#### Lehigh Valley Health Network LVHN Scholarly Works

Patient Care Services / Nursing

#### Conference Learnings

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#### **CONFERENCE LEARNINGS**

ANA's 7<sup>th</sup> Annual Nursing Quality Conference: Reaching the Core of Quality Atlanta, Georgia February 6-8, 2013



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#### **Conference Topics**

- NDNQI Top Performers for 2012
- Creating & sustaining a culture of safety
- Translating research & evidence into practice
- New technologies support quality improvement
- Strategies for patient engagement in quality

## **2012 NDNQI Award Winners**

- Academic Medical Center: Robert Wood Johnson University Hospital, New Jersey
- Community Hospital: St. Francis Hospital- The Heart Center, New York
- Pediatric Hospital: Akron Children's Hospital- Mahoning Valley, Ohio
- Psychiatric Hospital: Sharp Mesa Vista Hospital, California
- Rehabilitation Hospital: Craig Hospital, Colorado
- Teaching Hospital: Rose Medical Center, Colorado

LEHIGH VALLEY HEALTH NETWORK

# The Power of Peer Review: Impacting Practice at the Bedside

- Staff nurses serve 1-2 year terms
- <u>6</u> teams were created
- Regular monthly meetings
- Referrals from multiple sources
- Dissemination is key

## **Learning to Consider for LVHN**

#### Dissemination of the information

- Wider audience presentations
- Off shift staff
- Multidisciplinary forums

Nursing Satisfaction & Implementation of Shared Governance

- Service Excellence Council
- Professional Development Council
- Unit Council

### **Learning to Consider for LVHN**

- Examine PPM at the unit level
- Increase staff knowledge of the LVHN Patient Centered Experience

# Nurses Impacting Safety and Quality

#### Unit Safety Coach (USC) Program

- RN representative on each unit- member of Quality and Safety Council
- Responsibilities include:
  - Lead safety initiatives
  - Advocate for patient and staff safety
  - Collaborate with other units

### **Learning to Consider for LVHN**

- Standard work for the Unit Safety Coordinator
- Promotion of peer accountability and Culture of Safety

# Thank you for the opportunity to attend the 2013 ANA Quality Conference!