


3-1997

## Patent & Trademark Depository Library Association Newsletter

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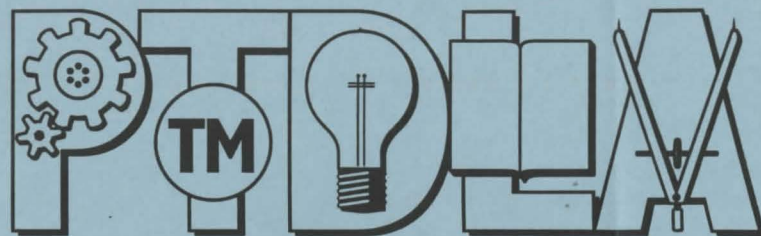
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# Newsletter

The Newsletter of the  
Patent & Trademark  
Depository Library  
Association

Volume 9 • (Issue 11)  
March 1997

## DEDICATION

*This issue of the PTDLA NEWSLETTER is dedicated to all those people who have provided and continue to provide assistance to the PTDL Program*



*The year 1996 marked the 125<sup>th</sup> anniversary of the publication of the Official Gazette. 1997 marks the 20<sup>th</sup> year of the U.S. Patent & Trademark*

*Office's recognition of the contributions of the Patent & Trademark Depository Libraries as the basic patent and trademark service providers to the general public. Thanks in large part to the dedication and perseverance of Martha Crockett Sneed and staff of the PTDL Program past and present, PTDLs are now found in nearly all 50 states and in Puerto Rico. The Patent and Trademark Depository Library Association wishes to express its thanks to all those hard working and dedicated people who continue to provide us with a level of support in front of and behind the scenes.*

There are few of us who ever dreamed of becoming a patent and trademark librarian. Few people have even the slightest knowledge of what we do. This is the sort of profession that finds the person instead of the person seeking the profession. For one to become a patent and trademark information professional requires the intervention of fate. It's Kismet. The first time I ever saw a copy of a patent was when I was a graduate student at the University of Denver. Students were provided a tour of the Business, Science & Technology Division of the Denver Public Library. The tour director provided an interesting presentation, but few students indicated an interest in patents or trademarks. The

departmental supervisor who provided the tour was Jim Arshem. As fate would have it, Jim and I met again at a Special Libraries Association Conference two years later and began a friendship that continues to grow through the years.

Jim Arshem became the first Patent Fellow selected by Carole Shores. Jim introduced me to Carole when the two of them were staffing the USPTO information booth at a Special Libraries Association Conference in Atlanta. As soon as Carole learned that I was from Alaska, she pointed to the map which showed all the Patent Depository Libraries (PDLs) and remarked that she was disappointed that there were no patent depository libraries in Alaska. She informed me that she was recruiting librarians at three possible sites and felt that there would be a PDL in Alaska within a few years. Carole proceeded to tell me that her goal was to have at least one depository library in each state. That goal is now close to being realized.

Fate would have it that I would be linked to the PDL in Alaska almost from its beginning. Working with patent and trademark information professionals has provided me with very rewarding professional and personal experiences. My recollection of my first PDL conference is that it was different from any other conference I had ever attended. The conference program was filled with very informative programs presented by bright, talented and informed people. Every PDL program representative was made to feel welcome and that he or she was an integral part of the program. Patent & Trademark Depository Library Program staff reminded

PTDLA PATENT & TRADEMARK DEPOSITORY LIBRARY ASSOCIATION NEWSLETTER is the official publication of the Patent & Trademark Depository Library Association (PTDLA), representing the libraries designated as public search collections throughout the United States by the U.S. Patent & Trademark Office (PTO). It is designed to share news and activities of the Association and its members beyond the scope of *Ad Libs*, the official PTO Patent & Trademark Depository Library Program (PTDLP) publication. It is distributed free to members of the Association, PTO/PTDLP, and other interested parties. Frequency is irregular.

Editor (1997): Christina Byrne, Seattle, WA, PTDL; Intellectual Property News Co-editor: Brian Carpenter, College Station, TX, PTDL.

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everyone that they and other USPTO staff were ready and willing to assist in any way possible. Want some literature mailed to your library? Give it to Susan. Got a problem with the new CD-ROM workstation? Talk with Jeff Alderson or Jane Myers. Got a program suggestion, talk with Carole Shores or Jeanne Oliver or Martha Sneed. Need a copy of a patent or help with a CD-ROM search? Call Mande Putnam. Need to get connected to the right person? Ask Bernice. Some of the names have changed, and the support requirements have become much more technical. However, the willingness and the desire to provide assistance to the PTDLs is still very much alive. These qualities are extraordinary, and they are quickly noted by PTDL information professionals and the people they serve.

The PTDLA salutes all the people, past and present, who have proven their dedication and their desire to provide exceptional service and support to the Patent & Trademark Depository Library community and have served as our advocates at the United States Patent & Trademark Office.

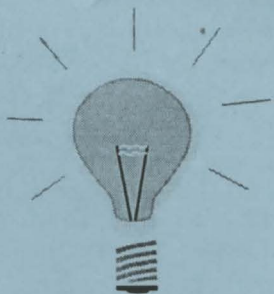
*-Robert C. Williams, Anchorage Alaska,  
PTDLA President*

**PTDLA Officers 1996 - 1997**

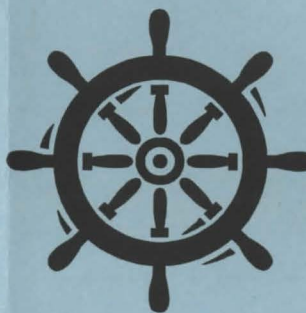
- President:** Robert C. Williams, Anchorage, AK
- Vice President/President-Elect:** Donna M. Hanson, Moscow, ID
- Secretary:** Brian Carpenter, College Station, TX
- Treasurer:** Lisa Hoenig, Toledo, OH
- Past-President:** Jennifer Paustenbaugh, Stillwater, OK

**Regional Representatives**

- Region 1: Ann Poulos, Providence, RI
- Region 2: Mary Woodward, Albany, NY
- Region 3: Betsy Lowther, Philadelphia, PA
- Region 4: Jan Comfort, Clemson, SC
- Region 5: Chris Marhenke, Ft. Lauderdale, FL
- Region 6: Tom Henderson, Jackson, MS
- Region 7: Lisa Hoenig, Toledo, OH
- Region 8: Sarah Calcese, Madison, WI
- Region 9: Debbie Hall, Little Rock, AR
- Region 10: Patty Anderson, Rapid City, SD
- Region 11: Alan Gould, Lincoln, NE
- Region 12: Helen Haskell, Los Angeles, CA



**A Message from the PTDLA President**



This has been an interesting year at the helm of the Patent and Trademark Depository Library Association (PTDLA). For the first time, almost everyone is able to communicate via the wonders of electronic mail. There is nothing like receiving and responding

to forty-two messages within a twenty-four hour period to drive home the points of how powerful and how pervasive this new medium actually is.

The PTDLA Executive Board was involved in a number of issues on behalf of the Association. Among more important issues that came to resolution were the new microfilming contract and PTDLA's application to the American Library Association (ALA) for affiliate status. It is with pleasure that I report that both issues were settled to our satisfaction. We will continue to receive silver halide microfilm, and we will be granted affiliate status with ALA. (Please read Jennifer Paustenbaugh's report on the affiliation with ALA which is on page 3 of this newsletter.) Thanks go to the Executive Board for their assistance with both projects. Special thanks go to Wes Gewehr, Administrator for Information Dissemination, US Patent & Trademark Office, for listening to our testimony in favor of retention of the silver halide film and for ultimately deciding in favor of retention. Wilson Plunkett and Carol Giles represented the PTDLA at the contract hearings, with Wilson providing testimony provided by the Executive Board. Jennifer Paustenbaugh worked throughout the past year to secure the ALA Affiliate status. These are two of the issues that have been resolved. There are many more issues that have been raised and which merit your consideration.

PTDLA members are information professionals. We provide information on practically any subject imaginable. Our respective publics expect us to provide that information almost instantaneously. After all, this is the information age. Practically every age group has joined the Internet generation. Librarians have often led the organizational stampede to get wired, to get connected to governmental, scientific, and educational centers around the world. Few would question that we now have the abilities to provide more information, more quickly than ever before. This has come at tremendous costs to other, more traditional methods and styles of information delivery.

The electronic information storage and retrieval industries have consistently promised us more than they can deliver. We have, in turn, promised our public more than we can deliver. There are few industries that could get away with consistently overselling their products and services.

Electronic information storage and retrieval industries are different. The attitude seems to be, "So what if some of the basic things don't work well. Just look at the spectacular things that do work." And "We'll fix it with the next software release." Of course, there is usually no warning or explanation that comes with the product that explains that you will experience problems if you try to perform the functions for which the product was obtained. We need to look no further than our own backyards to see that this is true. A patent or trademark CD-ROM disc can provide almost instantaneous access to patent or trademark information that would have taken much longer to find by searching in the traditional ways. That is, it can provide that access *if* the computer and disc drives are working properly; *if* the software is free of glitches and searches easily; and *if* the information contained on the disc has been coded and keyed in correctly. Perhaps we, the end users of the product, could find ways around the problem *if* we had a product user manual. One or more of these problems happen all too often. I, for one, think that the time is long overdue that we voice strong objections to this way of doing business. If a product is not ready for market, don't bring it to market unless there are overwhelming reasons to do so. In my opinion, meeting a contract deadline is not a legitimate reason for releasing the product to the public before it has been fully tested and documentation has been written and distributed. Each time this is done, the producers also share the responsibility for making the users' lives more stressful. Perhaps more importantly, everyone linked with the problem loses a bit more credibility. These are very important issues that I hope will not be taken as the ramblings of a naysayer. I remain a staunch advocate of technology and the benefits that it can provide.

A few weeks ago, I sent an electronic mail message to PTDLA members asking for their input for agenda items for the *Open Forum* at the PTDL Seminar. One of the most popular items suggested deals with the technology we are using versus what is available. Several comments were received regarding the continuation of the CASSIS CD-ROM information dissemination program. Many members question a long term commitment to CD-ROM technology given the online capabilities that currently exist. It would appear that the online products would be less expensive to produce and deliver than the CD-ROM products. Online patent and trademark resources would also provide faster access to information and would alleviate theft and storage and archival problems that we currently experience with CD-ROM products. There could be any number of networking capabilities. It is hoped that the copyright would remain in the hands of the USPTO.

There are too many issues to be mentioned here. Those most important to the membership will rise to the top at the Seminar.

As my term of office comes to an end, I want to thank everyone who helped make it a very memorable and

rewarding time in my life. Space does not permit recognizing everyone who has responded to my pleas for help. Jennifer Paustenbaugh, Donna Hanson, Dave Morrison, Lisa Hoenig, Brian Carpenter, Christina Byrne, Wilson Plunkett, Carol Giles, Kevin Harwell, and Sarah Calcese deserve special recognition. I have benefited greatly from the experience, and I would certainly encourage everyone to get more involved with their professional organization. PTDLA is a very special organization made up of very special people. Thank you for allowing me to serve you.

-Robert C. Williams, PTDLA President

### ALA Moves Forward on PTDLA Affiliate Status Petition

PTDLA Immediate Past-President Jennifer Paustenbaugh and PTDL Fellowship Librarian Carol Giles represented the PTDLA at the ALA Constitution & Bylaws Committee meeting held February 18, 1997 at the ALA Midwinter Meeting in Washington, DC.



During an initial review of PTDLA's Bylaws at the 1996 ALA Annual Meeting in July, several committee members felt that PTDLA's Associate membership category was not in harmony with ALA membership categories that allow all individual members to vote.

In September 1996, PTDLA President-Elect Donna Hanson and Paustenbaugh conferred with the ALA Committee's chair to see how this issue could be resolved. Hanson noted that PTDLA's Associate membership category was analogous to ALA's Affiliate membership category. The chair agreed and recommended that amending the PTDLA Bylaws so that "Affiliate" member replaced "Associate" member would probably satisfy the ALA Committee and would not require PTDLA to allow all members to vote.

In a unanimous decision, the ALA Constitution & Bylaws Committee voted to forward PTDLA's petition to the ALA Executive Board for a vote at its Annual Meeting in June 1997, based on PTDLA's proposal to amend its bylaws.

Although the PTDLA Executive Committee may present an amendment to the PTDLA Membership for discussion, all amendments must be distributed at least six weeks prior to the business meeting. If the PTDLA Membership chooses to approve this change, it will not go into effect until the 1998 meeting. Due to PTDLA's timeline, the ALA Executive Board may grant the PTDLA petition to affiliate in June, or it may reserve its final vote for its June 1998 Annual Meeting.

-Jennifer Paustenbaugh, Stillwater, OK

## Message from the PTDL Program Manager

Special greetings to all of you! I would first like to thank PTDLA Newsletter Editor Chris Byrne for her many efforts in getting this fine newsletter completed and out to each of us. Officials at the U.S. Patent and Trademark Office (PTO) read every word to find out about your many wonderful accomplishments and to get a perspective on the challenges you face in your role as PTDL Librarians. You represent the "front line" for the PTO as you work on a daily basis with potential user of the patent and trademark systems. Therefore, we eagerly anticipate this yearly newsletter because it truly captures the spirit of the PTDL network. Thanks to all of you who took time in your busy schedules to contribute.



From an organizational standpoint, the Patent and Trademark Depository Library Program (PTDLP) experienced a year of transition. Jane Myers,

Director of the Office of Electronic Information Products, took over the duties of Acting CPTI Director. Her overall organization is now being reworked to reflect the addition of the former CPTI program offices and is in the process of receiving a new name. This will all be announced to you during the seminar within the context of a proposed overall reorganization of the PTO. For those of you who do not know our new "boss," you are in for a special treat in March when you have the opportunity of meeting Jane Myers for the first time. She has been a strong and dedicated advocate of the PTDL Program for many years. For those of you who do know her, you already know how fortunate we are.

Staff transitions this year included farewells to Doris Kahn who retired on January 3, 1997 after a brief but brilliant career with PTDLP (and a lengthy career with the PTO overall); Louis Falasco, who returned to the Patent Classification Groups after a year-plus detail to PTDLP to get the PTDL Partnerships off to a healthy beginning; and Ruben Hernandez, an intern sponsored by the Hispanic Association for Colleges and Universities, who spent an active summer with us and is now working in the mayor's office in Riverside, California. (He is trying to help us get a PTDL there as we speak!) New faces include Cynthia Banicki, a former DOD librarian of vast experience who has transformed our office with her formidable Internet skills and her knowledge in running a library network in another government arena; and David Morrison, intrepid librarian from the University of Utah's Marriott Library in Salt Lake City, here for a one-year Fellowship. In addition, Susan Bleutge and Michael Harrigan, formerly on the CPTI Director's staff, officially joined the PTDL Program in the fall bringing their respective financial and automated systems skills to enrich the PTDL Program and Information Dissemination Organization within which it resides. Confused about who is on the staff now? A list of PTDLP

staff will be included in your conference packets for upcoming PTDL Seminar XX.

You will note that we are referring to our annual training events as seminars instead of conferences beginning with this twentieth anniversary training event. We will be recognizing this anniversary year in a number of special ways during PTDL Seminar XX. We look forward to covering many topics of interest for you. You will be introduced to the first PTDLP strategic plan which should answer many of your questions about the directions PTDLP is heading in as we close in on the twenty-first century. We will feature our accomplishments for the year aimed at assisting you in your daily work: the new Internet PTDLP mailing list; the development and implementation of a PTDLP Web site; a new training video for patrons on the patent search process at a PTDL designed to answer some of the repetitive questions at the reference desk; a new PTDL user survey about to take place; and last, but certainly not least, the new CD-ROM work station provided to each PTDL. Add to that a number of support visits which have been made by PTO staff to PTDLPs since last year's seminar. Fifty separate visits were made to PTDLPs by PTO staff in FY96. While there were some PTDLPs that received more than one visit, this is nevertheless an impressive number. These visits were not made solely by PTDLP staff. In fact, most of them were made by PTO staff outside the PTDLP office. Wes Gewehr, our Administrator for Information Dissemination, is no doubt the record holder for an individual in this regard. His visits to PTDLPs and meetings with PTDL Directors have translated into superb support and guidance in the administration of the PTDL Program. Altogether these site visits are wonderful news because they mean that internal awareness of the PTDL Program is at an all-time high at the PTO.

We truly look forward to seeing all of you in March at PTDL Seminar XX. We rely on your input to keep us focused on your needs as driven by the many customers you serve. The annual seminar is one of the major ways we receive this input from you. We also look forward to saying "Thank you" for all you do, in person. Enjoy safe trips here!

