Strategic Information and Communication Technology Skills and Effectiveness of Library Services in Jordan

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Abstract

The purpose of this study is to examine the information and communication technology skills and effectiveness of library services in Jordan. Presently, Information and Communication Technology is important in this era and librarians must use this technology to provide better services in libraries. This study was undertaken among librarians in Yarmouk university .Yarmouk university library has the largest number of librarians in Jordan. This study focuses on information and communication technology skills and effectiveness of library services. In the study 60 librarians from Yarmouk university library gave their responses. Based on the data provided by the librarians descriptive and correlation analyses were carried out. The results of the study suggest that information communication technology skills namely literacy, skills, and attitude are related to effectiveness of library services.

أهداء

إلى الرسول الله صلى الله عليه وسلم

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Chapter One

Introduction

1.1 Introduction

Human resources consist of individuals who make up the workforce of an organization. Human resources is also the name of the function within an organization in charged with the overall responsibility for implementing strategies and policies relating to the management of individuals.

The human resources function is also important in library. The importance of human resources increases in libraries and in many other areas, where human resources people get a lot of information and advice and expertise human resources has an important role in libraries (Rao.K, Babu.K, 2001).

The field of strategic human resources management has enjoyed a remarkable ascendancy during the past two decades, as both an academic literature and management practice (Bidmeshgipour.M, 2009). Give a broader approach to looking at strategic human resources management by integrating various functions and establishing the linkage of these functions with the business plan, it is important not only to identify human resources competencies in concurrence with the business needs and to develop selection and development practices to secure those competencies, but also to evolve and implement a performance evaluation plan that links the performance of the employees to the strategic goals (Singh, 2003).

The contents of the thesis is for internal user only

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