Library Faculty and Staff Papers and Presentations   EKU Libraries

1-1-2009

A Fight to the Death: Two Catalog Search Interfaces Battle it Out

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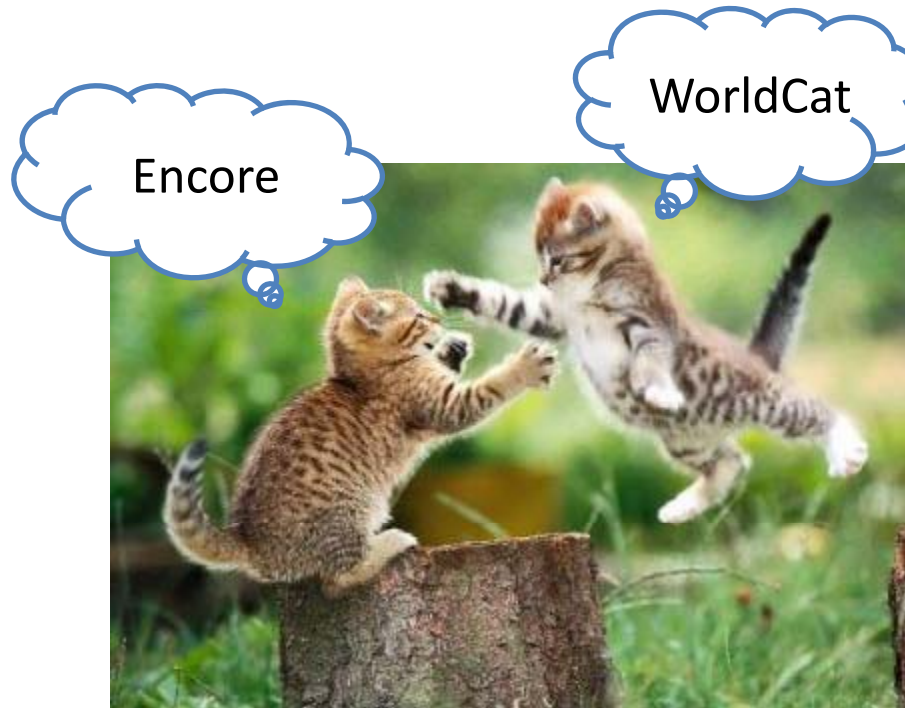
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Two Catalog Search Interfaces Battle it Out

A Fight to the Death

WorldCat

Encore

Todd King   Cristina Tofan
Systems Administrator   Web Specialist
Eastern Kentucky University Libraries

The need for a new interface

The battle begins

Usability planning

Students
(individual sessions, "think-aloud" protocol)

Faculty
(focus group)

TEST WITH:

Staff
(tasks, brown bag)

Different groups,
Different approaches

Jakob Nielsen: "The best results come from testing no more than 5 users and running as many small tests as you can afford."

http://www.useit.com/alertbox/20000319.html

Usability w/ Students

Session
(8 tasks)

Pre-test
(demographics, library instruction,
used catalog before?)

Post-test
(assessment of each interface)

Data collected in Google forms

Free food
+ [whatever]
= ☺

Students: questions

The library has *books*?!