*-Martha Crockett Sneed, Manager, Patent & Trademark Depository Library Program*

## Minutes of PTDLA Council Meeting

### Sunday, 17 March 1996, Crystal City Marriott

Meeting called to order at 7:10 PM by President Jennifer Paustenbaugh.

Minutes of the 1995 Council meeting approved as distributed in the *PTDLA Newsletter*. (MSC Kevin Harwell, Donna Hopkins).

**Treasurer's Report:** Details are printed in the *PTDLA Newsletter*. The balance going into the 1996 Conference is

about the same as it was in 1995. We are maintaining a good balance.

MicroPatent® originally wanted to sponsor an opening reception but will donate \$500 to help defray conference expenses

PTDLA will contribute \$100 to the costs of the Commissioner's Reception.

PTDLA has completed the five year Probationary Period with the Internal Revenue Service and is now an official 501-C-3 organization.

**President's Report:** PTDLA has applied to American Library Association for Affiliate Membership status. Jennifer will be at ALA Council to represent PTDLA and answer questions regarding our affiliate membership.

We may need to review the Bylaws related to Associate Membership. Can Associate Members be appointed to committees? Advice from a Parliamentarian indicates that if Associate Members cannot vote then they probably should not be appointed to committees where votes taken could influence Association business. This should probably be considered at the same time as long range planning and changes to regional alignments.

The PTDLA Business Meeting will be Tuesday evening. The PTO Forum will be held during the first hour of the business meeting. Topics to be considered include a Digital Access Control® Presentation. There will be one and a half hours for the Business Meeting.

**Nominating Committee included:** Bryan Carpenter, Gad Engler, Johanna Johnson, and Kevin Harwell (Chair). The candidates were: President: Robert Williams and Chris Byrne; Vice-president/President-elect: Donna Hanson and Marie Moisten; Treasurer: Lisa Hoenig and Judy Erickson; Secretary: Bryan Carpenter and Donna Hopkins; Councilors: Region 2 - Mary Woodward, and Thomas Melvyn; Region 4 - Jan Comfort and Charles Brown; Region 6 - Tom Henderson and Gad Engler; Region 8 - Sarah Calcese and Charlotte Erdman; Region 10 - Patty Anderson and Nancy Mulhern; Region 12 - Helen Haskell and Nora Brooks.

Officers and Regional Representatives for the 1996-97 year are: Robert Williams, President; Donna Hanson, Vice-president; Lisa Hoenig, Treasurer; Bryan Carpenter, Secretary. Regional Representatives are: 1 - Ann Poulos; 2 - Mary Woodward; 3 - Betsy Lowther; 4 - Jan Comfort; 5 - Chris Marhenke; 6 - Tom Henderson; 7 - Lisa Hoenig; 8 - Sarah Calcese; 9 - Debbie Hall; 10 - Patty Anderson; 11 - Alan Gould; 12 - Helen Haskell.

**Committee Reports:** Archives Committee report is printed in the Newsletter. Finance Committee has nothing to report beyond the Treasurer's report. Elections Committee suggests that biographical statements from

candidates would be useful in the future. Government Relations had no report except to note that we should follow the recommendations to make PTO a governmental corporation.

Publications/Promotions recommended selling the old PDLA lapel pins at \$1.00. Motion made and passed by Council. It was then moved to use the proceeds from the sale of the remaining lapel pins to proceed with the order for the new lapel pins. (MSC Harwell, Hanson)

The Newsletter was sent to foreign patent offices (Canada, Mexico, France, British Library and World Patent Office) as well as to the Congressional delegates with a cover letter from Jennifer. Thirty copies were also provided to the PTO. All PTDLs and PTDLA members received copies.

Social Committee reminded everyone about the Social Hour scheduled for Sunday evening after the Council Meeting.

**OLD BUSINESS:** Discussion of the PTDL Progress Report from Wes Gewehr. Council members felt that progress dates and implementation information would be useful.

**NEW BUSINESS:** Long Range Planning Issues. Council members feel that PTDLA is reacting to issues; long range plans might allow us to be more proactive. Items to be addressed should include Role of Regional Representatives; Needs of PTDLs; Mission of PTDLA; Concerns of Different Types of PTDLs. We need to poll the members to determine their expectations of the Association.

Motion: A planning committee will be appointed to develop a survey questionnaire to assess PTDLA members' expectations of the PTDLA and to suggest actions PTDLA should take. Committee should bring results to Conference, Spring 1997. (MSC Hanson, D. Hopkins)

Regional Representatives could be members of the Planning Committee. Formation of the Planning Committee and an invitation for suggestions will be announced at the Business meeting.

Meeting adjourned at 9:35 PM.

Respectfully submitted,

-Donna M. Hanson, Secretary

## Minutes of PTDLA Business Meeting

### 19 March 1996, Crystal City Marriott

From 4:30 - 4:55 PM, James Stoddard and James Satterly of Digital Access Control® gave a demonstration of the debit card system currently being used at the PTO Public Search Room. The prevalence of Pre-paid debit cards and the move to a cashless society indicates a need to move that eliminates coins and checks. Library cards can be debit cards just like

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student ID cards. Debit card can be used to control access, time and printing. Their machine ejects foreign cards. You can interface the debit card with the software controlling the printer. The system can be integrated between the work station and the printer to control printing.

The official business meeting was called to order at 4:55 PM.

Minutes of the 1995 PTDLA Business meeting were approved as distributed in the *PTDLA Newsletter*. (MS Tom Henderson, Wilson Plunkett)

Jennifer introduced the Regional Representatives for 1995-96.

**COMMITTEE REPORTS:**

**Nominating Committee:** Kevin Harwell introduced the members of the 1996 nominating committee and announced the results of the 1996 election of officers and Regional Representatives elected for the even numbered regions.

They are: Robert Williams, President; Donna Hanson, Vice-president; Lisa Hoenig, Treasurer; Bryan Carpenter, Secretary. Regional Representatives elected are: 2 - Mary Woodward; 4 - Chris Marhenke; 6 - Tom Henderson; 8 - Sarah Calcese; 10 - Patty Anderson; 12 - Helen Haskell.

**Publications Committee:** Chris Byrne announced that the remaining PDLA lapel pins were available for purchase at \$1.00, see Kevin Harwell. Also asked for feedback regarding new PTDLA lapel pins and mouse pads.

**Treasurer's Report:** Dave Morrison announced that the pre-conference status report is printed in the *PTDLA Newsletter*. For 1996/97 there are 79 new and renewing members, 3 associate members. There are 80 paid conference registrations. If you haven't paid, see Dave after the meeting or in the Hospitality Suite. In addition to the funds from the treasury, four members made contributions to the purchase of the gift for Carol Shores. \$500 dollars was contributed by one vendor to help defray the costs of the conference.

**Vice-president/President-elect:** Rob Williams announced that committee sign-up sheets are in the Hospitality Suite, please volunteer. He also announced that we may want to review non-standing committees.

**President's Report:** Jennifer Paustenbaugh announced that her final report is printed in the *PTDLA Newsletter*. She will be representing PTDLA at the ALA Council meeting in support of the petition to become an ALA Affiliate Member. ALA reviews the Bylaws of petitioning associations.

**NEW BUSINESS:** Chris Marhenke announced that the Trademark Office report on TM by State for 1992+ is available. He announced the MicroPatent® \$500 gift for the reception and other expenses. There is a sign up sheet in the Hospitality Suite to indicate PTDL receipt of invitation.

Jennifer announced the formation of the Long Range Planning Committee as approved by the Council. Regional Representatives will be the core of the committee. A survey of other members in the regions. If there are special concerns

that should be addressed, please tell Jennifer now or via email within thirty days after conference. Please tell Jennifer also if you are interested in serving on the committee.

Donna Hopkins is creating a PTDLA Homepage for the WWW. If you are interested in serving on the committee, please see Rob Williams. The URL for the homepage is <http://web.nypl.org/webtest/research/sibl.hopkins.PTDLA/>. The PTDLP logo is in .gif file. Ask Donna Hopkins if you want a copy. If a live web link was included in your report, Donna has tried to make a hot link. If your library has a homepage send the link to Donna at NYPL. Her email address is: [dhopkins@nypl.org](mailto:dhopkins@nypl.org). This is not a meta-index to intellectual property sites on the web. Franklin Pierce Law Center has a good, annotated list in their homepage. Send any suggestions for additions to Donna Hopkins in electronic format. HTML or ASCII formats are preferred. Right now, the homepage resides at NYPL, and we may be able to mount permanently at NYPL. If you have any handouts, good and unique, send them to Donna. She can scan from print copy if you can't send in electronic format.

There was discussion of the condition of old patent indexes. If there is enough interest in PTDLA, we might pursue some way to generate a good copy of the index.

Martha's office will produce a list of patent products that are available from commercial vendors.

PTDLA has received a letter from Jane Myers in response to our letter to Wes Gewehr related to information dissemination policies. Jennifer summarized: USAPat is intended to replace the film, clearly not ready to do so. Software must be improved regardless of the delivery medium. Martha will distribute copies to the PTDLs.

Thanks were extended to Charlotte Erdman and Billie Curry for help on the Sunday evening social.

Thanks were extended to Kevin as Past-president and to Donna Hanson for services as Secretary.

Members of the Executive Board will meet with Wes Gewehr on Thursday at lunch to discuss our concerns about Diazo versus silver halide microfilm. For those interested in a detailed discussion of the problems of dealing with differing types of microfilm, Carol Giles suggested *Preservation Microfilm: A Guide for Librarians and Archivists*, 2d ed., edited by Lisa L. Fox for the Association of Research Libraries. Published by ALA, 1996. ISBN: 8389-0653-2

The meeting was adjourned at 5:55 PM.

Respectfully submitted,

-Donna M. Hanson, Secretary

**OPEN FORUM QUESTIONS:**

PTO REPRESENTATIVES: Jessie Marshall, Jeanne Oliver, Mande Putnam, Shirley Brown, Jane Meyers, Wes Gewehr, Jane Brown, Martha Sneed.

Heidi Kramer: If GPO is to distribute the USAPat Cds to all depository libraries, how will this affect the status of the PTDLs?



Martha: No impact on the status as PTDLs, but will probably increase demands on your libraries for other library services. Special products from PTO for PTDLs. May help set up

networks around the state.

Tom Anderson: How many PTDLs are Regionals? They will automatically get two copies, need to help selectives decide what to select, advise them to be careful about what to expect and help them get organized.

Jan Comfort: We may now become competitors with other libraries that might want to become PTDLs.

Martha: These topics are driven by new products, if there is a market that needs them and there are resources in place to support the designation, PTO will consider. Population is not the only driver, PTO looks for university and industrial needs as well or if there is a need to cap. PTO has frozen designation in the past, remember when there was only online access to CASSIS? CD-ROM format allowed the freeze to be lifted.

Wes: PTO does not want to put a PTDL in every congressional district.

Natalie: Has a library ever been refused?

Martha: Yes

Jean Porter: Will the voice mail allow pre-selection of codes without listening to the whole message?

Jeanne Oliver: Not any more. You can bypass menus at first step and go directly to person. If you want to check the status of Maintenance Fees, call the 800 number and you will be transferred.

Martha: The Information Directory is in three parts. Complete Index and Organization Index, use this first before calling.

Dave Murdock: What is the future of the OG? Will it continue to be printed? How will PTO and the PTDLs facilitate access?

Wes: We are not eliminating the OG in paper. There is some discussion of electronic, keep feeding information to Wes.

Amy Spare: How committed is PTO to send OG in paper to GPO depository libraries?

Martha: We will serve the PTDLs, will argue for paper for all, but will discuss it if it appears that GPO intends to discontinue. We have supported in the past when we could.

Tom Anderson: In the Transition Plan, if an agency prints in paper and GPO decides on electronic what will PTO do?

Martha: We will try to influence.

Diane Richmond: There has been a large increase in the number of applications and the decline in FTEs. How will this effect the maintenance of the classification system?

Wes: PTO has made priority decisions. Reclass has declined, initial examination has been supported, reclassification is at a minimum. Any new positions will be examiners or TM attorneys.

Chris Marhenke: Is it still possible to get lists of patents by state?

Jessie: Probably can do this if we are asked. Let us know what kind of information is wanted.

Donna Hanson: Is it possible to get reports by Industry SIC 2-digit codes?

Jane: The OTA report to NSF controls to SIC at 3-digit in the all technology report. Ask Jane for a copy.

Rob Williams: The training materials that are used here are good. Is there any possibility of sharing these with PTDLs?

Kathie: Prototyping of most materials. As soon as reasonable and useful, we will make them available to Martha.

Martha: The Internet Bibliographic File takes about ten minutes. Will bring to the Hospitality Suite for critique.

Donna Hopkins: Is the PowerPoint<sup>®</sup> presentation available for distribution, either loan or purchase?

Wes: Happy to do it, but the size of the file is limiting. May have to compress.

Tom Henderson: How can PTDL Program follow-up to responses to film problems and non-responses to claims?

Jane: Send a copy of letter or claim to Jane at the same time as sent to Derwent. Send Attn: Liz Smith.

Martha: How many classes will show with no responses?

Jane: 10 of 80.

Phyllis Cain: The 1982 film missed about 200 patents, how can we get copies?

Martha: When you have a problem getting a copy of a patent call the PTDLP Office and we will help you get a copy. The PTDLA mandate for completeness in film reels explains the delay in issuing reels of patents.

Donna Hanson: What is the average time delay between notification that the patent will issue and actual issuance?

Wes & Mike: Could be lengthy. The inventor has ninety days to pay fees and then there could be up to ten weeks for the publishing cycle. If the inventor doesn't pay the fees



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within the ninety days the patent is considered abandoned by PTO.

Donna Hanson: We have no copy of Part Two of the Index of Patents for 1992. Is it possible to get a copy?

Martha & Mande: The 1992 Part two was never published.

Diane Richmond: Is it possible to get copies of the fancy covers that are used with the patent issue sent to inventors?

Martha: These are limited. You could borrow.

Jean Porter: What is the impact of QPAT on APS? Will APS still be the basis at PTO?

Martha: Suggest that before you make any decision, look at the offer. Compare with APS, will be open to negotiating with PTDL. PTDL Group may decide to renegotiate with Questel.

Wes: APS is the strategic backbone for the office. It will not go away, it is needed for examiners, we may change the interface.

Several questions related to old indexes to OG: some missing subject indexes, many have deteriorating paper, etc. Are there any plans to reprint?

Jane Myers: Can't scan because of type and technology difficulties.

Judi Brown: for questions related to 1895 index or 1946, please send to the Public Search Room.

Kathie: Remember, with Pat Bib you can do two tier word searching for twenty years, at no cost.

Rose Ann: But what about the really old patents and people who don't want to or can't use computers?

Johanna: Are there any plans to put the TM file on the Internet?

Jessie Marshall: No plans at the present time for either registered or pending.

Betsy Lowther: The Subject index ends in 1953. It is cumbersome to search for the interim until 1969. Do you have any advice?

Martha: The vendors who sold the indexes, Derwent, Bell & Howell, and Princeton, may still have them available.

Donna Hopkins: Many history searchers find one old patent and then work to the computer class list.

Martha: Remember that terminology changes for old technologies.

Respectfully submitted

*-Donna M. Hanson, Secretary*

**Treasurer's Report**

**PTDLA TREASURER'S PRE-CONFERENCE REPORT**

Eighty-eight people paid conference fees for the 1996 Patent and Trademark Depository Library Conference. A total of 101 people paid PTDLA membership fees for the 1996/97 membership year. Of those, 95 were PTDL Representatives and six were associate members.



Balance as of February 17, 1996 \$1600.34

**DEPOSITS**

3/22/96	Memberships and Conference fees	3170.00
5/2/96	Additional memberships and conference fees	140.00
7/9/96	Two additional associate memberships	20.00
9/9/96	Late membership and conference fee	30.00
11/25/96	Two additional associate memberships	20.00

**TOTAL CREDITS** (+)3380.00

**DEBITS**

3/21/96	Officers' Lunch with Wes Gewehr	59.91
3/21/96	Gift and corsage for Carole Shores	163.15
3/21/96	Contribution to Commissioner's Reception	100.00
3/21/96	Contribution towards Conference expenses	1740.00
3/21/96	Newsletter expenses	641.56
3/27/96	PTDLA Reception Costs and letterhead	238.65
3/29/96	Member check returned for insufficient funds	30.00
4/11/96	New checks	23.25
<b>TOTAL DEBITS</b>		(-) 2996.52
Balance as of February 10, 1997		\$1983.82

*-Lisa Hoenig, Treasurer, Toledo*

**Archives Committee 1996-1997 Report**

Committee members: Jean Bishop, Butte, MT, chair; Alan Gould, Lincoln, NE; Karon Moll, Des Moines, IA

Many items have been received for the archives and have been filed into officer, committee and meetings folders. Kevin Harwell has placed diskettes of the PTDLA listserv into the archives. Lisa Hoening, Secretary, has filed the current membership list. Our committee wishes to thank Jean Porter

and Jennifer Paustenbaugh for sending back-year files of information which help to fill-in gaps. Concerns have been discussed about Regional correspondence and activities that may not be submitted to the archives. Solutions are being solicited.

