

The College at Brockport: State University of New York
Digital Commons @Brockport

Library, Information and Technology Services
Newsletter

Library, Information and Technology Services

Summer 2008

ITS @Brockport: Summer 2008

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ITS @ Brockport



Drake hosts Conference: "Library2LMS"

NEWSBYTES

- Brockport's webpage gets a facelift
- ITS hires a new Systems Administrator; Kevin Colagio.
- ANGEL upgrades.
- New Workshops announced.
- Drake Library welcomes new employees; Pat Maxwell, Pam O'Sullivan, and Logan Rath.



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Drake Library hosted a successful conference on "Integrating Library Services into A Learning Management System" April 17-18, 2008. Attendees discussed new models for integrating library instruction and resources into ANGEL, Blackboard, Moodle and other learning management systems (LMS). The keynote presenters from Penn State, plus breakout sessions, posters and vendor displays provided an effective means to share best practices and policies, exchange practical tips, and develop future ideas in these key areas. The intersection of library instruction with LMS tools struck a responsive chord with instructors and librarians as well as the IT staff who support their efforts.

Among other presenters, Logan Rath, new digital services librarian in Drake presented a poster session titled, 'First Steps: Minimal Integration for Maximum Effect'. Lisa Forrest, Media Resources Librarian and Megan Pereira, Instructional Technology Specialist at Buffalo State College presented a session on 'Library Research Tutorial and Course Reserves Online: Right at Home in Angel Learning Object Repositories.'

One notable outcome is that librarians and ITS staff are working together to incorporate library content into Brockport's implementation of ANGEL. New web pages developed through LibGuides (www.libguides.com), may also be added to ANGEL and the library's web page.

The conference was funded in part by a COCID grant from SUNY FACT (Faculty Access to Computing) and attendees included 136 participants from 13 states, 2 provinces, and 66 institutions, (including 28



L to R: J.Little, A.Canale-Stalnecker, B.Cushman

SUNY schools) and three vendors.

Thank you to Jennifer Little, conference chair, and the conference planning committee: A. Canale-Stalnecker, B. Cushman, R. Glazier, D. Gordinier, M. J. Orzech, S. Perry, C. Price, B. St. John, J. Smathers and G. Toth. Conference planners would also like to acknowledge the SUNY Center for Professional Development (Judy Marshall and Lisa Raposo), Bookstore (Wendy Fritz), BASC (Mary Tarbrake), BSG (Darnell Pierce and Becky Bird), ITS (Rick Smith, George Elyjiw and Frank Mancini). Wendy Prince, Drake intern, and other graduate students in Library Science from the University of Buffalo also contributed to a successful event.

If you'd like to learn more about the conference or how to integrate library resources into your teaching, please contact Jennifer Little, Coordinator of Library Instruction, at jlittle@brockport.edu.

The Web's New Look

By: Steve Lewis

You may have noticed recently that the College's Web site has changed. We updated the Hartwell "SUNY Brockport" image to reflect the College's new word mark and shield, and the photo of Hartwell is now from a different perspective.

This was a simple change. We are presently pursuing more substantial Web redesign to change the look of the College's Web site, and to begin the process of better aligning the content of the College's Web pages to the brand tools recently developed for the College.

We have received several questions about this design upgrade, and what it means for users. Here are some common questions and their answers:

What is ITS's role in the redesign, and what will my department/office need to do, and when?

In terms of the "look and feel" of the pages, those pages which properly incorporate the College's Web templates today will be updated automatically by the start of the fall semester.

ITS will be in communication with persons identified as responsible for Web content this summer as these templates are developed and tested on our site. They will be able to preview their pages in a special Web site prior to the public launch of the new templates.

If the regular Web contact for your area will not be available by e-mail this summer, please contact Steve Lewis, and indicate who should receive these communications.

If some of your pages do not use the College's templates today, contact ITS Web services for assistance.

What should I do about "SUNY Brockport" that I see all over my Web pages?

ITS and the Office of Marketing Communications encourage departments and offices today, when updating their pages, to change references in the text of their Web pages from "SUNY Brockport" to "The College at Brockport" at least for the first mention of the College in a Web page.

In addition, any references to the public state-wide system should **not** be abbreviated "SUNY", but should be spelled out "State University of New York."

When reviewing page content, don't forget to check the page title.

Further language guidelines will be pending as institutional brand development continues.



