# DESIGN, DEVELOPMENT, AND INITIAL EVALUATION OF A TERMINOLOGY FOR CLINICAL DECISION SUPPORT AND ELECTRONIC CLINICAL QUALITY MEASUREMENT

by

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#### ABSTRACT

When coupled with a common information model, a common terminology for clinical decision support (CDS) and electronic clinical quality measurement (eCQM) could greatly facilitate the distributed development and sharing of CDS and eCQM knowledge resources. To enable such scalable knowledge authoring and sharing, we systematically developed an extensible and standards-based terminology for CDS and eCQM in the context of the HL7 Virtual Medical Record (vMR) information model. The development of this terminology entailed three steps: (1) systematic, physician-curated *concept identification* from sources such as the Health Information Technology Standards Panel (HITSP) and the SNOMED-CT CORE problem list; (2) *concept de-duplication* leveraging the Unified Medical Language System (UMLS) MetaMap and Metathesaurus; and (3) systematic *concept naming* using standard terminologies and heuristic algorithms. This process generated 3,046 concepts spanning 68 domains. Evaluation against representative CDS and eCQM resources revealed approximately 50-70% concept coverage, indicating the need for continued expansion of the terminology.

## TABLE OF CONTENTS

| ABSTRACT  | iii  |
|---|------|
| LIST OF FIGURES   | V    |
| LIST OF TABLES  | vi   |
| LIST OF ABBREVIATIONS   | vii  |
| ACKNOWLEDGMENTS   | viii |
| BACKGROUND  | 1    |
| Need for data standardization<br>Need for a concept terminology for CDS and eCQM  |      |
| METHODS   |      |
| Project context and operational use of terminology<br>Objectives and requirements<br>Overview of approach<br>Step 1a: Candidate concept identification<br>Step 1b: Physician curation<br>Step 2: De-duplication<br>Step 3: Concept naming |      |
| Step 4: Evaluation of concept coverage<br>RESULTS   |      |
| Concept identification, de-duplication, and naming<br>Concept upload to Apelon DTS terminology server<br>Concept coverage.  |      |
| DISCUSSION  |      |
| CONCLUSIONS   | 19   |
| REFERENCES  |      |

## LIST OF FIGURES

| 1. Conceptual framework  | . 2  |
|--|------|
| 2. Use of concept terminology in OpenCDS knowledge authoring   | 7    |
| 3. Strategies to identify duplicate concepts                   | . 10 |
| 4. Strategies to identify standard terms for local terminology | .12  |

## LIST OF TABLES

## LIST OF ABBREVIATIONS

| CDS       | Clinical Decision Support   |
|-----------|---|
| CORE      | Clinical Observations Recording and Encoding                                |
| CUI       | Concept Unique Identifier   |
| DTS       | Distributed Terminology System  |
| eCQM      | electrical Clinical Quality Measurement                                     |
| EHR       | Electronic Health Record  |
| HEDIS     | Healthcare Effectiveness Data and Information Set                           |
| HITSP     | Health Information Technology Standards Panel                               |
| HL7       | Health Level 7  |
| ICD-10    | International Classification of Diseases - 10                               |
| IT        | Information Technology  |
| LOINC     | Logical Observation Identifiers Names and Codes                             |
| OpenCDS   | open-source, standards-based clinical decision support                      |
| PHIN VADS | Public Health Information Network Vocabulary Access and Distribution System |
| SNOMED-CT | Systematized Nomenclature of Medicine - Clinical Terms                      |
| UMLS      | Unified Medical Language System   |
| vMR       | Virtual Medical Record  |

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#### BACKGROUND<sup>1</sup>

#### Need for data standardization

Despite the demonstrated potential for clinical decision support (CDS) to improve care quality and promote patient safety (1-4), CDS availability continues to be limited in most clinical settings (5-7). An important reason for this limited CDS availability is the difficulty of scaling CDS across institutions (8-10), with the lack of data standardization being a predominant barrier to sharing (11). Electronic clinical quality measurement (eCQM), which shares many requirements with CDS and can be implemented using a common underlying system (12) has a similar need for standardized data. Indeed, the U.S. Office of the National Coordinator for Health IT and the Centers for Medicare & Medicaid Services are sponsoring an initiative known as the Clinical Quality Framework to develop a harmonized set of standards to fulfill the needs of both CDS and eCQM (13)

Figure 1 provides an overview of aspects of data standardization for CDS and eCQM. One aspect of standardization is the *information model*, which identifies data classes (e.g., problem), attributes (e.g., problem code), and the relationship of classes to one another (e.g., the relationship of problems to encounters; not shown). *Coded attributes* describe *concepts* such as "diabetes mellitus," which in turn may be defined by a *value set* of *instance codes* that are indicative of the concept (e.g., SNOMED-CT 314902007, type II diabetes mellitus with peripheral angiopathy).

