this study is a single PDM

visit consisting of ten cycles of a set of maintenance tasks performed at a single dock using HVM B-1 prototype manning levels and kitting characteristics.

General concepts of the proposed HVM for the B-1B fleet are well-documented and some initial work has been conducted to analyze the behavior of such processes at the base level (Park, 2010). The purpose of this research is to develop a flexible framework for modeling HVM at the depot and to provide insights on improving HVM depot maintenance operations, not to provide an exact measurement of changes in burn rate or other MOEs with respect to changes in modeled supply chain influences. Once the full-scale B-1B HVM process is underway and more data is available, fitted distributions of processes, ranges of input parameters, and logic flows within the DES model can be refined to mirror a more accurate representation of the real system.

# **1.5 Literature Review**

## 1.5.1 USAF Supply Chain Modeling

Traditionally speaking, USAF supply chain models are tailored to analyze mission capable (MC) rate, which serves as a direct measure of the USAF's operational strength. Ramey (2008, pg xxii) defines MC as "the status of an aircraft that can perform some or all of its assigned mission; may be FMC [fully mission capable] or PMC [partially mission capable]." MC is closely tied to aircraft availability, which is a direct product of aircraft maintenance capabilities, including burn rate, which, in turn, is significantly affected by the logistics support structure.

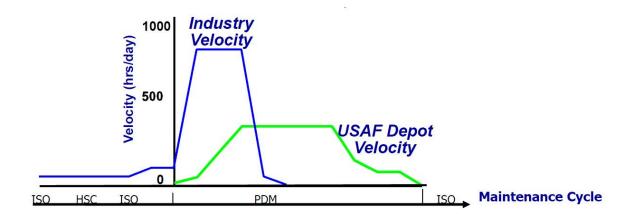
In 2007, RAND launched Project Air Force (PAR) per the request of the Deputy Chief of Staff for Logistics, Installations, and Mission Support and the Vice Commander of Air Force Materiel Command (AFMC) (Tripp et, 2010). PAR aims to improve effectiveness and efficiency of the logistics enterprise by designing and evaluation a set of lean and agile logistic options that meet that USAF's growing demand of air superiority. The scope of PAR encompasses not only maintenance processes, but also policies and posture; command and control; information systems; and inventory stockage policies for three specific platforms: F-16, C-130, and KC-135. The size and complexity of PAR called for various operations research (OR) analysis techniques including use of the campaign level Logistics Composite Model (LCOM).

LCOM is a detailed simulation model that detects the sensitivity of sortie generation due to changes in logistics resources, such as maintenance personnel, equipment, facilities, and spare parts (Tripp et al, 2010). For the C-130 platform, LCOM concludes that large component repair and isochronal (ISO) – inspection facilities (CRFs), which conducted 200 or more ISOs annually, had a 30% higher labor utilization rate than small CRFs that conducted about 20 ISOs year round. In other words, small CRFs require two-to-three times as much manpower per ISO as larger CRFs. In conjunction with labor utilization, LCOM also concluded that ISO flow times were 60% less in larger CRFs than in small CRFs. LCOM findings were validated by the historical data from Little Rock AFB, AR and Air Force Special Operations Command (AFSOC). One significantly overarching conclusion of PAR was that maintenance consolidation and integration, such as HVM, could improve aircraft maintenance capabilities and in turn, aircraft availability.

As opposed to LCOM that encompasses most of the USAF supply chain elements, 2Lt Anson R. Park, USAF, developed a flexible stand-alone model that examines the impact of HVM on the availability of the B-1B Lancer at the base level. Based on B-1 data collected from two B-1B squadrons of the 28th Bombardment Wing located at Ellsworth AFB, SD, Park used DES and created two simulation models in ARENA 12.0. The models captured the B-1B maintenance and supply process at base level under both the current state of operations (i.e. no HVM) and with the implementation of HVM. Park's finding concluded that HVM can potentially improve aircraft availability significantly if coupled with expected reductions in aircraft failure rates and improvement in base stockage effectiveness.

## 1.5.2 Background of HVM

The concept of HVM was first outlined in Fiscal Year 2007. It emerged from the competitive nature of commercial airlines to maximize revenue by minimizing aircraft maintenance downtime and thus, maximizing aircraft availability. Commercial maintenance, repair, and overhaul (MRO) is up to eight times more efficient than the USAF MRO performed under PDM. Commercial airlines consistently uphold a touch-hour maintenance rate or burn rate of 500 to 900 hours per day; whereas the ALCs support 145 to 220 touch hours per day during PDM (Warner Robin ALC, 2009). As a result, commercial airlines maintain over 90% aircraft availability rates; whereas the USAF has, on average, 60% availability rates (Dement, 2009). Figure 1 shows the maintenance cycles of commercial and USAF aircraft from Warner Robin ALC.



# Figure 1. Maintenance Cycle of Commercial and USAF Aircraft (Robin AFB Factsheet, 2010)

With such high success rates in the commercial sector, it is no wonder the USAF seeks ways to emulate the maintenance processes used in commercial airlines and to revolutionize PDM across the enterprise. According to a briefing prepared by Warner Robin ALC titled "High Velocity Maintenance (HVM)" in Sep 09, the vision of HVM is to "increase aircraft availability using AFSO21 tools to establish a synchronized, integrated, end-to-end process such that maintenance does not impact mission requirement." Figure 2 shows the HVM vision diagram from Warner Robin ALC.

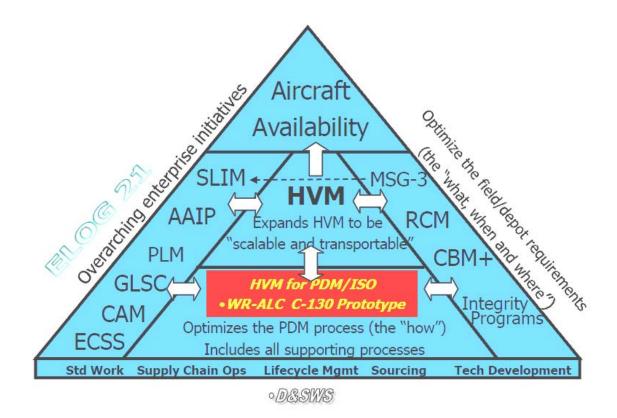


Figure 2. HVM vision diagram (Robin AFB Factsheet, 2010)

The HVM vision is supported by the three basic HVM tenants that aim to significantly reduce aircraft downtime. The first tenant is to inspect the aircraft prior to arrival at the depot (Crenshaw, 2010). Under HVM, aircraft visit the depot more frequently for heavy maintenance but for a shorter period of time. ISO maintenance and PDM are integrated and synchronized to minimize duplication. Inspection is performed routinely in the field and the conditions of the aircraft are consistently reported to the depot. Constant communication between field and depot allows continuous planning at the depot level to identify deferrable tasks vs. need-to-fix tasks, so that proper parts, tools, and personnel support are scheduled accordingly for those need-to-fix maintenance issues prior to the aircraft arrival. This results in reduced aircraft downtime and thus, enhances aircraft availability (Warner Robin ALC, 2009).

The second HVM tenant as suggested by Crenshaw is kitting. It is the assembly of tools and parts into "task kits" for major maintenance jobs. Figure 3 shows an example of a task kit for part of the Generator Wiring Harness maintenance task of the B-1 prototype as defined by the HVM team at Oklahoma City ALC, Tinker AFB (Ceyler, 2010). Kitting derives from the mechanic-centric focus of HVM. The idea behind kitting is that all parts, tools, data, etc. are pre-positioned for the mechanics before maintenance begins. Kitting is expected to reduce aircraft downtime by eliminating time wasted in resource gathering while the planes are grounded for maintenance.

Consumables	
Noun	QTY
Wax tie cord	1 roll
S Wre020032	1 roll
Tef tape 2"	1roll
Razor Blades	3
Sharpie	1
12" Wire tie	1 bag
Tools	
TOOL #	Description
	#6 Crimpers
	Multimeter & Probes
	Heat Gun
	Ratcheting cable cutters
	Zip tie gun
	Barrell Crimper Lg dies
	Wire stripper w/dies
	Tape Measure
	Scissors
	Side Cutters
	S.Wre. Pliers 8"
	Box Knife
	Hook Scribe
	Large Crimper

Figure 3. Example of a task kit used by B-1 HVM team in Oklahoma City ALC

The third HVM tenant calls for clear mapping of day-to-day maintenance tasks and staying on track with the schedule. This has proven to be a challenge in the beginning of the C-130 HVM program. The high-resolution detailed breakdown of the day-to-day maintenance tasks inflated the number of daily tasks into the hundreds and made it logistically difficult to accomplish everything according to schedule (Crenshaw, 2010). Learning from the downfall, the C-130 HVM program repackaged the tasks into more manageable pieces at a higher level prior to day-to-day schedule mapping. Together with routine field inspection and kitting, maintenance is more likely to stay on track with less downtime, and hence, aircraft availability goes up.

## 1.5.3 History of HVM

In an effort to increase aircraft availability, the USAF has launched a series of studies to emulate the commercial aircraft MRO over the years. One of the HVM pioneer studies is for the C-5 Galaxy airlift aircraft conducted by the Resources Management and System Acquisition program of Project AIR FORCE in the early 90's (Ramey, 1999). The study explored changes in logistics infrastructure in relation to the changes in operational capability in terms of three primary performance measures, MC status, departure reliability, and issue effectiveness for the C-5 Galaxy. A simulation model of the C-5 operation and support construct was built using RAND's Dyna-METRIC, a DES tool designed specifically for military logistics systems. The model was later verified and validated by the Air Mobility Command (AMC).

The scope of the C-5 study included data collected from 20 bases, six intermediate support facilities, one depot complex, and 109 aircraft with 1,980 reparable

line items. Ten replications of a 360-day operation were simulated. The model compared simulated performances of the C-5 under standard logistic infrastructure and high-velocity infrastructure (HVI), which emphasized the speed of processing rather than the mass of the inventory. The findings concluded that HVI upheld the same C-5 performances as (or in some cases better than) the standard infrastructure but HVI required only one-sixth and one-third of the inventory and inventory value of the (then) current infrastructure, respectively (Ramey, 1999).

Another study titled "The C-5 High Velocity Regionalized Isochronal (HVRISO) Inspection Concept: An Evaluation of Future Performance" was conducted in 2009 by an AFIT master student, MSgt Theodore K. Heiman. The study explored the impact on C-5 availability with isochronal inspection site consolidation from the four docks that are currently in use (as of 2009) to three HVRISO docks operating based on centralized maintenance schedules provided by Air Mobility Command (AMC). Heiman concluded that HVRISO could drive C-5 availability to the highest level under specific dock selection methods and consolidation requirements.

Following the high-velocity footprints of the C-5 Galaxy is the C-130 Hercules. In Aug 2009, a pilot HVM program took place at Warner Robin ALC in Robin AFB, GA. According to Ellen Griffith, the chief of Depot Operations Division at AFMC, the C-130s are "a low density, high-demand fleet, and they [AFSOC] need every bit of flying time we can give back to them... we desperately want to reduce the amount of time that we have aircraft like gunships down at depot" (Adams, 2008).

In order to better accommodate the needs of the war fighters, HVM requires the C-130 fleet to visit Warner Robin ALC for integrated ISO and PDM every 18 months but

only for 12 to 15 days as opposed to a 160-day PDM every five years (Khan, 2010). According to Doug Keen, HVM Product Team lead at Warner Robin ALC, HVM could reduce the number of C-130 grounded for maintenance from as many as 70 to as low as 15, saving as much as \$1.6 billion in assets. HVM seeks to raise the C-130 burn rate from 145 to 220 hours per day to the commercial airlines level of 500 to 900 hours per day. Figure 4 shows the comparison of the C-130 maintenance life cycle under current and HVM state as defined by Warner Robins ALC.

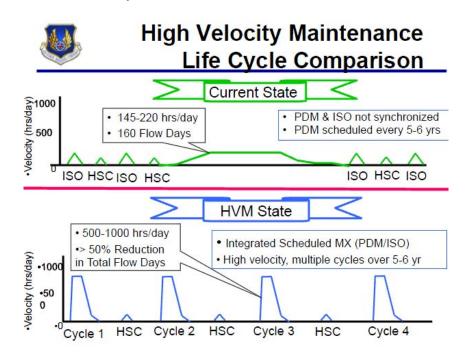


Figure 4. C-130 Maintenance Life Cycle Comparison (Robin AFB Factsheet, 2010)

After the C-130 Hercules, the B-1 Lancers was selected to enter the HVM program. The B-1B is the world record holder for speed, payload, and distance. It is no wonder that the Lancers have been a valuable asset to the USAF in combat operations since 1980s (Park, 2010). However, in 2007, over half the fleet was down for maintenance issues. In 2008, there were on average, only 28 B-1 aircraft available with

36 grounded due to maintenance at any given time. The rate is "unacceptable, and that's why we're doing HVM," said the Sam Malone, deputy director of the 427<sup>th</sup> Aircraft Sustainment Group at Tinker AFB, whose unit is responsible for the B-1 depot maintenance and repair (Sully, 2009).

Similar to the HVM program of the C-130, the initial B-1 HVM pilot program schedules aircraft for selected "need-to-fix" heavy maintenance at the depot in Oklahoma City ALC, Tinker AFB every 15 months, with two light maintenance cycles conducted in the field between visits, in place of the traditional PDM, which takes place every five years (Scully, 2009). As the B-1 HVM progresses into its prototype phase in the beginning of fiscal year 2011, PDM flow days are expected to reduce from 160 to 128 days with no more than four aircraft awaiting maintenance at all times (Armstrong, 2010).

