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Accessibility Limits Recall from Visual Working Memory  
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Word count: 9606

31 **Abstract**

32 In this paper, we demonstrate limitations of accessibility of information in visual working  
33 memory (VWM). Recently, cued-recall has been used to estimate the fidelity of information in  
34 VWM, where the feature of a cued object is reproduced from memory (Wilken & Ma, 2004;  
35 Zhang & Luck, 2008; Bays, Catalao, & Husain, 2009). Response error in these tasks has been  
36 largely studied with respect to failures of encoding and maintenance, however the retrieval  
37 operations used in these tasks remain poorly understood. By varying the number and type of  
38 object features provided as a cue in a visual delayed-estimation paradigm, we directly assess the  
39 nature of retrieval errors in delayed estimation from VWM. Our results demonstrate that  
40 providing additional object features in a single cue reliably improves recall, largely by reducing  
41 swap, or misbinding, responses. In addition, performance simulations using the Binding Pool  
42 model (Swan & Wyble, 2014) were able to mimic this pattern of performance across a large span  
43 of parameter combinations, demonstrating that the Binding Pool provides a possible mechanism  
44 underlying this pattern of results that is not merely a symptom of one particular parametrization.  
45 We conclude that accessing visual working memory is a noisy process, and can lead to errors  
46 over and above those of encoding and maintenance limitations.

47

48 **Keywords:** Visual working memory; Visual short-term memory; Memory retrieval;  
49 Computational models

## 50                    **Accessibility Limits Recall from Visual Working Memory**

51            Although our subjective visual experience is rich with details, our ability to recall visual  
52 information from the recent past is surprisingly poor (O'Regan & Noë, 2001). The systems and  
53 processes that allow us to retain visual information for brief periods are referred to as Visual  
54 Working Memory (VWM; Luck, 2008; Postle, 2006). Although much consideration has been  
55 given to the limitations of encoding and maintenance in VWM, there have been few systematic  
56 examinations of limitations of retrieval in VWM, that is, how information in VWM is accessed.  
57 The seminal studies of VWM have largely relied on the one-shot change detection technique,  
58 where a one-to-one comparison of all information in a display to all information in memory is all  
59 that is theoretically necessary to determine a response (Luck & Vogel, 1997; Wheeler &  
60 Triesman, 2002). Indeed, Hyun, Woodman, Vogel, Hollingworth, and Luck (2009) have  
61 demonstrated that changes between remembered and test displays “pop out” of the display, and  
62 quickly attract spatial attention, suggesting that the comparison of remembered and tested objects  
63 in change detection occurs in parallel. However, even in simple change detection, providing a  
64 single object at test instead of the entire studied object array results in a performance cost (Jiang,  
65 Olson, & Chun, 2000). Such performance costs cannot be attributed to failures in encoding or  
66 maintaining visual information over time, and thus provide evidence that the processes that  
67 retrieve information from VWM can lead to failures of memory.

68            Motivated by the goal of determining the type of resources that limit VWM, vision  
69 researchers have adopted a new laboratory task for measuring the quality of information in  
70 VWM: the delayed-estimation task (Wilken & Ma, 2004; Zhang & Luck, 2008; Bays, Catalao, &  
71 Husain, 2009). In the delayed-estimation task, participants study an array of objects, and at test  
72 they are provided with a cue to one of the studied objects (usually a cue to its location) so that

73 they can fill in missing information about that object (e.g., its color). Much of the work using this  
74 task has sought to uncover the model that best accounts for changes in the shape of the empirical  
75 memory error distribution (for a review, see van den Berg, Awh, & Ma, 2014) in order to settle  
76 the debate about the nature of representation in VWM. Although the influence of encoding and  
77 maintenance on memory error in delayed estimation has been examined through the  
78 manipulation of stimulus exposure duration (Zhang & Luck, 2008), presentation format  
79 (simultaneous vs. sequential; Gorgoraptis et al., 2011; Emrich & Ferber, 2012), the retro-cuing  
80 technique (Murray, Nobre, Clark & Nobre, 2013), and retention interval duration (Zhang &  
81 Luck, 2009), little research has attempted to isolate the contribution of selective retrieval  
82 processes to memory error. Because the delayed-estimation paradigm is a cued-recall task,  
83 memory failures may originate from two sources: failures of availability and failures of  
84 accessibility (Tulving & Pearlstone, 1966). Whereas availability failures occur when a cued  
85 memory was not encoded or stored, an accessibility failure occurs when, despite being encoded  
86 and stored, the cued memory is not sufficiently activated by recall cues. It can be difficult to  
87 establish that a memory is unavailable rather than inaccessible, as an absence of evidence is not  
88 evidence of absence. On the other hand, establishing inaccessibility is possible by demonstrating  
89 a reliable memory performance gain with a particular cue. This is the primary concern of the  
90 present paper: whether manipulating the characteristics of memory probes in a VWM task will  
91 reveal accessibility limits in the delayed estimation of visual objects.

92         While little data exists regarding the possibility of accessibility limits in the delayed  
93 estimation of visual objects, the broader working memory (WM) literature includes  
94 demonstrations of the importance of retrieval. McElree (2001) has reported that the retrieval  
95 efficacy (as assessed by speed-accuracy trade-off functions) of matching judgements decreases

96 as more items are maintained in WM. In addition, Oberauer (2002) has shown that computations  
97 performed using items held in WM are slowed when the item being accessed changes from one  
98 trial to the next. Both authors have suggested that accessing information in working memory  
99 requires bringing a representation into the focus of attention. Investigations of VWM using  
100 change detection have shown that spatial rearrangement of stimuli, as well as removal of non-  
101 tested items, in probe displays disrupts the recognition of changes (Jiang, Olson, & Chun, 2000),  
102 suggesting that spatial correspondence is an important determinant of successful information  
103 retrieval. Finally, in the detection of changes to realistic scenes, Hollingworth (2003) has shown  
104 that spatial cues directing participants to the location of a possible change improve change  
105 detection, thus demonstrating the need to consider how retrieval of information from visual  
106 memory determines successful performance.

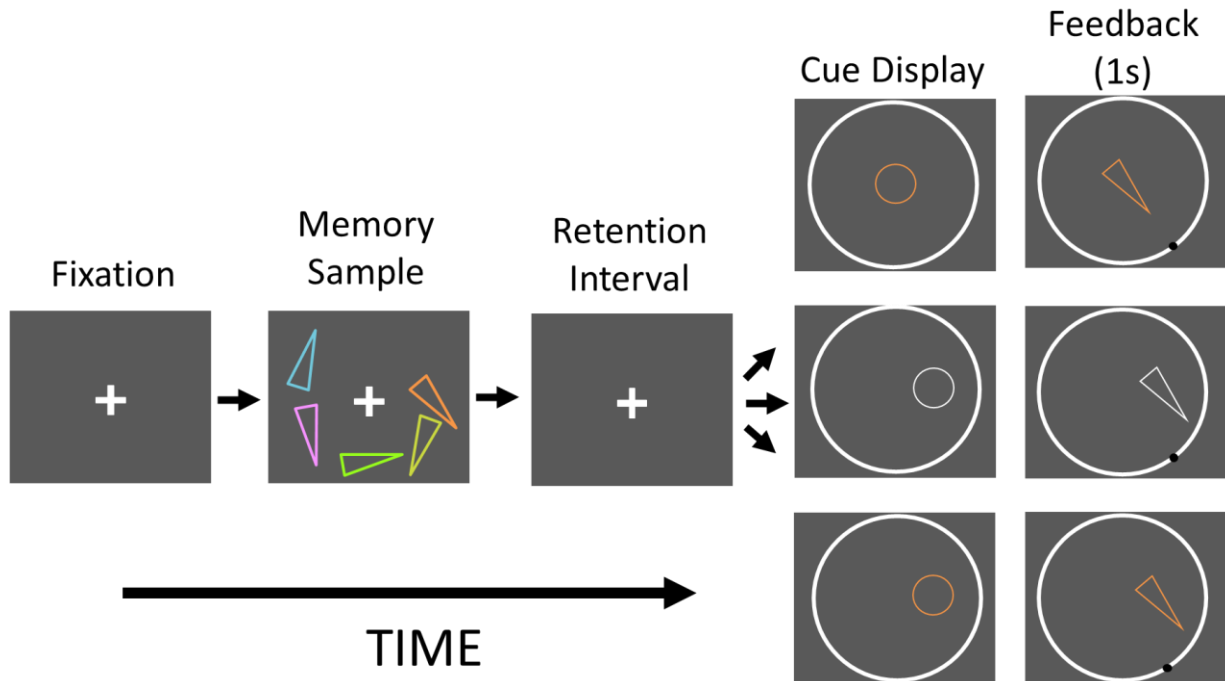
107         The tasks used in these cases are, however, notably different from the delayed-estimation  
108 task used to assess VWM, limiting their generalizability. In principle, however, the delayed-  
109 estimation task requires selective reporting of one of multiple objects, often with multiple  
110 features (e.g., Fournie & Alvarez, 2011), which would require selecting among candidate  
111 memory representations. Relatedly, Flombaum and colleagues (Levillain & Flombaum, 2012;  
112 Bae & Flombaum, 2013) have shown that task-irrelevant featural overlap between objects can  
113 lead to correspondence errors; if objects differ on features that are integral to those being  
114 reported (e.g., objects of different hues in a context where luminance memory is tested)  
115 decrements in memory precision can be eliminated. The authors argued that reducing  
116 correspondence problems led to this improvement in performance, although it is not clear what  
117 stage, or stages, of memory were affected by their stimulus manipulation (see also Bays, Catalao,  
118 & Husain, 2009). Some support for a retrieval-based locus of correspondence problems can be

119 found in Rajsic and Wilson (2014) who showed that the presence of non-target items at test  
120 substantially reduces swap errors, analogously to Jiang, Olson, and Chun's (2000) observation in  
121 change detection. Still, the processes by which the selective reports in delayed-estimation tasks  
122 are made remains poorly understood and may constitute an additional source of variability to  
123 memory reports that is worth capturing in models of VWM.

124         In order to uncover memory retrieval processes involved in delayed estimation from  
125 VWM, we conducted three experiments wherein we provided identical encoding and  
126 maintenance conditions within and across experiments, but adjusted the information provided by  
127 the recall cues on each trial. In every experiment, participants saw objects composed of two  
128 features – a color and an orientation – that appeared in varying locations. This meant that every  
129 to-be-remembered stimulus was defined by values along three dimensions: a location, color, and  
130 orientation. In each experiment, participants consistently recalled one of these three features  
131 (e.g., color), and the two remaining features (e.g., location and orientation) were used as retrieval  
132 cues. A retrieval cue could provide the feature value of an object along the first, second, or both  
133 cue dimensions. For example, in Figure 1, the recalled feature is orientation in all trials, but a  
134 given trial's retrieval cue might include only color, only location, or both color and location  
135 information. We hypothesized that VWM representations are accessed by matching  
136 representations in a probe display to representations stored in VWM. This leads to the prediction  
137 that, the more features contained in a memory probe, the more likely participants would be to  
138 report the probed item. In the case when only one feature was presented in the memory probe,  
139 multiple representations might be activated by the memory probe, leading to swap errors, in the  
140 case that the activation process has a low-threshold, or even guess errors, if the activation  
141 process has a high threshold, such that one representation must be activated considerably over

142 others before a memory-guided response is made. In summary, we expected that VWM  
143 performance would indeed be limited by accessibility, and that performance would be  
144 maximized by memory probes with more object features. While intuitive – indeed, such a  
145 retrieval process is implicit in studies of VWM using delayed estimation – the question of how  
146 retrieval occurs VWM is empirical, and our study provides insight into how this memory  
147 operation functions.





148

149 **Figure 1.** A sample trial, depicting the report-orientation variation (Experiment 1). Stimuli not  
 150 drawn to scale. On the right, the top row depicts a color cue trial, the middle row depicts a  
 151 location cue trial, and the bottom row depicts a both-feature cue trial. Report feedback was  
 152 presented as a dot indicating where on the report-circle a correct click should have occurred.

153

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### Experiment 1

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In this experiment, we assessed the contribution of color and location used as cues to recall orientation of simple objects (triangles). Participants reported the orientation of a recently encoded triangle when provided with a color cue, a location cue, or a cue providing both the color and location of the target triangle. If accessibility limits the information that can be retrieved from VWM, then providing both-feature cues should improve performance, increasing the probability of reporting the cued orientation, and reducing the likelihood of reporting a non-cued object's orientation.

