### Helping our students to help us

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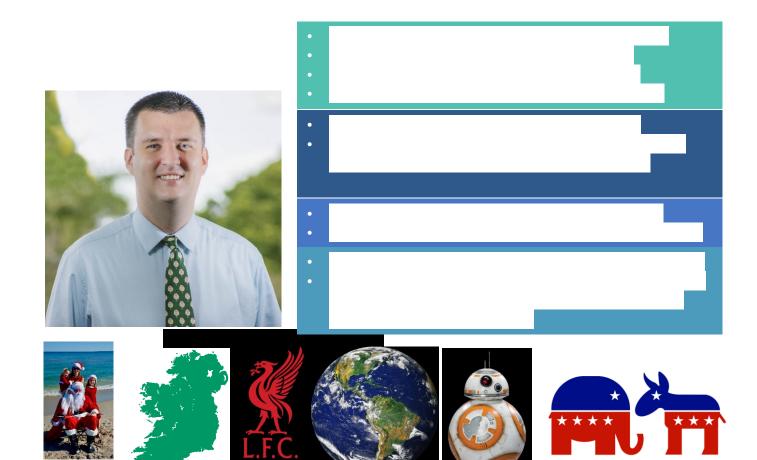


Approximately 70% of all undergraduates leave university today with some form of student debt. (Hess, 2017)





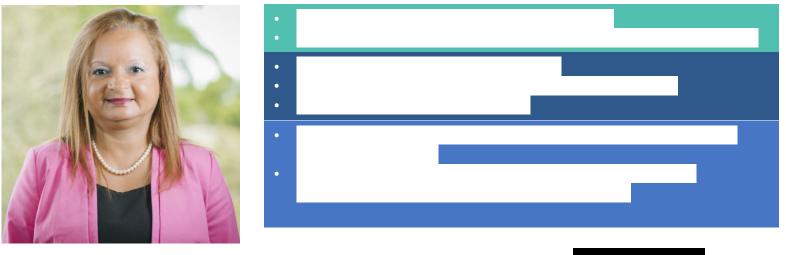
# The Presenter











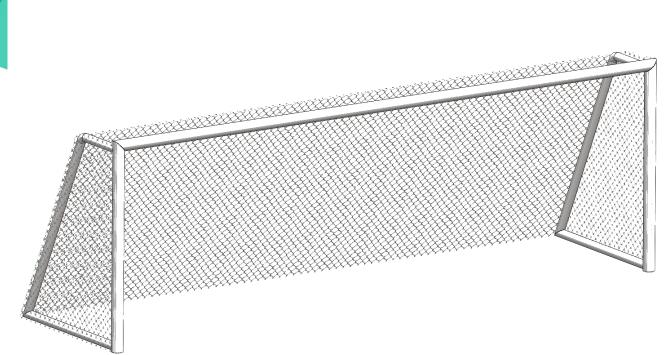






# \$22,135 \$3,000





- To understand loan default.
- To understand the implications of loan default.
- How schools tackle loan default.
- How Lynn University is tackling loan default.
- Financial Literacy Strategies and Activities



### Introduction

### Activity











\$0.87

















# Student loan debt has become the norm in society (Friedman, 2017)





#### What is Student Loan Default?



### Student Loan Default

- Default is failing to make a due payment on a student loan. For most student loans, you will go into default if you fail to make a payment on the loan in more than 270 days (Department of Education, 2017).
- Cohort Default Rate is the percentage of those students who have left the institution, and gone into the repayment period on their student loans, and defaulted in the repayment of these loans before the end of the next one to two fiscal years (Department of Education, 2017). The Cohort Default Rate is the average rate based over a three-year period (Department of Education, 2017).







# What are the Implications for the Student of going into student loan default?



### Student Implications

- Entire unpaid balance becomes immediately due
- No longer eligible for forbearance or deferment
- Lose eligibility for federal student aid
- Reported to Credit Agencies Impact on credit rating
- Tax refunds and federal benefit payments may be impacted
- Wages can be garnished
- Court and collection costs
- Takes time to re-establish good credit
- School may hold academic transcript















# What are the Implications for the Institution of a high cohort default rate?



### Institution Implications

- If a school's three most recent cohort default rates exceed 30.0% for the three year calculation, a school will lose eligibility to the Direct Loan and Pell Grant programs for the remainder of that fiscal year and the following two fiscal years.
- If a school's current official cohort default rate is greater than 40.0% for the three year cohort default rate calculation, a school will lose eligibility to the Direct Loan and Pell Grant programs for the remainder of that fiscal year
  and the following two fiscal years.





