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Keeping An Old Library New: Academic Libraries in the 21st Century

Kelly Gordon Jacobsma
Hope College, jacobsma@hope.edu

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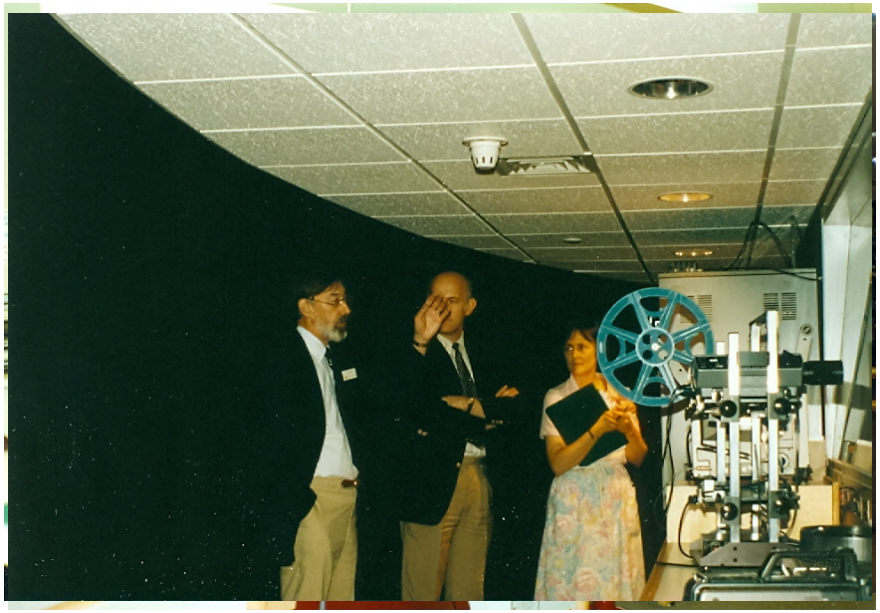
KEEPING AN OLD LIBRARY NEW

ACADEMIC LIBRARIES IN THE 21ST CENTURY

25 YEARS – AN INTRODUCTION

PREMISES 1988 – VAN WYLEN LIBRARY

- Print collection of books with room for 20 years of growth
- Just in case collection development
- Print collection of 1500 current periodicals
- Microforms as a storage media
- Multimedia meant audiocassettes and film or VHS movies
- Outside access meant books borrowed from other libraries & delivered by USPS.
- Automation was in its infancy.
- The Internet barely existed