1) Is the book "Pyres" available for checkout?
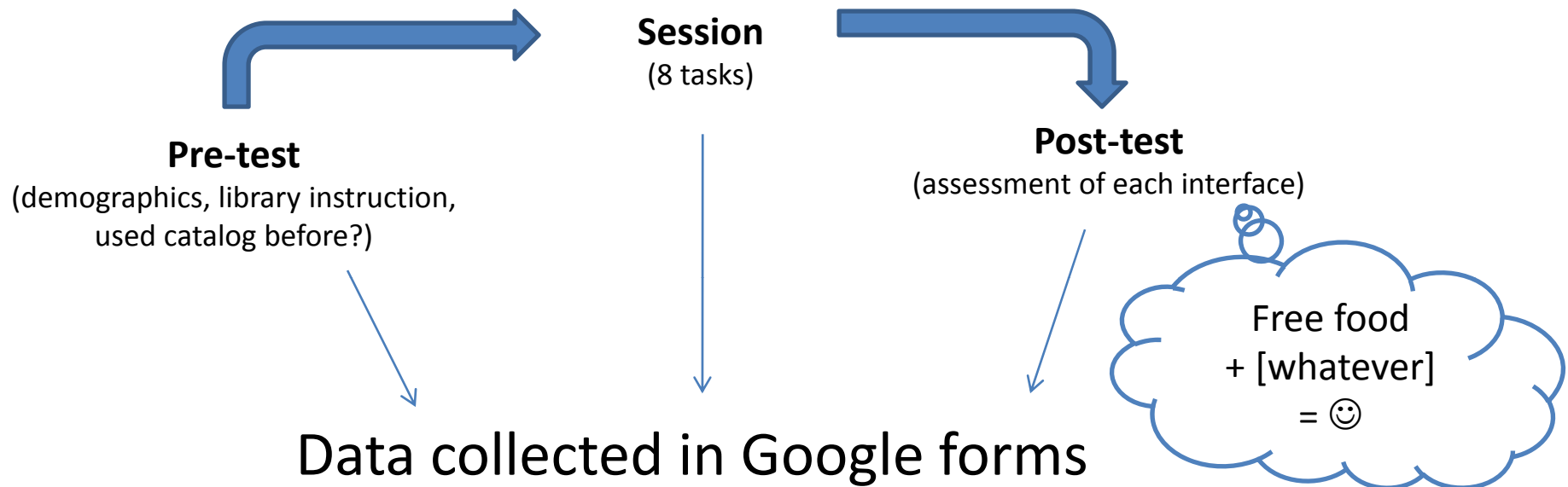
2) Does the library have the journal, "Physical Geography"? If it does, what years are held in print, and what issues are available online?

3) Find an article on the death penalty.

4) Does the library own Macbeth on DVD?