The College at
BROCKPORT
STATE UNIVERSITY OF NEW YORK

Is there anything else I can do to help?

Absolutely! Brand Council and the Office of Marketing Communications are in the process of collecting individual stories that form part of our collective story at The College at Brockport. We encourage faculty to tell us about their research and service. We want to know more about our alumni, and how the College and its members contribute to their success stories. We want to tell the stories of our students, why they chose the College, how we exceeded their expectations and how they've embraced and have been transformed by their Brockport experience and are eager to embrace their futures after graduation. We want stories that are so unique we couldn't hope to place them into any category.

These stories are a part of who we are as a community, and we want to collect them so we can share them – on your Web pages, inside admissions, and as many other places (online and otherwise) as we can. The more, the better.

Please submit your story ideas to Darby Knox, Interim Executive Director of Public Relations.



iPods: A Future in Learning

By: Kitty Hubbard

COLLABORATIVE IPOD PROJECT WITH DELTA COLLEGE & MEMORIAL ART GALLERY

The pilot Video iPod project has offered exciting opportunities to students in Delta College. We are nearing the end of the second year of this pilot and here are some of the highlights of this year.

My Fall 2007 Aesthetics 1 course, worked with the Memorial Art Gallery (MAG) on a series of podcasts in response to the exhibition *Transactions: Contemporary Latin American and Latino Art*. Marlene Hamonn-Whitmore, Curator of Education for Interpretation at MAG, worked with the class to introduce the exhibition, answer questions, and worked with the class through-

out the semester. Students were granted unlimited free attendance, as well as permission to photograph, videotape, and make audio recordings in the galleries. MAG is

interested in developing podcasts for their institution and are using these podcasts to get a sense of what is possible, and to see how college students connected with the artwork and how they expressed that through new media. Podcasts were screened at the 2008 Delta College World Conference in April. A webpage featuring the project and examples of the podcasts can be viewed at www.itss.brockport.edu/~khubbard/MAG

This semester, the class is working on podcasts related to censorship and contemporary art issues. Topics of podcasts include the case of Steve Kurtz, professor and artist at University of Buffalo, charged with bioterrorism in 2004. The charges were reduced to mail fraud, and just last week the case was dismissed (see www.caedefensefund.org for more information). Other topics include a behind the scenes look at the play *Hair*, produced by the Theatre Department, video game censorship, and the use of Juicycampus.com at Brockport. These have been "hot topics" this semester and the final touches are being made as this goes to "press".

In the works are plans to make podcasts from the pilot available to the campus and public through iTunes U.



BROCKPORT STUDENTS SHOWCASE THEIR DIGITAL ARTWORK ON CAMPUS & IN THE COMMUNITY

Resolutions: Digital @ Drake, located in the Drake Library, features large-scale digital images created by the students enrolled in the Fall 2007 Digital Art 1 course. This was a class project that came together through the support of the Art Department, Library, ITS, and Museum Photographics in Rochester, who made the final prints for the exhibition.

Since the Macintosh platform is the standard for visual arts industries, the class worked in the Mac Media lab in Holmes and the Visual Resource Center in Tower to create the images. The images integrated students' digital photographs, scanned artwork, objects, negatives, and much more. The collection demonstrates a wide range of tools and processes that can be integrated using Photoshop and the creativity of our students at Brockport.

Mary Jo Orzech, Interim Library Director and the library staff have been very supportive and often comment on how much they enjoy having these prints in the library. Orzech said "The library belongs to the students. We are very supportive of showcasing art in public places and supporting student success." With some of ITS moving into the library, the digital resources at Drake growing, and our students hungry for more

resources and classes, it is both exciting and rewarding to work collaboratively with colleagues to promote student success.

The students took pride in their work and shared their thoughts with library and ITS staff, Dean Frank Short and Dr. Michael Fox, at a reception in November. This semester the exhibition has been featured on our webpage, in the Stylus, and on BTV. Amanda Kowalczyk said about her piece *Urania*, "I was inspired by the stained glass in the Kiefer room as well as the banners in the entry way of the library. I took the idea of a muse, specifically Urania, and created a classical depiction with a modern twist. I combined classical elements with modern ones as a way to connect the past and the present while looking toward the future."