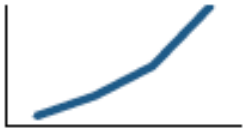


TRANSFORMATIONAL CHANGE

This Time It's Different

Transformation of the Academic Library Likely to Happen on Your Watch

The Four Horsemen of the Library Apocalypse



Unsustainable Costs

Google books

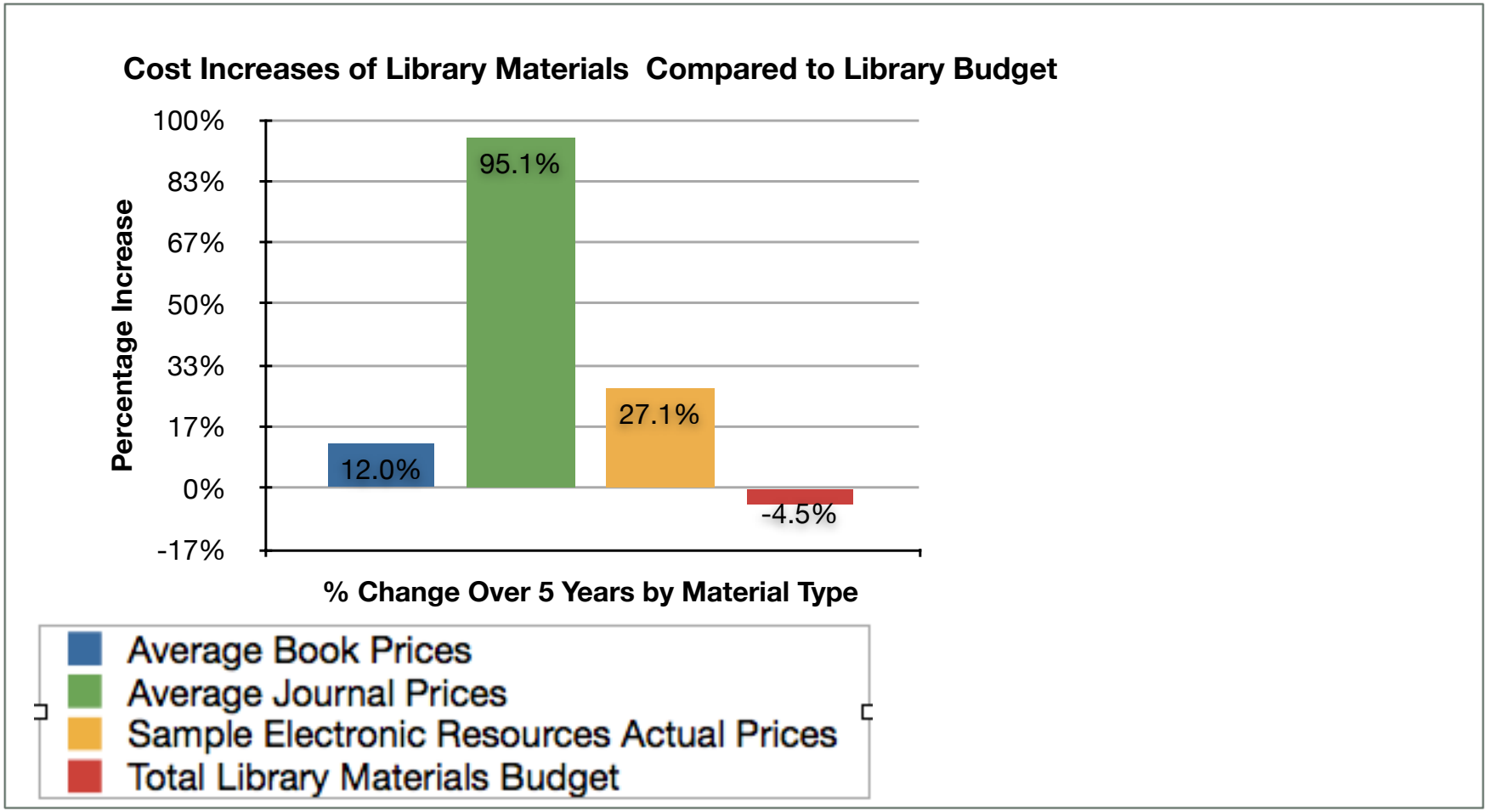
Viable Alternatives