**162 Methods****163 *Participants***

164 Thirty participants in total were recruited for this experiment. All participants were  
165 students in a first-year undergraduate Psychology course at the University of Toronto,  
166 participating for course credit. Participants provided informed consent before participating.  
167 Fifteen participants completed a version of this experiment where the to-be-remembered stimuli  
168 were presented for 100ms on each trial, and fifteen completed a version of the experiment where  
169 the to-be-remembered stimuli were presented for 600ms on each trial. This sample size was  
170 maintained for Experiments 2 and 3.

**171 *Materials and Procedure***

172 Stimuli were constructed and presented using Matlab by Mathworks using the  
173 Psychophysics toolbox version 3.0.11 (Brainard, 1997; Pelli, 1997; Kleiner, Brainard, & Pelli;  
174 2007). Stimuli were displayed on 16" CRT monitors at a viewing distance of approximately  
175 50cm. To ensure consistent stimulus exposure, participants viewed stimuli using a chin rest. The  
176 experiment was conducted in a dimly-lit, sound attenuated room. Each experimental session  
177 consisted of 512 trials, with two distinct stages: the encoding stage and the test stage. The  
178 encoding stage was identical for all experiments reported in this paper, and so will be described  
179 only here for economy.

180 The encoding stage consisted of a 1.5 second fixation display, consisting of a single white  
181 fixation cross on a grey background. The memory sample display occurred next, consisting of  
182 either two or five coloured triangles, appearing approximately  $6.5^\circ$  from fixation. The triangles  
183 were isosceles in shape, with a base of approximately  $1.25^\circ$  and a height of approximately  $2.5^\circ$ .  
184 Each triangle was hollowed, to allow for discriminability despite occasional partial overlap, and

185 the thickness of each triangle's contour was approximately  $0.25^\circ$ . Each triangle was pseudo-  
186 randomly rotated around its centre (defined as the point lying half-way between its short side and  
187 opposite vertex) by selecting an angular value for each triangle in a given trial's display from  
188 between 0 and 358 degrees, in two degree steps without replacement. Triangle colors and  
189 locations were determined using an identical angular sampling approach. For color, angular  
190 values were translated into RGB values by converting from the L\*a\*b space, using the angles to  
191 select a point in L\*a\*b space on the radius of a circle centered at [70, 0, 0], with a radius of 60.  
192 Although the luminance value was chosen to equate color luminance, variation in measured  
193 luminance did exist, and so color memory in our experiments may have included some degree of  
194 memory for luminance as well. For location, angular values were translated into screen positions  
195 by centering a triangle on a point on an imaginary circle of radius  $6.6^\circ$  around the fixation cross.  
196 The memory display was removed after either 100ms (for 15 participants) or 600ms (for a  
197 separate 15 participants). Following the offset of the memory display, a 900ms retention interval  
198 of a blank screen with a fixation cross was presented.

199         Following the retention interval was the test stage of the trial. In Experiment 1, the test  
200 stage was one of three types: color cue, location cue, or both cue. For color cue trials, a single  
201 circle outline, with a  $1^\circ$  diameter and a line width of  $0.25^\circ$ , appeared in the centre of the screen  
202 whose color exactly matched one of the triangles that had appeared in the display earlier.  
203 For location cue trials, a single, white circle outline appeared centered on the exact location of  
204 one of the triangles that had appeared in the presentation stage. For both cue trials, a single circle  
205 outline appeared whose location and color exactly matched one of the triangles from earlier in  
206 the trial. In addition, a large, white circle outline was drawn on screen, centered on fixation, with  
207 a radius of approximately  $8.25^\circ$  and a thickness of  $0.35^\circ$ . This was added in order to visually

208 equate the test display in Experiment 1 with the test display of Experiment 2, where this circle  
209 was drawn as a color wheel of identical physical dimensions. In all three conditions, the  
210 participant used the mouse to produce an oriented triangle whose orientation matched his or her  
211 memory of the cued object. The mouse cursor was always set to the center of the screen at the  
212 beginning of the test phase, and when the cursor was moved at least  $5^\circ$  away from fixation, the  
213 cue circle was replaced by a triangle whose orientation was calculated using the angle of arc  
214 between the mouse cursor's position and the center of the screen. Participants submitted their  
215 matching response by clicking the mouse button. After a response was given, feedback was  
216 provided in the form of a small, black, filled circle of radius  $0.16^\circ$  on the larger circle, whose  
217 radial angle from fixation matched the correct orientation of the cued triangle.

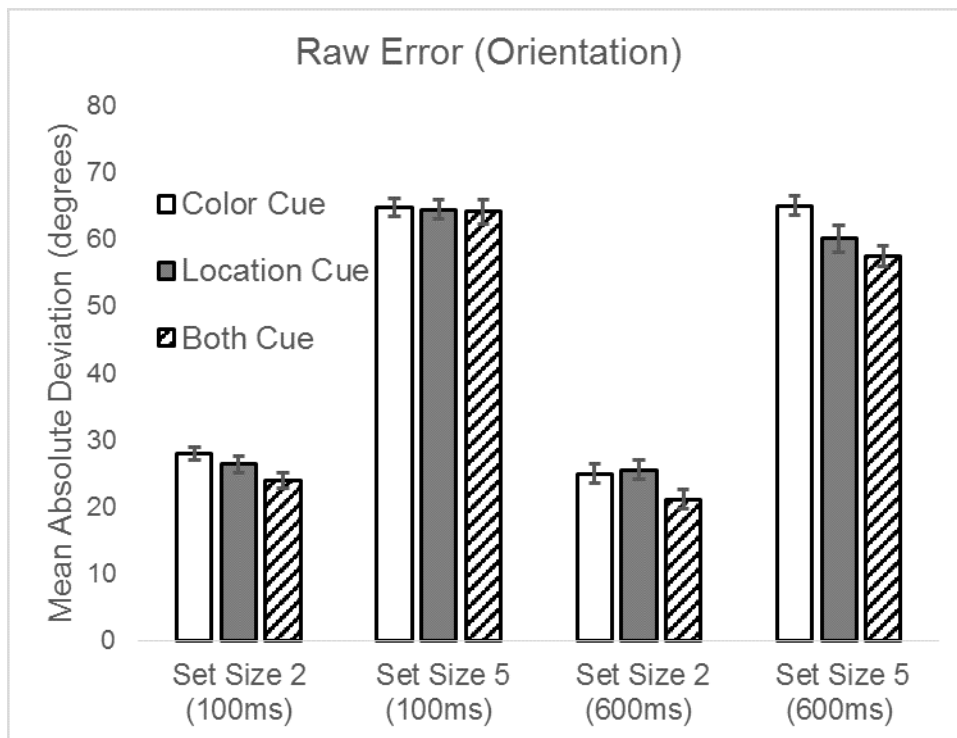
218         Across all experiments, both factors (Set Size and Cue Condition) were randomly and  
219 equally seeded, leading to an approximately equivalent, with small variation, number of trials per  
220 cell of the design. Participants completed 512 trials across 8 blocks in one experimental session.  
221 One group of 15 participants were shown the triangles at encoding for 100ms while another  
222 group of 15 was shown the triangles for 600ms. Two sample durations were used as Rajsic and  
223 Wilson (2014) found a retrieval-context effect for a non-spatial feature (color) only when stimuli  
224 had been presented for 600ms, but not 100ms. Thus, we anticipated a possible interaction  
225 between Cue Condition and Sample Duration.

## 226 **Results**

### 227 *Raw Memory Error*

228         We first analysed raw error, calculated as the mean absolute error between the probed  
229 item's orientation and its reported orientation, in degrees. Raw memory error in each condition  
230 can be seen in Figure 2. A mixed-model ANOVA with Set Size (2, 5) and Cue Condition (Color

231 Cue, Location Cue, or Both Cue) as within-subjects factors and Sample Duration (100ms,  
 232 600ms) as a between-subjects factor showed that increasing Set Size increased memory error,  
 233  $F(1, 28) = 961.69, p < .001, \eta^2_p = .97$ , and that Cue Condition also modulated memory error,  
 234  $F(2, 56) = 6.60, p = .003, \eta^2_p = .19$ . Overall, memory error was lower when both features were  
 235 present in a cue than when either color alone,  $F(1, 28) = 17.14, p < .001, \eta^2_p = 0.38$ , or location  
 236 alone,  $F(1, 28) = 4.95, p = .03, \eta^2_p = .15$ , was present. Cue Condition did not interact with either  
 237 Set Size or Sample Duration. The main effect of Cue Condition shows that access to VWM was  
 238 improved (memory error was lower) when more informative cues were provided.



239 **Figure 2.** Raw  
 240 memory error (mean absolute deviation) in Experiment 1. Error bars depict one within-subjects  
 241 standard error.

242

### 243 *Three-Component Model Analysis*

244           Given that memory cues did affect the amount of memory error in our experiment, we  
245 used Bays' three-component model (Bays, Catalao, & Husain, 2009; also referred to as the  
246 "swap" model: Suchow, Brady, Fougne, & Alvarez, 2013) to understand the source of this  
247 change in error. This model estimates four performance descriptors (one redundant, hence the  
248 term "three-component model") from trial-wise list of response errors and stimulus values: the  
249 precision of memory, the probability of correct access<sup>1</sup>, the probability of a swap response, and  
250 the probability of a guess response. The three latter parameters describe the three possible  
251 sources of any given response: a distribution of responses from a correctly accessed item, where  
252 the reported value is sampled from a circular normal distribution (the von Mises distribution)  
253 centered on the cued feature value; a distribution of "swap" responses, where the reported value  
254 is sampled from a combination of circular normal distributions centered on the feature values of  
255 the non-target items that had been presented in the memory display; and a distribution of "guess"  
256 responses, where the reported value is sampled from a uniform distribution, meaning that every  
257 feature value is equally likely to be reported. Importantly, memory precision can be quantified  
258 using the standard deviation of the circular normal distributions for both the "correct"  
259 distributions and the "swap" distributions. Parameters are estimated using maximum likelihood.  
260 In our analyses, we fit parameters separately in each condition for each participant. Although we  
261 endeavoured to maximize the number of trials in each condition for the purposes of parameter  
262 fitting, to keep each experimental session at approximately one hour in length, we were able to  
263 collect approximately 85 observations per condition. Lawrence (2010) found relatively modest  
264 gains in the reliable recovery of  $p(\text{Correct Access})$  between 80 samples and 160 samples per fit,

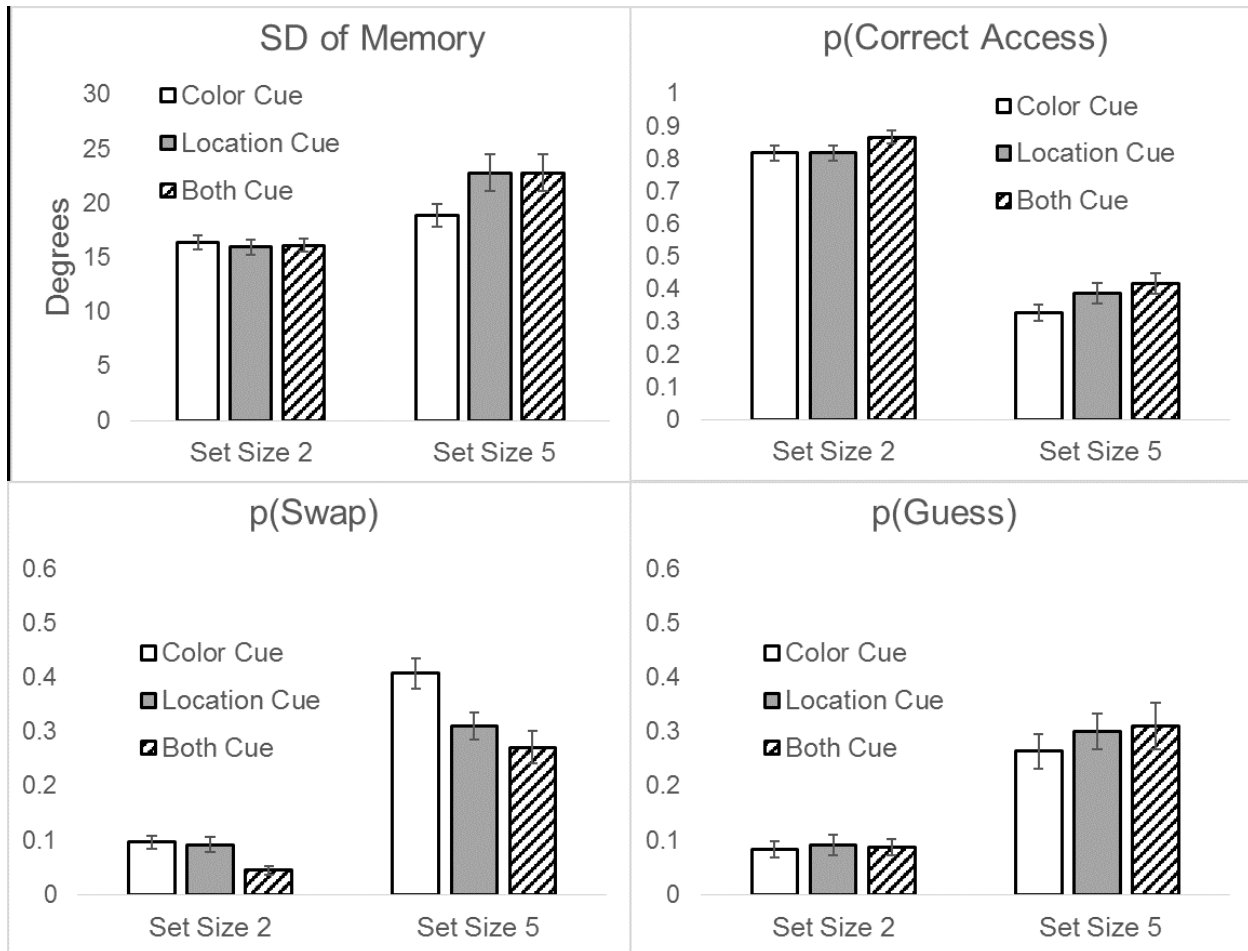
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<sup>1</sup> We thank an anonymous reviewer for suggesting this terminology.