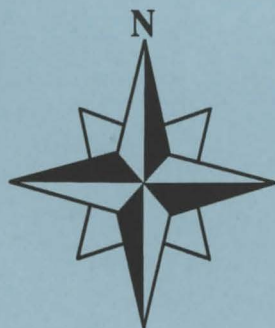
The files are currently being stored at Montana Tech Library of The University of Montana in Butte, MT, in the same facility as the Chair.

*-Submitted by Jean Bishop, Butte, MT, Chair*

### Long-Range Planning Committee Report

Dave Morrison, Salt Lake City, UT, Chair  
 Jean Porter, Raleigh, NC  
 Ray Dickinson, Big Rapids, MI  
 Celeste Burman, Detroit, MI  
 Marie Moisten, Ft. Lauderdale, FL

The Long-Range Planning Committee started out slowly this past year, with the Committee Chair being primarily involved in preparation for the 13th Patent Fellowship at the PTDL Office. We have, however, begun work on a couple of the issues given to us by this year's PTDLA Chair, Rob Williams:



#### 1) Preserving the patent indexes

I have begun to make contacts with staff at other federal agencies, primarily the Government Printing Office. Other initial target agencies will be the National Archives and Records Administration (NARA), U.S. Geological Survey (USGS), and the Bureau of the Census. Individuals from these agencies have expressed concerns about the long-term preservation of electronic information in a number of venues, but I haven't identified any PTO or federal program with a mandate to address this issue. I hope to develop some alliances over the next six to eight months.

#### 2) Multi-media training materials

The PTDL office is in the final editing stage of a short videotape on searching for patents at the PTDLs. After the tape is distributed to the PTDLs, we might consider making suggestions for additional materials to extend the film's coverage. The PTDL office is also working on arrangements with the Patent Academy to make their videotaped programs

and seminars available for a lending library that may be requested by the PTDLs.

#### 3) Affiliation with other professional organizations

Jennifer Paustenbaugh from Stillwater has been working on our affiliation with ALA for a number of years, and her news from the ALA Midwinter 1997 Conference suggests we are close to completion. The Long-Range Planning Committee has identified a short list of other professional organizations to approach with regard to affiliation, but no further actions have been initiated as of this time.

#### 4) Annual seminar agenda

Ray Dickinson (Big Rapids, MI) asked for suggestions for changes to the agenda of our annual training seminar. Some of the suggestions sent to him include:

1. Best way to search the Trademark Gazettes when updating a CASSIS search.
2. How to use the Classification Orders materials in general.
3. A more comprehensive *Index to the Manual of Classification*, with more cross references.
4. A practical session with the Trademark Office staff where they can answer questions.
5. Session with the Copyright Office to discuss developments in electronic publishing and the Internet.
6. More on the Patent Cooperation Treaty (PCT).
7. Minimum standards/guidance on content for a patent webpage.
8. Internet resources useful to PTDLs. How to access relevant sites quickly.

Some of these suggestions (nos. 4, 5 and 7) are being addressed in this year's conference; others (nos. 1, 2 and 6) we should request for next year when completing the training evaluations; and some (no. 8) we should be doing as a group over PTDLA-L, as the PTO is restricted in what private material they may endorse. We should ask for no. 3 during Tuesday's Open Forum (1997 Seminar). Additional suggestions include:

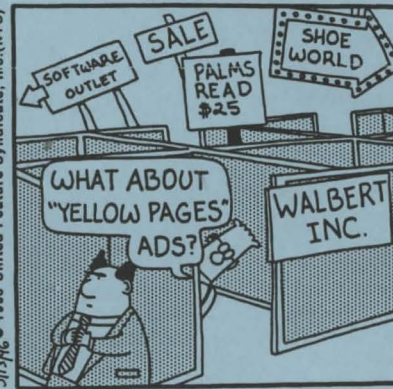
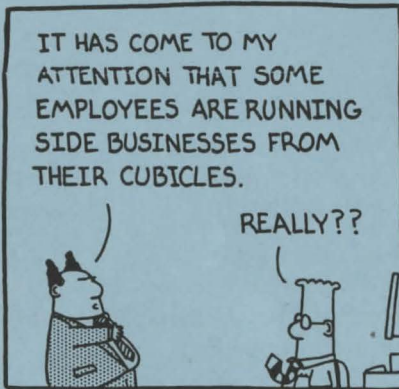
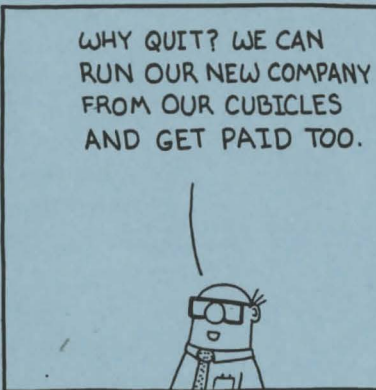
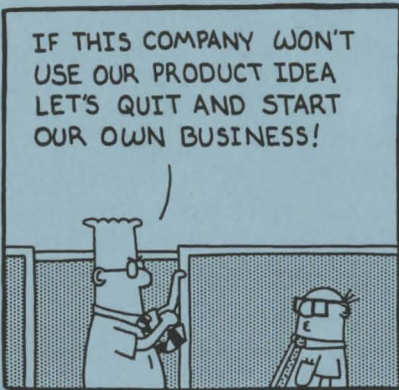
- + Sources for gif, jpeg and other images? PTO? Others?
- + A list of state offices that provide trademark registration for each state.

Finally, the PTDL Program is working on it's own strategic plan for the next five years, which should be ready for distribution at the March 1997 Training Seminar. I find this quite encouraging, and hope we will continue our own long-range planning for the next few years.

*-Submitted by David Morrison, Salt Lake City, UT, Chair, with additional contributions by Ray Dickinson, Big Rapids, MI*

A Little Comic Interlude...

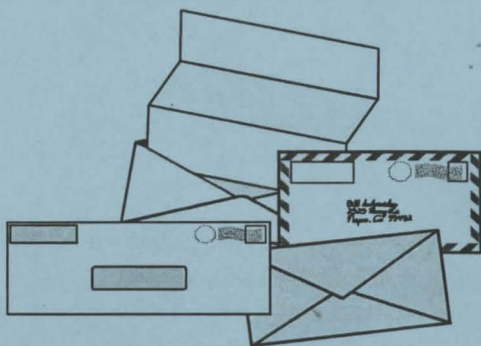
# DILBERT<sup>®</sup> by Scott Adams



To be continued...

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## News from the PTDLs



### Akron, Ohio

The Akron-Summit County Public Library's Patent and Trademark Center officially opened with an exciting three days of activity January 30, 31 and February 1, 1997. Patent and Trademark Depository Library Program staff, Mande Putnam, Carol Giles, and Jim Arshem, presented two days of patent and trademark seminars that were enthusiastically received. We had many favorable comments about the seminars, including those from several inventors who were at our doorstep the following Monday morning wanting to practice what they had learned at the seminar. Thanks to Mande, Carol, and Jim for great workshops!



Saturday evening the Patent and Trademark Center opened with a ribbon cutting and shower of bright balloons. A brief program featured remarks by Steven Hawk, Librarian-Director of the Akron-Summit County Public Library, Thomas Sawyer, Representative

from the 14<sup>th</sup> Congressional District of Ohio, and Richard Rubin, President of the Friends of the Akron-Summit County Public Library. Mande Putnam brought greetings from the Patent and Trademark Information Dissemination Organization. Also speaking was Todd Moorman of Derwent, vendor for our CD-ROM system. Delicious hors d'oeuvres and beverages were served throughout the evening. After the program, guest adjourned to play a round of miniature golf on the course which had been set up throughout the library. The golf game ended in our new library shop where elegant gifts as well as used and new books may be found. Ask Mande about her new library afghan. Everyone took home golf balls trademarked by a local company and featuring the ASCPL logo.

Not all time has been spent partying this last year. The Science and Technology Division staff members have worked very hard to learn the basics about patents and trademarks. Eileen Lefelhocz and Kay Clark, who attended last year's PTDL seminar with me, have, with the help of David Miley,

developed training tools and given training sessions for our staff, created handouts for the public, and organized our new collection. We have been very busy these last few weeks supplying full text patents, helping inventors begin patent searches, and fielding trademark questions. Although we have learned a lot this last year, with each new question we realize how much more we need to learn. We are grateful for the support of the PTDL office and are looking forward to the seminar in March.

*-Joyce McKnight*

### Albuquerque, New Mexico



The University of New Mexico Centennial Library (Albuquerque PTDL) saw a number of staff changes this year. We have a new director, Johann van Reenen, and several new reference staff. Dena Thomas, the PTDL Representative, was on sabbatical the first half of 1996 in Dublin, Ireland. She worked with librarians at Trinity College to develop the Trinity Library web site.

Fall 1996 meant a lot of staff training to get the new people up-to-speed with the fabulous world of patents and trademarks. Classes such as Intellectual Property Law, Government Documents, and a Chemistry Graduate Seminar were all taught with a Patents or Patents and Trademarks component.

At the beginning of the new year, we set up one of our patent search stations to include internet access, specifically to the USPTO database and to the IBM patent site. More choices will likely be added soon. In order to complement this new service, we are now offering classes on patent searching on internet databases.

*-Dena Thomas*

### Amherst, Massachusetts

Margo Crist assumed the Directorship of the University of Massachusetts/Amherst libraries in January 1997, succeeding Richard Talbot, who retired as Director in December 1996 after many years of service. Ms. Crist is well aware of the Patent and Trademark Depository Library Program from her earlier positions at the University of Michigan, where she was Assistant Director for Public Services, and the Boston Public Library. We welcome her to UMass/Amherst.

*-Eric Esau*

### Anchorage, Alaska

The past year has been a very busy and rewarding year for those of us at the Anchorage, Alaska PTDL. Planning for an August visit from USPTO staff began to take shape in April. Robert Williams, Depository Librarian, and

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Amanda Putnam, Librarian, OPTDLP, coordinated the visit and the training sessions with assistance from administrative staff from their respective offices.

Robert Williams was the keynote speaker for the 1996 Annual Membership Meeting of the Alaska Inventor's and Entrepreneurs. He also was an advisor for the Alaska Inventor's Association (AIA). The AIA sponsored a Young Inventors Contest for high school students. All winning entrants toured the patent and trademark depository and were presented with patent and trademark information packets provided by the OPTDLP.

August was the most active month for patent and trademark activities. Lou Falasco, Project Leader, Search and Information Resources Administration, Patent Classification Operations, Chemical - Electrical Group; Nancy Omelko, Staff Attorney for the Assistant Commissioner for Trademarks; Amanda Putnam, Librarian, Office of Patent and Trademark Depository Libraries; and Robert Williams, Business, Patents & Trademarks Librarian, Anchorage Municipal Libraries, presented programs at the Pacific Northwest Library Association /Alaska Library Association Joint Conference in Fairbanks August 17. They were assisted in these programs by Donna Hanson from the University of Idaho PTDL.

The scene shifted from Fairbanks to Anchorage where USPTO representatives were guests of honor at an August 18 reception that was cosponsored by the Alaska Inventors & Entrepreneurs and the Anchorage Municipal Libraries. The reception was hosted by John and Sandi Pursley. John is an inventor with several successful inventions and is the current president of the Alaska Inventors and Entrepreneurs Association.

Patent and trademark presentations on August 19 & 20 were open to both public and staff. Amanda Putnam also provided specialized training on USAPAT for the Anchorage Municipal Libraries staff. The USPTO staff were interviewed for *Sunday Edition*, a weekly radio program hosted by Robert Howk, Director of public radio station KSKA.



USPTO presenters received rave reviews from library staff and the general public. All presenters encouraged attendees to call the USPTO for assistance with patent and trademark questions which could not be answered by the PTDL. One attendee commented that, "You folks aren't the typical bureaucrats. You all seem to really care about helping people." Anchorage Municipal Librarian, Mary McGee, had special praise for Lou Falasco. She stated that, "For the first time I feel that I really understand the patenting process. You have presented things in such a way that the puzzle pieces really seem to fit." Everyone encouraged more frequent visits from the USPTO. staff.

Robert Williams has continued to meet with local inventors' groups and has also given a number of presentations to school children and teachers. His most recent activities include surfing the Internet to find the best patent sites, developing basic user guides and doing staff training for the uses of the new patent and trademark workstation. Generally speaking, the public and the staff have been impressed with the new workstation. We look forward to developing better and faster access to patent and trademark information.

*-Robert C. Williams*

### **Ann Arbor, Michigan**

The year 1996 certainly brought lots of changes for our library. After many years of anticipation and planning, our library finally moved into a brand new building with 250,000 sq. ft of space. The four-level building houses library collections of art, architecture, and engineering, interactive multimedia classrooms, design studios, advanced visualization and animation lab, virtual reality lab, video/performance and audio studios, and 3000 network connections, as well as 600 workstations all dispersed throughout the building. The CASSIS station and patent and trademark collections are located on the 2nd floor right next to the reference area. We are trying to set up CD-ROM servers for stand-alone CD-ROMs, including the CASSIS products, some time this year.

During the fall semester of 1996, we offered campus-wide workshops on a variety of topics, including popular computer software and library and Internet resources. Two of the workshops provided introductions to intellectual property including patents, trademarks, and copyrights. In November, Mr. Osamu Asake from the Japanese Patent Office visited our campus and presented a seminar on the JPO patent system. The seminar was very well received by librarians, students, and faculty.

We were very fortunate during the last fiscal year to be able to acquire microfilm backfiles of design patents (1872-1982) and reissue patents (1973-1982).

We have a constant stream of tour requests coming in from all walks of life: students, faculty, librarians, teachers, and business and industry groups. Of course, we make every

effort not to miss any opportunities to promote our PTDL missions!

All in all, it was a very busy and challenging year for us.

-Terry Lee

## Atlanta, Georgia



Atlanta 1996<sup>®</sup>

The Atlanta PTDL at Georgia Tech had an extraordinary year in 1996. Users were unable to visit the Library for a month and a half due to the extreme security measures necessary for our campus to serve as the Olympic Village for the Centennial Olympic Games. We enjoyed sharing coffee and space with the athletes, Bill Clinton, Arnold Schwarzenegger, and the world media, but it was a relief to finish with the daily routine of metal detectors, palm scanners, electronic sensing fences, and

armed guards.

We continue to have a high number (>2000) of patent and trademark searchers. While some are interested in searching via the web (trademarks are particularly desired), many still have no home PC and need the assistance available at our location. One very entertaining researcher pursued condom patents. He searched dedicatedly all the way back to 1790, and was interested in holders, dispensers, and related devices as well as the condoms themselves. He regaled us with stories of his favorites, and shared his extensive file of relevant newspaper articles. He was unusual in that he was not interested in inventing a condom himself—It was a hobby. He considered all his days of research to be well worth the anecdotes he could now relate.

An entrepreneur asked for expired patents. He planned to “re-patent” some important ones to make his fortune. Another customer is a retiree who comes in each week to search patents. He intersperses his requests with really bad jokes. Please, send us your jokes so we can defend ourselves—the cornier the better! We also have had a number of children in researching inventions. One wanted to see patents on time machines.

We have taken advantage of a number of outreach opportunities. In June, I moderated a session at the Annual Conference of the Special Libraries Association called *The World According to GATT: New Patent Laws and Their Effects on Searching*. Lawrence J. Goffney, Jr. did an outstanding job as the primary speaker. I also spoke to a group of paralegals concerning resources and services available at our PTDL. The conference, *Innovative Thinking*, was held in Atlanta in May. I presented to students of three Industrial Design classes who were designing improved remote control units, flashlights, electric screw drivers, etc. A class of library school students

from Atlanta University Center also came by to learn more about patent materials. One of our staff, Claire Swanson, attended a training session on trademark searching.

There have been several staff changes. Recently, Tanya Barber resigned—her baby is due in early May. Three new library assistants have been hired to fill vacancies. They are Julie Stubbs, Tamara Combs and Lydia Hastey.

Our new equipment arrived and was speedily installed. While there are numerous improvements associated with the enhanced equipment, there have been some problems as well. A most serious difficulty is the inability to print a 0 result in a trademark search. We have had trouble getting our debit card system to work properly with the printer, and the whole system has occasional problems with locking up, or giving false 0 results. The mouse has its advocates and detractors as well. Some people take to it right away. Others have real problems. We have had customers who painstakingly place the mouse properly, then “click” by making a lightning strike on the button as though the mouse might bite them. Inevitably, the mouse moves, the wrong thing is “clicked,” and the whole process has to be redone. Other customers have tried to pick the mouse up, thinking they would have more control that way, not realizing that the ball must have contact with a surface for the pointer to move across the screen. All in all, there will be a bit of a learning curve for some of our customers, but we believe progress is being made.