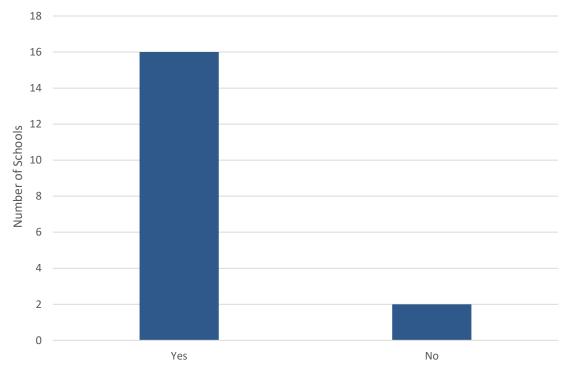


Universities carry a moral obligation to help their students learn about and understand student loan debt, rather than allowing them to incur any unwanted or wasteful debt. (Cull & Whitton, 2011)





Do you believe that financial literacy programs can positively impact on an institutions cohort default rate?

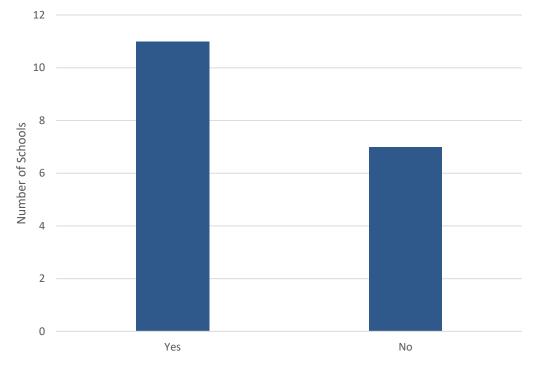


Taken from a Survey of 70 universities and colleges in the State of Florida





Do other departments on campus help in the design, running and coordination of the financial literacy program?

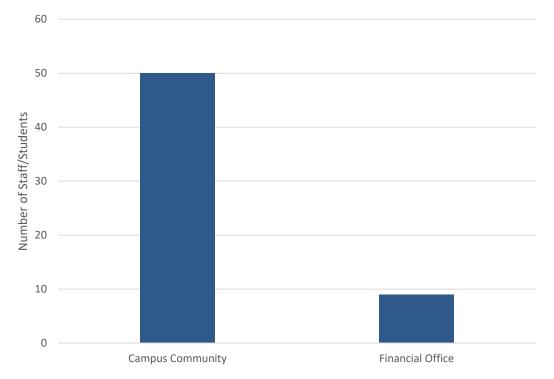


Taken from a Survey of 70 universities and colleges in the State of Florida





Do you feel that there is an overall campus responsibility to educate students about student loans, credit cards, money management, credit reporting and other such areas, or do you feel it is solely the responsibility of the financial office?

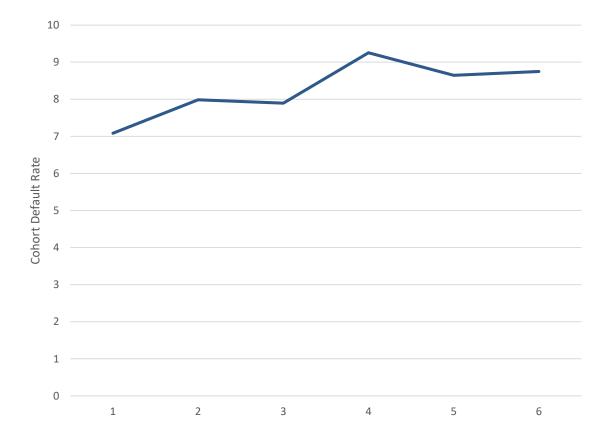


#### Taken from a Survey of a private institution in the State of Florida





#### Average Respondent Cohort Default Rate

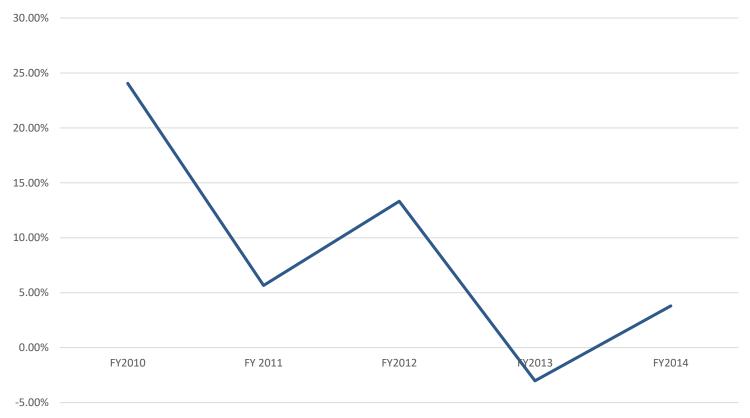


Taken from a Survey of 70 universities and colleges in the State of Florida





# Average Respondent Percentage Change in Cohort Default Rate









President's Advisory Council on Financial Literacy has recommended that all collegelevel students should learn about finance as one of the foundation stones of citizenship. (Kezar & Yang, 2010)