According to Ms. Angie Ceyler, B-1 AFGLSC HVM Materiel Team Lead, at Tinker AFB, OK, the B-1 prototype is in development phase, which consists of detailed evaluation of a sequence of maintenance processes that leads to the full-scale HVM deployment. Processes such as outlining the Bill of Work (BOW), evaluating supportability, performing daily standard planning, tool kitting, and task kitting for each HVM maintenance task are executed sequentially and assessed prior to being molded into the final HVM process. As of Nov 2010, there are over 30 maintenance tasks in the B-1B prototype capability development calendar.

The B-1 HVM program also addresses some of the challenges from unscheduled maintenance, the biggest maintenance driver. Mahesh Reddy, Boeing's B-1 program director, estimated that 86% of maintenance events in military aviation are unscheduled

(Canaday, 2010). HVM promotes consistent communication between field and depot regarding the health of the aircraft; predictability and supportability are added to the B-1 maintenance life cycle. Fewer surprises means a smoother, more responsive and better catered maintenance lifecycle even when maintenance are unscheduled.

# **1.6 Methodology**

The conceptual model for our research begins with a B-1 arriving at the depot for a single HVM PDM visit. We model three maintenance tasks based upon three prototype tasks and manning levels where some data existed. Each task consists of several distinct operations, some of which can occur in parallel. We then cycle the B-1 through this set of tasks ten times. This results in a total 30 tasks being modeled during a representative HVM PDM visits. Time to complete (TCs) is captured for each operation and task as a function of three factors: kit deficiency (KitDef), crew readiness (CrewRdy), and kit availability (KitAva). We explore the impact on HVM operations by varying the levels of these factors using DOE and some multivariate techniques.

The HVM modeled consists of three HVM tasks defined by the HVM team at Oklahoma City ALC. The three tasks are Generator Wiring Harness (GH), ADG/IDG Heat Exchange Flush (Flush), and Aft Fuselage Upper Shoulder (AFUS). Each task is further broken into manageable operations (ops). As of Jan 2011, only the detailed breakdown of GH is available. Hence, Flush and AFUS are each broken down into three notional ops. Figure 5 shows general logic flow for an op.

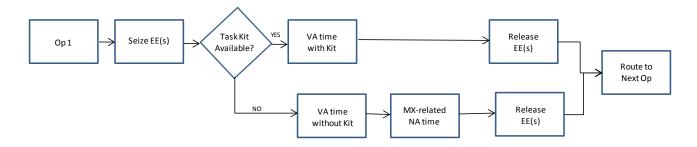


Figure 5. General Logic Flow for an Op

Once an aircraft arrives to the depot, it is immediately split into three entities which proceed to the first op station of each task (the GH task has priority). Upon arrival at an op station, the aircraft seizes the appropriate resources and enters a specific logic chain based on kit availability. If the required kit is available, the aircraft enters the chain where only value-added (VA) time is allotted. However, if the required kit is not available, the aircraft enters the chain where both value-added and maintenance-related non-value-added (NA) times are allotted to account for the inefficiency of gathering parts and tools on the spot. The process without a kit results in a longer TC. When maintenance is completed at the op station, the aircraft travels to another op until 30 total tasks are completed.

# **1.7 Thesis Outline**

Chapter 2 includes detailed description of the conceptual model development, the final DES model implementation, and the DOE used to study the joint effect of various factors on TC and other MOEs. Chapter 3 is a case study of our Arena model using

multivariate techniques to examine the relationship and variability amongst the simulation outputs statistics. Chapter 4 is the thesis conclusion that re-emphasizes significant findings and offers recommendations for future study. Chapters 2 and 3 are written in journal paper and conference proceeding formats.

#### 2. Discrete-event Simulation of High Velocity Depot Maintenance Process for B-1

# 2.1 Introduction

Since the delivery of the 100 B-1B Lancers during the Reagan administration in the 1980s, the Lancers have been valuable to the United States Air Force in combat operations. In recent campaigns, such as Operation Allied Force, six B-1Bs flew two percent of the total combat sorties but were responsible for over 20 percent tonnage of bombs dropped on targets throughout the entire campaign. Other than combat efficiency, the Lancer is also the world record holder for over 100 avionic titles including speed, payload, and distance (Park, 2010). However, the B-1B operation was severely hampered in 2008 when on average only 28 aircraft were available with 36 grounded due to maintenance at any given time (Scully, 2009). In order to raise aircraft availability and to maintain air superiority, the United States Air Force (USAF) has initiated High Velocity Maintenance (HVM) on the B-1 fleet in the beginning of fiscal year 2011.

## 2.2 Overview

Presently, commercial airlines routinely maintain over 90 percent aircraft availability; whereas the USAF has 60 percent availability rates on average (Dement, 2009). Considering that mission capable rate (MC) is closely tied to aircraft availability, the USAF was inspired by commercial practices and has launched studies tailored to improve aircraft availability and ultimately, air superiority. Ranging from fleet level efforts, such as Project Air Force (PAR) conducted by RAND in 2007, to standalone analyses dedicated for specific airframe such as Park (2010); it has reached the conclusion that HVM has significant potential to improve aircraft availability.

The goal of HVM is to reduce aircraft downtime due to maintenance and enhance aircraft availability by synchronizing field and depot maintenance and thus, minimizing repair duplication. Under HVM, aircraft visit the depot more frequently for heavy maintenance but for a shorter period of time. Instead of overhauling the entire airframe, HVM services need-to-fix maintenance issues using kitting, pre-assembly of parts and tools for major maintenance tasks (Sully, 2009). Burn rate or direct touch labor working hours per day of the proposed B-1 HVM program at the depot is expected to ramp up to 400 hours per day versus the current Programmed Depot Maintenance (PDM) level of 145 to 150 direct hours per day (Canaday, 2010).

Intuitively, the higher the burn rate, the higher the aircraft availability. As such, the goal of this research is to gain insights on B-1 depot maintenance operations, with a focus on burn rate, under the implementation of HVM considering some key USAF supply chain influences. While the concepts of the proposed B-1B HVM program are well-documented and some initial analyses has been conducted at the base level (Park, 2010); full-scale B-1 HVM program is still in development. In fact only three B-1 prototypes have undergone two specific maintenance tasks in the B-1 HVM prototype stage, which started in Oct 2010 (Ceyler, 2011).

Due to data limitation on the specifics of the proposed B-1 HVM processes and the complexity of the USAF supply chain, discrete-event simulation (DES) is chosen to model the B-1 HVM processes at the depot in Oklahoma City Air Logistics Center (ALC), Tinker AFB, OK. A considerable amount of abstraction is adopted in our DES

model to capture supply chain influences on a single PDM visit consisting of 30 HVM tasks. A surrogate measure for burn rate, time to complete (TC) a maintenance task, is used as a key metric to assess the B-1 HVM processes. With this framework, an increased burn rate results in a lower TC.

Understanding the impact of HVM is crucial since it can potentially affect the entire acquisition life cycle of a weapon system. If HVM can effectively reduce maintenance downtime and improve aircraft availability, the USAF can potentially save millions of dollars simply by purchasing fewer aircraft. HVM goes beyond just the B-1 fleet for it is designed to be scalable, repeatable, and deployable on all weapon systems in the USAF inventory (Adams, 2008). Hence, the methodologies used in this study encompasses both simulation modeling and numerical experiment, such as design of experiment (DOE) and multivariate analysis, to provides a way to better understand the impact of HVM on burn rate and its overarching effect on aircraft availability.

### **2.3 Model Development**

This research models the behavior of one B-1 aircraft going through a single HVM PDM visit at the B-1 depot in Oklahoma City Air Logistics Center (ALC), Tinker AFB, OK. The aircraft cycles through a composite of three HVM tasks ten times, creating a representative series of 30 HVM tasks, as outlined in the B-1 HVM prototype capability rollout calendar from Nov 2010 (Ceyler, 2011). Each HVM task is modeled as a single-dock operation using HVM B-1 prototype manning levels and kitting characteristics. The next section describes the general conceptual flow of our model.

### 2.3.1 General Cycle

In order to create a representative series of 30 HVM tasks performed on one B-1 aircraft using data from three specific tasks, our model generates an aircraft as ten distinct HVM entities (conceptually for sets of tasks that need to be completed sequentially), with each entity completing one cycle through the three tasks. To allow parallel maintenance operations, the first HVM entity is immediately split into three task entities, each of which proceed to one of the modeled HVM tasks: Generator Harness (GH), Aft Fuselage Upper Shoulder (AFUS), or ADG/IDG Heat Exchange Flush (Flush) while the rest of the HVM entities stay put in a "Hold" block. Once each task entity is finished with its HVM task, the three entities are batched back together and the HVM entity is disposed. Once the sum of HVM entities disposed and the HVM entities in the "Hold" block equals ten (indicating all previous tasks complete), another HVM entity is released from the "Hold" block for split and parallel maintenance. Such mechanism guarantees only one set of tasks is being performed at any given time and creates a single-dock operation that mirrors the prototype processes at the B-1 depot. The process repeats until a total of 30 HVM tasks are completed representing a single HVM visit at the depot for one aircraft. A conceptual representation of an aircraft cycle is shown below in Figure 6.

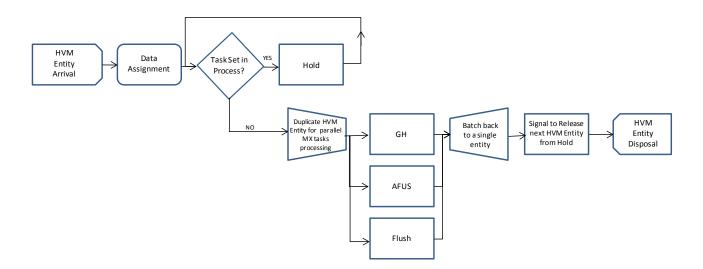


Figure 6. Conceptual Representation of an Aircraft Cycle

GH, AFUS, and Flush are each broken down into several manageable distinct operations (ops), some of which occur in parallel. As of Jan 2011, only the detailed ops sequence of the GH daily standard of work (DSW) was available and is shown in Appendix A (Ceyler, 2011). AFUS and Flush are each broken down into three notional ops. As mentioned before, a HVM entity is split into three task entities in order to accomplish the three HVM tasks in parallel. GH, however, has priority in manpower or personnel equivalences (PEs), which are seized upon aircraft arrival at an ops station. Then, based on task kit availability, the task entity accumulates either only value-added (VA) time as a result of direct hands-on maintenance facilitated by kitting; or VA time and maintenance-related non-value-added (NA) time representing direct hours and indirect hours spent on gathering parts and tools due to the absence of kitting. When maintenance is completed, PEs are released and the task entity is routed to the next ops station. The process continues till all ops of a HVM task are done. Once all three HVM tasks are finished, another HVM entity cycle begins. Simulation terminates after ten cycles are executed. Figure 7 shows the simulation logic of an op.

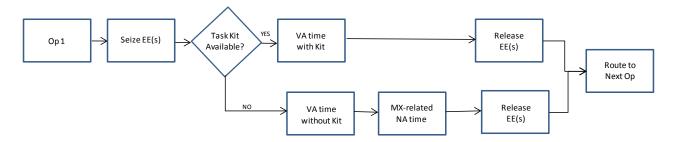


Figure 7. Simulation Logic of an Op

#### 2.3.2 Resource Set Up

The PE schedule is modeled based on the manning requirement of the GH task specified in the B-1 HVM DSW phase. Starting from 0800 to midnight, there are two consecutive eight-hour PE shifts per day with four PEs per shift. The rest of the day is considered inactive. Other non-maintenance related indirect hours, such as breaks, training, shift changes, and admin requirements, can take up to two to three hours per PE per shift. This results in average net working hours of roughly five to six hours per PE per shift. These non-touch hours are captured in our model by inducing breaks, via the Arena Failure Module, in the PE schedules as periods of randomly distributed up time and down time. PEs engage in maintenance activities during up times and disengage from any maintenance processes immediately when down times occur. An Arena StateSet, WorkingDay, is created to ensure that breaks only occur during scheduled PE shifts. Figure 8 shows an example of the Arena Failure Module with a one-to-three ratio of up and down times, representing an average six hours per PE per shift of available touch hours. Note that modeled down times do not include any non-maintenance related NA times accrued when a kit is not available.

<u>N</u> ame:	<u>T</u> ype:	
Break	▼ Time	-
<u>U</u> p Time:	<u>U</u> p Time Units:	
UNIF(2.75, 3.25, 3)	Hours	-
<u>D</u> own Time:	<u>D</u> own Time Units:	
UNIF(0.75,1.25, 4)	Hours	-
Uptime in this State only:		
WorkingDay	•	
ОК	Cancel <u>H</u> e	

Figure 8. An Example of the Arena Failure Process

For ease of analysis, a variable called Crew Readiness (CrewRdy) is created to allow easy modification of the distribution of up and down times. When referring to a level of CrewRdy, we use the average number of up time, which includes both VA and NA maintenance-related hours per PE per shift.

Another resource requirement gathered from the GH task is task kit characteristics. The Kit Delivery Sequence of the GH task is shown in Appendix B (Ceyler, 2011). It indicates that three out of ten ops of the GH task do not require a kit. The rest of the ops require one of three task kits: the 14210 build-up kit, the 14211 FOM kit, and the 14206 harness installation kit. Detailed breakdown of parts and tools requirements for each GH task kit is listed in Appendix C (Ceyler, 2011). Since the kit details of the AFUS and Flush tasks are unavailable, notional kits are created for all ops under those two tasks. Kit characteristics are captured by modeling kit availability (KitAva) and deficiency (KitDef) as variables in our Arena model. KitAva ranges from 0-100%, representing the probability of a kit being available. KitDef is a positive numeric value that indicates the level of deficiency of a task kit. KitDef of 1.0 implies the kit is neutral. KitDef less than 1.0 means the task kit is less deficient (i.e. more effective) in getting the maintenance done and vice versa.