For the future, we are planning a Library-wide exhibit on patent models. We are also working on a patents and trademarks home page. We are looking forward to another eventful year!

-Mary-Frances Panettiere

## Auburn, Alabama

The fiscal climate at Auburn University, and at many institutions of higher education in the state of Alabama, is not good. The current Governor, Fob James, has pledged strong support for elementary school (K-12) education in the state in preference to higher education. As a result, funds are being cut from the university budget and being moved to elementary school programs. Auburn University, through program priority exercises, is cutting many important programs of instruction, research, and extension. Offering of retirement incentives to university faculty and staff, and freezing of positions that are vacated from those retirements is achieving the unstated goal of cutting the number of existing personnel. Fewer faculty per department, heavy teaching or work loads, and large classes are becoming all too common.

University faculty and staff face increasing work loads everyday. They are under-paid compared to their colleagues in similar disciplines at similar institutions in the same region. Auburn University Libraries is being level-funded, and because of price increases in journals and other library

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materials, cutting of journals and the book budget has been done annually for the past four years. This makes it very difficult to provide the high-level, quality information service to support students' assignments and the teaching, research, or extension efforts of our faculty and staff that they are accustomed to and need.



The University leadership is trying to address all of these concerns and challenges that the university is facing. The strong support of alumni during these difficult times provides some needed relief in some situations. How long this situation will continue to be tolerated by university faculty and staff, no one knows. A solution to this situation is urgently needed. Most agree that strong support for education in the state is needed, but it should be support of education at all levels, elementary through higher education. Most also agree that increasing taxes in the state is the solution to funding education and other programs. A strong leader, who has the courage to implement such solutions, is in everyone's dreams, at least in higher education!

The Auburn Spirit is alive and well at Auburn! This is an infectious optimistic attitude that Auburn people share to varying degrees! Despite the hardships and threats to our existence in higher education, the university is continuing to graduate students. Enrollment is high at 21,778 students. Faculty and staff are doing the best they can to continue to provide the same high level education as well as services to students and to the community, including elementary education.

As a Patent and Trademark Depository Library, we continue to serve our ever increasing numbers of clients that include local inventors, small businesses, students, and researchers at the university and around the region. It is gratifying to see more faculty start to include patent research in their instruction. Classes that often require patent searching currently include: programs in chemistry, chemical engineering, mechanical engineering, forestry, agricultural engineering, food sciences, agronomy and soils, history of science, and architectural design. Among our local inventors, we are observing an increasing tendency on their part to expect the PTDL to provide a full-fledged search for them. Our local inventors expect PTDL personnel to conduct the search for them, over the phone preferably, and also to supply assistance with the application process. The Sunnyvale Partnership model with the U.S. Patent and Trademark Office is badly needed here, and most likely at all PTDLs.

We held a state-wide Patent and Trademark Training workshop in November 1994 with the support and direction of Martha Sneed and her staff of the Office of the Patent and Trademark Depository Library Program. A direct outcome of this workshop has been a greater networking of all offices and individuals in the state that offer assistance to inventors and small businesses. The networking continues to involve

incubator centers, small business development centers, patent and trademark depository libraries, and inventor groups.



This workshop was instrumental in providing the motivation our local inventors needed to start networking as a group. An enthusiastic inventor group has formed called the Alabama Inventor Assistance Program, whose object is to provide direct support, consultations, and other forms of assistance that any inventor in the state or region needs in order to successfully protect and market their creative ideas. A project that the Alabama Inventor Assistance Program is working on is the Alabama Inventors Hall of Fame which will document and recognize all noteworthy inventors and their inventions throughout the state. The Auburn PTDL is working closely with the organizers of this project, assisting with patent searches.

During this period three new library faculty joined the Science and Technology Department of Auburn University Libraries as reference librarians: Ms. Marilyn Dunker, Mr. Andrew Wohrley, and Ms. Joan Shedivy. These, together with nine other employees in the Science and Technology Department, are the individuals responsible for offering patent and trademark searching services. Staff in the Government Publications, Microforms and Documents Departments, assist patent searchers to locate patents on microfilm.

Our PTDL staff from Auburn have actively participated in the provision of regional and state-wide patent and trademark workshops. The most active persons, all Science and Technology Reference Librarians, this year are Andrew Wohrley, Cindy Mitchell, and Mary Lou Dabbs. They have made presentations at patent and trademark seminars, as well as mounted exhibits that advertise the services of the Auburn PTDL.

In September 1996, we were lucky to hold an Automated Patent Searching Workshop for all interested faculty and staff of Auburn University Libraries. The training was offered by expert trainers from the Patent and Trademark Office. The training was offered at an opportune time when we were able to get several new employees in the Science and Technology Department trained at one time. The training was a great success, and it was great to have such help from the Patent and Trademark Office.

The expectations of our students, small businesses, inventors, and researchers are very high. Provision of new computer equipment at the PTDLs is a welcome move from the PTO that will hopefully result in improved and more efficient services. Provision of patent information on the Internet is also a step in the right direction. Patent searchers are excited about this possibility. We also receive requests for trademark information on the Internet. Lately, we have

received more requests for easier access to foreign patent databases.

-Ann Dodd for Claudine Jenda

### Austin, Texas

The McKinney Engineering Library (General Libraries) of the University of Texas at Austin is extremely proud to announce its new WEB based patent and trademark tutorials.



These tutorials were coded (html), written and designed by Nancy Green (reference assistant) with help from other staff. Our new tutorials will be used to provide better service to our remote users with Internet access and our in-house users. Both tutorials will be used to provide our in-house customers with high quality introductions and product-based

instruction hour after hour day after day. They will be especially useful when reference staff is busy or during the times we can not offer reference help. We will also be able to refer remote users to them.

Please give them a try and I think you'll see why I'm so proud of these beautiful tutorials.

<http://www.lib.utexas.edu/Libs/ENG/TTUT/ttut.html>

<http://www.lib.utexas.edu/Libs/ENG/PTUT/ptut.html>

Our second area of interest involves a very important and amusing display. We've used Pez® dispensers to demonstrate patents (quite a few on the mechanism). These same small candy dispensers also demonstrate trademarks galore, and the use of such copyrighted characters as Miss Piggy, Batman, and Snoopy. This display was a highlight of the College of Engineering's parents weekend. Students actually brought their parents to the library to see this "twisted," "cool," and "totally rad" display. Everybody wanted copies of our homemade Pez candy wallpaper.

-Susan Ardis

### Baton Rouge, Louisiana

Louisiana State University (LSU) PTDL staff have a regularly scheduled workshop for inventors and scientists on the first Saturday of each month from 11:00am to 3:00pm. The most recent one was attended by 20 individuals, some of whom traveled significant distances. From our experience, the patrons respond well to a detailed and thorough preparation before they use the tools.

In the workshop, we start by emphasizing both the importance and difficulty of conducting a thorough patent search. We cover all the major non-electronic tools and give

introductions to the US classification system, Internet, and CASSIS.

-Gad Engler

### Big Rapids, Michigan

In November 1996, Osamu Asaka and Neil Massong came to the Ferris State University campus after flying into Detroit. Mr. Asaka is a Patent Examiner in Japan and is on a six month internship with the PTO. Mr. Asaka (Sam) showed the PTDL librarian, Ray Dickinson, the intricacies of the Mimosa software needed to view the 127 CD-ROMs of the Unexamined Japanese Patent Applications that were previously delivered. In the evening, Sam assisted Mr. Dickinson in teaching a class of Product Design students on patent procedures. Sam gave a PowerPoint® presentation of the Japan Patent Office's procedures and something about its statistics. The class seemed to thoroughly enjoy hearing about a different way of doing things and asked a number of intelligent questions regarding patenting in both the U.S. and Japan.



Help: If anyone hears about a non-PTDL library wanting to get rid of OG's for patents for the years 1980-1987, please let me (Ray Dickinson) know. I will be happy to finance the shipment of the OG's to Big Rapids.

If anyone needs any USAPat CD's between sets 1996-25A and 1996-41C, let me (again, Ray Dickinson) know. The federal deposit library in Traverse City, Michigan has been receiving them because they do want some of the materials from PTO, but they can't use (they say) the CDs.

-Ray Dickinson

### Birmingham, Alabama

The Birmingham PTDL is proud to report that one of our favorite patrons, Mr. Lawrence Kesting, of Owens Cross Roads, AL, received a patent (#5,520,253) last Spring for his "Custom Assembled Equipment for Landscaping."

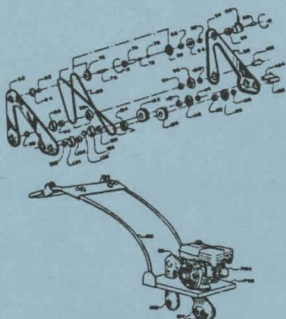
Mr. Kesting accomplished this feat by spending several months in our library searching the CASSIS system and reviewing reel after reel of patent microfilm. He prepared all of his application materials himself, including very detailed drawings of his invention. He says he avoided the assistance of a patent attorney by "religiously" following David Pressman's *Patent It Yourself*.

Another local "do-it-yourselfer," Mr. Wayne Powell, was recently profiled in an article in the *Birmingham News*. Also relying solely on the patent resources available in our library, Mr. Powell's patent for an improved claw hammer is currently pending.



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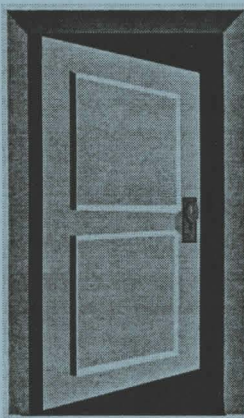
5,520,253  
 CUSTOM ASSEMBLED EQUIPMENT FOR  
 LANDSCAPING  
 Lawrence W. Kesting, Owens Cross Roads, Ala., assignor to  
 Technical and Craft Services, Inc., Big Cove, Ala.  
 Continuation-in-part of Ser. No. 338,275, Nov. 14, 1994, abandoned,  
 which is a continuation-in-part of Ser. No. 93,263, Jul.  
 16, 1993, abandoned. This application Apr. 10, 1995, Ser. No.  
 419,074  
 Int. Cl. A01R 33/00; B62D 51/04  
 U.S. Cl. 172-125 26 Claims



The Birmingham PTDL said good-bye to a valued staff member this year. Daniel Cusick left in August to pursue a graduate degree in Journalism at the University of Alabama. His replacement, Mary Beth Newbill, received her degree in History from Birmingham-Southern College and is currently enrolled in the Library Science program at the University of Alabama. She is a welcome addition to our staff.

-Danny Dorroh

**Boston, Massachusetts**



The Boston Public Library began Phase II of its renovation and restoration project this past summer. The Science Reference Department (a.k.a. the Patent and Trademark Depository Library) moved to the newly renovated Lower Level of the McKim Building (Research Library), down the hall from the Government Documents Department. We gained matching oak tables and captain's chairs, carpeting, air

conditioning, and kitchen facilities next door. We lost room in the reference area (but gained enough in a non-public work room to keep the collection the same), and of course, we have no windows. We check current weather conditions on the weather cams on the Internet before leaving for breaks or lunch.

We will be welcoming a new director to the BPL on March 10th. Dr. Bernard Margolis comes to us from the Pikes Peak County Library system in Colorado. We look forward to telling him about the PTDL system.

We continue to help about 10 to 15 patent patrons daily, and now, just about as many trademark patrons. There are still several nearby states who have no PTDL, so we do TM searches through Dialog for a fee when people cannot come in to use CASSIS.

There has been a glitch in our subscription agreement with Derwent, and we have not received any EP, PCT or GB patents on CD for 1996 or 1997. We refer customers to the PTO for copies, and we hope to fill the gap soon. We see a much smaller volume of use of even U.S. patents from local law firms - we have been told that many are buying their own CDs. Some of our professional searchers have even bought CASSIS on CD. Of course we field many queries about Internet access for patents and trademarks.

We were happy to host the dignitaries from USPTO who visited us this year. David is looking forward to seeing everyone at the conference in March.

-Marilyn McLean for the Science Reference staff

**Butte, Montana**

On June 26, 1996, Jean Bishop presented a one-day workshop in Fort Benton, Montana to inventors, consultants and librarians. The session was sponsored by the Bear Paw Development Small Business Development Center. Attractive folders from the PTDL head office were used to assemble the workbook and handouts used by each participant. People came from communities in the north-central part of the State.

A sturdy Russ Bassett CD lateral cabinet (56" x 43" x 18") has been purchased to file patents next to the new CASSIS search station. The Butte library also subscribes to three journals to supplement inventor's resources: *Dream Merchant*, *American Heritage of Invention and Technology* and *Technology and Culture*.

-Jean Bishop

**Casper, Wyoming**

Natrona County Public Library in Casper, Wyoming has hired Jim Nations as Community Programs specialist. He will, among other duties, serve as the patent and trademark specialist. Jim returns to Casper after serving as a public information specialist at the Jet Propulsion Lab in California and will attend the Training Conference in March. A priority project for Jim will be as liaison to Wyoming schools promoting inventive thinking.

Casper also hosted training sessions in patent classification and resources for librarians as part of the Wyoming Library Association annual conference in October. Mande Putnam, Carol Giles and Harold Smith were presenters.

-Lesley Boughton

**Clemson, South Carolina**

This has been a year of technological change at Cooper Library (Clemson University). Last August, just days before the fall semester started, we unveiled a new library system called "CUExplorer." This has forced us all to learn

Windows95, since our old system ran on dumb terminals. This, of course, was not a problem for the students—Many of them already knew Windows95. But for some of us with Macs on our desks, it has been interesting to say the least. But it did help to prepare us for the new CASSIS workstations! And let me express my joy at having the new equipment up and running! The searching is so much faster, and our loyal "regular customers" really appreciate the difference. Thanks to all who made this happen! Thanks also to the Louisville Public Library for a wonderful gift of bound *Official Gazettes*. This has added tremendously to our collection, and we are very grateful.

**3** We also began offering a regularly-scheduled class for basic patent searching. Billed as the "Third Thursday at 3," the class is held on the third Thursday of every month at 3:00, in the 3<sup>rd</sup> Level Classroom. The hope, obviously, is that folks will remember all those threes, and come to the class in droves. So far we have had good response, and it's been good practice for us, too. All of the Reference staff has been trained, and we all look forward to keeping up to date.

*-Jan Comfort*

### College Station, Texas

The year 1996 has been very busy at the College Station PTDL at Texas A&M University. Despite the fact that we have begun construction on an addition to the library, patrons continue to flock to use our patent and trademark resources.

We have held, in cooperation with the Brazos Valley Small Business Development Center, three regional workshops on "Accessing Intellectual Property" this year. All of these workshops have been advertised by the local media and have been well attended. As a result of the feedback from these workshops, the Small Business Development Center has made an overview session about Intellectual Property a regular part of their Small Business workshops. We have two more of these overview workshops coming up before the end of the year.

We continue to see increased use of our CASSIS CDs, USAPat compact discs, and APS Online services. As demand for intellectual property information increases, we have reorganized our Intellectual Property area to make it easier for the patrons to conduct their preliminary patent and trademark searches.

On November 8<sup>th</sup>, the College Station PTDL participated in the Texas A&M "Internet Awareness Week" as part of the library's new Science & Technology Group. We provided attendees with a select list of copyright, patent, and trademark WWW sites and demonstrated how each one worked.

Our goal for the coming year is to continue our awareness and training sessions for the different departments on campus. We look forward to another busy and challenging year here at College Station PTDL.

*-Brian Carpenter*

### Concord, New Hampshire

The patent and trademark collection located at the University of New Hampshire, Durham was relocated to the New Hampshire State Library in February of 1996, and on February 21, 1996, the State Library was designated as a Patent and Trademark Depository Library. The move was accomplished with only a few minor mishaps. The State Library received patent microfilm, microfilm cabinets, and boxes and boxes of unknown patent and trademark material. The Library also inherited a very old and worn out (from use) computer.

Immediately, the phone started to ring off the hook with inquiries about patent and trademark searching. Until we unpacked, organized and located working equipment, we could only take names and addresses with the promise to contact them when we were up and running. When we finally did open, we sent out over 150 notices that we had opened.



The perpetual shortage of funds (New Hampshire is known as a frugal state) prevented the purchase of computer and microfilm reader equipment. With a lot of help from the PTDLP (thank you Mande and Martha), we acquired a temporary computer for searching and did some juggling with film readers, and we were able to open in June. The patent searchers do have to share microfilm reader/printers with genealogists, but once they learned not to cross serious genealogists (not a pretty sight), everyone seems to be doing fine.