This semester the Digital Art 1 class is making a series of 6" x 6" digital prints for an exciting project with Rochester Contemporary Arts Center called 6x6x2008, an international exhibition of 2008 works of art in the 6" x 6" format. Students are donating prints, all prints will be available for sale for \$20 as a fundraiser for the Organization. More details are available at www.rochestercontemporary.org

IT Support Services Update

There are many changes on the horizon for IT Support Services. Here are just a few of the changes in the order that they will be happening:

Dailey Hall first floor lab will be closed for construction – Beginning on May 19, and lasting for approximately 5 weeks, we will be closing the first floor lab in Dailey Hall to allow for the replacement of the ceiling. To ensure the safety of everyone, the main entrance ways will be locked and access to the lab will be blocked. The second floor will remain open and will be accessible through the side and rear doors. Signs will be posted.

ITS Moves – The classrooms currently located on the second floor of Dailey Hall will be relocating to the ground floor of Drake. These moves are scheduled to take place in August of 2008. The second floor of Dailey hall will become the temporary home of the foreign language department. The Mac lab that is currently located on the first floor of Tower will be moving to Dailey as well. Stay tuned for more details in our next newsletter.



Tower Fine Arts MAC lab updated – Recently ITS upgraded the Mac lab located in Tower room 110. The lab (pictured to the left) has 24 new student-use iMacs running the Leopard OS, iLife 08, iWork 08, Adobe Creative Suite III, and Office 2008.

First floor Dailey optimization – We will be re-organizing the first floor lab at Dailey hall. Part of this optimization is to locate the printers within the lab (similar to the way it is done in the Library). This will enable us to eliminate the cover page saving thousands of pages of paper.

NEW ITS A-team Employees - We would like to welcome the newest additions to what has been historically called the ITS A-team. The following 12 students were selected out of a very large applicant pool to provide IT support to the campus. The newest hires are: Matthew Byrnes, Noah Wilson, Kevin Ray, Martin Georgiev, Abigail Nesbitt, Mark Ostertag, Nicholas Ross, Kevin Glisson, Bhavya Rangaramanujan, Tim Suffredini, Frank Schoeneman, and Evan Hayes.

ITS student employee receives award

Subin Sindurakar was the 2008 recipient of The School of Letters and Sciences Undergraduate Award. This award recognizes a senior who has resided at The College at Brockport for at least three semesters, has completed a School of Letters and Sciences major or will have done so by graduation, has earned a grade point average of at least 3.75, and has made a significant contribution to either the College or the department.

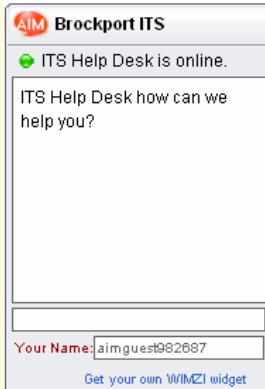
Subin has been employed in ITS for the past three years. He will be graduating in may of 2008 and has accepted a position at the University of Rochester. We are proud of Subin and wish him all the best in the future.



Jeff Smith, Manager of IT Support Services and Subin Sindurakar

Help Us Help You

New Help Desk Service Via instant messaging

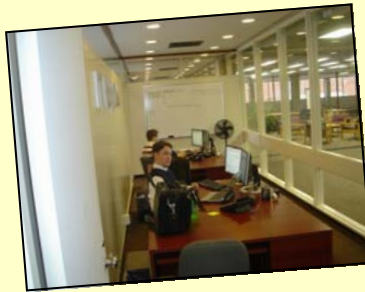
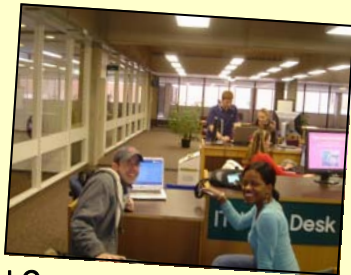


Technology support for students, faculty and staff at The College at Brockport starts at the ITS Help Desk. In ITS, we continually strive to improve the quality of our support.

Our most recent Help Desk service enhancement is the addition of a chat service. Students, faculty and staff can now contact Help Desk staff through a chat window in the [ITS Help Desk Web site](#). Type your question into the chat window and in moments you will be assisted by the Help Desk staff.

Chat will be available during normal Help Desk hours.

Feedback on this new service can be sent to helpdesk@brockport.edu or the ITS Help Desk at x5151 option 1.



M.U.G

Beginning in the fall of 2008 ITS will begin a Mac User Group (MUG). We plan on hosting meetings and discussions relating to Apple Hardware and software. These meetings will be open to anyone and will take place at our soon-to-be constructed Educational Technology Center. Potential topics include tips, tricks, how-to sessions, technical demonstrations, and information sharing.

