

# Redesigning Orientation: Embracing the Challenge of Multidisciplinary Oncology Care

Donna Colabroy RN, MSN, OCN, CCM  
*Lehigh Valley Health Network, Donna\_M.Colabroy@lvhn.org*

Maura Price RN, BSN, OCN  
*Lehigh Valley Health Network, Maura\_E.Price@lvhn.org*

Follow this and additional works at: <http://scholarlyworks.lvhn.org/patient-care-services-nursing>



Part of the [Nursing Commons](#)

---

## Published In/Presented At

Colabroy, D., Price, M. (2015, June 15). *Redesigning Orientation: Embracing the Challenge of Multidisciplinary Oncology Care*. Poster presented at: 11th Annual Best of ONS Congress 2015 Conference Philadelphia, PA.

This Poster is brought to you for free and open access by LVHN Scholarly Works. It has been accepted for inclusion in LVHN Scholarly Works by an authorized administrator. For more information, please contact [LibraryServices@lvhn.org](mailto:LibraryServices@lvhn.org).

# Redesigning Orientation: Embracing the Challenge of Multidisciplinary Oncology Care

Donna Colabroy RN, MSN, OCN, CCM and Maura Price RN, BSN, OCN

Lehigh Valley Health Network, Allentown, PA

## Background

- The multidisciplinary nature of cancer care in today's health network setting typically involves multiple campuses
- A variety of services can be offered in multiple locations
- This can be challenging for new hires to navigate

## Objective

Determine the efficacy of an oncology-specific, one-day orientation program for all newly hired cancer program employees

## Plan

- Orientation redesign team was formulated:
  - Included initial group of Leadership and Management staff
  - Also included front line staff to gain their feedback, insights, and vision for orientation re-design

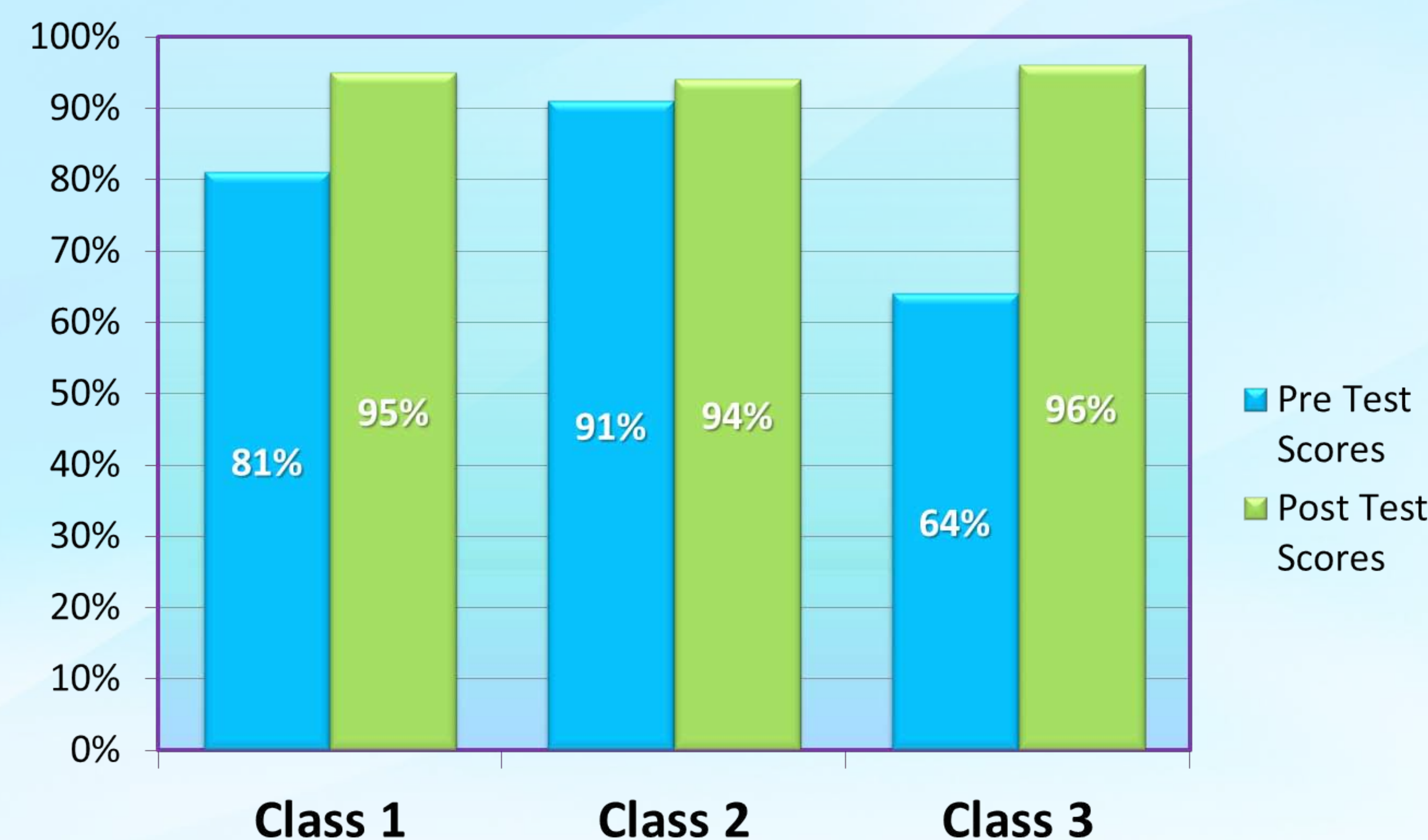
## Methods & Interventions

- Brainstorming sessions with the redesign team
- Vision for orientation day included:
  - One day event
  - Face to face presentations from each cancer program department
  - PPT format with necessary information (i.e. where is your department located? How can I refer a patient?)
- Pre and Post test created to measure baseline knowledge vs. knowledge gained after attending orientation day
- Evaluation form created with multiple choice and open ended questions

