

i n f o r m e r

Do you believe in MAGIC?

Capilano College Joins Elite New Media Centres Consortium

It is a term that everyone on campus will soon be familiar with, especially since Capilano College has just been accepted into a select group called the "New Media Centres" consortium.

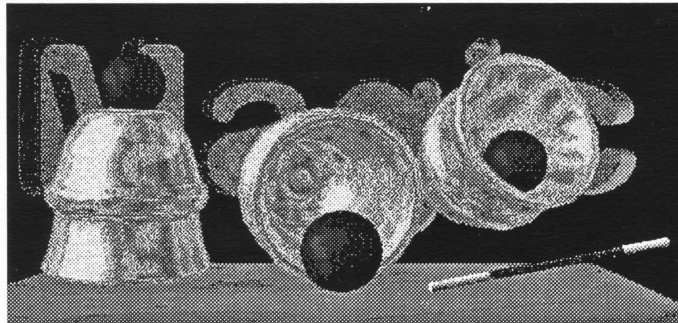
New media is a revolutionary new form of communication which came about through the use of digital technology. It is interactive media using, for example, CD-ROMs and multimedia networks, such as the Internet. Students and faculty can publish without a printing press and produce professional quality videos without entering a studio. They can express ideas visually, enhance them with sound and text, and share them in real time with colleagues thousands of miles away.

Educators have the power to revolutionize their research, and create fully interactive learning tools which will educate generations to come.

Through an annual request for proposals, the consortium (formed in 1993 by seven technology and publishing companies) selects institutions of higher education best suited to serve as beacons of innovation on their campus, in their community, and for educators around the world. Capilano College was pleased to be informed that its recent proposal to join the consortium was accepted, making it the first Canadian college to join a diverse network of academic institutions and corporations who are using technology to pioneer solutions for educational innovation.

Today, more than 60 institutions around the world, and at least 14 technology providers, publishers, and service providers, are members of the New Media Centres consortium. They include: Brown University, Cornell, Princeton, and Stanford, plus Adobe Systems, Apple Computer, Eastman Kodak, Macromedia and Times-Mirror Professional Publishing.

"Greg Lee created the MAGIC division (Media Resources, Animation, Graphic Design and Illustration, Infotec, and Communications) for the express purpose of building our expertise and taking it to the next step," Jim explains. "The direction is represented in the planning and reorganization of the College.



"Capilano College is a vital institution that is on the forefront of technology-based developments in media and art, as is shown through our programming," he continues. "Our five programs will ensure that our students and graduates will have the latest techniques and facilities to stay at the cutting edge of their respective disciplines."

The goal of Capilano College is to form partnerships, alliances and working relationships with like-minded colleagues in both education and the private sector. The New Media Centres consortium is an ideal vehicle for this goal.

"The media technology division's new media centre at Capilano College offers a chance for potential partners to keep in touch with the latest developments in a rapidly expanding and evolving field," says Jim Bizzocchi, education technology liaison at Capilano College and chair of the multimedia task force. "We could give business partners opportunities for training, demonstration sites, access to information, assistance in product development, and advice on how to apply the new media in their own strategies.

Along with CD-ROM and Internet, there will be other delivery formats in new media. This is part of the province's economic strategy to get away from a resource-based economy and build on human resources.

"The media industry is one of the key components of the economy of British Columbia," Jim says. "For instance, our province is second only to Hollywood in feature film production in North America.

"Taking any of our programs at Capilano College is a cost-effective way to acquire an education in new technology," Jim adds. "We're reallocating our existing resources to expand our range of services."



Spring "tune up" winners are, from left: Amber Nelson, Nathon Do, Moses Myung, Lynne Hamilton (ARC), and Jason Gavoc, winner of a Harley ticket.

Prizes Bring Great Results

An innovative team of people from the Achievement Resource Centre, Counselling and Advising had excellent results with a recent questionnaire.

The simple and fun checkmark "inspection list" was distributed to 450 College students on February 13. One hundred and fifty-six students (a 35 per cent participation rate) indicated their areas of strength and concerns.

The team followed up by speaking to participating students, who were then encouraged to enter a draw. Prizes were secured by ARC's **Lynne Hamilton**.