Alas.ti software – Thanks to funding provided by the Faculty/Staff technology initiative grant program, ITS will be purchasing a subscription to use the qualitative statistical software Atlas.ti. We are purchasing a 40 concurrent-use license package that will allow for faculty and students to use the software. We will begin rolling this out during the next academic year.

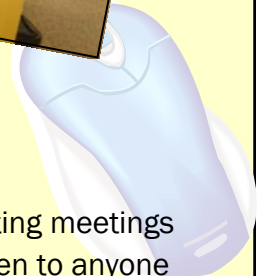
TPS Stats

The Technology Procurement System (TPS) was used to order 630 new computers; 155 of those computers were purchased using departmental funds.

Tyler Swanger has been selected as the 2008/2009 Graduate Assistant for ITS.

Tyler completed his undergraduate work here at Brockport. He also brings with him two years of experience as an I.T.S. A-team member. He will begin the Computational Science graduate program, and his graduate assistantship in the fall of 2008.

Welcome aboard Tyler!



ANGEL update

By: Brendan Post

Changes in College ANGEL Policies

The College has recently approved several policy changes related to the ANGEL learning management system. These changes are related to the long-term retention of course information, the expiration of ANGEL accounts, and control over creating and maintaining ANGEL group and individual accounts. The policies are available on the ITS website at: <http://www.brockport.edu/its/policies.html>.

As a result of the policy changes in data retention, the Learning Systems Team will begin archiving data after May 31. Course data from the summer 2005, fall 2005 and winter 2006 semesters will be archived to long-term storage. To assist instructors in creating their own course archives, we'll be offering tutorials for the rest of the spring during our walk-in hours at CELT on Mondays from 1pm - 5 pm and Thursdays from 8am - 12pm. Stop in and learn how to create your own course archives.

New ANGEL Features for Fall 2008

The College will be upgrading to a new version of ANGEL for the fall 2008 semester. This upgrade will contain many new features including a new course mail interface, advanced assessment options, support for wikis and blogs and several additional tools. The Learning Systems Team will be offering a variety of training opportunities throughout the summer and fall to assist instructors in learning these new tools. The summer and fall training schedule will be posted on the ANGEL homepage in the near future.

light of the ETC will be a new high-end development lab containing the latest in workstations and technology equipment to support the enhancement of the learning experience through the creation of audio, video, and graphics. ITS would like to thank the President's Cabinet for providing funding to start this center. Watch for more information about the ETC this summer!

Educational Technology Center Coming Soon

Information Technology Services is excited to announce the creation of the Education Technology Center (ETC) that will open on the ground floor of the Drake Memorial Library during the fall 2008 semester. The ETC will provide advanced technology support and will serve as a location to facilitate rich collaboration, scholarship, and research. A high-



Think
Spring

NY-Alert

The College at Brockport's Emergency Notification System

SUNY NY-Alert is a collaborative effort between the State University of New York and the State Emergency Management Office.

More information can also be found at <http://www.nyalert.gov/> where residents of New York State can sign up for alerts in their county of residence.

(You may also read more info on page 10 of this newsletter)

Specific questions about NY-Alert at The College at Brockport can be addressed to the ITS Help Desk at:
(585) 395-5151 option 1, or helpdesk@brockport.edu

College Policies on IT Privileges

The College at Brockport's students and employees enjoy access to an array of IT Privileges. These privileges include access to College e-mail and calendar services, use of public computer labs, wireless network access, ANGEL access, and access to digital library information resources. Access to these privileges generally expires when an individual leaves the College. The following is a list of the most typical kinds of separations and their impact on an individual's IT privileges.

Employee Separations:

o **Resignation:** immediate termination of privileges; email privileges can be extended for a maximum of 30 days from resignation date by written request to the Chief Information Officer from the super-

visor.

o **Retirement (non-Emeritus):** retain email privileges for 30 days from retirement date; other IT privileges terminate the day after retirement date.

o **Retirement (Emeritus status):** retain email privileges (with quota limit), use of lab computers, library privileges (including access to digital information resources), and ANGEL access for life.

o **Leave of Absence:** no changes to privileges.

o **Adjunct Faculty:** IT privileges terminate two semesters after date of last employment.

Disciplinary termination of employment: immediate termination of privileges.