Usability w/ Faculty

Group
Discussion

Lunch

Free food
+ intellectual discussion
= ☺

Focus Group

Observe
Activity

Laptops

Show
Interfaces
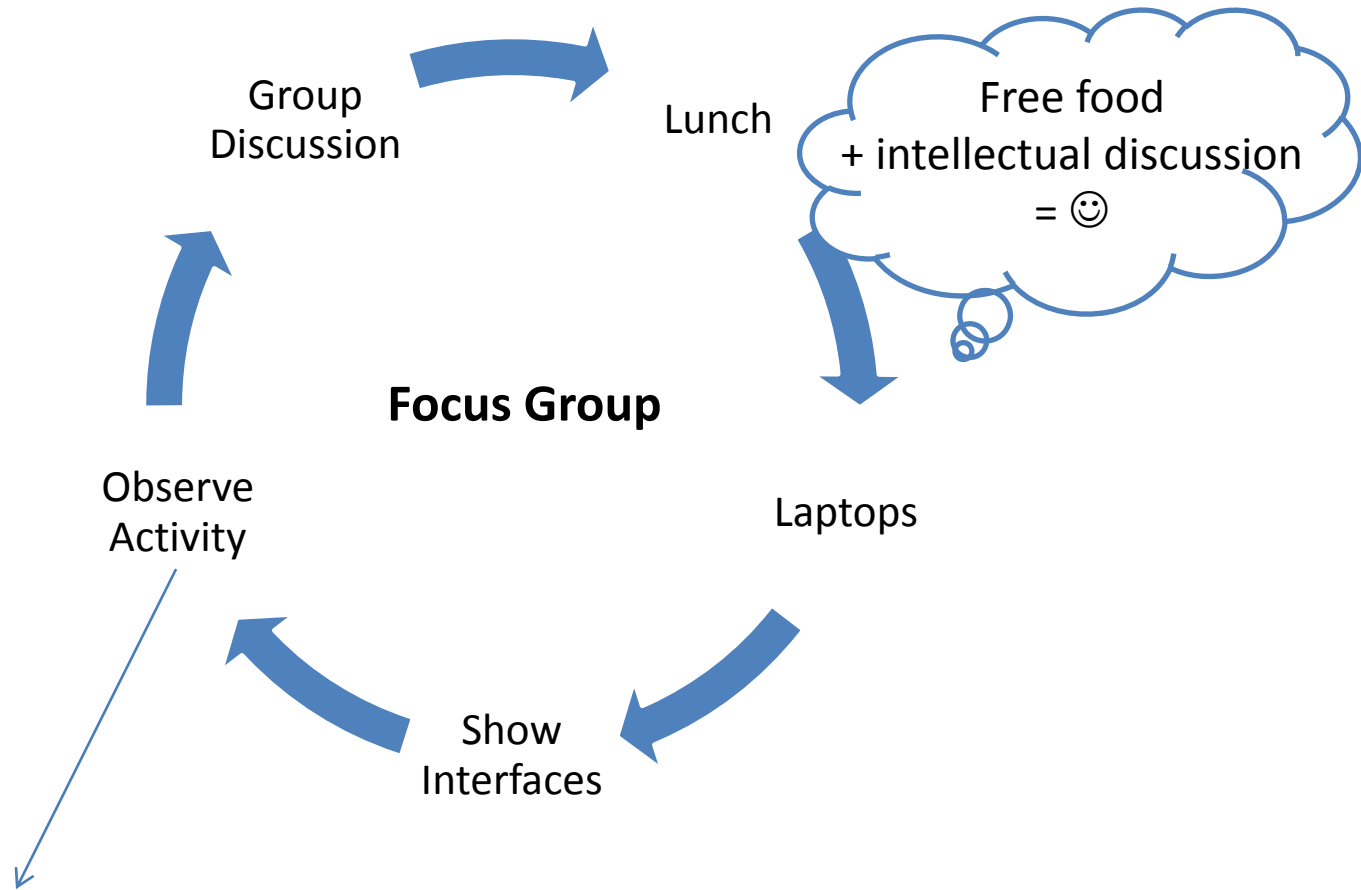
Open-ended activity: just try them out

Usability w/ Staff & Web Visitors

We know catalogs!

"Brown Bag" w/ staff to introduce the interfaces

Gave them tasks to try on their own

Collected feedback in Google form

Discussed results at follow-up brown bag

Just passing through

Visitors to our website

Online feedback form
(surveymonkey this time)

