



Boosting Your VR Use

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Lansing Community College Library

Agenda

- Advertising Ask a Librarian
- Timeline/Statistics
- Where are they coming from?
- How other RHN libraries promote chat
- Tips from our Web Librarian
- Future Considerations





Find Articles, Books, and More

OneSearch

Find

- Articles
- Books & Media
- Databases

Services

- Textbooks
- iPads & Kindles
- Faculty

Research Guides

- Intro to Library
- Careers
- Writing

About

- News & Events
- Staff
- Contact Us

Help

- MLA & APA Citation
- Research Tutorials
- Tutoring



Today In The Library

Library Hours: 8:00 a.m. to 4:00 p.m.

College - Library

Library, P.O. Box 40010
tel: 517-483-1637

Information Services as part
and teaching at Lansing
gateway to information by
available to us.

Source
Guides

LCC
Textbook
Requirements

Action
Plan

LCC
Course
Catalog

Books & Resources

Ask A Librarian

Books, and More OneSearch

Help

- MLA & APA Citation
- Research Tutorials
- Tutoring

COMMUNITY COLLEGE

NEWS & EV

HOME | PROGRAMS

CURRENT STUDENTS | ALUMNI | BUSI

Community College

Library • Floor 2, TLC Building • 400 N

Find Books

Find Articles

Multimedia

Help Us Redesign Our Website: Have Fun, Eat Snacks,
and Maybe Win Something Cool!

Advertising

Library > Help

Help

Search the Library Website

Help Yourself

- [Research Guides](#)
- [Citing Sources](#) - Help with MLA, APA, AMA, and ASA citation styles.
- [Off-Campus Access to Research Databases](#)

Get Help in the Library

- Reference Desk - Help from a librarian during [reference desk hours](#).
- [Tutoring Help Now](#)
- [Library Tech Guides](#)

Online Tutorials

- [LINKS: Your Guide to Finding Information](#)
- [Research Tutorials](#)

Ask a Librarian

[Chat 24/7](#) | [Email](#) | [Call](#) | [Visit](#) | [Text](#)

Use the box below to [get research help](#) from librarians at LCC or other schools.

Ask a Librarian ↗

?

E-mail address

Your Question/Message

An email is required before your chat session begins, for example, `tuid@mail.lcc.edu`



Ask A LCC Librarian



Advanced Search

Select index(es) and enter term(s) to search

	Keyword	
And	Keyword	
And	Keyword	

[Add a Row](#)

Search Assist [On](#) | [Off](#)

limit results:

- to documents with full text
- to peer-reviewed publications
- to documents with images

by publication date(s):

- All Dates Before On After Between

by document type:

Exclude these document types

- *None selected*
- Abstract
- Advertisement
- Aerial photograph
- Agency overview
- Analyst report
- Appendix

by publication title:



[Bookmark this Page](#)

Search Tips

How to perform an Advanced Search:

- Enter your search term(s) in the top-most input box
- Select an index from the drop-down menu (some indexes may be browsed)
- Optionally select a logical operator (AND, OR, NOT), enter additional search term(s) and select an index -- you may add as many rows as needed by clicking Add a row
- Optionally enter one or more search limits (if enabled) to limit your search results using the fields found below the search input boxes
- Optionally enter a date range to find articles published on, before, between or after a date(s)
- Click the Search button (clicking Reset removes what you have entered and starts over with a blank form)

Advertising



Find Articles, Books, and More

OneSearch

Library » Research Guides » Writing 121 - Composition I

Writing 121 - Composition I

Introduction to library resources for Composition I students.

Last Updated: Sep 23, 2013 | URL: <http://libguides.lcc.edu/WRIT121> | [Print Guide](#) | [RSS Updates](#)

- Getting Started
- Articles
- Books & Statistics
- Search Tips
- Evaluating Information
- Plagiarism
- Citing Sources
- Help

Help [Print Page](#)

Ask a Librarian

[Chat 24/7](#) | [Email](#) | [Call](#) | [Visit](#) | [Text](#)

Use the box below to [get research help](#) from librarians at LCC or other schools.

Ask a Librarian



E-mail address

Your Question/Message

An email is required before your chat session begins, for example, tuid@mail.lcc.edu

Send

How to Find an Article in General OneFile Database

How to Find an Article in General OneFile

You'll also notice article descriptions to the right of each article.