<sup>&</sup>lt;sup>1</sup>This manuscript has been submitted to AMIA Annu. Symp. Proc.

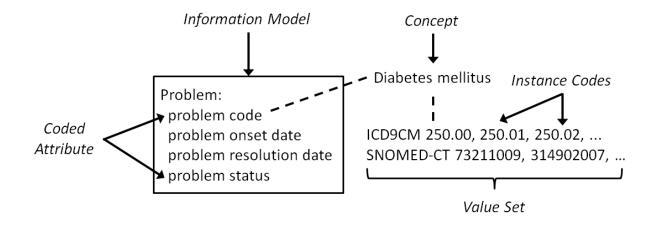


Figure 1. Conceptual framework.

#### Need for a concept terminology for CDS and eCQM

Data standardization efforts in CDS and eCQM have generally focused on standardization of (i) the *information model*, (ii) the superset of *instance codes* that may be used within *coded attributes*, and, in some cases, (iii) individual *value sets* (14, 15). However, to our knowledge, there has been no systematic effort to define a common concept terminology for CDS and eCQM to facilitate knowledge sharing and semantic interoperability.

Many standard terminologies, such as SNOMED-CT, RxNorm and LOINC, are available for use in CDS and eCQM with relatively adequate breadth, depth, and granularity (16). However, the sheer volume of concepts in these terminologies can make it challenging to ensure that different CDS and eCQM implementers choose the same concepts in their respective implementations. For example, the number of coded concepts in UMLS Metathesaurus (>1,400,000), SNOMED-CT (> 310,000), RxNorm (> 93,000), LOINC (> 46,000), and ICD-10 (> 12,000) alone makes the task challenging (17). Meanwhile, many terminologies remain semantically incompatible (18). The diversity in different terminological systems hampers the possibility of sharing and reasoning with data within different systems (11). Therefore, the challenge lies less with the lack of relevant standards, but more with the fact that multiple terminologies are in concurrent use (18), along with the sheer volume of concepts. Furthermore, the lack of hierarchical structures to some terminologies makes it difficult to find useful terms that are less specific, as is often needed for CDS and eCQM. Consequently, it is imperative to identify and maintain a much smaller subset of broader concepts with utility for computerized CDS and eCQM. Here, we describe an effort to meet this need within the context of OpenCDS, which is a multi-institutional collaborative initiative to develop open-source, standards-based tools and resources to enable CDS and eCQM at scale (12, 19).

#### **METHODS**

#### Project context and operational use of terminology

The concept terminology was developed in the context of the OpenCDS effort to support CDS and eCQM. OpenCDS has been implemented in a number of electronic health record (EHR) systems and provides a reference implementation of the HL7 vMR data model standard (12, 19-22). The vMR was designed originally for CDS but has been subsequently applied to eCQM as well (12). The vMR contains 68 coded attributes, such as adverse event, encounter type, goal focus, observation focus, problem, procedure, medication, and supply (**Table 1**).

In OpenCDS, CDS or eCQM modules are authored as a series of human-readable rules and then translated into machine-executable knowledge. Concepts are accessed via drop-down lists specific to the type of concept involved (e.g., gender) (**Fig. 2**). These concepts, in turn, are mapped to value sets containing applicable local or standard codes. The use of concepts enables a clear separation of concerns between terminology mapping and logic authoring.