We were visited twice by the PTO. The first time by Mande Putnam in June and again by Mande and Wesley Gewehr, who were on a swing through New England. Mande came during a 90+ degree heat wave to do a training workshop for the Reference Librarians (on the second floor of a building with no air conditioning). It was an excellent presentation presenting an overview of patent and trademark searching. However, nothing can prepare one sufficiently for dealing with real inventors.

Our experiences, even in so short a time, have run the gamut from the super secretive to the enthusiastically

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talkative. The super secretive was an inventor who was sure that someone had been looking at his papers, left on a table while he went to the men's room, to steal his invention, and why, he wanted to know, didn't we have more security! The most enthusiastic inventor, by far, was interested in patenting an adult diaper with interesting modifications. She proceeded to pull a prototype out of her bag and explain in great detail, in the middle of a busy lobby, the benefits of her invention. Needless to say, the Reference Librarian has not quite recovered.

To finish the year, a Patent and Trademark site was added to the State's web site. The address for WEBSTER, the State's home page is <http://www.state.nh.us> and the address for the PTDL section of the State Library's page is <http://www.state.nh.us/nhsl/patents> Come visit our site!

-Diana Degen

### Dallas, Texas

Dallas Public Library.

Our new online system is up and running. We are still ironing out a wrinkle here and there, but then that's to be expected. We have also finally entered the world of the Internet. Nothing exemplifies this better (and the level of confidence and comfort the public places in the World Wide Web) than the patent searcher who came in soon after we came online determined to do his patent searching on the Internet in our library. We tried fruitlessly to convince him that he had even better computer-based resources here onsite at the library, but he wouldn't be swayed. Inventors can be a strong-minded lot. I guess that persistence is part of what makes them inventors. The more I think about it, though, it wasn't such an offbeat thing for him to do. It's no different than other kinds of Internet research performed in our library, and it is another point of access.

I got mixed reviews from our patrons when the PTO first brought up the 20 year file of searchable front page patent information on the Internet. Some liked it, some didn't. Now I have no hesitancy in referring patrons to this file. It is especially useful to our inventors who live far away and allows others to bring in applicable patents with classification numbers to jump start their search once they are here.

The components of our new CASSIS computer have begun arriving one by one. We're excited. The old Televideo 286 is still plugging slowly along, but it groans like a venerable old person every time it gets used. And it gets used a lot.

We do tours for students on occasion and there is one teacher who always has her kids write really nice thank you notes. In the most recent batch of letters one comment read, "I was wondering why all inventors could draw so good." Should I tell him it's because most have someone else do their drawing for them? Or let him keep his illusions of all those artistically gifted inventors?

-Johanna Johnson

### Detroit, Michigan



The Great Lakes Patent & Trademark Center (GLPTC) recently celebrated its first year of service as a partnership between the Detroit Public Library and U.S. Patent and Trademark Office (USPTO).

It's been a whirlwind of activity for GLPTC staff! Updating the reference collection, creating brochures and forms, and fine-tuning services and procedures have kept us very busy. Since our Grand Opening on November 8, 1995, we have answered over 35,000 reference questions. Most GLPTC researchers reside in Michigan, but we regularly receive requests for information from all over the United States and Canada. Our Document Delivery service has been growing rapidly. To date, we have filled over 3600 orders for U.S. patents, international patents and documents from the Certification Division at the USPTO.

Hoping to publicize the Center and its services, we've been involved in extensive outreach activities this past year. GLPTC has given presentations and tours to the Michigan Patent Law Association, Special Libraries Association, Government Documents Roundtable of Michigan, Inventors' Association of Metropolitan Detroit, Washtenaw County Bar Association, local intellectual property law firms, and classes from Wayne State University, Lawrence Technological University and the University of Michigan. GLPTC also contributes a monthly column to *Entrepreneur Network*, a publication distributed to inventors and entrepreneurs throughout Michigan and Ohio.

Lawrence Goffney, Jr., Deputy Assistant Secretary of Commerce and Deputy Commissioner for Patents and Trademarks, visited GLPTC in late October to meet with local patent attorneys. This February, we received a visit from Richard Leclerc of the Canadian Intellectual Property Office.

Last August, nearly 70 individuals attended a trademark seminar hosted by GLPTC. "*Trademarks: Basics and Beyond*" featured attorneys from the law firm of Harness, Dickey and Pierce who spoke on issues related to trademark registration.

The future looks promising! Use of the Automated Patent System (APS) has been steadily increasing. We've implemented free, basic training sessions for those who wish to search on-site immediately and have found that this promotes greater interest in the system. X-Search, an online database of federal trademark registrations and applications, arrived recently. This system has been installed as part of our partnership agreement with the PTO.

On a final note, if you're surfing the Internet, be sure to visit GLPTC's site on the World Wide Web at:

<http://www.detroit.lib.mi.us/glptc.htm>

The website contains comprehensive information about the Center's products and services, as well as links to PTDLs in Michigan and the PTO.

-Carla Reczek

### Fort Lauderdale, Florida

#### Library of the Year!



The Broward County Library was named the 1996 Gale Research Inc./Library Journal Library of the Year, a national honor of which we are all very proud. We earned this award primarily because of our library's many partnerships with local businesses, organizations, other government entities, etc. Through these partnerships we are

able to provide our patrons with information and services which otherwise could not be funded. For more information, please see *Library Journal*, June 15, 1996.

#### Reorganization

The Main Library is still in the midst of the major reorganization which was mentioned in last year's *Newsletter*. The year 1996 will be remembered as the year of the great shifting project as the former Government Documents Department transformed into the Business, Law, and Government (BLG) Department. Virtually every single library material on the floor now has a new resting place, not to mention all of the reference, business and legal sources which we brought up from the former Business, Science, and Technology floor! Furthermore, our Ready Reference collection has almost 900 titles!

As part of the reorganization, we have been joined by part of the former Business, Science, and Technology staff, and, together, as we learn from each other and help each other with unfamiliar questions, we work a very busy reference desk. And, although the proverbial dust is starting to settle here in BLG, the Reference and Information Services (RIS) Department is hard at work on a shifting project of their own.

#### 1996 Highlights

- A very successful and exciting Invent Broward 1996. Four hundred and sixty seven invention models from 31 Broward County area elementary schools were brought in for display at the Main Library, and over 400 people attended the Invent Broward reception.

- We are continuing to chip away at the gaps in our patent backfiles.

- Our staff participated in a full day of APS training.

- Our staff is very excited about the new CASSIS terminal we got on December 31<sup>st</sup>.

Overall, it's been a very busy, but very exciting year. We're all looking forward to a great 1996!

-Eileen Pernicone

### Grand Forks, North Dakota

University of North Dakota.



Greetings from the American Siberia! Our patent copy business has expanded because we got our own fax machine. Of course, we have plenty of patent searches that arrive by fax too.

Our recently filled remote storage area has more room available since our bulk mailing

of full length bound patents from 1964-65 to the Lubbock PTDL. Since the pre-1900 paper OGs are widely used by patrons, we are reluctant to relocate them to remote storage.

Jean presented her third annual session at Marketplace, a one-day workshop for agricultural and business managers. We're fortunate to receive so many new patrons from such a small investment of time.

We are presently gathering pasta related patents and trademarks in order to participate in the Grand Pasta Party on the Prairie during the weekend of August 22-23, 1997! Hooray for alimentary paste!

-Nancy Mulhern and Jean McCrowell

### Honolulu, Hawaii

The Honolulu PTDL at the Hawaii State Library has suffered the slings and arrows of outrageous fortune as part of the Hawaii State Public Library System's selection, acquisition, and processing outsourcing experiment which has so far resulted in a 90% cut in our standing order subscriptions and 100% cut in our book budget. The worse news is that this trend will probably continue for the duration of the contract which runs for another four years!

We managed to purchase two more years of U.S. Patents on microfilm as part of our twenty year backfile, but the vendor, Derwent North America, is phasing out the microfilm format in favor of CD-ROMs which represent storage and hardware problems for our library.

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Our new CASSIS workstation has been installed and is currently working well after corrective measures were applied using the update CD-ROM and direct dial-in access to the computer via modem. We are still working on a guide for using the CASSIS CD-ROMs in a Windows environment, deciphering icons, and discovering the keyboard commands.



To end on a happier note, the weather here in Hawaii is more temperate than most. It is sunny with a high of 80 and a low of 68.

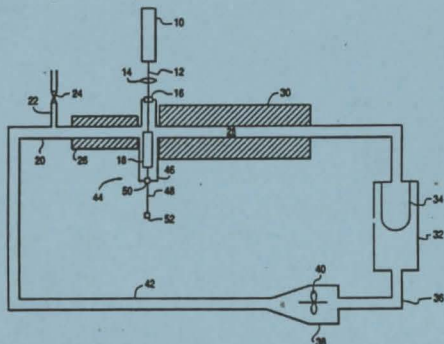
*-Jan Tawarahara*

**Houston, Texas**

Rice University.

In February 1996 for National Inventors Month, we put together a patent exhibit in six cabinets in the rotunda at the main entrance of the library. The exhibit included patents, books, and inventions by black inventors, Rice University patent holders, child inventors, and Houston inventors. Two of the most popular showcases featured patented games and toys and mouse-related patents. The mouse case was entitled "From Mousetrap to Mouse" and included the patent for the genetically altered mouse. Parts of the exhibit were filmed by a local TV news station.

A patent was also featured in an exhibit in October 1996 honoring Rice University Chemistry professors and Nobel prize winners Richard Smalley and Robert Curl. Professor Smalley received a patent for a "Process for Making Fullerenes By the Laser Evaporation of Carbon" (#5,300,203).



We also participated in the Young Inventors and Creators Program, and made several visits to an area elementary school to teach an introduction to intellectual property class to 2nd and 3rd graders and to judge inventions for an invention convention. If you ever doubt the effectiveness of trademarks, show some to children. I was amazed how many they could name and associate with products!

This fall we offered an intellectual property seminar at the U.S. General Store. The U.S. General Store for Small Business is a free of charge one stop center for small business and government information. It is a project by government agencies (federal, state and local) in coordination with the Houston Federal Executive Board and Vice President Gore's National Performance Review.

We continued teaching our popular (free) patent search training classes this year. Last fiscal year, we offered 43 classes which were attended by 432 participants. We also welcomed two new librarians to our staff. Doralyn Edwards joined us in June and became the Curriculum Specialist and Data Librarian. With primary responsibilities in the Center for Teaching and Learning, Doralyn also works part-time in our department. Joining us as Government Information Librarian in November 1996 was Esther Crawford. Esther had worked part-time in the department while going to graduate school and has done a great job revising guides, doing reference and collection development, working with electronic products and teaching the patent search class. She has quickly become an integral member of our department. (She is looking forward to coming to conference!)

In addition, in the summer of 1996 we welcomed a new Vice Provost and University Librarian, Dr. Charles Henry. His support and leadership have allowed us to plan for expansion of our services. This fall and winter we have been exploring what it would mean to be a partnership library. In the process we have formed an internal partnership between our PTDL and the library's document delivery service, R.i.C.E. There is enthusiasm on campus and in the business and intellectual property law community for us to enter into a partnership with the PTO. We are excited by the prospects of bringing a partnership to Houston!

Washington on the Bayou!?!

*-Amy Spare*

**Jackson, Mississippi**

Mississippi Library Commission (MLC).

During FY 1996, staff of the MLC PTDL responded to 1274 patent inquires and 522 trademark inquiries. We assisted 357 clients on-site, including 160 orientations to patent or trademark searching. Staff made presentations at seven seminars for inventors around the state which were sponsored by the Mississippi Small Business Development Center. At the seminars, inventors learn about types of intellectual property, patent searching, disclosure documents and provisional applications, marketing, funding, and sources of assistance.

An exhibit booth at the Mississippi Business Expo trade show provided us with increased exposure to the business community and resulted in a number of patent and trademark requests. A new brochure, a bookmark, information sheets on disclosure documents and provisional applications, and a

bibliography of the resource collection were printed and distributed to clients.

*-Tom Henderson*

### **Kansas City, Missouri**

Linda Hall Library.



We continued to use two CASSIS workstations quite heavily. I did a tour for about 10 members of a local patent law firm. I also did a patent searching session for a few members of the local inventors group using my favorite subject, Cat Toys, as a search example. The K-12

librarian continued to include a brief orientation to patents in many of her tours for student classes during the past year.

We continue to have a steady stream of walk-ins. Trademark searching seems as frequent as patent searching. We updated a series of library brochures including one for patents and trademarks which I will try to remember to bring to conference. We still can't get the library administration to approve allowing a second staff member to attend the annual conference, even though I try to impress on them how important and useful the training is that we receive during that week.

I am increasingly preoccupied with trying to figure out how to best integrate the USAPat CD-ROMs into our service as the end of the microfilm draws nearer.

*-Shannon Stipe*

### **Little Rock, Arkansas**

We made it through another year with our usual patent and trademark business at the Arkansas State Library. We are still convinced that the number of inventors using the library depends on the phase of the moon - the busiest times being either during the full moon or the new moon!!

We were very fortunate to have two USPTO representatives visit us this past year.

Neil Massong was here September 17 and 18 for APS Training. In addition to Mary and me, 4 other staff members participated; the Associate Director, Coordinator of Document Services, and the two other reference librarians, Ola and Mark. Neil did a great job and Ola and Mark were able to visit with and talk to Neil about other aspects of Patents and Trademarks.

Also in September, Arkansas State Library co-sponsored a workshop "Protecting Your Idea: Patents, Trademarks &

Copyrights." Mary was a speaker as was our other visitor from USPTO, Lou Falasco. Ola and Mark attended this workshop which was a new experience for both.

It is always a delight to have visitors from USPTO. It gives other staff members a chance they usually don't have to talk with "real" people from USPTO.

We are delighted with our new equipment, especially since we had problems with our Pioneer 18 CD-ROM Drive. It was installed last January and has been sent out for repairs at least 3 times this past year!

We are all looking forward to another year with increased usage in both patents and trademarks.

*-Deborah Hall*

### **Los Angeles, California**



During the past year, the Patent and Trademark Depository Library at Los Angeles Public Library has continued to grow and change. One of our happiest changes is that we are now on the Web ([www.lapl.org](http://www.lapl.org)). The Intellectual Property Resources site ([www.lapl.org/cenral/intellect](http://www.lapl.org/cenral/intellect)

.html) is maintained by Bob Timmerman.

Over the Labor Day weekend, staff participated in the annual Invention Convention held at the Pasadena Convention Center. Always an excellent outreach opportunity for us, this event introduces the PTDL's services to thousands of potential users and results in a steady stream of new clientele. Many attendees say that our exhibit is worth the price of admission to the trade show!

Other activities during the year included: 1) a visit from Doris Kahn of the OPTDLP who spent May 9-10 with us making presentations on trademarks and on forthcoming projects at the PTO; 2) two days of training on searching the Automated Patent System (APS), one for the public and one for the staff, presented by Patricia Young of the PTO in September; and 3) also in the autumn, Helen Haskell conducted an intellectual property presentation for ten visiting Chinese patent attorneys, graciously and patiently interpreted by their tour guide. In addition, there have been many presentations for visiting librarians, LAPL's new crop of docent volunteers, students, etc. Patent attorney and author, Robert Sperry, presented his seminar, "Protecting Your Invention from Concept to Cash" in November 1996 and has a future seminar scheduled for May 1997. Jacquelen Ruben made presentations about our PTDL services to Inventors Forum in Orange County and to library school

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students at UCLA. LAPL also participated in the Young Inventors and Creators Program, sponsored by the National Inventive Thinking Association.

A big event for us was the 1997 Washington and the West: U.S. Patent and Trademark Office Seminar, presented on January 30-31, 1997, by the Los Angeles Intellectual Property Law Association (LAIPLA), and co-sponsored by the Los Angeles PTDL. LAPL provided facilities for the two-day seminar and participated in its planning and implementation. Most of the programs were presented in the Central Library with luncheon programs at the Intercontinental Hotel. Approximately 150 people attended this outstanding seminar, originally inspired by a 1996 event organized and presented at the Sunnyvale PTDL. Commissioner of Patents and Trademarks Bruce Lehman gave an inspiring after-luncheon speech on the first day. (We were very disappointed that he couldn't visit our PTDL - but he promised he would the next time he comes to Los Angeles!) Mary Claire Sprott of Sc[IP], Sunnyvale, was a guest speaker, as were Billie Connor and Helen Haskell, and a tour of the PTDL was conducted by Helen Haskell, Bob Timmermann, and Jim Tarjan. The seminar was a great success, and the feedback about the Library has been excellent!