Thanks from the team are extended to the following for their gift donations:

- Parking pass from Feb. 15-29/96
- Lunches
- Coffee and muffins
- First Nations earrings
- Save On foods coupon
- Capilano College Shirt
- Capilano College Shirt
- Valentine's flower choice
- Fitness pass
- B.C. Winter Games pins
- Spring tune-up de-stress kit
- Legend and Legacy lottery ticket
- Imperial Parking
- Richard Brown, Beaver Foods
- The Beaver Bunch
- Peggy Shannon, First Nations Advisor
- Counselling
- Bookstore
- Student Store
- Charlene Hill/Retail Marketing Co-op Store
- Ron Andrews, RecCommission
- Marleen Morris, Public Relations
- ARC
- College Foundation

Legend and Legacy Early Bird Winner

Luck was with **Andrew Wilson** for the Legend and Legacy early bird draw on Wednesday, April 3. The employee of Holland Landscaping bought ticket number 1028 at Metrotown Centre and won

\$500. His ticket will be re-entered into the May 3 draw for a 1996 FLSTC Heritage Softail Classic Harley Davidson motorcycle. Tickets are still available through Resource Development at 983-7566.

What's New in the Library

New Computer Books:

Canadian Internet Directory, 1996 ed.

The Design and Evolution of CTT

Hook up, get hired!: the Internet Job Search Revolution

Hooked on Java: Creating Hot Web Sites with Java Applets

Internet Starter Kit for Macintosh 3rd ed.

Managing Internet Information Services

Mastering OS/2 Warp

Web Weaving: Designing and Managing an Effective Web Site

World Wide Web Complete Reference

Submitted by Karin Hall



Informer

The *Informer* is produced monthly by the Capilano College Public Relations Department. Your submissions are welcome, but please be aware that space limitations may prevent publication. Material may be edited for brevity and clarity. Send all correspondence to:

Shelley Kean, Editor

Informer

Public Relations

Capilano College

2055 Purcell Way

North Vancouver, B.C. V7J 3H5

Tel: 986-1911, loc. 2088

Fax: 984-1714

e-mail:

skean@claudc.capcollege.bc.ca

Deadline for the May issue:

April 29, 1996

Next issue date is May 17/96

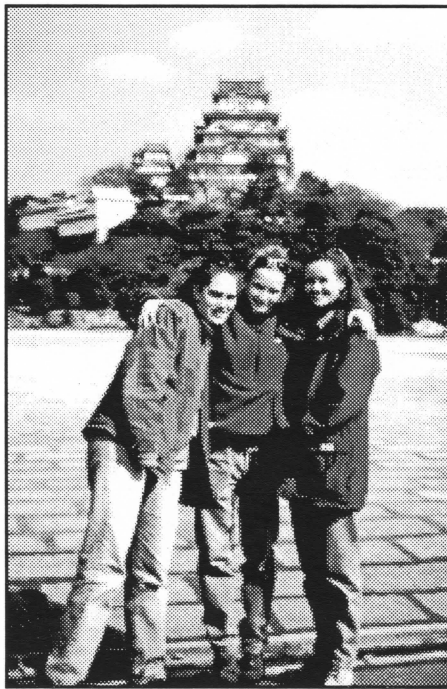
Three Capilano College student recipients of the 1995/96 Aichi Gakusen Student Award are currently concluding their studies at Aichi Gakusen in Tokyo, Japan. The students are **Kara James, Nicole Lawson** and **Sarah-Jane Scott**.

The College Japan Exchange Committee recently recommended three new students for the 1996/1997 Aichi Gakusen Student Awards. **Zahara Bhanji, Grace Clarke and Kari Kinakin** grew up in Burnaby, Whistler and Bowen Island respectively. All are full-time students at Capilano: Zahara in Arts, Grace in Business and Kari in Sciences. Between now and their departure in September 1996, they will be studying the Japanese language and following a program of cultural preparations for the experience.

In Japan, each student will be required to take a special group of courses that include continuation of their language studies, as well as Japanese culture and history. They will also act as speakers in the Aichi English language classes. During their stay, the students must keep the College's Japan Exchange Committee informed on a regular basis with a monthly letter. Following is an excerpt from one such letter, dated January 30, 1996. It was written by Sarah-Jane and shows how the distinction between her Canadian and Japanese families becomes indistinct (a common occurrence).

