



## Consumers' Perception About Genetically Modified Foods and Their Purchase Intention in the City Center of Hatay, Turkey

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### ABSTRACT

In this study consumers' perception of, and purchase intention for genetically modified foods were examined in the city center of Hatay. The data of the 343 surveys were collected by using the face to face interview method. The data were analyzed by means of Likert Scale, and Spearman Correlation Analysis. According to the survey results, consumers' risk perceptions about genetically modified foods are quite high. Consumers don't willingly purchase genetically modified foods, and they intend to consume foods grown in traditional methods. High risk perceptions have a determining role on consumers' views about genetically modified foods and their purchase intention for them. Another outcome from this study is that consumers' awareness and knowledge levels about genetically modified foods are quite low, and that their perceptions and attitudes are mostly based on biases.

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## Hatay İli Merkezinde, Tüketicilerin Genetiği Değiştirilmiş Ürünler Hakkında Algı ve Satınalma Gönüllülüklerinin Tespit Edilmesi

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### ÖZET

Bu çalışmada, Hatay ili merkezinde yaşayan tüketicilerin genetiği değiştirilmiş ürünler hakkındaki algıları ve satın alma gönüllülükleri incelenmiştir. Çalışmanın ana materyali, yüz yüze görüşme yöntemi ile 343 tüketiciden elde edilen verilerden oluşmaktadır. Veriler, likert ölçeği ve korelasyon analizi ile analiz edilmiştir. Araştırma sonuçlarına göre, tüketicilerin genetiği değiştirilmiş ürünler hakkındaki risk algılarının oldukça yüksek olduğu sonucuna ulaşılmıştır. Tüketiciler genetiği değiştirilmiş ürünleri satın almaya gönüllü olmayıp, geleneksel yollarla yetiştirilen ürünleri tüketmek istemektedirler. Yüksek risk algısı, tüketicilerin genetiği değiştirilmiş ürünlerle ilgili bakış açıları ve satın alma gönüllülükleri üzerinde belirleyici rol oynamaktadır. Çalışmadan ayrıca, tüketicilerin genetiği değiştirilmiş ürünler hakkındaki farkındalık ve bilgi seviyelerinin oldukça düşük olduğu, algı ve yaklaşımlarının çoğunlukla ön yargılar üzerine kurulu olduğu sonucuna ulaşılmıştır.

### Introduction

Genetically modified organisms are the fastest developing and adopting products among other cropping technologies. By 1996, GM products started to grow worldwide in an area totaling 1.7 million hectares; this number has increased 100 times in 18 years, and reached 175.2 million hectares by 2013. The United States is the biggest GM product grower with 70.1 million hectares. Along with Brazil, Argentina, Canada, and Paraguay; America is holding 87% of the GM product growth in the world. The number of GM product growers is 18 million, and 16.5 million producers consist of small farmers from

different developing countries (James, 2013). The growth of GM products is prohibited in Turkey, and no GM products are permitted to be imported as food. However, there are few products which are allowed to be imported for the use of animal feed (Anonymous, 2014).

GM products have some benefits such as: enhancing plants' resistance to pests and diseases, increasing products' nutritional content, extending the products' shelf life (Lessick et al., 2002), and decreasing the usage of agricultural pesticides (James, 2013). On the other hand, GM products have some potential disadvantages

like the possibility of leading to some diseases in the future and threatening ecosystems by wiping out natural species (Lessick et al., 2002).

Worldwide research shows that there are significant differences in consumers' behaviors and perceptions about GM products in different countries. While some consumers have a positive view about GM foods in US (Hefferanan et al., 2002), European consumers have the opposite opinion and refuse to consume GM products (Bredahl, 2001; Magnusson and Hursti, 2002). Trust in their governments is one of the major determinants of consumer's positive attitudes about GM food in the US (Costa-Font et al., 2008), and trust in authorities affects consumer's risk perception (Siegrist and Cvekovich, 2000). Another determinant of consumer risk perception is the effect of the media. Differences in media reporting affect consumers' attitudes and risk perception toward GM foods (Vilella-Vila and Costa-Font, 2008). Positive media increases consumers' acceptance about GM foods in the US and China (Curtis et al., 2004). Information about the benefits of biotechnology is another factor over consumers' acceptance of GM foods. Consumers who have information on GM products' potential benefits approach GM foods positively (Lusk et al., 2004; Hossain et al., 2003).