Video Tutorials

Tutoring Help

- Learning Commons
- Writing Center
- Tutoring Help Now

LINKS Research Tutorial



Puzzled by research? The [LINKS tutorial](#) is designed to teach LCC students basic library and research skills. Each module takes 15-20 minutes and is followed by a short quiz.

- 1. Choosing Sources
- 2. Creating a Search Strategy

Advertising

ASK US!

You Have Questions. We Have Answers.

The Library offers many ways to get research, study, and technology help.

Ask A Librarian

Librarians will help you learn how to:

- find the best sources for your topic
- create an effective search strategy
- evaluate the information you find

Save time on your next paper, project, or assignment and Ask Us!

Chat With Us 24/7/365

Chat with a professional researcher anytime from the Library website: lcc.edu/library/help

Text Us

1. Compose a text message to 66746.
2. Start your message with LCCLIB.
3. Send your message.

Example: LCCLIB what time do u close 2nite?

Texts are answered during Reference Desk hours.

Email Us We will respond within 24 hours

Call Us at 517-483-1615

Visit Us on the 2nd Floor of the TLC Building



lcc.edu/library • 517.483.1657



Advertising

Library

Research Guides Citing Sources

Find Articles, Books, and More

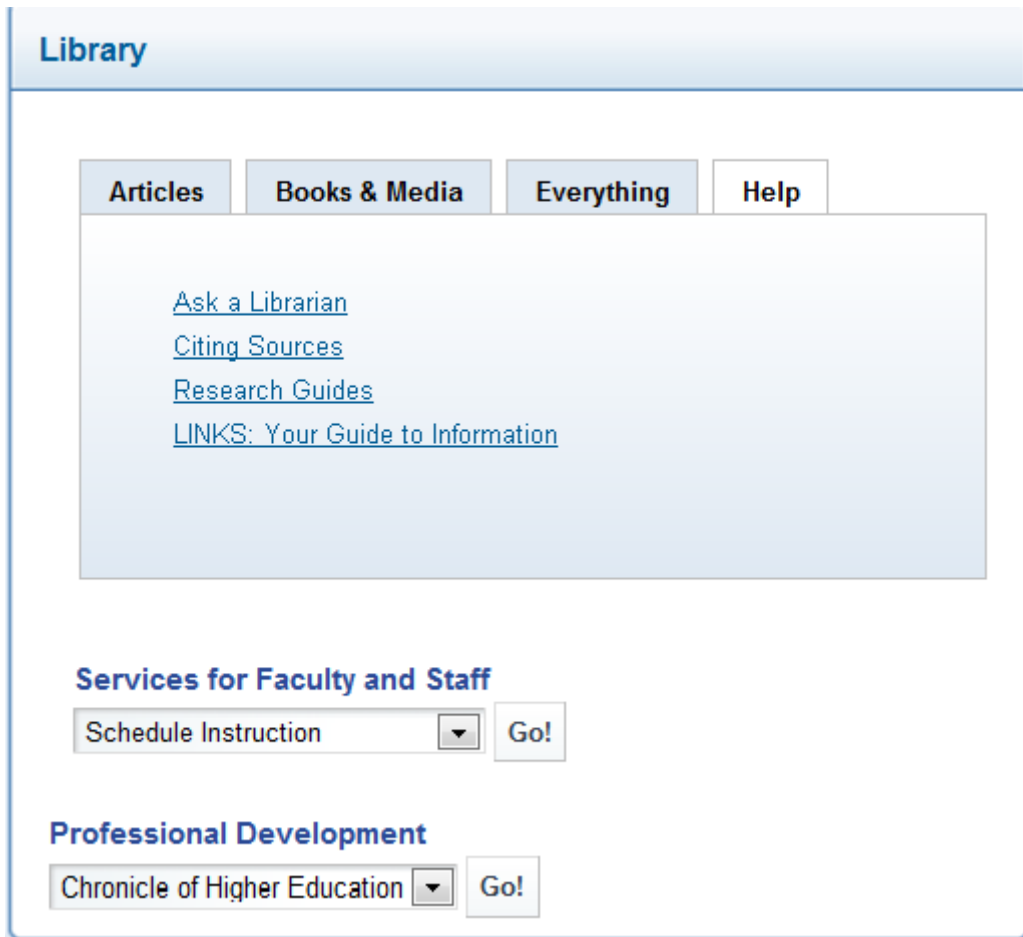
Research Databases | Catalog

Ask A Librarian

On every Desire2Learn course homepage

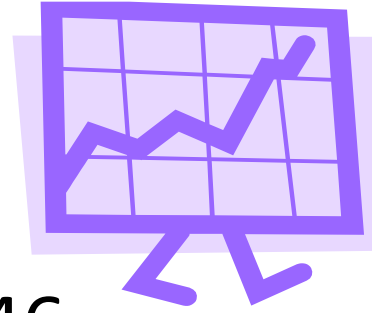


Advertising



- In our College Portal, under the Resources tab for faculty
- Students also have a link on their portal page
- In process of putting same D2L box in portal

Timeline/Statistics



- 2009 Total VR- 101 (+ 745 IM) = 846
- 2010 Total VR- 223 (+ 750 IM) = 973
- 2011 Total VR- 372 (+ 766 IM) = 1138
- Summer 2012- switched from Angel to Desire2Learn (D2L)
- 2012- Total VR questions: 982 (+ 382 IM) = 1364 (Started VR only in fall 2012, increased VR hours from 4-5 hours/week to 8 hours)
- 2013- Total VR questions: 1,372
- 2014- (Jan-March): Total VR- 445

Where are they coming from?

Past 90 days

- Help page: 408
- D2L: 43
- Libguides: 33
- Libguides Mobile: 8
- College Portal: 5
- RHN home: 4
- Other: 2

