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Bilingual Navigation in Cancer Care

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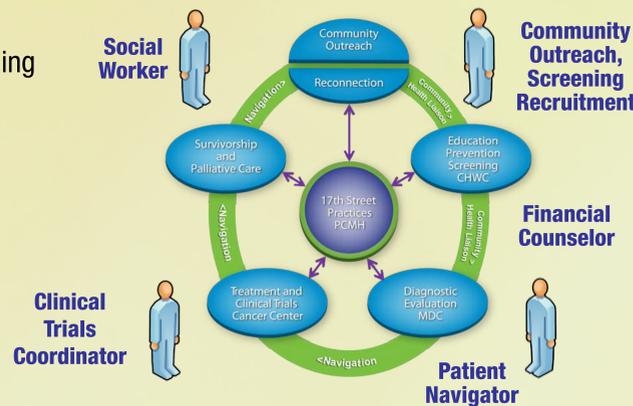
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Role of Navigation

- Conduct nursing assessment of patient and family needs; identification of barriers to care
- Provide education and emotional support
- Facilitate communication through medical interpretation and navigation support between patient, family, and healthcare providers
- Coordination among medical team: Social Worker, Clinical Dietitian, Clinical Trials Nurses, Oncology Nurses, Palliative Medicine, Survivorship, etc.
- Provide supportive care throughout the cancer continuum
- Referrals within network
 - Genetics
 - Cancer Support Services counseling
 - Financial Coordinator
- Link to Community Resources
 - American Cancer Society
 - Cancer Support Community
 - Leukemia & Lymphoma Society
 - Cancer Care
 - Cancer Fund of America, Inc.
 - Latino counseling services



Benefits of Patient Navigation

- Increased adherence to plan of care
- Improve patient outcomes, decrease patient (and family) distress, and reduce financial stress on the healthcare system (Koh, Nelson, & Cook, 2011; Campbell, Craig, Eggert & Bailey-Dorton, 2010; Swanson & Koch, 2010, Dohan & Schrag, 2005).

Challenges within the Hispanic Population

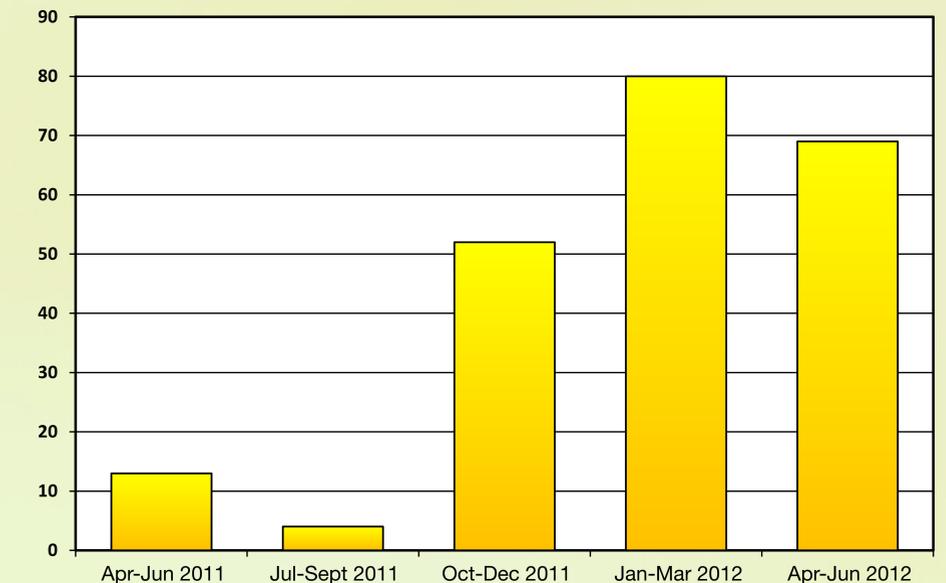
- Increased poverty: 26.6% of the Hispanic population (ACS, 2010)
- Underinsured/uninsured: 30.7% of Hispanics had no insurance (ACS, 2010)
- Lack of transportation
- Difficulty paying personal and healthcare related expenses
- Lower education level
 - Decreased literacy rate
 - Difficulty understanding medical terminology and plan of care
 - Increased non-compliance rate
- Cultural barriers
 - Language
 - Medical myths/taboo

Importance of Bilingual Navigators

- Hispanics are the fastest growing minority group in the United States, occupying 16.3% of the US population (ACS, 2012)
- Hispanics are more likely to be diagnosed at an advanced stage of disease (ACS, 2012)
- Ability to provide attention to details and understanding of sub-cultures within the Hispanic population, i.e. traditions, taboos/beliefs, customs



Data Reflecting LVHN Hispanic Patients Navigated During Cancer Treatment



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