Patient Care Services / Nursing

Transparencies of Documentation Across Disciplines.

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Transparencies of Documentation Across Disciplines

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OBJECTIVES

- Achieve documentation transparency across disciplines through use of the electronic medical record (EMR).
- Provide examples which have achieved a more transparent workflow of real-time data based on evidence based practice for all disciplines

BACKGROUND

- Documentation across disciplines is an important component to multi-disciplinary practice
- Real time documentation provides data at the point of care, providing comprehensive snapshot of patient's data to assist with care decisions
- Documentation must be transparent and coordinated across disciplines
- Information previously lived in silos according to discipline.

STRATEGIES

- Evaluated current state of documentation and decision made to move from smaller, niche systems to integrated EMR.
- Involvement of staff in development of documentation in EMR.
- Reviewed, redesigned, and standardized documentation among disciplines with redrafting process.
- Tested EMR in several test environments to ensure accuracy and usability. User acceptance testing completed.
- Opportunity to enhance patient experience, care and improve quality outcomes.

ASSESSMENT

- **PROBLEM:** Assessments could not be seen by other disciplines
- **SOLUTION:** Transparency of assessment documentation across disciplines
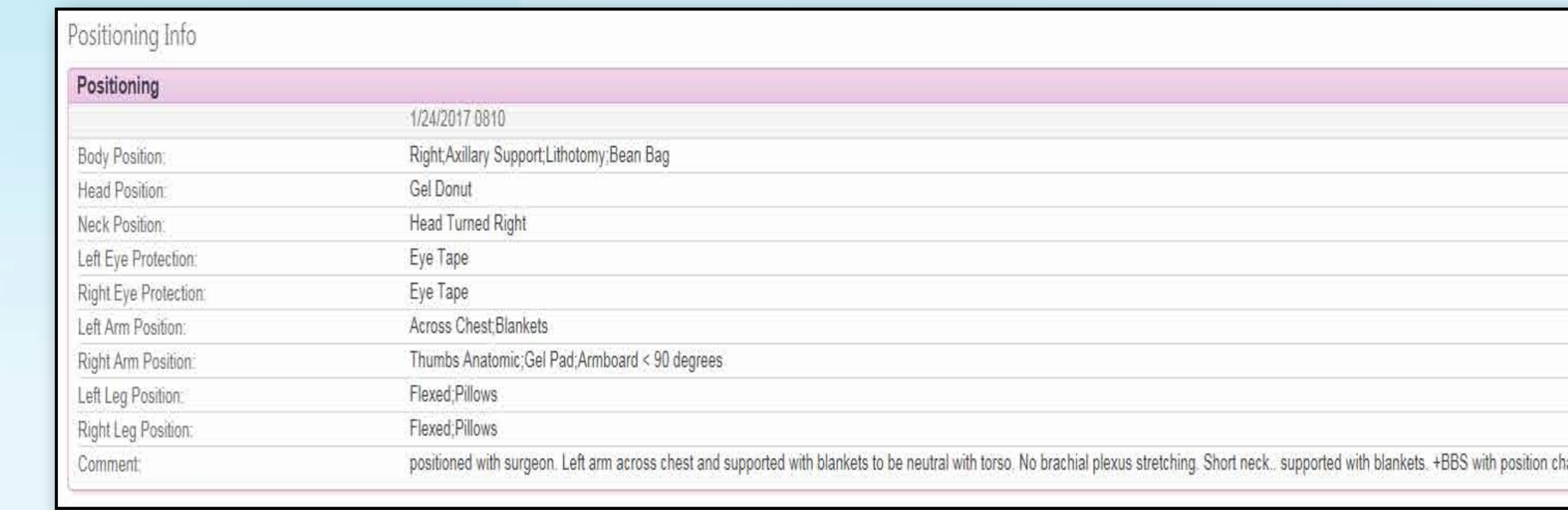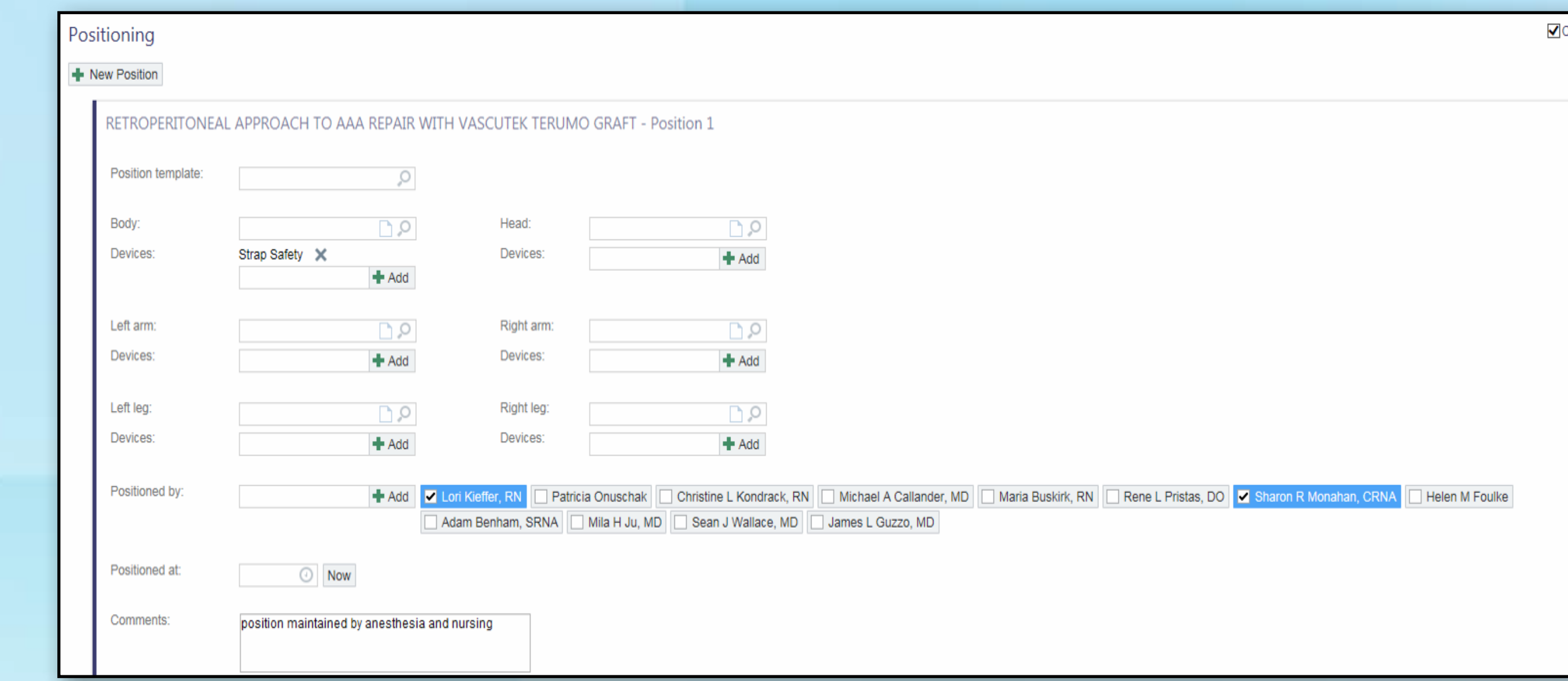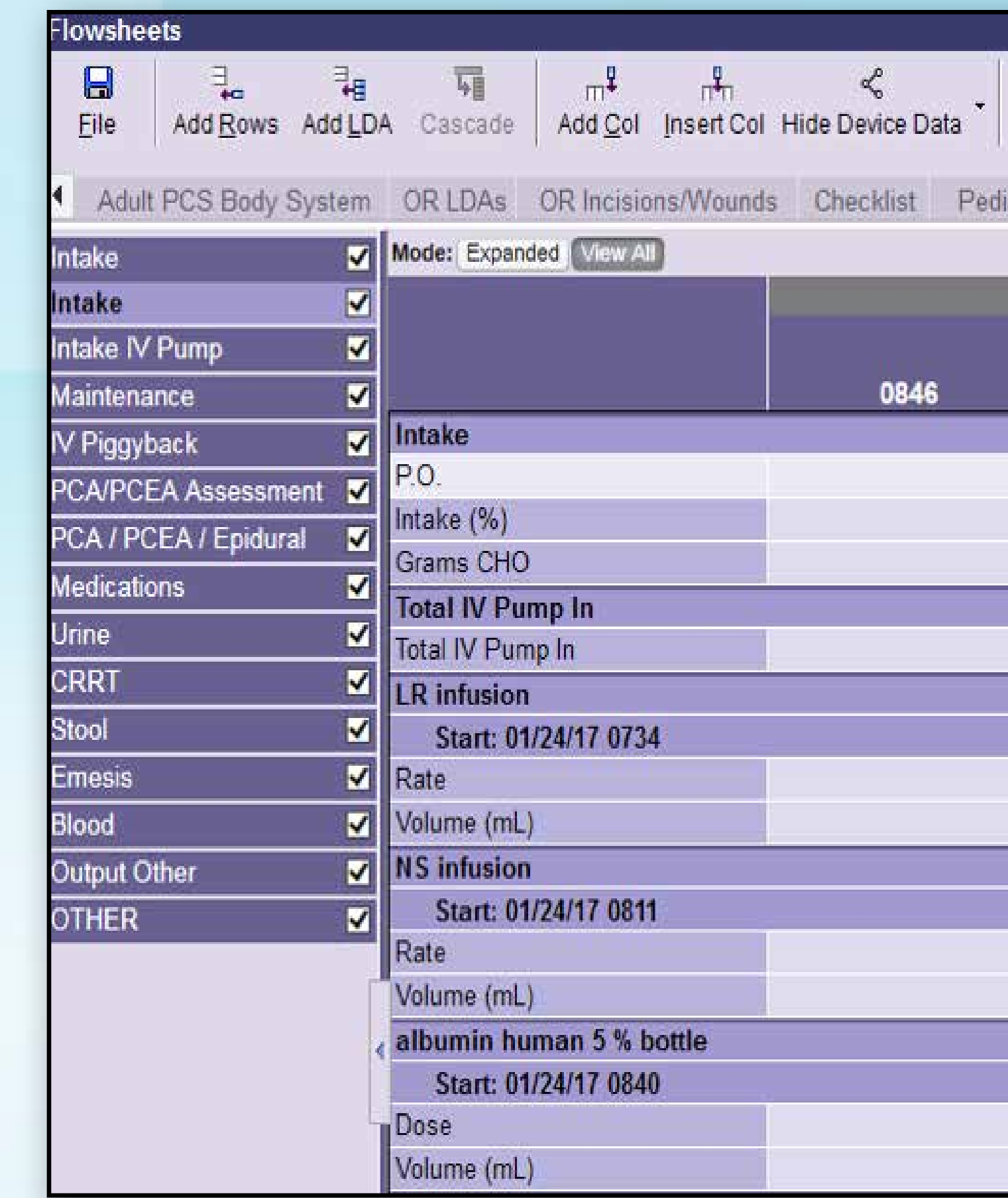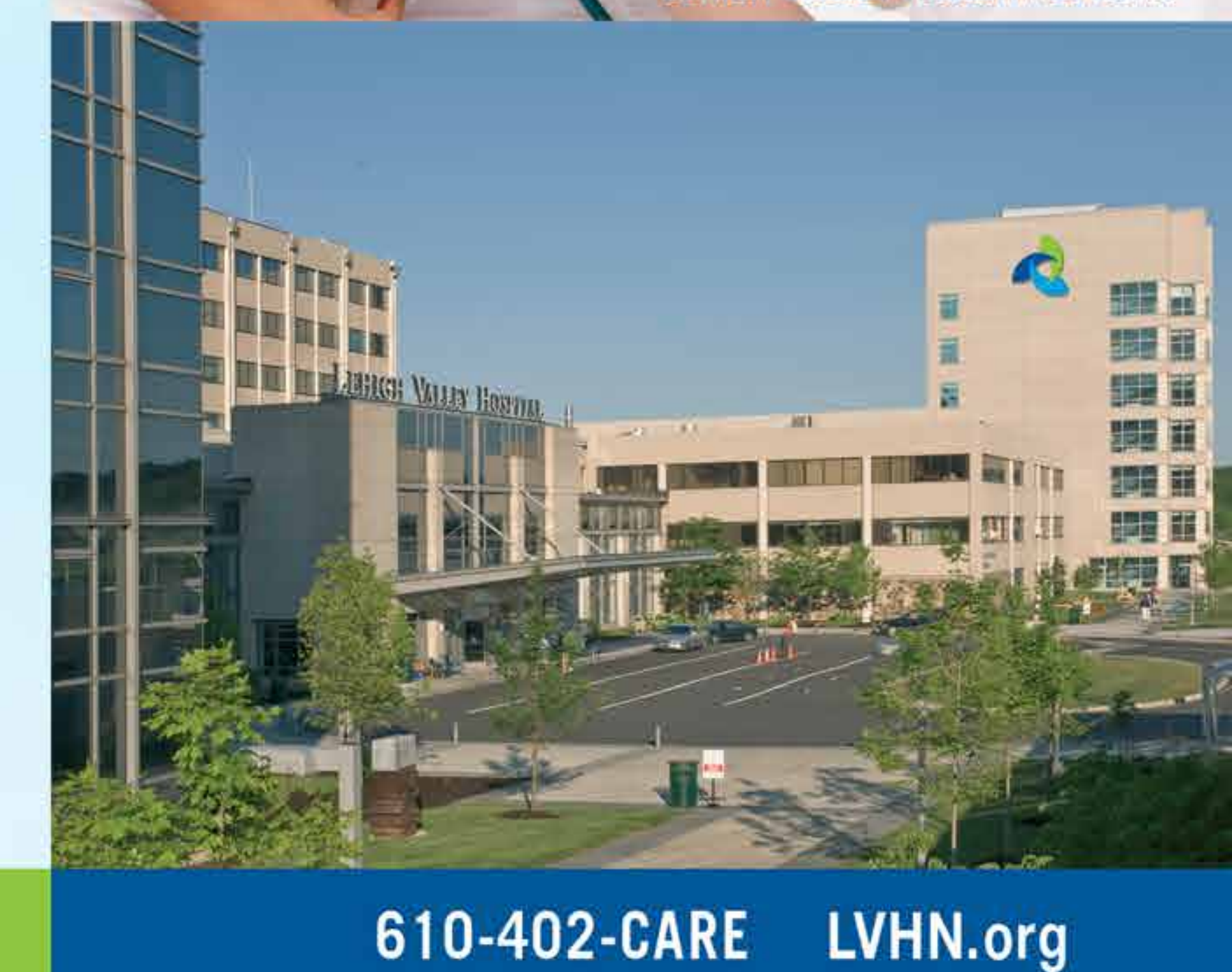

INTAKE/OUTPUT

- **PROBLEM:** I/O documented in niche systems
- **SOLUTION:** I/O can be viewed in different phases of care with patient movement, from procedure room to post anesthesia care, to inpatient bed

POSITIONING IN THE OR

- **PROBLEM:** Differences in documentation between anesthesia and nursing staff
- **SOLUTION:** Standardization of patient positioning documentation

OUTCOMES

- Searchable data across disciplines
- Streamlined documentation
- Standardized workflow across disciplines
- Use of standardized evidenced based practice in EMR.

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