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2010

[Link to publication](#)

## University of Bath

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**BATH**

# Turning E in the 21<sup>st</sup> Century

## E-book Management at the University of Bath

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# What do we have?

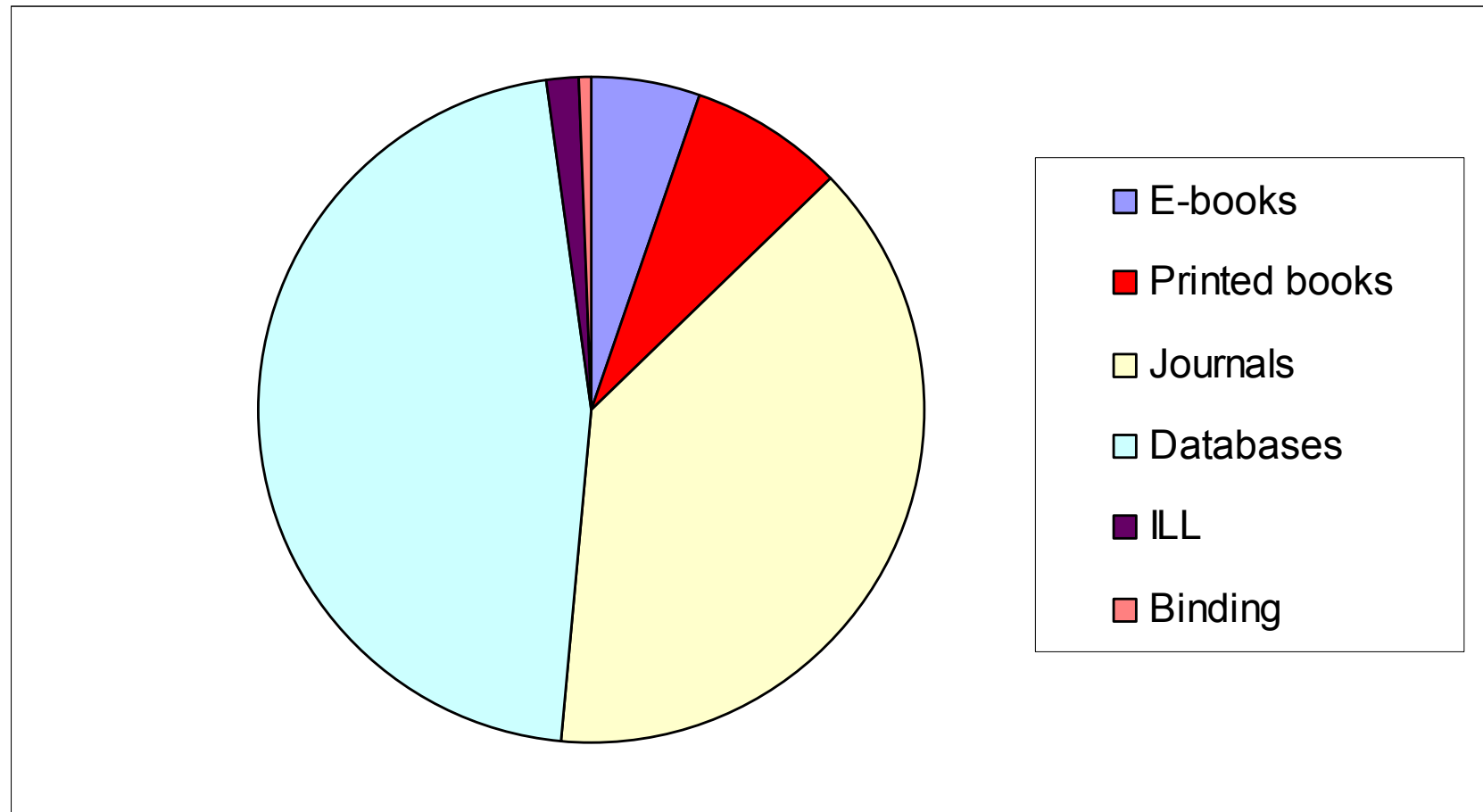
20,000+ e-books

- Direct publisher deals – subject collections, backfiles, reference works
- Database provision
- Single title purchases