#### Open the link below on your iPad

https://pollev.com/morganosulli206







#### Financial literacy and the financial landscape



### Financial Literacy - Background

Defined as "the application of knowledge, understanding, skills and values in... financial contexts and the related decisions that impact on self, others, the community and the environment" (Cull & Whitton, 2011).





# How the financial landscape has changed

| Michigan<br>State<br>University | 1979       | 2018        |
|---------------------------------|------------|-------------|
| Cost Per<br>Credit              | \$24.50    | \$478       |
| Minimum<br>Wage                 | \$2.90     | \$9.25      |
| Hours Work<br>Per Credit        | 8.44 Hours | 51.67 Hours |

1979, \$24.50 = 8.44 hours of work will pay for 1 credit 1979, \$367.50 = 126.6 hours of work will pay for 15 credits

2018, \$478 = 51.67 hours of work will pay for 1 credit 2018, \$7,170 = 775 hours of work will pay for 15 credits (Koenig, 2015)





### The reality is that many parents shield and protect their child from the world of college costs. (Clark, 2016)





### Tackling student debt





## Research Findings

- Understanding financial literacy is essential to all of the campus
- Large level of responsibility: Students, parents, high school teachers
- Peer-to-peer
- Incorporate into an existing class
- On campus programs
- Off campus groups







# On Campus Programs

- Face to Face
- Workshops
- Online
- Incorporating into classes









- Seniors and Freshmen
- Results suggest peer-to-peer is successful (Maurer & Lee, 2011)
- Ongoing v. One off Session







### Academic Standards

- Research from Verschoor (2015) suggests that universities must maintain high academic standards in their program offerings.
- Many students refuse to pay their loans if they have low levels of confidence in the quality of their degree.
- Accreditation also a concern. How can schools receive accreditation that allows federal aid when less than one third of students graduate within six years.





## Retention

- More cost effective to retain than to recruit
- Educate early
- 1% increase in retention of University of 15,000 = \$1.4m annual savings (Sousa, 2015)
- Typical reason students leave is financial. Therefore finances become a campus wide issue, rather than an issue of the student finances office







