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# IS 495.01: Advanced Technology Support

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# Advanced Technology Support
## IS 475
## Fall 2001

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**Course Description:** This course is intended to provide students with hands on experience with developing technology support skills materials in the operations of local and wide area networks, computer labs electronic classrooms and videoconferencing rooms. Students will be teamed with faculty and staff to work on projects incorporating information technology into learning and teaching. We will cover networking essentials including installing software over the network, and disk imaging techniques, web page development…etc. This semester, there will be a portion of the class dedicated to Active Directory as well.

**Grading:**
4 tests = 20% each 80% of final grade
Group Project = 20% of final grade

Test Dates & Projects will be announced

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