



Robust DEA efficiency scores: A probabilistic/combinatorial approach[☆]



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ABSTRACT

In this paper we propose robust efficiency scores for the scenario in which the specification of the inputs/outputs to be included in the DEA model is modelled with a probability distribution. This probabilistic approach allows us to obtain three different robust efficiency scores: the Conditional Expected Score, the Unconditional Expected Score and the Expected score under the assumption of Maximum Entropy principle. The calculation of the three efficiency scores involves the resolution of an exponential number of linear problems. The algorithm presented in this paper allows to solve over 200 millions of linear problems in an affordable time when considering up to 20 inputs/outputs and 200 DMUs. The approach proposed is illustrated with an application to the assessment of professional tennis players.

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1. Introduction

Data Envelopment Analysis (DEA), as introduced in Charnes, Cooper, and Rhodes (1978), assesses relative efficiency of decision making units (DMUs) involved in production processes. DEA models provide efficiency scores of the DMUs in the form of a weighted sum of outputs to a weighted sum of inputs. These scores are the result of an evaluation of each unit within a technology which is empirically constructed from the observations by assuming some postulates such as convexity, constant or variable returns to scale and free disposability. The selection of the inputs and outputs to be considered in the analysis provides a description of the underlying technology, thus becoming one of the key issues of model specification in DEA. In practical applications, the prior knowledge and experience may lead the analyst to select some variables considered as essential to represent this technology. However, as discussed in Pastor, Ruiz, and Sirvent (2002), there are often other variables whose inclusion in the model the analyst is not always sure about. This situation can be addressed in different ways. The methods for the selection of variables constitute an important body of research to deal with this issue. The idea is to complement the prior knowledge and experience with information provided by the data, so that these methods may help make a decision about the candidate variables. In this line, the F-tests devel-

oped by Banker (1993, 1996) and those in Pastor, Ruiz, and Sirvent (2002) allow to statistically evaluating the role of inputs/outputs. These tests are empirically analyzed (and compared among themselves) with simulations in Sirvent, Ruiz, Borrás, and Pastor (2005). See also Natajara and Johnson (2011), which provides comparisons between some of the methods widely used to guide variable selection: the tests in Pastor, Ruiz, and Sirvent (2002), Principal Component Analysis (PCA-DEA), regression-based tests and bootstrapping. To the same end, Wagner and Shimshak (2007) propose a stepwise approach. In Li, Shi, Yang, and Liang (2016) it is proposed a method based on the Akaike' information criteria (AIC), which mainly focuses on assessing the importance of subset of original variables rather than testing the marginal role of variables one by one as in many other methods.

Correlation either between efficiency scores and variables (for their incorporation into the model) or between variables (in order to remove redundant factors) has also been used for the selection of variables, although it has been widely deemed as a criterion of limited value. See Jenkins and Anderson (2017) for discussions. This latter paper proposes instead an approach based on partial covariance. Eskelinen (2017) compares the approach in Jenkins and Anderson (2017) with that in Pastor, Ruiz, and Sirvent (2002) in an empirical retail bank context. Unlike previous research, Edirisinghe and Zhang (2010) develop a method for the selection of variables that employs a reward variable observed exogenous to the operation of DMUs. See also Luo, Bi, and Liang (2012), which uses the concept of cash value added (CVA) for choosing variables.

A different approach, which is the one we follow in the present paper, is based on efficiency scores which are robust against the selection of the variables, while at the same time taking into account the inherent uncertainty on the inclusion of some in-

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puts/outputs in the models. In the literature, some authors have undertaken some exploratory work to examine the robustness of results as they relate to the production function specification. Roll, Golany, and Seroussy (1989) present one such study in which ten different combinations of outputs are tried out with three inputs to evaluate the efficiency of maintenance units in the Israeli Air Force; Valdmanis (1992) tests ten different specifications of a hospital efficiency model, and Ahn, Seiford, and Ijiri (1993) test four different variable sets for each of the DEA models considered in their study on higher education sector efficiency. For his part, Smith (1997) investigates the implications of model misspecification by means of a simulation study. See also Galagedera and Silvapulle (2003) for another simulation study with large sample which, in particular, analyze the effects of omission of relevant input and inclusion of irrelevant input variables on technical efficiency estimates.

The approach we propose goes one step further than the exploratory work done in the papers just mentioned, in the sense that we not only examine the efficiency scores that result from several combinations of inputs and outputs but we take into account all the scenarios associated with all of the specifications of inputs and outputs that could be considered once a given set of candidate variables is determined. In addition, we allow for the uncertainty regarding the inclusion of variables in the DEA models. The idea is the following: The inclusion of an input/output in the set of selected variables is modeled here through the probability of that variable being considered in the DEA model. For example, if such probability is 0.8, this could be interpreted as saying that 80% of experts would include the corresponding variable in the DEA model. As a result, each specification of the inputs and outputs to be included in the DEA model has a probability of occurrence and, therefore, the efficiency score of a DMU would be a random variable, which takes as values the DEA efficiency scores associated with each specification of inputs and outputs with some probability. The robust efficiency score of a given DMU is then defined as the expected value of that random variable.

The consideration of all combinations of inputs/outputs gives rise to an exponential number of problems that must be solved. To solve such large number of problems, an efficient algorithm is needed. In this paper an exact algorithm is developed, which allows us to solve over 200 millions of linear problems when considering up to 20 inputs/outputs and 200 DMU's. This algorithm reduces the time and the number of problems to solve in half, approximately.

We illustrate the use of the proposed approach with an application to the assessment of professional tennis players. The Association of Tennis Professionals (ATP) assesses players through the points earned in the different tournaments they play during the season. Therefore, ATP assesses the competitive performance of players. However, ATP also provides statistics regarding their game performance. For instance, its official webpage reports data regarding 9 game factors such as the percentage of 1st serve points won or the percentage of return games won. Obviously, it would be interesting to have available an index of the game overall performance of players that aggregates into a single scalar the information provided by the statistics of the factors that are considered. The DEA approach we propose provides a score of the player game performance which is robust against the selection of game factors that is considered for the analysis. Ruiz, Pastor, and Pastor (2013) also deal with the assessment of game performance of tennis players, but with an approach based on the cross-efficiency evaluation that consider all of the 9 game factors available in the ATP statistics.

The paper is organized as follows: In Section 2 a short introduction of DEA, through the original CCR (Charnes, Cooper and Rhodes) model, is presented. In Section 3 we define the robust ef-

iciency score, and Section 4 presents three robust DEA efficiency scores for a probabilistic specification of the inputs and outputs. The exact solution algorithm used for the calculation of the robust scores is described in Section 5. In Section 6 the proposed algorithm is used for obtaining the robust scores in a case study. Finally, some conclusions and outlines for future work are given in Section 7.

2. DEA efficiency scores

In a DEA efficiency analysis, we have n DMUs which use m inputs to produce s outputs. Each DMU_j can be described by means of the vector $(X_j, Y_j) = (x_{1j}, \dots, x_{mj}, y_{1j}, \dots, y_{sj})$, $j = 1, \dots, n$.