Declining Usage

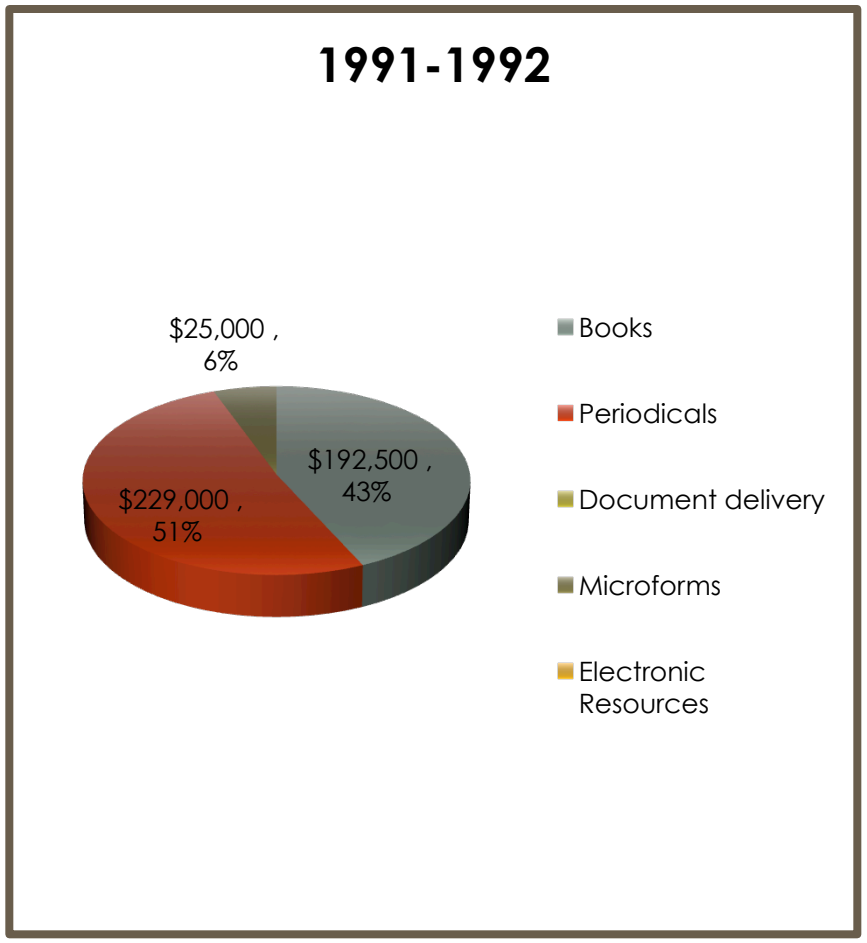
New Patron Demands

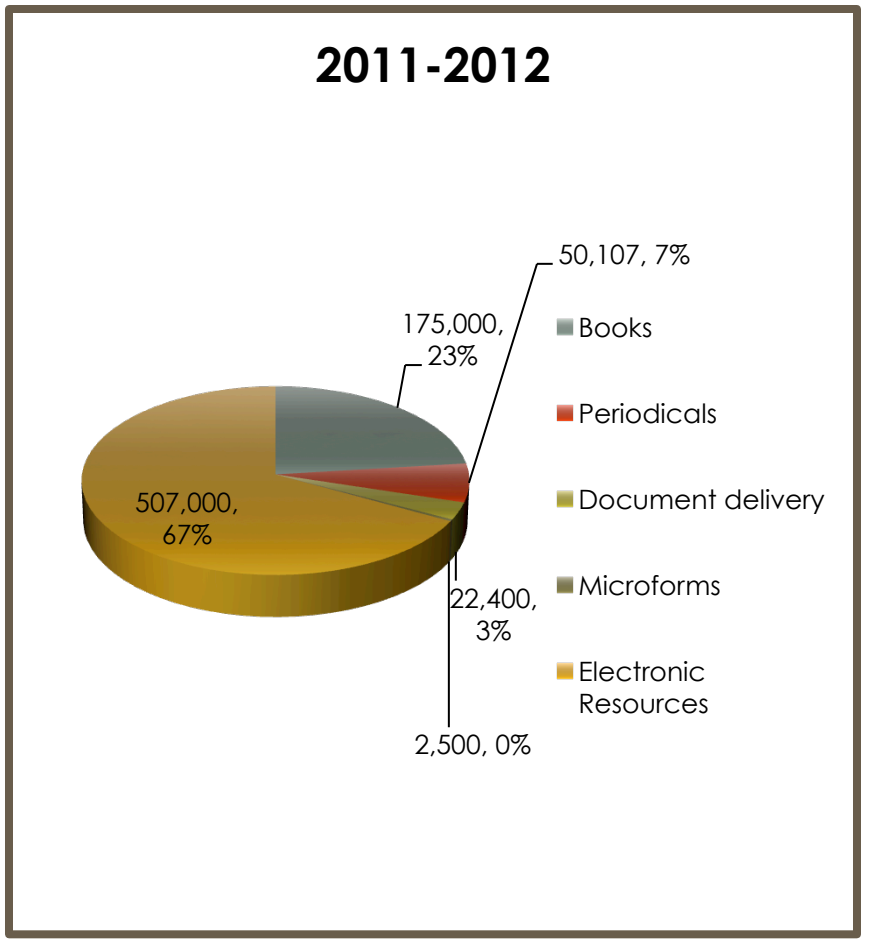
University Leadership Council. *Redefining the Academic Library: Managing the Migration to Digital Information Services.* Washington, D.C.: The Advisory Board Company, 2011

