

# Dialysis Communication Record

Paul Howells RN,BSN,MBA,CNN

Susann R. Groller RN, BSN, MBA

Lehigh Valley Health Network, [Susann.Groller@lvhn.org](mailto:Susann.Groller@lvhn.org)

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# Dialysis Communication Record

Renal Dialysis Center  
Lehigh Valley Health Network, Allentown, Pennsylvania

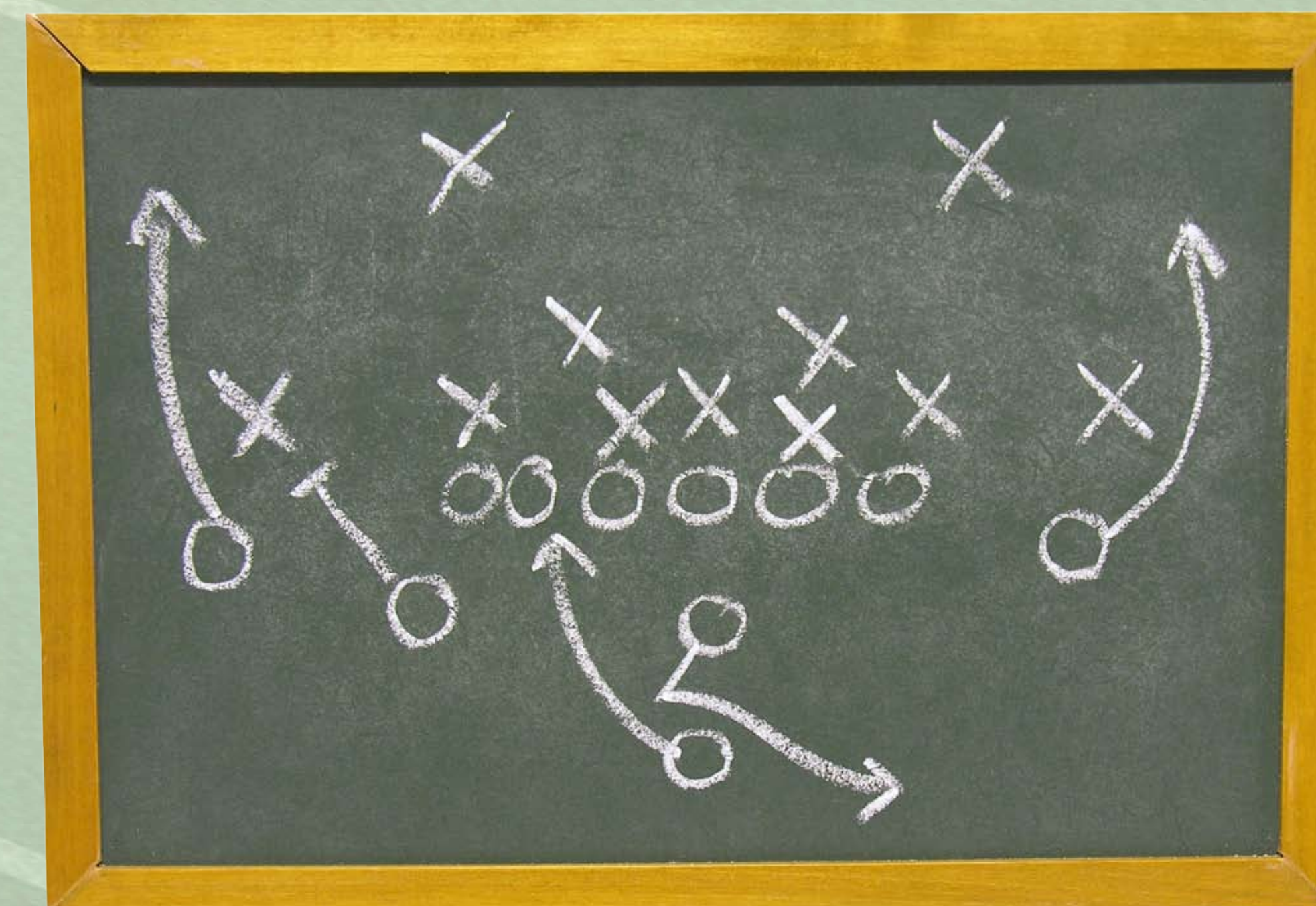
## A Losing Season:

The Previous Form

## A New Playbook:

Rationale for Revision of Form

- JC recommendation on hand-off communication
- Enhance culture of safety
- Create consistent practices at all sites
- Create standardized hand-off method and form
- Ensure consistency in administration of medications
  - Insulin
  - Phosphate Binders
- Ensure required items would accompany the patient to dialysis
  - Chart
  - Medications
  - Skin care products



## Pre-Game Warm-Up: Gap Analysis

- During a two week observation period the following trends were noted:
  - Phosphate Binders were not given with meals
  - Carbohydrate Counting Insulin Coverage was not given prior to patient arrival in dialysis
  - Refrigerated medications, skin care products, or specialty care items were not sent with patient
  - Dialysis staff was not aware of patients requiring air-borne isolation
  - The existing Dialysis Communication Sheet was altered by nursing units

## A Winning Season:

New Dialysis Communication Record

## References

- Amato-Vealey, E.J., Barbara, M.P., Vealey, R. (2008) Hand-off Communication: A Requisite for Perioperative Patient Safety. *AORN Journal*, 88, 763-775.
- Forsythe, L., Persaud, D., Swanson, M., & Stierman, C. (2008). Smoothing the process of hand-off communication. *OR Nurse Journal*, February, 56-61.