## 2.3.3 Arena Measures of Effectiveness (MOEs) Collection

The goal of our research is to understand the impact of HVM on burn rate. However, other than the GH task, burn rate data, which encompasses the total number of VA hours spread over a known duration of time, is unavailable on all maintenance tasks scheduled for the B-1 HVM prototype processes. Based on the VA hours available, one of the MOEs our simulation captures is TC, which is used as a surrogate measure for burn rate. With this framework, an increased burn rate results in a lower TC. Twenty TCs, including one for the overall simulation (ten sets of the three HVM tasks), one for each of the three HVM tasks, and one for each of the 16 ops embedded within the tasks, are collected.

Other than using TCs to capture the impact of HVM on burn rate, other MOEs are used to understand the effect of manning and kitting characteristics at the depot. The average utilization of all PEs is captured to show resource usage of the system based on a specific manning requirement. The average percentage of the non-maintenance related indirect hours of all PEs is captured as well to show how much non-maintenance related activities affect TCs. Finally, the observed percentage of unavailable kit occurrences of

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each HVM task is recorded to show how kit availability drives TCs. Table 1 shows the simulation MOE statistics.

MOE	Expression	Description
**AvgOP#		Average TC of OP#
AvgGHTime		Average TC of GH task
AvgAFUSTime		Average TC of AFUS task
AvgFlushTime		Average TC of Flush task
AvgSimTime		Average TC of simulation
*AvgUteEE		Average utilization of all PEs
% AvgBreakEE		Average percentage of non- maintenance hours of all PEs
% NoKit_GH		Observation percentage of unavailable kit in GH when needed
% NoKit_AFUS		Observation percentage of unavailable kit in AFUS when needed
% NoKit_Flush		Observation percentage of unavailable kit in Flush when needed

Table 1.	Simulation	<b>MOE Statistics</b>
	omanation	

\* AvgUteEEi = Average utilization of EEi for i = 1, ..., 4

\*\*AvgOP# = Average TC of OP# for # = any ops number

# 2.3.4 Assumptions

Assumptions are made in the development of this study in order to keep our simulation within the scope of the research and provide meaningful analysis. Some key assumptions follow:

• The model is a terminating simulation that represents one cycle of a PDM HVM visit under single-dock operation, serving only one aircraft at any given time.

- Ten cycles of our current model of three prototype HVM tasks is a representative PDM HVM visit consisting of 30 tasks.
- The three selected HVM tasks can be carried out simultaneously since they are all off-power procedures (Michaliszyn, 2011), while their respective ops are performed sequentially with some parallel processes embedded within.
- The model captures only an abstraction of depot level maintenance while base level logistics, such as time spent at the base prior to revisiting depot for HVM, is ignored.
- The manpower resource simulated accounts for only one logistics specialty, electrician (EE).
- Kit availability is not modeled explicitly such that the logistics of parts and tools are not accounted for.
- All EEs are identical in terms of efficiency.
- The maintenance structures, including manning and kitting specifics, of AFUS and Flush mirror those of the GH DSW, using 2 EEs and one kit per op.
- Maintenance time without kitting is about 1.5 times longer than the one with kitting.
   Figure 9 shows the partition of maintenance time within an op.

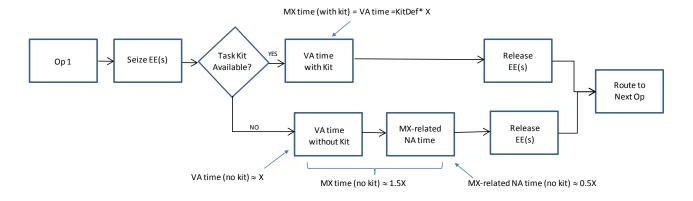


Figure 9. Partition of Maintenance Time within an Op

### 2.3.5 Supporting Data

One of the challenges we faced in this research is the limited supporting data on the proposed HVM processes since it is still under development. However, the B-1 AFGLSC HVM Materiel Team provided us with some details of the GH DSW processes and some historical data in regards to direct maintenance hours of the AFUS and Flush tasks. Therefore, we were able to develop distributions that capture the stochastic nature of depot maintenance processes under HVM in our model. Mean planned hours (PHr\_mu) of maintenance for each op of GH are available in the GH DSW Sequence worksheet in Appendix A. We model each GH op time using an uniform distribution with parameters set at minus 10% to plus 10% from the PHr\_mu. Note that the hours cited in the GH DSW Sequence are the estimated hours to complete each op and should be divided evenly among all PEs assigned to that op.

Historical data of direct maintenance hours of AFUS and Flush are shown in Appendix D. Because of the very small sample size of data for these tasks, we modeled total task times for AFUS and Flush using triangular distributions with parameters taken directly as the minimum (min), median, and maximum (max) values for the respective task. Since we broke each of these tasks into three representative ops, we divided the triangular parameters by three for each op with the respective tasks.

Finally, reflecting back on the assumption we made in the previous section: maintenance time without kit is about 1.5 times longer than the one with kit. Therefore, we model the maintenance process without kit in two parts – VA and the NA times. In this case, VA is similar to the process distribution with kit (i.e. VA is developed as the product of an uniform distribution with parameters set at 1 to 1.1 and the original process

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distribution) and NA is roughly half of the process distribution with kit (i.e. NA is developed as the product of an uniform distribution with parameters set at 0.4 to 0.5 and the original process distribution). Under this framework, the total process time without kit is approximately 1.5 times longer than the one with kit. Table 2 is a summary of distributions use in the maintenance process modules within our model.

Description	Expression		
GH VA process for op i with kit	KitDef*UNIF(-10%PHr_mu of op i, +10%PHr_mu of op i)		
GH VA process for op i with no kit req.	UNIF(-10%PHr_mu of op i, +10%PHr_mu of op i)		
GH VA process for op i without kit	UNIF(0.4, 0.5)*UNIF(-10%PHr_mu of op i, +10%PHr_mu of op i)		
GH NA process for op i without kit	UNIF(1, 1.1)*UNIF(-10%PHr_mu of op i, +10%PHr_mu of op i)		
AFUS VA process for op i with kit	KitDef*TRIA(AFUS_min/3, AFUS_median/3, AFUS_max/3)		
AFUS VA process for op i without kit	UNIF(0.4, 0.5)* TRIA(AFUS_min/3, AFUS_median/3, AFUS_max/3)		
AFUS NA process for op i without kit	UNIF(1, 1.1)* TRIA(AFUS_min/3, AFUS_median/3, AFUS_max/3)		
Flush VA process for op i with kit	KitDef*TRIA(Flush _min/3, Flush _median/3, Flush _max/3)		
Flush VA process for op i without kit	UNIF(0.4, 0.5)* TRIA(Flush _min/3, Flush _median/3, Flush _max/3)		
Flush NA process for op i without kitUNIF(1, 1.1)* TRIA(Flush _min/3, Flush _median/3, Flush _max/3)			
UNIF – Uniform distribution			
TRIA – Triangular distribution			
AFUS_min – minimum of the AFUS historical hours			
AFUS_median - median of the AFUS historical hours			
AFUS_max – maximum of the AFUS historical hours			
Flush_min – minimum of the Flush historic	Flush_min – minimum of the Flush historical hours		
Flush _median – median of the Flush historical hours			
Flush _max – maximum of the Flush historical hours			

 Table 2. Maintenance Process Distribution Summary

## 2.4 Verification and Validation

Verification and validation are essential in adding creditability to any simulationbased research. Verification ensures that the simulation model is built correctly whereas validation ensures that the correct model is built. To verify the simulation logic, we visually monitor several animated Arena runs and observed that the animated entities are routed to all maintenance stations as planned. One by one, every HVM entity is split into three to join the simultaneous maintenance of GH, AFUS, and Flush until a total of 30 HVM tasks are completed. The routing logic is further verified by examining the output report of each run to check the number of entities completing each process. In addition, we examined changes in the mean responses for a number of MOEs to changes in values of key input parameters. Table 3 shows mean responses for AvgGHTime at low (L) and high (H) values of three input parameters used in our Design of Experiment (DOE) described in the following section.

Crew Readir	ness	l	_	Н	
Kit Deficier	псу	L	Н	L	Н
Kit Availability	L	156.567	*174.823	130.138	145.407
Kit Availability	Н	143.884	165.739	**119.145	138.553

Table 3. Response Table of AvgGHTime

\*Longest TC; \*\*Shortest TC

From Table 3, we conclude that AvgGHTime is longest when kit availability is low, kit deficiency is high, and crew readiness is low. AvgGHTime is shortest when kit availability is high, kit deficiency is low, and crew readiness is high. With the same kit availability and crew readiness, AvgGHTime is longer when kit deficiency is higher. These results seem reasonable and coherent supporting the verification of our model and moving us on to model validation.

Due to the limited data available at the B-1 HVM prototype stage, we elected to perform a partial model validation on DSW with an emphasis on only the GH task. By setting up our baseline model under standard operating manning and kitting characteristics (100% kit availability, up times of 6.5 hours per PE per shift, and kit deficiency of one), we ran the simulation for 20 replications. Then, we compared the simulated AvgGHTime to the TCs of the GH task recorded on eleven B-1s in FY10 under the GH DSW sequence as one of B-1 HVM prototype phases. Table 4 shows the

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results of the GH DSW provided by the B-1 AFGLSC HVM Materiel Team in Tinker AFB and Table 5 shows the simulated GH statistics.

	Tail	GH Direct
	Number	Hrs
	86-0109	100
	85-0061	107
	86-0125	*166.8
	86-0132	96.5
	86-0129	**81.4
	86-0124	118.1
	85-0085	110.3
	85-0064	93.5
	86-0115	114.8
	86-0123	148
	86-0119	174
Median	110.3	
$\max$ , ** min, range = 85.4		

Table 4. GH DSW Results

max. min, range = 85.4

AvgGHTime	half-width	95% CI	min TC	max TC
128.28	2.117	(126.16, 130.40)	122.53	138.74

Examining the data provided for the newly developed GH prototype task, we see an extremely large range of values. These data points are clearly not normally distributed, so we use the median of 110.3 hours for a representative GH task time. Our simulated results show a much smaller range with our 95% confidence interval (CI) laying about 15 minutes above the representative GH task time. Even though these results do not show an overlap with the real system, because of the small number of real world data points and the evolving nature of the GH task, we find our model is sufficiently valid for our analysis. Discussion with B-1 HVM experts from the B-1 AFGLSC HVM Materiel Team at Tinker AFB also confirms the validity of our model.

## 2.5 Design of Experiment Methodology

The purpose of this DOE is to identify the factors that drive TC and, ultimately, burn rate under the impact of HVM with some key USAF supply chain influences at the depot level. We are examining three factors: kit availability (KitAva), crew readiness (CrewRdy), and kit deficiency (KitDef) with two levels each. KitAva (%) is the probability that the kit is available for a maintenance op. KitDef is a positive numeric value that indicates the level of deficiency of a task kit and is used as a multiplier of op time with kit. KitDef of 1.0 implies the kit is neutral. KitDef less than 1.0 means the task kit is less deficient (i.e. more effective) in getting the maintenance done and vice versa. CrewRdy is defined as the average number of maintenance-related hours, including both VA and NA maintenance hours, per PE per shift.

KitAva and KitDef are selected for our DOE because they are important kitting characteristics derived from the tenants of HVM. As for CrewRdy, it might seem rather straightforward that CrewRdy is inversely related to TCs. However, the interaction effects of CrewRdy and other kitting characteristics might not be so intuitive. Hence, CrewRdy is included in the DOE as well. Within our Arena model all the factors are embedded as variables. Levels of all factors can be easily modified by changing the values of the variables. The two levels of each factor are scaled to approximately  $\pm 10\%$  of the base level or center point. Completing the set up of our DOE, two simulation outputs, AvgTimeGH and AvgSimTime, are selected as responses. Table 6 outlines the design levels used in this DOE.

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Factor	Low Level	Center Point	High Level
Factor	(-)	(0)	(+)
KitAva(%)	80%	90	100%
KitDef	0.9	1	1.1
CrewRdy (Hrs)	5.5	1	6.5

Table 6. Design Levels of Three Factors

#### **2.6 DOE Analysis and Results**

Since our model is a terminating simulation representing a PDM HVM visit for a single aircraft, no warm up period is required. In determining an appropriate number of replications, ( , we used procedure from Law (2007) to ensure the half-width of the mean response is not greater than an absolute error,  $\beta$ , of the mean response. Using our baseline model as described in Section 2.4, we ran the simulation 21 times, incrementing the number of replications one at a time from 10 to 30. Iteratively, we determine the appropriate such that the mean response half-width of (1- $\alpha$ )% CI is less than or equal to  $\beta$ . Or as outlined in Law (2007) equation (9.2),

Applying the above principle to AvgGHTime with 95% CI and  $\beta$  of 2.5 hours, we conclude that 20 replications are sufficiently large such that about 5% of the time, AvgGHTime would have an absolute error at most 2.5 hours.

Over 20 replications, other than the two DOE responses, we have also collected other MOEs. Table 7 summarizes the response statistics of AvgGHTime and AvgSimTime and some other MOEs statistics collected under the baseline model.

	Min	Mean	Max	half-width
AvgGHTime	122.53	128.28	138.74	2.117
AvgSimTime	1320	1415	1584	36.058
AvgEEUte	0.99678	1.0503	1.0958	0.01316
%AvgBreakEE	13.346	14.532	15.377	0.26205
%NoKit_Flush	0	0	0	0

Table 7. Selected Simulation Outputs Statistics

The above statistics agree with the baseline model set up. Average overall utilization rate, AvgEEUte, is high because the PEs are expected to finish all tasks scheduled, with no compensation, prior to wrapping up their workday. Hence, the PEs work longer than scheduled (over the average 6.5 hours they are available). The average overall non-maintenance related NA hours, %AvgBreakEE, is lower than the expected 18.75%. However, such outcome fits the notion that the PEs work during some modeled down time, thus lowering the percentage of non-maintenance related NA time out of a longer workday. The TCs for AvgGHTime and AvgSimTime also look reasonable.