#### **Objectives and requirements**

The objectives of this project were to (i) define a standard and extensible approach for curating a concept terminology for CDS and eCQM that can be leveraged by the OpenCDS community and to (ii) populate the terminology with an initial set of

| Adverse Event                                  | Observation Unconducted Reason                            |
|--|---|
| Adverse Event Affected Body Site               | Preferred Language  |
| Adverse Event Affected Body Site<br>Laterality | Problem   |
| Adverse Event Agent                            | Problem Affected Body Site                                |
| Adverse Event Criticality                      | Problem Affected Body Site Laterality                     |
| Adverse Event Severity                         | Problem Importance  |
| Adverse Event Status                           | Problem Severity  |
| Clinical Statement Relationship                | Problem Status  |
| Data Source Type                               | Procedure   |
| Dose Type                                      | Procedure Approach Body Site                              |
| Dosing SIG                                     | Procedure Approach Body Site Laterality                   |
| Encounter Type                                 | Procedure Criticality                                     |
| Encounter Criticality                          | Procedure Method  |
| Entity Relationship                            | Procedure Target Body Site                                |
| Entity Type                                    | Procedure Target Body Site Laterality                     |
| Ethnicity                                      | Race  |
| Gender   | Substance Administration Approach Body Site               |
| Goal Criticality                               | Substance Administration Approach Body Site<br>Laterality |
| Goal Focus                                     | Substance Administration Criticality                      |
| Goal Status                                    | Substance Administration General Purpose                  |
| Goal Target Body Site                          | Substance Administration Target Body Site                 |

 Table 1. Summary of coded attributes in the vMR information model

| Goal Target Body Site Laterality           | Substance Administration Target Body Site<br>Laterality |
|--|---|
| Information Attestation Type               | Substance Delivery Method                               |
| Manufacturer                               | Substance Delivery Route                                |
| Medication                                 | Substance Form  |
| Medication Branded                         | Supply  |
| Medication Generic                         | Supply Criticality                                      |
| Observation Coded Value                    | Supply Target Body Site                                 |
| Observation Criticality                    | Supply Target Body Site Laterality                      |
| Observation Focus                          | Unconducted Procedure Reason                            |
| Observation Interpretation                 | Undelivered Substance Reason                            |
| Observation Method                         | Undelivered Supply Reason                               |
| Observation Target Body Site               | Appointment Proposal Criticality                        |
| Observation Target Body Site<br>Laterality | Appointment Request Criticality                         |

 Table 1. Continued

| File E           | dit Source  |                         |  |
|------------------|---|-------------------------|--|
| Attributes       | s Edit  |                         |  |
| WHEN             |   |                         |  |
| 1.               | Init.EvalTime.FpId.EvalpId - Note that all criteria below must be met for the rule to fire. |                         |  |
| 2.               | Assertion.String.Not.Exists - There is NOT an Assertion String D.02                         |                         |  |
| 3.               | . Dem.Gender - Evaluated Person gender is Female  |                         |  |
| THEN             |   | Female                  |  |
| 1.               | Assert - Assert to both Rules and Process   | Other or Unknown Gender |  |
| 2.               | Assert.String - Assert String $D_{.02}$ for   | Undifferentiated        |  |
| (show<br>options | )   |                         |  |

Figure 2. Use of concept terminology in OpenCDS knowledge authoring.

common, high-level concepts useful for CDS and eCQM knowledge authoring. Requirements included (i) adherence to the 80-20 rule, with a goal of initial inclusion of high coverage of concepts likely to be needed for typical CDS or eCQM use cases; (ii) the leveraging of standard terminologies; (iii) internal consistency; and (iv) avoidance of duplicate concepts.

#### **Overview of approach**

The terminology was developed using three steps. First, relevant concepts were identified in a systematic, physician-curated manner. Second, concepts were deduplicated using UML S MetaMap and Metathesaurus. Finally, concepts were named using standard terminologies and heuristic algorithms. These steps are outlined in greater detail below.

#### Step 1a: Candidate concept identification

To identify relevant concepts, we first reviewed the Healthcare Information Technology Standards Panel (HITSP)'s Clinical Document and Message Terminology specification (HITSP C80, Version 2.0.1) (23). This document defines the vocabularies used by HITSP specifications for clinical documents and messages to support the interoperable transmission of information. If this specification defined a finite value set for a targeted coded attribute type, that value set was used as the set of candidate concepts for physician review and curation in the next phase of this step.

If HITSP C80 did not define a value set for a coded attribute type, we next searched the Public Health Information Network Vocabulary Access and Distribution System (PHIN VADS) and National Library of Medicine's Value Set Authority Center (VSAC). If an appropriate value set was identified here, then that value set was identified as the candidate concept set.