Consumer perception about GM foods is mostly negative in Turkey. Demir and Pala (2007) found that 86% of consumers were not intending to pay for GM foods; however, consumer perceptions were affected positively along with a heightened level of knowledge. Mehmetoğlu (2007) found that only 8% of consumers considered GM foods safe and the rest of the consumers thought that GM foods were risky. Oğuz (2009) found that consumers' risk perception about GM foods were quite high, and sociodemographic attributes had no influence over consumers' behavior about GM foods. In a study, Koçak et al. (2010) presented that 72% of medical students did not have sufficient knowledge about GM products. In a countrywide study that was conducted by Haspolat Kaya (2013), it was found that 84% of consumers were not willing to purchase GM products.

The purpose of this study was determining consumers' perception about GM foods and the effect of this perception on purchase intention, in the city center of Hatay in Turkey. Lack of research about consumer behaviour and perception regarding GM products in this region is the reason for this study.

## Material and Method

### Material

The main material of the study was based on primary data that was obtained by face-to-face interviews from consumers in the city center of Hatay in 2013. Secondary data was obtained from a variety of previous studies.

### Method

*Determining the bulk sample and data collection:* The research area consisted of consumers who were living in the city center of Hatay. Simple random sampling was used in the research. The sampling formula that was used to determine the sample size is as below (Churchill, 1995). In the sampling, P and Q values were determined as 0.50. Accordingly, sample size was 384 at a 95% level

of significance and at a 5% error margin.

$$n = \left( \frac{Z_{x/2}}{d} \right)^2 P \cdot Q$$

P = Positive probability (50%)

Q = 1-P Negative probability

$Z_{x/2}$  = Confidence interval (%95, table value 1.96)

d = Error margin (%5)

$$n = \left( \frac{1.96}{0.05} \right)^2 0.05 * 0.05 \cong 384$$

Under the research 384 surveys were carried out; however, some surveys were excluded due to inadequate data resulting in the evaluation of 343 surveys. The data of the 343 surveys were collected by using the face to face interview method in the city center of Hatay.

*Data evaluation:* Spearman rank correlation coefficient and likert scale were used to evaluate data in this study. Correlation analysis is a statistical analysis method to evaluate the relationship between two variables. Spearman rank correlation coefficient is used often in marketing research and is a highly effective method to evaluate non-parametric data. The formula to evaluate spearman rank correlation is as below. Correlation coefficient that is approaching +1 indicates a positive and strong relationship, 0 correlation coefficient indicates there is no statistical relationship and approaching -1 indicates a negative and strong relationship (Jobson, 1991; Nakip, 2006). Values between 0.00 and 0.25 indicate a very poor relation, between 0.26 and 0.49 indicate a poor relation, between 0.50 and 0.69 indicate a medium relation, between 0.70 and 0.89 indicate a strong relation, and values between 0.90 and 1.00 indicate a very strong relation (Kalaycı, 2009).

$$r = 1 - \frac{6(\sum d^2)}{n(n^2 - 1)}$$

Likert scale is used to determine consumer opinions about a specific statement which presents the level of agreement or disagreement about the statement. There are different kinds of likert scales such as; 5 point likert scale, 7 point likert scale or 9 point likert scale (Karagöz et al., 2004). The 5 point likert scale was used in this study to evaluate consumers' level of agreement or disagreement about statements; the statements were ranged from a negative statement to a positive statement (1=low, 5=high).

## Results and Discussion

Demographic characteristics about consumers are presented in Table 1. Under the research, participants' gender distribution was 57% male and 43% female. According to the statistics from the Turkish Statistical Institute (TÜİK), gender distribution in the city center of Hatay in 2013 was 51% male and 49% female which was close to the distribution in this study (TÜİK, 2014).

