# A Requirement Model for Online Web-based Car Loan Management System for UUM Bursary

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### **ABSTRACT**

The current century have witnessed several major technological renaissances and many technological achievements as well, which led to a competition among many countries to adapt this new trends. In fact Malaysia had improved the infrastructure needed in the information and communication technology area, in order to provide the universities with the modern technologies. Therefore the use of the technology becomes available inside the universities which make it more effective.

The staffs have to come personally to the bursary to apply for car loan. And they are facing many difficulties when they intend to fill the application form for car loan. Applicant has to fill data twice; therefore, take a long time and a large quantity of papers is needed.

This research introduces a prototype "Web Based Car Loan Management System" to help in solving the problems or the difficulties of the traditional system (manual system), the study will use the methodology for this study is based on the general methodology in research design, because it is have the logical phases that used to develop a prototype for car loan management web based system and algorithm was developed to help facilitate decision making of the car loan process.

Finally, the system is tested and the result confirms that the proposed system is capable to manage a successful completion of car loan process.

### **ACKNOWLEDGMENTS**

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Finally, I would like to extend my deepest love to all of my family and all of my friends who are happy for me.

### **DEDICATION**

I dedicate this thesis to my family especially my father (Dr. Nader AL Khaldi), my mother, my brother, and my brother in law (Abdelkareem AL Ashqar) for their loving, encourage, support and trust.

### TABLE OF CONTENTS

	PERMISSION TO USE	I
	ABSTRACTII	I
	ACKNOWLEDGMENTS	V
	DEDICATION	V
	TABLE OF CONTENTSv	Ί
	LIST OF TABLES X	ζ.
	LIST OF FIGURESX	ζ.
	LIST OF ABBREVIATIONSX	Ι
1.	STATEMENT OF OBJECTIVE	1
	1.1 Introduction	1
	1.2 Background to the Study	1
	1.3 Problem Statement	4
	1.4 Research Questions.	5
	1.5 Objectives of the Study	5
	1.6 Scope and Limitation of the Study	.6
	1.7 Significance / Contribution of the Study	.6
	1.8 Thesis Organization	.6
	1.9 Summary	7

•	2. LITERATURE REVIEW	Ф
	2.1 Introduction	8
•	2.2 Requirement Model Overview	8
	2.3 Object-Oriented Requirements Modeling Based on UML	9
•	2.4 Overview of Web	10
	2.4.1 Web-Based.	11
•	2.4.2 Web Application	12
	2.5 Loan Management	13
•	2.6 Web-Based Loan Management	14
	2.7 Web-Based Loan Management System	14
•	2.8 Car loan.	15
	2.9 Online Web-Based PC loan Application for UUM Bursary	16
•	2.10 Online Loans Application in Venture Bank	16
	2.11 Web-Based CalVet Home Loan Application	17
•	2.12 Web-Based Online Student Loans Scholarship Information System	19
	2.13 Online PC Loan Application in University of Louisville	21
•	2.14 Program Language	21
	2.14.1 .NET Framework	21
•	2.14.2 .NET Architecture	22
	2.14.3 ASP.NET Overview	23
•	2.14.4 Advantage of ASP.NET	24
	2.14.5 Page and Controls Framework	25
•	2.14.6 ASP.NET Compiler	26
•	2.14.7 Security Infrastructure	26
	2.14.8 ASP.NET Configuration	27
•	2.14.9 ASP.NET Architecture	27
	2.15 Database	28
•	2.16 Summary	28

3.	RESEARCH METHODOLOGY	29
	3.1 Introduction	29
	3.2 Research Methodology	29
	3.2.1 Phase 1: Conduct analysis study to the current system	31
	3.2.2 Phase 2: Design prospective system	31
	3.2.3 Phase 3: Build prototype	33
	3.2.3.1 The process of prototyping involves the following steps	34
	3.2.4 Phase 4: Examine prototypes by the user test and get feedback	34
	3.3 Summary	35
4.	RESULTS	36
	4.1 Introduction	36
	4.2 Analysis	36
	4.2.1 Requirements Determination	37
	4.2.2 Use Case Diagram	37
	4.2.3 System's Requirements	41
	4.2.3.1 Functional Requirements	41
	4.2.3.2 Non-Functional Requirements	43
	4.3 Design.	45
	4.3.1 Logical Design	45
	4.3.1.1 The Use Case diagram for the whole system	47
	4.3.1.2 Use Case Specification	48
	4.3.1.3 Sequence Diagram	58
	4.3.1.4 Class Diagram	65
	4.3.1.5 Flowchart for Apply Loan Application Algorithm	66
	A A Physical Design	70

