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Interface Newsletter

School of Information Sciences

Spring 2004

Interface, Spring 2004

School of Information Sciences

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Top-tier status for SIS?

The last few months have been busy ones for SIS. Since the first of the year, we've experienced an Academic Program Review, searched for a new faculty member, participated in a search for a permanent Dean of the College of Communication and Information, and, through the generous assistance of the Institute for Scientific Information's (ISI) Corporate Awards Program, we cosponsored a lecture by Dr. Michael Buckland.

Every ten years, the university thoroughly reviews each academic program. This spring, a team led by Dr. John Budd from the University of Missouri, and Dr. James Anderson from Rutgers University spent three days talking to faculty, staff, and students to assess the quality and needs of SIS. In their report to the Chancellor, they note that SIS "is a very strong program, which, with relatively modest investment, can rise significantly in its recognition and rankings nationally and internationally."

The review team recommended that we receive full funding for the current complement of 12 faculty lines, and noted that the hiring of just three additional faculty would give us the resources "to become a top-tier program." I appreciate the hard work of the review team, but I also want to thank Dr. Bill Robinson for his efforts in preparing the Program Review document from which the team based its work.

We also have good news regarding faculty appointments. Dr. Richard Pollard, who left the faculty last fall but continued to teach Information Technologies for us from a distance, has agreed to continue to serve as a Lecturer. I can't think of anyone who is more capable of humanizing technology, and we're very pleased by this development.

This spring we interviewed several fine candidates to fill the position left open by Dr. Pollard. I'm happy to announce that Bharat Mehra will join us as an Assistant Professor in January. Mehra will complete his doctorate at the University of Illinois this fall. He will be the third Illinois Ph.D. after Robinson and Tenopir. He will teach a required class, the Organization and Representation of Information, and he brings a new strength to our curriculum in the areas of community informatics and diversity. He is particularly interested in how people often on the wrong side of the digital divide gain access to information they need to solve their problems.

We should have a new College dean in place when you read the next *Interface*. Four excellent candidates came to campus for two-day interviews that involved faculty, staff and students from every unit

in the College. This effort represents yet another step toward the full integration of SIS into the College, as well as a step forward in the creation of a new identity for the College.



Douglas Raber, Interim Director

This issue of *Interface* features SIS scholarships. I am especially grateful to those who made these scholarships possible, including the original donors, as well as those of you who have contributed to these funds over the years. Scholarships help students financially at a time when rising costs make it more difficult to attend SIS. We need your help to continue this support. Two of our scholarships, the Estes and Tyson, are not yet endowed. They must be endowed before we can offer scholarships. The College's new development director, Susan Barnes, is terrific. If you can help with the Estes and Tyson funds, even modestly, contact Susan at (865) 974-7074, or by e-mail at sbarnes3@utk.edu.

Finally, it turns out that two years ago when we celebrated our 30th anniversary of ALA accreditation, we short-changed ourselves a bit. The School of Information Sciences, in some manner, has been providing professional education for 76 years, and in this issue, we'll tell you a little more about that history.

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Joel Southern

Looking back at a growing history

In the course of digging through old alumni files unearthed by staffing changes and the move to the Communications Building nearly two years ago, I stumbled upon a “Proclamation” issued by Tennessee Library Association (TLA) president John Evans. Published in the *Tennessee Librarian* in 1995, the proclamation is a public celebration of SIS’ 50 years of service, from 1944–1994. Fast forward 10 years to 2004 and 60 years pops into view! In light of our recent 30th Anniversary Celebration conference, the timing of this discovery might be considered ironic or fortuitous.

While our 30th anniversary event honored the School’s three decades of ALA-accreditation, TLA’s proclamation honored SIS’ “great personal and professional appreciation for a history of progress and accomplishment,” noting

Interface

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We encourage you to keep in touch with the School and send us news items, photos, or articles about your role in the wider profession. We welcome your suggestions!

Joel Southern, Editor, Writer, Designer
Dr. Doug Raber, Interim Director

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1928–2004: Celebrating 76 years of Library Science Education



The original faculty members at the Graduate School of Library and Information Sciences. Seated L to R: Gary Purcell, Eugenia Mauldin. Back L to R: Glenn Estes, Pauline Wilson, Bill Robinson, and John Warren. Carl Cox not shown.

also that we are the “program of choice” in the state.

The document is most interesting because it details a timeline of UT’s library science program originating in 1944, when the Department of Library Service in the College of Education was founded and began offering courses leading to a bachelor’s degree. The library program was also noted for launching a Master of Science degree with a major in Library Service in 1964. Digging further in my files, I learned that an undergraduate library program was established in 1928 to prepare school librarians and was housed in the College of Liberal Arts. Library science education at the University of Tennessee is, then, 76 years old. Whatever the program name or parent affiliation, some 2,000 graduates have passed through these doors.

A special debt of honor is owed to Dorothy Ryan who was head of the department from 1959 to 1971. It was her vision and tenacity that ultimately established an ALA-accredited library program at UT. Few remember that Ms. Ryan received her M.L.S. degree at Columbia University, one of the top library programs in the U.S. During her tenure, Ryan elegantly but tenaciously

petitioned the state’s Board of Trustees and the State Commission on Higher Education. When Gary Purcell was brought from Case Western University in Cleveland, Ohio, to be the founding director of the Graduate school of Library and Information Sciences, Ryan stayed on for a short time as Associate Director.

Sylvia Sproul, cofounder of the Moulton Endowment, remembers Dorothy Ryan. “Dorothy was truly a beautiful person. She was active in library organiza-

tions, an excellent speaker, approachable, professional, and a strong administrator.”

Last year, the School closed the Ryan Scholarship fund because—and we can only assume—fewer and fewer alumni remember Dr. Ryan’s passion and vision. The fund’s balance was transferred to the Estes Scholarship Fund since we believed funds made on behalf of her memory should benefit students planning a career in youth services.

Ode to Temple Court

Temple Court was home to the independent library and information sciences program from 1971 to 2002. The building is well loved by nearly all of our alumni because, contrary to most academic departments, Temple Court both resembled and served as a home and a classroom to thousands of students. Students mingled, studied, and engaged their professors at will, and its wide halls encouraged an active student life.

Temple Court remains in use today, and is undergoing renovations to accommodate its new tenants. Built around the turn of the 20th century, the former apartment house has been home to various schools including Architecture and Nursing.