Encore – positive
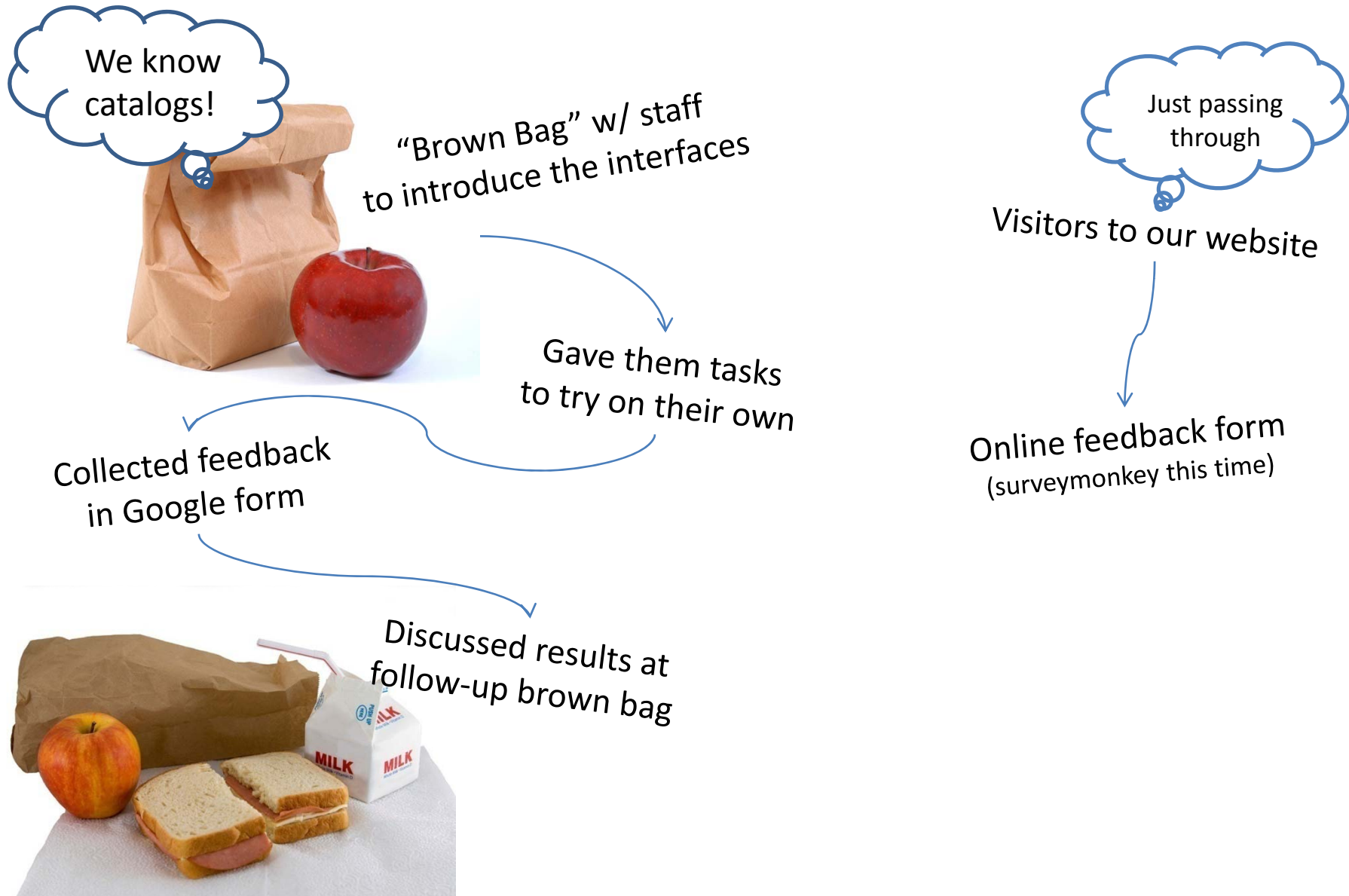
New design
Nice touch

Refine by Tag:
botany claims cowboys
english ballads
english folk
songs english
language english poetry
english sermons

Tags by library & user

Just gimme one box

Articles, too

Encore – negative

No Advanced Search?

I didn't search Bikini, honest
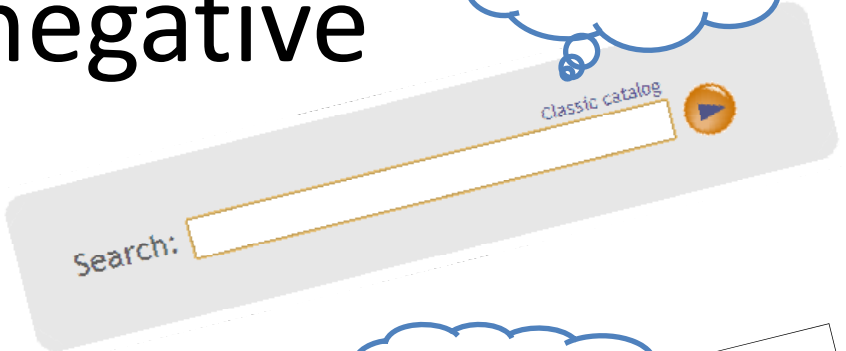
Where articles? oh ...

That's not SFX!

Images:

WEB SERVICES BY YAHOO!

Classic catalog
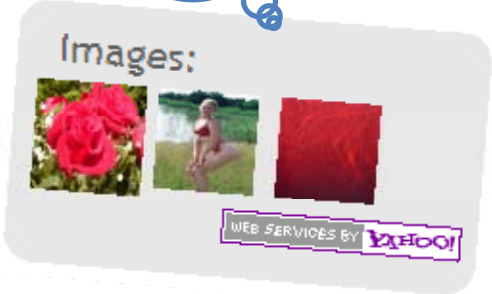
Search:

Available or not? Click again?