In the range of age groups, the majority was between

26 and 45 years old and the share of these groups was 55% among all of the consumers. Approximately half of the consumers were university graduates which included associate and undergraduates. Most of the consumers' family sizes (62%) consisted of between 4 and 6 people. According to the TÜİK statistics, the average family size in the city center of Hatay was 4.14 persons in 2013 (TÜİK, 2014) which matched the findings in this research. Four groups were taken into consideration to determine consumer monthly income and it was found that 53% of the consumers' monthly income was between 1000 and 2999 Turkish Liras (TL), and 38% of the consumers' monthly food expenses were between 250 and 499 TL; nevertheless, 80% of the consumers' monthly food expenses were below 1000 TL.

Soybean, corn, cotton, and canola are the four major GM products produced in the world (James, 2013). The names of these four products were asked about in order to determine consumers' knowledge about GM products. Under the research, it was found that 50% of the consumers didn't know any of these four major GM products; 25% of the consumers knew only one of the four major products and only 25% of the consumers knew more than one product's name. In light of this finding, it could be said that consumers' specific knowledge about GM products' names were very limited.

According to the research findings, 52% of the consumers considered GM products to be hormone-injected products, and only 34% of the consumers were aware of the difference between GM products and hormone-injected products.

Media was found to be consumers' major information source about GM products, and the rate of following scientific sources such as conferences were found to be very low (8%). Similar findings were found in different studies which were carried out by Mehmetoğlu (2007) and Ayaz et.al. (2011) that consumers' knowledge about GM products is limited by TV programs. Therefore, it was found out that consumers were not reached by sufficient scientific information about GM products.

Consumers' level of risk perception, levels of awareness and knowledge, and purchase intentions are presented in table 2. Consumers' awareness and knowledge levels about GM products were evaluated by Q1, Q2, Q3 and Q4. Risk perception was determined by Q5, purchase intention was determined by Q6. Consumers' willingness to consume traditional products was determined by Q7, and Q8 was used to determine consumers's benefit perception of GM products.

Q1: GM products are more resistant to pests and diseases

Q2: GM products have a longer shelf life

Q3: GM products are cheaper than regular products

Q4: Products' nutrition amount can be enriched by GMOs

Q5: How risky do you think GM products are for human health?

Q6: Would you purchase GM products?

Q7: I only consume products which are grown in traditional methods

Q8: What does GM product mean to you (beneficial or not beneficial)?

Table 1 Consumer demographic characteristics and their distributions (1\$=2TL, 2013)

Variables	Explanation	Frequency	Ratio (%)
Gender	Male	195	56.85
	Female	148	43.15
Age	16-25	60	17.49
	26-35	96	27.99
	36-45	95	27.70
	46-55	69	20.12
	56-65	16	4.66
	66+	7	2.04
Education	Primary	38	11.08
	Middle School	33	9.62
	High school	83	24.20
	Associate and undergraduates	170	49.56
	Postgraduates	19	5.54
Family Size	1-3	97	28.28
	4-6	211	61.52
	7-9	26	7.58
	10+	9	2.62
Income (Monthly)	<1000 TL	38	11.8
	1000-2999 TL	182	53.06
	3000-4999 TL	82	23.91
	5000 TL - <	41	11.95
Monthly Food Expense	<250 TL	28	8.16
	250 TL-499 TL	129	37.61
	500 TL-999 TL	114	33.24
	1000 TL-1499 TL	46	13.41
	1500 TL - <	26	7.58

Table 2 Consumers' answer distribution about GM products

Variables	Scale (%)					Descriptive Statistics		
	← -	0	+		→	Mean	Std. Deviation	Variance
	1	2	3	4	5			
Q1	10.5	22.7	38.2	22.4	6.2	2.91	1.054	1.112
Q2	6.1	19.5	23.3	40.8	10.3	3.29	1.083	1.173
Q3	7.6	19.8	34.7	28.6	9.3	3.12	1.072	1.149
Q4	15.5	31.5	26.8	22.4	3.8	2.68	1.099	1.208
Q5	37.3	51.9	9.9	0.9	0.0	1.74	0.666	0.444
Q6	12.5	46.4	25.1	14.9	1.2	2.46	0.932	0.869
Q7	4.1	8.7	9.3	49.6	28.3	3.89	1.042	1.085
Q8	24.5	58.0	16.9	0.3	0.3	1.94	0.670	0.449