# 2.6.1 DOE Screening

After completing a validation of the baseline model, we proceed to DOE using JMP 8.0. We begin with a screening test, with α level of 0.05, of the full model consisting of three two-level factors as detailed in Table 6. A randomized design matrix, including a center point, is shown in Appendix E. Both individual p-values and half normal plots (see Appendix F) of the two responses, AvgGHTime and AvgSimTime, suggest that the three main effects are significant for AvgGHTime while the three main effects plus the KitDef and KitAva interaction effect are significant for AvgSimTime. Table 8 shows a summary of the screening test.

	p-value	
Factor	AvgGHTime	AvgSimTime
CrewRdy	0.0004*	0.0003*
KitDef	0.0013*	0.0007*
KitAva	0.0103*	0.0036*
CrewRdy*CrewRdy	0.4607	0.9165
CrewRdy*KitDef	0.5159	0.1727
CrewRdy*KitAva	0.6788	0.5159
KitDef*KitAva	0.2923	0.0369*
CrewRdy*KitDef*KitAva	0.9562	0.8576

### Table 8. Summary of Screening Test

\*significant factors

CrewRdy\*CrewRdy, KitDef\*KitDef, KitAva\*KitAva are aliases

## 2.6.2 Full Factorial Design

Based on the results of the screening test, only significant factors of each response are kept for their respective  $2^3$  full factorial DOE. The model for AvgGHTime is statistically significant with  $R^2_{adj}$  equals to 0.993. At an  $\alpha$  level of 0.05, all three main effects are significant. In descending order of significance, the order is CrewRdy, KitDef, and KitAva. As expected, CrewRdy plays a major role in driving AvgGHTime. This makes sense because the more maintenance-related hours are allotted to the processes, the faster things get done. Also, it turns out the kitting does have a significant impact on AvgGHTime. Therefore, the HVM manning and kitting characteristics do show a significant impact on burn rate as well. Figure 10 shows the ANOVA, parameter estimates, and the effect test.



## Figure 10. Summary of AvgGHTime DOE Statistics

From the cube plot in Figure 11, in order to minimize AvgGHTime the depot should operate with high task kit availability and low kit deficiency under high maintenance-related schedule. Note the largest time reductions for individual factors occur with CrewRdy (drop of ~ 27 hours) and KitDef (drop of ~ 19 hours).

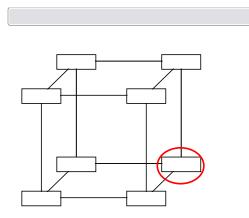
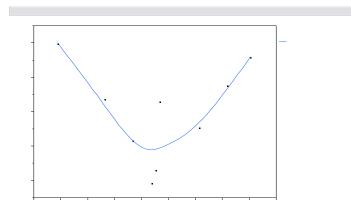


Figure 11. Cube Plot for AvgGHTime DOE Analysis

Diagnostic plots of the AvgGHTime DOE model are shown in Appendix G. From there, we conclude the residuals are independent, normally distributed, with constant variance. Hence, the assumptions of our DOE for AvgGHTime are valid and our model is adequate. The model for AvgSimTime is also statistically significant with  $R^2_{adj}$  equals to 0.996. At an  $\alpha$  level of 0.05, all three main effects plus the interaction effect of KitDef and KitAva are significant. However, as indicated in Figure 12, the residual vs. predicted plot shows a cyclical pattern.



### Figure 12. Residual vs. Predicted of AvgSimTime

As a result, another interaction, the fifth most significant factor from the screening test, CrewRdy\*KitDef, is added to the DOE model. The new model for AvgSimTime is statistically significant with  $R^2_{adj}$  equals to 0.999. At an  $\alpha$  level of 0.05, all three main effects plus the interaction effects of KitDef \*KitAva and CrewRdy\*KitDef are significant. In descending order of significance, the order is CrewRdy, KitDef, KitAva, KitDef \*KitAva and CrewRdy\*KitDef. As expected, CrewRdys play a major role in driving AvgSimTime. This makes sense because the more maintenance-related hours are allotted to the processes, the faster things get done. As it turns out not only does the individual kitting effect have significant impact on AvgSimTime, but also contributes through interactions. Therefore, the HVM manning and kitting characteristics affect burn rate significantly. Figure 13 shows the ANOVA, parameter estimates, and the effect test.



## Figure 13. Summary of AvgSimTime DOE Statistics

From the cube plot in Figure 14 shows similar trend as the AvgGHTime's. In order to minimize AvgSimTime, the depot should operate with high task kit availability and low kit deficiency under high maintenance-related schedule. Note the largest time reductions for individual factors occur with CrewRdy (drop of ~ 375 hours) and KitDef (drop of ~ 303 hours).

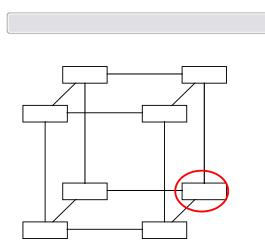


Figure 14. Cube Plot for AvgSimTime DOE Analysis

Diagnostic plots of the AvgSimTime DOE model are shown in Appendix H. From there, we conclude the residuals are independent, normally distributed, with constant variance. Hence, the DOE model for AvgSimTime is adequate and valid.

## **2.7 Conclusion**

Gathered from the analysis of our DOE, all kitting and manning factors examined in this research have statistically significant impact on the time to complete the GH task, as well as the overall PDM HVM process. Under the framework of our simulation, the DOE analysis also concludes that CrewRdy, KitAva, and KitDef are impacting burn rate in a statistically significant manner. In particular, resource schedule with a centric focus on direct maintenance, high task kit availability, and small kit deficiency help ramping up burn rate. These findings are important first-cut effort in analyzing the HVM processes at the depot level as they present avenues that can lead to further studies when the fullscale B-1 HVM processes is finally deployed.

### 3. Case Study

## Multivariate Analysis on Outputs from the B-1 HVM Simulation

## **3.1 Introduction**

In Mar 2008, the Air Force Global Logistics Support Center (AFGLSC) was stood up with a mission to "execute the Air Force Supply Chain (AFSC) by integrating enterprise-wide planning and strategy with global command and control as the single focal point to the warfighter (Martin, 2008)." AFGLSC aims to streamline logistics such as aircraft maintenance, in order to deliver support to warfighter swiftly and economically. An aspect of the streamlined logistics adapts a lean and agile aircraft maintenance process known as High Velocity Maintenance (HVM).

Under HVM, aircraft visit the depot more frequently but for a shorter period of time. HVM synchronizes field and depot maintenance, minimizing repair duplication. Instead of overhauling the entire airframe, HVM uses kitting, pre-assembly of parts and tools, to service need-to-fix maintenance issues in a sequential manner (Sully, 2009). Burn rate or direct touch labor working hours per day is expected to ramp up under the HVM construct. Intuitively, the higher the burn rate, the higher the aircraft availability. The higher the aircraft availability, the more mission capable (MC) the United States Air Force (USAF) is. Therefore, improving aircraft availability is crucial to maintaining air superiority.

Since 1980s, the Lancers have been valuable to the USAF in combat operations. In recent campaigns, such as Operation Allied Force, six B-1Bs flew two percent of the total combat sorties but were responsible for over 20 percent tonnage of bombs dropped on targets throughout the entire campaign (Park, 2010). However, the B-1B operation was severely hampered in 2008 when on average only 28 aircraft were available with 36 grounded due to maintenance at any given time (Scully, 2009). In an effort to increase B-1B availability, USAF initiated HVM on the B-1 fleet in fiscal year 2011, expecting to ramp up burn rate from the current Programmed Depot Maintenance (PDM) of 145 hours per day to the proposed B-1 HVM of 400 hours per day at the B-1 depot in Oklahoma City ALC, Tinker AFB (Canaday, 2010).

While the concepts of the proposed B-1 HVM program are well-documented and some initial analyses have been performed at the base level (Park, 2010); studies have not been extensively conducted at the depot level. Therefore, the goal of this research is to gain insights on B-1 depot maintenance operations, with a focus on burn rate, under the implementation of HVM considering some key USAF supply chain influences. Based on the discrete-event simulation (DES) model we constructed, this study uses multivariate analysis to reduce the dimensionality of the simulation output statistics to a few representative factors. Factor analysis is specifically chosen to study the relationship among those representative factors in order to assess system performance.

This reminder of this chapter provides concise description of our B-1 HVM simulation model and a detailed discussion of multivariate analysis on various simulation outputs.

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# **3.2 B-1 HVM Simulation**

This research models the behavior of one B-1 aircraft going through a single HVM visit consisting of 30 HVM tasks at the B-1 depot in Oklahoma City ALC. Each HVM task is modeled as a single-dock operation using some HVM B-1 prototype manning levels and kitting characteristics provided by the B-1 AFGLSC HVM Materiel Team at Tinker AFB. A considerable amount of abstraction is used in the model development in order to sufficiently capture a representative B-1 HVM structure at the depot within the scope of the research. The focus of this study is to examine the impact of HVM under some USAF supply chain influences on burn rate using a surrogate measure, time to complete (TC) a maintenance task. With this framework, an increased burn rate results in a lower TC.

## 3.3.1 Model Development

Using Arena 12.0, a DES model is developed under several key assumptions:

- Only one set of three HVM prototype tasks is performed at any given time.
- Ten cycles of our current model (of three prototype HVM tasks) is a representative PDM HVM visit consisting of 30 tasks.
- The three modeled HVM tasks are carried out simultaneously while their respective operations (ops) are performed either in sequence or parallel.
- Only depot level maintenance is modeled. Base logistics is ignored.
- Only electrician (EE) is modeled as the simulated manpower resource.
- All EEs are identical in terms of efficiency.
- Part and tool availabilities are not modeled explicitly.

- Maintenance without kit takes about 1.5 times longer than the one with kit
- Maintenance structures of all three HVM tasks mirror off the daily standard of work (DSW) sequence of the generator harness task defined by the depot, using 2 EEs and one kit per op (Appendix A).

Figure 15 shows a generalized representation of our model. Using data from three specific B-1 HVM prototype tasks: Generator Harness (GH), Aft Fuselage Upper Shoulder (AFUS), and ADG/IDG Heat Exchange Flush (Flush), our model generates one aircraft as ten distinct HVM entities (conceptually as ten sets of tasks that need to be completed sequentially). Each HVM entity completes one cycle as shown in Figure 15 totaling a series of 30 HVM tasks. When the first HVM entity enters the system, it is immediately split into three task entities, each of which proceeds to one of the modeled HVM tasks while the rest of the HVM entities stay put in a "Hold" block. Once each task entity is finished with its HVM task, the three entities are batched back together and the HVM entity is disposed. Once the sum of the HVM entities disposed and the HVM entities in the "Hold" block equals ten (indicating all previous tasks complete), another HVM entity is released from the "Hold" block for split and parallel maintenance. The process repeats until a total of 30 HVM tasks are completed. Under this framework, we created a representative series of 30 HVM tasks performed on one B-1 aircraft mirroring

the B-1 HVM prototype phase at the depot.

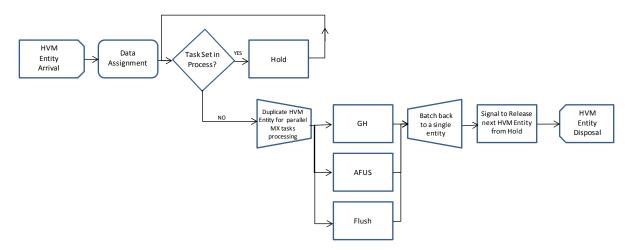


Figure 15. Generalized B-1 HVM Model

GH, AFUS, and Flush are each broken down into several manageable distinct ops. At the beginning of each op, the required EE are seized. Then, based on task kit availability at each op, the task entity accumulates either only value-added (VA) time as a result of direct hands-on maintenance facilitated by kitting; or VA time and maintenancerelated non-value-added (NA) time representing direct hours and indirect hours spent on gathering parts and tools due to the absence of kitting. Before being routed to the next op, the EEs are released. Figure 16 shows the generalized simulation logic within an op.

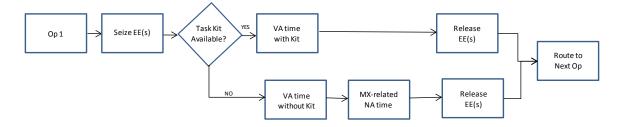


Figure 16. Generalized Simulation Logic Within an Op

The completion of a series of 30 HVM tasks signals the end of a replication.

Twenty replications are run to ensure the variations of the mean responses are within

acceptable limits. No warm up period is required due to the terminating nature of our simulation. Outputs statistics are collected based on varying factors that capture the kitting characteristics and manning levels at the depot.

## 3.3.2 Supporting Data, Verification, and Validation

Supporting data is limited since the proposed HVM process is still under development. However, based on some details of the GH DSW processes provided by the B-1 AFGLSC HVM Materiel Team and some historical data regarding the direct maintenance hours of the AFUS and Flush tasks, we developed distributions that capture the stochastic nature of the representative B-1 HVM process at the depot. Table 9 summarizes the process distributions used in the model.