## Who is involved?

- Subject Librarians
- Bibliographic Services Librarian
- Information Librarians (Acquisitions and Cataloguing)
- Systems Librarian

# Materials budget breakdown





 6 Last edited by [Stephen Alston](#) on Jul 05, 2010 ([view change](#))

## Databank



### [Browse by Provider](#)

Use this section to view details of a particular provider



### [Browse Licence Terms](#)

Use this section to view a summary and details of main licence terms and conditions



### [Browse by Package](#)

Use this section to view details of a publisher packages



### [Browse Statistics](#)

Use this section to view usage statistics

## Information for Library Staff

[Access to E-Journal Statistics Information](#)

[Passwords for access and admin functions \(including Statistics\)](#)

[Licences for E-Resources](#)

[Compare JISC Academic Database Assessment Tool \(ADAT\)](#)

[Serials: The Journal for the Serials Community](#)

[E-Resource Enquiries: handling and troubleshooting](#)

[ELIN feedback](#)

[JISC Collections site password](#)

## Journals added to SFX recently

[February 2010](#)

[January 2010](#)



 43 Last edited by [Katrin Flemming](#) on Jul 27, 2010 ([view change](#))

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### Electronic Book Licences

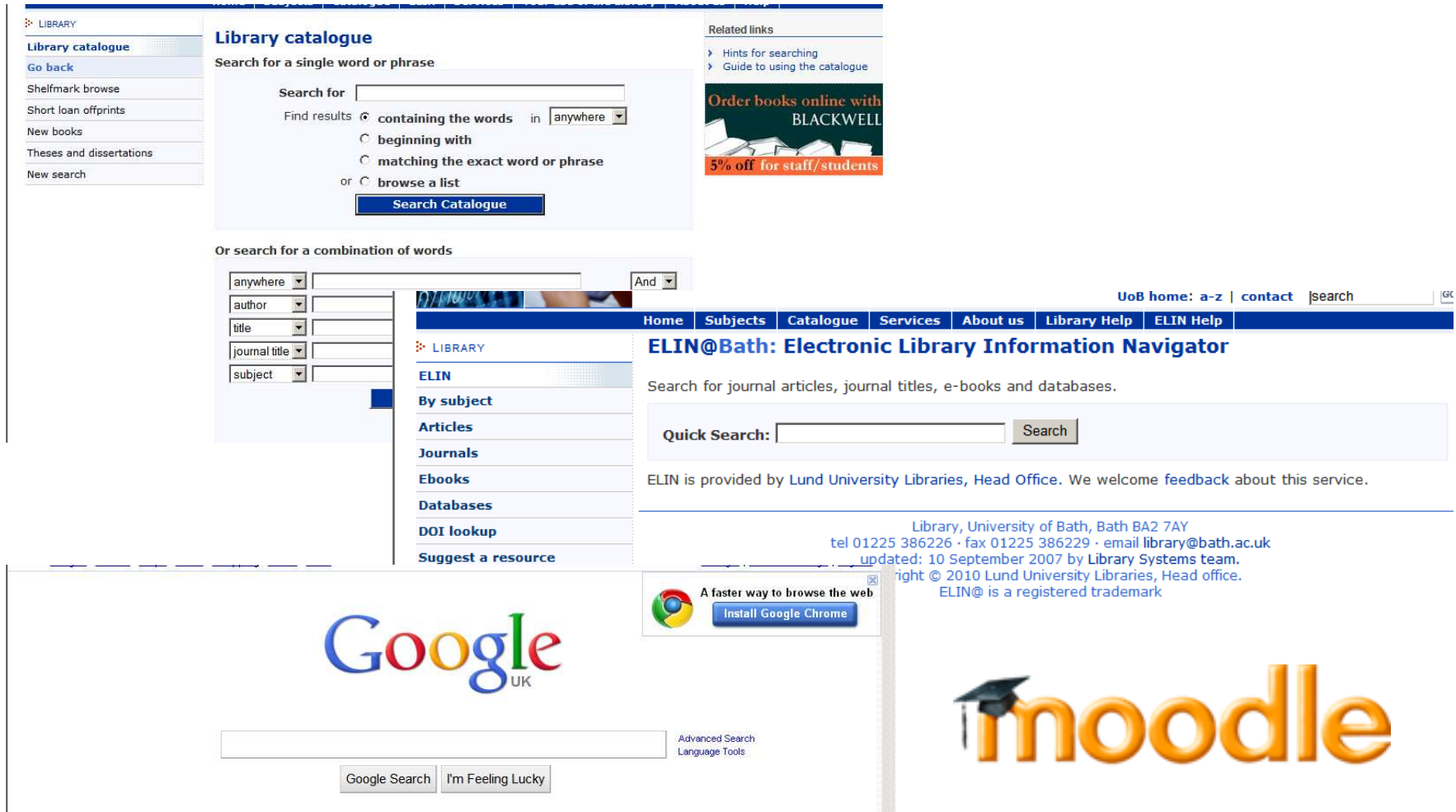
- [Chicago Manual of Style Online](#) multi-user license agreement to 30th November 2010 (No signed licence is required)
- [Coutts MiL online access licence agreement](#) documentation June 2007 -
- [Elsevier Evidence Based Selection licence](#) 1st July 2010 - 30th June 2011
- [Elsevier Handbooks in Economics series](#) - subscription agreement documentation June 2008 -
- [Elsevier Referex](#) - licence agreement 2006 with [amendment 1](#) & [amendment 2](#)
- [Elsevier ScienceDirect licence](#)
- [Grove Art sub-licence agreement](#) to 31st May 2011
- [Knovel](#) July 2007 -
- [Literary Encyclopedia sub-licence agreement](#) to 31st August 2012
- [MIT CogNet licence](#) terms and conditions