As said before, the DEA models assess efficiency with reference to an empirical technology or production possibility set which is constructed from the observations by assuming some postulates. For instance, if we assume convexity, constant returns to scale, and free disposability (which means that if we can produce Y with X , then we can both produce less than Y with X and Y with more than X), then it can be shown that the technology can be characterized as the set $T = \{(X, Y) \in \mathbb{R}_+^{m+s} / X \geq \sum_{j=1}^n \lambda_j X_j, Y \leq \sum_{j=1}^n \lambda_j Y_j, \lambda_j \geq 0, j = 1, \dots, n\}$. The original DEA model by Charnes, Cooper, and Rhodes (1978), the CCR model, provides as measure of the relative efficiency of a given DMU_0 the minimum value θ_0 such that $(\theta_0 X_0, Y_0) \in T$. Therefore, this value can obviously be obtained by solving the following linear programming problem.

$$\begin{aligned} \min \quad & \theta_0 \\ \text{s.t.} \quad & \sum_{j=1}^n \lambda_j x_{ij} \leq \theta_0 x_{i0}, \quad i = 1, \dots, m \\ & \sum_{j=1}^n \lambda_j y_{rj} \geq y_{r0}, \quad r = 1, \dots, s \\ & \lambda_j \geq 0, \quad \forall j \end{aligned} \tag{1}$$

which is the so-called primal envelopment formulation of the CCR model. Thus, DMU_0 is said to be efficient if, and only if, its efficiency score equals 1. Otherwise, it is inefficient, and the lower the efficiency score, the lesser its efficiency. The model in Banker, Charnes, and Cooper (1984), the so-called BCC model, is that resulting from eliminating the constant returns to scale postulate and allowing for variable returns to scale in the production possibility set. Its formulation is the linear problem resulting from adding the constraint $\sum_{j=1}^n \lambda_j = 1$ to (1).

3. Robust DEA efficiency scores: a probabilistic approach

Throughout the paper we suppose that we have a set of candidate variables to be included in the efficiency model (1), $C = \{z_1, \dots, z_q\}$, which can be either inputs or outputs. It is assumed that the probability of including in (1) a given candidate variable, say z_c , is p_c . Thus, the inclusion of each of the variables in C into (1) can be determined by means of some independent random variables B_c distributed Bernoulli, $Be(p_c)$, $c = 1, \dots, q$. As a result, all the scenarios associated with all the possible specifications of (1) are determined by the random vector $B = (B_1, \dots, B_q)$. If we denote by $p = (p_1, \dots, p_q)$, then the probability distribution of B is

$$P_p(B = b) = \prod_{c=1}^q p_c^{b_c} (1 - p_c)^{(1-b_c)} \quad b = (b_1, \dots, b_q) \in \{0, 1\}^q.$$

Let θ_0^b be the efficiency score of DMU_0 provided by (1) when the specification of the model is determined by $b \in \{0, 1\}^q$. We denote by Θ_0 the random variable which takes the value θ_0^b . Then,

the expected efficiency score of DMU_0 is

$$E_p(\Theta_0) = \sum_{b \in \{0,1\}^q} \left(\prod_{c=1}^q p_c^{b_c} (1 - p_c)^{(1-b_c)} \right) \theta_0^b \quad (2)$$

For consistency, we define $\theta_0^{b=(0,\dots,0)} = 1$, i.e., we assume that all DMUs are efficient when the input/output set is empty. The value of $\theta_0^{b=(0,\dots,0)}$ is not relevant to compare the expected efficiency scores between DMUs, because $\theta_0^{b=(0,\dots,0)}$ is the same constant for all of them.

These expected values can be seen as DEA efficiency scores which are robust against the selection of variables that is made for the efficiency model.

4. The specification of p

The key for obtaining the expected efficiency scores (2) is in the specification of p . Three different approaches to deal with this issue are proposed below.

4.1. Using expert opinion

The probability of selection of candidate variables can be determined by using information from experts, if available. The values p_c can be set reflecting the personal belief of a given expert regarding the importance to be attached to the corresponding variables z_c 's in the underlying production process. Alternatively, these probabilities can be estimated. If several experts are asked to give their opinion about whether or not to include a given z_c in (1) (in presence of the remaining variables), then the proportion of those in favor of such inclusion provides an estimation of p_c .

4.2. Maximizing the entropy

The definition of *entropy* was introduced by Shannon (1948). In the probabilistic context, the entropy $H(p)$ is a measure of the information provided by p , where high values of entropy corresponds to less information or more uncertainty, i.e., the maximum principle Entropy is used in Statistics to obtain a value for the parameters with the least informative distribution assumptions. If information from experts is not available and the probabilities of selection of candidate variables are unknown, we can obtain the value of p that maximizes the entropy in the context of the approach previously set out for providing robust DEA efficiency scores.

The Entropy function associated with the discrete random variable Θ_0 is:

$$H(p) = - \sum_{b \in \{0,1\}^q} P_p(\Theta_0 = \theta_0^b) \log(P_p(\Theta_0 = \theta_0^b))$$

where $P_p(\Theta_0 = \theta_0^b) = \prod_{c=1}^q p_c^{b_c} (1 - p_c)^{(1-b_c)}$.

Lemma 4.1 (Guiasu and Shenitzer (1985) and conrad). Suppose that a random variable X takes exactly ℓ values with positive probability. Then $H(X) \leq \log \ell$.

Proposition 4.1. The entropy function associated with Θ_0 has a maximum in the probability vector $p^* = (1/2, \dots, 1/2)$. That is, $H(p) \leq H(p^*)$ for all p .

Proof. Applying Lemma 4.1, it is sufficient to prove that $H(p^*) = \log 2^q$, because 2^q is the number of possible realizations of variable Θ_0 (that is, the number of scenarios determined by all the possible selections of inputs/outputs).

Since $P_{p^*}(\Theta_0 = \theta_0^b) = \prod_{c=1}^q \left(\frac{1}{2}\right)^{b_c} \left(\frac{1}{2}\right)^{(1-b_c)} = \frac{1}{2^q}$, then $H(p^*) = - \sum_{b \in \{0,1\}^q} \frac{1}{2^q} \log\left(\frac{1}{2^q}\right) = 2^q \frac{1}{2^q} \log(2^q) = \log(2^q)$. \square

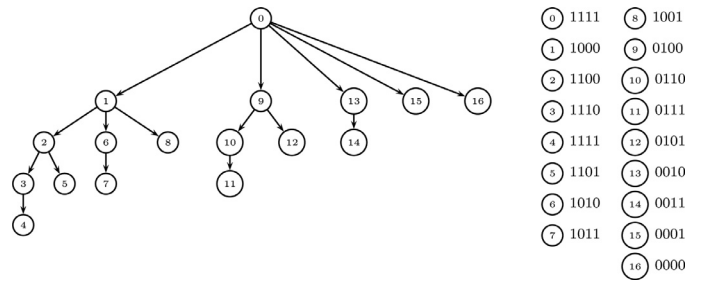


Fig. 1. Enumeration tree.