265 albeit using simulations and fits with a two-component model of memory (correct responses and  
266 guesses from Zhang & Luck, 2008). Nevertheless, it is possible that parameter estimation  
267 suffered from noise due to a modest number of trials, and so these results – as well as those from  
268 Experiments 2 and 3 -- should be interpreted with some discretion.

269         Given that our analyses of raw memory error showed only main effects of Set Size and  
270 Cue Condition, we ran two-way repeated measures ANOVAs on each set of estimated memory  
271 parameters, using only Set Size and Cue Condition as factors, and concentrating exclusively on  
272 the source of the main effect of Cue Condition found in raw memory error. The resulting  
273 parameter estimates are plotted in Figure 3. Although Set Size affected all memory parameters,  
274  $F_s > 19.07$ ,  $p_s < .001$ , only the probability of a correct response [or  $p(\text{Correct Access})$ ],  $F(2, 58)$   
275  $= 9.75$ ,  $p = .001$ ,  $\eta^2_p = 0.25$ , and the probability of a swap [or  $p(\text{Swap})$ ],  $F(2, 58) = 14.94$ ,  $p <$   
276  $.001$ ,  $\eta^2_p = 0.34$ , were affected by memory cues. Compared to both-feature cues, color cues and  
277 location cues alone led to a lower probability of correct responses,  $F_s(1,29) > 5.54$ ,  $p_s < .026$ ,  $\eta^2_p$   
278  $> 0.16$ , and a higher probability of swap responses,  $F_s(1,29) > 6.47$ ,  $p_s < .017$ ,  $\eta^2_p > 0.18$ . On the  
279 basis of these findings, the benefit of multi-feature retrieval cues can be characterized as an  
280 improvement in memory disambiguation; some swaps that occurred when only one feature was  
281 available in the cue were due to selection of the wrong remembered item, when the correct  
282 remembered item was actually available to be reported.

283



284

285 **Figure 3.** Summaries of memory performance in Experiment 1, recalling orientation. Error bars  
 286 depict one standard error.

287

288 In addition to a main effect of Cue Condition, we also observed interactions between Cue  
 289 Condition and Set Size for the  $p(\text{Swap})$ ,  $p(\text{Correct Access})$ , and the circular Standard Deviation  
 290 of correct responses (SD), indicating that the effect of memory cues differed by Set Size. Given  
 291 that the purpose of our study was to understand the source of the cue-related main effect found in



292 raw memory error, we do not report these statistics here. However, curious readers can find the  
293 details of these interactions in Appendix A.

## 294 **Discussion**

295         The results of Experiment 1 demonstrate that increasing the amount of information  
296 provided by the cue can allow participants to correctly recall an object's orientation more often.  
297 Providing two retrieval features allowed participants to access the correct object feature more  
298 often, reducing swap errors. This change in performance suggests that the additional information  
299 gained with multiple cues allowed participants to better discriminate between activated item  
300 representations, as opposed to activating memory representations which had been otherwise not  
301 accessible. If the latter were the case, multiple cues should have led to a reduction in guess  
302 responses. To determine whether the same findings hold for other object features, we ran two  
303 additional experiments, testing recall of color and locations, respectively.

## 304 **Experiment 2**

305         In Experiment 2, we altered the mapping between which features (location, color, and  
306 orientation) were used as cues and which feature was recalled. The results of Experiment 1  
307 revealed that single-feature cues led to poorer performance than cues including both features,  
308 characterized primarily by an increase in swap errors at the expense of accessing the cued item.  
309 In this experiment, orientation and location were used as cues, and color was the recalled  
310 stimulus feature. We expected that providing both features in a cue would again maximize the  
311 probability of correctly reporting a target object's color, and reduce the likelihood of swaps.

## 312 **Methods**

### 313 *Participants*

314 As in Experiment 1, a new sample of thirty participants in total were recruited for this  
315 experiment. All participants were students in a first-year Psychology class at the University of  
316 Toronto, participating for course credit. All participants provided informed consent before  
317 participating. Fifteen participants completed a version of this experiment with a 100ms exposure  
318 duration, and fifteen participants completed a 600ms exposure duration version.

### 319 *Materials and Procedure*

320 With the exception of the test phase of trials, materials and procedure for this experiment  
321 were identical to Experiment 1. The test phase of a trial consisted of three types: orientation cues,  
322 location cues, or both-feature cues. Regardless of the cue type, the participant's task was to recall  
323 the color of the cued object from earlier in the trial using the mouse and a peripherally presented  
324 color wheel. All cue displays contained a central fixation cross, and a color wheel, centered on  
325 fixation with a radius of  $8.25^\circ$  and a line thickness of  $0.35^\circ$ . This color wheel depicted all of the  
326 possible stimulus hues, described in the Experiment 1 methods section. For orientation cues, a  
327 central, white triangle appeared on screen whose orientation and size matched one of the  
328 triangles presented earlier in the trial. For location cues, a single, white, line-drawn circle, with a  
329  $1^\circ$  diameter and a line width of  $0.25^\circ$  appeared  $6^\circ$  from location, centered on the position of one  
330 of the triangles that had appeared in the memory display earlier in the trial. Lastly, for both-  
331 feature cues, an oriented white triangle appeared  $6^\circ$  from fixation, whose position and orientation  
332 matched one of the triangles from earlier in the trial. In all cases, when participants moved the  
333 cursor farther than  $5^\circ$  from fixation, the cue shape was filled in with the hue on the color wheel  
334 whose angular position relative to the centre of the screen matched that of the mouse. After

335 recalling the desired color, the participant submitted his or her response with a mouse click, and  
336 received feedback for 1s in the form of a small, black circle of radius  $0.16^\circ$  appearing on the  
337 color wheel over the exact color of the cued triangle.

## 338 **Results**

### 339 *Raw Memory Error*

340 Overall memory error can be seen in Figure 4. Initial analyses were again conducted on  
341 the raw error from memory reports in each Cue Condition (Orientation Cue, Location Cue, Both-  
342 Feature Cue) and Set Size (2 items, 5 items) for participants in both Sample Duration conditions  
343 (100ms, 600ms). Increasing Set Size increased memory error, as expected,  $F(1, 28) = 835.29$ ,  $p$   
344  $< .001$ ,  $\eta^2_p = 0.97$ . In addition, Cue Condition affected memory error,  $F(2, 56) = 24.69$ ,  $p < .001$ ,  
345  $\eta^2_p = 0.47$ , such that memory error was lower when Both-Feature cues were used compared to  
346 orientation cues,  $F(1, 28) = 41.14$ ,  $p < .001$ ,  $\eta^2_p = 0.60$ , and location cues,  $F(1, 28) = 5.93$ ,  $p =$   
347  $.02$ ,  $\eta^2_p = 0.18$ . Although no two-way interactions were observed,  $F_s < 0.99$ ,  $p_s > .37$ ,  $\eta^2_p < 0.03$ ,  
348 a three-way interaction existed between Set Size, Cue Condition, and Sample Duration,  $F(2, 56)$   
349  $= 5.07$ ,  $p = .009$ ,  $\eta^2_p = 0.15$ . Analysing performance separately by Set Size and Sample Duration  
350 showed that the benefit of Both-feature cues over Location cues was limited to Set Size 2 of the  
351 600ms exposure duration,  $F(1, 14) = 11.80$ ,  $p = .004$ . In all other conditions, no benefit was  
352 present for Both-feature cues over Location only cues,  $F_s(1, 14) < 2.79$ ,  $p_s > .12$ . Nonetheless, it  
353 is important to emphasize that the overall effect of Cue Condition on memory error mirrored the

354 results of Experiment 1; memory error was overall reduced with multi-feature cues, albeit  
 355 improvements over location-alone cues were inconsistent.



356

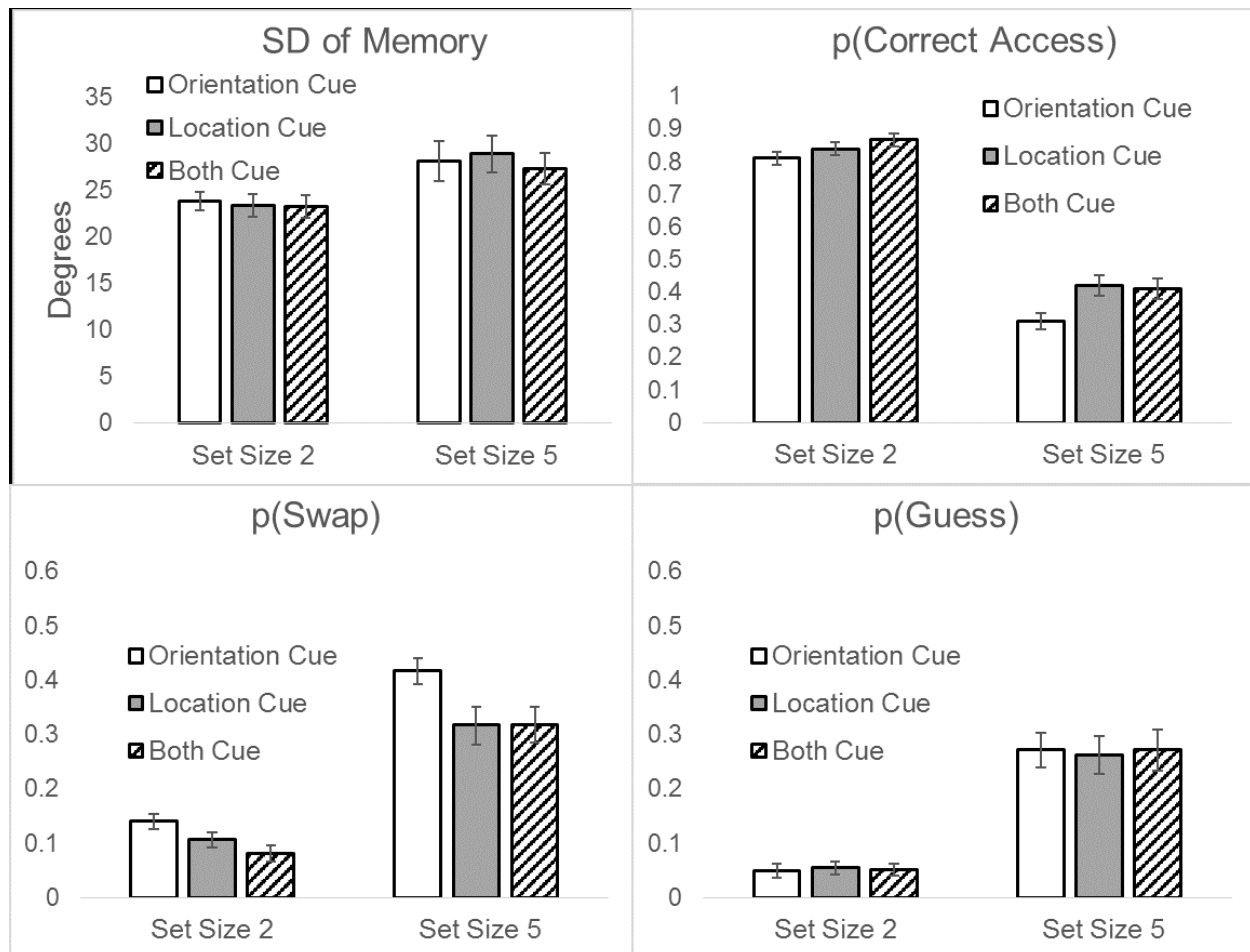
357 **Figure 4.** Raw memory error in Experiment 2. Error bars depict one standard error.