Description	Expression	
GH VA process for op i with kit	KitDef*UNIF(-10%PHr_mu of op i, +10%PHr_mu of op i)	
GH VA process for op i with no kit req.	UNIF(-10%PHr_mu of op i, +10%PHr_mu of op i)	
GH VA process for op i without kit	UNIF(0.4, 0.5)*UNIF(-10%PHr_mu of op i, +10%PHr_mu of op i)	
GH NA process for op i without kit	UNIF(1, 1.1)*UNIF(-10%PHr_mu of op i, +10%PHr_mu of op i)	
AFUS VA process for op i with kit	KitDef*TRIA(AFUS_min/3, AFUS_median/3, AFUS_max/3)	
AFUS VA process for op i without kit	UNIF(0.4, 0.5)* TRIA(AFUS_min/3, AFUS_median/3, AFUS_max/3)	
AFUS NA process for op i without kit	UNIF(1, 1.1)* TRIA(AFUS_min/3, AFUS_median/3, AFUS_max/3)	
Flush VA process for op i with kit	KitDef*TRIA(Flush _min/3, Flush _median/3, Flush _max/3)	
Flush VA process for op i without kit	UNIF(0.4, 0.5)* TRIA(Flush _min/3, Flush _median/3, Flush _max/3)	
Flush NA process for op i without kit	UNIF(1, 1.1)* TRIA(Flush _min/3, Flush _median/3, Flush _max/3)	
UNIF – Uniform distribution		
TRIA – Triangular distribution		
AFUS_min – minimum of the AFUS historical hours		
AFUS_median - median of the AFUS historical hours		
AFUS_max – maximum of the AFUS historical hours		
Flush_min – minimum of the Flush historical hours		
Flush _median – median of the Flush historical hours		
Flush _max – maximum of the Flush historical hours		

**Table 9. Maintenance Process Distribution Summary** 

Verification and validation are essential in adding creditability to any

simulation-based research. Verification ensures that the simulation model is built correctly whereas validation ensures that the correct model is built. To verify the simulation logic, we visually monitor several animated Arena runs and observed that the animated entities are routed to all maintenance stations as planned. Further examination of the output report of each run revealed the number of entities completing each process is the same as the total number of entities created. Additionally, we examined the mean responses of AvgGHTime as shown in Table 10 at low (L) and high (H) values of three key input parameters. These results seem reasonable and coherent supporting the verification of our model and moving us on to model validation.

Crew Readiness		L		Н	
Kit Deficiency		L	Н	L	Н
	L	156.567	*174.823	130.138	145.407
Kit Availability	Н	143.884	165.739	**119.145	138.553

Table 10. Response Table of AvgGHTime

\*Longest TC; \*\*Shortest TC

Due to the limited data available at the B-1 HVM prototype stage, we elected to perform a partial model validation on DSW with an emphasis on only the GH task. By setting up our baseline model under standard operating manning and kitting characteristics (100% kit availability, up times of 6.5 hours per PE per shift, and kit deficiency of one), we ran the simulation for 20 replications. Then, we compared the simulated AvgGHTime to the TCs of the GH task recorded on eleven B-1s in FY10 under the GH DSW sequence as one of B-1 HVM prototype phases. Table 4 shows the results of the GH DSW provided by the B-1 AFGLSC HVM Materiel Team in Tinker AFB and Table 5 shows the simulated GH statistics.

	Tail	GH Direct			
	Number	Hrs			
	86-0109	100			
	85-0061	107			
	86-0125	*166.8			
	86-0132	96.5			
	86-0129	**81.4			
	86-0124	118.1			
	85-0085	110.3			
	85-0064	93.5			
	86-0115	114.8			
	86-0123	148			
	86-0119	174			
Median	110.3				
max, ** min					

Table 11. GH DSW Results

max, min

Table 12. Simulated GH Statistics

AvgGHTime	half-width	95% CI	min TC	max TC
128.28	2.117	(126.16, 130.40)	122.53	138.74

Examining the data provided for the newly developed GH prototype task, we see an extremely large range of values. These data points are clearly not normally distributed, so we use the median of 110.3 hours for a representative GH task time. Our simulated results show a much smaller range with our 95% confidence interval (CI) laying about 15 minutes above the representative GH task time. Even though these results do not show an overlap with the real system, because of the small number of real world data points and the evolving nature of the GH task, we find our model is sufficiently valid for our analysis. Discussion with B-1 HVM experts from the B-1 AFGLSC HVM Materiel Team at Tinker AFB also confirms the validity of our model.

## **3.4 Multivariate Analysis**

Adopting the idea from performing multivariate analysis on military aircraft maintenance for performance assessment purposes (Miller et al, 2007), we apply the techniques of multivariate analysis to our simulation output statistics to reduce the dimensionality of system outputs and to identity key system measures that drive system performance.

## 3.4.1 Analysis Background

A 4<sup>3</sup> simulation design structure (yielding 64 design points) is created using three design factors with four levels each. The three design factors are kit availability (KitAva), kit deficiency (KitDef), and crew readiness (CrewRdy). KitAva represents the probability of a task kit being available at any op. KitDef is a numeric value that indicates the level of deficiency of a task kit. KitDef of 1.0 implies the kit is neutral. KitDef less than 1.0 means the task kit is less deficient (i.e. more effective) in getting maintenance done and vice versa. CrewRdy refers to the average number of maintenance hours, including both VA and NA times, per personnel equivalence (PE) per shift. Table 10 shows the actual values of the four levels used by the three design factors.

	level 1	level 2	level 3	level 4
KitAva (%)	45	60	75	90
KitDef	0.8	0.9	1	1.1
CrewRdy (Hrs)	5.5	6	6.5	7

 Table 13. Design Levels of Three Design Factors

At each design point, 20 replications of the simulation are ran to generate mean responses of 25 output statistics at the end of each replication. Among the 25 outputs, 20

are TCs, including one for the overall simulation (ten sets of the three HVM tasks), one for each of the three HVM tasks, and one for each of the 16 ops embedded within the tasks. Table 11 summarizes the simulation output statistics collected.

MOE	Expression	Description
**AvgOP#		Average TC of OP#
AvgGHTime		Average TC of GH task
AvgAFUSTime		Average TC of AFUS task
AvgFlushTime		Average TC of Flush task
AvgSimTime		Average TC of simulation
*AvgUteEE		Average utilization of all PEs
% AvgBreakEE		Average percentage of non- maintenance hours of all PEs
% NoKit_GH		Observation percentage of unavailable kit in GH when needed
% NoKit_AFUS		Observation percentage of unavailable kit in AFUS when needed
% NoKit_Flush		Observation percentage of unavailable kit in Flush when needed

 Table 14. Simulation Output Statistics

\*AvgUteEEi = Average utilization of EEi for i = 1, ..., 4

\*\*AvgOP# = Average TC of OP# for # = any ops number

25 output statistics imply there are 25 dimensions in our output data, which makes it cumbersome and inefficient in assessing system performance. By using multivariate analysis, our goal is to reduce the dimensionality of the data and yet still be able to sufficiently explain the variation of the data.

## 3.4.2 Analysis and Results

Prior to proceeding to the actual multivariate analysis, we filtered the 25 output statistics by eliminating MOEs with collinearity. Table 15 shows a reduced list of variables.

MOE	Expression	Description
AvgGHTime		Average TC of GH task
AvgAFUSTime		Average TC of AFUS task
AvgFlushTime		Average TC of Flush task
*AvgUteEE		Average utilization of all PEs
% AvgBreakEE		Average percentage of non- maintenance hours of all EEs
% AvgNoKit		Observation percentage of unavailable kit in all three tasks

Table 15. List of Reduced Variables

\*AvgUteEEi = Average utilization of EEi for i = 1, ..., 4

The reduced list of variables contains six output statistics. We proceed to perform principal component analysis (PCA) on the six variables using Matlab 7.9.0. The Matlab programming code used for multivariate analysis is shown in Appendix I. Table 16 shows the PCA loadings, the eigenvalues, and cumulative variance corresponded to each eigenvector within the loading matrix. Based on the cumulative variance, we conclude that the first three principal components (PCs) account for 99.75% of the total output statistics variance. In other words, together, the first three PCs explain approximately 99.75% of the total variance.

	eigvalues					
	4.5328	1.2405	0.2119	0.0095	0.0035	0.0018
cumulative						
variance	75.54667	96.22167	99.75333	99.91167	99.97	100
AvgGHTime	-0.9778	0.1316	0.1486	-0.0602	-0.0261	0.0129
AvgAFUSTime	-0.9799	0.1373	0.1361	0.0355	-0.0152	-0.0297
AvgFlushTime	-0.9701	0.1761	0.1589	0.0327	0.0348	0.0183
%AvgBreakEE	-0.8932	-0.4188	-0.154	-0.0446	0.0287	-0.015
%AvgNoKit	-0.3609	0.8953	-0.2612	-0.0045	0.0016	-0.0009
AvgEEUte	0.8644	0.4432	0.2326	-0.0392	0.0225	-0.0143
	Component loading = loading matrix					

 Table 16.
 PCA Loading Matrix

Using the eigenvalues, we constructed a scree plot as shown in Figure 17. Using Cattell's test (Bauer, 2010), we concluded the reduced dimensionality of the data is three since there are three points on or above the scree line.

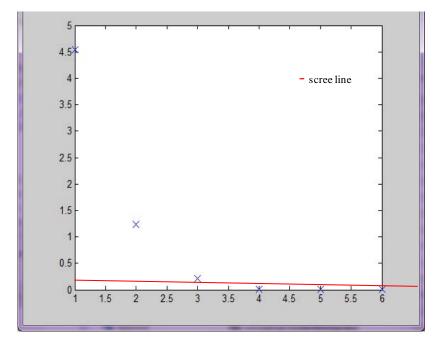


Figure 17. Scree Plot

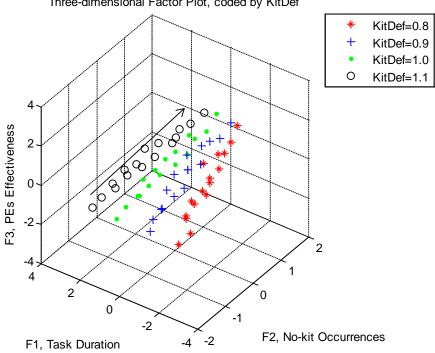
Once we have determined the reduced dimensionality of the output statistics is three, we used Matlab 7.9.0 to perform factor analysis on the first three PCs using varimax rotation. Table 17 shows the rotated factor loadings. The first factor is dominated by the loadings of the average time to complete each individual HVM task. We call this factor "task duration." The second factor is simply the average percentage occurrence of no kit available at an op when needed. We call this "no-kit occurrences." The third factor is a contrast between the average percentage of EE down time (nonmaintenance related indirect hours) and the average EE utilization. We call this "PEs effectiveness." Note that after we factor analyzed the original reduced output data, it can now be represented in terms of the three retained rotated factor scores.

variable	Factor 1*	Factor 2*	Factor 3*
AvgGHTime	0.8383	0.2596	-0.4748
AvgAFUSTime	0.8327	0.271	-0.4804
AvgFlushTime	0.8478	0.2899	-0.4411
%AvgBreakEE	0.474	-0.0692	-0.8761
%AvgNoKit	0.2632	0.9613	0.0807
AvgEEUte	-0.397	0.0569	0.9148
* = rotated factors			

Table 17. Rotated Factor Loadings

To further explore the relationship of the rotated factors, we plot the three retained rotated factor scores. In Figure 18, the data points are coded according to the four levels of KitDef: 0.8, 0.9, 1.0, and 1.1. Based on the clear grouping by KitDef, the figure reveals that KitDef is a significant driver on task duration. Along the task duration dimension, we observed that the more deficient a kit is, the longer the task takes. In other words, based on the task duration factor, we can predict the deficiency of kit used in the system and vice versa. Furthermore, we observed that there is roughly a linear relationship between factor 1 and factor 3. As indicated by the solid arrow in Figure 18,

the KitDef-coded three-dimensional plot, and Figure 19, a two-dimensional plot of PEs effectiveness vs. task duration, more effective PEs lead to shorter task duration.



Three-dimensional Factor Plot, coded by KitDef

Figure 18. Three-dimensional Factor Plot (KitDef Coded)

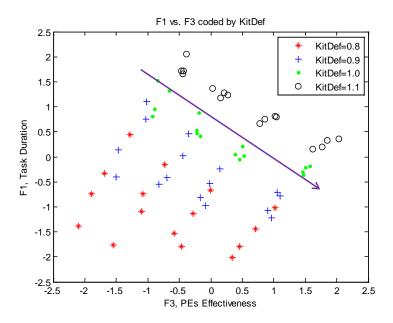


Figure 19. Task Duration vs. PEs Effectiveness

Another interesting factor score plot is shown in Figure 20. The data points are coded according to the levels of KitAva. Clear grouping by KitAva is observed. The figure reveals that KitAva is not a significant driver on task duration. Along the task duration dimension, we observed that while low kit availability (say, 45%) guarantees longer task duration; high kit availability spreads task duration to a wide range. Nevertheless, KitAva clearly drives no-kit occurrences since the no-kit occurrences dimension distinctively separates the data into four clusters by KitAva.

Furthermore, we observed that there is roughly a linear relationship between factor 1 and factor 2. As indicated by the solid arrow in Figure 20, the KitAva-coded three-dimensional plot, and Figure 21, a two-dimensional plot of task duration vs. no-kit occurrences, more no-kit occurrences lead to shorter task duration. This finding contradicts the very premise of the HVM concept stating that kitting reduces maintenance time. To further explore such seeming inconsistency, we plot and compare the basic uncoded no-kit occurrences (F2) vs. task duration (F1) and %AvgNoKit vs. task duration (F1) as shown in Figure 22 and Figure 23, respectively.