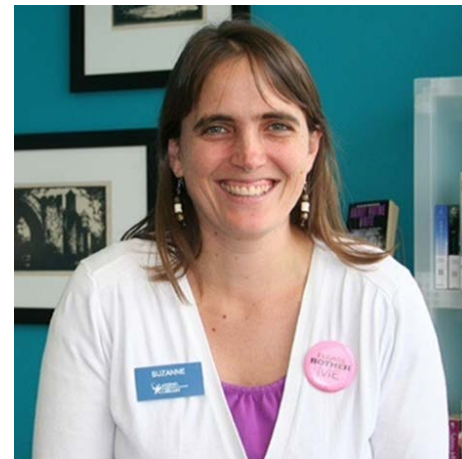


How other RHN libraries promote chat

- Some link to chat service in CMS, but unable to embed Qwidget there
- Embed Qwidget or link to chat on library homepage, in research guides, catalog
- Some promote service in instruction, and to faculty



Tips from our Web Librarian...



- “When we used Angel there was a library box in the Resources tab, but faculty hid the tab”.
- “Make friends with E-Learning. Get in at the transition to new system”.
- By working together you can figure out what’s possible, and look at other libraries for examples
- We were able to add the box in D2L after constant communication with E-Learning Dept

Future Considerations



- Add chat Qwidget to catalog
- Able to add Qwidget in certain databases such as Ebsco

Advanced Keyword Search

NO ENTRIES FOUND

Did you mean [Ruth?](#) [more »](#)

Enter Search Terms

Any Field: ▾	<input type="text" value="lthl"/>	And ▾
Any Field: ▾	<input type="text"/>	And ▾
Any Field: ▾	<input type="text"/>	And ▾
Any Field: ▾	<input type="text"/>	And ▾

Limit search to available items

Add Limits (Optional)

Location:
Audio Visual
Career Collection
Ctr Teaching Exc
Easy Reads

Format:
BOOKS
E-BOOKS
PRINT JOURNALS
E-JOURNALS

Language:
English
French
German
Spanish

Year:
After and Before

Search and Sort, sorted by relevance ▾

Search Tips

Spelling Check your spelling in this [online dictionary](#).

Use Different Words Try owls rather than the spotted owl or try employment rather than jobs.

Boolean Operators AND/OR Use "and" to narrow your search by finding ALL of the words.
Example : teenagers and text messaging
Use "or" to broaden your search by finding ANY of the words.
Example : hurricanes or tornados

Wildcards Searches variations of a word.
Example: Teen* finds teen, teens, teenage, te-enager
You may also use a question mark (?) to replace a single character anywhere within a word.
Example: wom?n

Phrase Searching Search for two or more words together as a phrase by using quotation marks.
Example: "marketing research"

Try Another Library If you don't find what you need at LCC Library, try searching other Michigan libraries.

Thank you! 😊

