# Towards Determining the Optimum Process Mean using an Exponential Distribution

Patrick K. Owido<sup>\*</sup> Krishnan Vishwanathan

Jomo Kenyatta University of Agriculture and Technology, P.O. Box 62000-00200 Nairobi, Kenya \*Email of corresponding author: powido1@gmail.com

### Abstract

Manufacturers are often faced with the problem of selecting the optimum process mean. Wen and Mergen (1999) used the unbalanced step loss function for measuring the cost of the non-conforming item and adopted a tradeoff model for determining the optimum process mean. They assumed that the quality characteristic is normally distributed, the process variance constant and the process mean is unknown. This paper presents the modified Wen and Mergen model with a step loss function and piecewise function using an exponential distribution. The proposed model is a generalization of Wen and Mergens model.

Keywords: step-loss function, piecewise linear loss function, exponential distribution

#### 1. Introduction

The selection of economic process mean is an important topic for statistical process control. The setting of the optimum process mean will directly affect the total cost to the society including the inspection cost, scrap or rework cost and the loss to the customer. Considerable researches in this area include Li (1997), Wu and Tang (1998), Lin and Chirng (1999), Wen and Mergen (1999), Li and Cherng (2000) Maghsoodloo and Li (2000), Philips and Cho (2000) and Li and Wu (2001).

Wen and Mergen (1999) used the unbalanced step loss function for measuring the cost of the non-conforming item. The normal quality characteristic, the constant process variance, and the unknown process mean are assumed in their model. They selected the optimum process mean based on minimizing the costs of falling below the lower specification limit (TL) and exceeding the upper specification limit (TU).

Cho and Leonard (1997) presented that the piecewise linear quality loss function for product is roughly proportional to the deviation of the quality characteristic from its specification limits. The linear loss function is usually applied in the filling/canning problem for determining the optimum manufacturing target Carlsson (1984), Golhar and Pollock (1998), Misiorek and Barnett (2000) and Lee et. Al (2001).

The lognormal distribution is usually adopted for describing the lifetimes of mechanical and electrical systems and other survival data. It is apparent that the exponential distribution is an important competitor to the lognormal, gamma or weibull distributions as models for non-negative phenomena.

This paper further presents the modified Wen and Mergen's (1999) model with exponential distribution . the step loss and the piecewise linear loss function of product are considered in the modified model.

#### 2. Literature Review

#### Wen And Mergen's Model With Normal Distribution

By minimizing the unbalanced costs of out-of-specification, Wen and Mergen obtained the optimum process mean. There are three assumptions in their model.

- 1. The quality characteristic, X, is normally distributed with an unknown mean  $\mu$  and a known variance  $\sigma^2$
- 2. The quality characteristic nominal-is-best.
- 3. The target value, T, is the middle value of the specification, i.e.,  $T=(T_1+T_u)/2$

According to Wen and Mergen , the expected total loss per item is

$$C_{To} = D_u \int_{Tu}^{\infty} f(x) dx + D_L \int_{-\infty}^{Tl} f(x) dx = D_u \left[ 1 - \Phi \left( \frac{Tu - \mu}{\sigma} \right) \right] + D_L \Phi \left( \frac{Tl - \mu}{\sigma} \right)$$
(1)  
Where

 $T_u$  = the upper specification limit

 $T_l$  = the lower specification limit

 $C_T$  = total loss per item due to exceeding the  $T_u$  and  $T_1$ 

 $D_u$  = the monetary loss per item of exceeding  $T_u$ 

 $D_l$  = the monetary loss per item of staying below  $T_l$ 

$$f(x) = \frac{1}{\sqrt{(2\pi)\sigma}} \exp\left(-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2\right) \qquad (-\infty < x < \infty)$$
(2)

 $\Phi$  (z) = the cumulative distribution function for the standard normal random variable with probability density function

$$f(x) = \frac{1}{\sqrt{2\pi}}e^{-\frac{z}{2}}$$
,  $(-\infty < z < \infty)$  (3)

In order to determine the optimum process mean  $\mu$ , Wen and Mergen took the derivative of Equation 1. Since

(11)

(13)

the second order derivative of equation 1 is positive, we set the first-order derivative equal to zero. The optimum μis,

$$\mu^* = T - \frac{\sigma^2}{T_u - T_l} ln\left(\frac{D_u}{D_l}\right) \tag{4}$$

2. Modified Wen And Mergen's Model With Exponential Distribution

Assume that the quality characteristic X follows the exponential distribution. The probability density function of X is as follows

 $f(x) = \lambda e^{-\lambda x}$  $x \ge 0$ , (5)Where  $\lambda$  is the parameter of the exponential distribution.

The cumulative distribution function, the expected value, and the variance of the exponential distribution, respectively, are

$$F(x;\lambda) = 1 - e^{-\lambda x} , x \ge 0$$

$$E(x) = \frac{1}{\lambda}$$
(6)
(7)

$$Var(x) = e^{2\mu + \sigma^2} (e^{\sigma^2} - 1)$$
(8)

We now formulate the modified Wen and Mergen model with the step loss function of exponential characteristic for determining the optimum process mean.