UNSUSTAINABLE COSTS



SHIFTING COSTS





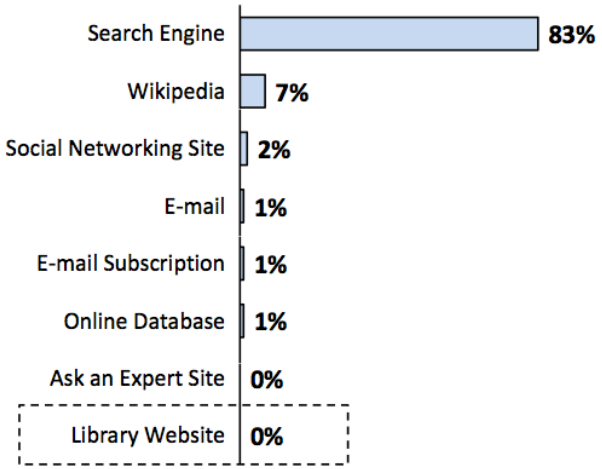
VIABLE ALTERNATIVES

Patrons Switching Faster Than Libraries

Faculty and Students Already Looking Elsewhere for Search Help

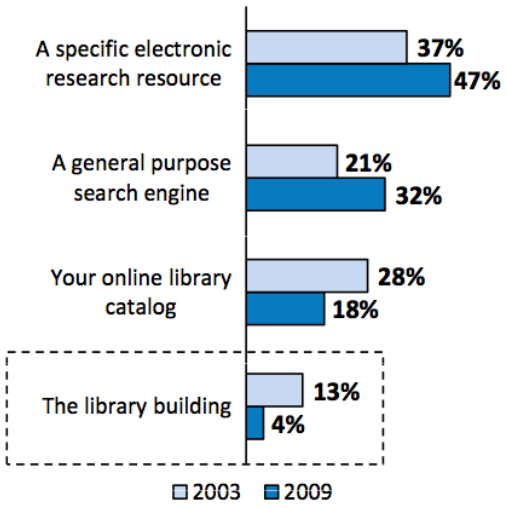
Where Do Students Start a Search?