The red convertible : selected
Erdrich, Louise.
▶ Show availability
Add to cart   More info

Rise of the red engineers : the new class / Joel Andreas
Andreas, Joel.
▶ Show availability
Add to cart   More info
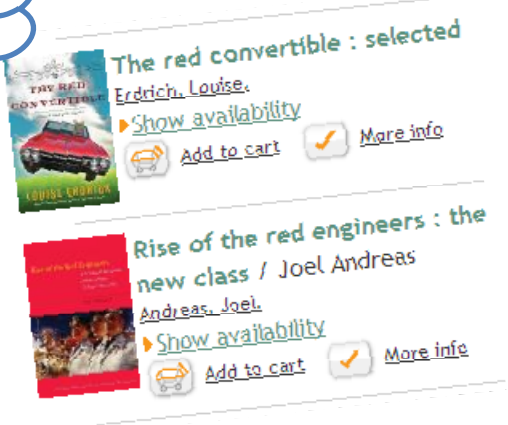
Search Found In
Title (3412)
Subject (639)
Author (268)

Format
PRINT (6516)
PRINT MAP (612)
INTERNET (515)
2-D GRAPHIC (392)
EBOOK (286)
+ more

Collection
Undergraduate Library (832)
Science and Eng Library (899)
Pharmacy/Allied Health LRC (4)
Purdy/Kresge Library (3629)
Reuther Library (24)
+ more

Location
Internet Sites (3)
Law Course/Reserves (5)
Law gov docs/report (135)
Law Lib Internal (1)
Law Lib Periodicals (4)
+ more

Language
English (5936)
Russian (1898)
Polish (415)
German (162)
Undetermined (70)
+ more

Publish Date
2009 (28)
2008 (83)

Results 1-25 of 8834 for red
Sorted by Relevance | Title | Date   1 2 3 4 5 next

INTERNET Red [electronic resource]
Available Online
Full text available from LexisNexis Academic   Jan. 01, 1995- July 10, 1997
Add to cart   More info   Explore

Resource International Committee of the Red Cross
Go to this resource
Add to cart   More info   Explore

PRINT Beyond red and blue : how twelve political philosophies shape American
c2009 debates / Peter S. Wenz
Wenz, Peter S.
CHECKED IN - Purdy-Kresge Library - HN 59.2 .W46 2009
Get it   Add to cart   More info   Explore

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c2009 class / Joel Andreas
Andreas, Joel
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PRINT Red & black in Haiti : radicalism, conflict, and political change, 1934-1957 /
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Smith, Matthew J., Ph. D.
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PRINT Red sings from treetops : a year in colors / by Joyce Sidman ; illustrated by Pamela
2009 Zagarenski
Sidman, Joyce.
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Get it   Add to cart   More info   Explore

PRINT Red to blue : Congressman Chris van Hollen and grassroots politics / Sanford Gottlieb
c2009 foreword by Mike McCurry
Gottlieb, Sanford.

Images:

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Refine by Tag: american national red cross
electronic books erythrocytes
feature films groundwater image
indians of north america jazz lake
red rock ojibwa indians public
expenditures red cross red
cross and red
crescent red lake indian
reservation russian literature soviet
union united states water quality
[Show more tags]

Recently Added:
• World Outlook Report 2006-2011:
  Frozen Dinners with Red Meat
  Entre [electronic resource].
• World Outlook Report 2006-2011:
  Red & Ros Wine [electronic
  resource].
• The seventh star of the Confederacy
  : Texas during the Civil War /
  edited by Kenneth W. Howell.

Articles and more:
Get more results:
♦ ProQuestRL
♦ JSTOR
♦ Expanded Academic
♦ CQResearcher
♦ ScienceDirect
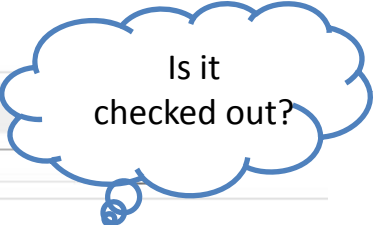[More resources]

Explore

WorldCat Book Search

WorldCat Book Results

Pyres

Author: Derek Nikitas

Publisher: New York : St. Martin's Minotaur, 2007.

