The Hersh Resignation-Dropped Out or Kicked Out?: The Opinions of Students, Faculty, and the Mass Media

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Education 400

Background

Richard Hersh's Background

- Held a range of positions at various institutions
- President Hobart and William Smith Colleges (Geneva, NY) 1991-1999

Hersh Presidency at Trinity

- Selected by search committee of trustees, faculty, students and staff as "the ideal candidate to lead Trinity College" (Trinity Press Release, 2002)
- April 1, 2002- Assumed office as 19th president of Trinity College
- Agenda: focus on internal problems (curriculum review, alcohol abuse, and diversity issues)

Fifteen Months Later...

Resignation

- June 26, 2003

Importance of Research:

- Other recent resignations
- Historians look at facts, I looked at opinions of people affected

Research Question:

- According to President Hersh, why did he resign from Trinity College?
- Do students, faculty, and the mass media explain the cause of his resignation in the same way?

Thesis: A Range of Opinions

- President Hersh
 - Conflicts with students and faculty over issues became more of a focus than his agenda for the school
- Student, Faculty & Mass Media Explanations:
 - Initially: divergence between groups
 - Students: Policy related issues led to resignation
 - Faculty: Political process led to resignation
 - Mass Media: Cultural misfit
 - When prompted: convergence of opinions to 3 main causes
 - Leadership style and approach to issues didn't fit Trinity's culture
 - All knowing from the beginning, didn't get to know Trinity
 - Lost support of students, parents, faculty, administration,
 & trustees

Hersh's Own Opinion

- Success in terms of:
 - campus introspection, application numbers, increased fundraising, reduction of budgets, faculty retreat, progress with issues of racism, strengthening urban program
- "But, not all has gone well"
 - "A significant number of faculty and students have experienced [his] leadership style in a way that has resulted in [his] becoming too much the focus of attention"

What about everyone else?

- Random Selection of student and faculty interviews
 - 7 students from Sophomore, Junior, & Senior classes
 - 7 faculty members
- Interview Questions:
 - Why did President Hersh resign?
 - Prompted by topics of leadership style, alcohol policies, campus racism, finances, curricular review and specific actions
- Mass Media:
 - Trinity Tripod
 - Journal of Higher Education
 - Hartford Courant

Students

- Initial Response:
 - Policy related issues
 - "people didn't like his policies, people didn't like what he was doing for the campus"
- When prompted:
 - Leadership style- 100% responded yes
 - Style: "disagreeable", "didn't listen", "opinionated", "arrogant"
 - Alcohol policies- 86% responded yes
 - Approach to dealing with problems- forced policies
 - Played a significant role in shutting down a fraternity & arresting 40 students from a local bar

Students continued...

- Other Topics: majority said no or didn't know
- Actions:
 - "he came in here too quickly and made too large [of] decisions"
 - Result of snowballing of actions starting from the beginning along with a personality and style that clashed with Trinity

Faculty

- Initial Response:
 - Political process led to resignation
 - Lost support of students, faculty, trustees
 - "virtually everyone pulled off"
- When Prompted:
 - Leadership style- 100% responded yes
 - Leadership Style: described in negative terms
 - "leadership style didn't jive with the position that he held of president"

Faculty continued...

- Alcohol policies- 71% responded yes
 - The way he handled the policies antagonized student body
 - "...he said that he was willing to empower students to take control of their party life and their alcohol consumption. But if they couldn't handle it, he would step in..."

– Actions:

- Mishandled evaluation of the Dean of Faculty
- Voiced strong opinions in articles in Courant and Tripod
- Result of snowballing of actions starting from the beginning which were expressed in final meetings

Mass Media

- Trinity Tripod- "The Beginning of the End"
 - Editorial by Editor-in-Chief (Abigail Thomas)initiated discussions on and off campus of problems that had existed all along
 - "Failure as our president":
 - 3 articles in Courant with "dismissive and disparaging comments about the Trinity community"
 - Accused Trinity parents of "not fulfilling their duties" of setting clear rules for their children
 - Exaggerated racial issues
 - Leadership style: "moralistic", "paternalistic", "belittling" of students and faculty
 - Never took the time to understand Trinity

Mass Media- A Cultural Misfit?

Leadership style:

- Described in negative terms
- "style that doesn't historically fly in collegiate, collaborative halls of higher learning" (HC)

Policy Issues:

 focused on alcohol abuse, campus racism, fraternity behavior (J of HE)

Political Process:

relationship with students and faculty was falling apart

Other Research

- Rita Bornstein (Journal of Higher Education: Nov. 2003)
- 6 threats to success of presidents:
 - 1. Cultural misfit- mismatch between president's style and the culture of the institution
 - 2. Grandiosity- experience causes feelings of expertise
 - 3. Erosion of social capital- loss of support by individuals at institution
 - 4. Managerial incompetence
 - 5. Inattentiveness
 - 6. Misconduct

Conclusions

- President Hersh- Conflicts with students and faculty over issues became more of a focus than his agenda for the school
- Comparison- when given time for introspection and prompted with certain topics and questions:
 - Agreement with Hersh- Cultural misfit- style and approach to issues didn't fit Trinity's culture
 - New Ideas:
 - Grandiosity- All knowing from the beginning, didn't get to know Trinity
 - Erosion of social capital- lost support of students, parents, faculty, administration, & trustees