

ORLANDO HEALTH® The Technologist Will See You Now ORLANDO HEALTH®

How re-establishing a computer class curriculum through a library-led initiative known as Orlando Health UpSkill met the tech literacy needs of hospital team members

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Aidy Weeks, MSLIS has been the Systems Librarian at Orlando Health since 2015. She began her career at Orlando Health in 2011 as a medical library tech assistant. She earned her Master of Science in Library and Information Studies and Information Architecture certificate from Florida State University in 2014.

UpSkill America & Masie

While attending the **Masie Learning Conference** in 2015, members of the Health Sciences Library team got a first look at a new corporate initiative known as **UpSkill America** which called for major corporations to put in place a means for upward mobility & growth of frontline employees.



Learn more at upskillamerica.org

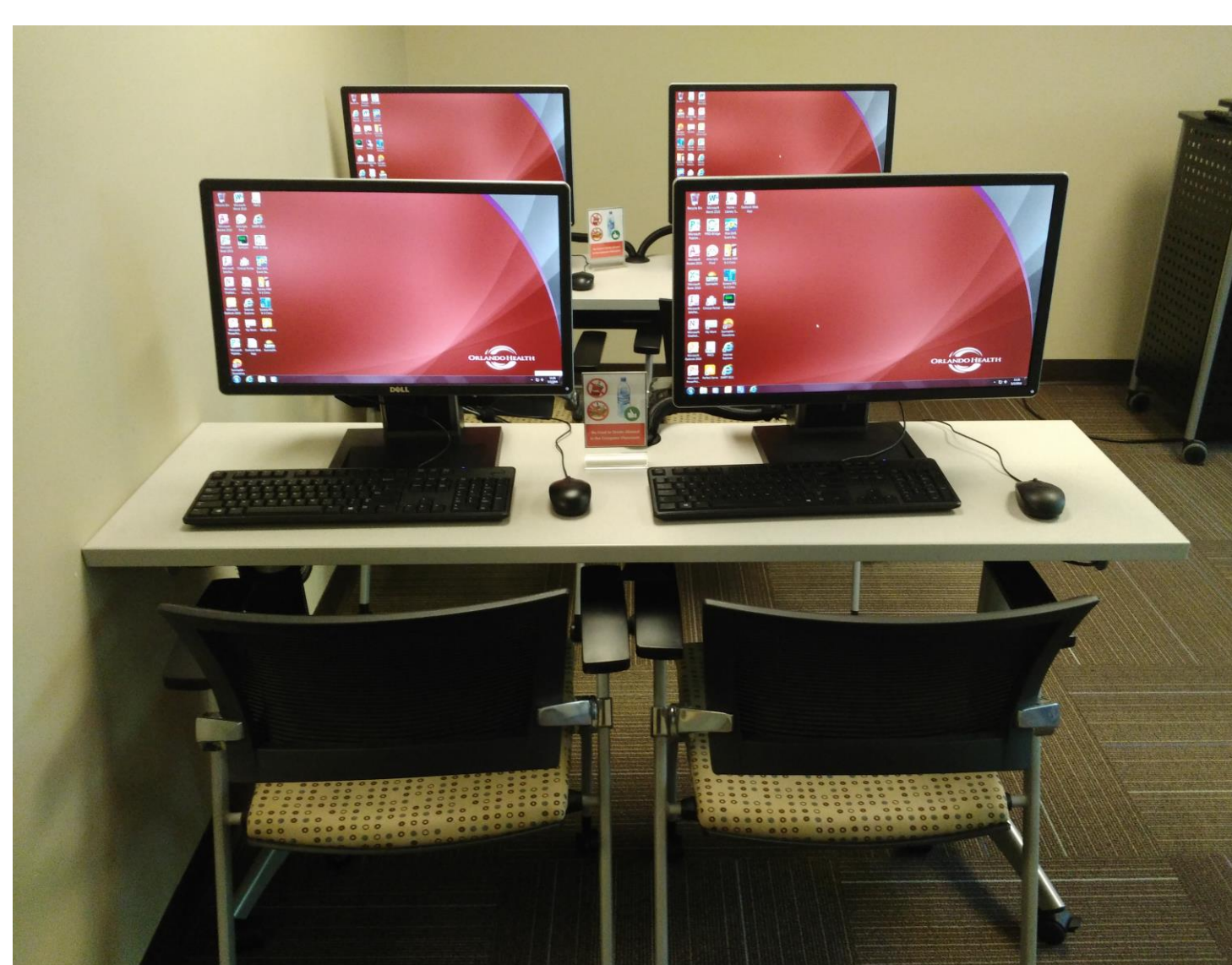
The Public Library Model

One of the best ways we fine-tuned the class offerings was by sitting down with the Orange County Library System's Technology Center staff and discussing how they set up their technology classes and class handouts.