Edition/Format: Book : Fiction : English : 1st ed   View all editions and formats

Preview this item

Had to click again
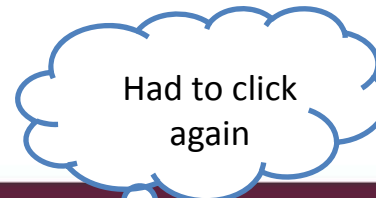
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Check for online access at your library

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Find a copy in the library

Please visit your library to get this item.

EKU Libraries

Get it in the library

2 of 3 available

Location	Status	Call number
MAIN COLLECTION	c.1 Lost - 09/18/2009	PS3614.I54 P97 2007

Location	Status	Call number
MAIN COLLECTIONc.1 Temporarily Shelved at GRAND READING ROOM Display	✓ Not Checked Out	PS3614.I54 P97 2007

Location	Status	Call number
UNIVERSITY ARCHIVES Special Collections (non-circulating)	✓ Not Checked Out	PS3614.I54 P97 2007

WorldCat Journal Search

EKU EASTERN KENTUCKY UNIVERSITY Libraries

EKU WorldCat

physical geography

You are searching EKU Libraries

Search results for **'physical geography'** limited to **EKU Libraries**

Refine Your Search
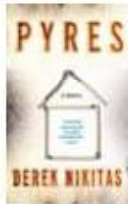
Author
Kullman Leif (15)
Jansson Peter (10)
Taque Rg (9)
Bradwell Tom (8)
Slaymaker Olav (8)
Show more ...

Format
Article (2981)
Book (370)
Map (17)
Visual material (12)
• Videocassette (11)
Internet Resource (11)
Show more ...

Year
2008 (427)
2007 (334)
2006 (257)
2005 (329)
1999 (275)
Show more ...

Results **1–10** of about **3,399** (.20 seconds)

Select All   Clear All   **Save to:** [New List]   Save

☐ 1.   **The Encyclopaedic dictionary of physical geography**
by Andrew Goudie; et al
📙 Book
Language: English
Publisher: Oxford, OX, England ; New York, NY, USA : Blackwell, 1
Held by: EKU Libraries
View all editions and formats

☐ 2.   **Physical geography.**
Journal, magazine : Periodical
Language: English
Publisher: Silver Spring, MD : V.H. Winston, ©1980-
Held by: EKU Libraries

☐ 3.   **Physical geography**
by Michael P McIntyre
📙 Book
Language: English
Publisher: New York, Ronald Press Co. [1966]
Held by: EKU Libraries
View all editions and formats

Two of the same title – what now?

WorldCat Journal Results

Elec. Holdings not very obvious

Found the print

Physical geography.

Publisher: Silver Spring, MD : V.H. Winston, ©1980-
Edition/Format: Journal, magazine : Periodical : English

Search this publication for other articles with the following words:

[   ] [Search]

▣ **Find a copy online**

Check for online access at your library

[Get More at EKU]

Links to this item

EKU Libraries (0)

No Links were found

Other libraries (2)

⊞ Show all links from other libraries (2)

▣ **Find a copy in the library**

Please visit your library to get this item.

EKU Libraries

🏛 Get it in the library

⊟ 1 copies

Location	Status	Call number
PERIODICALS	✅ Not Checked Out	v.1 (1980)-v.23 (2002), v.27 (2006)-v.28 (2007) [Bound volumes] Periodicals P

WorldCat Journal Results - Online

Results of Usability

Students
(19 students)
Books: Encore > WorldCat
Articles: WorldCat > Encore
Overall: WorldCat >> Encore *

