

Wireframes for Patient Facing Real Time Safety Dashboard

4.3.17

Safety requires teamwork, you play a vital role

My Safety advisor is designed to help you (and/or your family, friends, caregivers) work with your healthcare team to make your Healthcare as safe as possible.

The purpose of My Safety Advisor is to help you and your healthcare team :

- 1) Prevent safety issues whenever possible
- 2) React quickly and effectively when safety issues occur

My Safety Advisor

You can think of My Safety Advisor as being similar to credit card alert monitoring. the system will monitor your medical record and notify you when it finds something unusual.

Not all of these changes mean that something has gone wrong but just like unusual spending on your credit card, they are *all worth investigating*.

For each Safety Issue  that it detects, My Safety Advisor suggests:

1. Questions you should ask your healthcare team

[Watch a brief video about the importance of asking questions](#)

2. Things you can do

Continue to Dashboard

My Safety Advisor

You can think of My Safety Advisor as a tool that helps you understand the system will monitor your medical record and other information. These changes mean that something has gone wrong, but not all of these changes mean that something has gone wrong, they are all

Safety issues are events that the system has detected that may indicate a risk to your safety

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Examples of safety issues include:

- Reactions to medications
- Unplanned Readmission to the hospital
- Falls
- Bed sores
- Blood clots or bleeding associated with a surgery or procedure
- Infections acquired in the hospital

Other names for safety issues are
Complications, adverse events , Healthcare associated problems, When things go wrong

For each Safety Issue  there is

1. Questions you may have
[Watch a brief video](#)

2. Things you should know

[Continue to Dashboard](#)

John Smith
Born: 1/1/1960



My Safety Advisor

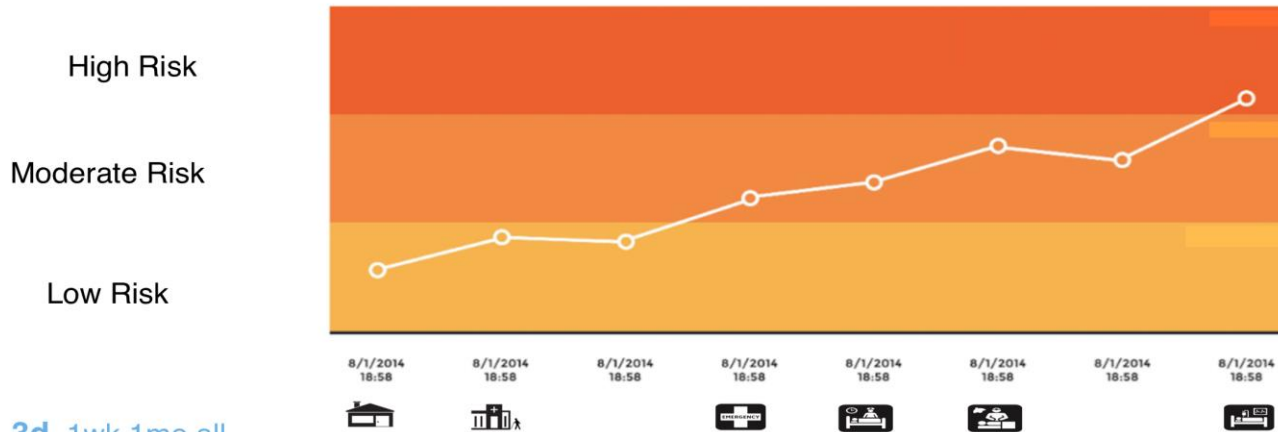
Nurse Manager:

Jill Jones

[Contact info](#)



Overall Risk Score



1d 3d 1wk 1mo all

My Safety Issues	Questions you should ask	Things you can do	More Information
<p>Today</p> <p>You have tested positive for a bacteria in your urine</p>	<p>Why did this happen?</p> <p>What can I do to prevent this from happening again?</p> <p>What will you do to prevent this from happening again?</p>	<p>Talk to your doctor and nurses to make sure you understand why this happened and how this should be treated , and how it can be avoided in the future</p> <p>Make sure you understand the source of this infection and how it is being treated</p> <p>If you leave the hospital with a urinary catheter in place make sure you have detailed instructions for how to care for it</p>	<p>Medline Plus on Urine Culture</p>
<p>Yesterday</p> <p>Your stool has tested positive for a bacteria called C. difficile</p>	<p>Why did this happen?</p> <p>What can I do to prevent this from happening again?</p> <p>What will you do to prevent this from happening again?</p> <p><i>Make note of your question here...</i></p>	<p>Always wash your hands and nails before eating and after using the restroom</p> <p>Make sure everyone who treats you in the hospital (doctors, nurses, therapists, etc.) Wash their hand before and after seeing you</p> <p>At home make sure all clothes are washed with soap and bleach</p>	<p>Medline Plus on C. Difficile</p>

My Safety Advisor

Your Healthcare Team

Role	Person	Contact Info
Attending Physician	John Smith , MD	secure message, phone
Resident Physician	Abigail Macintyre,MD	secure message, phone
Nurse	Will Smith , RN	secure message, phone, pager
Physical Therapist	Kermit the frog	secure message, phone
Social worker	Phyllis Diller, LCSW	secure message, phone

John Smith

Born: 1/1/1960



Questions to Ask

Nurse Manager:

Jill Jones

Contact info



Before Surgery

After Surgery

When being given Medications

When having a Procedure

When being
Discharged from the Hospital

At the Clinic

When helping a friend or family member