n = 2,229



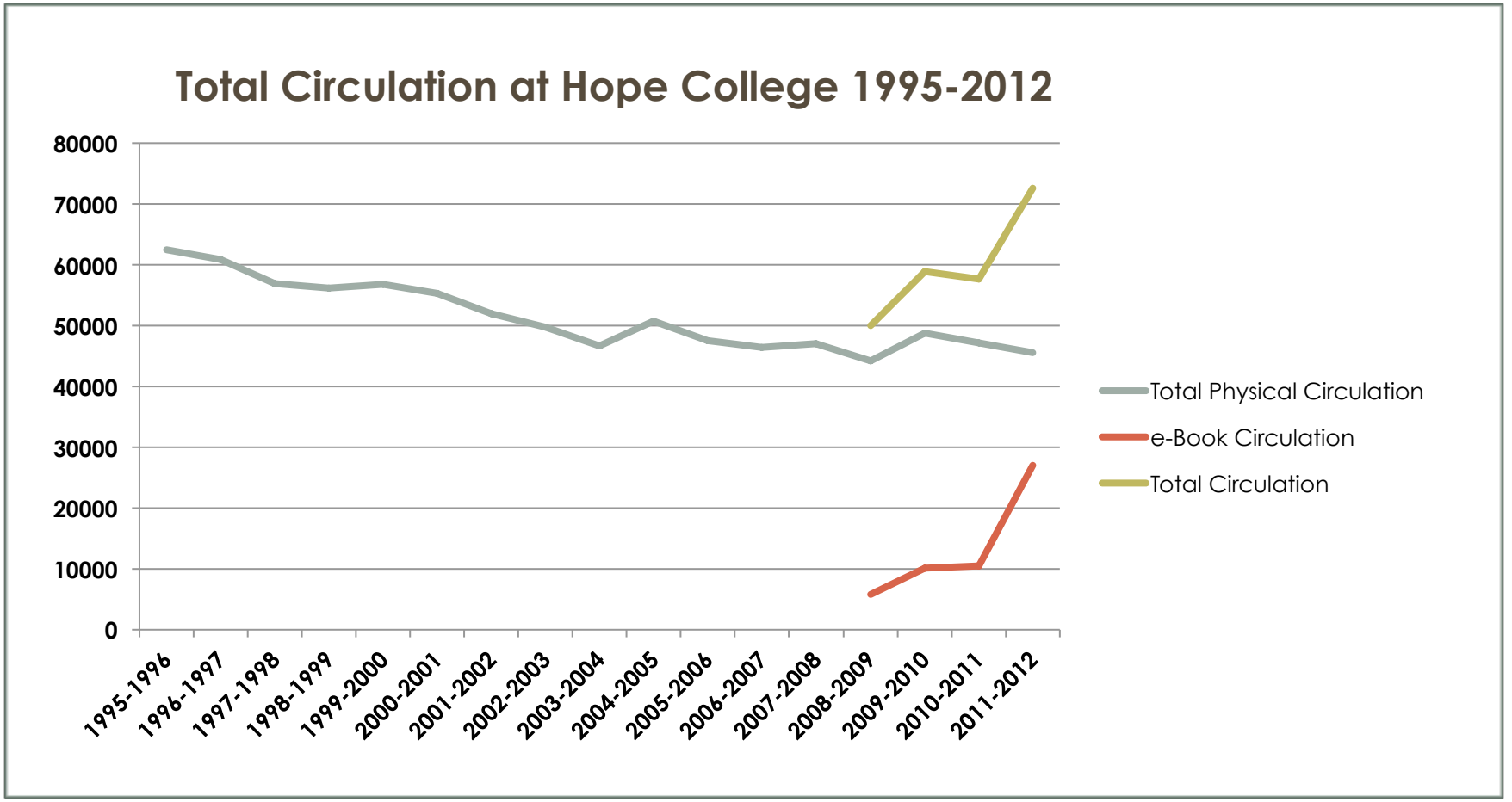
Where Do Faculty Start Their Research?