Corollary 4.1. The maximum entropy expected efficiency score is

$$E^e(\Theta_0) = \frac{1}{2^q} \sum_{b \in \{0,1\}^q} \theta_0^b \quad (3)$$

Proof. The score (3) is simply the result of calculating (2) with $p = (1/2, \dots, 1/2)$. \square

This corollary shows that the average of efficiency scores across all the scenarios resulting from all the specifications of model (1) is the one associated with the specification of p that maximizes the entropy.

4.3. A Bayesian approach

In this subsection we develop a Bayesian approach as an alternative for the specification of p when it is unknown. This means that the probabilities of selection of candidate variables are assumed to be random variables in $[0, 1]$. Denote by $P = (P_1, \dots, P_q)$ the random vector consisting of the independent random variables associated with the probability of selection of each of the candidates. Let f be the joint probability density function of P , which can be expressed as $f(p) = \prod_{c=1}^q f_c(p_c)$, $p = (p_1, \dots, p_q) \in [0, 1]^q$, f_c being the probability density function of P_c , $c = 1, \dots, q$.

We need to introduce the following two elements for the subsequent developments

Definition 4.1. The unconditional probability function of Θ_0 is defined as

$$P(\Theta_0 = \theta_0^b) = \int_{p \in [0,1]^q} P(\Theta_0 = \theta_0^b | P = p) f(p) dp \quad (4)$$

Alternatively, the unconditional probability function of Θ_0 can be reexpressed as

$$P(\Theta_0 = \theta_0^b) = E[P(\Theta_0 = \theta_0^b | P)] \quad (5)$$

That is, $P(\Theta_0 = \theta_0^b)$ can be seen as the expected conditional probability to p .

Definition 4.2. The unconditional expected efficiency score of Θ_0 is defined as

$$E(\Theta_0) = \sum_{b \in \{0,1\}^q} \theta_0^b P(\Theta_0 = \theta_0^b) \quad (6)$$

The following two propositions hold

Proposition 4.2. $E(\Theta_0) = E[E(\Theta_0 | P)]$

Proof. It follows directly from (6). \square

Proposition 4.3. $E(\Theta_0) = \sum_{b \in \{0,1\}^q} E[P(\Theta_0 = \theta_0^b | P)] \theta_0^b$

Proof. It follows directly from (5). \square

In a Bayesian approach, the probabilities are often assumed to follow a *beta* distribution. In that case, the unconditional expected efficiency score is the following

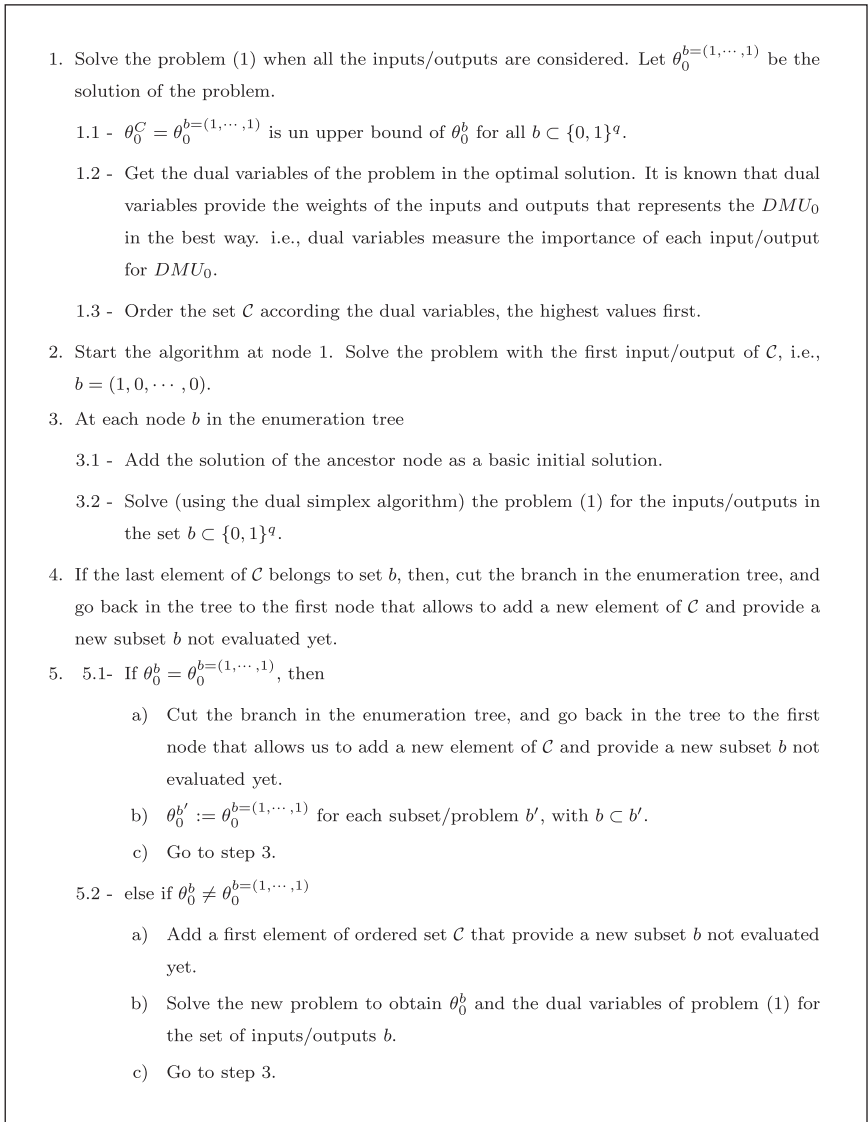


Fig. 2. Enumeration tree algorithm.

Proposition 4.4. If P_c follows a beta distribution, $\beta(\alpha_c, \gamma_c)$, $c = 1, \dots, q$, then

$$E_{\beta}(\Theta_0) = \sum_{b \in \{0,1\}^q} \frac{\prod_{c=1}^q \alpha_c^{b_c} \prod_{c=1}^q \gamma_c^{1-b_c}}{\prod_{c=1}^q (\alpha_c + \gamma_c)} \theta_0^b \tag{7}$$

Proof.

$$\begin{aligned} P(\Theta_0 = \theta_0^b) &= \int_{p \in [0,1]^q} P(\Theta_0 = \theta_0^b | P = p) f(p) dp \\ &= \int_0^1 \dots \int_0^1 \prod_{c=1}^q p_t^{b_c} (1 - p_t)^{(1-b_c)} \\ &\quad \times \frac{\Gamma(\alpha_c + \gamma_c)}{\Gamma(\alpha_c)\Gamma(\gamma_c)} p_t^{\alpha_c-1} (1 - p_t)^{\gamma_c-1} dp_1 \dots dp_q \\ &= \int_0^1 \dots \int_0^1 \prod_{c=1}^q p_t^{\alpha_c+b_c-1} (1 - p_t)^{(\gamma_c-b_c)} \frac{\Gamma(\alpha_c + \gamma_c)}{\Gamma(\alpha_c)\Gamma(\gamma_c)} dp_1 \dots dp_q \\ &= \int_0^1 \dots \int_0^1 \prod_{c=2}^q p_t^{\alpha_c+b_c-1} (1 - p_t)^{(\gamma_c-b_c)} \frac{\Gamma(\alpha_c + \gamma_c)}{\Gamma(\alpha_c)\Gamma(\gamma_c)} \end{aligned}$$