"Dear Members of the Committee, I enjoyed my New Year Japanese-style very much. On the first of January '96, I put on the most beautiful kimono that my host mum had made. With my two sisters, we all went to Sanage Jinja (temple) to pray for good luck in 1996.

Award Winners Complete Education in Japan



Left to right: **Nicole Lawson, Sarah-Jane Scott and Kara James** on a visit to Himeji Castle.

It was more special than words can describe, bringing in the New Year in Japan with such a wonderful family. On January 2 we all wore kimonos again to our obaachan's (grandmother's) for a delicious family dinner. It's so neat being able to participate in such a welcoming and culturally different environment. I was very shocked when my aunts gave me otoshidama — envelopes of money given every New Year by aunts and

uncles to their nieces and nephews . . . School should be finished by February 16, and then I plan on taking a trip to Yokohama, Kamakura and Tokyo on my own. Who me? Get lost? No, its only the biggest city in Japan. I should be fine . . . When I get back from Tokyo, the three of us and Prof. Yamashita will be leaving for our trip to Nara, Kuroshiki and Himeji. . . It was confirmed yesterday that my mom (from Canada) will be coming here in March. She will be staying here with me because my family is excited about meeting her . . . My host sister Masako is planning on joining my family next year to celebrate Christmas Canadian style . . . Here are some books I recommend: Christopher - The Japanese Mind, Endo - Silence, Natsume - And Then."

Files of correspondence from the students of this and earlier years may be found in the reference section of our library.

Congratulations to **Elizabeth Zvonar**, who was one of the recipients of the Aichi Gakusen Student Award in 1992/1993. She will be returning to Japan this fall with a British Columbia Asia Pacific Student Award. Since returning from Aichi in 1993, Elizabeth has been enrolled at Capilano College in the two-year Studio Arts Program. From November 1996 until May 1997, she will be studying at the Hokkaido College of Art and Design in Sapporo.

The Japan Exchange Committee wishes to acknowledge the Capilano College faculty who have informed their students about the Aichi awards over the years, and who have written letters of recommendation for the applicants. We will be calling for your support once again in the fall.

Submitted by Malcolm Fitz-Earle

On a Personnel Note

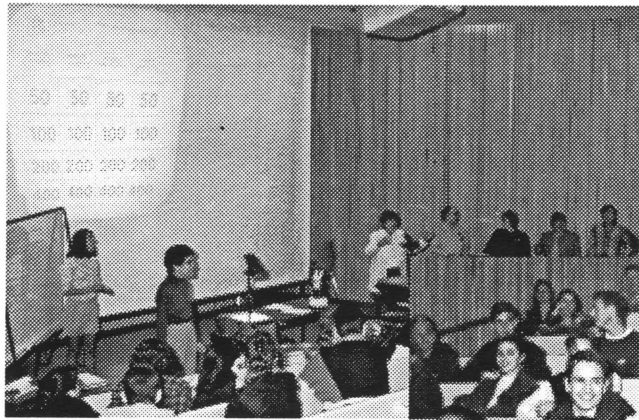
The ratification of the new OPEIU agreement resulted in the regularization of numerous longtime temporary positions and their incumbents. These include: **Alison Bailey** and **Kim Emanuele** (APMCP), **Elizabeth DuPlessis** (Canasean), **Margaret Macauley** (DSS), **John McMurray** (Music), **Alma Relkie** (Labour Studies), **Adele Herbert** (Extensions), **Kerry**

Murtagh (P & A Sc), **Faye Ulker** (ABT), **Jack Ploesser** (Art), **Dan Ciarniello** and **Anna Rek** (Biology), **Erica Brant** (ARC), **Deborah Swigart** and **Joanna Spurling** (Library). **Medhy Ranjbary** is filling as a TFT computer operator while **Jacques Morris** is on leave. Congratulations to **Ursel Brown**, the new RPT clerk typist in Counselling. **Gordie Kay** is filling in for **Patty McKee** (storeskeeper) who is on

maternity leave. **Matt Morris** is filling in as driver during this time. We are currently recruiting for two RFT Adm/Reg officers to replace **Cheryl Helm** (new office manager in Registration) and **Hazel Soon**, who is retiring this summer. On a final note, **Mary Barbosa** (Committees clerk) is back at her post!