- [Ovid](#) (Wolters Kluwer) Clinical epidemiology title plus LWW Sports Medicine and Orthopaedics e-Books Collection
- [Oxford English Dictionary online sub-licence agreement](#) to 31st May 2011
- [Oxford Language Dictionaries online sub-licence agreement](#) to 31st May 2011
- [Oxford Reference Online sub-licence agreement](#) for 1st June 2008 - 31st May 2011 (pending)
- [New Palgrave Dictionary of Economics](#) licence documentation
- [Royal Society of Chemistry](#) electronic access licence agreement July 2007 -
- [Safari Tech Books online](#) (Proquest) Electronic products license agreement May 2006 -
- [Springer e-book and LNCS package](#) licence documentation July 2008 -
- [Springer Computer Science 2010](#) eBook collection licence documentation June 2010 -
- [Wiley Interscience eMRW](#) enhanced access licence 2008
- [Wiley Interscience eMRW](#) enhanced access licence amendment 2009
- [Wiley eMRW](#) amendment to enhanced access licence 2010



Title of package / ebook	No. of titles	Type	Payment Information	Foreign invoices - tax	MARC loaded	Date of last MARC activity	Source of MARC records
Coutts MyiLibrary	992	FIRM. Title-by-title selection. Each title can be single or multi user. Held in perpetuity.	Annual platform fee, then each title purchased individually. For platform fee use <b>CA-LB1UCN</b> (Library Unicorn) <b>4097 P-BEB-00 LB</b> Agresso ID 145672. Enter net amount of invoice, not gross. <b>NO NEED TO PUT ONTO UNICORN AS A GAVIN SYSTEMS CODE. 1/7/2009-30/6/10</b> Invoice I-400071724 £XXX.XX platform fee (01/07/10-30/06/11) 'paid' 24/06/2010 - GAR signs the orange voucher	N/A	992	23/06/2010	Individual MARC records received from Coutts together with invoice approx. 1 week after ordering
Elsevier - Handbook in Economics Series (On Unicorn as 'Handbook in Economics Series: electronic subscription')	77	SUBSCRIPT. Annual subscription.	Invoice M091255 Euro XXXX.XX (£XXXX.XX) 28/09/09 <b>EC/4090</b>	Adjusted for 2009 on Richard's journal. Adjusted on Unicorn 27/04/2010	28		Records created from scratch. XXXXX has added CT to ScienceDirect titles e-mail alert. Last received 26.2.10 - no change.