358

### 359 *Three-Component Model Analysis*

360 To uncover the sources of the memory-cue benefit, responses were again transformed  
 361 into performance parameters using the three-component mixture model (Bays, Catalao, &  
 362 Husain, 2009) depicted in Figure 5. The main effect of Cue Condition was found for p(Correct  
 363 Access) and p(Swap), as expected from the memory error analyses,  $F_s(2, 56) > 6.90$ ,  $p_s > .002$ ,  
 364  $\eta^2_p > 0.19$ . However, Both-cues only increased p(Correct Access) relative to Orientation cues,  
 365  $F(1, 28) = 36.64$ ,  $p < .001$ ,  $\eta^2_p = 0.57$ , and did not boost performance relative to Location cues,  
 366  $F(1, 28) = 0.47$ ,  $p = .50$ ,  $\eta^2_p = 0.02$ . The converse was true of p(Swap); fewer swaps occurred for  
 367 Both-cue than Orientation cue trials,  $F(1, 28) = 12.04$ ,  $p = .002$ ,  $\eta^2_p = 0.30$ , but only a marginal

368 difference in swaps occurred between Both-cue and Location cue trials,  $F(1, 28) = 0.39$ ,  $p =$   
 369  $.054$ ,  $\eta^2_p = 0.01$ . This finding parallels the findings the analyses of raw memory error, showing  
 370 better recall of color from location cues than from orientation cues, but little improved recall  
 371 when adding orientation information to a cue containing location information already.



372

373 **Figure 5.** Summaries of memory performance parameters from Experiment 2, reporting color.

374 Error bars depict one standard error.

375

### 376 Discussion

377 When reporting the color of objects at test, manipulating the type of cue once again

378 altered the accessibility of information in VWM. Overall, cues with more visual information

379 about an item led to improved ability to recall that item's color. Correct access was more likely  
380 in lieu of swap errors. One additional important caveat is that both-feature cues did not improve  
381 the probability of recalling the correct item's color over a location cue alone. It seems that  
382 adding non-spatial features in a memory probe cannot always be counted on to improve upon  
383 retrieval over a location cue, unlike what we found with color. While we did not expect this  
384 discrepancy, orientation and color are fundamentally different features; orientation is an extrinsic  
385 feature of objects (assuming that different two-dimensional orientations do not produce a  
386 different perceived three-dimensional object shape, which we highly doubt with our stimuli) and  
387 color is an intrinsic feature, reflecting surface properties (leaving aside issues of color  
388 constancy). Empirically, it is known that search for a pre-defined color target in an array of  
389 heterogeneous colored dots is efficient (Wolfe et al., 1990), whereas search for a pre-defined  
390 orientation in an array of heterogeneous oriented lines is quite inefficient when orientation  
391 targets are not categorical (Wolfe, Friedman-Hill, Stewart, & O'Connell, 1992). Thus, there is  
392 the possibility that orientation may be less capable of guiding search through VWM. In our final  
393 experiment, we assessed the utility of the non-spatial features (color and orientation) in retrieving  
394 the locations of objects.

### 395 **Experiment 3**

396 The results of Experiments 1 and 2 have shown that the type of information provided to  
397 access VWM does affect the probability that an object's features will ultimately be recalled. In  
398 Experiment 3, we compared the efficacy of color and orientation cues in recalling an object's  
399 location. Once again, we were most interested in the comparisons between single-feature and  
400 both-feature cues. In particular, Experiment 3 provides an opportunity to see whether the  
401 findings of Experiment 2, where orientation information paired with location information did not

402 improve retrieval over location information alone, indicates that orientation information is not  
403 used in retrieval when another feature can be used instead.

#### 404 **Methods**

##### 405 *Participants*

406 Thirty participants were recruited for Experiment 3, all of whom were students enrolled  
407 in a first-year Psychology course, participating for course credit. Participants provided informed  
408 consent before participation. Fifteen participants completed a version of the experiment where  
409 stimuli were presented for 100ms, and fifteen participants completed a version in which stimuli  
410 were presented for 600ms. None of the participants had participated in either of the preceding  
411 experiments.

##### 412 *Materials and Procedure*

413 As in Experiment 1, we ran separate sets of participants through a 100ms sample duration  
414 condition and a 600ms sample duration condition. Once again, with the exception of the test  
415 phase of trials, materials and procedure for this experiment were the same as Experiments 1 and  
416 2.

417 Three types of cues were provided in the test phase of trials: color cues, orientation cues,  
418 or both-feature cues. For all cue types, the participant's task was to move a centrally placed  
419 object to its original location in the periphery using the computer mouse. All cue displays  
420 contained a central fixation cross, and a white circle whose physical dimensions matched the  
421 color wheel from Experiment 2: centered on fixation with a radius of  $8.25^\circ$  and a line thickness  
422 of  $0.35^\circ$ . For orientation cues, a central, white triangle appeared in the center screen whose  
423 orientation and size matched one of the triangles presented earlier in the trial. For color cues, a  
424 single line-drawn circle, with a  $1^\circ$  diameter and a line width of  $0.25^\circ$  whose color exactly

425 matched one of the stimuli from earlier in the trial, appeared in the center of the screen. Lastly,  
426 for both-feature cues, an oriented, colored triangle appeared centrally whose color and  
427 orientation matched one of the triangles from earlier in the trials. In all cases, when participants  
428 moved the cursor farther than  $5^\circ$  from fixation, the cue shape moved to the periphery to the  
429 angular position corresponding to the mouse's deviation from fixation. The object was always  
430 constrained to have a radial distance of  $6.6^\circ$  from fixation (the same distance from fixation that  
431 triangles appeared at the beginning of the trial). Therefore, position errors could only be angular  
432 errors, analogous to the report orientation and report color experiments reported earlier. After  
433 placing the object in the desired position, the participant submitted his or her response with a  
434 mouse click, and received feedback for 1s in the form of a small, black circle of radius  $0.16^\circ$   
435 appearing on the white response wheel over the exact angular position of the cued triangle.

## 436 **Results**

### 437 *Raw Memory Error*

438 Raw memory error in each condition is depicted in Figure 6. Once again, initial analyses  
439 were performed on this raw error of memory reports. Set Size affected memory error, as  
440 expected,  $F(1, 28) = 610.65, p < .001, \eta^2_p = 0.96$ , as did Cue Condition,  $F(2, 54) = 82.89, p <$   
441  $.001, \eta^2_p = 0.75$ . Memory error was reduced when Both-Features were provided in a cue  
442 compared to Orientation Cues,  $F(1, 28) = 154.14, p < .001, \eta^2_p = 0.85$ , and Color Cues,  $F(1, 28)$   
443  $= 57.77, p < .001, \eta^2_p = 0.68$ . Set Size and Cue Condition also interacted,  $F(2, 56) = 19.81, p <$   
444  $.001, \eta^2_p = 0.42$ , which we examined in the context of the memory parameters, below.





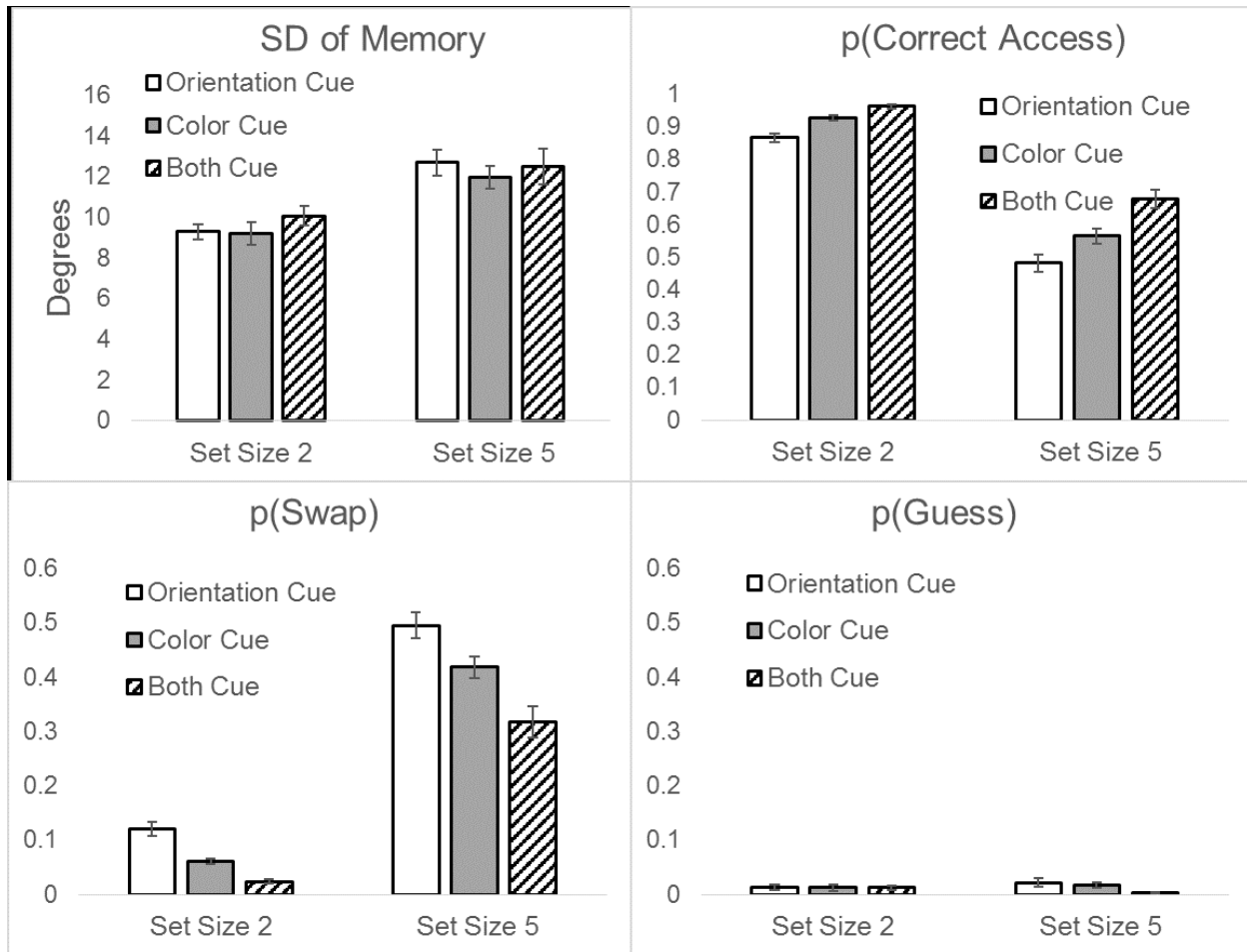
445

446 **Figure 6.** Raw memory error in Experiment 3. Error bars depict one standard error.

447

### 448 *Three-Component Model Analysis*

449 To determine the source of the memory error gain, responses were once again  
 450 transformed into performance parameters using the three-component mixture model (Bays,  
 451 Catalao, & Husain, 2009), depicted in Figure 7. An analysis of these estimates demonstrated  
 452 expected effects of Set Size on all parameters,  $F_s(1, 28) > 84.09$ ,  $ps < .001$ ,  $\eta_p^2 > 0.75$ , except for  
 453  $p(\text{Guess})$ . This lack of an effect for  $p(\text{Guess})$  was due to the fact that, overall, random guess  
 454 errors were very rare in our location recall task. In no condition did the average  $p(\text{Guess})$  for  
 455 participants exceed 3%.



456

457 **Figure 7.** Summaries of memory performance in Experiment 3, reporting location. Error bars

458 depict one standard error.

