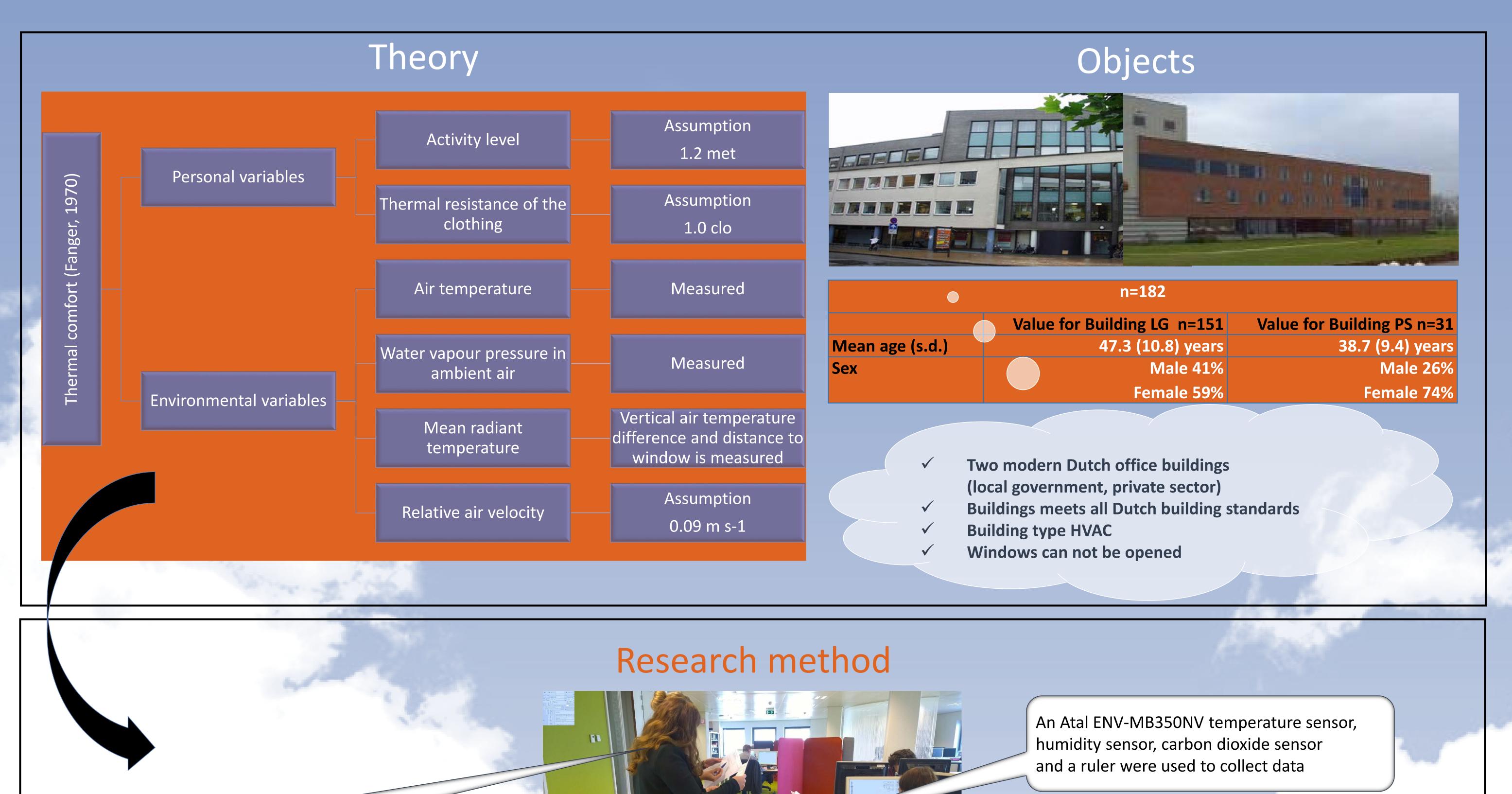
Hanzehogeschool Groningen University of Applied Sciences

Quality and satisfaction of thermal comfort in Dutch offices



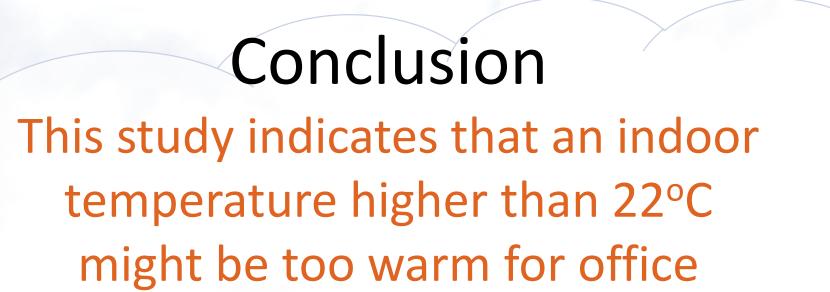
260 first year students of the School of Facility Management collected the measurements at the workstation of the office worker under supervision of the researcher



The occupant completed an 18-item satisfaction questionnaire

Standards

Source	Indoor temperature (°C)	Humidity (%)	Vertical air temperature difference (°C)	Mean air velocity speed (m s ⁻¹)	CO ₂ (ppm)
NPR-CR 1752 (1999)	22.0 ± 1.0	30-70		0,15	460
	22.0 ± 2.0			0,18	600
	22.0 ± 3.0	A		0,21	1190
NEN-EN-ISO 7730 (2005)	22.0 ± 1.0	60	<2	0,15	
	22.0 ± 2.0		<3	0,18	
	22.0 ± 3.0		<4	0,21	
NEN-EN 15251 (2007)	21.0	30-50			750
	20.0	25-60			900
	19.0	20-70			1200
		>70<20			<1200



Results

P	Indoor temperature at desktop	Total	Grading	% Satisfied	% Dissatisfied
nr	height (O _o)		temperature		
atı	19	11	6.09	55	45
e e	20	27	6.70	70	30
d	21	50	5.38	50	50
eπ	22	53	5.47	60	40
Ĕ	23	30	4.93	50	50

Results

The recorded indoor temperature was between 18 and 24°C

- In 97% of the cases the humidity percentage was categorized in category I (30-50%)
- In 94% of the cases the vertical air temperature difference was between 0-2°C
- In 95% of the cases the carbon dioxide concentration was categorized < 850 ppm)

S			ß Scale too cold (α= 0.79)	ß Grading temperature	ß Scale air quality (α= 0.64)	ß Grading air quality
Seg	Outdoor temperature (Θ _°)					
ylaly	Indoor temperature at desktop height	0 205***	**	-0 202		

workers in The Netherlands during wintertime and that application might influence workers' satisfaction negatively

<u> </u>		0.303	0.252	0.502			
ar	Indoor humidity						
Kegression	Vertical air temperature difference						
SS	Distance between the occupant and						
Ч С	the nearest window	**					
00 00		-0.152					
ř	Carbon dioxide concentration						
	Age						
	Gender		**		**		
			0.230		0.191		

H.W. (Henk) Brink, MSc Facility Management Research Group, Hanze University of Applied Sciences Groningen, The Netherlands h.w.brink@pl.hanze.nl +31 (0)505952249

M.P. (Mark) Mobach, PhD Facility Management Research Group, Hanze University of Applied Sciences, Groningen, The Netherlands m.p.mobach@pl.hanze.nl

share your talent. move the world.