$$\begin{aligned} &\cdot \left(\int_0^1 p_1^{\alpha_1+b_1-1} (1 - p_1)^{(\gamma_1-b_1)} \frac{\Gamma(\alpha_1 + b_1)}{\Gamma(\alpha_1)\Gamma(b_1)} dp_1 \right) dp_2 \dots dp_q \\ &= \frac{\alpha_1^{b_1} \gamma_1^{1-b_1}}{\alpha_1 + \gamma_1} \int_0^1 \dots \int_0^1 \prod_{c=2}^q p_t^{\alpha_c+b_c-1} (1 - p_t)^{(\gamma_c-b_c)} \\ &\quad \times \frac{\Gamma(\alpha_c + \gamma_c)}{\Gamma(\alpha_c)\Gamma(\gamma_c)} dp_2 \dots dp_q = \frac{\prod_{c=1}^q \alpha_c^{b_c} \prod_{c=1}^q \gamma_c^{1-b_c}}{\prod_{c=1}^q (\alpha_c + \gamma_c)} \end{aligned}$$

$$E_{\beta}(\Theta_0) = \sum_{b \in \{0,1\}^q} E[P(\Theta_0 = \theta_0^b | P)] \theta_0^b = \sum_{b \in \{0,1\}^q} \frac{\prod_{c=1}^q \alpha_c^{b_c} \prod_{c=1}^q \gamma_c^{1-b_c}}{\prod_{c=1}^q (\alpha_c + \gamma_c)} \theta_0^b$$

□

The uniform distribution is a particular case of the beta. Specifically, $U[0, 1] = \beta(1, 1)$.

Table 1
Computational results for a big random data.

N_{DMU}	$ C $	Algorithm		Reduction		Total	
		time	N.Prob	%time	%N.Prob	time	N.Prob
25	5	0.01	587	50%	76%	0.02	775
25	10	0.21	16,529	60%	65%	0.35	25,575
25	15	5.75	397,900	52%	49%	11.08	819,175
25	20	132.00	7,190,698	42%	27%	317.47	26,214,375
50	5	0.03	1,262	75%	81%	0.04	1,550
50	10	0.51	38,923	55%	76%	0.92	51,150
50	15	16.30	1,050,132	48%	64%	33.97	1,638,350
50	20	400.63	22,374,653	44%	43%	901.38	52,428,750
100	5	0.05	2,012	63%	65%	0.08	3,100
100	10	1.51	82,954	55%	81%	2.74	102,300
100	15	46.15	2,175,660	49%	66%	94.12	3,276,700
100	20	1,095.13	52,321,522	44%	50%	2,480.91	104,857,500
200	5	0.14	4,461	67%	72%	0.21	6,200
200	10	4.41	167,624	53%	82%	8.26	204,600
200	15	139.27	4,553,112	49%	69%	285.63	6,553,400
200	20	4,498.19	108,572,383	49%	52%	9,118.91	209,715,000

Table 2
Output summary.

OUTPUTS
y_1 = percentage of 1st serve
y_2 = percentage of 1st serve points won
y_3 = percentage of 2nd serve points won
y_4 = percentage of service games won
y_5 = percentage of break points saved
y_6 = percentage of points won returning 1st serve
y_7 = percentage of points won returning 2nd serve
y_8 = percentage of break points converted
y_9 = percentage of return games won

Corollary 4.2. If P is a random vector consisting of independent random variables distributed $U[0, 1]$, then

$$E_{U}(\Theta_0) = \frac{1}{2^q} \sum_{b \in \{0,1\}^q} \theta_0^b \tag{8}$$

Note that in this case the unconditional expected efficiency score is again the average of efficiency scores across all the scenarios resulting from all the specifications of model (1), like the maximum entropy expected efficiency score.

It can also be considered the case in which we do not distinguish between the probabilities of selection associated with all the candidate variables. If we assume $P_1 = \dots = P_q = \bar{P}$ to follow a distribution $U[0, 1]$, and we denote by $E_{\bar{U}}(\Theta_0)$ the unconditional expected efficiency score in that case, then (4.2) and (4.3) become in the unconditional expected efficiency score presented in the next results:

Corollary 4.3. If $P_1 = \dots = P_q = \bar{P}$ follows an uniform distribution $U[0, 1]$, then the unconditional expected score of Θ_0 , $E_{\bar{U}}(\Theta_0)$, is the expected of the conditional expected score $E(\Theta_0|P)$.

$$E_{\bar{U}}(\Theta_0) = \int_0^1 E_{\bar{P}}(\Theta_0) d\bar{p} \tag{9}$$

Proof. See Proposition 4.2. □

Corollary 4.4. The unconditional expected score of Θ_0 , $E_{\bar{U}}(\Theta_0)$, is given by :

$$E_{\bar{U}}(\Theta_0) = \frac{1}{q+1} \sum_{b \in \{0,1\}^q} \frac{1}{\binom{q}{\sum_c b_c}} \theta_0^b = \frac{1}{q+1} \sum_{i=0}^q \left(\sum_{\substack{b \in \{0,1\}^q \\ \sum_c b_c = i}} \frac{1}{\binom{q}{i}} \theta_0^b \right) \tag{10}$$

Proof. See Proposition 4.3. □

Note that in this case the weight attached to each score θ_0^b depends on the 1-norm of b . It exists a relationship between the probability $P_1 = \dots = P_q = \bar{P}$ and the probability of each subset of C when the value of the 1-norm of b is fixed. The unconditional efficiency expected score $E_{\bar{U}}(\Theta_0)$ is the weighted average of efficiency scores where the weight attached to each of them is given by the number of all specifications with the same number of inputs/outputs.

4.4. Summing up

To end this section, we summarize the results obtained. We have proposed a probabilistic/combinatorial approach that provides DEA efficiency scores which are robust against the selection of inputs/outputs to be included in the model. This approach considers all the scenarios associated with the possible specifications of the DEA model together with their probabilities. The key is obviously in the specification of such probabilities. If they can be set by using expert opinions, then the DEA efficiency scores will be obtained as in (2). Otherwise, if information from experts is not available, then an interesting choice is $\frac{1}{2^q} \sum_{b \in \{0,1\}^q} \theta_0^b$, that is, the average of DEA efficiency scores across all the scenarios. The developments have shown that this score is that which results both when p is set by maximizing the entropy and when a Bayesian approach is adopted by assuming the probabilities of selection of candidates as independent random variables distributed uniform in $U[0, 1]$. In particular, the entropy is maximized when the probabilities of selection of candidates are all equal to one half. Having a look at (9), we realize that $E_{\bar{U}}(\Theta_0)$ somehow summarizes the values $E_{\bar{P}}(\Theta_0)$ across the different values of a common \bar{p} (with $\bar{p} = 1/2$ among them).

5. Algorithm

In order to compute the efficiency scores we have defined for each subset of inputs/outputs $b \in \{0, 1\}^q$ and for each DMU, we

Table 3
Data (Source: <http://www.atpworldtour.com/>).