Student Separations:

o **Academic inactive status:** privileges terminate 30 days from date of status change.

o **Academic inactive status due to graduation:** retain privileges for 120 days from date of graduation. Alumni will be notified before privileges are terminated.

o **Special needs:** extension of privileges must be requested in writing to Chief Information Officer by the student and advisor (or chair of student's program) stating the "need" for the extension. Extension of privileges will not exceed 120 days from date of activation.

o **Leave of Absence:** no changes to privileges.

Disciplinary dismissal: immediate termination of privileges.

Cyber News from the MetroCenter

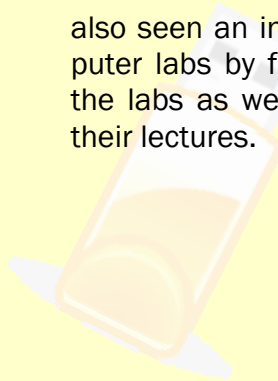
By: Derek MacTurk



o The MetroCenter has implemented an online AV Request form that is available at http://www.brockport.edu/metrocenter/forms/av_req. The MetroCenter staff would like to thank Steve Lewis for his assistance with this project.

also seen an increased use of our instructional computer labs by faculty who teach their entire class in the labs as well as those who use it to supplement their lectures.

o The MetroCenter has



Banner News

By: Steve McMaster

ITS has been working with numerous administrative departments to allow them to migrate to exclusive use of campus email for all their official college correspondence with students beginning with correspondence pertaining to Fall enrollment. Training sessions have been given with more on the way. Contact: tloscomb@brockport.edu to attend.

There will be a major upgrade to the college's degree audit system, DARS, during the weekend of June 28th and 29th. Initially, little change will be apparent to users of the system, but implementation of flexible, web-based "What-If" audits for student use is being planned for next year. Current DARS enhancement efforts are focused on the development of audits for graduate students.

New functionality is

being planned allowing student family members to access a restricted, inquiry-only version of the student's records through the Campus Information System. In accordance with FERPA requirements, students will have complete control over who is allowed access and what information each person will be allowed to view. Implementation is expected this summer.

Some of the major project work of the past few months has included:

- Integration of OAP administrative processing into Banner
- Enhancements to Freshman Orientation and SOAR registration
- New Financial Aid Year setup/startup (first in SUNY to mail award letters)
- Web applications for graduate study (non-

matrics first)

- Implementation of new feeds of course and section data to SUNY for official enrollment reporting
- Implementation of interfaces between Banner and the new Residential Life system, CBORD
- Development of a new application for maintaining/sharing programming project information

The next major release of Banner (Banner 8) will probably be installed in a test environment (PPRD) in September or early October. A very tentative date for upgrading into production is 3/20/09 - 3/22/09. This is the tail end of next year's spring break. At least one business day of down time will be required.



College Technology Council (CTC)

minutes are posted to the College Minutes webpage and are available for faculty/staff viewing at:

<http://brockport.edu/etc/minutes>

Upcoming Workshops



MS Office 2007 Workshops
with Diane White
May 19th-23rd, 2008

Join Information Technology Services for MS Office 2007 software training May 19th-23rd. Learn the new features of Office 2007. Campus labs are being upgraded from Office 2003 to Office 2007 this summer. Office PCs are being upgraded to Office 2007 upon request (call 5151). Seating is limited, so register early for any of these half-day sessions by calling x2368 or e-mailing tloscomb@brockport.edu.

Please note: Sessions are being held in 105 Smith

Monday, May 19th

Microsoft Office 2007 Upgrade Class 9 am -12 pm
Microsoft Office 2007 Upgrade Class 1 pm - 4 pm (repeated session)

Tuesday, May 20th

Word 2007 Intro 9 am-12 pm
Word 2007 Discovery 1 pm - 4 pm

Wednesday, May 21st

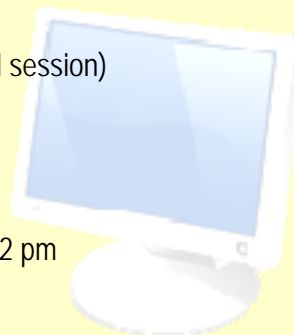
Excel 2007 Intro (spreadsheets and formulas) 9 am -12 pm
Excel 2007 Discovery 1 pm - 4 pm

Thursday, May 22nd

PowerPoint 2007 Intro (creating presentations) 9 am -12 pm
PowerPoint 2007 Discovery 1 pm - 4 pm

Friday, May 23rd

Access 2007 Intro (databases) 9 am - 12 pm
Access 2007 Discovery 1 pm - 4 pm



ITS Out and About

Members of Information Technology and students from the A-Team decided on a fun night out at Brockport Bowl.