A photo of SIS' original home, Temple Court, as it originally appeared with balconies.

Today, graduate teaching students from the College of Business occupy the 3rd floor, while the Medieval and Renaissance Curriculum and Outreach Project (MARCO) occupies the 2nd floor. The Center for Business and Economic Research is moving to the 1st floor this summer. Renovations include rebuilding the fire escape, rewiring the building, and putting new locks on the doors.

Remembering Hooding

The School's Hooding Ceremony might be considered the apex of our graduate students' experience at SIS. This is the occasion where each participating graduate stands before his or her class and is acknowledged—sometimes teased—before their gold master's degree hood is bestowed and they are welcomed into the ranks of the profession.

The Hooding Ceremony didn't begin, however, until 1997, the same year that the faculty voted to initiate an awards program to recognize excellence in student achievement. The first Hooding took place outdoors at the Faculty Club, now the University Club. It was held in the late afternoon, Dr. Gretchen Whitney recalls, remembering that "all participants—including the faculty—were facing west. It was hot, and those in robes were sweating bullets, with the sun in our eyes."

Subsequent ceremonies grew better organized, included live music and distinguished speakers, but may be best remembered for the lovely receptions organized by event diva and student coordinator, Kristie Atwood. These were held at UT's

Hopecote House—an enchanting cottage perfect for receptions.

The ceremony moved to the Hodges Library Auditorium where former student coordinator Dr. George Hoemann presided over the incoming procession pretending to be the drill sergeant and moving everyone into orderly lines. Former director Dr. Elizabeth Aversa opened Hooding Ceremonies by describing the history of academic regalia. Regardless of the fanfare involved or location, the School reserves this occasion to honor the "top three" School awards, which include the Gary R. Purcell Award, the Academic Achievement Award, and the Outstanding Service Award.



Memphis public library director Judith Drescher and SIS Interim Director Doug Raber relax after the SIS program.

SIS faculty and staff hosted an alumni reception and recruiting program on January 22 at the Memphis-Shelby County Public Library and Information Center Central Library. Dr. Raber kicked off the program by discussing key sections of the USA Patriot Act and their relevance to libraries and patron privacy.

A panel discussion of the School's Distance Education program followed.

Distinguished Alumnus

The School also honored Jackson "Jack" Maxwell with the Distinguished Alumni Award for 2003. SIS Alumni Board President Thura Mack announced Maxwell's award at last fall's Homecoming Brunch. Dr. Maxwell demonstrated professional achievement and leadership since graduating

2004 Scholarship Recipients

Information International Associates Award

Beverly Ann Simmons

Carmen L. Moulton Endowment

Tracy Lynette Kemp

Pioneer Award

Susan McCall Fisher

H.W. Wilson Scholarship

Heidi Holthaus Gillis—DE

Martha Willis Hendricks—DE

Jamie L. Payne

Marcelle Mary Savoy

SIS reaches out to state while alumni gather attention

from SIS in 1995. He went on to earn his Ed.D. and is an information specialist for Memphis City Schools.

Librarian in the Line of Duty

Suresh Ponnappa, the Assistant Dean for Learning Resources at James H. Quillen College of Medicine in Johnson City, traveled to Iraq recently at the request of the U.S. State Department and the Kellogg Community Partnership. Ponnappa initiated collaborative efforts with three medical schools in the Kurdish region of northern Iraq to improve health care and to consult with administrators about library reconstruction efforts. He installed requested electronic information resources and provided training.

New Tennessee Society Members

Congratulations to Harvey and Sylvia Sproul cofounders of the Moulton Endowment. The Sprouls have become members of the Tennessee Society, for giving or pledging over \$25,000 to UT.

SIS Scholarships are growing

The School's scholarships have received an enthusiastic shot in the arm this year. Two students will benefit from two new scholarships established at SIS—the Information International Associates (IIa) Scholarship and the Pioneer Award—making a total of five different SIS scholarship awards for graduate students.

The significant news is that the Glenn Estes Scholarship Fund is very close to being endowed. Less than \$3,500 separates this fund from being permanently endowed so that it can begin providing students with a yearly scholarship award. Formerly known as Excellence in Youth Services, the Estes fund was established to help students pursuing a career in youth services. Tennessee has a painful shortage of certified school media specialists, and so incentives like the Estes scholarship are needed to help those who love children collections and services to meet this important need.

Please consider helping us to endow this important fund.

Glenn E. Estes Scholarship

From 1967 to 1996, Mr. Estes evolved from a faculty member to assistant director, then to acting director and finally associate director of the School. His expertise in and love for children's literature was widely known.

Mr. Estes coordinated the first regional International Board on Books for Young People conference in Knoxville in 1995. He also edited the 430-page *American Writers for Children Since 1960: Poets, Illustrators, and Nonfiction Authors* (Vol. 61 of the Dictionary of Literary Biography series.) Mr. Estes edited and dramatically improved *School Media Quarterly* for seven years, chaired the AASL Publications Advisory Committee, and was a member of the ALA Publishing Committee.

His book, *Organization and Administration of the School Media Center* received positive reviews.

"Mr. Estes' passion for children's literature was infectious," notes former student Ed Sullivan, a library media specialist in Knox County. "After a lecture, I wanted to read every book he mentioned. He was a great scholar and an inspiring teacher. I still think of him and the things he taught me often in my daily work with young people."



Glenn E. Estes served many roles at SIS.

Scholarship Name	Balance
Glenn E. Estes	\$11,663
Information International Associates	\$8,000
Carmen L. Moulton	\$28,367
Pioneer Award	\$500
Gary R. Purcell	\$31,523
John C. Tyson Minority	\$3,162
H.W. Wilson	\$11,224

\$15,000 is required to endow scholarships established before 2003. \$25,000 is required to endow new scholarships.

Balances accurate as of December 31, 2003

Information International Associates Scholarship

This nationally-recognized information firm, headquartered in Oak Ridge, Tenn., is led by Bonnie Carroll, president, and Pat Powell, vice-president and 1996 SIS alumna. Carroll was named one of the nation's 100 "most valuable information technology (IT) professionals" in the country by the Federal STI Managers Group. Information International Associates (IIa) employs a number of SIS graduates and actively supports our Practicum program.