ATP Ranking	Player	OUTPUTS								
		y_1	y_2	y_3	y_4	y_5	y_6	y_7	y_8	y_9
1	Novak Djokovic	67	75	56	88	63	33	58	45	33
2	Roger Federer	64	79	58	91	71	32	51	39	26
3	Rafael Nadal	70	72	55	85	66	35	56	48	35
4	Stan Wawrinka	55	79	54	86	61	29	50	42	22
5	Kei Nishikori	60	73	54	84	64	30	53	42	28
6	Andy Murray	60	74	51	81	61	33	55	44	32
7	Tomas Berdych	58	78	54	86	63	30	54	39	25
8	Milos Raonic	61	83	54	90	69	27	45	39	16
9	Marin Cilic	57	79	50	85	66	30	50	37	22
10	David Ferrer	63	69	52	79	62	34	56	43	33
11	Grigor Dimitrov	61	77	54	86	64	29	50	42	22
12	Jo-Wilfried Tsonga	62	77	54	87	70	29	45	39	18
13	Ernests Gulbis	60	78	51	85	64	29	50	40	21
14	Feliciano Lopez	60	78	53	86	69	25	45	34	15
15	Roberto Bautista Agut	69	70	53	81	65	31	53	43	26
16	Kevin Anderson	66	75	51	86	69	26	48	35	18
17	Tommy Robredo	64	74	54	85	64	29	49	37	21
18	Gael Monfils	65	73	50	82	62	34	50	40	27
19	John Isner	68	79	57	93	75	24	42	24	9
20	Fabio Fognini	59	69	48	73	56	32	51	43	27
21	Gilles Simon	56	71	51	78	63	31	53	45	26
23	Alexandr Dolgoplov	55	75	52	82	62	30	51	38	23
24	Philipp Kohlschreiber	59	73	56	84	62	29	50	43	23
25	Julien Benneteau	64	72	50	82	63	28	49	37	21
26	Richard Gasquet	65	73	56	84	59	28	50	38	21
28	Leonardo Mayer	60	75	54	82	61	29	49	38	19
29	Jeremy Chardy	59	77	50	82	63	27	50	39	19
31	Lukas Rosol	57	72	50	78	60	27	47	41	17
32	Santiago Giraldo	63	70	50	78	63	30	49	42	23
33	Fernando Verdasco	66	72	51	82	66	30	49	39	22
35	Sam Querrey	61	79	52	87	67	26	46	37	16
36	Guillermo Garcia-Lopez	57	69	48	74	58	32	50	40	26
38	Yen-Hsun Lu	64	71	52	80	66	26	51	41	21
39	Dominic Thiem	58	71	51	77	60	29	50	37	22
40	Benjamin Becker	59	74	49	79	60	27	49	37	20
41	Pablo Andujar	66	64	52	73	57	32	53	42	29
42	Jack Sock	59	76	54	86	69	25	47	42	19
43	Jerzy Janowicz	60	74	47	79	60	27	48	39	18
45	Andreas Seppi	57	70	52	77	64	31	49	37	22
46	Marcel Granollers	61	69	48	73	54	29	49	40	23
49	Denis Istomin	68	72	51	81	63	27	48	40	19
54	Joao Sousa	60	67	48	72	61	29	46	38	19
60	Federico Delbonis	62	71	53	81	63	27	49	36	18
73	Jarkko Nieminen	65	70	49	77	58	26	52	38	20
75	Marinko Matosevic	59	71	49	76	63	28	50	38	20
87	Edouard Roger-Vasselin	67	70	51	82	68	26	48	37	18

need to solve $(2^q - 1) \cdot n$ problems, where n is the number of DMUs to evaluate. To represent the subsets of \mathcal{C} , we consider that \mathcal{C} is ordered and use a list of q binary numbers. If $q = 4$, the number 1001 represents the subset with the first and the last elements of the ordered set \mathcal{C} .

Fig. 1 shows the exploration tree, where each node in the tree represents one of the $2^q = 16$ problems, and only 4 inputs/outputs have been considered. Each node is enumerated according to the order of exploration. For example, node 12 will be explored after node 11 and corresponds to the computation of the score when $b = \{0101\}$.

In order to reduce the number of problems to calculate, we propose the following enumeration algorithm for each DMU_0 , see Fig. 2. The main contributions of the algorithm are summarized in three points:

1. The set of inputs/outputs \mathcal{C} is sorted in such a way that the scores of the first nodes are hopefully large. If an score equals the upper bound given by $\theta_0^C = \theta_0^{b=(1, \dots, 1)}$, then it is not necessary to continue the exploration. Step 1.3 of the algorithm.
2. At each iteration, the solver uses the optimal solution of the ancestor node in the tree as a feasible solution. Each solution

in the exploration tree is a feasible dual solution for the next problem. Running the dual simplex algorithm with start basic solution allows to reduce the computational time. Step 3 of the algorithm.

3. At each iteration, the resulting score is compared with the score from set \mathcal{C} . If both are equal, the exploration tree is cut. Step 5.1 of the algorithm.

We have tested the algorithm using randomly generated instances. We have used a uniform distribution in $[50, 100]$ to generate the inputs/outputs values. The results are shown in Table 1. The first two columns are the number of DMUs (N_{DMU}), and the number of inputs/outputs ($|\mathcal{C}|$). The number of DMUs and inputs/outputs varies from 25 to 200, and from 5 to 20 respectively. The next block of two columns gives the related elapsed time (*time*) in seconds and the number of solved problems by the algorithm (N_{Prob}). The next two columns report the reduction in time ($\%time$) and the reduction in the number of problems ($\%N_{Prob}$) comparing the algorithm with the full exhaustive exploration of the tree. Values for the exhaustive exploration are reported in the last two columns. Note that the number of problems to solve is $(2^{|\mathcal{C}|} - 1) * N_{DMU}$ ($(2^5 - 1) * 25 = 775$, $(2^{10} - 1) * 25 =$

Table 4
Robust efficiency scores reflecting expert opinion.