We liked
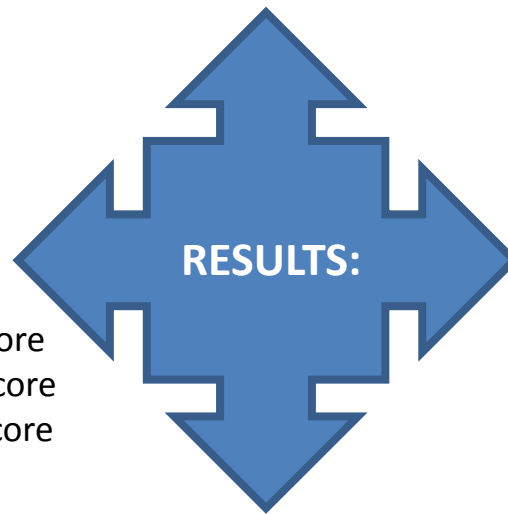WorldCat …
we think

RESULTS:

Faculty
(20 faculty)
Books: WorldCat >> Encore
Articles: WorldCat >> Encore
Overall: WorldCat >> Encore

Staff
(17 responses)
Books: WorldCat > Encore
Articles: WorldCat >> Encore
Overall: WorldCat > Encore

The Backend

Credit: fotonomad2007

Encore

- Export records from Voyager
  - Locations?
  - Suppressed Records?
- Format the files for Encore
  - Different record format
  - Display holdings info?
- Import records to Encore
- Automate daily updates
  - Additions
  - Changes
  - Deletions
- No Admin module
- Patron load for login
- Hosted own server – own backups
- "Turnkey"?
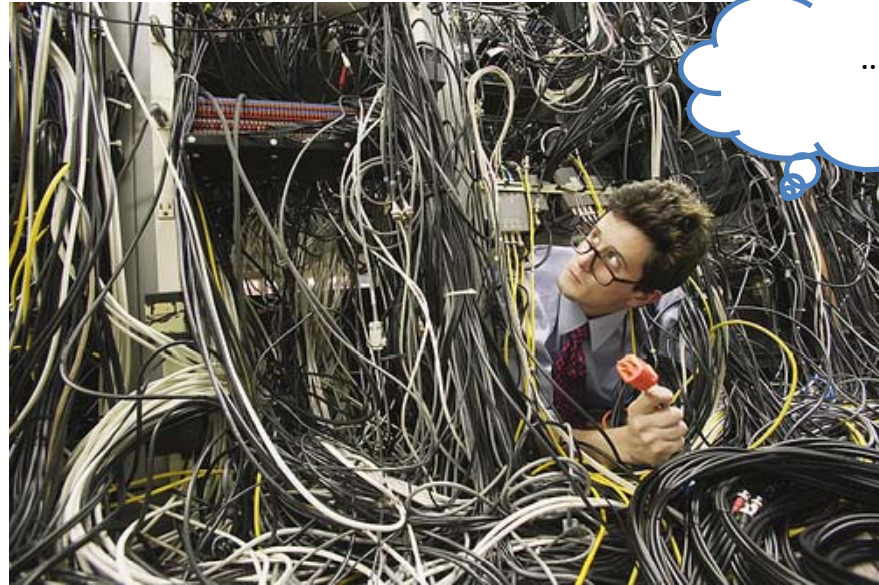
WorldCat Local

- Complete Customization Form
  - Make search groups
  - Change colors
  - Add links
  - Wanted more changes, but not avail.
- Integrating SFX, ILLiad, Z39
- Any probs in WorldCat are here
  - OCLC Numbers
  - Batch Load – confusing way to fix it

Decision (no win by knockout)

	Books	Jrnls	SFX	ILL	Txt	Lists	Tags	Search	Know
Encore	1 clk	1 clk	2 clks	N/A	No	Yes	Yes *	Ok	Poor
WCL	1 clk	1 clk	2 clks	3 clks	No	Yes	Yes *	Ok	Poor
WC	2 clk	2 clk	2 clks	3 clks	No	Yes	Yes	Ok	Poor
Opac	Imm.	Imm.	1 clk	N/A	Yes	Yes	No	Poor	Good
	show status & call #		# clicks to get there		Cell txt	ability to do these		general quality stmnt	