# Accessing our e-books



The screenshot displays the University of Bath library website interface. On the left, a sidebar menu lists various library services: 'Library catalogue', 'Go back', 'Shelfmark browse', 'Short loan offprints', 'New books', 'Theses and dissertations', and 'New search'. The main content area is titled 'Library catalogue' and features a search box with the prompt 'Search for a single word or phrase'. Below the search box, there are radio button options for 'Find results': 'containing the words' (selected), 'beginning with', and 'matching the exact word or phrase'. There is also an option to 'browse a list'. A 'Search Catalogue' button is located below these options. To the right of the search area, there are 'Related links' for 'Hints for searching' and 'Guide to using the catalogue', along with a promotional banner for 'Order books online with BLACKWELL' offering '5% off for staff/students'. A navigation bar at the top right includes links for 'Home', 'Subjects', 'Catalogue', 'Services', 'About us', 'Library Help', and 'ELIN Help'. Below this, the 'ELIN@Bath: Electronic Library Information Navigator' section is visible, with a 'Quick Search' box and a 'Search' button. At the bottom of the page, there is a Google search bar with 'Google Search' and 'I'm Feeling Lucky' buttons, a 'moodle' logo, and a small advertisement for Google Chrome.

# Where do we get our records from?

- Suppliers
  - MyiLibrary
  - Springer
- OCLC
- In-house

## Issues with MARC records

- Sourcing the records
  - Different arrangements with different suppliers
  - Order forms
- Quality control
  - Quality can sometimes be questionable
  - Records don't fit with how we would catalogue items
  - Not feasible to check and edit all the records we receive
- Errors when loading records onto the catalogue

# E-book troubleshooting

What problems are there?

- 1) Catalogue records and embedded links
- 2) Access problems (usually related to provider's **D**igital **R**ights **M**anagement software)

# Keeping track & solving problems

ISBN	Title	Problem	Date	Action
9786610602322	Economics	locked	15/10/2009	unlocked through supplier
9781597450768	Microchip capillary	no full-text	09/11/2009	MARC record loaded as part of batch but we are not entitled to this book series - record removed
9786610024841	Research methods for sports studies	old Moodle link	13/01/2010	expired T and F link used instead of current one, new link sent via SL
9781849730235	Forensic Chemistry of Substance Misuse	link results in page not found	01/02/2010	title withdrawn from e-book list as it is a text-book; record removed from catalogue
various		perceived lack of full text access via catalogue link	16/03/2010	HCT reported to TS Infos - bogus MARC records? Checked, but poor user interface the issue.
various		link doesn't go to full-text; off-campus users end up in a loop of having to login again	12/04/2010	Probably Shibboleth problem. Have changed links to go straight to books as problems were reported, but will have to get in touch with LGL when back from leave. Supplier confirmed problem with authentication at their end.
9780486685434	Elementary theory of analytic .. variables	paperback that had 856 link to publisher information	28/04/2010	Removed 856 field from catalogue record. This was part of the catalogue enhancement, not a link to the full text.

# E-book usage statistics

- Why do we keep statistics?
  - Requirement for SCONUL  
(Society of College, National and University Libraries)
  - Inform purchasing decisions
- How do we obtain statistics?
  - Provider's platform
  - Reports by e-mail

- Problems
  - Non-compliance to international code of practice COUNTER  
(Counting Online Usage of Networked Electronic Resources)
  - Staff time involved in gathering data