ATP	$p_1 = 0.4; p_2 = p_3 = p_5 = p_6 = p_7 = p_8 = 0.8; p_4 = p_9 = 1.0$	$E_{\bar{p}}(\Theta_0)$	$\sqrt{V_{\bar{p}}(\Theta_0)}$
1	Novak Djokovic	1.00000	0.00000
2	Roger Federer	1.00000	0.00000
3	Rafael Nadal	1.00000	0.00000
4	Stan Wawrinka	0.99003	0.01369
5	Kei Nishikori	0.96147	0.00334
6	Andy Murray	0.98238	0.01122
7	Tomas Berdych	0.99052	0.01435
8	Milos Raonic	0.99764	0.00532
9	Marin Cilic	0.98129	0.01760
10	David Ferrer	0.98289	0.00957
11	Grigor Dimitrov	0.98108	0.00579
12	Jo-Wilfried Tsonga	0.98172	0.01036
13	Ernesto Gulbis	0.97374	0.01300
14	Feliciano Lopez	0.96362	0.00744
15	Roberto Bautista Agut	0.97068	0.01465
16	Kevin Anderson	0.96617	0.00988
17	Tommy Robredo	0.94801	0.00922
18	Gael Monfils	0.97947	0.01824
19	John Isner	1.00000	0.00000
20	Fabio Fognini	0.92927	0.01139
21	Gilles Simon	0.95820	0.01039
23	Alexandr Dolgoplov	0.95108	0.01398
24	Philipp Kohlschreiber	0.98006	0.01537
25	Julien Benneteau	0.92934	0.01280
26	Richard Gasquet	0.96783	0.01383
28	Leonardo Mayer	0.94988	0.00270
29	Jeremy Chardy	0.95884	0.01904
31	Lukas Rosol	0.92203	0.01788
32	Santiago Giraldo	0.92950	0.00862
33	Fernando Verdasco	0.94870	0.01137
35	Sam Querrey	0.96701	0.00704
36	Guillermo Garcia-Lopez	0.92441	0.01561
38	Yen-Hsun Lu	0.95274	0.01247
39	Dominic Thiem	0.91262	0.00916
40	Benjamin Becker	0.92654	0.01875
41	Pablo Andujar	0.93772	0.00806
42	Jack Sock	0.98524	0.01606
43	Jerzy Janowicz	0.92598	0.01701
45	Andreas Seppi	0.92717	0.00683
46	Marcel Granollers	0.89783	0.01687
49	Denis Istomin	0.94533	0.02649
54	Joao Sousa	0.88430	0.00786
60	Federico Delbonis	0.92443	0.00748
73	Jarkko Nieminen	0.92289	0.02003
75	Marinko Matosevic	0.92032	0.01334
87	Edouard Roger-Vasselin	0.95572	0.01918

25575, ...). In general, the use of the algorithm instead of the exhaustive enumeration divides the time by two and avoids to solve more than half of problems. Nevertheless, we can see in Table 1 that computational time required by our approach is very low when the number of input/output candidates is no larger than 10. This means that, in many of the situations we usually find in practice, computational time will not be a limitation in order to yield robust DEA efficiency scores (and, consequently, in those cases, the use of the algorithm will not provide any important benefit in terms of time).

Our experiment was conducted on a PC with a 2.5 GHz dual-core Intel Core i5 processor, 8 Gb of RAM and the operating system was OS X 10.9.

6. Combinatorial DEA efficiency scores: a case study

To illustrate the approach proposed, we apply it in an example on the assessment of professional tennis players. The Association of Tennis Professionals (ATP) provides statistics of the game performance of players, in particular regarding the game factors reported in Table 2. Table 3 records the values of those game factors corre-

sponding to the 46 players for whom we have available data for all these factors during the 2014 season (the data have taken from <http://www.atpworldtour.com/>). With these 46 players, we have a sample size large enough so as to avoid problems with the dimensionality of the models used. These game factors are considered as outputs in the DEA efficiency models used, while we do not consider any explicit inputs, since in our analysis there is no reference to resources consumed. We only include in the models a single constant input equal to 1, which means that every player is doing the best for playing his game. Thus, we will be actually evaluating the effectiveness of player game performance instead of efficiency. It should also be noted that, in the case of having one constant input, the optimal solutions of (1) satisfy the condition $\sum_{j=1}^n \lambda_j = 1$. Therefore, in these special circumstances, the specification of returns to scale is not particularly relevant (see Lovell and Pastor (1995, 1999) for details and discussions).

We present the results obtained by distinguishing between whether information from experts is available or not.

Suppose that some experts are asked to give their opinion about whether or not to include each of the factors listed in Table 2 in a DEA model aimed at providing measures of effectiveness of the game performance of players. We might have observed that all the experts agree in considering y_4 and y_9 , 80% out of them would include y_2, y_3, y_5, y_6, y_7 and y_8 , while only 40% would be in favor of incorporating y_1 . This would be showing that the most important game factor in the opinion of experts are those that have to do with winning games (y_4 and y_9), whereas y_1 , which does not have a direct influence on the result of the matches, is viewed as a less relevant game factor. With such information from experts, the probabilities of selection of candidates can be estimated as follows: $p_1 = 0.4, p_2 = 0.8, p_3 = 0.8, p_4 = 1, p_5 = 0.8, p_6 = 0.8, p_7 = 0.8, p_8 = 0.8$ and $p_9 = 1$. The efficiency scores (2) associated with that specification of the probabilities (together with the corresponding standard deviations) are recorded in Table 4.

We can see that the top 3 players in the ATP ranking also achieve the maximum rating when evaluated with the robust DEA efficiency scores: Djokovic, Federer and Nadal. Note, however, that Isner, which is also scored 1, occupied the 19th position in the ATP ranking. This shows that the assessment of Isner is better when game performance instead of competitive performance is evaluated, for this specification of p . In contrast, this analysis reveals that other players with lower efficiency scores, like Nishikori (0.961), perform better in competition (he ranked 5th).

As discussed in Section 4, if information from experts is not available, the scores $E^e(\Theta_0)$, which coincide with $E_{\bar{p}}(\Theta_0)$, and the scores $E_{\bar{p}}(\Theta_0)$ may yield useful information. These two scores are reported in Table 5, together with the corresponding standard deviations (which are somewhat larger than the standard deviations of the scores in Table 4).

As said before, $E_{\bar{p}}(\Theta_0)$ somehow summarizes the values $E_{\bar{p}}(\Theta_0)$ across the different values of a common \bar{p} . Table 6 reports the scores $E_{\bar{p}}(\Theta_0)$ for some values of \bar{p} . This information can complement that provided by Table 5. Note, in particular, that the scores $E^e(\Theta_0)$ are actually the ones under column $\bar{p} = 0.5$ in Table 6.

Table 5 also shows that the top 3 players of the ATP ranking are the ones with the larger values of $E_{\bar{p}}(\Theta_0)$: Djokovic (0.9899), Federer (0.9855) and Nadal (0.9934). In order to provide a graphical display of how the scores change as \bar{p} varies, we have depicted graphically the values in the rows of Table 6 corresponding to these three players (Fig. 3). We can see that Nadal outperforms Djokovic and Federer irrespective of the value of \bar{p} . Frequently, the scores $E_{\bar{p}}(\Theta_0)$ are larger with \bar{p} . Note that a low \bar{p} implies a low probability of input/output selection, also for the inputs/outputs that may benefit the player under assessment, while if \bar{p} is high, the best factors for each player will be in the DEA

Table 5
Unconditional expected score $E_{\bar{p}}(\Theta_0)$ and the maximum entropy expected score $E^e(\Theta_0)$.