459

460 As in Experiments 1 and 2, Cue Condition affected  $p(\text{Correct Access})$  and  $p(\text{Swap})$ , such

461 that Both-Feature cues led to higher  $p(\text{Correct Access})$  than Orientation Cues,  $F(1, 28) = 193.00$ ,

462  $p < .001$ ,  $\eta^2_p = 0.87$ , and Color Cues,  $F(1, 28) = 54.04$ ,  $p < .001$ ,  $\eta^2_p > 0.66$ , alone. Both-Feature

463 cues also led to lower  $p(\text{Swap})$  than Orientation Cues,  $F(1, 28) = 214.61$ ,  $p < .001$ ,  $\eta^2_p > 0.89$ ,

464 and Color Cues,  $F(1, 28) = 38.77$ ,  $p < .001$ ,  $\eta^2_p > 0.58$ . Finally, Cue Condition also interacted

465 with Set Size in determining  $p(\text{Correct Access})$  and  $p(\text{Swap})$ ,  $F_s(2, 56) > 9.80$ ,  $p_s < .004$ ,  $\eta^2_p >$

466 0.26. Importantly, both set sizes exhibited the same effects of Cue Condition on  $p(\text{Correct}$

467 Access),  $F_s(2, 56) > 43.84, p < .001, \eta^2_p > 0.61$ , and  $p(\text{Swap}), F_s(2, 56) > 41.58, p < .001, \eta^2_p >$   
468  $0.60$ , and so this interaction reflects an amplification of the memory cue effect as set size  
469 increased. These data very clearly show that memory cues that provide more visual information  
470 can improve the likelihood of recalling an item's location.

## 471 **Discussion**

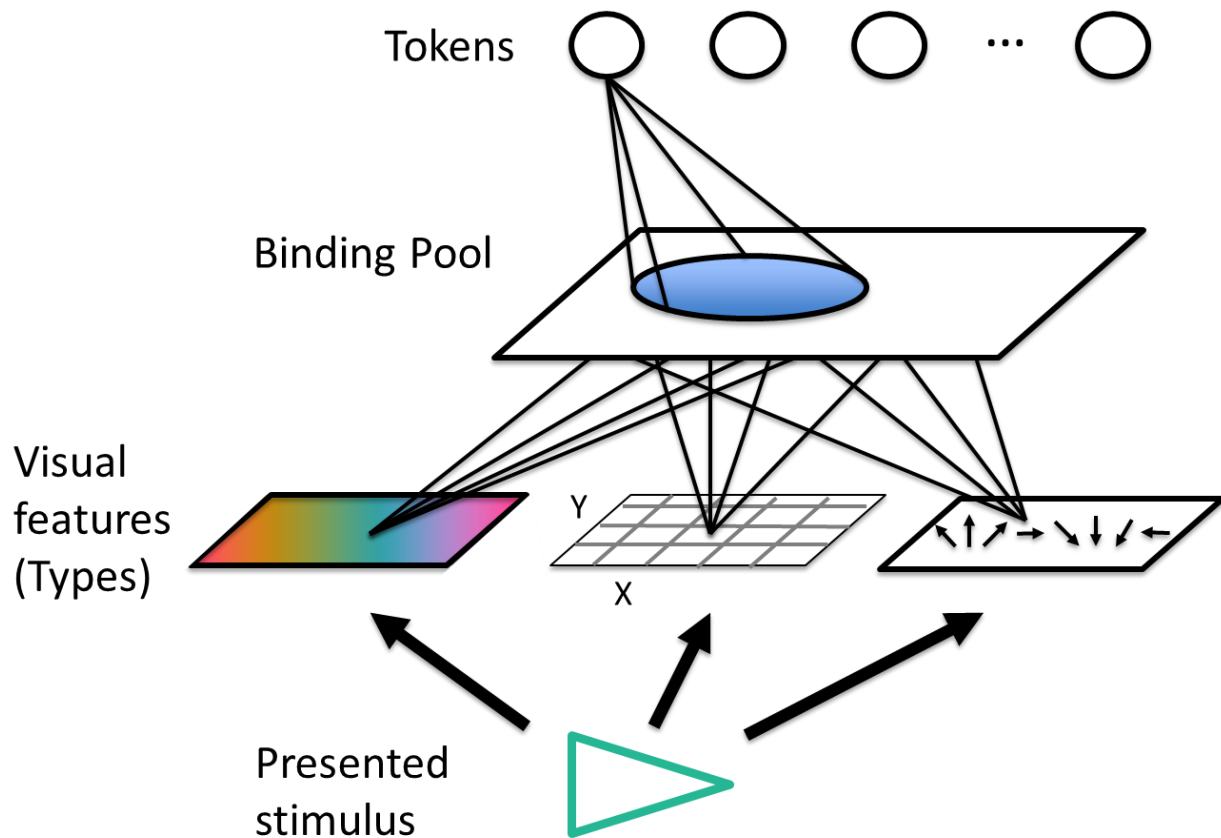
472 As in Experiments 1 and 2, the likelihood of correctly recalling an item's feature (in this  
473 case, location) was improved by cues with more features from the probed item. These correct  
474 responses primarily traded off with swap errors. In the context of the present experiment, this  
475 trade-off is not surprising given that participants did not opt to randomly guess in any condition.  
476 These results also show that VWM retrieval can benefit from redundant retrieval information:  
477 here, we consistently found benefits for both-feature cues over and above those for the best  
478 single feature cue.

## 479 **Binding Pool Simulations**

480 The results of three experiments showed that a manipulation of retrieval conditions (Cue  
481 Type) affected the probability of recalling a feature of an object. This result shows that the  
482  $p(\text{Correct Access})$  parameter, often referred to as "probability of memory" cannot be taken as a  
483 pure measure of the presence or absence of the representation of an object in VWM (see Bays,  
484 Catalao, & Husain, 2009). Given that the vast majority of VWM models are concerned with the  
485 quantity of information that is encoded or maintained, and not the processes by which items are  
486 recognized or recalled (Zhang & Luck, 2008; van den Berg, Shin, Cou, George, & Ma, 2012;  
487 Wei, Wang, & Wang, 2013, but see Johnson, Spencer, Luck, & Schöner, 2009 for a model that  
488 outlines a mechanism for same/different judgments and Pearson, Raškevičius, Bays, Pertzov, &  
489 Husain, 2014 for a mathematical model relating set size and precision to decision times), few

490 models of VWM can account for our finding that the manipulation of retrieval factors influences  
491 performance. One recent exception is the recently developed Binding Pool model (Swan &  
492 Wyble, 2014), which specifies mechanisms used to extract a response given the information in a  
493 probe display for both change detection tasks and cued-recall tasks. Given that the Binding Pool  
494 provides a candidate mechanism for accessibility limits, we chose to include an analysis of  
495 simulated performance using the Binding Pool to determine whether it can exhibit patterns of  
496 memory error caused by the retrieval manipulations used in our experiments.

497         Before describing our simulations, a brief summary of the Binding Pool is warranted. The  
498 Binding Pool model formalizes memory retrieval as a two-stage process: first, a retrieval cue  
499 activates an object-like representation, which then allows the desired features of the object to be  
500 retrieved. Noise at both stages may cause failure to retrieve information. The Binding Pool  
501 consists of three kinds of layers: type layers, which code particular features of remembered  
502 stimuli (e.g., their location, color, orientation); token node layers, which index particular objects  
503 akin to object files; and the binding pool layer, which acts as a hidden layer, associating the  
504 features comprising an object with their respective object codes in the token layer (see Figure 8).



505

506 **Figure 8.** A schematic illustration of the Binding Pool model's architecture.

507

508        Objects are encoded through a serial conjunction operation. For a given object, a node in  
 509 the token layer is activated, along with the type layer neurons that code for its feature values.  
 510 Each neuron in the token and type layers are randomly and pseudorandomly connected,  
 511 respectively, to a subset of neurons in the binding pool. The representation of the object is the set  
 512 of neurons in the binding pool that are jointly connected to the active token node and type layer  
 513 neurons. This information is summed across object presentations, leaving a single, distributed  
 514 code of activity in the Binding Pool that acts as the stored memory.

515        For memory retrieval, type layers are used to “reactivate” a token, via the binding pool.

516 If, for example, a dot is used to probe the memory of a stimulus in a particular location, the

517 feature neuron of the location layer would be activated. This would, in turn, activate the neurons  
518 in the binding pool which are connected to the active location neuron. The binding pool activity  
519 that had been sustained from the encoding phase would be reduced to a subset of neurons that are  
520 jointly active for both the original memory code and the activated feature. The resulting pattern  
521 of activity in the Binding Pool then activates nodes in the token layer, with each token layer  
522 node's activity being a function of the activation of Binding Pool neurons that connect to it. As a  
523 result, each token node would have some amount of activity. A particular object is considered  
524 "recognized" or "recalled" if its activation exceeds other token nodes' activation by a particular  
525 threshold. Once this winner-take-all process occurs, the single activated token node then prunes  
526 the Binding Pool activation again, leaving active only the neurons jointly activated by the  
527 winning token, and the Binding Pool activation established earlier in retrieval. Lastly, this  
528 resulting Binding Pool activation is used to activate each type layer to retrieve information about  
529 the recalled object's appearance. Because this activation is noisy, a vector average of each type  
530 layer is used to establish each remembered feature value.

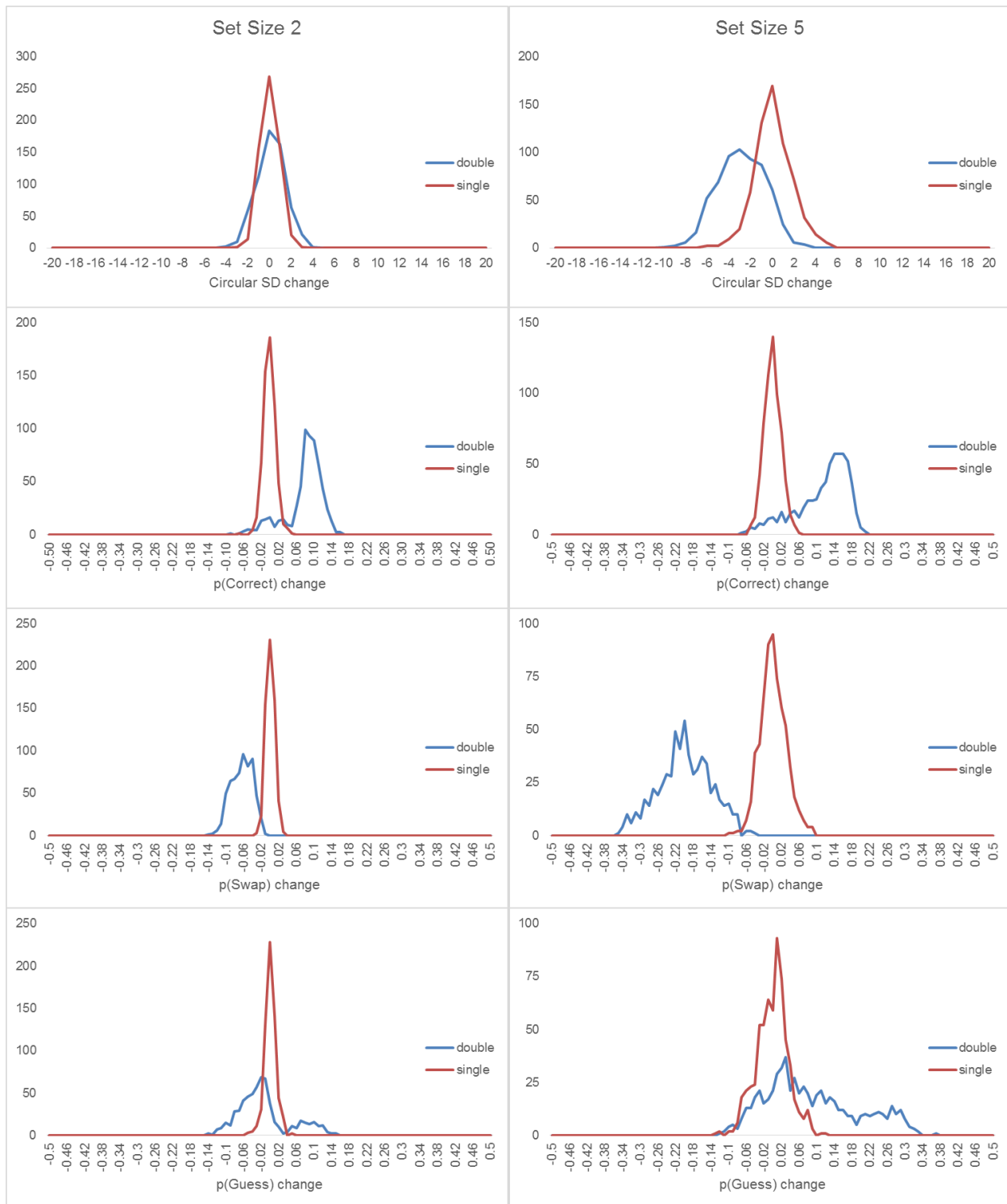
531         Given the large parameter space of the model, we opted to simulate performance in the  
532 present experiment over a wide sampling of the parameter space. This allowed us to see whether  
533 our main findings – an increase in  $p(\text{Correct Access})$  and decrease in  $p(\text{Swap})$  – would appear in  
534 simulations using different parameters. In other words, we sought to determine whether these  
535 results would emerge because of the algorithmic structure of the model, and not simply because  
536 of a particular parameter setting. To accomplish this, we produced a set of simulations using a  
537 coarse grid-search of the model's parameter space. In each simulation, the model's memory  
538 performance was simulated in an experiment using two set sizes, and three cue conditions, just

539 like our previous Experiments. The model's results were then fitted using the three component  
 540 model (Bays, Catalao, & Husain, 2009) and averaged, as in our preceding analyses.