If the above resources did not identify a relevant value set, or if the value set identified was extremely large in scope, the potential concepts for physician review were restricted using various methods. For example, HITSP C80 recommends concepts using the Veteran Administration and Kaiser Permanente (VA/KP) problem list subset of SNOMED-CT for describing problems (23). However, the VA/KP problem list subset contains over 15,000 concepts, making it a challenge to review. Therefore, we instead used the Clinical Observations Recording and Encoding (CORE) subset of SNOMED-CT (24). CORE was based on datasets submitted by 8 institutions, and it is a frequency-based approach to problem list development. Compared to VA/KP, CORE is smaller, and 94.8% of coded problem entries from Brigham and Women's Hospital are in the CORE subset (4), indicating high coverage of used concepts. For our purposes, we started with the 266 CORE problem list entries that were reported by most (8 or 7) of the institutions as the candidate set of problem concepts for potential inclusion in the initial

CDS/eCQM terminology. Similar methods were used for enriching the candidate set of concepts designated for physician review. For example, laboratory test concepts were restricted to the LOINC Universal Laboratory Order Codes, whose approximately 300 codes cover more than 95% of the lab test orders in the United States (25).

#### Step 1b: Physician curation

After candidate concepts were identified in the step above, a physician informaticist (VK) who is a practicing hospitalist reviewed each concept in the candidate set and identified those that have a reasonable likelihood of being useful for CDS purposes based on personal experience. The physician informaticist classified these concepts into 4 categories: 1 - high priority; 2 - moderate priority; 3 - low priority; and 4 - not appropriate. Concepts with priority 1 and 2 were uploaded into the Apelon DTS terminology server.

#### Step 2: De-duplication

Duplicate entries are a common problem in terminologies (6, 26) even in the UMLS Metathesaurus (27). To identify and deprecate duplicate concepts, we implemented a systematic methodology for identifying potential duplicates, which were verified through physician review (**Fig. 3**).

Before starting, we identified candidate concepts for de-duplicating by excluding concepts that had previously been deprecated or were being used for administrative purposes (e.g., to name a specific quality measure, such as HEDIS Breast Cancer Screening). We then searched for exact string matches to SNOMED-CT terms (including

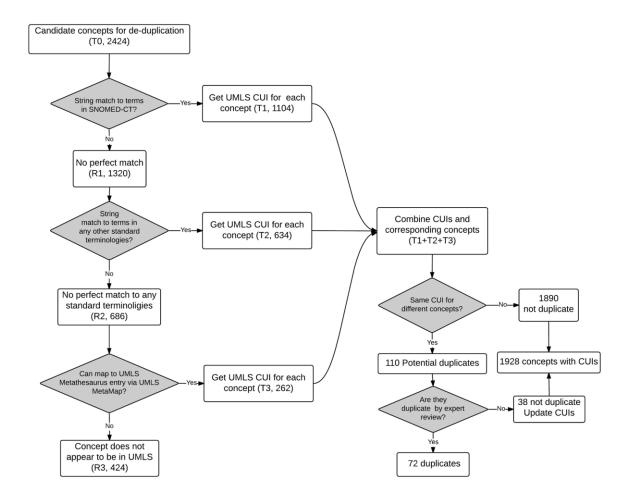


Figure 3. Strategies to identify duplicate concepts.

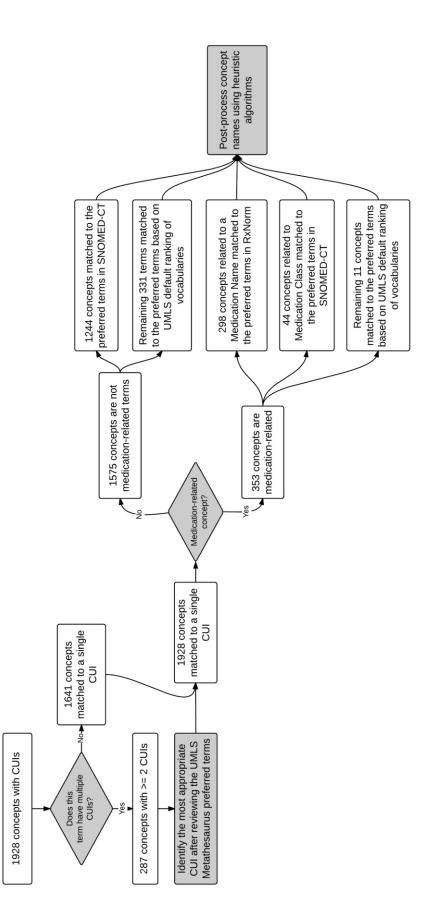
synonyms) in the UMLS Metathesaurus, capturing the corresponding UMLS concept unique identifier (CUI) through the process. This subset of the terminology (T1) represented a large portion of the original set, indicating that SNOMED-CT was a reasonable source for concept names. The remaining OpenCDS concepts (R1) were then screened for perfect string matches to the terms in any other standard terminologies in UMLS, and the results were processed similarly (T2).