ATP Ranking	Player	$E_{\bar{p}}(\Theta_0)$	$\sqrt{V_{\bar{p}}(\Theta_0)}$	$E^e(\Theta_0)$	$\sqrt{V^e(\Theta_0)}$
1	Novak Djokovic	0.98992	0.02528	0.99467	0.01571
2	Roger Federer	0.98550	0.04209	0.99302	0.02649
3	Rafael Nadal	0.99340	0.02364	0.99739	0.01372
4	Stan Wawrinka	0.96032	0.06051	0.96259	0.04108
5	Kei Nishikori	0.95686	0.02159	0.95371	0.01229
6	Andy Murray	0.96392	0.03703	0.96333	0.02641
7	Tomas Berdych	0.96464	0.05112	0.96600	0.03437
8	Milos Raonic	0.96831	0.07563	0.97674	0.04701
9	Marin Cilic	0.95207	0.06091	0.95242	0.04247
10	David Ferrer	0.96641	0.03692	0.96622	0.02542
11	Grigor Dimitrov	0.97640	0.01520	0.97442	0.01080
12	Jo-Wilfried Tsonga	0.95713	0.06473	0.96110	0.03774
13	Ernests Gulbis	0.94822	0.05713	0.94836	0.03728
14	Feliciano Lopez	0.93799	0.07853	0.94292	0.04579
15	Roberto Bautista Agut	0.96293	0.04204	0.96425	0.02814
16	Kevin Anderson	0.94745	0.06841	0.95185	0.03969
17	Tommy Robredo	0.93902	0.05284	0.93975	0.02761
18	Gael Monfils	0.95848	0.04582	0.95741	0.03163
19	John Isner	0.96937	0.11114	0.98667	0.06277
20	Fabio Fognini	0.91579	0.04771	0.91055	0.02786
21	Gilles Simon	0.94054	0.04487	0.93859	0.02809
23	Alexandr Dolgoplov	0.93136	0.05270	0.92907	0.03143
24	Philipp Kohlschreiber	0.95484	0.05378	0.95472	0.03545
25	Julien Benneteau	0.92161	0.05456	0.91868	0.02878
26	Richard Gasquet	0.94954	0.05970	0.95132	0.03656
28	Leonardo Mayer	0.94966	0.01981	0.94546	0.00802
29	Jeremy Chardy	0.93265	0.06401	0.93022	0.04035
31	Lukas Rosol	0.90260	0.06551	0.89649	0.03520
32	Santiago Giraldo	0.91925	0.04587	0.91580	0.02293
33	Fernando Verdasco	0.93944	0.04965	0.93934	0.02768
35	Sam Querrey	0.94287	0.07236	0.94693	0.04235
36	Guillermo Garcia-Lopez	0.90890	0.05076	0.90174	0.03105
38	Yen-Hsun Lu	0.93516	0.05439	0.93480	0.03005
39	Dominic Thiem	0.90117	0.05250	0.89569	0.02571
40	Benjamin Becker	0.90732	0.06147	0.90126	0.03619
41	Pablo Andujar	0.93193	0.04401	0.93072	0.02510
42	Jack Sock	0.95629	0.06702	0.95888	0.04094
43	Jerzy Janowicz	0.90613	0.06477	0.90113	0.03790
45	Andreas Seppi	0.91392	0.05198	0.91156	0.02741
46	Marcel Granollers	0.88992	0.05478	0.88115	0.02775
49	Denis Istomin	0.94078	0.06500	0.94003	0.04246
54	Joao Sousa	0.87863	0.05936	0.87207	0.02565
60	Federico Delbonis	0.91450	0.06086	0.91361	0.02985
73	Jarkko Nieminen	0.91497	0.06265	0.91095	0.03712
75	Marinko Matosevic	0.90415	0.05746	0.89856	0.03113
87	Edouard Roger-Vasselin	0.93960	0.06824	0.94121	0.04184

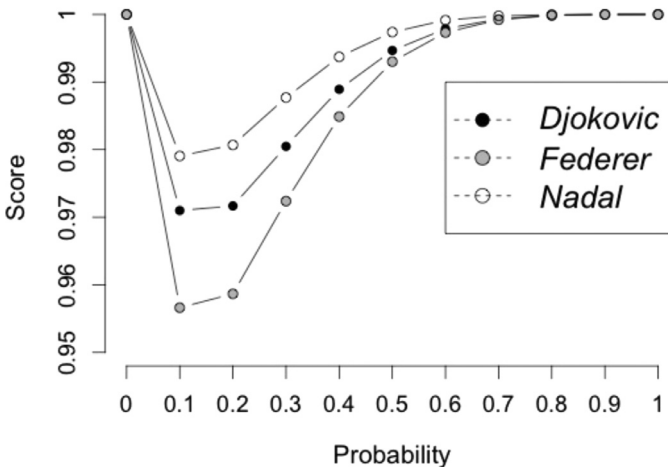


Fig. 3. Djokovic vs Federer vs Nadal.

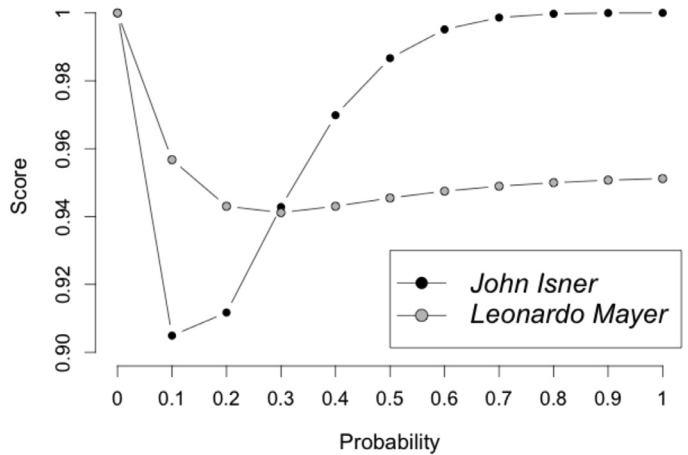


Fig. 4. John Isner vs Leonardo Mayer.

analysis with high probability. We have also analyzed the case of Isner, in particular against that of Mayer. Fig. 4 shows that, while the scores of Mayer remain stable for different values of \bar{p} , these

are quite smaller for low values of this probability. For instance, Isner, which has a very specialized game based on his service, is penalized when \bar{p} is low because \bar{p} is the probability of selecting his best factor, the factor y_1 .

Table 6
 $E_P(\Theta_0^{\bar{p}})$ for different values of \bar{p} .