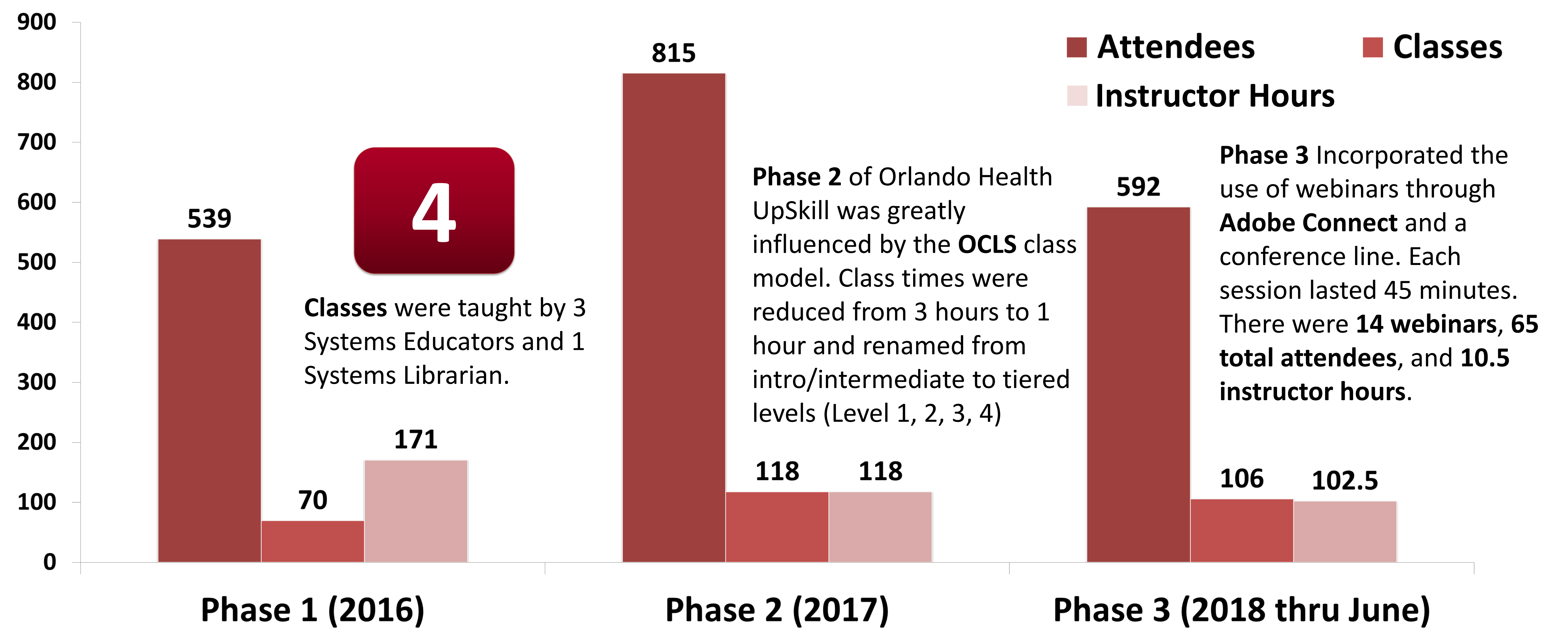
Learn more at ocls.info/classes

Computer Class Offerings



- Microsoft Excel 2010
- Microsoft Access 2010
- Microsoft Outlook 2010
- Microsoft PowerPoint 2010
- Microsoft Word 2010
- Introduction to Computers
- CARE Labs
- Adobe Connect Webinars
- Office 365 (coming soon!)

Orlando Health UpSkill – Phase 1 -3



Orlando Health UpSkill Site

Orlando Health UpSkill

What is upskilling?

It's a win-win strategy for team members and organizations!

For the individual, the purpose of upskilling is to enhance the skillset of frontline team members in order to increase self-confidence, knowledge, job satisfaction and promote career growth.

For the organization, upskilling helps to maintain job retention, enhances the organization's knowledge base, and helps towards creating a best place to work. Read the **UpSkill America Statement of Principles** to learn more.

UpSkill America Statement of Principles

UpSkill America and its partners believe:

- Investing in the skills of workers is good for businesses, employees, communities and the nation.
- Education, training and development is critical in order for workers to advance in their careers and earn better wages.
- Upskilling is most effective when employers, workers and education/training providers are all fully committed in partnership to the success of the endeavor.

Who We Serve

Strength in numbers. Orlando Health is:

- 9** AWARD WINNING HOSPITALS
- 46** Outpatient Centers* (REHABILITATION • IMAGING CENTERS • LAB • CANCER • SURGERY)
- 3,000** PHYSICIANS IN OVER **40** AREAS OF SPECIALTY
- 200** PRIMARY CARE PRACTICE LOCATIONS
- 6** COUNTIES SERVED (Orange, Central, Seminole, Volusia, Brevard, Polk)
- 9** URGENT CARE CENTERS AND **7** MEDICAL PAVILIONS*

CENTRAL FLORIDA'S ONLY **LEVEL ONE TRAUMA CENTER** FOR ADULTS & PEDIATRICS (+12* ERs)

* Includes five medical pavilions and five stand-alone emergency rooms - counting both.
† Includes hospital, medical pavilion and outpatient service locations.

By the Numbers

Total Attendees 1946	Total Classes 294	Total Instructor Hours 391.5