There have been various staff activities and changes during the year. Two new staff members were welcomed: Gayle Partlow and Juliette Chastang-Walker, both of them very promising and excited about learning new things. With regret, we said good-bye to Maria Gutierrez, our most proficient bilingual intellectual property staff person and super handouts creator, after ten years. She moved on to Automation Services, another growth opportunity. Billie Connor, Los Angeles PTDL Representative, mentored library school student Alicia Randolph, who has created an extensive annotated bibliography on African American inventors and scientists which will be up on our web page (and printed for distribution, eventually).

Billie attended the Special Libraries Association Conference in Boston in June, where she paid a visit to Marilyn McLean at Boston's PTDL, and while at the American Library Association Conference in New York in July, had the opportunity to see NYPL's new Science, Industry and Business Library (SIBL).

Due to Los Angeles City budget cuts in 1996/1997 reducing middle management positions and resulting in the reorganization of managerial responsibilities, Billie Connor is now Principal Librarian/Manager of Business/Economics and Science/Technology/Patents Departments (and is also responsible for management of the Los Angeles Department of Water and Power Library, supervised by Senior Librarian Joyce Purcell). Billie continues to be the PTDL Representative and is fully committed to top-notch intellectual property public service. She misses the annual training conferences and eagerly awaits Helen Haskell's return each year, loaded with new information and inspiration to pass on to the rest of the staff.

At present, the Los Angeles PTDL is: 1) re-evaluating its patents and trademarks equipment area layout and projecting equipment needs; 2) helping users to adapt to using copy-cards with the microform reader/printers; and 3) looking forward to the day when our library is equipped to use effectively our patent compact disc resources.

*-Billie Connor & Helen Haskell*

## **Louisville, Kentucky**

Louisville Free Public Library (LFPL) has added additional modular furniture to its exciting patent and trademark area and has added a separate PC for APS and USAPat, in addition to the new CASSIS PC. So, we have a total of 3 patent PCs in a newly-configured service area. These units mark use of the library's new library/debit card, LINCARD (i.e. Library Information Network Card) which facilitates print debiting. At some point, I hope to add a LINCARD box which will debit based upon time so as to simplify its debiting even more.

Thanks to Martha, Neil Massong provided much-needed remedial APS training for library staff in our new training lab here in May 1996. Since then, in-house APS policies and procedures have been codified and are in use.

Due to the CASSIS upgrade to Windows, plus the addition of APS and USAPat service, LFPL has updated its basic patent brochure, and has generated a new APS brochure and basic search procedure bookmark.

Ms. Rae Shepherd-Schlecter, formerly the Main Information Services' ILL librarian, is being introduced to patents and trademarks so she can assume responsibility for this area. Ms. Beverley Marmion, who some of you know from a prior conference, will leave patents so as to concentrate her efforts on our burgeoning Foundation Center collection/service.

The monthly Saturday no-pre-registration-needed patent workshops continue to be very successful, and Rae and I have begun to add introductory APS training to the mix. Lately, several middle school classes have desired patent workshops, too.

The library has also added a digital fax for use by the patent clerk. We are working on digitally entering the library's own fax form and will be able to use it with microform and cd formatted patent materials.

One of the most rewarding recent patents obtained through use of our collection was #5449401, ASPHALT PAVING USING FLY-ASH, issued to Mr. Herman Zuberer. This gentleman worked to obtain this patent under what would have been-to-most people very discouraging personal circumstances. It was very satisfying to see his persistence rewarded.

5,449,401  
**ASPHALT PAVING USING FLY-ASH**  
 Herman L. Zuberer, 7406 Lesane Dr., Louisville, Ky. 40214  
 Filed Sep. 6, 1994, Ser. No. 301,551  
 Int. Cl.<sup>6</sup> C09D 195/00

U.S. Cl. 106—284.02 2 Claims

1. A method of enhancing resistance to cracks and potholes in hot-mix asphalt comprising adding about 35 volume % fly ash to the aggregate which is added to the hot asphalt.

One of the interesting trademarks we worked on was for our own public radio stations; we had two. They formed a consortium with the single public radio station at the local university and wanted to trademark the name for the new consortium. Several names they suggested were taken already. Eventually, they settled upon PUBLIC RADIO PARTNERSHIP, which the City of Louisville's attorney's obtained for them. Unfortunately, once the trademark was applied for by the City, no one got back with the consortium. Since they are in our same Main Library building, they got with me, and I showed them where it had issued successfully. They were greatly relieved.

*-Charlie Brown*

### Madison, Wisconsin

The CASSIS Bibliographic, Classification, and Assist CDs and the Trademarks Registered and Pending CDs are now networked across ten workstations at the University of Wisconsin - Madison's Wendt Engineering Library. Seven of the computers are available to members of the public for patent/trademark searching, one is reserved for teaching purposes in our conference room, and two are in staff offices. The availability of the patents/trademarks databases in our offices has been especially helpful in answering telephone requests for patents/trademarks information.

When the UW campus library system moved to a Netscape interface for accessing its on-line catalog and databases, we began using the Windows interface for those CASSIS CD's mounted on the network. We have found most people adapt quickly to the Windows interface despite the very ...odd... icons. We've re-written search instructions (again!) and have drawn up a template to identify those pesky icons.

Bibliographic Instruction continues to loom large. In 1996, Amy Kindschi and Sarah Calcese, the patents/technical reports librarians, taught patents-related sessions for courses in the College of Engineering, School of Library and Information Science, and College of Agriculture and Life Science. A patents workshop open to the public was held in October. In addition to numerous phone calls and walk-in customers each day, we average 2-3 patent searching appointments per week.

We are pleased to finally have the new workstation from the Patent and Trademark Office. Because most of our search CDs are networked, we will probably use the new stations mostly for printing patents from USAPat.

We are making increasing use of the PTO's web page and bibliographic database, and the web-based databases provided by IBM and the Community of Science. We find that those who have Internet access can use these sites as a good starting point before undertaking the long journey to Madison for a more in-depth patent search. We continue to try to improve our own web site which can be found at the following URL: <http://www.wisc.edu/wendt/reso/patent/patent.html>

*-Sarah Calcese*

### Mayaguez, Puerto Rico



Making history, the University of Puerto Rico at Mayaguez successfully inaugurated its Patent & Trademark Depository Library on November 15, 1996 after months of planning and hard work. The short but impressive ceremony was attended by

about 100 guests including local inventors, federal, state and city officials and representatives from the various schools, divisions and departments of the University.

Speakers for the occasion were the President of the University Dr. Norman Maldonado, the Chancellor of the Mayaguez Campus Dr. Stuart Ramos, Assistant Commissioner of Trademarks Phil Hampton (representing Commissioner Bruce A. Lehman), Program Analyst Mary Gomez from the PTDL and Director of the General Library Prof. Iraida Padovani. Serving as MC was Prof. Franklyn Irizarry, librarian in charge of the PTDL, who organized and coordinated the event.

The keynote address was delivered by engineer, inventor, industrialist and resident entrepreneur Efrain Vassallo of Ponce. Mr. Vassallo has successfully manufactured and marketed more than 40 of his patented inventions throughout Puerto Rico, the United States, Canada and Latin America. In the late 1960s, with an initial capital of \$3,000, he started manufacturing patented PVC products. Today, Vassallo Industries and Vassallo Research and Development are a multi-million dollar sprawling industrial manufacturing complex near Ponce in southern Puerto Rico.

In addition to the inaugural ceremony, other concurrent activities were held throughout the General Library where the PTDL is located. On the third floor there was an exhibition of historic and contemporary patents of Puerto Rican inventors (some of the inventors and their inventions



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were present for the occasion); on the second floor, an exhibition of registered trademarks granted to Puerto Rican firms; in the first floor lobby, an exhibit of the resources available at the PTDL; and within the PTDL itself, a non-stop animated electronic show in Microsoft PowerPoint® showcasing the library, its resources and services, and the formal presentation of our homepage. It all culminated with a delicious buffet style lunch featuring roasted pork and baked turkey with all of the associated trimmings.

The UPR-Mayaguez PTDL was so designated by the PTO on March 15, 1995. Although officially inaugurated on November 13, 1996 as stated, the library has been providing the services assisting local inventors, scientists, the business community, students, faculty and the public at large for more than a year prior to its inauguration.

The Mayaguez PTDL is probably the only library in the network located in a predominantly Spanish-speaking setting and culture. Its staff is fully bilingual and it is stocked with literature in both English and Spanish. It is thus uniquely qualified to serve the Caribbean Basin and Latin American inventors, engineers, business people, and those who may be interested in patent and trademark research. ¡Bienvenidos!

*-Franklyn Irizarry*

### **Miami, Florida**

Miami-Dade Public Library.

The PTDL at Miami, FL began providing monthly patent lessons this summer as our primary source of patron education. The lesson plans were written by Bob Klein and John Shipley and, thus far, have been presented by them. This method has proven to be an efficient and effective method of assisting our patrons in searching the patent literature, providing maximum information while utilizing staff time most effectively. Our reference desk staff continues to provide as much assistance as possible to walk-in patent patrons within the constraints of our other duties. Each patent lesson, given on the first Tuesday of the month, lasts about two hours.

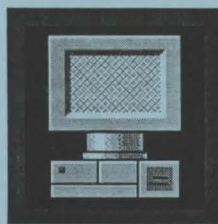
*-Robert Klein*

### **Milwaukee, Wisconsin**

Milwaukee Public Library.

The past year was a busy one: in addition to serving the steady stream of users, we were involved in Business Breakfasts and community outreach activities talking about patents and trademarks. We have developed public relation publications for both patent and trademark searching.

No longer having APS service as a free index reference tool has lessened our ability to answer many "quick reference" assistance questions (e.g., They only have an application number, and they want to know where their patent number is cross referenced in other patents, etc.)



This year there has been a major switch in the use of our CASSIS computers. Now we have more trademark information searchers than patent searchers. We are presently operating two CASSIS CD-ROM workstations and are hoping to have a third one in operation shortly. Users are generally pleased with the CASSIS trademarks database and will welcome all future enhancements.

On behalf of the entire Milwaukee Public staff, I would like to thank the staff of the U.S. Patent and Trademark Office for providing this CASSIS CD-ROM and APS electronic searching capability. The results are beneficial in many ways which cannot be adequately described by words. The end user objectives and goals of this CD-ROM project are met in all aspects. It is cost-effective, provides hands-on public access, and disseminates U.S. patent and trademark information by using the latest technology in microcomputers.

*-Ted Cebula*

### **Minneapolis, Minnesota**

Despite headline making nasty winter weather, we've soldiered along in the combined Technology & Science, Government Documents, Municipal Information, and Patents Division of Minneapolis Public Library. What a mouthful, it's Tec/Docs for short. The past year we've had the usual busy outreach calendar, doing patent presentations for inventor groups, as well as high school, college, and university classes. We also did twenty-six of our biweekly scheduled "How To Search Patents" lectures, some to groups as high as forty eager souls. A fun year; patent searchers are always among the best most attentive audiences.

*-Thomas Smisek*

### **Morgantown, West Virginia**

West Virginia University.

While we have a steady flow of on-campus users, some of our inventors travel up to eight hours round-trip to use the databases. Some individuals are doing preliminary searching on the Internet before coming to the library. Last May, our Database Services Librarian and I gave a presentation on patent searching on the World Wide Web to the West Virginia Network Users Conference. Response was enthusiastic. Overall, we have seen a steady increase in traffic at our PTDL, although advertisement has been primarily word of mouth and referrals from the PTO. We hope soon to be APS subscribers.

*-Natalie Rutledge*

## Moscow, Idaho

1996 saw some changes in the operations of the Patent and Trademark Depository at the University of Idaho. We are doing many more trademark searches than in the past, and more members of the Library staff are involved in this portion of the service to the community and the state.

The year culminated with the delivery of the new CASSIS workstation. We are currently operating with both of the CASSIS workstations in use. We are keeping the current discs on the new station and the next most recent set on the older station. This arrangement allows for double access when needed. We expect to continue this dual access as long as the older machine still works.

We are pleased to report that the users are very happy with the increased speed of response and the addition of the laser printer. The addition of the laser printer has caused a slight change in procedures. We charge for printing done on the laser printers that are connected to our general purpose CD-ROM workstations where we have the USAPat discs installed for public use. In order to maintain equity between the Library units and the CASSIS workstation, we are now charging for printing done on the CASSIS workstations. We install the USAPat cumulative index on both the CASSIS workstation and on the two general purpose workstations that are connected to laser printers. This also allows dual access points.

Like many other PTDLs, the University of Idaho is also a regional Government Printing Office (GPO) depository library. This means that we are receiving two sets of the USAPat discs. We are keeping one set available for public use and the other is stored in the government documents closed stack area. We will be installing shelving near the CASSIS work station in our Patent Reference area for the public access set of discs. We feel that this will allow for better access by the public and will also decrease the work load for the staff at the Library Reserve Desk where they have been stored.

We seem to have an annual appointment to work with the Idaho Small Business Development Centers to participate in their "Inventors and Entrepreneurs Fair" in different regions of the state. We present information related to patents and trademarks, show them how to identify appropriate patent classes and subclasses, and when possible we provide them with a patent listing from CASSIS. The local groups arrange for space and hardware, we provide the staff and resources. This is always an interesting weekend. The inventors that we work with are almost always independent inventors who have interesting ideas for new products. It also allows the University a chance to make contact with people and organizations in other parts of the state.

-Donna M. Hanson

## Newark, New Jersey



The Newark Public Library reopened on January 21, 1997 after a two week move of materials and equipment to consolidate reference areas. The Patent and Trademark Depository Library is located on the third floor in the

Business, Science, and Technology Center. Eight librarians are available to assist researchers. New shelving allows access to open stacks for the *Official Gazettes*, indexes, and patent microfilm reels. Additional backfiles of design patents were purchased with a MURL (Major Urban Research Libraries) grant. Our new workstation from the PTO arrived shortly after the reopening and complements other new equipment.

The most popular classes for trademark searchers were: entertainment, record companies, clothing, and increasingly Internet services. We assisted searchers interested in patents for wheelchair ramps, catalytic converters, lottery devices, and electroplating processes, among others. One inventor worked on improvements to his earlier patent for cellular phone holders.

Researchers come from throughout New Jersey as well as Eastern Pennsylvania and New York City. Telephone calls and patron visits from Connecticut have increased since the New Haven PTDL closed.

Our PTDL web page is located at  
[www.npl.org/aboutnpl/division/sciences/ptdl.html](http://www.npl.org/aboutnpl/division/sciences/ptdl.html)

-Heidi Lynn Cramer

## Orono, Maine

University of Maine.

The PTDL had booths at the Governor's Annual Economic Development Conference, Oct. 15 and the Maine Women Business Owners Annual Conference and Exhibition, Oct. 23. Both conferences were attended by Gov. King, state officials, business leaders and entrepreneurs.

The Patent and Trademark Depository was featured in a Channel 5 (CBS-WABI Bangor) news report broadcast on December 24, 1996. The report included interviews with myself and a Maine entrepreneur who had learned too late that his trademark was registered by another company.

The PTDL was also written up in the 1/10/97 issue of *The Weekly*, a Bangor-area community and current events newspaper.

-Michael White

## Philadelphia, Pennsylvania

The Free Library of Philadelphia.

The past year at the Philadelphia PTDL has been BAU - Business As Usual; sort of. As busy as it has been for patent information, trademarks frequently surpass patent questions. There are times I think PTDL should be changed to TPDL. It makes one ask the question, why does the full moon bring in a larger number of suspicious looking characters wanting to "protect my group name?"

Seriously, while more than 25,000 people availed themselves of Philadelphia's patent and trademark services, the final statistics for FY96 reflect a growing dependence on the Internet and other online systems. A new phenomenon seems to be occurring. Patrons are coming to us *after* the fact, with rejection notices in hand, stating that they had done their search on the Internet. This presents a real challenge on how to sell the public on the "idea that not only can they "Turn to Us" - (Free Library Motto), but they need to turn to us.

In August, Philadelphia was honored to play host to Martha Sneed and Wes Gewehr as they spent the day meeting with new administrative officials at the Library. They did an excellent job making the depository program sound like the greatest thing since sliced bread. It is interesting to note that every time Philadelphia has officials visit from the PTO, regardless of the occasion, it rains. Martha and Wes were not exempt, for they arrived and departed in semi-hurricane weather.

During the summer and fall, numerous workshops on patent and trademark searching were held with an overall attendance of 150 people. Every effort is made to keep the sessions informal so patrons will feel comfortable. Therefore, workshops are limited to 10-15 people. In Philadelphia, Saturday morning seems to be the most popular time, although other times are offered.