n = 3,025

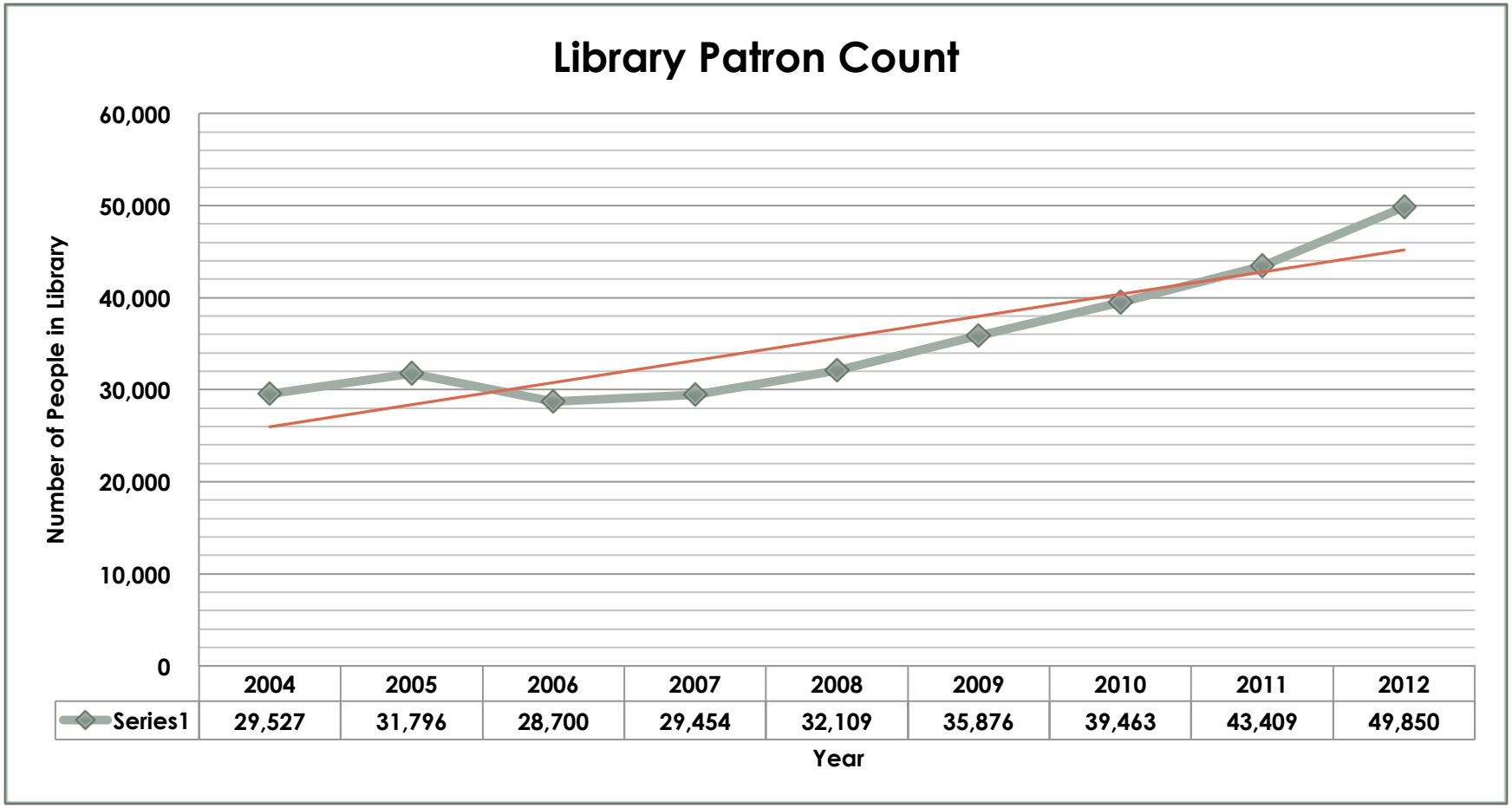


University Leadership Council. *Redefining the Academic Library: Managing the Migration to Digital Information Services.* Washington, D.C.: The Advisory Board Company, 2011

DECLINING USAGE



BUILDING USE



NEW PATRON DEMANDS

- Learning Commons
- 24/7 Study Lounges
- Café
- Multimedia labs
- Collaborative Study Spaces
- One stop shopping for information & support

STUDENTS AT HOPE COLLEGE

Students Want

- Collaborative spaces to study & socialize
- 24/7 access to content
- Google-like searching
- Immediate results
- Hands on help for research, writing & multimedia production

Students Need

- Instruction on using a digital academic library
- Research guidance
- Academic tutoring & support
- Assistance with writing