Table 3 Correlation coefficient between variables and their significance levels

Variables	Test	Benefit Perception of GM Product	Risk Perception of GM Product	Purchase Intention
Benefit Perception of GM Product	Correlation Coefficient		-0.521	0.460
	Significance Level		0.000	0.000
	N		343	343
Risk Perception of GM Product	Correlation Coefficient	-0.521		-0.326
	Significance Level	0.000		0.000
	N	343		343
Purchase Intention	Correlation Coefficient	0.460	-0.326	
	Significance Level	0.000	0.000	
	N	343	343	

\*Correlation coefficients about all variables were found significant at P>0.000

According to the research results, only 29% of the consumers were aware that GM products were more resistant to pests and diseases (Q1), almost 51% of the consumers were aware that it was possible to extend products' shelf life with gene transfer (Q2). While 38% of the consumers were thinking that GM products are cheaper than regular products (Q3), only 26% of them were aware of the possibility to enrich products' nutrition amount due to GMOs (Q4). According to these results, it is seen that consumer awareness levels about the potential benefits of GM products were very low.

Consumer risk perception about GM products was found quite high. While 89% of consumers were thinking that GM products are risky for human health, only 1% were thinking that GM products are not risky for human health, and 10% of them had no opinion (Q5). This result shows that the consumer risk perception about GM products was very high. A similar result was found in another study that was carried out by Oğuz (2009).

Research results indicate that most of the consumers were not intending to purchase GM products; only 16% of the consumers intended to purchase GM products, 59% of the consumers refused to purchase GM products, and 25% of the consumers had no opinion (Q6). In a study which was carried out by Kaya (2013), consumer purchase intention about GM products was also found very low.

The majority of the consumers (78%) only intend to consume products grown in traditional ways (Q7). Most of the consumers prefer naturally grown products instead of consuming GM products, and they are prejudiced about new production technologies.

Consumers' benefit perceptions about GM foods were mostly found negative (Q8). While 82% of them were thinking that GM products are not beneficial, only less than 1% of them had positive opinion about it, and 17% of the consumers viewed GM products the same as any

other products

Correlation coefficients about consumers' benefit perception of GM products, GM product risk perception, and purchase intention are shown in Table 3. A negative directional correlation was found between GM products' risk perception and purchase intention, this correlation indicates that consumer purchase intention decreases along with an increase in their risk perception about GM products.

Consumer risk perception about GM products explains 33% of their purchase intention. In a study which was carried out by Harrison et.al (2004) in US and Italy, it was found that consumer purchase intention was affected negatively by their risk perception about GM products. A positive directional correlation was found between consumer GM product benefit perception and purchase intention. It could be said that a positive consumer perception about GM products also affects their purchase intention positively. Consumer benefit perception about GM products explains 46% of consumer purchase intention. Finally, a negative correlation was found between GM product risk perception and GM product benefit perception. According to this result, an increase in consumer risk perception shapes their GM product benefit perception negatively. In a study which was carried out by Costa-Font et al. (2007), risk and benefit perceptions about GM foods were also found to be dependent.

### Conclusions

As a fast growing technology, biotechnology and GM products contain many question marks as well as potential benefits, and this technology arouses anxiety about it going out of control and causing irreversible damage in the future. Both, being a new technology and having unpredictable effects in the future, make consumers

suspicious about biotechnology and its products.

In this study that was carried out in the city center of Hatay, independently of demographic characteristics; high consumer risk perception and low benefit perception were found about GM products. Accordingly, consumers view GM products as harmful products and they don't intend to consume these products. However, this behaviour is not based on knowledge, consumer perception is mostly formed around biases. Furthermore, the rate of following scientific sources such as scientific conferences and books are limited, and TV was found as the main information source about GM products. Another important finding from this study was that consumers showed a traditionalist approach about food products and they intend to consume products which are grown in traditional ways.

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