Submitted by Dale Gagne

COLLEGE



Students are eager to try their luck in a game of Jeopardy at the Pure and Applied Sciences' presentation



Well-Run Enormous

Approximately 850 grade 11 students from North Shore, Sunshine Coast and Fraser Valley attended the College in a Day Fair at Capilano College on March 29.

Co-ordinated by the College in a Day Committee, the event had 22 College departments participating with information booths in the Sportsplex atrium.

Students explored educational and career opportunities in a relaxed atmosphere. Many departments held information sessions while others, such as the Pure and Applied Sciences departments, offered interactive sessions such as a game of Jeopardy or create a video.

While faculty presentations were limited to the College in a Day Fair, co-ordinated by Marilyn Taylor and the general public. An on-site mobile unit from the Sportsplex and kept their listeners informed. Approximately 50 exhibitors, including Capilano businesses offered everything from career information — the wash-away kind, that is!

In light of the enormous task of co-ordinating the College in a Day Fair, the College in a Day Committee would like to thank everyone in making this day such a huge success.



Technology and art are offered side by side in the Sportsplex atrium



Media Resources offers some grade 11 students the opportunity to be involved in a video production

E IN A DAY

Event an Success

students from 12 high schools on the
d Howe Sound attended College in a Day at

Committee and the Public Relations office,
participating; 17 giving presentations and five
ex Hall of Fame Career Fair.

career options in a fun and informative
formation sessions with give-away materials,
Applied Sciences and Media Resources
s where students could, for instance, play a

ted to the students, the Hall of Fame Career
d the Retail Marketing students, was open to
t from radio station Z95.3 FM parked outside
s aware of the event throughout the day.

College alumni, students and North Shore
er planning, to sports equipment, to tattoos

minating such an endeavour, the members of
ke to thank all those people who participated



Members of the North Vancouver Chamber of Commerce (above) are part of the Hall of Fame Career Fair held in the main gymnasium of the Sportplex



At left, event co-ordinators Marilyn Taylor (Business Administration) and Ryan Mullins (Public Relations)



The Easter Bunny, below, makes a surprise appearance at the Legend and Legacy Harley Davidson lottery ticket booth



Lana Robinson

Capilano College has a new director of Resource Development. **Lana Robinson** joined the College Relations department on Tuesday, April 9, replacing **Lynn Jest**, who is acting director of Contract Services and Extension Division. Born in Ontario, Lana moved to British Columbia two and one half years ago and joins her daughter, Kristen, who lives in Whistler. The former senior consultant with Navion, a national fundraising company, has also had careers in teaching, journalism and public relations.

On Friday, March 29, **David Jones**, a longtime Capilano College counsellor, successfully defended his dissertation and received a Ph.D. from Simon Fraser University's Faculty of Education.

The title of his thesis was Cognitive Development and its Relationship to Expectations and Preferences for Counselling — a Test of Two Models. Although Dave is already a registered psychologist, we can now call him Dr. Dave.

There should be quite a family celebration in the Jones' household as his daughter, **Nina**, is graduating this spring with a Bachelor degree from Simon Fraser University!

Making Waves: A History of Feminism in Western Society, by **Marlene LeGates**, has just been published by Copp Clark. A few copies are available in the bookstore for \$30. The book is a survey of feminism in both North America and Europe from the early Christians to the 1970s.

Olga Kempo, an instructor in Humanities, just received a B.C. Asia Pacific College Scholars' Award. She will be teaching ESL, French, and Women's Studies at the Foreign Language Centre for Economics, National Economics University, Hanoi, Vietnam, from April 1 to June 30.

Beverley Reid, Media Resources and Communications instructor, has received a \$10,000 Canada Heritage Award for her

Patty and Robert McKee had their baby order filled on Sunday, April 14. Arriving "special delivery" was daughter **Jessica Sarah McKee**, 7 lbs. 6 oz. Cost centre to be determined.

Mathematics instructor, **Rick Brewster**, was recently awarded an NSERC grant of \$11,000 per year for four years. This grant will enable Rick, who holds an adjunct professorship at SFU, to continue his research in the area of the computational complexity of combinatorial problems.