The IIa Scholarship was established for students who show unusual promise as a leader, and who intend to pursue careers that encompass research, innovation, and creativity in the fields of information science and information technology.



Gary R. Purcell Scholarship

Dr. Purcell was brought to the University of Tennessee from Case Western University in 1971 to become the first Director of the Graduate School of Library and Information Sciences, now SIS. He served as Director, Interim Director—during times of ill health, and Professor until his retirement in 1994. The Purcell Scholarship awards students who have demonstrated impressive academic achievement.



Gary R. Purcell was the founding director of SIS.

Over the span of his career, Dr. Purcell educated library professionals for thirty-three years, contributed four monographs and over thirty journal articles, book chapters, and book reviews in the areas of government information, reference and information services, public library services, and information science.

He began his library career in 1957 in the State Library of Idaho and soon fell in love with library work and become a vigorous advocate for library service and library education.

Dr. Purcell was President of the Association for Library and Information Science Education (ALISE) in 1978; he served as President of the ALA Reference and Adult Services division in the mid 80s, was President of the Association of American Library Schools (AALS) from 1978 to 1979, and was President of TLA from 1978 to 1979.

Not surprisingly, Dr. Purcell received several notable awards during his career. TLA awarded him the Frances Neel Cheney Award in 1987 for his “outstanding contribution to books and librarianship.”

In 1985, he shared with his co-author, Gail Schlachter, the ALA Knowledge Industry Publications Award for the outstanding contribution to the library literature. His book, *Reference Sources in Library and Information Services: A Guide to the Literature* was the first single guide to reference literature on library service and was widely acknowledged as an impressive, classic contribution to the literature.

The year of his final retirement in 1994, Tennessee Governor Ned McWherter honored Dr. Purcell at a banquet presided over by Chancellor William Snyder where over 100 of Dr. Purcell’s friends, colleagues, and students gathered to honor him.

In memory, alumnus Stephen Cottam (MS ’78) added that Dr. Purcell always had an encouraging word to offer. “In his kind and unassuming way, he touched many, many lives in uplifting ways. He was a scholar who entertained all sorts of queries and interesting hypotheses—a giant of ... genuine goodness.”

Carmen L. Moulton Fellowship



Carmen L. Moulton

Two sisters and alumnae, Sylvia Sproul (MS ’69) and Jane Moulton Ray (MS ’88) established the Moulton Scholarship to honor their mother, Carmen L. Moulton. A vigorous advocate of education and public libraries, Ms. Moulton was unable to attend college because of the Depression but instilled a strong educational ethic in her daughters.

Sylvia Sproul, now retired, was a librarian in the Lenoir City Schools for 32 years and remains chair of the Ft. Loudon Regional Library Board and chair of the Friends of the Library. Jane Ray was an elementary school librarian for Knox County Schools and is now also retired.

Pioneer Award

The founder of this yearly scholarship, Chrissie Anderson Peters, chose to call her award the Pioneer Award in honor of all distance education students who have pursued a graduate-level degree while holding down a full-time position, raising families, and being active in professional



organizations. Chrissie received her M.S. degree in 2002 and announced to the School at her hooding reception that she intended to establish a scholarship for fellow distance education students. A reference librarian at Northeast State Community College, she notes that “Regardless of the media by which we accomplished such feats, we are all ‘pioneers!’”

John C. Tyson Scholarship

This unendowed scholarship fund is named for Associate Professor John Tyson who came to SIS in 1995 after an already distinguished career that included four years as state librarian of Virginia and five years as university librarian at the University of Richmond. He was a founding member of the Black Caucus of the American Library Association (BCALA), which gave him the 1992 Distinguished Service Award.



John C. Tyson

Sadly, Dr. Tyson’s tenure at UT was cut short by unexpected death within his first year of teaching at SIS. To commemorate Tyson’s vision, the BCALA approved the establishment of an award in his memory that recognizes the accomplishments of individuals during their first ten years as professional librarians. In conjunction with the Tyson award, a Tyson Memorial Lecture was established at the National Conference of African American Librarians.

In 2000 at BCALA’s 30th anniversary, Dr. Tyson was awarded posthumously the Trailblazer’s Award, the highest tribute conferred by the Caucus.

Tyson is remembered as the consummate professional, for emphasizing the importance of participatory management as an organizational model, and for insisting that no job in the library was so minor as to prevent that employee’s voice from being heard when policy decisions were being discussed.

His incredible enthusiasm and evangelical delivery style and his deep concern for all people captured the hearts and minds of his audience.



How to Endow?

\$15,000 is required to endow the two unendowed SIS scholarships—the Estes and Tyson funds—before they can provide a student a yearly scholarship. The minimum balance to endow a new named scholarship is now \$25,000.

The College’s Director of Development, Susan Barnes, has assumed development responsibilities for the School, so please contact Susan at (865) 974-7074, or sbarnes3@utk.edu, to discuss your ideas for helping our students.

You can also give directly to any of our scholarship funds by going to UT’s secure website at <http://www.ualumni.utk.edu/givetout/>.

One hundred cents of every dollar you contribute goes to support the scholarship you designate.

CIS Center for Information Studies expands collaborations



Dr. Michael Pemberton was instrumental in establishing the Center for Information Studies (CIS) in 1989 as a way of providing opportunities for faculty to develop closer relationships with federal research-oriented agencies. Dr. Pemberton served as the center's first director and helped forge initial relationships with organizations such as the Tennessee Valley Authority and the Oak Ridge National Laboratory.



Front L to R: CIS staffers Pat Payne, Interim Director Carol Tenopir, and Vicki Wheeler. Back L to R: Jim Lumley, Rick Muse, and Sharon Burris. Not pictured: Jennifer Bownas, Brian Kinkead, Margie McCloskey, Marissa Mills, Morey Parang, and David Resseguie.

Today, CIS remains the major research branch of SIS, and with Dr. Tenopir as Interim Director, the Center is stepping up efforts to expand both its funding reach and its level of collaboration. Faculty from the College of Communication and Information are encouraged to tap into its staff of technical experts to pursue externally funded projects, and a new full-color brochure is giving the Center additional visibility.