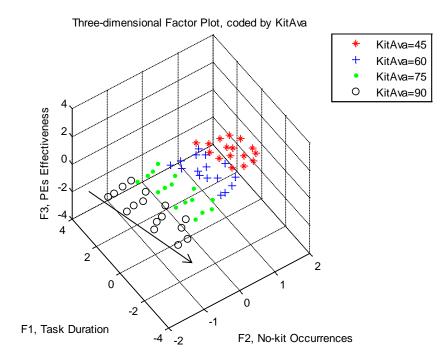


Figure 20. Three-dimensional Factor Plot (KitAva Coded)

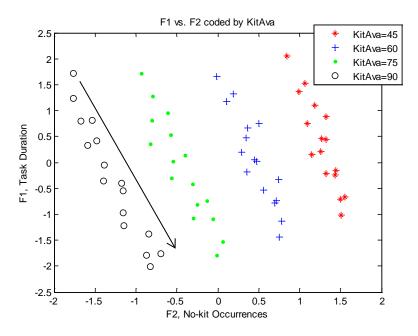


Figure 21. Task Duration vs. No-kit Occurrences

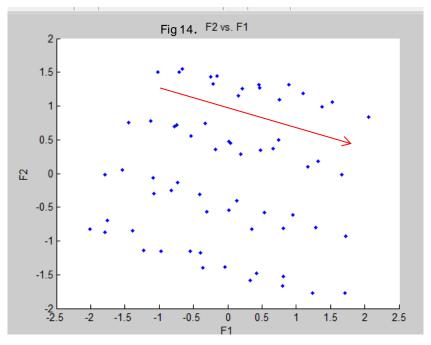


Figure 22. No-kit occurrences (F2) vs. task duration (F1)

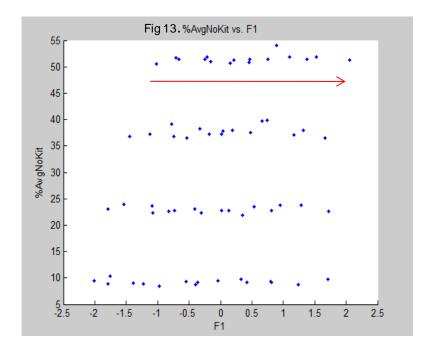


Figure 23. %AvgNoKit vs. task duration (F1)

Since no-kit occurrences (F2) originated from the factor loading of a single variable, %AvgNoKit, we expected F2 vs. F1 and %AvgNoKit vs. F1 to exhibit similar pattern. However, as indicated by the solid arrows in Figure 22 and Figure 23, it is clear that F2 vs. F1 shows a negative linear relationship; whereas %AvgNoKit vs. F1 demonstrates roughly a zero-sloped pattern. Such discovery not only suggests that we might have over-interpreted F2 but also proves that F1 is driven by more than just F2 or %AvgNoKit. To confirm our suspicions, we proceed to reaccomplish F2 vs. F1 and %AvgNoKit vs. F1 by indicating all three design levels of each design points in Figure 24 and Figure 25, respectively, followed by the legend of various design levels in Figure 26.

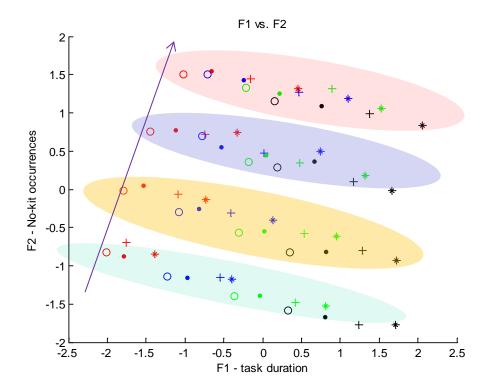
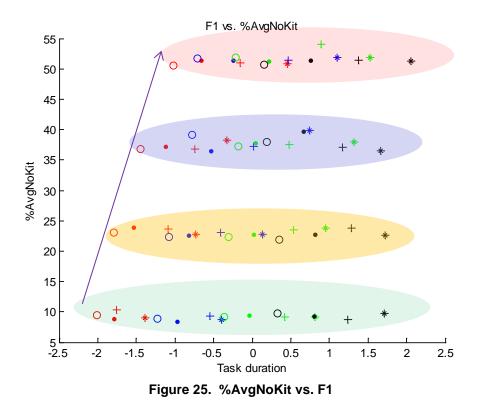


Figure 24. F2 vs. F1



Legend:		
* = CrewRdy 5.5Hrs	red = KitDef 0.8	🛑 = KitAva 45%
+ = CrewRdy 6 Hrs	blue = KitDef 0.9	= KitAva 60%
= CrewRdy 6.5 Hrs	green = KitDef 1	🔵 = KitAva 75%
O = CrewRdy 7 Hrs	black = KitDef 1.1	= KitAva 90%

#### Figure 26. Legend of Design Levels

Both Figures 24 and 25 show clear grouping of KitAva. In accordance to our previous findings, KitAva clearly is not a significant driver on task duration. However, based on KitAva alone, we can cast fairly accurate predictions on no-kit occurrences (or %AvgNoKit) and vice versa. Furthermore, with every design point fully decoded (by CrewRdy, KitDef, and KitAva), we observe a positive relationship between no-kit occurrences (or %AvgNoKit) and task duration as indicated by the solid arrow in both Figure 24 and Figure 25 stating that task duration raises as no-kit occurrences (or %AvgNoKit) increase. Such discovery has rectified our previous inconsistency as shown in Figure 20 and 21.

#### 3.4.3 Multivariate Analysis Conclusion

Based on the examination of the various factor score plots obtained as a result of our factor analysis, we concluded that the dimensionality of simulation output statistics can be largely reduced to three: task duration, no-kit occurrences, and PEs effectiveness. Task duration (Factor 1) is strongly affected by KitDef - the more deficient a kit is, the longer the task takes; no-kit occurrences (Factor 2) is strongly affected by KitAva; PEs effectiveness (Factor 3) is strongly affected by CrewRdy; the more maintenance hours available (i.e. more CrewRdy) per shift, the more effective the PEs are. Based on the level of KitDef, we can predict task duration and vice versa.

### **3.5 Conclusion**

In this section, we have explored the relationship among various output statistics from our B-1 HVM simulation modeled at the depot level. By employing the techniques of multivariate analysis, we have discovered that there are three interpretable factors: task duration, no-kit occurrences, and PEs effectiveness; as well as the design factors that drive them. We are also able to determine some relationships among the factors. Such conclusion provides further insights of the impact of HVM under some USAF supply chain influences. When the full-scale B-1 HVM processes is finally deployed and more sophisticated simulation outputs are available, multivariate analysis can be reaccomplished to further explore the relationships among those simulation outputs and gain insights of the HVM simulation input structures.

### 4. Conclusion

#### 4.1 Summary

This research provides some initial insights on improving B-1 HVM operations at the depot level via the use of DES. The stochastic nature of our model was captured by various simulation elements using both historical depot maintenance data and the most current B-1 HVM data collected from the B-1 prototype process at Oklahoma City ALC, Tinker AFB. Under such framework, this research uses DOE to investigate factors that drive the performance of depot HVM, which has not been extensively studied in prior researches. It shows that resource schedule with a centric focus on direct maintenance and small kit deficiency are significant in improving burn rate.

Other than DOE, we have also performed multivariate analysis to examine the simulation output statistics in order to further assess system performance by exploring the impact of depot HVM processes from the system output perspective. It shows the dimensionality of the output statistics can be largely reduced to three factors: task duration, no-kit occurrences, and PEs effectiveness. Kit deficiency turns out to be the most significant driver of task duration or burn rate. Based on the level of kit deficiency, we can successfully predict task duration.

Simulation together with the techniques of DOE and multivariate analysis are crucial in the assessment of the B-1 HVM process, which is still under development. This study is set up such that updates can be made to the original simulation with relative ease. Analyses can also be re-accomplished under this framework to further gain insights of the B-1 HVM process as it grows.

### 4.2 Future Research

The B-1 bombers are valuable combat asset to the USAF. The availability of the B-1 fleet is, therefore, crucial to assert air superiority and support the USAF mission of fly, fight, and win. Nevertheless, current published work that examines the availability of the B-1 fleet from the depot maintenance standpoint is limited. This research serves as a first-cut effort to gain some initial insights of the impact of depot HVM on B-1 availability. As more data becomes available regarding the B-1 HVM prototype process, our research can definitely be expanded.

First and foremost, the details within a task, such as the various maintenance specialties assigned, or a more precise description of process distributions, should be expanded to include more HVM tasks that are outlined in the B-1 prototype schedule. This simulation stems from data of only three completed HVM B-1 prototype tasks (three tails per tasks at most). Expand our data set to include more HVM tasks and their associate details as the B-1 HVM prototype process continues to grow can add fidelity to the output statistics being reported in this research.

Secondly, when the general details of how the full-scale B-1 HVM process interacts with individual bases become available, the model should be expanded to include some base-level logistics, such as cycle times between field maintenance and depot HVM and the task differentiation between field and depot. Doing so can gain better understanding of the HVM impacts on the entire life cycle of the B-1 fleet and possibly provide some guidelines in establishing some aircraft maintenance policies.

Granted, it is impossible to model the coming and going of every tool and part explicitly within the Air Force supply chain. However, if we can expand the scope of this research to encompass more supply chain influences at the stock level, say bench stockage of some important task kits, we can then explore the impact of certain stock on HVM and ultimately, B-1 availability. This can potentially shed lights on the acquisition life cycle of the Lancers.

Appendix A.	Generator	Harness	DSW	Sequence
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OP #	Op Description	МЈ	Day	Shift	PE's	Hr's
14210	THIS OPERATION GENERATES A DEFINITIZED LIST TO PREPARE AND INSTALL LUGS ON THE #1 & #2 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 WORK DONE OFF A/C STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21- 101, AFMC SUP, PARA 19.1.5.8.7.6.	BA	1	1	2	9.4
14217	THIS OPERATION GENERATES A DEFINITIZED LIST TO PREPARE AND INSTALL LUGS ON THE #4 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 WORK DONE OFF A/C STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21- 101, AFMC SUP, PARA 19.1.5.8.7.6.	BA	1	1	2	4.5
14211	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE REMOVAL OF THE NITROGEN RESERVOIR AND AIR TURBINE STARTER FOR THE GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6.	DW	1	1	2	16.5
14207	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE REMOVAL OF # 1 & # 2 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6.	DW	2	1	2	20.5
14208	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE REMOVAL OF # 4 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6.	DW	2	2	2	10.5
14206	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE INSTALLATION OF THE # 1 & # 2 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6. ANNOTATE S/N: WIRE HARNESS #1 S/N WIRE HARNESS #2 S/N	DW	3	1	2	23.5
14209	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE INSTALLATION OF THE #4 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6. ANNOTATE S/N: WIRE HARNESS #4 S/N	DW	3	2	2	14.7
14213	THIS OPERATION GENERATES A DEFINITIZED LIST FOR INSTALLING THE 3 PHASE GROUND TERMINAL LUGS ON GENERATOR WIRE HARNESS #1, #2, & #4 REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21- 101, AFMC SUP, PARA 19.1.5.8.7.6.	DW	4	1	2	5.0
14212	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE INSTALLATION OF THE NITROGEN RESERVOIR AND AIR TURBINE STARTER FOR THE GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6	DW	4	2	2	22.3
14215	ACQUIRE SERIAL NUMBERS FROM JE OPERATION NUMBERS 14206 AND 14209 AFTER INSTALLATION OF GENERATOR #1, #2, AND #4 HARNESSES. ANNOTATE AND FORWARD TO RECORDS TO UPDATE THE REMIS SYSTEM, AFTO 781 AND OR 95 DOCUMENTS. NO TECH DATA REQUIRED ANNOTATE S/N GENERATOR HARNESS #1 GENERATOR HARNESS #2 GENERATOR HARNESS #4	DW	5	1	1	0.1

## Appendix B. GH Kit Delivery Sequence

OP #	Op Description	Kit	Del Day	Del Before Shift	Pick up Day	Pick up After Shift
14210	THIS OPERATION GENERATES A DEFINITIZED LIST TO PREPARE AND INSTALL LUGS ON THE #1 & #2 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 WORK DONE OFF A/C STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21- 101, AFMC SUP, PARA 19.1.5.8.7.6.	14210 Build Up Kit		1	1	1
14217	THIS OPERATION GENERATES A DEFINITIZED LIST TO PREPARE AND INSTALL LUGS ON THE #4 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 WORK DONE OFF A/C STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21- 101, AFMC SUP, PARA 19.1.5.8.7.6.	14210	1	1	1	1
14211	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE REMOVAL OF THE NITROGEN RESERVOIR AND AIR TURBINE STARTER FOR THE GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6.	14211 FOM Kit	1	1	1	1
14207	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE REMOVAL OF # 1 & # 2 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6.	no kit				
14208	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE REMOVAL OF # 4 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6.	no kit				
14206	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE INSTALLATION OF THE # 1 & # 2 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6. ANNOTATE S/N: WIRE HARNESS #1 S/N WIRE HARNESS #2 S/N	14206 Instal Harn ess	3	1	3	2
14209	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE INSTALLATION OF THE #4 GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6. ANNOTATE S/N: WIRE HARNESS #4 S/N	14206	3	2	4	1
14213	THIS OPERATION GENERATES A DEFINITIZED LIST FOR INSTALLING THE 3 PHASE GROUND TERMINAL LUGS ON GENERATOR WIRE HARNESS #1, #2, & #4 REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21- 101, AFMC SUP, PARA 19.1.5.8.7.6.	14206	4	1	4	1
14212	THIS OPERATION GENERATES A DEFINITIZED LIST FOR THE INSTALLATION OF THE NITROGEN RESERVOIR AND AIR TURBINE STARTER FOR THE GENERATOR WIRE HARNESS REF: 1B-1B-6WS-1 STAMPING THE FRONT OF THE DOCUMENT SHOWS ALL TASKS LISTED IN THE DEFINITIZED LIST HAVE BEEN COMPLETED AND STAMPED ONLY. IT WILL NOT BE USED TO CERTIFY THAT THE TASKS ARE COMPLETED. REF: 76 MXW SUP TO AFI 21-101, AFMC SUP, PARA 19.1.5.8.7.6	14211 FOM Kit	4	2	4	2
14215	ACQUIRE SERIAL NUMBERS FROM JE OPERATION NUMBERS 14206 AND 14209 AFTER INSTALLATION OF GENERATOR #1, #2, AND #4 HARNESSES. ANNOTATE AND FORWARD TO RECORDS TO UPDATE THE REMIS SYSTEM, AFTO 781 AND OR 95 DOCUMENTS. NO TECH DATA REQUIRED ANNOTATE S/N GENERATOR HARNESS #1 GENERATOR HARNESS #2 GENERATOR HARNESS #4	no kit				