ATP		\bar{p}									
		0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	1
1	Novak Djokovic	0.97099	0.97167	0.98048	0.98892	0.99467	0.99787	0.99934	0.99987	0.99999	1.00000
2	Roger Federer	0.95663	0.95867	0.97238	0.98488	0.99302	0.99732	0.99921	0.99985	0.99999	1.00000
3	Rafael Nadal	0.97906	0.98069	0.98770	0.99373	0.99739	0.99915	0.99980	0.99997	1.00000	1.00000
4	Stan Wawrinka	0.92217	0.91426	0.92913	0.94732	0.96259	0.97410	0.98263	0.98914	0.99431	0.99865
5	Kei Nishikori	0.95726	0.94561	0.94594	0.94972	0.95371	0.95699	0.95948	0.96131	0.96259	0.96340
6	Andy Murray	0.94381	0.93456	0.94210	0.95327	0.96333	0.97124	0.97726	0.98188	0.98557	0.98862
7	Tomas Berdych	0.93177	0.92443	0.93711	0.95279	0.96600	0.97605	0.98370	0.98984	0.99514	1.00000
8	Milos Raonic	0.92162	0.92009	0.94043	0.96128	0.97674	0.98680	0.99297	0.99664	0.99878	1.00000
9	Marin Cilic	0.91717	0.90617	0.91945	0.93708	0.95242	0.96435	0.97346	0.98062	0.98651	0.99163
10	David Ferrer	0.94732	0.93955	0.94704	0.95731	0.96622	0.97310	0.97836	0.98253	0.98599	0.98901
11	Grigor Dimitrov	0.97395	0.96739	0.96829	0.97130	0.97442	0.97711	0.97932	0.98116	0.98268	0.98392
12	Jo-Wilfried Tsonga	0.92086	0.91459	0.93019	0.94761	0.96110	0.97044	0.97689	0.98167	0.98561	0.98921
13	Ernesto Gulbis	0.91853	0.90697	0.91875	0.93465	0.94836	0.95886	0.96675	0.97282	0.97766	0.98164
14	Feliciano Lopez	0.90002	0.89019	0.90774	0.92773	0.94292	0.95293	0.95929	0.96347	0.96640	0.96861
15	Roberto Bautista Agut	0.93961	0.93244	0.94220	0.95430	0.96425	0.97156	0.97683	0.98069	0.98357	0.98571
16	Kevin Anderson	0.91127	0.90295	0.91914	0.93761	0.95185	0.96151	0.96785	0.97210	0.97503	0.97707
17	Tommy Robredo	0.91825	0.90662	0.91679	0.92968	0.93975	0.94665	0.95140	0.95496	0.95793	0.96064
18	Gael Monfils	0.93252	0.92273	0.93239	0.94566	0.95741	0.96684	0.97445	0.98085	0.98640	0.99132
19	John Isner	0.90490	0.91171	0.94282	0.96985	0.98667	0.99514	0.99863	0.99975	0.99998	1.00000
20	Fabio Fognini	0.90873	0.88681	0.89046	0.90067	0.91055	0.91846	0.92452	0.92924	0.93302	0.93612
21	Gilles Simon	0.92314	0.90843	0.91570	0.92774	0.93859	0.94701	0.95334	0.95815	0.96188	0.96480
23	Alexandr Dolgoplov	0.91130	0.89505	0.90367	0.91722	0.92907	0.93816	0.94515	0.95084	0.95579	0.96024
24	Philipp Kohlschreiber	0.92439	0.91443	0.92614	0.94148	0.95472	0.96505	0.97312	0.97973	0.98542	0.99061
25	Julien Benneteau	0.90572	0.88779	0.89542	0.90789	0.91868	0.92685	0.93309	0.93819	0.94267	0.94684
26	Richard Gasquet	0.91743	0.90793	0.92144	0.93792	0.95132	0.96110	0.96821	0.97363	0.97799	0.98164
28	Leonardo Mayer	0.95676	0.94305	0.94117	0.94304	0.94546	0.94747	0.94894	0.94998	0.95071	0.95119
29	Jeremy Chardy	0.90449	0.88853	0.89950	0.91575	0.93022	0.94173	0.95088	0.95851	0.96523	0.97150
31	Lukas Rosol	0.88787	0.86394	0.87055	0.88400	0.89649	0.90662	0.91489	0.92201	0.92847	0.93452
32	Santiago Giraldo	0.91185	0.89239	0.89693	0.90683	0.91580	0.92257	0.92739	0.93077	0.93303	0.93439
33	Fernando Verdasco	0.91974	0.90702	0.91621	0.92889	0.93934	0.94689	0.95223	0.95613	0.95906	0.96128
35	Sam Querrey	0.90697	0.89753	0.91369	0.93242	0.94693	0.95677	0.96324	0.96763	0.97084	0.97340
36	Guillermo Garcia-Lopez	0.90186	0.87721	0.88028	0.89093	0.90174	0.91080	0.91817	0.92436	0.92982	0.93492
38	Yen-Hsun Lu	0.91328	0.89939	0.90926	0.92312	0.93480	0.94345	0.94970	0.95419	0.95734	0.95933
39	Dominic Thiem	0.89665	0.87221	0.87585	0.88611	0.89569	0.90304	0.90850	0.91267	0.91596	0.91864
40	Benjamin Becker	0.89213	0.86865	0.87507	0.88854	0.90126	0.91166	0.92012	0.92735	0.93385	0.93996
41	Pablo Andujar	0.92257	0.90692	0.91260	0.92247	0.93072	0.93639	0.94000	0.94230	0.94379	0.94481
42	Jack Sock	0.91650	0.90911	0.92521	0.94384	0.95888	0.96996	0.97826	0.98496	0.99086	0.99640
43	Jerzy Janowicz	0.88965	0.86646	0.87375	0.88796	0.90113	0.91165	0.91986	0.92642	0.93184	0.93651
45	Andreas Seppi	0.90325	0.88298	0.88930	0.90121	0.91156	0.91898	0.92394	0.92714	0.92915	0.93029
46	Marcel Granollers	0.88988	0.86118	0.86243	0.87166	0.88115	0.88908	0.89563	0.90129	0.90644	0.91129
49	Denis Istomin	0.91008	0.89766	0.91004	0.92626	0.94003	0.95069	0.95911	0.96615	0.97233	0.97792
54	Joao Sousa	0.88095	0.85106	0.85306	0.86283	0.87207	0.87892	0.88361	0.88668	0.88856	0.88950
60	Federico Delbonis	0.89905	0.88114	0.88999	0.90310	0.91361	0.92078	0.92551	0.92876	0.93111	0.93289
73	Jarkko Nieminen	0.89592	0.87568	0.88401	0.89822	0.91095	0.92099	0.92892	0.93551	0.94124	0.94648
75	Marinko Matosevic	0.89378	0.86961	0.87474	0.88694	0.89856	0.90788	0.91509	0.92067	0.92497	0.92821
87	Edouard Roger-Vasselin	0.90610	0.89435	0.90869	0.92659	0.94121	0.95183	0.95950	0.96525	0.96979	0.97348

7. Concluding remarks

We have proposed a probabilistic/combinatorial approach for the assessment of DMUs in DEA by using efficiency scores which are robust against the selection of inputs/outputs. Robust efficient scores are defined on the basis of the information from expert opinion, by using the entropy principle and following a bayesian approach. Computing these scores requires solving an exponential number of linear problems. In order to do so, we have developed an exact algorithm that reduces approximately half the time and the number of problems required. The method has been presented within a conventional framework wherein efficiency is assessed by means of the classical radial DEA models. Obviously, the approach proposed can be extended for use, for example, with external factors (non-controlled variables) whose incorporation into the analysis is to be considered, provided that an appropriate efficiency model is chosen in order to deal with such type of inputs/outputs (see Aristovnik, Seljak, and Mencinger (2013) and Aristovnik, Seljak, and Mencinger (2014) for some empirical work that considers external factors). In that sense, the extension of the method for use with other DEA models is also straightforward, because it only

need from them the efficiency scores they provide. In particular, we can derive robust efficiency scores from non-radial DEA models (by using, for example, the enhanced Russell graph measure in Pastor, Ruiz, & Sirvent (1999)), which would be of special interest when models that minimize the distance to the efficient frontier are used (see Aparicio, Ruiz, & Sirvent (2007)). In the latter case, the development of an heuristic algorithm for reducing computational time would become a key issue, due to the complexity of the efficiency models involved.

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