Since last summer, CIS has submitted 12 grant proposals valued at roughly \$6 million for projects through 2009. Most are for 3-year projects from federal agencies such as the National Science Foundation, Institute for Museum and Library Services, and the National Institutes of Health. Attempting to achieve

a better balance between contracts and grants, the Center has made a concerted effort to submit grant proposals this year, without neglecting contracts, which pro-

Since last summer, CIS has submitted 12 grant proposals valued at roughly \$6 million for projects through 2009.

vide most of the funding for staff. Contracts continue to be tied to UT-Battelle and Y-12, but also with other companies and agencies, such as GoingGlobal and the American Academy of Pediatrics.

A good start has been made toward expanding collaborations with College and University researchers, not to mention other universities and agencies. Pending proposals include faculty and staff from the College of Engineering, College of Education, Health, and Human Sciences, UT Libraries, UT's Innovative Technology Center, national publishers, and several other universities. Almost all SIS faculty are involved in one or more of these proposals.

CIS staff and SIS students are working on projects for the Department of Energy; the Office of Scientific and Technical Information; several divisions at Oak Ridge National Laboratory, such as ORNL Libraries; and Homeland Security initiatives.

SIS students benefit from CIS activities in many ways. Assistantships provide students with research opportunities, and the Research Participation course provides academic credit for students wishing to learn how to write grant proposals or participate in research projects. Students who have proved themselves indispensable working on external projects sometimes move into full-time jobs with the agencies upon graduation.

Jim Lumley

While the Center's researchers are funded from the projects they support, the Center does have a small permanent staff. Jim Lumley is the Center's go-to person. Jim sees that the sometimes arcane complexities of federal contract details get resolved efficiently.

Since 1996, Jim Lumley has served as the Business Manager for the Center, and he also serves as the grants and contracts manager. Jim is involved in all aspects of project management, including staffing, accounting, controlling, and reporting. He serves as the main liaison between CIS and UT's Office of Research, as well as the main point of contact for federal, state, and private research sponsors.

Before coming to UT, Jim served as the Resource Center Director for the Data Systems Research and Development Program of Lockheed Martin Energy Systems.

With a master's degree in environmental planning, and undergraduate concentration in government services, Jim has broad research experience in environmental, transportation, and information systems projects.



CIS Mission Statement

CIS works with not-for-profit organizations, governmental agencies, and corporations to provide technical solutions and research insights to a myriad of information related situations. CIS involves researchers from across disciplines and across agency borders to focus the array of talent at the University of Tennessee, Oak Ridge National Laboratory, and other research institutions.

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Alumni

In Focus

William “Wil” Hawk

Information Resource Specialist,
Baltimore City Public School System

J.S. People often fail to catch the distinction between literacy and information literacy. Is your approach to literacy similar to that proposed by the American Association of School Librarians?

W.H. If I could create anything besides world peace and an end to hunger, it would be universal agreement on a definition of literacy. Then, we also have to contend with the general application of the term to more specific literacies—media literacy, technology literacy, information literacy, etc. It is hard to know what any of this means.

BCPSS has embarked on a five-year transformation plan to ratchet school libraries in Baltimore up to Information Resource Centers that serve as the information and technology hubs for schools. The blueprint for this is derived from the Maryland State Standards for School Libraries, the American Association of School Librarians (AASL)’s Information Power, and the information literacy standards outlined in publications stemming from the Library Power initiative.

For my money, as a librarian and an educator, “literacy” includes knowledge of how to locate, digest, and use information. For someone who defines “literacy” more narrowly as reading, and not much more, this would not be the case. As in most arenas, coming to terms is a critical step to mutual understanding, collaboration, and policy setting. The cart seems to be ahead of the horse on this one. Fortunately, we seem to be moving to “information fluency” as the term *du jour*.

J.S. What are your primary responsibilities as an Information Resource Specialist in the Baltimore City Public School System?

W.H. My position demands that I provide support including training and technical assistance to school librarians. One of the primary mechanisms for this is a couple of professional development BlackBoard courses/portals for which I research content and maintain current report formats. I coordinate and conduct training on literacy instruction, inclusion of ESOL (English speakers of other languages) and special needs students, and on library basics. I review materials for collection development/acquisition efforts and, as of last week, develop summer reading lists. I have also learned to read architectural plans and participate in discussions around library renovations.

I will be responsible for coordinating the development of a union catalog for the school system as BCPSS starts automation efforts this summer. For internal operations and decision-making, I manage a database of library programs and staffing information. Another major role includes a really exciting grant-funded project supporting the development of a citywide library of adapted books

for special education and LEP (limited English proficient) students through the BCPSS Assistive Technology Office.

This job has reinforced my perception that I am a generalist. I remember fondly Dr. Kendra Albright saying some years ago: “You have to be prepared to make coffee, or whatever it takes.”

J.S. You previously worked as a program associate with the National Institute for Literacy and co-directed their LINCS (Literacy Information and Communication System) project. Will you comment on your experiences there?

W.H. I moved from the UT Center for Literacy Studies to the National Institute for Literacy (NIFL) in the spring of 1999. There were some great opportunities for me in working at the federal government level. One of the most exciting aspects was the global reach of federal literacy projects. An absolute highlight for me was working on the Adult Literacy Thesaurus (ALT) with which SIS had a founding role and with which IIA has great involvement. I also enjoyed the digital reference component and working on a project with other leading literacy organization like ALA, ProLiteracy, the National Alliance of Urban Literacy Coalitions (NAULC)—now Literacy USA, and the National Center for Family Literacy on the Ask Verizon READS project with Verizon and AskJeeves.

The downside of federal employment for me was the lack of visible impact and the type of validation—personally and professionally—that comes with more “local touch” work. I have remained connected with the national literacy scene, particularly with library literacy service providers via the ALA network. I currently chair ALA’s Committee on Literacy.

J.S. How has the No Child Left Behind grant affected literacy in the Baltimore schools?

W.H. I think BCPSS has been turned topsy-turvy by No Child Left Behind (NCLB). My understanding is that most school systems have. I was quite familiar with NCLB from my work at the National Institute for Literacy, which is home to the Partnership for Reading. The Partnership was created solely to disseminate information about the National Reading Panel findings and NCLB. For the last part of my stint with NIFL, I managed this dissemination contract.

Honestly, I think there are some great resources and great opportunities that have come out of NCLB for making parents and teachers more aware of the foundation skills of reading and some good practices to prepare young English-speaking children for reading success. But the reach is insufficient. The funding is inadequate to accomplish the lofty goals of this landmark legislation.