Campus Test for NY Alert

By: Steve McMaster

ITS has been assisting University Police with the implementation of the New York Alert emergency notification system since November. Primarily, we've provided the mechanisms for system registrations while also coordinating regular system tests of varying scale.

The recent campus-wide test gave everyone on campus the opportunity to experience the system first-hand and to share their experiences and impressions. 615 students and 222 faculty/staff completed the follow-up survey. The results were decidedly mixed. Some respondents reported receiving the message through varied means of contact quickly. A small percentage reported that they never received a message by any means or only after delays which were unacceptable by any reasonable measure.

37% reported receiving a message within 5 minutes of transmission of the test alert, 52% within 15 minutes and 63% within 30 minutes. While these

percentages improve significantly when non-monitored and word-of-mouth contacts are considered, there were still some obvious deficiencies, particularly in the delivery of voice phone calls and campus email, which IT will attempt to address in conjunction with the administrators of New York Alert. An increase of automated phone dialers from 250 to 1,500 is already scheduled.

New York Alert is rapidly evolving and has already scheduled some of the enhancements suggested by respondents to the survey. For example, soon "New York Alert" will display as the caller ID on phone calls from the system and the text message maximum will increase to 160 characters, allowing for more detailed information to be conveyed by that means. There are also many new "gateways" planned by New York Alert which the college could consider, including notification through instant messaging, PA,



XML feeds, and siren systems. SUNY is recommending that colleges test the system semi-annually so we will probably conduct another test in the fall. In the meantime, if you did not receive an email from the test, check your spam filters and junk email if you use an email client like Outlook. Email from NY-Alert.Administrator@nyalert.gov should always be allowed. Also, remember that once a voice contact is made with you no further voice contacts are attempted. For that reason you may want to remove your home phone from New York Alert. Finally, in the event of an actual emergency do not hesitate to share the message you've received with others in your vicinity. Word-of-mouth will always be critical.



Library Commons Ribbon-Cutting

Drake Memorial Library celebrated the new Library Commons at the MetroCenter with a Ribbon Cutting on Scholar's Day, April 9. The Library Commons is a joint effort between the MetroCenter and Drake to provide full-time library services to the MetroCenter students, faculty and staff. Joining the celebration were President John Halstead, Provost Anne Huot, Vice President Lou Spiro, Karen Schuhle-Williams – MetroCenter Director, Linda Hacker, MetroCenter Librarian, Mary Jo Orzech – Interim Library Director along with other librarians, faculty, staff and students. With the Library Commons at the MetroCenter comes on-site availability to reference materials, journals and research assistance as well as access to additional PCs. For more information, contact Linda Hacker, x8476, lhacker@brockport.edu.

Faculty/Staff Technology Support Initiative Awards

The Faculty/Staff Technology Support Initiative exists to identify and support the needs of faculty and staff for job related technology support. Funded proposals for 2008-2009 include the following:

First Name	Last Name	Department	Proposal Title
Jeremy	Browne	Educa & Human Dev	Video Analysis Software-Teacher Candidate Field Exp.
Christian	Carson	Arts for Children	In-Class Stop-Motion Stations for Arts...
James	Dusen	Design & Production	Film and Photo Scanner
George	Elyjiw	ITS	YouTube Cameras&Easy Video Sharing
Pilapa	Esara	Anthropology	Teaching Ethnographic Research
Pamela	Haibach	Physical Education	Eye Tracking Software
Kimberley	Haines	Campus Life	Seymour College Union AV Rover
Dave	Hoenk	ITS	On Demand Remote Control Support
Rick	Lair	Facilities & Planning	Tree Inventory Software
Lori	Lampert	Drake Library	Ultrafiche/film/micro-opaque Scanner
Craig	Lending	Biology	VisionLite Spectrophotometer Software
Tammy	Loscombe	ITS	Snap Schedule
Sara/Stacy/Marcie	Margolin/Birch/Desrochers	Psychology	Training for Improvement of Student Study Skills
Craig	Mattern	Physical Education	Innovations in Body Composition Analysis
Sandeep/T.M./Francis	Mitra/Rao/Kofi Andoh-Baidoo	Computer Science	Hardware Support/Student Developed Software
Jim	Morris	Art	Using iPOD Technology to Support Teaching ...
Chris/Jim	Norment/Zollweg	Envi./Earth Sci.	Integrating Conservation Biology and GIS Tech.
Virginia	Orzel	Communication	Field High Definition Professional Camera
Maryellen	Post	Student Disabilities	Note taking Access for Visually Impaired/Blind
Jeff	Smith	ITS	Multimedia Capabilitirs&Mac Lab Optimization
Jeff	Smith	ITS	Qualitative Analysis Tool (Alas.ti)
Brandon	St. John	ITS	SoftChalk Lesson Builder
Christopher	Williams	Physical Education	Hardware System for APAS Mobile Station/camera

