


WAP BASED EMAIL MANAGEMENT APPLICATION

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WAP BASED EMAIL MANAGEMENT APPLICATION

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Fulfillment of the requirement for the degree master

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Universiti Utara Malaysia

By

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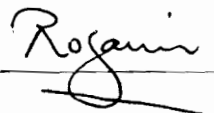
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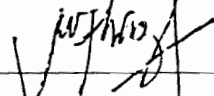
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ABSTRACT

WAP technology becomes the most appropriate and the useful tools to access the information about the different information and services anytime and anywhere. However this study identified the requirement model to manage the email by mobile device, which can be obtained easily way and flexibility to access and check the incoming emails by this service. This study introduces an application to manage the incoming emails for those who interested in using the mobile device. However, this service will help to reduce the time for the users to check their incoming emails, especially when they are away from their work or any place can not provide the Web services. For these reasons this study carry out the manage email by mobile to obtain the appropriate solution.

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CHAPTER ONE

INTRODUCTION

1.1 Introduction

E-mail is an efficient and timely communication tool used to carry out departmental activities and to conduct business within the Government, with business partners and with citizens. E-mail has become an important component of any office automation system. It expedites exchange of information, speeds up the decision making process and reduces paperwork, resulting in increased productivity, reduced costs and better delivery of services and programmes.

Email is one of the best things about the internet. It allows one to keep in touch with family and friends all over the world and find out about online support a group, email is a powerful tool but also one that can be abused very easily (Childs, 2007).

E-mail has become the means of choice for much of the world's correspondence. These benefits become problems when the volume of use becomes very large. Workers feel overwhelmed by the sheer quantity of messages and are less productive as a result. The

The contents of
the thesis is for
internal user
only

6.3 Conclusion

This chapter discussed on user acceptance, usability results and system limitations. At the end of the chapter proposed recommendation to support efficiency, effectiveness and satisfaction system to Manage email by mobile.

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