# Appendix C. GH Task Kit Requirement List

Appendix D.	Historical	Data	of AFUS	and	Flush	Tasks
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Tail Number	Hrs			
109	5.1			
61	14.4			
125	12.4			
132	20.1			
129	22.1			
124	23.3			

Afte Fuselage Upper Shoulder

### ADG/IDG Flush

Tail Number	Hrs
109	40.7
61	110.9
125	49.1
132	31.7

Run	KitAva	Crew Readiness	KitDef	AvgGHTim	AvgSimTime
3	-	-	-	156.567	1811.772
5	-	-	+	174.823	2020.576
6	-	+	-	130.138	1469.619
8	-	+	+	145.407	1637.307
2	0	0	0	148.954	1672.316
1	+	-	-	143.884	1618.406
4	+	-	+	165.739	1925.527
7	+	+	-	119.145	1308.544
9	+	+	+	138.553	1559.163

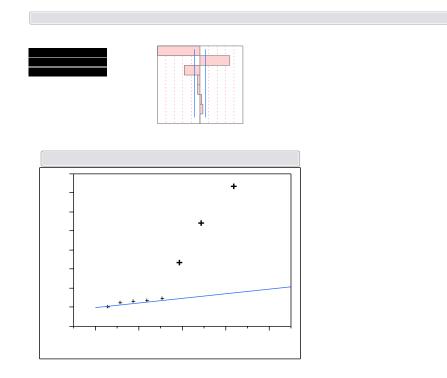
## Appendix E. Experimental Design Matrix

\*\*Actual Values of Levels

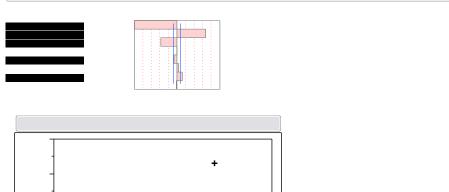
	-	+
Kit Availability	80%	100%
Kit Deficiency	0.9	1.1
Crew Readiness	5.5	6.5

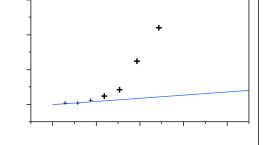
# Appendix F. Summary of Screening Test

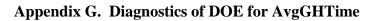
Response – AvgGHTime

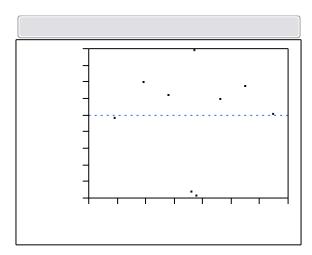


# Response – AvgSimTime



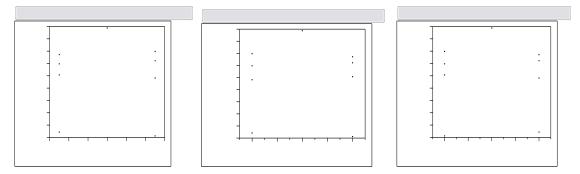




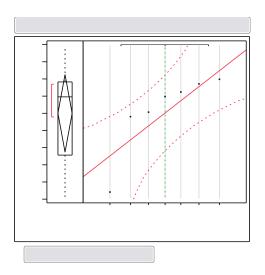


The lack of cyclical pattern in residual vs. predicted plot suggests that the residuals are linear.

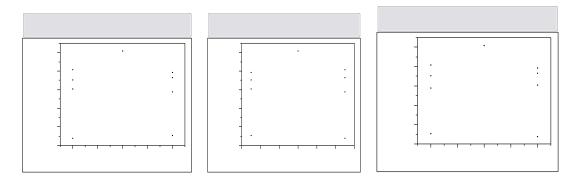
High p-value in the Durbin-Watson test suggests that the residuals are independent.



The lack of megaphone shape in every residual vs. variable suggests the residuals have constant variance.

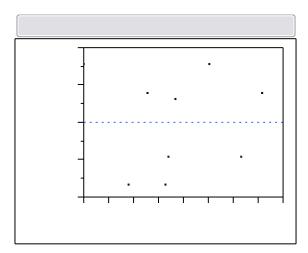


The normal quantile plot shows that all residuals lie within acceptable region.



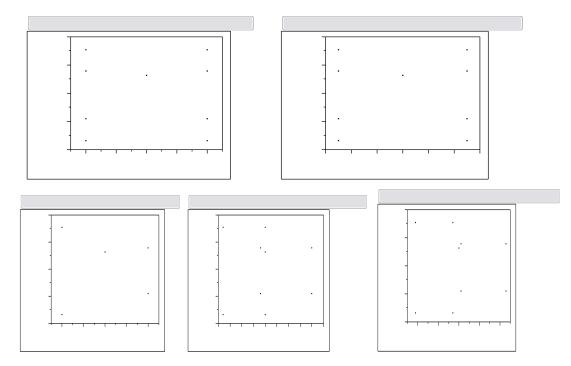
All semistudentized residuals are within the  $\pm 4$  range. Hence, there are no outliers.

### Appendix H. Diagnostics of DOE for AvgSimTime

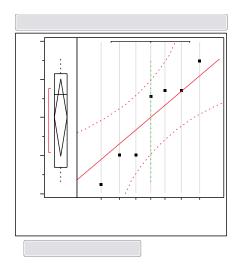


The lack of cyclical pattern in residual vs. predicted plot suggests that the residuals are linear.

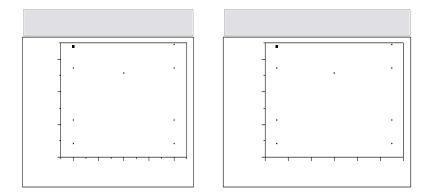
High p-value in the Durbin-Watson test suggests that the residuals are independent.

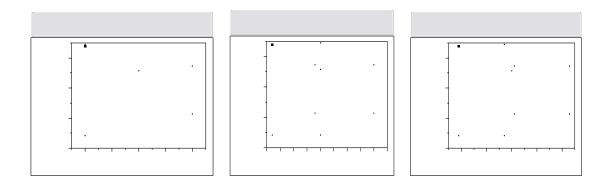


The lack of megaphone shape in every residual vs. variable plot suggests the residuals have constant variance.



The normal quantile plot shows that all residuals lie within acceptable region.





All semistudentized residuals are within the  $\pm 4$  range. Hence, there are no outliers.