ITS Hosts Area Students

By: Amanda Auriemma



L to R: Rick Smith, Micah Brill, Jon Coffta

Over the course of a month, Byron-Bergen High School Seniors Micah Brill and Jon Coffta participated in a job shadow/internship at the College at Brockport.

The students, who are in the Information Technology Academy through Genesee Valley BOCES and GCC, were on campus for four 2-hour sessions. They spent their time with the Information Technology Department staff learning the day-to-day operations in the campus computing world.

On their first day, the students spent time at the Help Desk, where they observed how support calls were taken care of from initial contact to completion. Next, it was on to Desktop

Support where the students received hands-on experience when they went out into the field on service calls. In their other sessions, the students observed the college's programmers, learned how to set up a web-form, shadowed the Web Master, and toured the server room where they learned about the campus network.

ANGEL Training Workshops

This summer Information Technology Services (ITS) will upgrade ANGEL to version 7.3. ITS and the Center for Excellence in Learning and Teaching (CELT) are offering numerous workshops, webinars and walk-in training opportunities to help acquaint you with the new ANGEL features available in this version. Please see the workshop descriptions below and determine which sessions work best for you. You can register for any of the workshops by calling CELT @ x5088 or by sending an email request to celt@brockport.edu. **All ANGEL training workshops are held in the CELT Resource Center, Room 100B Edwards Hall.** A few of the offered workshops are listed below:

Log into ANGEL to see a full schedule of Webinars and Training Sessions

What's New in ANGEL 7.3? - *New*

Would you like to learn about some of the new features in ANGEL that will improve your courses and make your life easier at the same time? If so, then come to this hands-on workshop that covers the new features in ANGEL 7.3. This is one workshop you will not want to miss!

ANGEL 7.3 Discussion Forums - *New*

This hands-on workshop covers all facets of the new ANGEL 7.3 Discussion Forums, including their advanced features. This in-depth session includes extensive discussion of Best Practices for Discussion Forum use and companioning online discussions with in-classroom discussions effectively.

Course Syndication Folders, Wikis and Blogs, Oh My! - *New*

This hands-on workshop covers all facets of the new ANGEL 7.3 Course Syndication Folders, Wikis and Blogs, including their advanced features. If you are interested in using syndication, Wikis, or Blogs in your courses then this workshop is for you.

ANGEL 7.3 Assessments - *New*

This hands-on workshop covers all facets of the new ANGEL 7.3 Assessments tool, including its advanced features. This in-depth session balances coverage of technical features with strategies for using these tools to advance learning. ***It is strongly recommended that all participants bring along a copy of a current assessment they are using in their classes for use during the hands-on component of the workshop.**

If you are unable to attend the workshop or webinar offerings but would like to receive training, please contact the ITS Help Desk at 395-5151 to setup a training appointment.

ANGEL 7.3 SUMMER WEBINAR SERIES

The Learning Systems Team is happy to announce the addition of a weekly webinar series beginning in mid-June to cover new ANGEL topics. To attend a webinar, faculty and staff only need an Internet connection and computer speakers to participate. You can register for any of the following webinars by calling CELT @ x5088 or by sending an email request to celt@brockport.edu. Details for how to access the webinar will be emailed to participants after they register.