## Results & Findings

- Program was implemented in September 2014
- Results from pre/post assessments and evaluations revealed increased knowledge of cancer program services, locations, and how to access them

	Pre-Assessment Scores	Post-Assessment Scores
Class 1	81%	95%
Class 2	91%	94%
Class 3	64%	96%



© 2015 Lehigh Valley Health Network

## Participant Feedback

- “Comprehensive program”
- “Great introduction to all departments”
- “Learned about multidisciplinary teams under the cancer program umbrella”

## Implications

- An oncology-specific orientation program has the potential to positively impact current practice by increasing knowledge of clinical resources and patient care services available to patients
- The program encourages multidisciplinary collaboration and promotes high quality care
- Further studies are needed to measure effectiveness of this format in other institutions and to offer insight for future programs

Presenter	Preparation/Start Time	Timeframe	Contact Information
<b>MORNING SESSION – ONCC CE 1.0</b>			
Oncology Administration	8:00	30 mins.	Patricia T. Price, 610-402-0305
Cancer Rehab	8:00	30 mins.	Patricia T. Price, 610-402-0305
Linda Boyd, Nancy Engel	8:00	30 mins.	610-402-2912
Reproductive Oncology (GYN)	8:30	30 mins.	484-884-2391
Tiffany Lopez	8:30	30 mins.	610-402-0305
Normal and Abnormal (GYN)	8:30	30 mins.	610-402-0305
Auth. Filterborn/Colleen, Pelech, Barb Skura	8:45	30 mins.	610-402-0305
Breast Health Services	8:45	30 mins.	610-402-0305
Sharon Kibbutz	9:15	30 mins.	610-402-0305
<b>BREAK – 9:30-10:00 (15 mins)</b>			
Clinical Trials	10:15	15 mins.	Tracy DeGuzman, 610-402-0305
TRIGRID Areas	10:30	15 mins.	Jill, 610-402-0305
Jill Korn, Amy Larson	10:45	15 mins.	484-884-2391
Hematology/Oncology Associates	10:45	15 mins.	610-402-0305
Kyle Tobolino	10:45	15 mins.	610-402-0305
<b>LUNCH – 11:30-12:00 (30 mins)</b>			
Revenue Cycle/Informatics	12:15	15 mins.	610-402-0305
Genetics	12:30	15 mins.	Tara, 610-402-0305
Tara Hamey	12:30	15 mins.	610-402-0305
<b>LUNCH (open to 1:30 pm) – Optional tumor board with lunch to 1:30 pm</b>			
<b>AFTERNOON SESSION – ONCC CE 1.0</b>			
Quality Nurse Specialist and Clinical Pharmacy	1:00	15 mins.	Donna, 610-402-0305
Donna Colabroy, Mandy Mendrich, Janine Barnaby	1:00	15 mins.	610-402-0305
Gen Oncology	1:15	15 mins.	Tracy DeGuzman, 610-402-0305
Gen Oncology	1:30	15 mins.	Lori Evans, 610-402-0305
Cancer Registry	1:45	15 mins.	610-402-0305
BRAC – 1:50-2:20 (30 mins)			
Cancer Nutrition	2:00	30 mins.	610-402-0305
Jan Brennan, Janine Sibby	2:00	30 mins.	484-884-2391
Radiation Oncology	2:40	30 mins.	Sandy Frey, 610-402-0305
Mary Larkhan-Curran	3:10	20 mins.	484-884-2391
Occupational Therapists	3:30	10 mins.	610-402-0305
Arnette Hays	3:40	10 mins.	610-402-0305
OS	3:40	10 mins.	610-402-0305
Joseph Borden	3:40	10 mins.	610-402-0305
Cancer Support	3:40	10 mins.	610-402-0305
Leah Strickland	4:00	20 mins.	610-402-0305
O&A and Evaluation	4:00	20 mins.	610-402-0305

Image 1. Sample Schedule of Day's Events

**Cancer Program Orientation Day Evaluation**

Date and Location: \_\_\_\_\_

Please use this scale to rate the objectives below:  
1 = Not at all, 2 = Low, 3 = Medium, 4 = High

**Learning Objectives: Participants should be able to:**

1. Discuss two forms of Cancer Support services that are offered to LVHN patients 1 2 3 4
2. Identify one hospital-based location and one off-site location of Breast Health Services 1 2 3 4
3. State three types of treatments offered in the outpatient infusion area 1 2 3 4
4. Verbalize one principal of Gamma Knife treatment 1 2 3 4

Please use this scale to rate the comments below:  
1 = Not at all, 2 = Low, 3 = Medium, 4 = High

Please rate the areas below:

1. Participation and interactions were encouraged 1 2 3 4
2. The speakers were knowledgeable about the topics 1 2 3 4
3. I learned of services that I was unaware LVHN offered 1 2 3 4
4. This class was a good use of my time 1 2 3 4
5. What did you like most about Orientation Day? \_\_\_\_\_
6. How can the Orientation Day experience be improved? \_\_\_\_\_
7. Additional comments: \_\_\_\_\_

Thank you for your feedback!

Image 2. Orientation Day Evaluation



Magnet™ Since 2002



A PASSION FOR BETTER MEDICINE.™

610-402-CARE LVHN.org