## **Step Loss Function**

The expected total loss per item of the modified Wen and Mergen model with the step loss function is

$$CT_1 = D_u \int_{T_u}^{\infty} f(x) dx + D_l \int_0^{T_l} f(x) dx = D_u e^{-(\lambda)T_u} + D_l (1 - e^{-(\lambda)T_l})$$
(9)  
Where

 $T_u$  = the upper specification limit

 $T_l$  = the lower specification limit

 $D_{\mu}$  = the monetary loss per item of exceeding  $T_{\mu}$ 

 $D_1$  = the monetary loss per item of staying below  $T_1$ 

If we assume a Weibull function then

$$CT_{1} = D_{u} \int_{T_{u}}^{\infty} f(x) dx + D_{l} \int_{0}^{T_{l}} f(x) dx = D_{u} \left[ e^{-\left[\frac{T_{u}-\gamma}{\beta}\right]^{\alpha}} \right] + D_{l} \left[ 1 - e^{-\left[\frac{T_{l}-\gamma}{\beta}\right]^{\alpha}} \right]$$
(10)  
After taking the first order derivative we get the equation as follows

After taking the first order derivative we get the equation as follows  $f'(x) = \frac{\alpha}{\beta^{\alpha}} \left\{ D_u \left[ e^{-\left[\frac{Tu-\gamma}{\beta}\right]^{\alpha}} \right] \left[ (T_u - \gamma)^{\alpha - 1} \right] - D_l \left[ e^{-\left[(Tl-\gamma)/\beta\right]^{\alpha}} \right] \left[ (T_l - \gamma)^{\alpha - 1} \right] \right\}$ 

Equation 11 is not a closed function.

In order to determine the optimum  $\mu$ , using an exponential function we take the derivative of equation 9. Since the second-order derivative of Equation 9 is positive, we set the first-order derivative equal to zero. The optimum parameter lambda is;

$$\lambda = \left(\frac{1}{T_u - T_l}\right) ln \left(\frac{D_u * T_u}{D_l * T_l}\right) \tag{12}$$

Hence, the optimum process mean  $E(X) = \mu = \frac{1}{2}$ 

#### 3. Piecewise Linear Loss Function

Cho and Leonard (1997) presented the piecewise linear quality loss function for the nominal-is best quality characteristic as follows:

$$L(x) = \begin{cases} 0 & if \ T_{l} \le x \le T_{u} \\ D_{l}(T_{l} - x), & if \ x \le T_{l} \\ D_{u}(x - T_{u}) & if \ x > T_{u} \end{cases}$$
(14)  
Where

 $D_1$  = the quality loss coefficient when the quality characteristic is less than  $T_1$ 

 $D_{u}$  = the quality loss coefficient when the quality characteristic exceeds the  $T_{u}$ 

The expected total loss per item of the modified Wen and Mergen model with the piecewise linear loss function is.

$$C_{T2} = \int_{T_{u}}^{\infty} D_{u} \left( x - T_{u} \right) f(x) dx + \int_{0}^{T_{l}} D_{l} \left( T_{l} - x \right) f(x) d(x)$$

$$\frac{D_{u} * e^{-(\lambda)Tu}}{\lambda} + \frac{D_{l} * e^{-(\lambda)Tl}}{\lambda} + D_{l} * T_{l} - \frac{D_{l}}{\lambda} = 0$$
(15)

Since equation 15 is not closed, one can adopt the simple interval search method for obtaining the optimum parameter  $\lambda_*$  (the optimum process mean)  $E(X) = \mu = \frac{1}{2}$ 

## 4. Numerical Example

Assume that the quality characteristic follows an exponential distribution. Let the lower specification limit,  $T_1 = 2$  and the upper specification limit,  $T_u = 4$ . The monetary loss per item of falling below  $T_1$  is  $D_1 = 1.5$ . The monetary loss per item of exceeding  $T_u$  is  $D_u = 1$ . We would like to determine the optimum process mean for minimizing the expected total loss per item.

#### **Step Loss Function For Product**

By solving equation (12) we have  $\lambda^* = 0.144$ . Hence, the optimum process mean E(X) = 6.952.

Piecewise Linear Quality Loss Function For Product

By solving equation (15) we have  $\lambda^* = 0.50209$ . Hence the optimum process mean E(X) = 2

#### Step Loss Sensitivity Analysis

**Figure 1:** Graphical relationship between optimum values of  $\lambda^*$  and the upper specification limit  $T_u$ . As  $T_u$  increases  $\lambda^*$  increases initially at an increasing rate then gradually decreasing and then constant.



**Figure 2:** Graphical relationship between optimum values of  $\lambda^*$  and the upper specification limit  $T_1$ .  $\lambda^*$  decreases at a decreasing rate leveling off at higher values of  $T_1$ .



**Figure 3:** Graphical relationship between optimum values of  $\lambda^*$  and the monetary loss per item  $D_u$ .  $\lambda^*$  increases at a decreasing rate with increases in  $D_u$ .



Figure 4: Graphical relationship between optimum values of  $\lambda^*$  and the monetary loss per item  $D_1$ .  $\lambda^*$  decreases at a decreasing rate with increases in  $D_1$ .



#### **Piecewise Sensitivity Analysis**

**Figure 5:** Graphical relationship between optimum values of  $\lambda^*$  and the upper specification limit  $T_u$ .  $\lambda^*$  decreases in varying rates with increases in  $T_u$ .



**Figure 6:** Graphical relationship between optimum values of  $\lambda^*$  and the monetary loss per item  $D_u$ .  $\lambda^*$  increases with increases in  $D_u$  and decreasing gradually.



Figure 7: Graphical relationship between optimum values of  $\lambda^*$  and the upper specification limit  $T_u$ .  $\lambda^*$  decreases at a decreasing rate with increases in  $T_u$ .



Figure 6: Graphical relationship between optimum values of  $\lambda^*$  and monetary loss per item  $D_l$ .  $\lambda^*$  decreases steadily with increases in  $D_l$ .



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