Optimal exam scheduling is an example of a combinatorial problem. The total number of combinations of schedules is so enormous that an exhaustive search (even by a high

speed computer) for the optimal schedule is impossible. Some combinatorial problems contain mathematical structure that can be exploited in order to realize a fast algorithm for

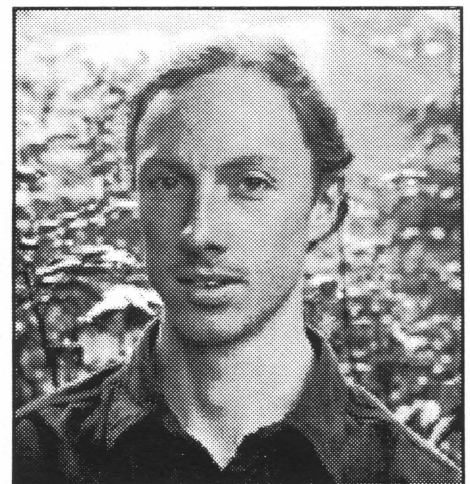
solving the problem while others, such as exam scheduling, seem to lack such structure. Determining to which of these two classes a particular combinatorial problem belongs is called determining the computational complexity of the problem.

PEOPLE

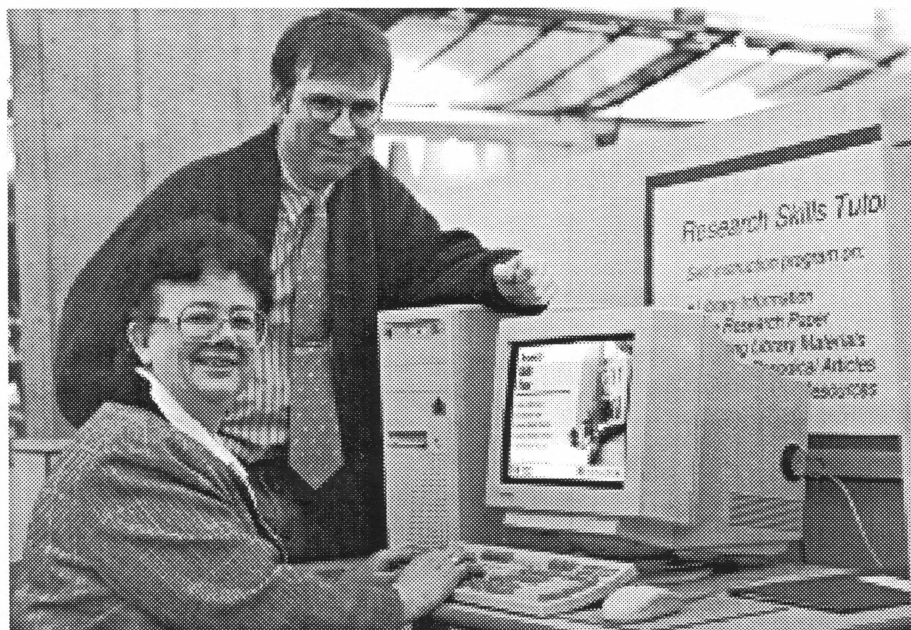
new documentary, "She Makes Mountain Calls." The film tells the story of Dr. Joan Ford, a New Westminster physician who has worked in co-operation with Sir Edmund Hillary to bring health care to the Sherpas of Nepal. "She Makes Mountain Calls" is slated for broadcast in the fall on VISION-TV, the Knowledge Network, and the Women's Television Network.

Printmaking instructor, **Wayne Eastcott**, has been granted the statute as a specially invited artist at the 4th Biennial of Graphic Art Beograd '96. The exhibit will be held from November 23 to December 23, 1996 in Beograd, Yugoslavia. The receipt of the invitation to this major international art exhibition means that Wayne's work will be accepted without jury selection.

After three and one half years as College registrar, **Dianna Larsen** has submitted her resignation effective June 7. She is leaving to assume management responsibilities with her family business.



Rick Brewster



Annette Lorek, librarian, and Doug Stetar, Infotec Evening convenor, display the research program they created.

Library Uses MULTIMEDIA *To Teach Research Skills*

On your next visit to the Library, take a look at the two new workstations featuring the Research Skills Tutor (RST) — a self-paced program designed to teach students basic library research methods. Written in Director multimedia software, this program was created by **Annette Lorek**, librarian, and **Doug Stetar**, multimedia programmer. Both are instructors in the Applied Information Technology department. The project was funded by a grant from the B.C. Ministry of Skills, Training and Labour's Innovation Fund, and will be one of the presentations at the SCOET Connections '96 conference in May.

