



THE FACTORS INFLUENCING EMPLOYEE MOTIVATION IN FELDA

MOHD FARID BIN ABU BAKAR 2010741367

NOR HAZIYAH BT MAMAT 2010770615

BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE MANAGEMENT UNIVERSITI TEKNOLOGI MARA BANDARAYA MELAKA

JUNE 2013

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE MANAGEMENT UNIVERSITI TEKNOLOGI MARA BANDARAYA MELAKA

"DECLARATION OF ORIGINAL WORK"

We, Mohd Farid bin Abu Bakar, (I/C Number: 900505-01-6045) and Nor Haziyah bt Mamat (I/C

Number: 880329-06-5466)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of any independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:	Farid	Haziyah
	(Mohd Farid bin Abu Bakar)	(Nor Haziyah bt Mamat)

Date: 02nd July 2013

LETTER OF SUBMISSION

02 nd July 2013	
The Head of Program	
Bachelor of Business Administration (Hons) Huma	an Resources Management
Faculty Of Business Management	
Universiti Teknologi Mara	
Kampus Bandaraya Melaka	
110 Off Jalan Hang Tuah	
75300 Melaka	
Dear Madam,	
SUBMISSION OF PROJECT PAPER	
Attached is the project paper title "THE F MOTIVATION IN FELDA" to fulfill the requi Management, Universiti Teknologi Mara.	
Thank you.	
Your Sincerely,	
7arid	Haziyah
MOHD FARID BIN ABU BAKAR 2010741367 Bachelor of Business Administration (Hons) Huma	NOR HAZIYAH BT MAMAT 2010770615 an Resources Management

ABSTRACT

Employee motivation becomes important for organization to survive. To engage in the practice of motivating employees, employers must understand the unsatisfied needs of each of the employee groups. It is because different employees usually have different types of needs. Besides that, employee motivation also helps the organizations to survive. Motivated employees are more productive. Thus to be effective, managers need to understand what motivates employee within the context of the functions & roles they perform.

This research study on three dimensions that influence employee motivation which are compensation, work environment and career development. The researchers need to find out what are the relationship these three dimension with employee motivation and which one of these factor that most significant to employee motivation among employee in Felda. Besides that, the researchers also want to determine the level of employee motivation in Felda. This study has conducted in Wisma Felda on 100 respondents to be sample and used questionnaires to collect the data.

The findings of this study indicate career development is the most factors that influencing employee motivation in the organization. Based on the findings the researchers have come up with several type of recommendation to be taken as an action by Felda which is first, Felda Senior Leader in Felda should make career development as a priority if they want to increase their employee motivation. Next, Felda can send their Line Manager to a better training by provide a tools and skills for supporting their career development. Lastly Felda can combine individualized coaching and group session.

TABLE OF CONTENT

Contents		Page
Title Page	2	
Letter of I	3	
Letter of S	4	
Acknowle	5	
Table of C	6	
List of Ta	8	
List of Fig	9	
Abstract	10	
СНАРТЕ	R 1: INTRODUCTION	
1.1	Background of Study	11
1.2	Background of Company	13
1.3	Problem Statement	15
1.4	Research Questions	17
1.5	Research Objectives	17
1.6	Significance of Study	18
1.7	Scope of Study	19
1.8	Limitation of Study	20
1.9	Definition of Terms	21
СНАРТЕ	R 2: LITERATURE REVIEW	
2.1	Employee Motivation	23
2.2	Work Environment	25
2.3	Compensation	27