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	A	B	C	D	E	F	G	H
1	<b>SCONUL Statistics 2009/2010 - Section requests for electronic books</b>							
2								
3		<b>Method</b>	<b>Aug-09</b>	<b>Sep-09</b>	<b>Oct-09</b>	<b>Total Quarter 1</b>	<b>Nov-09</b>	<b>Dec-09</b>
4	Cancer Handbook [sub. ended Jan. 2010]	BR2	0	0	2	2	0	0
5	Chicago Manual of Style Online	BR2	4	9	22	35	0	6
6	Coutts MyiLibrary	BR2	5382	6422	36386	48190	42868	29812
7	Elsevier Handbook in Economics Series	full-text usage per handbook	35	27	8	70	42	156
8	Encyclopedia of Life Sciences	Wiley BR2	90	75	851	1016	878	704
9	Grove Art	ICOLC report - full content units requested				239	171	147
10	Kirk-Othmer Encyclopedia of Chemical Technology	BR2	9	5	79	93	68	29
11	Knovel	secure chapters viewed	580	395	990	1965	1546	882
12	Literary Encyclopedia	searches	0	0	0	0	8	8
13	LWW Sports Medicine and Orthopaedics	BK1 title requests	49	57	71	177	58	54
14	Martindale	BR2	18	366	93	477	433	111
15	Merck	BR2	128	102	52	282	64	26
16	MIT CogNet	full-text chapters	93	343	198	634	198	132
17	New Palgrave Dictionary of Economics	R2 section requests	43	0	0	43	55	43
18	Oxford English Dictionary Online	ICOLC report - full content units requested				2355	1564	1000
19	Oxford Language Dictionaries	ICOLC report - queries (searches)				0	2421	2116
20	Oxford Reference Online	ICOLC report - full content units requested				421	458	358
21	Referex	Referex searches by month	400	272	833	1505	795	809
22	Royal Society of Chemistry	BR2	234	368	305	907	231	431
23	Safari Tech Books	BR2	434	185	2846	3465	1468	3015
24	Source OECD	Full-text download	95	48		143	225	107
25	Springer	BR2	1336	776	1137	3249	1154	1171
26	Stockley's [sub. started June 2010]	BR2	-	-	-	0	-	-
27	Taylor & Francis [sub. ended Nov. 2009]	BR1 successful title requests	253	213	696	1162	876	
28	Ullman's Encyclopedia of Industrial Chemistry	BR2	3	1	25	29	37	28
29	Wiley e-books	BR2	244	104	1020	1368	1012	783
30	Wiley Encyclopedia of EEE	BR2	5	0	2	7	0	25
31						<b>67834</b>		

BR2 = COUNTER Book Report 2



## Usage example

<b>Feb-09</b>		<b>Mar-09</b>	<b>Jun-09</b>		<b>Jul-09</b>
1080	+ 1.4%	1095	341	+ 10.3%	376

**upload of MARC records  
early March and July 2010**

<b>Feb-10</b>		<b>Mar-10</b>	<b>Jun-10</b>		<b>Jul-10</b>
1357	+ 106.6 %	2804	586	+ 43.9%	842

# Recent developments



## Catalogue record

**ISBN:** 9780495015253 (hbk.)

**ISBN:** 0495015253 (hbk.)

**ISBN:** 9780495111276 (Inte : hbk.)

**ISBN:** 0495111279 (Inte : hbk.)

**Personal Author:** McMurry, John.

**Title:** Organic chemistry : a biological approach / John McMurry.

**Publication info:** Belmont, Calif. : Thomson Brooks/Cole, c2007.

**Physical descrip:** xxvi, 1015, 55, 27 p. : ill. (some col.) ; 27 cm.

**General Note:**

You may purchase an e-book version of this title, or individual e-chapters, by visiting [the Cengage chapters website](#). Use coupon code EUEMCMURRY30 to receive a 30% discount. This trial is available until the end of May 2010.

**Bibliography note:** Includes bibliographical references and index.

# The future?

- Elsevier Evidence Based Selection (patron-driven acquisition)
- Value for money



# Any questions?

Reference:

Martin, K.E. & Mundle, K. (2010) 'Notes on operations cataloging e-books and vendor records: a case study at the University of Illinois at Chicago', *Library Resources and Technical Services*. 54(4), pp. 227-237