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Interactive Telehealth Video Visits: A New Age for OSCEs

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UNM Education Day 2019

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Objectives

- Describe planning and implementation of telehealth video visits for the UNM College of Nursing
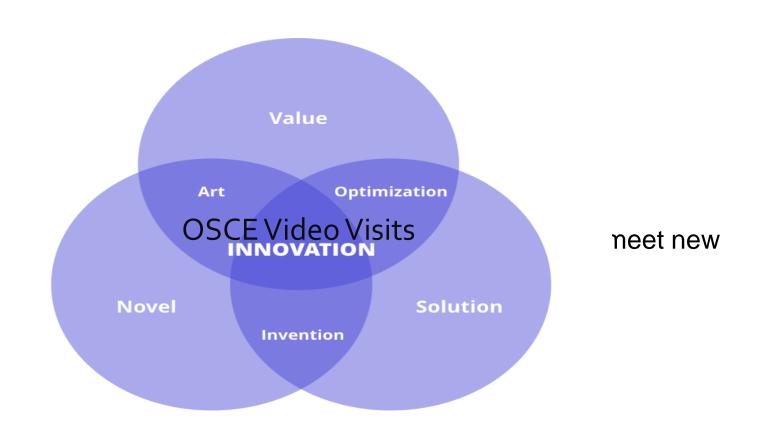
- Discuss the financial implications for telehealth visits

- Compare the benefits and the challenges of implementing the video visit

- **Innovation** is often a ... requirements, unartic ... neet new

Here is how Jo Dwyer of Digintent.com defines Innovation:
"Innovation is the process of creating value by applying novel solution to meaningful problems."

Planning & Implementation of Telehealth Video Visits

- Equipment
  - Laptops
  - Broadband Internet
  - 4G cell service for rural students

- IT support
  - Video-conferencing Platform & links

- Standardized Patients
  - Recruitment
  - Orientation to the Video Visit Approach
  - Training for the case and SP expectations

- Student Evaluation
  - ©2018 FACTS Evaluation and Feedback Tool

Objective #5: Overall Performance

Case Criterion		YES 1 point	Partial 0.5 point	No No point	Specific Comments & Notes
1	Organized visit				
2	Smooth transitions				
3	Time Management				
4	Collaborative approach				
5	Summarized visit and F/U plan				
6	MI approach for behavior change				
# of Criterion Demonstrated		Score: _____ /		% demonstrated: _____	

Overall Score: _____ **Overall Percentage** _____ %

Demonstrates competency: ≥ 80%
Progressing but still needs assistance: 70 – 79%
Needs improvement; does not meet minimal expectations of competence: ≤ 69%

Overall Impression/rationale including communication style, diagnostic reasoning & management plan:

Suggestions for improvement (or if needed, faculty plans for remediation/support):

Student self-evaluation comments:

Student signature: _____Date_____

Faculty/site visitor_____Date_____

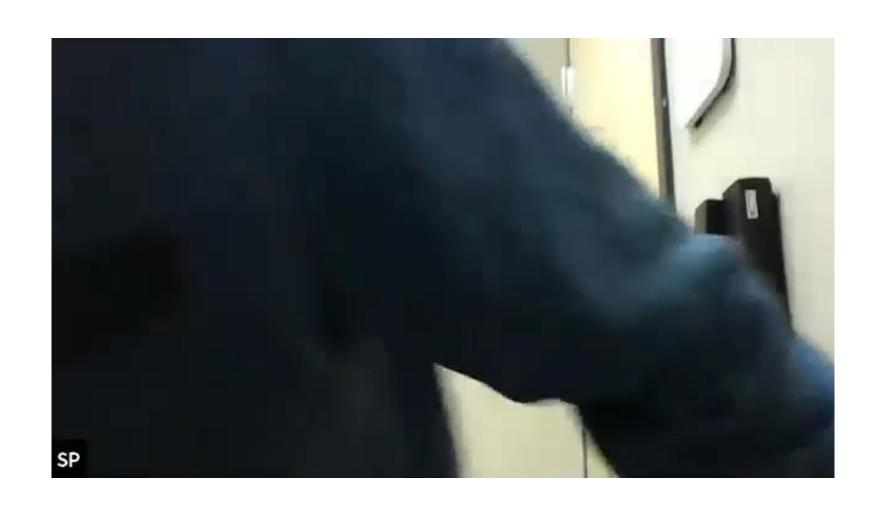| # of Criterion Demonstrated	Score: _____ /	% demonstrated: _____

Financial Implications – Who pays for this?

- Place link NM Statute on Parity & Center for Connected Health Policy
  - *NM Administrative Code 8.320.6.13(H). (Accessed Apr. 2019).*
  - https://www.cchpca.org/telehealth-policy/current-state-laws-and-reimbursement-policies
  - https://www.cchpca.org/sites/default/files/2019-05/cchp_report_MASTER_spring_2019_FINAL.pdf

- Academic Costs
  - Faculty time
  - Staff Time
  - IT time and $'s

- Student Costs
  - Course simulation fees to match cost of Simulation
  - Reduction of travel costs form rural clinical placements

- Academic savings
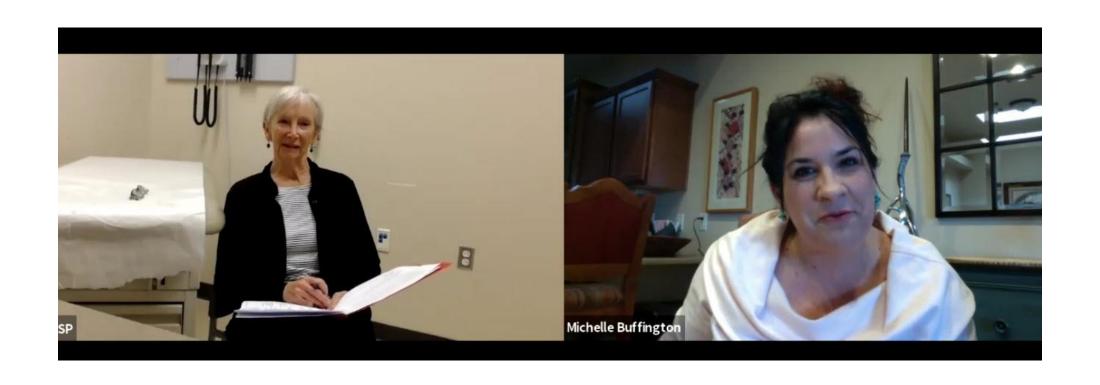 - Cohort of 20 FNP's planned for Spring of 2020

Benefits/Challenges of Implementation

Benefits

- Comparable health benefits

- Reduction if barriers for improved health status

- Provider/patient satisfaction

- High correlation between OSCE performance and clinical site performance

- New Clinical skill for the students

Challenges

- Limited connectivity in rural sites

- IT availability

- Formative Video Visit for Orientation of faculty and staff

- Provide formal education regarding telehealth

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Sharing Time:

Questions?

Discussion?

Thank you!