541 In the grid-search, we simulated experimental results under all combinations of the  
 542 following values of four model parameters for each feature: the degree of connectivity between a  
 543 feature and the binding pool (type layer connectivity: 0.2, 0.275, 0.35, 0.425, 0.5), the proportion  
 544 of shared connections between adjacent nodes in a type layer to the binding pool (similarity  
 545 gradient: 0.05, 0.125, 0.2, 0.275, 0.35), the proportion of nodes in the binding pool connected to  
 546 each node in the token layer (token connectivity: 0.2, 0.275, 0.35, 0.425, 0.5), and the threshold  
 547 of activation required to retrieve a bound object representation given a memory probe (token  
 548 individuation: 0.005, 0.0125, 0.02, 0.0275, 0.035). This resulted in the simulation of 625  
 549 simulated experiments.

550 To interpret these simulations, we opted to compare the change in memory performance  
 551 when using two retrieval cues over one for the two set sizes. Because there were always two  
 552 types of single-feature trials, we used the average difference between single- and both-feature  
 553 performance, calculated as  $\frac{\sum_{i=1}^2 M_i - M_{1,2}}{2}$ , where  $M$  refers to the memory parameter in question,  
 554 and the subscripts refer to the features used in memory retrieval, to quantify the both-feature  
 555 advantage. These values were compared to the difference between memory performance for the  
 556 two single-cue trials,  $M_1$  and  $M_2$ , which was simply calculated as  $M_2 - M_1$ . The distribution of  
 557 changes in memory performance between the two single-cue trial types provides a convenient  
 558 null distribution, as we did not implement any systematic differences between features. The  
 559 distribution of changes in memory performance for double cues can then be compared against  
 560 this null distribution to determine the extent to which different implementations of the model can

561 be expected to show the retrieval effects that we found in our experiments. Figure 9 plots these  
 562 values for each memory parameter as histograms.



563

564 **Figure 9.** Histograms of the effect of different retrieval cues on memory performance in Binding



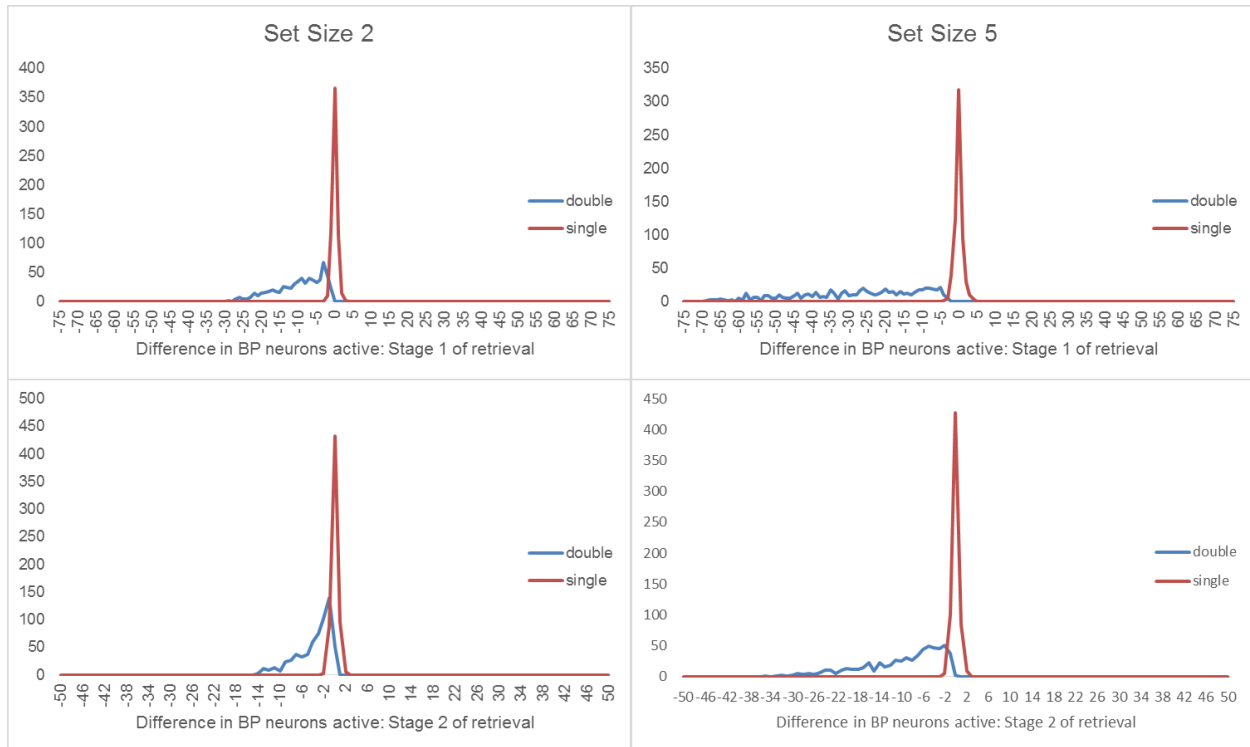
565 Pool simulations. “Single” corresponds to the average difference between the trials where a  
566 single-feature cue was used in retrieval, and “double” corresponds to the average difference  
567 between both-feature cues were used, compared to a single-feature cue.

568

569 As can be seen in Figure 9, only  $p(\text{Correct Access})$  and  $p(\text{Swap})$  are clearly, reliably  
570 affected by increasing the number of memory cues used in retrieval, despite changes in model  
571 parameter settings. At Set Size 5, a decrease in memory SD tended to appear with more memory  
572 cues, but only 42.7% of simulations showed an increase outside of a 95% confidence interval  
573 constructed from the single-cue simulations. For comparison, 85% of simulations showed an  
574 increase in  $p(\text{Correct Access})$  outside of the 95% confidence interval for single-cue simulations  
575 (for both Set Sizes 2 and 5), and 98% (Set Size 2) and 99% (Set Size 5) of simulations showed a  
576 reduction in swaps with two-feature cues that was beyond the 95% confidence interval  
577 surrounding the single-cue simulations. Guesses, like memory SD, were affected by the use of  
578 two features in a memory cue, but only increased beyond the 95% confidence interval on single-  
579 cue simulations 19% and 46% of the time for each set size, respectively. Overall, our simulations  
580 show the two consistent findings of our experimental results, an increase in  $p(\text{Correct Access})$   
581 and decrease in  $p(\text{Swap})$  with both-feature cues, occur for the vast majority of parameter settings  
582 of Binding Pool, but that changes in memory precision and guessing depend on how the  
583 parameters are set.

584 To understand how the Binding Pool leads to these changes in memory performance, we  
585 inspected the distribution of average Binding Pool neuron activations during retrieval. Figure 10  
586 shows the average difference in the number of Binding Pool neurons activated during retrieval  
587 between memory cue conditions at two stages of retrieval. In the first stage, the number of

588 Binding Pool neurons is determined by the pattern of activity established after encoding and the  
589 neurons that are activated by the retrieval cue. In the second stage, after a token has been  
590 selected, the selected token further narrows down Binding Pool activity in order to isolate  
591 information about the retrieved object. As can be seen, an additional feature at retrieval reduces  
592 the number of Binding Pool neurons activated in Stage 1, as well as Stage 2 to a lesser extent.  
593 The reduction in Stage 1 in the number of active Binding Pool neurons is critical for token node  
594 retrieval, as the Binding Pool activity codes for all items simultaneously. When two cue features  
595 are available to constrain the Binding Pool activity, this reduces the overall number of active  
596 Binding Pool neurons, but importantly leaves a larger proportion that are unique to the binding of  
597 the target item's features. This allows the correct object representation, or token, to be uniquely  
598 activated in retrieval. That the difference in active Binding Pool neurons is reduced between  
599 both-feature and single-feature conditions in Stage 2 reflects the contribution of the retrieved  
600 token node; regardless of how many cues are presented, once a token node is retrieved, that will  
601 provide a further, constant reduction in the Binding Pool activity in order to solely represent the  
602 probed object.



603

604 **Figure 10.** Histograms of BP neuron activation differences when using a single- or two-feature  
 605 cue for Set Size 2 (left column) and Set Size 5 (right column) and for Stage 1 (upper row) and  
 606 Stage 2 (lower row) of retrieval.

607

608 Unlike our empirical data, these simulations occasionally show increases in guessing  
 609 when more features are provided for memory retrieval. One reason for this may lie in the  
 610 decision mechanism of token retrieval. The current decision rule is that, once tokens are  
 611 activated in Stage 1, if one token node is activated sufficiently above others (by a threshold  
 612 amount) it will win the retrieval competition and activate its object's stored features. If tokens  
 613 nodes are not sufficiently different in activation, a random response will occur. This suggests  
 614 that, when uncertainty exists between two or more objects, the model will guess. One issue with  
 615 this when considering variability in retrieval cues is that, as seen above, more cues leads to fewer  
 616 active Binding Pool neurons. Because token activation is determined by summing the activity of

617 the Binding Pool neurons connected to each token node, this means that the total activity of each  
618 token node will be reduced, making it more likely that no token node will be higher than another  
619 token node by the threshold amount. If token node selection were based upon the ratio of  
620 activity, instead, this could eliminate the increase in guessing that we observed in some  
621 simulations.

622 To summarize, our simulations using the Binding Pool show that the improvement in  
623 correct memory retrieval, and the reduction in incorrect item retrieval with additional retrieval  
624 cues, is a robust prediction of the Binding Pool's architecture. The critical factor in correct  
625 retrieval of an item is the reduction of initial Binding Pool activity, which represents all stored  
626 items simultaneously, to the subset of neurons that represent the probed item. The number of  
627 features that are used to retrieve an item, then, help to individuate one particular object in  
628 memory

### 629 **General Discussion**

630 An often overlooked issue in the VWM literature is the nature of access to stored visual  
631 information. In three experiments, we assessed the variation in cued-recall performance caused  
632 by different types of cues at the test stage of a delayed-estimation task. As we expected,  
633 providing memory cues with more features maximized participants' ability to recall a tested  
634 object's orientation, color, or location. However, it is not the case that the single-feature cues  
635 were consistently inferior to double-feature cues. When reporting color, providing the location  
636 information alone was in some cases enough to maximize participants' ability to access the  
637 probed item's features, such that adding a non-spatial feature did not provide further  
638 improvement in memory performance. That location-based cues were occasionally superior to  
639 non-spatial cues is consistent with previous demonstrations of a precedence of spatial

640 information in VWM (Jiang, Olson, & Chun, 2000; Olson & Marshuetz, 2005, but see Logie,  
641 Brockmole, & Jaswal, 2011). Indeed, in our experiments, the overall probability of correctly  
642 reporting a cued location was greater than reporting a cued color or cued orientation for the same  
643 class of objects (see also, Rajsic & Wilson, 2014).

644         It is possible that the reason that locations were occasionally a superior feature for  
645 retrieving non-spatial information may be due to the relatively higher precision with which  
646 location is remembered (or can be perceived), and that location does not have any special role in  
647 memory representation or retrieval. While the superior precision of location coding may explain  
648 its utility in retrieval be the case, we should note that the circular SD for correct reports in our  
649 data was, on average, better for orientation ( $M_{100\text{ms}} = 19.01^\circ$ ,  $SE_{100\text{ms}} = 1.33^\circ$ ,  $M_{600\text{ms}} = 18.62^\circ$ ,  
650  $SE_{600\text{ms}} = 1.27^\circ$ ) than for color ( $M_{100\text{ms}} = 27.11^\circ$ ,  $SE_{100\text{ms}} = 1.61^\circ$ ,  $M_{600\text{ms}} = 24.56^\circ$ ,  $SE_{600\text{ms}} =$   
651  $1.27^\circ$ ), but color proved to be the superior feature in retrieving object locations for both set sizes  
652 and sample durations compared to orientation,  $t_s(14) > 2.69$ ,  $ps < .02$ . It is therefore tempting to  
653 speculate that the efficacy of retrieving information from VWM with different features may be  
654 related to other known feature-differences in perception, for example, the ability to guiding  
655 visual attention using different features (Wolfe & Horowitz, 2004). In fact, visual search  
656 provides a nice parallel for our finding that an increased number of features aids in the retrieval  
657 of, or search for, a visual memory: triple conjunction search tasks (where more features are  
658 available to disambiguate targets from distractors) show better search efficiency than standard,  
659 two-feature conjunction tasks (Wolfe, Cave, & Franzel, 1989). However, the specific task and  
660 stimulus conditions likely mediate the relative ability of different features to retrieve information  
661 from VWM (see Heuer & Schubö, 2016).