The Research Skills Tutor consists of five related modules: an interactive map of the library; planning and documenting cited sources for a paper; using the College's Innopac library

system; researching periodical indexes online using Electronic Library Network (ELN) databases; and information on other research resources, such as other libraries and government departments. The program is menu-driven and features basic explanatory screens with tutorials and additional information available by clicking onscreen buttons and highlighted text.

Students and other library patrons can use the Tutor to acquaint themselves with library resources, brush up on specific research techniques, or review instructions presented in library skills classes. The program is currently in its final test stages, and feedback from students and instructors is welcomed. A logbook is provided for this purpose.

Happy sleuthing!

Submitted by Annette Lorek

ON BOARD

During March, the provincial government made two announcements regarding funding for the post-secondary education system.

The first stated that tuition fees would be frozen for 1996/97. This will be a relief for students in B.C., many of whom were expecting large tuition fee increases as a result of cuts to federal transfer payments.

The second announcement indicated that the money all colleges, including Capilano College, will receive from the provincial government to deliver the same programs as last year will be reduced by 2.5 per cent. The College will be unable to increase tuition fees to close that gap.

Over the coming weeks, the Board will be working closely with the administration to develop the 1996/97 budget. The budget challenge will be meeting the government's objective of delivering 101 per cent of the College's FTE target given 97.5 per cent of the base budget.

Shadow grants of 2.5 per cent of the budget are earmarked for the College with the expectation that they be used to develop new learning partnerships, create new learning highway and innovation projects, develop technology infrastructure, and deliver another three per cent of the College's FTE target.

Staff Career Development

by Elin Brnjac, Val Lautenschlager and Liz Morton

An Update on the Spring 1996 Staff Career Development Workshop Series

The Spring Series of Staff Career Development Workshops is well under way, with two well-attended sessions already completed and the final workshop rescheduled for May 9. The series started off in February with *"The World at Our Doorstep: Cultural Diversity on Campus"*. The workshop began with a presentation by Rorri McBlane, International Admissions, about the "internationalization" of the College. This prompted a lively discussion as Rorri fielded questions about the College's activities, both locally and globally. A panel of students, representing immigrants and international students from Japan, Korea, Cambodia, the Philippines and Iran, then related their experiences and impressions of Canada and of Capilano College. Workshop participants found this particularly valuable as it raised awareness of the difficulties experienced by students from other cultures as they make the transition to study at our institution.

What did staff have to say about the event? *"The student perspective was eye-opening ... Rorri was enthusiastic, organized and extremely interesting ... having the panel of international students present their stories brought home to me the difficulties they face in a foreign country ... I'm better able to understand the students' fears and realize that they see me as a source of knowledge, comfort, direction and help."*

The general consensus was that staff members would be interested in a future session with Rorri and would welcome further opportunities to engage in dialogue with our students — stay tuned for the Fall.

The second workshop, *"Six Thinking Hats"*, was held in March at the Seymour Golf and Country Club. Facilitator Jane Durant put on a very brave and positive face when she was chaperoned to our location by a tow truck at 8:55 a.m!

Jane's presentation gave the audience a very interesting, informative and interactive day learning how to use the techniques of the *"Six Thinking Hats"*. Feedback on the session indicates that many participants feel they can be more productive in meetings having been exposed to this theory, which they think will be helpful with problem-solving issues on a day-to-day basis. Jane Durant was very well received for her enthusiasm and leadership skills throughout the day. There was plenty of active participation and staff enjoyed the camaraderie of having an interactive day in a tranquil setting.

If you're interested in a refresher, or if you could not attend the workshop and are curious about the subject, the Staff Career Development Committee has purchased a copy of the *"Six Thinking Hats"* workbook which is now available to anyone through the Library.

May Workshop Rescheduled and Relocated!

The final workshop in this series is *"Our Future in Education: Responding to a New and Demanding Marketplace"*. A conflict in scheduling has made it necessary to change the date and location; it will now be on Thursday, May 9 at the Seymour Golf and Country Club, 3723 Mount Seymour Parkway. Feedback from the previous workshops indicated that participants felt Mount Seymour was an excellent facility for this sort of session, and the combination of no-cost room rental with a move to a cold "sandwiches and salad" lunch made a great location available at a reasonable cost.