### Student loan debt is the most common form of debt outside of an individual's mortgage. (Verschoor, 2015)



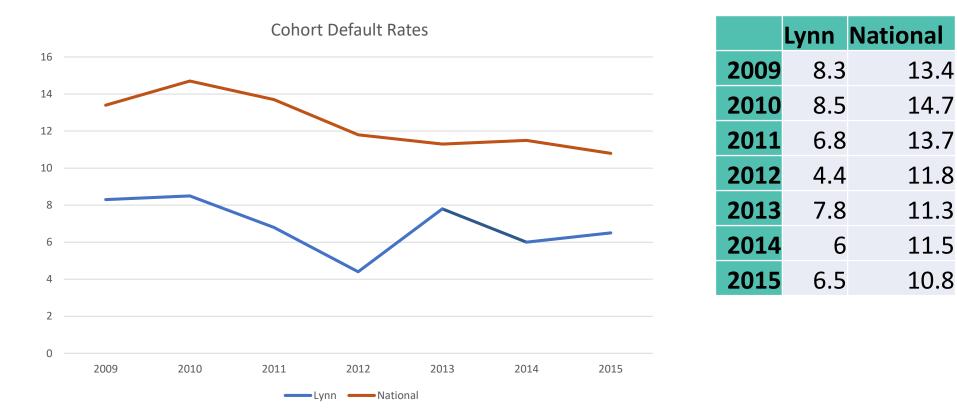


### Our Strategy - Financial Literacy at Lynn University going forward

**Making Things Real** 



# Cohort Default Rate Comparison







#### 30 Seconds

## to remember as many movies as possible on the following slide

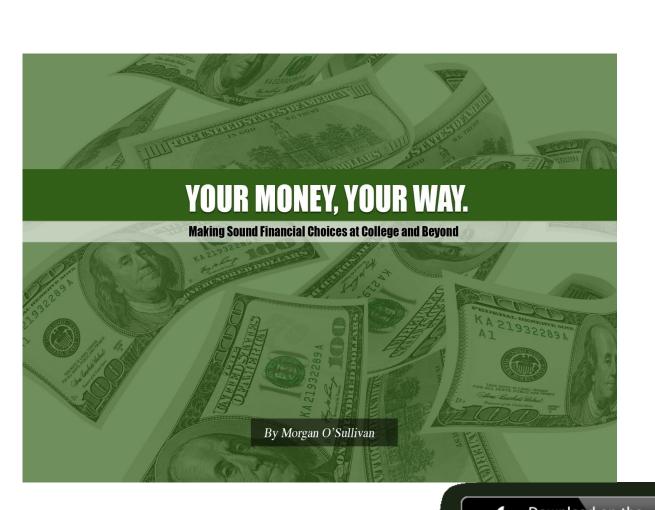


















# New design

- Originated as a product designed by USA Funds in 2006
- Redesigned for a specific campus in 2007
- Campus wide involvement in redesign
- Interactivity
- Embracing of technology
- 14 years experience







## Areas covered

- Your Money Needs, Wants, Savings, Credit Cards, Credit History
- Financial Aid Tuition, FAFSA, Scholarships, Grants, Loans
- Be Smart Class, Emails, Stress, Connecting on Campus
- Be Prepared Goal Setting, Civility, Bullying, Harassment, Giving
- The Dream Job Resumes, Job Hunting, Dress Code, Interviews







#### **NEEDS, WANTS & CHOICES**

We are surrounded by choices every-time we make a purchase. When eating in a restaurant we receive multiple different choices of potato, from roasted to mashed and from fried to sweet, to name but a few. When we spend our money we have to ensure that we are receiving value for money and ensure that we are making wise and sensible choices.

A Need is something that is required for everyday living. It is something that we cannot do without. For example a student attending college would require text books for class in order to achieve successful grades.

A Want is something that would be nice to have but is not a necessity. For example it would be nice to have a forty inch TV in a dorm room, but it is not essential to helping a student graduate.Many items can generate debate whether they are Needs or Wants. For example is a laptop a need or want for a college student. Some would argue that it is a Want as students could avail of computers in the school library. Others would suggest it is a Need as it would not be safe working late into the night in the library, rather than in the safety of their own dorm.

At a college level it is too simplified to break everything down into Needs and Wants. It may be more accurate to describe the day to day financial choices we make as unavoidable expenses and pleasure based expenses. What is important is that when we