William “Wil” Hawk is an Information Resource Specialist in Maryland.

Continues on page 11



CLASS NOTES

Update Your Record:
www.sis.utk.edu/apps/alumni/directory

These classnotes were compiled from updates made to the online alumni directory from August 2003 to March 2004.

1973

Sue Diehl is an assistant professor and reference librarian at Montreat College in Montreat, NC. She is a member of ALA, NCLA, ACRL, NEA, and ACA.

W. Ellen McDonell is the director of the Hyde Library Learning Center at Memphis University School in Memphis. She is a member of TLA, the Association of Independent School Librarians, the Memphis Area Library Council, and is treasurer of the Memphis Area Independent School Library Information Consortium.

1974

Joyce McMullin is a branch manager in Special Collections at Alexandria Library in Alexandria, Va.

1976

Robert Black is the director of the Peoria Public Library in Peoria, Ill.

Gail Campbell is a reference librarian at Johnson City Public Library in Johnson City, Tenn., and is a member of TLA and ALA.

1977

Pamela Budd is a media specialist at Asheville Catholic School in Asheville, NC, and is a member of NCRA, GSIRA, and NCSLMA.

Janet Drumheller is a reference services manager at Knox County Public Library and is the vice president/president elect of the SIS Alumni Association Board. She is also a member of the board representing public libraries of Tenn-Share.

1980

Nancy Ordman is an IT specialist at IBM in Hawthorne, N.Y., and is active in ALA and LITA. After 20 years in academic libraries, she was hired by IBM's T.J. Watson Research Center where she helped develop an automated categorization system. She now works on IBM's public website improving search performance. She is part of a team developing enterprise-wide subject taxonomy and integrating legacy systems across business units. She is married to Robert Ordman.

Becky Smeltzer is a technical services librarian at the UT-MTAS library in Knoxville and is a member of ETLA and TLA.

1982

Teresa Berry is a science librarian at the University of Tennessee Libraries.

Mari DeCuir is retired from UT Clarence Brown Theatre on the university campus.

1986

Deborah Cole is a research librarian at Oak Ridge National Laboratory in Oak Ridge, Tenn., and is a member of the Medical Library Association.

Susanne King is an electronic services and reference librarian at Tennessee Technological University in Cookeville, Tenn., and is a member of ALA, SELA, and TLA.

Cynthia Manley is a technical librarian at Oak Ridge National Laboratory in Oak Ridge, Tenn., and is a member of the Southern Appalachian Chapter of SLA. She is enrolled in the College of Communication and Information Ph.D. program concentrating in Information Sciences.

1988

Laurenda Cunningham works at ITT Technical Institute in Memphis, and is a member of SLA.

Mark Dickey is a technical librarian at UT-Battelle at ORNL in Oak Ridge, Tenn., and is a member of SLA.

Ray Raab is assistant director of Library Services at Northwestern Technical College in Rock Spring, Ga., and is a member of ALA, GLA, North Georgia Area Libraries, DTAE Technical Library Council, and the Chattanooga Area Library Association.

Beth Secrist is director of the Language Resource Center at UT's, Department of Modern Foreign Languages and Literature. She is a member of the International Association of Language Learning Technology and the Computer Assisted Language Instruction Consortium.

1989

Linda Behrend is a catalog librarian at the University of Tennessee and is a member of ALA, ALCTS, ACRL, TLA, and OAC—Online Audiovisual Catalogers. She also serves as the subject librarian for philosophy and religious studies.

LEGEND

ACM	Association for Computer Machinery
ALA	American Library Association
ACRL	American College & Research Libraries
NCLA	North Carolina Library Association
NEA	National Education Association
SELA	Southeastern Library Association
SLA	Special Library Association
TASL	Tennessee Association of School Librarians
TLA	Tennessee Library Association

Dianne Griffith is a records analyst at UT-Battelle at Oak Ridge National Laboratory in Oak Ridge, Tenn.

1990

Charlie Steinhice is a senior business research analyst at BlueCross BlueShield of Tennessee in Chattanooga.

1991

Emily Moore is a systems librarian at the Technical Library at Arnold Air Force Base, Tenn., and is a member of SLA.

1992

Bonnie Maddux is a library media specialist at the Chattanooga School for Arts and Sciences in Chattanooga, Tenn., and is a member of Phi Delta Kappa and TASL.

Deanna Denk is art director at Scoutware in Aurora, Ill., and is a member of the National Association of Photoshop Professionals. Visit <http://www.scoutware.com> for more.

Ken Middleton is a user services librarian at Middle Tennessee State University in Murfreesboro, Tenn.

Charles Walden is a school media librarian at Luttrell Elementary School in Luttrell, Tenn.

1993

John Burke is the assistant library director at Miami University Middletown in Middletown, Ohio, and is a member of ALA and ACRL, and is the incoming president of the Academic Library Association of Ohio.

Jane Casto is the headquarters' services manager at Cumberland County Public Library and Information Center in Fayetteville, N.C. She is a member of ALA and NCLA.

Roger Myers is an assistant professor and head of reference services at Maryville College in Maryville, Tenn.

1994

Lisa Baker is a training specialist in human resources at ALSAC-St. Jude Children's Research Hospital in Memphis, Tenn. She is a member of the American Society of Training and Development.

Rich Cole is the digital department coordinator at Digital Domain in Venice, Calif. After successfully creating media libraries at Sony Imageworks and Digital Domain, premier visual effects facilities in Los Angeles, Rich is putting his information skills to use in managing other assets related to the industry, including data, artists, and software.

Shelley McCoy is a doctoral student in Education at UT.

Loretta Price is an acquisitions librarian at the University of Tennessee Law Library and is a member of American Association of Law Libraries and the Southeastern Association of Law Libraries. Ms. Price has won the 2004 Joseph L. Andrews Bibliographical Award from the American Association of Law Libraries for her book *An Explosive Quarter-Century: A Guide to Monographic Works on Women's Legal and Political Rights*.

1995

Lisa Ahlstedt is a library coordinator at Southeast Community College in Middlesboro, Kentucky and is a member of ALA, the Kentucky Library Association, and Solinet.

Rick Bower is a reference librarian at Pellissippi State in Lenoir City, Tenn.