WALK-IN TRAINING HOURS

CELT and ITS also offer walk-in ANGEL training hours year-round (excluding holidays and College-sponsored shutdown periods) to all Brockport faculty and staff on a first come, first served basis. All walk-in training hours are located in the Center for Excellence in Learning and Teaching, room 100B Edwards Hall. **Walk-in hours are on a scheduled, on-call basis from May 19th - August 15th, 2008. Regular walk-in hours will resume on August 18th, 2008.**

Mondays.....1:00pm – 5:00pm
Thursdays.....8:00am – 12:00pm

Noteworthy News

Computer Science Programming Competition

From April 10-12, 2008, Dan Rogers (coach) and Sandeep Mitra took a team of Computer Science students to Staten Island for an intercollegiate computer programming contest at Wagner College, organized by the Consortium of Computing Sciences in Colleges - North East Chapter (CCSCNE). John Nicponski, Matthew Vanderburg and Michael Steves took second place from a field of nearly thirty colleges. The timed competition consisted of six problems that were judged on both accuracy and speed. The team enjoyed the experience and, as juniors, are eligible and looking forward to next year's competitions.

Welcome New Employees!

Kevin Colagio is the new Systems Analyst for ITS. He comes to SUNY Brockport from SUNY Geneseo. He has experience with: Back-end servers (file, mail, and print). He currently resides in Rush, New York. His interests include cooking, learning new things, RPGs (pen and paper style), camping, and a variety of other things.

Patricia Maxwell, Library Systems Analyst, began working in Drake in early April. Prior to coming to Brockport, Pat was a librarian at the Rochester Museum of Science where she implemented an online catalog and worked on other library enhancements.

Pam O'Sullivan is Drake's new Head of Integrated Public Services. She was a librarian with Rochester Public Library for more than 25 years before joining Drake. She has also been a professional storyteller for more than two decades; with her storytelling partner Maureen Whalen, they are the Long-and-the-Short-of-It Storytellers. Pam's practice audience consists of her daughter and four cats (the husband and dogs prefer watching sports). In her free time, Pam enjoys baking—especially with chocolate—kayaking, crocheting and reading. Her favorite author is Jane Austen.

Logan Rath is the new Digital Services Librarian. Previously Logan was Sr. Asst Librarian at Oneonta where he was employed as emerging technology librarian. At Brockport he will be working on digital projects including updating the library webpage and exploring new technology tools to enhance library services.

ITS and Drake Employees Honored at the 2008 College Recognition Dinner

Dave Strassenburgh, Director of ITS and **Tammera Loscombe**, ITS assistant were both honored and recognized at the 2008 College Recognition Dinner.

Dave was recognized for 25 years of service to SUNY Brockport. Tammera received the Outstanding Service to Students Award.

Bob Gilliam, Head of Interlibrary Loan in Drake Memorial Library, received the SUNY Chancellor's Award for Excellence in Librarianship. The Chancellor's award tops three decades of outstanding service both to the College community and to all types of libraries in the Rochester region, New York State and beyond.

The Recognition Dinner is held each year to honor recent retirees, recipients of longevity awards, and recipients of service awards. A complete list of this year's honorees can be found at www.brockport.edu/hr/honorees.doc

The Dinner was held May 2, 2008 in the Seymour Union Ballroom.



Sabres Alumni B-Ball Game

By: Amanda Auriemma

The Brockport Public Relations (PR) Club hosted a basketball game between Sabres hockey alumni and faculty/staff of The College at Brockport on April 2, 2008. More than 100 people attended the event.

Information Technology Services had one of their own participating in the event. Dave Hoenk, The Help Desk coordinator played comic relief for the College at Brockport Faculty/Staff team.



Dave Hoenk was the only participant wearing hockey gloves. Apparently no one informed him it was a basketball game. While staying true to his Sabres playing days, enforcer Rob Ray had no problem explaining to Mr. Hoenk the proper way to play basketball by knocking him over, removing his gloves and tossing him across the court, all in good fun.



←Help Desk Coordinator, Dave Hoenk and Sabres Alumnus, Enforcer Rob Ray.

Suggestions? Comments?

If you have an idea, suggestion, or comment for ITS please let us know!

We would love to hear from you.

Please visit the Contact Us section on the web at:

<http://brockport.edu/contactus/>

~IT Employee to Ride for Roswell~



On June 28th 2008, Amanda Auriemma, a Staff Assistant for ITS will once again be riding in the Ride for Roswell, now in its 11th year.

It is her fourth year riding with her Aunt's team, the Rainbow Riders, and this year she plans to ride 20 miles for cancer research. The money raised will help researchers and physicians better understand the causes of cancer and discover new methods of prevention, diagnosis and treatment.

For more information on the Ride for Roswell visit www.rideforroswell.org

If interested in supporting Amanda on her ride email her at aauriemm@brockport.edu