3





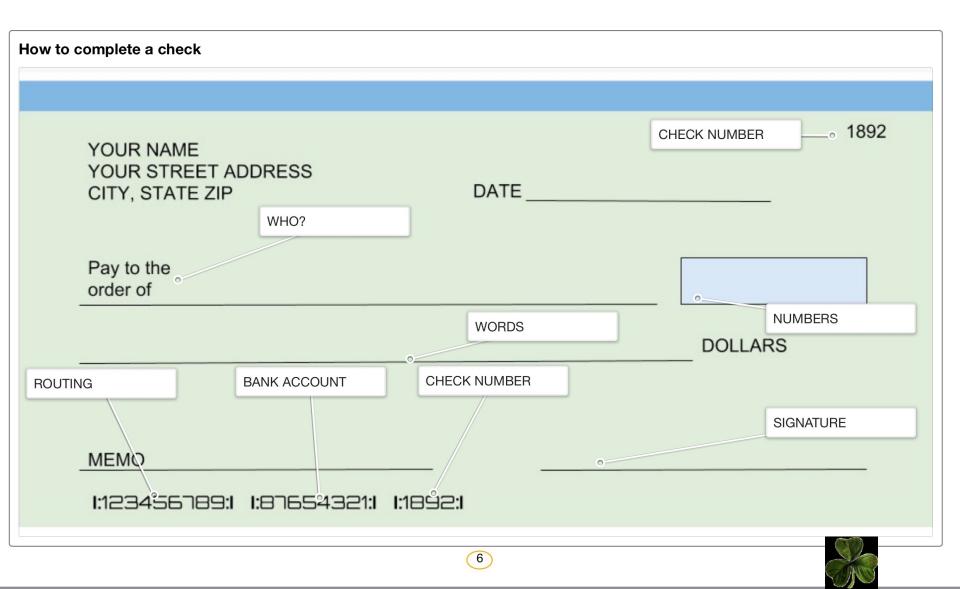


- Individualized Learning
- Group Learning
- Sharing
- Activities
- Facts





## **CHECKS**











BED BATH &

EXTRA POINTS

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YOND



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VISA

Signature

NR 00/00

TD CUSTOMER

RoyalCaribbean

CHRIS L MARTIN

Bank of America 🧇



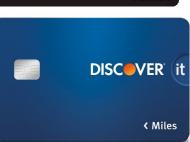






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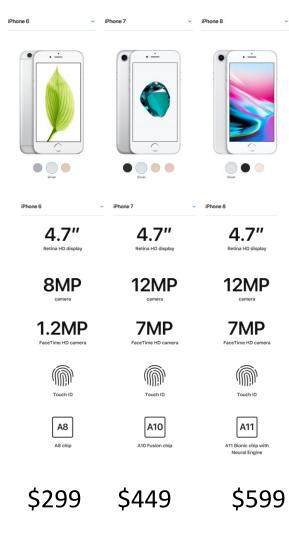








#### Activities - How do we spend?



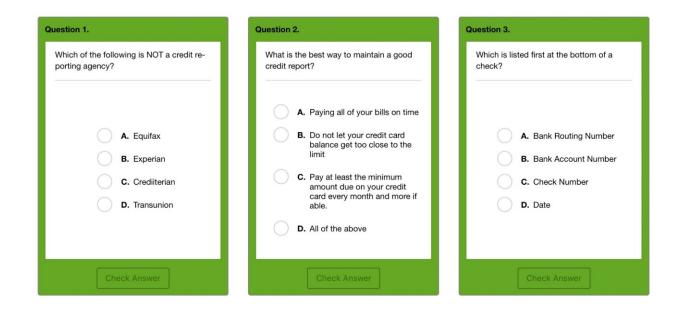


\$19 or \$78



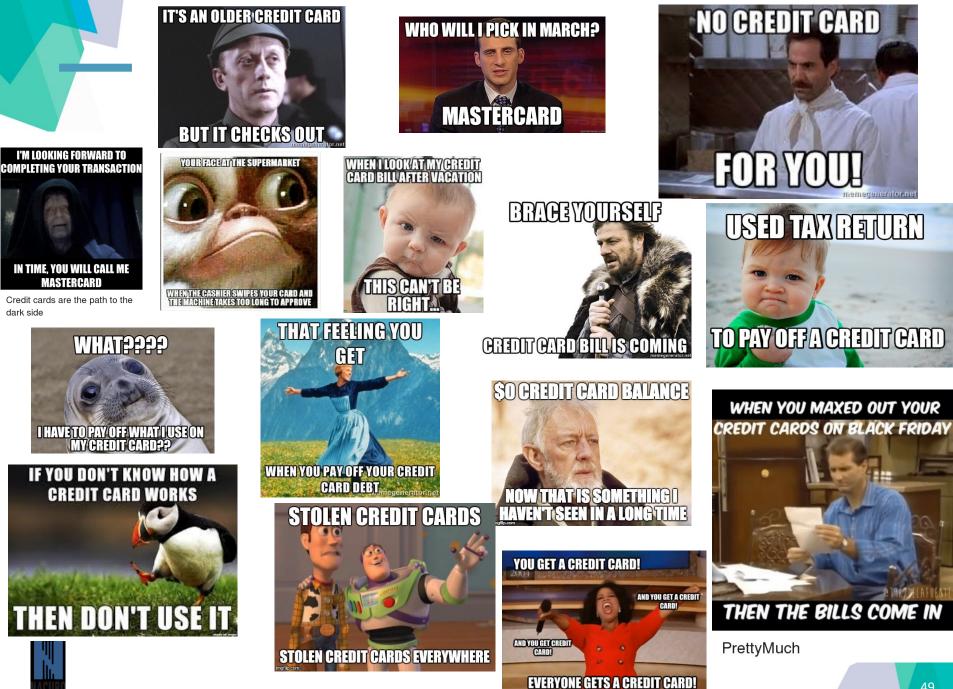








:20 PM





- <u>https://www.mymoney.gov/</u>
- https://www.nasfaa.org
- <u>https://www.nacubo.org/</u>
- <u>https://financiallit.org/</u>
- <u>http://bit.ly/DrFinancialLiteracy</u> (iBook)



50

# The Presenters



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iBook: "YOUR MONEY, YOUR WAY. Making Sound Financial Choices at College and Beyond"

Link: <u>http://bit.ly/DrFinancialLiteracy</u>





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52