	4.5 Summary71
5.	DISCUSSION OF RESULTS72
	5.1 Introduction72
	5.2 Implementation72
	5.3 Validate the Model using test case (functions)73
	5.3.1 Login page73
	5.3.2 Apply application76
	5.3.3 Edit for application78
	5.3.4 Print an application79
	5.3.5 Sanction loan80
	5.3.6 Search for application81
	5.3.7 Logout82
	5.4 Evaluation83
	5.4.1 User testing (questionnaire):83
	5.4.2 Respondents83
	5.4.3 Structure of the Questionnaire84
	5.4.4 Output Result for Usability Evaluation85
	5.4.4.1 Sample Gender85
	5.4.4.2 Dimensions Testing Results86
	5.5 Summary88
6.	CONCLUSIONS AND RECOMMENDED FURTHER STUDY90
	6.1 Introduction90
	6.2 Finding90
	6.3 Problems and Limitations91
	6.4 Contribution of Study92
	6.5 Future Work92
	6.6 Summary93

KE	FERENCES	94
Ap	pendices1	103
	Appendix A: Screens for the Web-Based Car Loan Management1	03
	Appendix B: Questionnaire for Web-Based Car Loan Management1	16
	Appendix C: List of Output Result for Usability Evaluation1	21
LIS	T OF TABLES	
4.1	Functional Requirements4	1
4.2	H/W.S/W Specifications7	<b>70</b>
4.3	Gender6	i3
5.1	Sample Size8	4
5.2:	Gender Size of the Sample8	5
<b>5.3</b> ]	Descriptive of all dimensions for WBCLM8	37
LIS	T OF FIGURES	
2.1	Web-Based Application	12
2.2	Layers of web applications model	13
2.3	Web-Based Online Student Loans Information System2	20
2.4	An Overview of the .NET Framework Architecture2	3
2.5	ASP.NET Architecture	7
3.1	illustrates the Object Oriented Development Methodology Phases	30
3.2	The Web-Based Loan Management System Architecture	32
3.3	The Prototyping Approach	33
4.1	Use Case Diagram for WBCLM	47
4.2	Use Case Diagram for logout the system4	18
43	Sequence Diagram for login to the system	59

4.4 Sequence Diagram for apply application	60
4.5 Sequence Diagram for edit application	61
4.6 Sequence Diagram for sanction loan	62
4.7 Sequence Diagram for print application	63
4.8 Sequence Diagram for search for application	64
4.9 Class diagram for Class diagram for WBCLMS	65
4.10 Flowchart for Apply Car Loan Application Algorithm	68-69
5.1 Login page	73
5.2 Apply application	76
5.3 Edit for application	78
5.4 Print an application	79
5.5 Sanction loan	80
5.6 Search for application	81
5.7 Logout	82
5.8 Gender size of the sample	86
5.9 Descriptive of all Dimensions for WBCLM	87
LIST OF ABBREVIATIONS	
World Wide Web (WWW)	
Customer Relationship Management (CRM)	
Web Based Application (WBA)	
Hyper Text Transfer Protocol (HTTP)	
Hyper Text Markup Protocol (HTML)	
Universiti Utara Malaysia (UUM)	
Web-Based Loan Management System (WBLMS)	
Requirement Modeling (RM)	
Unified Modified Language (UML)	
Object-Oriented Modeling (OOM)	
Object-Oriented Methodology (OOM)	
Java Server Pages (ISP)	

-	Active Server Provider (ASP)
	Internet Explorer (IE)
	Loan Management System (LMS)
•	Texas Guaranteed (TG)
	Web-Based Loan Management (WBLM)
-	Texas Tech Health Sciences Center (TTHSC)
	Texas Tech University (TTU)
•	Information Technology (IT)
	Personal Computer (PC)
•	Online Web-Based Loan (OWBL)
_	California Veteran (CalVet)
•	Universal Residential Loan Application (URLA)
	United States American (USA)
•	Web-Based Online Student Loans Information System (WBOSLIS)
_	University of Louisville (UL)
•	Human Resource (HR)
•	Common Language Runtime (CLR)
	Common Type System (CTS)
_	Object-Oriented Programming (OOP)
•	Just In Time (JIT)
_	Personal Digital Assistants (PDA)
_	Internet Information Services (IIS)
•	Vice Chancel (VC)
	Web-Based Car Loan Management (WBCLM)
•	Online Web-Based Car Loan (OWBCL)
_	Web-Based Car Loan (WBCL)
	Object Oriented Analysis (OOA)
	Information System (IS)
	Object Oriented Development Methodology (OODM)
	Just

### **CHAPTER ONE**

### STATEMENT OF OBJECTIVE

### 1.1 Introduction

This chapter provides a description to the study. It contains the background of the study, problem statement, research questions, research objectives, scope of study, Significance/Contribution of the study and thesis organization.

### 1.2 Background to the study

The developments in software and technology of World Wide Web (WWW) show the emergence of the second generation of hypertext browsers (Marshall and Hurley, 1996). The speedy improvement of Internet technology WWW in the past decade has increased the ways of solving complex problems businesses fields for instance organizations, firms, and universities such as Customer Relationship Management (CRM) problems and e-commerce. Also the web as a component of the internet application has changed the technique of the business transactions throughout developing web applications to facilities the Business dealings (Sridharan, 2004).

# The contents of the thesis is for internal user only

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