Fay Derrick is an adult librarian at Memphis Public Libraries in Memphis, Tenn., and is a member of ALA, PLA, and TLA.

George Hoemann is assistant dean of Distance Education and Independent Study at the University of Tennessee and is a member of the Association for Continuing Higher Education and the Tennessee Alliance for Continuing Higher Education.

Ginger Pickard is an information specialist at IdleAire Technologies Corp. in Knoxville.

Quanta Wyatt is a librarian at East Arkansas Community College in Forrest City, Ark.

1996

Lucy Park is the EPA library network coordinator at GCI Information Services Inc., an information resources center of the Environmental Protection Agency in Washington, D.C. She is a member of SLA.

Karen Sheffield is an adult services librarian at Transylvania County Library in Brevard, N.C., and is a member of ALA and NCLA.

1997

Cathy Cochran is a computer services librarian at the UT College of Law Library.

Anita Dotson is a reference and interlibrary services librarian at E.G. Fisher Public Library in Athens, Tenn., and is a member of TLA.

Leslie Duncan is a program manager of education and research at Amputee Coalition of America, the National Limb Loss Information Center in Knoxville. She is a member of ALA and TLA.

Lisa Ennis is an instruction librarian at Georgia College and State University in Eatonton, Ga. She is a member of TLA, ALA, and GLA.

Marilyn Hosker is a reference librarian at Pellissippi State Technical Community College in Knoxville and is a member of ALA, TLA, and ETLA.

Jennifer Bruer Kitchel is a documents conservator at Restoration and Reproduction Services at Tennessee State Library and Archives in Nashville. She is a member of the Society of Tennessee Archivists and ALA.

Deborah Kloiber is a reference librarian and curator of the Ade Bethune Collection at the College of St. Catherine in St. Paul, Minn. She is a member of ALA, the Minnesota Library Association, and the Midwest Archives conference.

Danielle Knowles is a reference and ILL librarian at the Nell Williams Learning Resources Center at Life University in Marietta, Ga. She is secretary and treasurer of the faculty senate and a member of ALA.

Patti Lee is a computer science liaison and reference librarian at Georgia State University in Athens, Ga.

Heidi Lowry is a reference librarian at Florida International University, North Miami Campus in North Miami, Fla, and is a member of ALA, Florida Library Association, and the Dade County Library Association. In 1997, Heidi married Brook Lowry, whom she met during her practicum at Pellissippi State Technical Community College.

Keith Powell is an acquisitions librarian at Alabama State University in Montgomery. She is a member of the ALA divisions: ACRL and ALCTS, ASIST, and the Alabama Library Association. He notes: It has been fast, furious, and hard to believe two years here. A new town, a new job, a new house with a big lawn (that needs mowing) and a beautiful baby girl have Karen and I both spinning. We miss Knoxville and the Smokies (both the mountains and the baseball team).

David Ratledge is an assistant professor and systems librarian at the University of Tennessee Libraries. He is a member of ALA, LITA, and ACM.

Kelly C. Rhodes is a reference and instruction librarian at Appalachian State University in Boone, N.C., and is a member of ALA and NCLA.

Elijah Scott is a coordinator of reference services at Chattanooga State Technical Community College in Chattanooga, Tenn., and is a member of ALA, TLA, and CALA.

Leigh Shoemaker is a media library assistant at Home and Garden Television Media Center in Knoxville.

Jerry Shuttle is a reference and instruction librarian at East Tennessee State University in Johnson City, Tenn., and is a member of ALA and TLA. He is a reviewer for *Library Journal in Buddhism and Spiritual Development*.

Claudene Sproles is a government documents reference librarian at the University of Louisville in Louisville, Ky., and is a member of the Kentucky Library Association.

Todd Skelton is an information analyst for the Board of Regents of the University System of Georgia in Athens. He works in the Office of Information and Instructional Technology.

Courtney Williams is a user services librarian and instructor at Tennessee State University at the Avon Williams Campus in Nashville. She is a member of ALA.

1998

Franciel Azpurua-Linares is a project manager at Information International Associates, Inc. in Oak Ridge, Tenn., and is a member of ASIST.

George Banks is an acquisitions manager at Timberland Regional Library in Tumwater, Wash., and is a member of the Washington Library Association.

Sarah Blake is an adjunct instructor department of writing and speech at the University of Central Arkansas in Conway, Ark. She notes: After working for 6 months as a reference/public services librarian at the University of Central Arkansas, I was promoted to systems librarian. I managed the online catalog and the website for 2 1/2 years. Then I decided to stay home with my little boy, born 1/20/02. Since then, the budget has called me back to work. I teach academic writing and research part-time in the UCA Writing & Speech department.

Murray Browne is a research associate in UT's Department of Computer Science.

Nancy Henthorne is a reference librarian at Tennessee State University, Brown-Daniel Library in Nashville.

Aidan Hoyal is a senior librarian at National Geographic Society in Washington, D.C., and is a member of SLA. She was recently married.

Julie Manis is a media center coordinator at Tennessee Tech University in Cookeville, Tenn., and is a member of TLA.

Mary Lou Mitchell is a branch manager at Hudson Library in Highlands, N.C., and is a member of ALA. She notes: On the personal front, I'll be getting married soon. One of my library patrons—no joke. He is a computer programmer and his name is Keith Barnett.

Line Pouchard is a post-doctoral research scientist at the Oak Ridge National Laboratory Center for Collaborative Technologies in Oak Ridge, Tenn., and is a member of ACM.

Leslie Preston is a librarian at the Metropolitan Museum of Art in New York, and is a member of Art Libraries Association. She notes: Loving NYC! Surviving the challenges of Guiliani, west Nile virus, gum on shoes, subway stink, freaks, actors and models, too much money, too much art, jackhammers, and dirty martinis. We're sticking around too! Tosh starts law school at CUNY in the fall after a long-planned trip to Ireland in July.

James D. Redwine is a public services librarian at Hollins University in Daleville, Va., and is a member of ALA, Virginia Library Association, and the Roanoke Valley Library Association.

Alec Riedl is a collaborative research associate at Innovative Technologies in Knoxville.

Jeff Romanczuk is a special education programs coordinator at Sevier County School System in Sevierville, Tenn., and is a member of the Council for Exceptional Children Project and the Management Institute Council for Administrators of Special Education.