The American Society of Inventors continues to meet 2-3 times a year at the Free Library and usually has a good response to a variety of topics. The most interesting program was an inventor

who defended his patent all the way to the Supreme Court. His case was heard in January 1996 during the famous blizzard; the United States Army was responsible for getting the Justices to the Supreme Court.

A good portion of the year was spent on getting a "Friends" of the Patent Collection established. There have been many policies to work out with both the Library Administration and the Director of the Friends of the Free

Library. After much haggling, the term "Associate" was finally chosen. It only took two months to work out the amount of dues and how money would be handled. Hopefully, by this time next year, the "Associates of the Patent Collection" will be organized and operational.

*-Betsy Lowther*

## Piscataway, New Jersey

Library of Science & Medicine at Rutgers University.



Since the spring of 1996, the Library of Science and Medicine has incorporated patent training workshops into the Rutgers system-wide BI training program. We offered 3 hour sessions for each class. Faculty members, students and local inventors were invited to attend. In addition, we have now included information about patents in online training sessions for engineering honor students and engineering design classes. The success of this initiative has encouraged teaching faculty in other departments to include library sessions for their classes as well.

Connie Wu and other librarians have also worked with the Rutgers Office of Corporate Liaison and Technology Transfer to conduct primary patent searches in support of faculty members' new inventions.

Construction of new public reference areas for the Library of Science and Medicine, begun last fall, will be complete this spring. The two pentium PC patent workstations and microforms and CD-ROM collections will move to a cheery new carpeted area on the first floor, just steps away from the reference desk. Two microfilm reader/printers and laser jet printing from both workstations will also be available. Staff are quite proud that service to our collections has continued uninterrupted throughout the extensive renovations to the library building.

The library purchased additional patent microfilm of utility patents back to 1964, and will have a new film cabinet to put it in when the collection moves to the first floor this spring.

*-Ellen Calhoun*

## Raleigh, North Carolina

North Carolina State University.

The biggest news is that the entire patent search area at the D. H. Hill Library at NCSU has been moved from the second floor of the east wing to the main floor. As a result of the merger of the Documents Department and the Reference Department into the Research and Information Services

Department, all assistance for patent and trademark information is now provided from one service point. The merged service began in December 1996. Since it was known for some time that this would be happening, numerous (9-12) training sessions were held for staff. The training included an introduction to patent searching, an introduction to trademark searching, and a session on using APS.

Since the D. H. Hill Library has been a 24 hour library since last fall, this meant training many contract librarians and graduate student assistants who help staff the desk. Because of the new extended service hours, people are able to do patent and trademark searching until at least midnight Sunday - Thursday. The CASSIS CD-ROM workstation is never shut down.

Trademark searching continues to be popular. From July 1996 - December 1996, we received more than 300 requests for trademark searches. Special in-depth trademark training was provided to late night staff who conduct trademark searches during less busy hours.

In addition to the training for the staff, Jean Porter the PTDL representative, has developed an "Exploring the Internet" class on intellectual property. In addition to identifying valuable websites related to intellectual property, some instruction is given for searching the USPTO Patent Database. This session was given five times last year.

Each semester several introduction to patent searching seminars are delivered upon request of the faculty. This spring instruction was provided to a product design class from the School of Design and to an intellectual property class taught by a patent attorney through the Biological and Agricultural Engineering Department.

In August, one of our patent users was granted a patent for a "Flexible Helmet". Richard March is the proud owner of patent 5,544,367. The unique thing about this patent was that it was an entirely pro se application. He has told us that his examiner said that it was one of the best written applications the examiner had seen from ANYONE, patent attorneys included! Mr. March spent many days researching the prior art and referring to the *Manual of Patent Examining Procedure*. With assistance from the PTDLP, we provided him with a copy of the Official Gazette in which his patent appeared. Mr. March is now searching for a manufacturer for his helmet, as both the bicycle industry and the military are very interested in his product. Here at the NCSU Libraries, we are very pleased that we were able to provide the resources to support Mr. March's application and assist in a small way.

5,544,367

FLEXIBLE HELMET

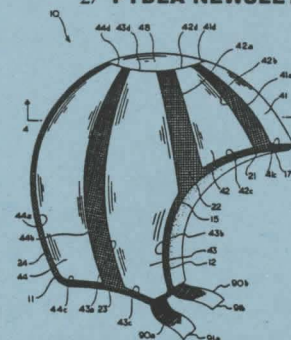
Richard W. March, II, P.O. Box 264, Franklinton, N.C. 27525

Filed Sep. 1, 1994, Ser. No. 299,532

Int. Cl.<sup>6</sup> A42B 3/00

U.S. Cl. 2-410

12 Claims



-Jean Porter

### Rapid City, South Dakota

The Devereaux Library at the South Dakota School of Mines & Technology in Rapid City, South Dakota was without a formal PTDL representative for the first half of 1996. In July, Laura Jacobs joined the library staff and became the representative to the PTDL program. Laura is Public Services Librarian, and is in charge of Reference Services and Special Collections, which includes the Archives as well as the PTDL.

Laura is excited about providing access to patents and trademarks to the people in her region. She is continuing Colleen Coble's goal of acquiring a back file of *Gazettes*, and hopes to begin speaking to local small business and inventors groups after the Conference in March.

-Laura Jacobs

### Sacramento, California

Patent and trademark business continues as usual at the California State Library in Sacramento. However, we are in the midst of the planning and bidding stages of a major seismic retrofit of the Library-Courts Building. This building contains many of the State Library's public service units, including the Government Publications Section, home of the PTDLP services and collections.



Government Publications will be moving to a temporary site, away from downtown Sacramento, in November 1997. We are tentatively scheduled to return downtown in January 2000, so the temporary site will be our home for over two years. During that time we expect to offer a full array of services, since all of the section's collections, furniture/equipment, and staff will be located at the temporary facility. We will keep you posted regarding new phone numbers, closing and opening dates, etc.

-Tom Andersen

### St. Louis, Missouri

St. Louis Public Library.

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In May, I made a presentation of patent and trademark information available at the library to a class on Intellectual Property at Washington University. Later on, they visited the collection to do some hands-on searching.

The staff of the department, as well as our patrons, missed the expertise of our colleague, Carol Giles, while she served her fellowship at the PTDLP Office in Arlington, Virginia this past year. We look forward to her return, equipped with the training and contacts gained while at the PTDLP and with new ideas learned from other depositories around the country.

January saw the installation of our new CASSIS workstation. USAPat is on that station and is attracting attention as our patrons find that they can access recent patent images with it. Also, both CASSIS workstations are now housed in the main department location which keeps the staff nearby in case assistance is needed.

During the year we welcomed visits from Lou Falasco and Mary Gomez from the PTO and the PTDLP, respectively. It was a pleasure to visit with them and exchange information. It helps bring us all a little closer together.

-Don Allen

### **Salt Lake City, Utah**

The Patent and Trademark Depository Library in Salt Lake City is located at the University of Utah in the Marriott Library. This past fall a new addition to the Marriott Library was completed and dedicated. The expansion adds 278,000 sq. ft., containing 32.7 miles of shelving, to our existing library facility. It is a beautiful and much needed addition, and has attracted the attention of our community users, many of whom are patent and trademark researchers.

Our students, faculty and community users have been well served for many years by our Patents and Trademarks Librarian, David Morrison, who is participating in a fellowship program this year at the Patent and Trademark Office. Dave's expertise in the area of intellectual property rights is a valuable resource for the entire spectrum of our research community. We miss him. Hurry back, Dave. Filling in for Dave, until he returns, is Jan Robertson, a former government documents librarian from Brigham Young University. Jan enjoys the challenges and rewards of assisting patrons in the use of patent and trademark resources.

We were fortunate this year to receive a new work station, complete with laser jet printer, for use with the CASSIS disks. It's been fun teaching our "regulars" how to use the mouse and windows format. Patent people seem to be pretty adventurous types, so they've been willing to work with the new format after their initial reaction of surprise. After some staff training, especially with the icon functions, we were "back in business".

A professor on campus who teaches a course on creative problem solving asks his students to research their ideas for

inventions and existing patents using the CASSIS disks. This has provided our staff with the opportunity to instruct a very different type of patent researcher. Maybe we've been able to inspire some budding inventors, too.

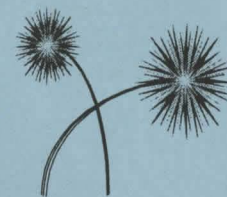
This past fall the Marriott Library Government Documents Division staff was honored to serve as host to the Depository Library Council's annual meeting which was held in Salt Lake City. In addition to their meetings and presentations, attendees were treated to a reception and tour at the Marriott Library.

-Jan Robertson

### **San Francisco, California**

It's been a tumultuous year here at San Francisco Public. In spite of it all, we have accomplished a great deal.

The new Brooks-Walker Patent and Trademark Center is a large, beautiful wood-paneled corner room. It has two inset, wall bookcases, large view windows, comfy chairs, and three spacious work tables.



I am happy to report that we are finally able to offer all the services and equipment we advertise. The collection contains a complete set of full-text patents from 1963 to the present in either CD or microfilm format. We have four CASSIS work stations and one work station with a laser printer dedicated to viewing and printing full-text patents. We have a printed run of the *Official Gazette* from 1872 to the present and patent indexes back to the mid-nineteenth century. We also have a small but very current selection of self-help reference materials focused on the needs of the independent inventor/entrepreneur.

In early December, we held a very successful day-long seminar on patent and trademark concepts and procedures. It was taught by Lou Falasco, Mande Putnam, and Chris Pedersen of the Patent and Trademark Office in DC. About seventy-five people showed up (I would have been happy with twenty). They all expressed a great deal of enthusiasm and asked lots of questions.

The seminar generated a great deal of interest in the Center, and we are now suffering the pangs and torments of success. We are very limited in staff, and the many patrons have lots and lots of questions that require time-consuming mediation. Is anybody else in this situation and if so, I'd be interested in hearing about the strategies you've come up with. We are trying short handouts, long handouts. We are trying to staff the room a few hours a week so people don't have to keep running back and forth to the reference desk. BUT, what they really want is for someone to sit down and do the whole search process for them. What do the rest of you do?

Anyway - we've been cursed/blessed with interesting times here at San Francisco Public. I hope you have all fared well.

I will not be able to attend the conference this year. Due to circumstances beyond my control, I am forced to miss it. But I know it will be fun and you'll definitely be seeing me next year.

See you all in '98!

-Art Cheroske

## Seattle, Washington



Another busy year passes at the Seattle PTDL at the University of Washington Engineering Library. I'm fond of this coffee cup graphic, so I am using it again this year (Editor's prerogative! ☺)

Chandra Heller, temporary librarian, has been a life-saver: maintaining our patent and trademark handouts, CASSIS guides, and PTDL section of our WWW site. Her list of Selected Patent Information Available via the Internet is very popular and is a valuable referral tool. This handout is accessible on our site at <http://weber.u.washington.edu/~englib/ptdl/>. The demand for Internet/WWW accessible intellectual property information and (free) databases is growing rapidly. The patent and trademark section of our WWW site is one of the most visited points in the University of Washington Libraries WWW realm. We also receive many intellectual property questions via e-mail.

I am continuing to teach an "Introduction to Patents & Patent Searching" class as part of the regular group of Engineering Library instruction sessions. We offer 2 such drop-in classes a quarter in our electronic Engineering Library Instruction Center, with both on-campus and off-campus researchers attending. We integrate patent and trademark information into as many instruction sessions as possible. Charles Lord, Head of the UW Engineering Library, is teaching a course in the Library School this quarter, "Information Access in Science & Technology", for which I taught one class session on patent information and the PTDL program. I also introduced an industrial design class from Western Washington University to the patent research area.

The Engineering Library also participated in the 1996 Engineering Open House sponsored by the College of Engineering. This event focuses on K-12 students and their teachers and parents, as well as alumni. We featured an exhibit on patents and trademarks, showcasing the many patents and trademarks evident on the breakfast table each day.

Educating other librarians in the UW Libraries system about the PTDL collection and services remains a priority. I attended two meetings of Public Services Administrators and Humanities/Social Science Librarians to present an

introduction to the resources of the PTDL and to outline future plans and concerns.

At this time I want to extend my sincere thanks again to Mike White of the Orono, ME PTDL, Martha Sneed of the PTDL Office, and Lawrence Goffney, Jr., Deputy Assistant Secretary of Commerce and Deputy Commissioner of Patents & Trademarks for participating in the Engineering Libraries Division Program at the 1996 American Society for Engineering Education Annual Conference. All three graciously agreed to speak during the session that I moderated, *Patent Information in a Changing World*. This conference was held in June, and the session took place on the day after a tornado touched down in Virginia, causing power and traffic problems. I received many positive comments about this successful session, which wouldn't have been possible without my intrepid speakers. The PTDL Program, the PTO, and my fellow PTDL representatives were very supportive to me during this, my first attempt at arranging and moderating a conference session. Thanks also to Carol Giles for serving as "official transparency/slide turner."

Our new CASSIS workstation is a hit with the patrons. We hope to have USAPat available as soon as a fee structure/payment system is in place. Speaking of fees...our fee-based research service, *Research Express*, is proving to be an indispensable alternative for patent and trademark searchers who want someone to do some of the preliminary legwork for them, especially if they are located outside of Seattle. We are also encouraged by the UW Libraries new Development Officer, who would like to find donors to the Patent & Trademark Research Area of our library.

Finally, I have agreed to become Assistant Head of the Engineering Library. I will remain Patent & Trademark Depository Library Representative.

-Christina Byrne

## Springfield, Illinois

Illinois State Library.

We had a sort of trial run this year using schools which had actively promoted our State Library's Family Reading Night. As a filtering tool, it helped us design our own "Creative Kids" contest. Good ol' PTDL came through and helped us round up some jazzy T-shirts from the PTO museum for the top three winners. I understand that two of the schools in northern Illinois had a special assembly to honor the participants. Each participant also got a certificate from the Illinois Secretary of State. We are working on extending this program beyond test sites for 1998.

Locally, we worked with the Springfield Urban League in providing a lot of back-up materials for African American History Month. It brought us good visibility on local TV and mention elsewhere. The identification and copying of

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appropriate patents was very interesting and as instructive for us as for the students.

During the last three months, I have had 6 ecstatic "former" patrons visit waving copies of their patents. The big companies whose requests we customarily fill and respond to are not the fun that these folks are.

We have been engaged in working with the IL DOT and the Cumberland County (IL) Highway Department in a really interesting project. The highway department is reconstructing a covered bridge on an Illinois section of the National Trail. It will be a 1830s design in a "pretend" way. The span is now longer and the "wooden" bridge has to be constructed to hold semis. The original bridge was based on 1830s period patents issued to a Lt. Samuel Long of the Army Corps of Engineers. Bless Jeanne Oliver for pushing so hard for as COMPLETE a backfile as possible.

We've been moving again! Our USAPat products are housed in 5 100 disc jukeboxes available on a series of terminals in close proximity to the CASSIS equipment. With a couple of licenses, we will be able to search trademarks independently of patents. It is really spiffy to be able to pull up a whole series of needed materials that are consistent and readily available to all our patrons. The move provided a "real" computer work area and a few more sections of book housing as well as better use of the space.

Our collectors are still some of the most interesting people around. Mr. Johnson, with 350 motorboat motors, is the current winner. He tells me he has purchased the house next door to his home because it's "easier to keep them motors in top shape when they're dry and warm."

*-Jane Running*

### **Stillwater, Oklahoma**

Oklahoma State University.

After several weeks of chaos caused by illness and job changes during the summer, we are now fully staffed, and all is running smoothly again. Our two new employees are Linda Leising, Senior Library Assistant, and Holli Seery, Library Assistant. Both come to us with previous library experience and have quickly become familiar with the major print and computerized patent and trademark searching tools, and they have helped to improve the overall performance of our organization.

During September, Neil Massong, Technical Information Specialist from the Patent and Trademark Office, conducted an APS training course for the PTDL faculty and staff. His presentation broadened our outlook and understanding of the Automated Patent System Text Search.

In October, we participated in the National Innovation Workshop for the Central Region: "Making Invention Pay." We had the opportunity to answer many questions and to

demonstrate the capabilities of our CASSIS CD-ROM search system.

Several lectures on intellectual property and patent searching have been given to engineering classes on the OSU campus. We look forward to giving these presentations as they are followed by a great increase in patent searching by students.

In recent weeks, we have sent a letter of introduction and our PTDL brochure to every public and academic library in the state of Oklahoma.