What's in store for the last session? The College's strategic plan highlights recognition as "an educational institution dedicated to excellence and to providing the best possible service to its students and communities." This workshop will explore the importance of service in the "business of education" and the role staff will be called upon to play as the College seeks to earn a reputation for excellence in every aspect of our institution. Greg Lee will join the group in the morning to offer his perspective on how this strategic direction came to be included in the College's plans for the future.

Workshop leader Shelley Caro will then shed light on ways to build this reputation for excellence. The workshop will give you the opportunity to design a model of excellence for your position, department or personal sphere of influence, and come up with an action plan for making it happen and realizing its rewards — personal and professional. Shelley will use examples of highly successful organizations in the private and public sectors, to illustrate how a shift in perspective has enabled these institutions and companies to meet their own goals, at all levels of the organization.

The Staff Career Development Committee hopes that the change in date doesn't cause too much inconvenience to participants. If this means that you can't attend — or if you now can, but were not previously registered, please contact Liz Morton at local 2907 before May 3. If you were already registered for this session, consider yourself confirmed for the new May 9 date.



Survey Results in Changes to Employee Assistance Program

As you probably know, we have an Employee Assistance Program (EAP) at Capilano College. This important resource provides personal and confidential counselling regarding a wide range of issues—at no cost to you!

You may also know that we have an EAP committee comprised of representatives from staff, faculty and administration. To get a sense of how employees felt about the program and the provider, Wilson Banwell and Associates Ltd., the committee initiated an evaluation of the program last August by an independent consulting firm.

EAP Survey Results

- There was a 25 per cent return of the questionnaire.
- More than 70 employees who had used the program during the last three years responded, providing us with reliable data.
- Overall, employees were satisfied with Wilson Banwell. The majority has been comfortable with their counsellor, felt that the visits had been helpful, and would use the program again.

Suggestions for Improvement

Some comments made either on the questionnaires, or informally to committee members, suggested a few changes that may assist the EAP to better address the needs and priorities of Capilano College employees:

1. Employees felt at times that the counsellor to whom they were assigned was not right for them or their situation. This judgment may have been based upon a variety of factors, including gender, age, type of background and experience, and personal or communication style.

This issue can be addressed in two ways. First, remember that when you call to set up an appointment, you have the right to ask for a particular type of counsellor. For example, you may say, "I'd like to see someone with experience in mediation," or, "I'd like to see a female counsellor who has done a lot of work with parent-teen conflict." At the same time, remember that many of the counsellors have a

broad range of experience and should be able to provide effective support once they understand the problem. Also, the more specifications requested, the longer you may have to wait for an initial appointment, especially when factors, such as schedule and office location, are taken into account.

Second, remember that if you are dissatisfied with your counsellor, you have the right to request a different one. You may need to think about this first. Ask yourself whether your expectations of counselling are realistic and whether you've given the relationship some time to develop. But, as a consumer of a service, you can always express your dissatisfaction and ask for a change.

The EAP committee thought it would be helpful for employees to have some information about the Wilson Banwell psychologists. In response, Wilson Banwell has produced a booklet entitled Profiles for EAP Providers. It contains information about each counsellor, including their training, experience and areas of specialization. Copies can be found on reserve in the library. EAP committee members also have copies which they will make available.

2. The second issue concerns employees who request that the EAP cover meetings with a counsellor not affiliated with Wilson Banwell. Up until now, only registered psychologists were covered. At the committee's request, Wilson Banwell has agreed to extend coverage to registered social workers and registered clinical counsellors, as well as registered psychologists. This change is to be undertaken on a trial basis and the committee will meet with Wilson Banwell next fall to assess its impact on the program.

The EAP committee hopes that these changes will make the program even more responsive to the needs of Capilano College employees. If you have any questions regarding the EAP, please contact a member of the committee. They are: **Judi Fletcher** (2729), **Daniel Frankel** (2567), **Conchita Furstenwald** (2427), **John Potts** (2988), **Cindy Rogers** (2927), and **Brenda Rovner** (2757).

— Daniel Frankel