Lehigh Valley Health Network LVHN Scholarly Works

Patient Care Services / Nursing

Prioritization, Accountability and Engagement: Programmatic Strategies for all Three to Impact Patient Safety

Jody Shigo RN, CMSRN Lehigh Valley Health Network, Jody.Shigo@lvhn.org

Follow this and additional works at: http://scholarlyworks.lvhn.org/patient-care-services-nursing Part of the <u>Nursing Commons</u>

Published In/Presented At

Shigo, J. & Transitional Trauma Unit (TTU) Staff Members, (2014, October, 22). Prioritization, *Accountability and Engagement: Programmatic Strategies for all Three to Impact Patient Safety.* Poster session presented at the PONL Nursing Leadership Symposium, Gettysburg, PA.

Shigo, J. (2015, October 30). *Prioritization, Accountability and Engagement: Programmatic Strategies for all Three to Impact Patient Safety.* Presented at Research Day 2015, Lehigh Valley Health Network, Allentown, PA.

This Poster is brought to you for free and open access by LVHN Scholarly Works. It has been accepted for inclusion in LVHN Scholarly Works by an authorized administrator. For more information, please contact LibraryServices@lvhn.org.

Prioritization, Accountability and Engagement: Programmatic Strategies for all Three to Impact Patient Safety

Background

MagnetTM designated organizations must demonstrate unit-level nurse sensitive clinical indicator data outperform the mean or median of a national database, for the majority of units, the majority of the time. Two such required indicators are falls and hospital acquired pressure ulcers. Staff from a 24-bed medical-surgical transitional trauma unit (TTU) recognized the need to PRIORITIZE actions to improve patient outcomes by decreasing fall and pressure ulcer rates.

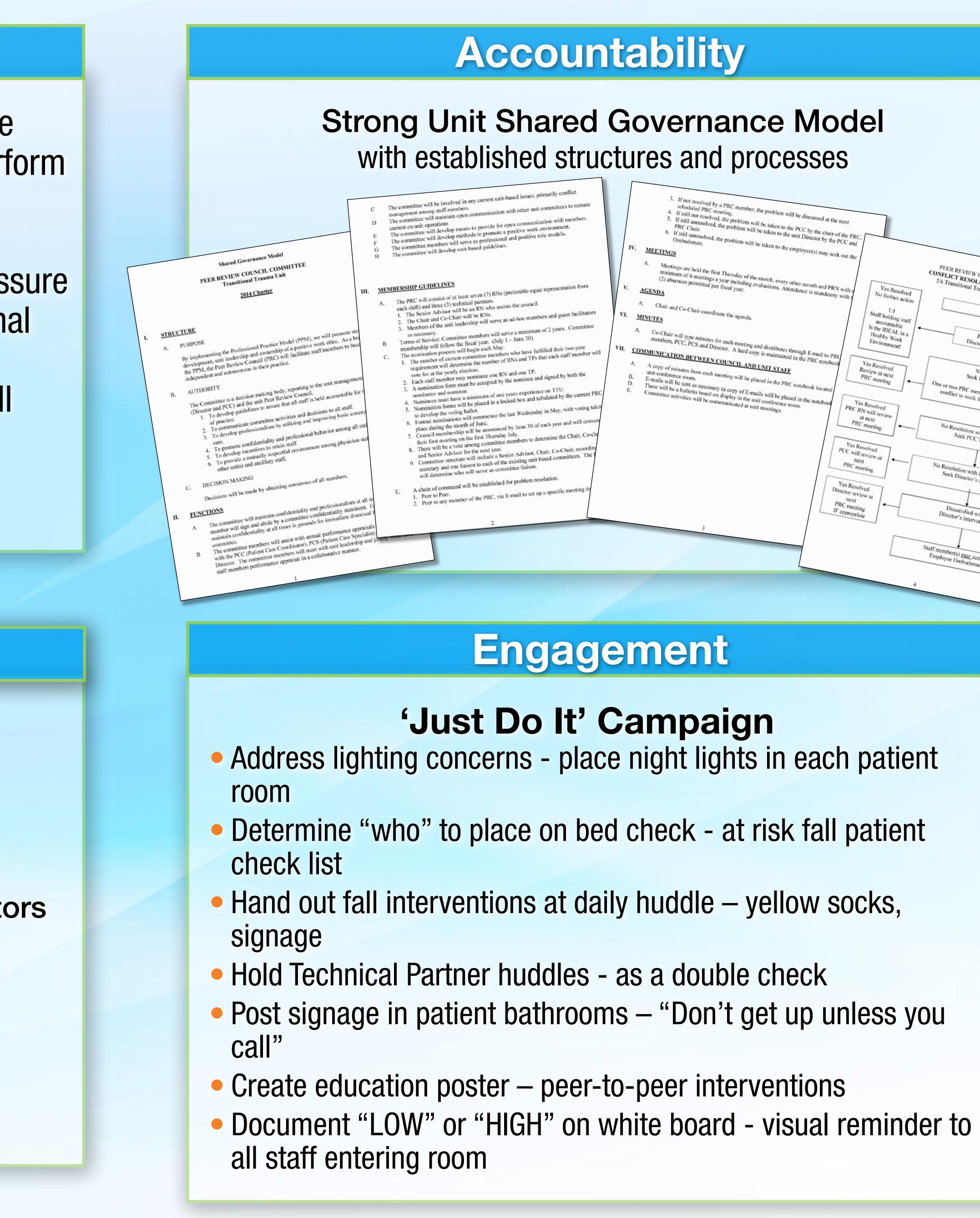
Prioritization

Chief Nursing Officer to clinical nurses:

Aligned and incentivized goals upon which salary increases were based.

Percent reductions in nurse sensitive clinical indicators

- Decrease in falls with injury by 20%
- Decrease in pressure ulcers by 15%



Transitional Trauma Unit (TTU) Staff Members Lehigh Valley Health Network, Allentown, PA

Model esses
vill be discussed at the next the PCC by the chair of the PRC. e unit Director by the PCC and e employee(s) may seek out the
Property Conditions of the service o

Bundled Actions

An Evidence-Based Plan

- Education Blitz
- Twice daily quality huddles identify unit populationspecific risk factors
- Transparency of data publically displayed visibility boards
- Real-time communication of outcomes prompted ongoing analysis and modification of strategies and actions

Outcomes



© 2014 Lehigh Valley Health Network



610-402-CARE LVHN.org