For the remaining concepts with no perfect string matches available (R2), the UMLS MetaMap tool (28) was used to identify potential matching UMLS CUIs. Concepts that could not be matched to any UMLS terms in this manner (R3) were generally unique concepts used as intermediate conclusions (e.g., "age  $\geq 50$  and < 75 years") and were not processed further for de-duplication.

Next, we combined all the concepts and the corresponding UMLS CUIs from T1, T2 and T3 and identified potential duplicate concepts sharing the same CUIs. These potential duplicates were reviewed by a physician. If two or more concepts shared the same CUI but were deemed to be distinct, we updated the CUI for one of the concepts using the UMLS Metathesaurus. If two or more concepts were deemed to be duplicative, one was kept and the rest were deprecated.

#### Step 3: Concept naming

For concepts matched to more than one CUI, the preferred term for each CUI was obtained from the UMLS Metathesaurus and reviewed to identify the most appropriate CUI for the concept. Next, using the CUI associated with each concept, preferred terms from appropriate standard terminologies were obtained by leveraging the UMLS as shown in **Fig. 4**. Finally, concept names were postprocessed for consistency using





heuristic algorithms. For example, capitalization schemes were standardized. Also, concepts were named as the first major category followed by any modifiers to facilitate finding all variations on a root concept in a drop-down list. For example, "Bilateral Mastectomy" was renamed "Mastectomy, Bilateral" and "Lower Extremity Amputation" was renamed "Amputation, Lower Extremity."

#### Step 4: Evaluation of concept coverage

We evaluated the degree of coverage of the concept terminology for sample CDS and eCQM knowledge resources. For CDS, we reviewed the data sections of example Arden Syntax Medical Logical Modules provided in the appendix of version 2.8 of the standard (29). For eCQM, we reviewed the first 50 value sets in the National Quality Forum's eCQMs from 2011 (29).

#### RESULTS

#### Concept identification, de-duplication, and naming

A total of 3,886 concepts spanning the 68 vMR coded attributes were identified for potential inclusion in the terminology. Following physician informaticist review, approximately 2,200 clinical concepts were selected for inclusion.

Our systematic de-duplication method identified 110 potential duplicates. After review by a physician, 72 concepts were confirmed to be duplicates and deprecated. For example, "Urinary retention" and "Retention of urine" were found to be duplicates, leading to one of the concepts being deprecated. Finally, 1,928 concepts with UMLS CUIs were named using SNOMED-CT, RxNorm, and other standard terminologies included in the UMLS.

#### Concept upload to Apelon DTS terminology server

Concepts were then uploaded into the Apelon DTS terminology server and mapped to corresponding coded attribute types. Each of these concepts from the external terminologies then became a unique Apelon DTS concept, and a code was assigned automatically to the code. All concepts were capitalized (proper case). This import also updated the hierarchical relationships. Accordingly, concepts are the descendants of corresponding vMR coded attribute types. In some cases, a single concept can be associated with two or more coded attribute types, but concepts were defined only once. For example, "Pregnancy Test" can be either an observation focus with a possible result value or simply a procedure that was performed. Accessing "Pregnancy Test" from observation focus or procedure in OpenCDS will bring the user the same concept and code (C1693).

#### **Concept coverage**

The terminology created was evaluated against a previously unseen set of Arden Syntax Medical Logic Modules and National Quality Forum eCQMs. This analysis showed that the terminology developed covered approximately 70% of the concepts referenced in the Medical Logic Modules and approximately 50% of the concepts referenced in the eCQMs. Many of the concepts that were not covered by the terminology consisted of concepts for specific medications.