PREMISES 2013

- Spaces for students & services rather than books
- Address the Google effect
- E-journals
- E-books
- One stop shopping (partnering with other campus units)
- Access not ownership
- Publish unique digital content

Print journals replaced with e-journals

STUDENTS

EVOLVING LIBRARY SPACES

- Teaching labs
- TechLab for media production
- Collaborative spaces equipped for technology
- Center for Writing & Research
- Cafe

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- Collaborative spaces equipped for technology
- Center for Writing & Research
- Cup & Chaucer Cafe

NEW MODELS AND ROLES

THE GOOGLE EFFECT
EASIER ACCESS TO CONTENT

Easily discover the world of library content

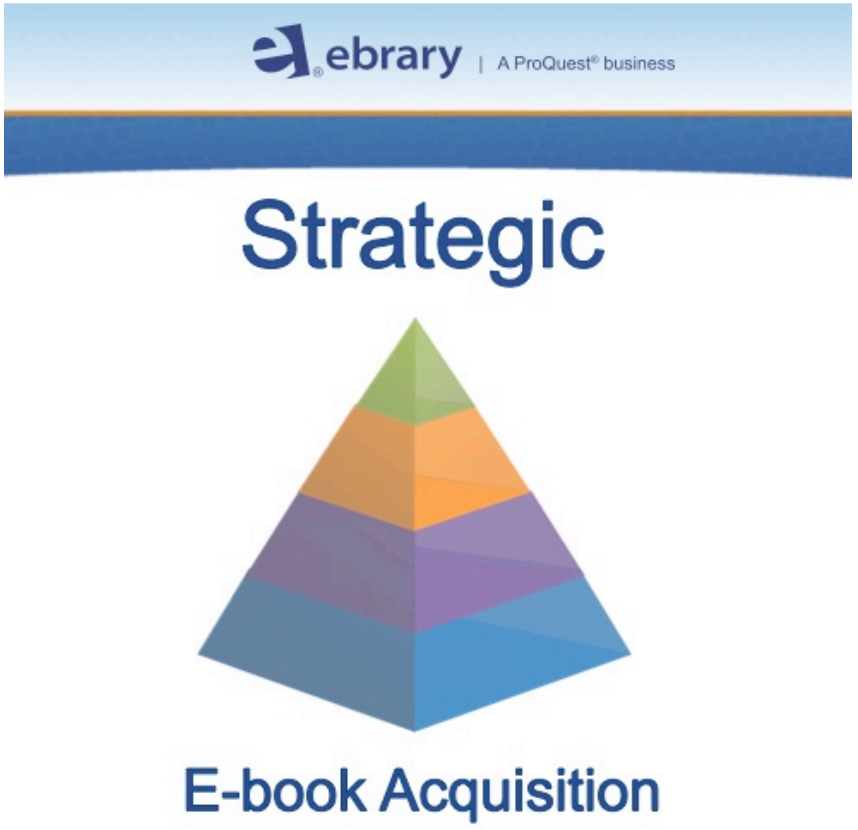
Search

Advanced Search

E-BOOK ACCESS

PATRON DRIVEN ACQUISITIONS

- Is it 80/20?
- PDA model uses just-in-time purchasing instead of just-in-case
- E-books only
- Unknown budget effect



LIBRARIES LEAD SCHOLARLY COMMUNICATIONS

- Open Access to Faculty Scholarship
- Retention of Author Rights
- Institutional Repository to house scholarship

LIBRARIES PUBLISH DIGITAL CONTENT

- Digital Archives
- Photos
- Books
- Electronic journals

NEW INITIATIVES SUPPORTING STUDENT/FACULTY RESEARCH

Digital Humanities

Special Collections

FUTURE CHALLENGES

- The mission of the Library is to connect students to information, support learning and research, and provide learning spaces and experiences that enhance academic engagement .

QUESTIONS?

ACADEMIC LIBRARIES IN THE 21ST CENTURY