*-Billie Curry*

### **Sunnyvale, California**

#### **SCI<sup>3</sup> YEAR IN REVIEW**

It has been a whirlwind year at SCI<sup>3</sup> - the Sunnyvale Center for Innovation, Invention and Ideas. Our newest addition is X-search which allows us to search federal trademarks along with images. With the assistance of the Patent Academy, we have developed a videoconference seminar series covering such topics as Examination Guidelines for Computer Related Inventions, the Patent Cooperation Treaty, and Recent Patent Practice and Procedure Changes. This series has been highly praised by West Coast practitioners. We also held a successful two-day conference on trademarks last October.

We have two new staff members - staff office assistant, Mari Collazo and librarian, Laura Renshaw. We continue to deliver US and foreign patents, file wrappers and other assorted documents. Our search service has grown and APS text and image use has remained steady. We have started receiving calls from all over the nation and a few from abroad because of our website: [www.sci3.com](http://www.sci3.com)

The only amusing weather story we have is that despite being called Sunnyvale, every time we have visitors from the USPTO, it pours down!

*-Janet Berkeley and Laura Renshaw*

### **Tempe, Arizona**

The Tempe, AZ PTDL at Arizona State University received a generous donation from Motorola Corporation in December 1996 which will allow Arizona State University Libraries to continue to offer access to the Automated Patent System (APS) for 1997.

PTDL representatives Tom Turner and Diana Pfaff mounted an exhibit entitled "Reinventing the American Home: U.S. Patents, Past and Present" which ran from January to March 1997 in the Noble Science and Engineering Library. The exhibit highlighted famous early patents for the household as well as promising or unusual patents from the 1990's.

*-Tom Turner*

## Toledo, Ohio

Toledo/Lucas County Public Library.

The Patent and Trademark collection kept T-LCPL very busy in 1996, as we further adapt to our role as the Detroit Public Library Great Lakes Patent and Trademark Center's "Gateway to Ohio" satellite. A fax machine which was part of our partnership agreement was activated in January. We have used it regularly to obtain copies of patents from DPL that are not available in our collection, both for patrons and for in-house use. The PTO also ordered impressive furniture for our new patent center, and it arrived in late December.

USAPat has been actively used this year. We've provided many patrons with copies of the latest patents by using this CD-ROM product. Hopes for a public APS terminal remain unfulfilled, however, as numerous modem problems have plagued us. We have searched APS some at the reference desk, but a functioning public terminal will greatly increase its use.

On November 7, we hosted Mr. Osamu "Sam" Asaka, an examiner from the JPO. He toured T-LCPL and its patent collection and spoke at a Toledo Patent Law Association meeting at the Skyline Club. Mr. Asaka also installed the MIMOSA CD-ROM, which contains searchable unexamined applications for Japanese patents. For the first time we are able to print images from Japanese patent documents for our patrons.

Lisa Hoenig gave numerous talks regarding our patent and trademark collection throughout the year, including presentations to the Inventors Council of Toledo and the Toledo Patent Law Association. She gave a "trial-run" APS training session to a few staff members and local attorneys and did two professional development programs on patents for fellow staff members.

We are pleased to be hosting speakers from the PTO for two seminars aimed at inventors and patent attorneys in February 1997. Our public APS terminal will hopefully become available soon, and regular public training sessions will be scheduled. 1997 proves to be an even more exciting and challenging year at our PTDL.

-Lisa Hoenig

## Wichita, Kansas

Here at Wichita State University we had a "changing of the guard" when former Government Documents Librarian, Arlene Moore, who had been here since 1985, retired in June. Gayle Gunderson came on board in November. The Patent Service was handled very nicely by Sandy MacGill, Library Assistant, in the interim. Sandy has been a wonderful resource for Gayle, who some days feels as if she's taking an intensive crash-course on patents and trademarks. It's

wonderful stuff, though, and Gayle will no doubt learn more at the conference this March!

-Gayle Gunderson

## Intellectual Property News

### Fifth Year Anniversary Edition

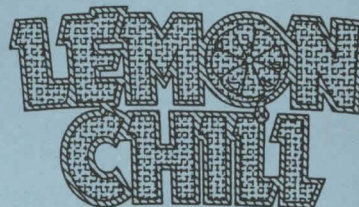
Brian Carpenter, College Station, TX PTDL

I began compiling articles from various newspaper articles and television broadcasts on intellectual property for this column in January of 1991. My goal was to provide anecdotes for PTDL librarians to use when conducting seminars and/or workshops. Over the years I have had help from many people who have contributed to this column. Without their help, you may have missed some very interesting articles dealing with intellectual property. Special thanks to Mande Putnam, at the Patent and Trademark Depository Library Program Office in Washington, DC and the following PTDL representatives: Jennifer Paustenbaugh, Stillwater, OK; Chris Byrne, Seattle, WA; Donna Hopkins, former New York City representative; Chris Marhenke, Fort Lauderdale, FL; and Alan Gould, Lincoln, NE for their contributions. And now, may I present our fifth year anniversary edition of Intellectual Property News...

### News Concerning Intellectual Property That You Need to Know

#### Coca-Cola's® Product Agreement Halts Distribution of Lemon Chill® at A&M

Lemon Chill®, a lemon flavored soft drink, will no longer be available at Texas A&M concession stands during sporting events. Because of the current soft drink agreement between the University and Coca-Cola®, Lemon Chill, which is produced by a another soft drink manufacturer, can no longer be sold on the A&M campus. Coke® will replace 'Chill' with a lemon flavored Minute Maid® beverage. Coca-Cola owns Minute Maid.



®

Source: The Battalion, Ann Marie Hauser, September 20, 1996, 1: 12



## Singing a Song Around a Campfire? You Might Have to Pay for the Privilege...



Remember the scene in *Star Trek*® IV where Kirk, Spock and Dr. McCoy sing "Row, row, row your boat" while sitting around a campfire? Well, such cozy scenes as these for some groups may become a thing of the past if ASCAP (the American Society Of Composers, Authors And Publishers has their way. Their initial charge was that any organized group which sang songs at overnight events (i.e. overnight camps) would have to pay a royalty fee to music composers and publishers for permission to sing their songs. Targeted groups included the Cub Scouts and Girl Scouts. Following the inevitable uproar at such a plan, several national organizations stated that they would be willing to pay the royalty fee for these groups so they could continue to have the privilege of getting to sing songs around a campfire. Then ASCAP backed away from its previous stance saying it would have to look more closely at this problem and how to address it

### Internet and WWW Controversies

Since the inception of the World Wide Web (WWW) and the Internet, innovative web page creators have run afoul of established corporations while trying to establish their own identity or find a unique way of making their own web page unique and memorable. Some of these webmasters have cried "unfair competition" or "censorship" depending on the nature of the cease and desist order they have received. Also trying to cope with the problem raised by web page tussles is the U.S. Patent and Trademark Office which is trying to lay down ground rules for what domain names may and may not be trademarked. As recently as January 15, USA Today reported that Dr. Ruth Westheimer had to take out a wheel design which toy maker Mattel® complained resembled the wheel design of its Farmer Says® toy.

Source: Arlene Vigoda, *USA Today*, Life, Lifeline, January 15, 1997, 1:1.

### The Fate of Fair Use

This past year has been a very turbulent one for anyone who is in the academic or publishing businesses. The controversy began in 1995 when certain companies began to state that their copyright protection not only applied to the source they produced but also to the information that is contained in their source. In mid 1996, the World Intellectual Property Organization (WIPO) was lobbied by corporate publishers who were concerned about blatant violations of fair use of electronic publications made available on the

World Wide Web (WWW). To better protect creators'/publishers' documents, they asked WIPO to draw up a new treaty which more clearly addresses the concerns of copyrights for electronic media. The initial draft treaty caused grave concern in academic circles and for the general public. This treaty, along with a companion Congressional Bill, H.R. 3531, called for a drastically rewritten copyright law which seemed to leave out any provisions for fair use copying.

In recent years, the term "fair use" had become somewhat of a misnomer, and because of the vagueness of the copyright law which protected this provision, unintentional, and some intentional, violations of this provision occurred. In an early effort to crack down on these violations, the American Publishers Association (APA) began to take blatant violators to court. The most widely known of these cases are the APA's well known cases against Kinko®'s Copies and against Texaco®. In both cases, the APA proved that these companies had knowingly violated the copyright provisions of fair use.

When interest in the WWW began to mushroom in late 1994 and early 1995, companies and publisher associations again began to raise concerns about whether or not fair use was being violated. As with previous violations of this copyright provision, the blame was placed on the fact that fair use provisions were vague and hopelessly outdated by the new advances in technology.

To address these problems, WIPO sought to re-write copyright law to address these concerns. Unfortunately, in their first draft which was supposed to update the law, provisions for copying for personal use or fair use were excluded. In response to this draft treaty and the pending Congressional bill, the academic community, lead by many of the leading organizations of the library world, asked that the fair use provisions be reinstated for the sake of not only academic and scholarly publishing, but for commercial publishing as well. Two compromise proposals that are being offered by the Academic community on this issue—

"One approach [to solving the dilemma of how to pay royalty fees for use of materials on the Internet] is to make paying for every use of protected property on the network as easy as possible. A system for such payment does not yet exist on the Internet, at least not in a form that can handle the volume and frequency of payment contemplated."

The second is to "encourage law that would tolerate widespread "browsing" or reasonable fair use. This means that anyone could "test drive" some privately protected intellectual property without compensating the owner as long as the privilege was not abused."

As a result of these compromise proposals, the publishing community agreed to re-open talks on the reintroduction of "fair use" for Internet publications. The newly signed WIPO Treaty on Intellectual Property reflects this seeming change of heart along with the stalling of H.R. 3531 on Capitol Hill. While the academic community was happy with outcome of the provisions of the WIPO treaty, they still cautioned that there is "a long way to go" before the matter of where "fair use" can be used is resolved.

NASULGC Draft Report, 1996, Association of Research Libraries Listserv Message, January 1997.

# STAR TREK

®

In the meantime, corporate owners, such as Mattel® and Paramount Pictures® continue to crack down on web masters who have reproduced copyrighted material on their web sites. According to a story published in the February 10 issue of the *Battalion*, columnist, Stephen Llano noted that Paramount has asked several targeted Star Trek® web sites to cease showing images and other material from the show or face legal action. The crux of the problem is best summed up by columnist Jeanne Hamlin, "Copying something (be it a book, software, or a video) for any purpose, is not seen by the general public as a violation of copyright."

Sources: Jeanne Hamlin, *Battalion* Opinion, "Private Parts," January 31, 1997, p7.

Stephen Llano, *Battalion* Opinion, "Spock Visits the Planet Profit, February 10, 1997, p11.

## Editor's Note

My many thanks again this year to Jennifer Paustenbaugh. Jennifer ran the mailing labels and worked on the congressional letters. Thanks also to PTDLA President Robert Williams for the "Dedication." Ideas for articles or features to include in future issues of the *PTDLA Newsletter* will be gladly accepted.

-Christina Byrne



## HI and LOIS®

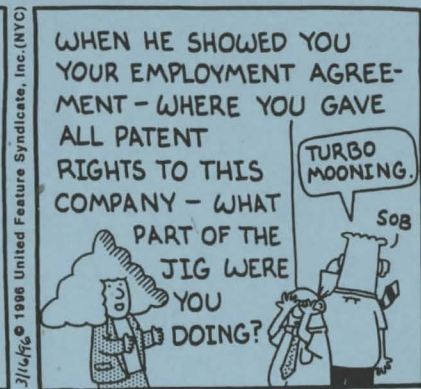
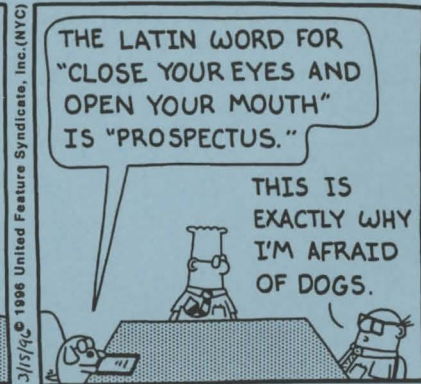
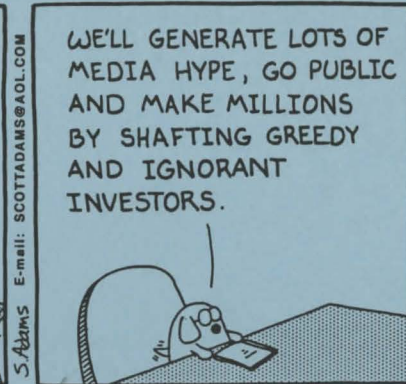
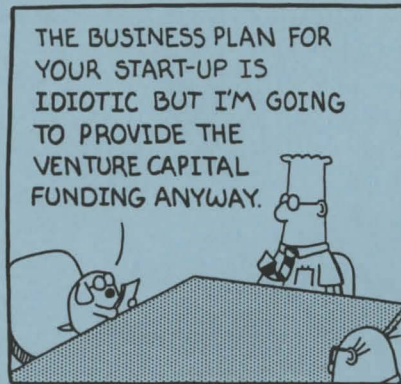
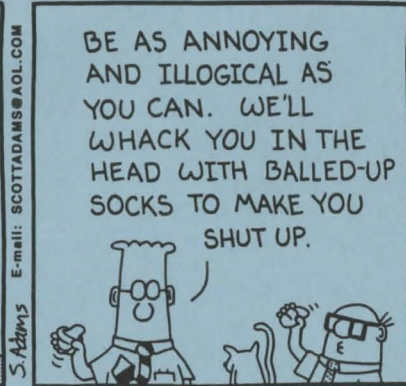
TUESDAY 03/12/96



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Dilbert® ... He's at it again ...

# DILBERT® by Scott Adams



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**Membership Information - Patent & Trademark Depository Library Association**MEMORANDUM

DATE: January 16, 1997  
TO: PTDLA Members and Training Seminar XX Participants  
FROM: Lisa Hoening, PTDLA Treasurer  
SUBJECT: PTDLA Membership and Dues

Welcome, in advance, to the 1997 Annual Training Seminar and the 1997/8 membership year of the Patent and Trademark Depository Library Association (PTDLA)!

As Treasurer of the Association, I hope you will consider joining the PTDLA for the next year, or renewing membership. For those who are new to the PTDL Program, regular membership in the Association is open to any person employed in a Patent & Trademark Depository Library. Regular members may vote at PTDLA business meetings during the conference and may hold elective offices or appointive positions. Associate membership is open to anyone interested in the PTDL Program who is not eligible for regular membership. Dues for membership, either regular or associate, remains a modest \$10.00 per year.

Our membership fees make up a significant portion of the Association's operating budget, and pays for certain seminar expenses, printing and mailing our newsletter, gifts, stationery, and other expenses. In the recent past, many of these expenses were borne by generous individuals and libraries, until the members voted for the annual membership and seminar fees to ease that financial burden. If you are proud of your Association and the services it provides to you as a patent and trademark information professional, please support us with your membership.

On the next page I have included a membership form for this year. This form may be photocopied and distributed to anyone who didn't receive this mailing. Please mail the completed form and dues to the PTDLP Office in Washington.

As in previous years I'm delighted to be able to participate in our annual training seminar, and look forward to seeing you there.



PATENT & TRADEMARK DEPOSITORY LIBRARY ASSOCIATION (PTDLA)

TRAINING SEMINAR XX FEE

The Patent and Trademark Depository Library Association (PTDLA) provides financial assistance to help defray some costs of the Annual PTDL Training Seminar by collecting a fee from all seminar attendees. The money collected will be deposited in the PTDLA treasury and applied to the total bill.

**This is a mandatory fee of \$30.00 for all attendees**, which includes the \$10.00 annual membership fee for PTDLA members. A PTDLA By-laws amendment was passed in 1992 that allows new members to pay the \$10.00 annual membership fee during the last quarter of the membership year (running from the end of the annual training seminar to the end of the following year's seminar) and have that fee cover the following year. Only individual memberships are permitted. There is no provision for institutional or group memberships. Please mail your check and the form below to Lisa Hoenig, PTDLA Treasurer, care of the PTDL Program Office at the address below. If you have any questions regarding your membership status, please direct them to Lisa at the Toledo/Lucas County Public Library (OH) by telephone (419/259-5214) or e-mail (hoenig@tlc.lib.oh.us).

(Detach and Mail)

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PTDLP TRAINING SEMINAR XX FEE

NAME: \_\_\_\_\_

INSTITUTION: \_\_\_\_\_

**EITHER:**

PTDLA MEMBERSHIP DUES: \$10.00 and  
SEMINAR FEE FOR PTDLA MEMBERS: \$20.00

**OR:**

SEMINAR FEE FOR NON-MEMBERS: \$30.00

TOTAL AMOUNT should be: \$30.00

Please make checks payable to: **PTDLA**. Do not send cash. Do not make checks payable to any individual or the PTDL Program. Mail this form and your check to:

Lisa Hoenig  
c/o PTDL Program Office  
Crystal Park 3, Suite 461  
Washington, D.C. 20231