Holly Wind Russo is a reference librarian at Johnson County Public Library in Jonesborough, Tenn., and is a member of ALA, TLA, and PLA.

Scot Smith is a media specialist at Oak Ridge Schools in Oak Ridge, Tenn., and is a member of TASL, TLA, and ALA. He is also a lecturer for the School of Information Sciences.

Karen D. Tate is an information center manager at the National Association of Convenience Stores in Alexandria, Va., and is a member of ALA, VLA, and SLA.

Tami Thomas is a serials librarian at Alabama State University in Montgomery, Ala.

Senshan Yang is a Web developer in Lauderhill, Fla.

David Zlotchenko is a search engine webmaster at Lockheed Martin, a contractor for the EPA research office in Triangle Park, N.C.

1999

Jeanne M. Becknell is a children's librarian at Dunwoody Library in Dunwoody, Ga., and is a member of ALA, PLA, YALSA, ALSC, GLA, and SELA. She notes: I'm loving my job! I'm in a great branch with lots of community support for children's programs. I am also engaged to be married to another SIS alumni, Jimmy McMahan. :-)
No date is set yet.

Charles Craven works in Knoxville and is a member of TLA. He notes: After graduation I had a fulfilling, stimulating, and rewarding year as assistant reference librarian at the Maryville College Library.

Amy Davis is a branch librarian at Roane State Community College in Oak Ridge, Tenn. She notes: I'm really enjoying my new job at RSCC. It has been hard work adjusting to a new campus and a new library but I'm about to get settled in here. The library's space is beautiful, which makes coming to work much more fun! Come visit—anyone looking for a Practicum experience?

Jean Deck is a cataloging librarian at Ingram Library Services in LaVergne, Tenn., and is a member of TLA and ALA.

Valerie Frey is a manuscript archivist at Georgia Historical Society in Savannah, Ga. She notes: Following graduation, I worked at the Library of Congress for three months on a Junior Fellowship in the Manuscripts Division. After that I worked at the Athens-Clarke County Public Library in Georgia on a temporary basis until I found my current job. In between L.C. and Athens, I wandered for a month in Nepal and India, but that's another story for another day..

2000

Judy Bivens is an instructional resources librarian at Trevecca Nazarene University in Nashville, and is a member of TLA, TASL, ALA, AASL, and ASCD.

Dawn Frederick is an associate agent at Sebastian Literary Agency in St. Paul, Minn., and is a member of AAR.

Karen Hedgecorth is a librarian at Boyd-Buchanan School in Chattanooga, Tenn., and is a member of ALA, AASL, and CALA.

Judith Hurley is a senior librarian at Memphis/Shelby County Public Library in Memphis, Tenn., and is a member of TLA and the Memphis Area Library Council.

Susan Light is a library media specialist at Christiansburg High School and Montgomery County Public Schools in Christiansburg, Va., and is a member of the Virginia Educational Media Association.

Michael Meise is an assistant director at Roanoke County Public Library in Roanoke, Va.

Tamara Pettit is a public services librarian at Milligan College in Milligan College, Tenn., and is a member of the Association of Christian Librarians.

Sofia Slutskaya is a librarian at American Intercontinental University in Atlanta, Ga., and is a member of ALA.

Anthony Smith is a digital initiatives librarian at the University of Tennessee and is a member of ALA and LITA.

Lisa Travis is an associate librarian at South College in Knoxville, and is a member of TLA, Knoxville Area Health Sciences Library Consortium, and ETLA.

2001

Denice Bigham is a special needs/software librarian at Franklin County Library System in Chambersburg, Pa.

Amy Bond is director of the Lonesome Pine Regional Library in Wise, Va., and is a member of ALA and VLA.

Kristen Clark is a media specialist at Sequoyah Elementary in Knoxville, and is a member of Delta Kappa Gamma and TASL.

Cris Ferguson is an electronic resources and serials librarian at Furman University in Greenville, S.C. and is a member of NASIG and ALA.

Hunter Hagewood is a research associate at Universidade Federal da Paraíba in Knoxville and is a member of ACM.

Emma Kelly is a part-time reference librarian at St. Charles City and County Public Library District in Wildwood, Mo.

Betsy Mercer-Womack is a senior healthcare data analyst at Piedmont Community Health Plan in Lynchburg, Va. She notes: I serve on the Virginia Department of Health committee called Get Smart Virginia, an antibiotic resistance education initiative.

Janis Robinson is a systems analyst at the University of Tennessee in Knoxville.

Pat Thompson is the assistant head of reference at Blount County Public Library in Maryville, Tenn., and is co-chair of TLA's reference roundtable, a member of ALA and the Foothills Library Association of Tennessee (FLAT), and she is on the public relations committee of SELA.

Sandra Smith is an interim library coordinator at New River Community College in Dublin, Va.

Teresa Walker is a digital reference and instruction librarian at Hodges Library at UT, Knoxville, and is a member of ACM (CHI and IR) and ALA's Library and Information Technology Association and Reference and User Services Association.

Liz Whitson is an applications support analyst at the Helen Ross McNabb Center in Knoxville.

2002

Sherri Bain is a children's services librarian at the Public Library of Nashville and Davidson County in Antioch, Tenn., and is a member of ALA, TLA, and the Association for Library Service to Children.

Amy Bush is a technical publications analyst at BWXT Y-12 in Oak Ridge, Tenn.

Keri-Lynn Paulson is a part-time reference librarian at Bryan College in Dayton, Tenn., and is a member of ALA and ACRL.

Chy Ross is a branch services librarian at Klamath County Library in Klamath Falls, Ore.

2003

Katie Archambault (formerly Lantrip) is an information specialist for the Public Library of Charlotte and Mecklenburg County, N.C.

Tanya Arnold is the student services coordinator at UT's School of Information Sciences.

Melissa Byrd is a user services librarian at Lincoln Memorial University in Harrogate, Tenn., and is a member of ALA and TLA.

Susan Ferkin is a librarian at Dunbar Elementary School in Memphis, Tenn., and is a member of ALA, AASL, and TASL.

Nicole Galletta is a media specialist at East Side Elementary School in Chattanooga, Tenn., and is a member of TASL.

Gina Garber is the digital services librarian at Austin Peay State University in Clarksville, Tenn., and is a member of ALA, TLA, and SELA.

