THE IMPORTANCE AND UTILIZATION OF INFORMATION TECHNOLOGY AMONG EXTERNAL AUDITORS IN YEMEN

ALI ALI MUSAED AL-ANSI

The Importance and Utilization of Information Technology among External Auditors in Yemen

A Thesis Submitted to the College of Business Fulfillment of Requirement for the

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Universiti Utara Malaysia

By

Ali Ali Musaed Al-Ansi



KOLEJ PERNIAGAAN

(College of Business) Universiti Utara Malaysia

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LIST OF ABREVIATIONS

IT Information Technology

SAS Statement on Auditing Standards

PCAOB Public Company Accounting Oversight Board

IFAC International Federation of Accountants Education Committee

AICPA American Institute of Certified Public Accountants

ISACA Information Systems Audit and Control Association

COBIT Control Objectives for Information and Related Technologies

POB Public Oversight Board

GAO General Accounting Office

TTF Task-Technology Fit Theory

CPAA Certified Public Accountants Association in Yemen

ABSTRACT

Utilization of information technology (IT) has a direct impact on the judgment of external auditors and ultimately impact the audit effectiveness and efficiency. This study investigates the level of IT importance, IT utilization, and the fit between them in the context of audit job in Yemen. The proposed model investigate the impact of IT knowledge, IT training and firm size on the fit between IT importance and IT utilization. The level of IT utilization among auditors is lower than their perception towards the IT importance. Seven technologies are considered as important in the specific context of audit work in Yemen, however only two technologies are rated as utilizable by the auditors. On average, System Development and Installation receives the lowest mean value for both IT utilization and importance. On the other hand, General Office Automation receives the highest mean value. Generally, responding auditors perceived their overall importance of IT as important, while their current utilization of IT is less than adequate. A questionnaire was used to gather data from 197 auditors representing Big-Four and non Big-Four firms. The results show that IT knowledge and IT training significantly contributed to the fit of IT utilization and IT importance. Additionally, results imply that information systems audit in Yemen is still at the minimum level.

Keywords: External auditors, auditing, information technology, IT importance, IT utilization, IT knowledge, IT training, information systems auditing, Yemen.

CHAPTER ONE

INTRODUCTION

1.0 Introduction

The use of information technology (IT) is becoming increasingly popular. In the last century, computer is one of the most governing advances. Information technologies have had a strong effect on a lot of areas of people activities, such as business, science, engineering, and medicine. The way many organizations conduct business has been changed by IT. IT systems can carry out a lot of duties, and management is recurrently finding new ways to utilize the computer to support operational efficiency and to help in future judgment and decision making. Since many businesses use computers, external auditors are having problems adjusting to the rapidly changing technology aspect (Yang & Guan, 2004; Ismail & Abidin, 2009).

Curtis and Payne (2008) mentioned that improving audit efficiency and effectiveness is particularly important in today's audit environment which is one of increased responsibility and workload for audit teams, including enhanced responsibilities for detecting fraud required by SAS No. 99 and internal control attestation now required under Section 404 of the Sarbanes–Oxley Act and Public Company Accounting Oversight Board (PCAOB) Audit Standard No. 5.

The contents of the thesis is for internal user only

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