662 Two salient possibilities for how multi-feature memory cues could affect recall from  
663 VWM appeared plausible. First, multi-feature cues may have been more effective because they  
664 resolve conflict regarding correspondence and, second, multi features cues may have been more  
665 effective because they overcome the problem of partially complete representations. The first  
666 suggests that matching visual information across time is a noisy process. Several researchers  
667 have argued that memory contains inherent uncertainty (Fougnie, Suchow, Alvarez, 2012; Ma,  
668 Husain, & Bays, 2014) which is measurable when object features are recalled from VWM.  
669 However, this uncertainty should also contribute to error in the process of accessing memory.  
670 Adding features to a cue may aid in constraining the matching process – activating fewer object  
671 representations that match the cue, and preventing swap errors, as we demonstrated with the  
672 Binding Pool model. Although we were not able to show an improvement in memory precision  
673 when multiple-feature cues were presented – a situation that should reduce correspondence  
674 ambiguity – our results are compatible with the overall conclusion that correspondence is an  
675 additional source of memory failures in VWM, alongside limited capacity for information, as we  
676 often did observe a reduction in swap errors with more informative memory cues.

677 In addition to alleviating correspondence problems, single-feature cues could have failed  
678 to retrieve information for those representations in VWM that are only partially complete.  
679 Fougnie and Alvarez (2011, see also: Bays, Wu, & Husain, 2011) have shown that loss of  
680 information in VWM can occur at the feature level, such that a representation may contain, for  
681 example, a location and color, but not orientation. Such representations would prove problematic  
682 if the cue provided only orientation information. In such a case, it would not be possible for the  
683 cue to activate the appropriate object representation for report, even though reportable  
684 information would be present. If this is indeed occurring, our data suggest that participants opt to

685 report some known feature in these cases. Given that it is unclear whether swap errors in  
686 location-recall tasks reflect lost information about the cued object or a correspondence problem  
687 (see Rajsic & Wilson, 2014), this issue is one deserving of further investigation. Indeed, if swap  
688 errors are simply strategic responses to situations where the cue does not retrieve item-specific  
689 details, then our data would be entirely compatible with a partial-representation account of  
690 VWM, where some objects have missing information about their non-spatial features. Until a  
691 thorough account of response strategy in the delayed-estimation task is available, whether swap  
692 errors reflect ignorance of a cued object's features or simply confusion about which known  
693 objects' features should be reported will remain unknown. We note that Rajsic and Wilson  
694 (2014) completely eliminated swap responses by presenting all non-tested items on the test  
695 display of each trial, suggesting that swap responses reflect uncertainty about the specific object  
696 being cued, albeit when the cued object's feature is unable to be reported. Thus, random guesses  
697 may only occur when participants are confident that they do *not* know the feature of the cued  
698 object. As such, partial representation is consistent with our results, as a cuing a missing feature  
699 (for example, using "blue" to cue a blue triangle) may still sufficiently activate a similar item (a  
700 green triangle) above others (a red and an orange triangle), leading to a swap response.

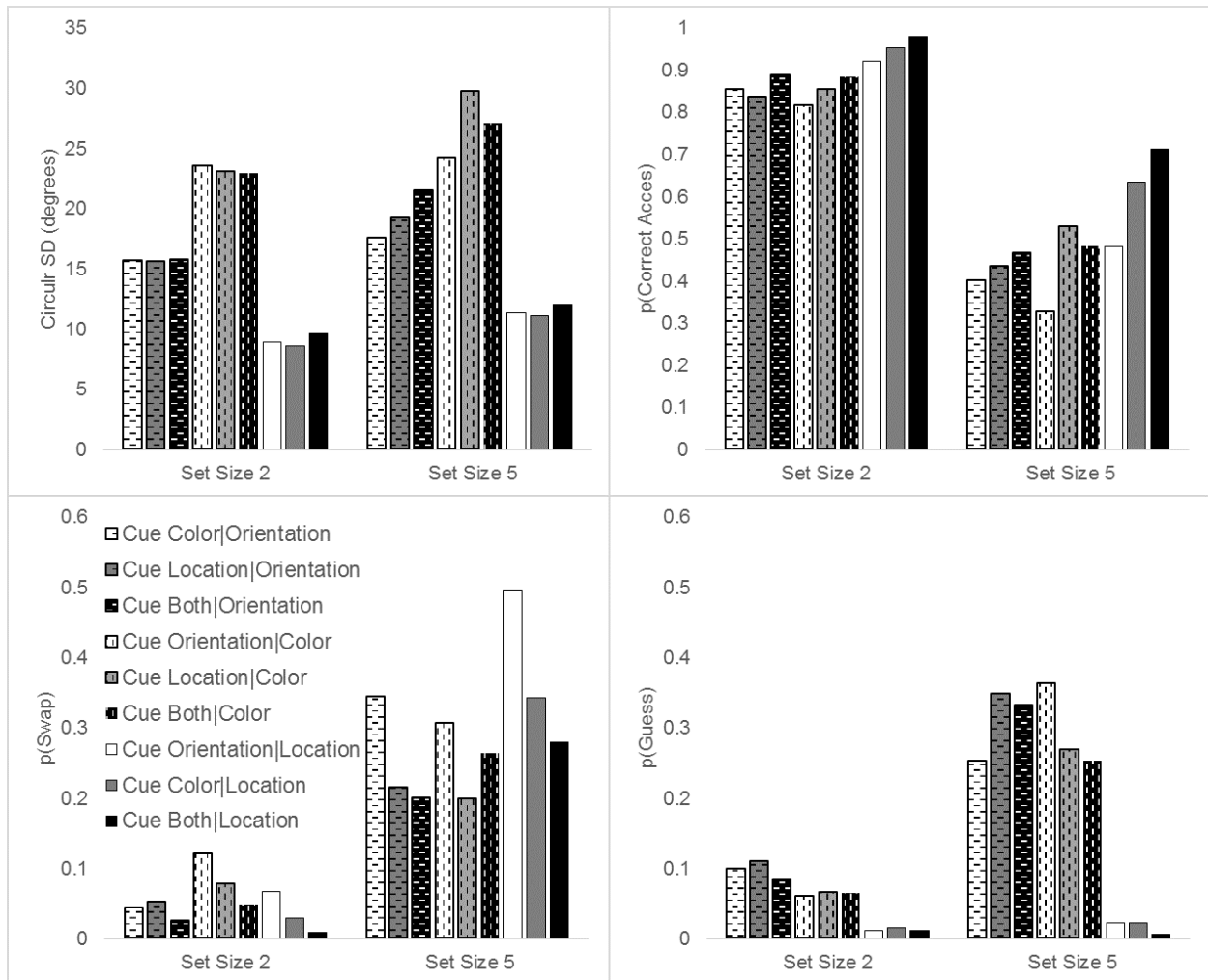
701       Throughout our results, we consistently observed that our retrieval manipulations  
702 affected the retrieval of discrete features. Providing more information in a memory cue did not  
703 reliably increase the precision of retrieved information. Similarly, retro-cues, which provide  
704 participants information about which item will be tested after memory encoding has already  
705 occurred, appear to only affect the likelihood of retrieval, and not precision (Murray, Nobre,  
706 Clark, Cravo, & Stokes, 2013; Hollingworth & Hwang, 2015, but see Gunseli, van Mooreselaar,  
707 Meeter, & Olivers, 2015). Taken together, these results suggest that the representational

708 precision of memory items is established at encoding. As mentioned previously, Bae and  
709 Flombaum (2013) have shown that correspondence failures can affect representational precision.  
710 However, their manipulation was perceptual in nature; when features were reported with higher  
711 precision, they also appeared within a physically different stimulus. Higher memory precision  
712 was observed when simultaneously presented stimuli did not share an irrelevant feature (color,  
713 shape, or frequency) compared to when they did share an irrelevant feature, and therefore the  
714 difference in precision may have emerged during memory encoding in their study.

715         While our study was able to show that failures of memory can emerge due to accessibility  
716 limits, it is unclear how much these failures may account for performance limits in the many  
717 studies that have used the delayed estimation paradigm (Luck & Vogel, 2013; Ma, Husain, &  
718 Bays, 2014). One unique feature of our paradigm (but see Emrich & Ferber, 2012) was our  
719 stimuli were not always highly discriminable on the dimension used to cue memory. It is  
720 possible, then, that poorer performance on single cue trials could be simply due to guess and  
721 swap responses stemming from trials where the cued object and a non-cued object were close on  
722 the cue-feature dimension. However, when we reanalysed mean absolute memory error after  
723 excluding all trials where a non-cued object appeared within 20 degrees (clockwise or counter  
724 clockwise) of the cued object on either cue dimension (e.g., color and location for Experiment 1),  
725 we still observed a main effect of Cue Condition in all experiments (Experiment 1:  $F(2, 56) =$   
726  $3.15, p = .05, \eta^2_p = .10$ ; Experiment 2:  $F(2, 56) = 24.62, p < .001, \eta^2_p = .47$ ; Experiment 3:  $F(2,$   
727  $56) = 54.23, p < .001, \eta^2_p = .66$ ). Because of the large reduction in trial counts associated with  
728 removal of these “near miss” trials, we could not confidently analyse performance on these trials  
729 using the mixture-modelling approach. As a way of confirming that a similar trade-off between  
730 correct reports and swaps occurred here, however, we combined trials across all observers for a



731 given experiment and condition, and fit a single mixture model to these data. The resulting fits  
732 are shown in Figure 11. As can be seen, they mirror the data from Experiments 1-3 qualitatively;  
733  $p(\text{Correct Access})$  is greater for Both-Cues than single cues, and  $p(\text{Swap})$  is lower for Both-cues  
734 than single cues. Thus, cue ambiguity alone cannot account for our findings. We do note,  
735 however, that most existing studies have endeavoured to minimize accessibility issues, such as  
736 by using highly discriminable locations and marking the locations of non-tested items (e.g.,  
737 Zhang & Luck, 2008). As such, we do not intend to claim that accessibility differences in VWM  
738 account for well-established memory performance reductions associated with, for example, set  
739 size. Our goal here is simply to provide insight into the mechanisms of cued-recall from VWM,  
740 which is an integral component of delayed estimation that remains poorly understood.



741

742 **Figure 11.** VWM performance parameters, fits using all trials across participants that contained  
 743 no objects within 20 degrees of either feature used as a cue. Bars with white backgrounds depict  
 744 data from the following single cue conditions: Experiment 1: Color, Experiment 2: Orientation,  
 745 Experiment 3: Orientation; grey backgrounds depict data from the following single cue  
 746 conditions: Experiment 1: Location, Experiment 2, Location, Experiment 3, Color; and black  
 747 backgrounds depict data from Both-cue conditions.

748

749 In our paper, we have used to the Binding Pool model of VWM to account for our data.  
 750 The Binding Pool has an explicitly defined retrieval algorithm, making it ideal for understanding  
 751 our findings. Indeed, the Binding Pool was able to provide a computational explanation of the

752 results of our experiments – its two-stage retrieval process fits with the finding that  
753 manipulations at the recall stage of a delayed-estimation experiment affect the retrieval of  
754 discrete objects. In addition, our data provide a confirmation of the most robust prediction of the  
755 Binding Pool’s retrieval process: that multiple cues improve retrieval of bound item  
756 representations. Our later simulations showed that the Binding Pool produces this behavior over  
757 a wide range of parametrizations; in fact, it was present in the vast majority of them. This lends  
758 support to the argument that the Binding Pool indeed captures important aspects of how  
759 information is retrieved from VWM. In future applications of the Binding Pool, this data will be  
760 able to place constraints on plausible parametrizations. For example, a sizable number of  
761 Binding Pool parametrizations showed an increase in guessing with multiple cues, whereas this  
762 was not observed in experimental data. We speculate that the critical difference between our data  
763 and simulations may lie in the process of deciding whether sufficient evidence exists for a  
764 correspondence between a remembered item and a probe. The Binding Pool’s initial decision  
765 was a relative threshold rule: if one item’s token activation exceeds other items’ activation by a  
766 particular amount, it “wins” the retrieval competition. However, other rules, such as a ratio-based  
767 threshold, could be the key to these differences.