Dan Greene is enrolled in the Ph.D. program at the School of Information Sciences and is a member of TLA.

Matt Grayson is the technology coordinator at UT's School of Information Sciences in Knoxville, and is a member of ASIST.

Sarah Greene is a librarian at Anne Arundel County Public Library in Deale, Md.

James Higgins is the head of the reference department at Calcasieu Parish Public Library in Lake Charles, La.

Lee Hope is a children's librarian at Chattanooga Public Library in Chattanooga, Tenn., and is a member of ALA, ALSC, YALSA, TLA, and CALA.

Kelly Leu is an associate academic librarian at the University of Wisconsin-Milwaukee, Golda Meir Library in Milwaukee, Wis.

Sandra Marcus is a library media specialist at Oak Grove Elementary School in Roanoke, Va., and is a member of ALA, AASL, Virginia State Reading Association, and the Virginia Educational Media Association.

Jamen McGranahan is a systems services librarian at Trevecca Nazarene University in Nashville, and is a member of ALA, TLA, AASL, LITA, and the Association of Christian Librarians. He plans to begin the doctoral program in Computer Technology in Education at Nova soon.

Lesley Olds is a school media specialist at Ripley Primary School in Ripley, Tenn. She co-chairs TLA's public relations committee and is a member of the Phi Kappa Phi Honor Society.

Ann Rox is a librarian at Ooltewah High School in Ooltewah, Tenn., and is a member of TASL and the Chattanooga Area Library Association.

Theresa Venable is a teacher at Oak Ridge Schools in Oak Ridge, Tenn., and is a member of NEA, TEA, OREA, ALA, and TASL.

Rhonda Yates is a library media specialist at Russell Junior High School in Lawrenceville, Va.

Laura Yust is a librarian and music cataloger at the Library of Congress in Washington, D.C., and is a member of ALA, the Music Library Association, and the Mid-Atlantic Music Library Association.

IN MEMORIAM

Claudia A. Allison MS '75

Mary A. Dinsmore MS '75

Russell D. Murphy MS '85

Wil Hawk Continued from page 7

BCPSS was among the recipients of the first year's grants through the Improving Literacy through School Libraries program, authorized by the 2002 NCLB Act. But here's the sad truth. The award was for \$250K. To date, ten schools in the entire state of Maryland have benefited directly from this award, which by design had to be matched evenly for books, computer equipment, and professional development. Less than \$10K for books, less than \$10K for computer equipment, and less than \$10K for professional development—even at a single school—as a one-time investment can not have much impact.

J.S. How did your graduate education at SIS help prepare you for your current duties? Is there a particular direction you'd like to see SIS take in the future?

W.H. My graduate education at SIS prepared me quite well for both my current and former duties. Bill Robinson (Collection Development) and Peiling Wang (Database Management) remain two of my teaching heroes. I rely on Dr. Robinson's logical precision every time I am weeding or ordering materials trying to maintain or create a balanced collection. One of the first things I did when I started with BCPSS was create a database to track staffing information and the information from various reports. This database guides all of our decision making regarding which schools to

Faculty Notes

Drs. Kendra Albright and Suzie Allard both received Scholarly Activity and Research Incentive Funds (SARIF) in the amount of \$3000 from UT's Office of Research recently. These funds will be used to support graduate assistants in support of their research.

Two faculty members published books this last year. Dr. Doug Raber's book, *The Problem of Information: An Introduction to Information Science*, was published by Scarecrow Press in 2003; Dr. Tenopir's book *Communication Patterns of Engineers*, co-authored with Donald W. King, was released last winter.

Dr. Gretchen Whitney is the Chair of the University's new Information Technology Educational Committee.

match up with grant program or community partners, and it allows us to be relatively objective about these decisions.

Clearly, I think these courses should be part of the future direction of SIS. Although it may seem funny to those who know me peripherally, I am fairly traditional in my thinking about libraries and librarianship. I think a history of librarianship and information organization is a critical building block for professional preparation. I also rely heavily on the introduction to cataloging, abstracting, and thesaurus construction I had with George Sinkankas. I had to seek these opportunities out, but I believe they should be part of the core. It is also important, however, that SIS continue to offer and promote interdisciplinary course work and the strong emphasis on team-based project work. A great example of this might be a cross-listed course in education and information/telecommunications policy.

My time at SIS was a watershed for me in terms of coming to understand the importance of both professional networking and learning how to "be" a social being.

When I am not working on school library issues, I am working on some literacy Web site consulting projects, reading children's literature and professional literature, doing ALA Committee work, working out, or attending dance performances in the Metropolitan D.C. area as a Selection Committee member for the Metro D.C. Dance Awards.

Interview by Joel Southern

2004

Alumni & Friends Day

advocacy @ your library

The SIS Alumni Board invites you to this year's Alumni & Friends Day to learn about and participate in library advocacy. The event is open to all friends of SIS. The cost for the workshop is \$15 and includes lunch.

When: June 12, 9:30 a.m. – 2:30 p.m.

Where: McClung Museum Auditorium

What: Presentations and professional forums on library advocacy

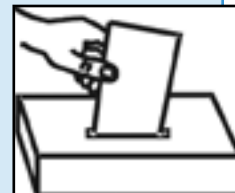
Who: Judith Gibbons will give the morning keynote. An afternoon speaker has not yet been announced.

BIO: Judith Gibbons is director of the field services division at the Kentucky Department for Libraries. She is also president-elect of the Southeastern Library Association and co-chair of the ALA Advocacy Assembly.

Register today on the School's alumni website:
www.sis.utk.edu/alumni

Call for SIS Alumni Board Nominations

The SIS Alumni Board is seeking nominations for two members-at-large for the 2004–2006 term. If you know graduates of the SIS who have distinguished themselves professionally, please submit their names. Self-nominations are welcome.



Please include contact information for your candidate(s) and a short explanation why you believe this graduate is well-suited for the board. Send nominations via e-mail or standard mail to Margaret Casado at casado@utk.edu, or 146 Hodges Library, 1015 Volunteer Blvd., Knoxville, TN 37996.

The deadline for nominations is June 15.

A list of candidates will be posted on the School's website in mid-June, and we encourage you to cast your votes then. Please mark both the nomination and voting deadlines on your calendars now since we will not mail out a reminder.

The deadline for voting is July 31.

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