#### **Appendix I. Matlab Programming Code**

```
function [CL, FL, r_FL, r_FL_prime, frscore, frscore_kd, frscore_cr] =
thesis pca(xt)
%this function perform PAC and Factor Analysis (FA) on six simulation
output
%statistics, which are included in ProcessAnalyzerOutput.xlsx
% xt = 6 col. of simulation outputs
%to call it: [CL, FL, r_FL] = thesis_pca(xt)
%cols of data have different units, hence, we use c=corr(xt) to find
the
%loading matrix, L=D^(-1/2)*Ac*(lamda_c)^(1/2)
%s.t. D^(-1/2)=inv(sqrt(diag(diag(corr(xt)))))
%diag(diag(corr(xt))) = I; D^(-1/2) = inv(sqrt(I)) = I
L = Ac^{(1/2)}
%see Bauer's note for OPER 685, pg 38-56 for PCA and pg 103-122 for FA
r = corr(xt);
[eig_matrix,eig_values] = eigs(r);
lamda_c_one_half = sqrt(eig_values);
Ar = eig_matrix;
%D_neg_one_half = inv(sqrt(diag(diag(corr(x)))));
%CL = component loading matrix
CL = Ar*lamda_c_one_half;
% CL =
8
%
    -0.9778 0.1316 0.1486 -0.0602 -0.0261
                                                    0.0129
%
    -0.9799 0.1373 0.1361 0.0355 -0.0152 -0.0297
%
    -0.9701 0.1761 0.1589 0.0327 0.0348
                                                    0.0183
    -0.8932 -0.4188 -0.1540
                                -0.0446 0.0287 -0.0150
%
    -0.3609
°
              0.8953
                      -0.2612
                                 -0.0045
                                           0.0016
                                                     -0.0009
2
     0.8644
               0.4432
                       0.2326
                                 -0.0392
                                            0.0225
                                                     -0.0143
%eig_values:
% 4.5328
                0
                         0
                                   0
                                             0
                                                       0
               1.2405
%
          0
                         0
                                       0
                                                 0
                                                           0
                       0.2119
                                                 0
%
          0
                   0
                                       0
                                                           0
%
                    0
          0
                                   0.0095
                                                 0
                                                           0
                            0
                    0
                                            0.0035
%
          0
                              0
                                       0
                                                           0
                    0
                              0
%
          0
                                       0
                                                 0
                                                      0.0018
%first two components account for 96.221% of the data variance
%According to Kaiser's Criterion (pg. 54), we should retain components
with >1
%eig_values. There are 2, the first two component. Hence, the
%dimensionality of the data is 2.
%construct a scree plot to determine the dimensionality of the data
%note this Cattell's test (pg. 54) tends to retain one too many factors
%dimensionality = number of pt on or above the scree line
%here, the dimension is 3
eig_values = diag(eig_values);
plot(eig_values, 'bx', 'markersize', 10); %3-dimension
```

```
figure;
dimension = 3;
index = 1;
%factor loading pg. 115, using 3-dimension
for index = 1:1:dimension
    FL(:, index) = sqrt(eig_values(index))*eig_matrix(:, index);
end
% FL
     -0.9778
               0.1316
                         0.1486
%
    -0.9799
               0.1373
                        0.1361
%
%
     -0.9701
               0.1761
                         0.1589
             -0.4188
%
    -0.8932
                       -0.1540
                       -0.2612
%
    -0.3609
             0.8953
%
     0.8644
               0.4432
                        0.2326s
%but really, only need two dimension according to Kaiser's Criterion
%here, we use 3-dimension since the 2-D r_FL shows no interesting
pattern
%find the rotated FL
r_FL = rotatefactors(FL);
%flipped the signs of the first col of r_{FL}
r_FL_prime = [-1*r_FL(:, 1), r_FL(:, 2:end)];
% r_FL =
2
°
    -0.8383
              0.2596
                       -0.4748
                       -0.4804
%
               0.2710
    -0.8327
    -0.8478
%
             0.2899
                       -0.4411
%
    -0.4740 -0.0692 -0.8761
%
    -0.2632 0.9613
                        0.0807
%
     0.3970
               0.0569
                        0.9148
% r_FL_prime =
%
%
    0.8383
             0.2596
                      -0.4748
              0.2710
%
    0.8327
                       -0.4804
%
    0.8478
              0.2899
                       -0.4411
    0.4740
            -0.0692
%
                       -0.8761
             0.9613
%
    0.2632
                       0.0807
%
   -0.3970
             0.0569
                       0.9148
%F1 - Task Duration
%F2 - No-kit Occurrences
%F3 - PEs Effectivenss
%find the unrotated factor scores
fscore = zscore(xt)*inv(r)*FL;
%find the rotated factor scores (pg. 125)
```

```
%note the frscore here is sorted accd. to KitAva s.t. 1-16 rows
represent
%KitAva = 45%; 17-32 rows represent KitAva = 60%, etc
frscore = zscore(xt)*inv(r)*r_FL_prime;
%sort the frscore according to KitDef. Group the frscore s.t. 1-16
rows
%represent KitDef = 0.8, 17-32 rows represent KitDef = 0.9, etc
count = 0;
for m = 0:3
    for index = 1+16*m:4:16*(m+1)-3
        frscore_kd(index:index+3, :)=
frscore(count*16+(1+4*m):count*16+4*(1+m), :);
        count = count +1;
    end
    count = 0;
end
%sort the frscore according to CrewRdy. Group the frscore s.t. 1-16
rows
%represent CrewRdy = 5.5; 17-32 rows represent CrewRdy = 6, etc
count = 0;
for m = 0:3
    for index = 1+16*m:16*(m+1)
            frscore cr(index, :) = frscore((m+1)+count*4, :);
            count = count +1;
    end
    count = 0;
end
% plot F1 vs F2 - grouped by KitAva
plot(frscore(1:16, 2), frscore(1:16,1), 'r*', frscore(17:32, 2),
frscore(17:32,1), 'b+', frscore(33:48, 2), frscore(33:48,1), 'g.',
frscore(49:64, 2), frscore(49:64,1), 'ko');
xlabel('F2, No-kit Occurrences');
ylabel('F1, Task Duration');
legend('KitAva=45','KitAva=60','KitAva=75', 'KitAva=90');
title('F1 vs. F2 coded by KitAva');
figure;
% plot F1 vs F2 - grouped by KitDef
plot(frscore_kd(1:16, 2), frscore_kd(1:16,1), 'r*', frscore_kd(17:32,
2), frscore kd(17:32,1), 'b+', frscore kd(33:48, 2),
frscore_kd(33:48,1), 'g.', frscore_kd(49:64, 2), frscore_kd(49:64,1),
'ko');
xlabel('F2, No-kit Occurrences');
ylabel('F1, Task Duration');
legend('KitDef=0.8','KitDef=0.9','KitDef=1.0', 'KitDef=1.1');
title('F1 vs. F2 coded by KitDef');
figure;
% plot F1 vs F2 - grouped by CrewRdy
plot(frscore cr(1:16, 2), frscore cr(1:16,1), 'r^*', frscore cr(17:32,
2), frscore_cr(17:32,1), 'b+', frscore_cr(33:48, 2),
```

```
%
```

```
% plot F1 vs F3 - grouped by KitAva
plot(frscore(1:16, 3), frscore(1:16,1), 'r*', frscore(17:32, 3),
frscore(17:32,1), 'b+', frscore(33:48, 3), frscore(33:48,1), 'g.',
frscore(49:64, 3), frscore(49:64,1), 'ko');
xlabel('F3, PEs Effectiveness');
ylabel('F1, Task Duration');
legend('KitAva=45','KitAva=60','KitAva=75', 'KitAva=90');
title('F1 vs. F3 coded by KitAva');
figure;
% plot F1 vs F3 - grouped by KitDef
plot(frscore_kd(1:16, 3), frscore_kd(1:16,1), 'r*', frscore_kd(17:32,
3), frscore_kd(17:32,1), 'b+', frscore_kd(33:48, 3),
frscore kd(33:48,1), 'q.', frscore kd(49:64, 3), frscore kd(49:64,1),
'ko');
xlabel('F3, PEs Effectiveness');
ylabel('F1, Task Duration');
legend('KitDef=0.8','KitDef=0.9','KitDef=1.0', 'KitDef=1.1');
title('F1 vs. F3 coded by KitDef');
figure;
% plot F1 vs F3 - grouped by CrewRdy
plot(frscore_cr(1:16, 3), frscore_cr(1:16,1), 'r*', frscore_cr(17:32,
3), frscore_cr(17:32,1), 'b+', frscore_cr(33:48, 3),
```

```
frscore_cr(33:48,1), 'g.', frscore_cr(49:64, 3), frscore_cr(49:64,1),
'ko');
xlabel('F3, PEs Effectiveness');
ylabel('F1, Task Duration');
legend('CrewRdy=5.5','CrewRdy=6.0','CrewRdy=6.5', 'CrewRdy=7.0');
title('F1 vs. F3 coded by CrewRdy');
figure;
```

```
%____
```

```
____%
```

```
% plot F2 vs F3 - grouped by KitAva
plot(frscore(1:16, 3), frscore(1:16,2), 'r*', frscore(17:32, 3),
frscore(17:32,2), 'b+', frscore(33:48, 3), frscore(33:48,2), 'g.',
frscore(49:64, 3), frscore(49:64,2), 'ko');
xlabel('F3, PEs Effectiveness');
ylabel('F2, No-kit Occurrences');
legend('KitAva=45','KitAva=60','KitAva=75', 'KitAva=90');
title('F2 vs. F3 coded by KitAva');
figure;
```

```
% plot F2 vs F3 - grouped by KitDef
plot(frscore_kd(1:16, 3), frscore_kd(1:16,2), 'r*', frscore_kd(17:32,
3), frscore_kd(17:32,2), 'b+', frscore_kd(33:48, 3),
frscore_kd(33:48,2), 'g.', frscore_kd(49:64, 3), frscore_kd(49:64,2),
'ko');
xlabel('F3, PEs Effectiveness');
ylabel('F2, No-kit Occurrences');
legend('KitDef=0.8','KitDef=0.9','KitDef=1.0', 'KitDef=1.1');
title('F2 vs. F3 coded by KitDef');
figure;
% plot F2 vs F3 - grouped by CrewRdy
plot(frscore_cr(1:16, 3), frscore_cr(1:16,2), 'r*', frscore_cr(17:32,
3), frscore_cr(17:32,2), 'b+', frscore_cr(33:48, 3),
frscore_cr(33:48,2), 'g.', frscore_cr(49:64, 3), frscore_cr(49:64,2),
'ko');
xlabel('F3, PEs Effectiveness');
ylabel('F2, No-kit Occurrences');
legend('CrewRdy=5.5', 'CrewRdy=6.0', 'CrewRdy=6.5', 'CrewRdy=7.0');
title('F2 vs. F3 coded by CrewRdy');
figure;
8
_____%
%plot F1 vs F2 using unrotated factor scores
% plot(fscore(1:16, 2), fscore(1:16,1), 'r.', fscore(17:32, 2),
fscore(17:32,1), 'b.', fscore(33:48, 2), fscore(33:48,1), 'g.',
fscore(49:64, 2), fscore(49:64,1), 'c.');
% xlabel('F2, No-kit Occurrences');
% ylabel('F1, Task Duration');
% legend('KitAva45','KitAva60','KitAva75', 'KitAva90');
% title('unrotated factor scores grouped by KitAva');
% figure;
%3-D factor plot
plot3(frscore(1:16, 2), frscore(1:16,1), frscore(1:16,3), 'r*',
frscore(17:32, 2), frscore(17:32,1),
frscore(17:32,3), 'b+', frscore(33:48, 2), frscore(33:48,1),
frscore(33:48,3),'g.', frscore(49:64, 2), frscore(49:64,1),
frscore(49:64,3),'ko');
xlabel('F2, No-kit Occurrences');
ylabel('F1, Task Duration');
zlabel('F3, PEs Effectiveness');
grid on
axis square
legend('KitAva=45','KitAva=60','KitAva=75', 'KitAva=90');
title('Three-dimensional Factor Plot, coded by KitAva');
figure;
%3-D factor plot
```

```
plot3(frscore_kd(1:16, 2), frscore_kd(1:16,1), frscore_kd(1:16,3),
'r*', frscore_kd(17:32, 2), frscore_kd(17:32,1),
frscore_kd(17:32,3),'b+',frscore_kd(33:48, 2), frscore_kd(33:48,1),
```

```
frscore_kd(33:48,3),'g.', frscore_kd(49:64, 2), frscore_kd(49:64,1),
frscore_kd(49:64,3),'ko');
xlabel('F2, No-kit Occurrences');
ylabel('F1, Task Duration');
zlabel('F3, PEs Effectiveness');
grid on
axis square
legend('KitDef=0.8','KitDef=0.9','KitDef=1.0', 'KitDef=1.1');
title('Three-dimensional Factor Plot, coded by KitDef');
figure;
%3-D factor plot
plot3(frscore_cr(1:16, 2), frscore_cr(1:16,1), frscore_cr(1:16,3),
'r*', frscore_cr(17:32, 2), frscore_cr(17:32,1),
frscore_cr(17:32,3), 'b+', frscore_cr(33:48, 2), frscore_cr(33:48,1),
frscore_cr(33:48,3),'g.', frscore_cr(49:64, 2), frscore_cr(49:64,1),
frscore cr(49:64,3), 'ko');
xlabel('F2, No-kit Occurrences');
ylabel('F1, Task Duration');
zlabel('F3, PEs Effectiveness');
grid on
axis square
legend('CrewRdy=5.5', 'CrewRdy=6.0', 'CrewRdy=6.5', 'CrewRdy=7.0');
title('Three-dimensional Factor Plot, coded by CrewRdy');
figure;
% % plot F1 vs F3
% plot(frscore(:, 3), frscore(:,1), 'b.');
% xlabel('F3, PEs Effectiveness');
% ylabel('F1, Task Duration');
% %legend('male','female','best');
% figure;
% % plot F2 vs F3
% plot(frscore(:, 3), frscore(:,2), 'b.');
% xlabel('F3, PEs Effectiveness');
% ylabel('F2, No-kit Occurrences');
% %legend('male','female','best');
% figure;
mean_xt = mean(xt); %col mean
%centering x
for col = 1:1:size(xt, 2) %vary col from 1 to 6, num col
    for row = 1:1:size(xt, 1) %vary col from 1 to 64, num row
        xt_mean_std (row, col) = xt(row, col) - mean_xt(col);
    end
end
D_neg_one_half = inv(sqrt(diag(diag(cov(xt))))); %D_one_half =
diagonal matrix of variances (ref. pg. 47)
%Y = "standardized" component scores
Y = xt mean std*D neg one half*Ar; %xt mean std*D neg one half =
xt mean std/D one half = standardizing xt
```

```
%principal component score for each class
KitAva45 = Y(1:16, 1:6);
KitAva60 = Y(17:32, 1:6);
KitAva75 = Y(33:48, 1:6);
KitAva90 = Y(49:64, 1:6);
%component score for the first two principal components
Y_first_2_comp = Y(:, 1:2);
% scatter(KitAva45(:,1),KitAva45(:,2),3,'r');
% hold on;
% scatter(KitAva60(:,1),KitAva60(:,2),3,'b');
% scatter(KitAva75(:,1),KitAva60(:,2),3,'g');
% scatter(KitAva90(:,1),KitAva60(:,2),3,'c');
% xlabel('CP1');
% ylabel('CP2');
% title('PCA - Plot of CP2 vs CP1');
% legend('KitAva45','KitAva60','KitAva75', 'KitAva90');
% hold off;
% figure;
```

```
end
```

#### **Appendix J. Blue Dart**

How does High Velocity Maintenance Support the USAF Mission to Fly, Fight, and Win?

In Operation Allied Force, the B-1 Lancers secured over 20 percent bombs dropped on targets throughout the entire campaign (Park, 2010). Less than a decade later, by 2008, more than half the B-1 fleet were grounded due to maintenance at any given time (Scully, 2009). Such decay drives mission capability rate down and ultimately alarms the USAF leadership that the B-1 maintenance paradigm needs changes gearing towards being lean and agile. In the beginning of fiscal year 2011, the USAF has initiated a revolutionized maintenance concept called High Velocity Maintenance (HVM) on the B-1 Bomber to boost aircraft availability.

Under HVM, aircraft pay frequent but brief maintenance visits to the depot. HVM minimizes repair duplication by synchronizing field and depot maintenance. Instead of overhauling the entire airframe, HVM uses kitting, pre-assembly of parts and tools, to service only need-to-fix maintenance issues (Sully, 2009). Burn rate or direct touch labor working hours per day for the B-1 fleet is expected to ramp up to 400 hours per day versus the current Programmed Depot Maintenance (PDM) level of 145 to 150 direct hours per day (Canaday, 2010). Intuitively, the higher the burn rate, the higher the aircraft availability and the more mission capable the USAF is.

The objective of this research was to examine the impact of HVM on B-1 depot maintenance operations and gain insights on B-1 availability rates under some USAF supply chain influences. A high-level simulation was developed to model some HVM processes for the B-1 Bomber at its depot located in Oklahoma City Air Logistics Center, Tinker Air Force Base. Among other measure of effectiveness, our model tracked the

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completion times of various HVM tasks and used those collectively as a surrogate measure for depot burn rate. With this framework, an increased burn rate would result in lower completion times. Analysis performed on model outputs revealed that HVM task completion times decrease (i.e. burn rate increases) noticeably when the depot operates at the optimal HVM levels – high task kit availability, low kit deficiency, and high crew participation in maintenance. Additional analysis confirmed that task completion times were driven significantly by the quality (or deficiency) of the task kits. In other words, when mechanics are given the right parts and tools ahead of time, burn rate and inherently, the Lancer's availability have the potential to increase significantly.

Strange as it might sound, HVM is not just about maintenance. It affects the entire acquisition life cycle of a weapon system. If HVM can effectively reduce maintenance downtime and improve aircraft availability, the USAF can potentially save millions of dollars simply by purchasing fewer aircraft. HVM goes beyond just the B-1 fleet. The impact of HVM can be potentially unlimited for it is designed to be scalable, repeatable, and deployable on all weapon systems in the USAF inventory (Adams, 2008). Studies on maintenance practices such as HVM can subsequently lead us to find better ways to support our aging fleet and continue to fly, fight, and win in the foreseeable future.

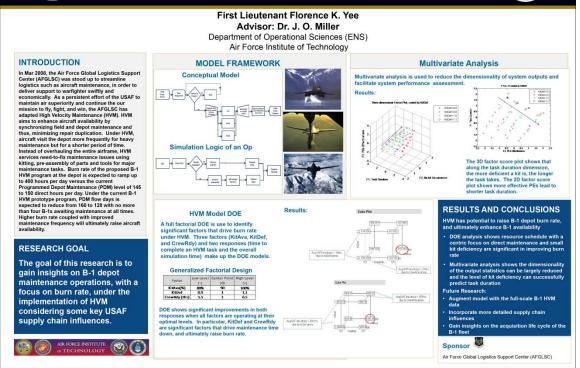
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### Appendix K. ENS Quad Chart



# Depot-level Simulation and Multivariate Analysis on B-1 High Velocity Maintenance

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						s on direct maintenance hours or burn rate, under the ent B-1 depot HVM prototype data, a discrete-event		
						s manning levels and kitting characteristics of the B-1		
						0 HVM tasks performed on one B-1 aircraft in a		
representativ	e HVM cycle at t	he B-1 depot lo	cated in Oklahoma City Air	Logistics Center, Ti	nker Air Force Ba	se.		
						nent (DOE). The DOE analysis reveals that manning		
levels and kitting characteristics have statistically significant impact on some HVM task completion times, which are used collectively as a surrogate measure for burn								
rate. In particular, manning schedule with a centric focus on direct maintenance, high task kit availability, and small kit deficiency produce the highest burn rate.								
Additionally, by performing multivariate analysis, we are able to reduce the dimensionality of the output statistics and conclude that kit deficiency is the main driver for HVM task duration with our simulation.								
	uration with our si	initiation.						
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Modeling and Simulation, Discrete-Event Simulation, ARENA, B-1B Lancer, High Velocity Maintenance, Oklahoma City Air								
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a. REPORT	b. ABSTRACT	c. THIS PAGE		PAGES	19b. TELEPH	ONE NUMBER (Include area code)		
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