768         One aspect of the data that we did not capture in our simulations was the “special” status  
769 of location in retrieval that occasionally emerged in our data. At this stage of its implementation,  
770 the Binding Pool model treats all features as homogenous, and so a natural way of  
771 accommodating this result would be to introduce inhomogeneities in feature coding, for example,  
772 richer representational resources (i.e., more type nodes) for the location layer. Another potential  
773 change that may reproduce a special status for location would be to encode object features in a  
774 location-based manner, sampling bindings between locations and non-spatial features

775 independently for each object. For example, location-color and location-orientation bindings for  
776 each object could be probabilistically sampled. This is consistent with several accounts of  
777 encoding (Bundesen, Hyllingskæk, & Larsen, 2003; Cowan et al., 2013; Vul & Rich, 2010) that  
778 suggest bindings between locations and different non-spatial features are independently sampled.  
779 Importantly, this sampling algorithm could produce the partial object representations that may  
780 underlie our measured retrieval effects.

781         As a final note, our results underscore the difficulty in inferring the properties of VWM  
782 directly from measured parameters; given that decisions about testing procedure alter  
783 performance in the delayed estimation task, empirically-derived memory parameters cannot be  
784 considered a complete picture of memory representations without considering the process that  
785 produces responses. We have chosen to ground our interpretation of performance in the network  
786 structure of the Binding Pool (Swan and Wyble, 2014). A distinct advantage of the Binding Pool  
787 is that it specifies not only how information is encoded and stored in VWM, but how it is  
788 retrieved.

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### **Conclusions**

By manipulating the features provided in memory cues at test, we show that access to information in VWM is a source of performance limits. The likelihood of correctly reporting an object's orientation, color, or location was sensitive to the type and amount of information provided by a cue. We suggest that these memory cue effects may stem from two sources: reduction of correspondence errors between cues and representations in VWM, and overcoming problems of partial-information. Our results highlight the limitations inherent in the visual system for dealing with information over the short-term, and extend the issue of information accessibility to visual working memory.

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915 **Appendix A.**

916 **Experiment 1.**

917 In addition to a main effect of Cue Condition, we also observed interactions between Cue  
 918 Condition and Set Size for the  $p(\text{Swap})$ ,  $p(\text{Correct Access})$ , and the circular Standard Deviation  
 919 of correct responses (SD), indicating that the effect of memory cues differed by Set Size.  
 920 Analysing Set Sizes separately showed that, at Set Size 2, Cue Condition affected  $p(\text{Correct}$   
 921  $\text{Access})$  and  $p(\text{Swap})$  alone,  $F_s(2, 58) > 8.41$ ,  $p_s \leq .001$ ,  $\eta_p^2 > 0.22$ , such that both-cue trials  
 922 increased  $p(\text{Correct Access})$  relative to color cues,  $F(1, 29) = 14.75$ ,  $p = .001$ ,  $\eta_p^2 = 0.34$ , and  
 923 location cues,  $F(1, 29) = 11.03$ ,  $p = .002$ ,  $\eta_p^2 = 0.28$ , and decreased  $p(\text{Swap})$  correspondingly,  
 924  $F_s(1, 29) > 14.91$ ,  $p_s \leq .001$ ,  $\eta_p^2 > 0.34$ . This fits the pattern noted earlier, with better access to  
 925 visual memories when both features were used to cue an item than when either feature alone was  
 926 provided.

927 At Set Size 5, memory cues affected correct SD,  $F(2, 58) = 3.16$ ,  $p = .05$ ,  $\eta_p^2 = .10$ , such  
 928 that color-cued SD was lower (and, therefore, memory precision was higher) compared to both-  
 929 feature cued SD,  $F(1, 29) = 3.82$ ,  $p = .06$ ,  $\eta_p^2 = 0.12$ , whereas no difference existed between the  
 930 SD for location cues and both-feature cues,  $F(1, 29) = 0$ ,  $p = .995$ ,  $\eta_p^2 = 0$ . This accounts for the  
 931 interaction between Cue Condition and Set Size for SD, as no effects on SD we observed at Set  
 932 Size 2; at Set Size 5 only, orientation was more precisely recalled when retrieved using color  
 933 than location, or location along with color. With regards to access, the differences between both-  
 934 feature cues and single-feature cues in  $p(\text{Correct Access})$  and  $p(\text{Swap})$  only occurred when the  
 935 single-feature cue was a color-cue,  $F_s(1, 29) > 12.87$ ,  $p_s = .001$ ,  $\eta_p^2 > 0.30$ , and no difference  
 936 existed between both-feature cues and location cues,  $F_s(1, 29) < 1.65$ ,  $p_s > .20$ ,  $\eta_p^2 < 0.06$ . At  
 937 larger set sizes, then, having two features in a recall cue only improved access over a color cue  
 938 alone, suggesting that participants may have relied on location primarily at higher set sizes for

939 retrieval. Nonetheless, at no point did either single-feature cue lead to more frequent access than  
 940 the both-feature cue condition, indicating that more informative cues led to maximal access.

### 941 **Experiment 2.**

942 A three-way interaction existed between Set Size, Cue Condition, and Sample Duration,  $F(2, 56)$   
 943  $= 5.07, p = .009, \eta^2_p = 0.15$ , and so our follow-up analyses using the three-component memory  
 944 model were done separately for each Sample Duration.

### 945 *Three-Component Model Analysis: 100ms Sample Duration*

946 To uncover the sources of the memory-cue benefit, responses were again transformed  
 947 into performance parameters using the three-component mixture model (Bays, Catalao, &  
 948 Husain, 2009) depicted in Figure 5. With a 100ms memory display duration, we observed the  
 949 expected main effects of Set Size for all memory parameters,  $F_s(1, 14) > 5.84, p_s < .04, \eta^2_p >$   
 950  $0.28$ . More importantly, for the present investigation, Cue Condition produced a reliable change  
 951 in  $p(\text{Swap})$ ,  $F(2, 28) = 5.20, p = .01, \eta^2_p = .27$ , with no change in the probability of guessing  
 952 [ $p(\text{Guess})$ ],  $F(2, 28) = 1.87, p = .17, \eta^2_p = 0.12$ , or memory SD,  $F(2, 28) = 1.19, p = .32, \eta^2_p =$   
 953  $.08$ . Instead, we observed a marginal effect on  $p(\text{Correct Access})$ ,  $F(2, 28) = 3.10, p = .06, \eta^2_p =$   
 954  $0.18$ , suggesting that the change in  $p(\text{Swap})$  was driven by a complementary change in  $p(\text{Correct}$   
 955  $\text{Access})$ , as in Experiment 1.

956 As we observed with the data from Set Size 5 in Experiment 1, cues with both spatial and  
 957 non-spatial information were superior only to non-spatial only cues for the short sample duration  
 958 performance in Experiment 2. Both-Feature cues improved color recall compared to Orientation  
 959 cues, such that  $p(\text{Correct Access})$  was higher and  $p(\text{Swap})$  was lower,  $F_s(1, 14) > 11.21, p <$   
 960  $.005, \eta^2_p > 0.44$ , but this was not true for Both-Feature cues when contrasted with Location Cues,  
 961  $F_s(1, 14) < 2.98, p_s > .10, \eta^2_p < 0.18$ . Finally, a marginal interaction was observed for  $p(\text{Guess})$

962 only,  $F(2, 28) = 3.00$ ,  $p = .07$ ,  $\eta^2_p = 0.018$ , but given that no other interactions were observed,  
 963  $F_s(2, 28) = 2.01$ ,  $p_s > .16$ ,  $\eta^2_p < 0.13$ , any changes in the effect of Cue Condition with Set Size  
 964 on  $p(\text{Guess})$  were subtle enough to not produce a corresponding change in other sources of  
 965 memory error, and so we did not analyse this potential interaction further.

### 966 *Three-Component Model Analysis: 600ms Sample Duration*

967 When memory stimuli were presented for 600ms, Set Size again affected all aspects of  
 968 memory performance,  $F_s(1, 14) = 9.79$ ,  $p_s < .007$ ,  $\eta^2_p > 0.41$ , as expected. Critically, Cue  
 969 Condition again exhibited main effects on  $p(\text{Correct Access})$ ,  $F(1, 28) = 23.35$ ,  $p < .001$ ,  $\eta^2_p =$   
 970  $0.63$ , and  $p(\text{Swap})$ ,  $F(1, 28) = 3.50$ ,  $p = .04$ ,  $\eta^2_p = 0.20$ . However, interactions between Cue  
 971 Condition and Set Size for  $p(\text{Correct Access})$ ,  $p(\text{Swap})$ , and  $p(\text{Guess})$ ,  $F_s(2, 28) > 3.31$ ,  $p_s < .05$ ,  
 972  $\eta^2_p > 0.19$ , indicated that memory cueing effects were best examined separately for each Set  
 973 Size.

974 At Set Size 2, memory cues affected  $p(\text{Correct Access})$ ,  $F(2, 28) = 6.48$ ,  $p = .005$ ,  $\eta^2_p =$   
 975  $0.32$ , and  $p(\text{Swap})$ ,  $F(2, 28) = 6.18$ ,  $p = .01$ ,  $\eta^2_p = 0.31$ . Both-Feature cues led to higher  $p(\text{Correct}$   
 976  $\text{Access})$  than either Orientation Cues,  $F(1, 14) = 11.53$ ,  $p = .004$ ,  $\eta^2_p = 0.45$ , and Location Cues,  
 977  $F(1, 14) = 5.55$ ,  $p = .03$ ,  $\eta^2_p = 0.28$ . Correspondingly,  $p(\text{Swap})$  was lower for Both-Feature cues  
 978 relative to Orientation Cues,  $F(1, 14) = 11.85$ ,  $p = .004$ ,  $\eta^2_p = 0.46$ , and Location Cues,  $F(1, 14)$   
 979  $= 5.10$ ,  $p = .04$ ,  $\eta^2_p = 0.27$ . Set Size 2, then, exhibited a straightforward effect of accessibility:  
 980 cues with more features prevented swap errors and promoted correct item retrieval.

981 At Set Size 5, Cue Condition again affected  $p(\text{Correct Access})$ ,  $F(2, 28) = 15.56$ ,  $p <$   
 982  $.001$ ,  $\eta^2_p = 0.53$ , but this was accompanied by an effect on  $p(\text{Guess})$ ,  $F(2, 28) = 3.57$ ,  $p = .042$ ,  
 983  $\eta^2_p = 0.20$ , and only a marginal effect on  $p(\text{Swap})$ ,  $F(2, 28) = 3.12$ ,  $p = .06$ ,  $\eta^2_p = 0.18$ . As we  
 984 observed in Experiment 1, at this larger Set Size, Both-Feature cues increased  $p(\text{Correct Access})$

985 compared to Orientation Cues,  $F(1, 14) = 13.67, p = .002, \eta^2_p = 0.49$ , but not compared to  
986 Location cues,  $F(1, 14) = 0.10, p = .76, \eta^2_p = 0.01$ . Importantly, only  $p(\text{Guess})$  mirrored this  
987 pattern, with Orientation Cue trials leading to more guessing,  $F(1, 14) = 6.22, p = .026, \eta^2_p =$   
988  $0.31$ , than Both-Feature cue trials, whereas no such difference was present for  $p(\text{Swap})$ ,  $F(1, 14)$   
989  $= 0.15, p = .71, \eta^2_p = 0.01$ . We did observe, however, that Location-Cue trials had fewer swaps  
990 than Both-Cue trials,  $F(1, 14) = 4.43, p = .05, \eta^2_p = 0.24$ , but guessing was higher for Location-  
991 Cue trials,  $F(1, 14) = 4.60, p = .05, \eta^2_p = 0.25$ , possibly reflecting a more liberal retrieval  
992 threshold for Location-Cue than for Both-Feature cues. Overall, these results are qualitatively  
993 quite similar to Experiment 1, where at the larger Set Size, memory retrieval with a location cue  
994 was equal to memory retrieval with a location cue that also contained information about an  
995 item's non-spatial features. One notable caveat is that the improvement in  $p(\text{Correct Access})$  at  
996 Set Size 5 with richer retrieval cues reduced guess responses instead of swap responses.  
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