#### DISCUSSION

Implementing CDS capabilities usually requires several terminologies due to their different domain(s) of coverage and granularity (20, 30). As a result, concurrent use of different terminologies is a significant challenge, and a CDS resource designed for use in one setting may not be readily usable in another setting that uses a different set of terminologies, even when similar concepts are being captured (18). Furthermore, when different institutions use different subsets with nonoverlapping terms, significant interoperability challenges occur (4). To address these issues, we built a terminology for CDS and eCQM based on the HL7 vMR information model as a part of the OpenCDS initiative. A central part of this terminology development effort was the definition and application of systematic approaches to de-duplication and naming standardization.

Achieving semantic interoperability for CDS and eCQM depends on the use of common information models and common associated concepts (31). In our study, we sought to define a "starter set" of concepts that have a reasonable likelihood of being useful for CDS or eCQM purposes. However, identifying what terminology is "best" or which term is "common" is challenging. For example, some concepts that are common to ambulatory care may not be relevant in an inpatient scenario. Thus, besides the domain-specific expertise from our group, our strategy was to start with the core problem list of SNOMED-CT and then find alignment the recommendations from HITSP. Meanwhile, implementing vocabulary control in medical informatics implies selecting

the most appropriate classification for the specific clinical scenario (32). Wright *et al.* used human immunodeficiency virus (HIV) as an example to demonstrate the importance of screening the concepts for a specific data attribute. In this example, they note that SNOMED-CT has 138 related concepts related to HIV and that, without appropriate filtering, a clinician may easily select an incorrect code by mistake (4). We believe our terminology consisting of common and relevant concepts will lead to less chances for inadvertent selections of inappropriate concepts during knowledge authoring.

We included concepts from standard terminologies, such as SNOMED CT, LOINC, and HL7. In addition, we have added concepts without correspondence to standard terms, primarily administrative concepts such as intermediate conclusions (e.g., "Denominator Inclusion Criteria Met") or quality measure specifications (e.g., "HEDIS Frequency of Prenatal Care Measure"). Thus, the OpenCDS terminology brings concepts together from disparate controlled terminologies and nonstandard terminologies into a single conceptual dictionary of medical concepts. This approach is supported by the vMR information model, which can make use of both standard and local codes. Although OpenCDS can make use of data expressed in many different medical terminologies, it does so through the use of OpenCDS concepts, which map one or more specific and concrete codes from standard or proprietary medical terminologies to a single OpenCDS concept code. An OpenCDS concept is the interface between the clinical ideas and the data details that represent instantiations of the clinical concepts. The clinical rules use OpenCDS concepts in preference to references to the raw data, and the terminology mappings provide implementations of those concepts as value sets of codes from one or more code systems. This separates the logic of the rules from the

details of the data which the rules work on. Thus, these OpenCDS concepts provide greater efficiency and control while developing CDS knowledge.

We learned some lessons when building and maintaining the foundational terminology. When adding concepts in the future, a careful analysis is needed to determine if a concept closely relates to an existing concept. Care should also be taken to ensure consistent naming schemes (33). To avoid ambiguity and to offer an easy way to identify duplicates during maintenance, full names should be provided, either directly or as a concept property.

Building this terminology is an ongoing task. As identified in the evaluation, while the terminology had substantial coverage of relevant concepts, there were still significant gaps in the content. To address this need for continual enhancement and maintenance, we are developing standard operating procedures for adding new content in a systematic, consistent, and nonduplicative manner. In particular, we are seeking to make it easier for OpenCDS users who are not a part of the core development team to request the addition of new concepts.

#### CONCLUSIONS

In this paper, we shared our experiences in building and maintaining a terminology for CDS and eCQM, which is in active use within the OpenCDS community. To the best of our knowledge, this is the first terminology developed specifically to meet CDS and eCQM needs. These concepts and tools are freely available to the open-source community to use and adapt. Because this terminology was built in reference to a standard HL7 clinical information model, our methods and results are likely to be applicable for implementations in other institutions and settings. We believe our experiences described herein will also be informative for others who seek to maintain controlled terminologies in pursuit of semantic interoperability.

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