Compared major features of all products
and how good/bad they were at important tasks

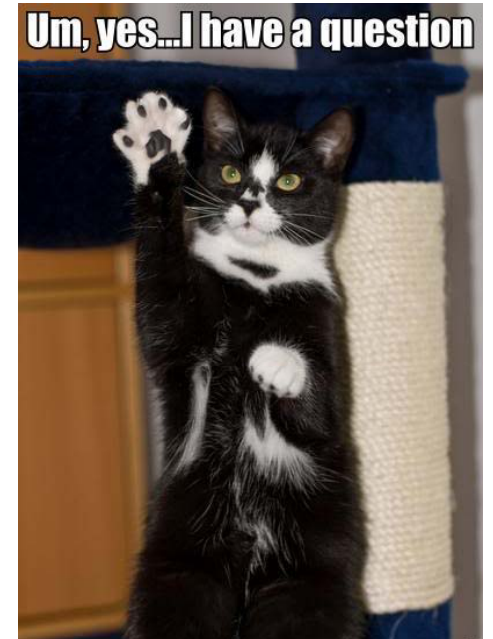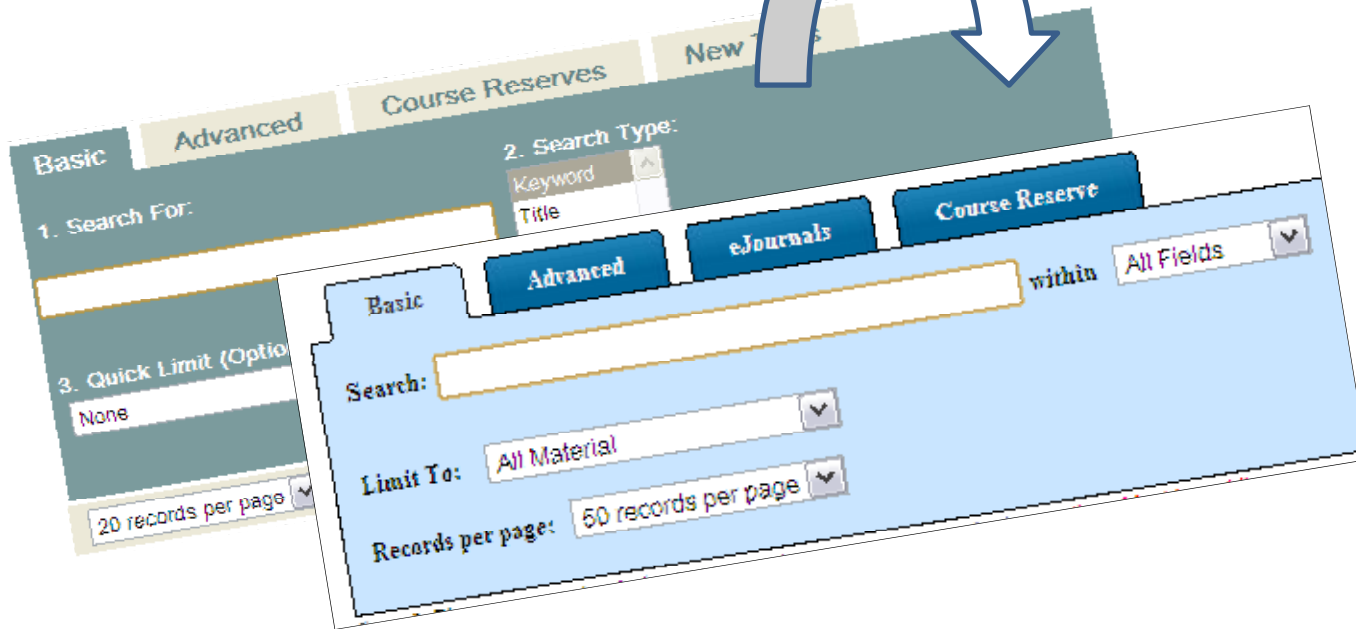* Encore also has a star-rating system
* WCL can have patron reviews

And the winner is …
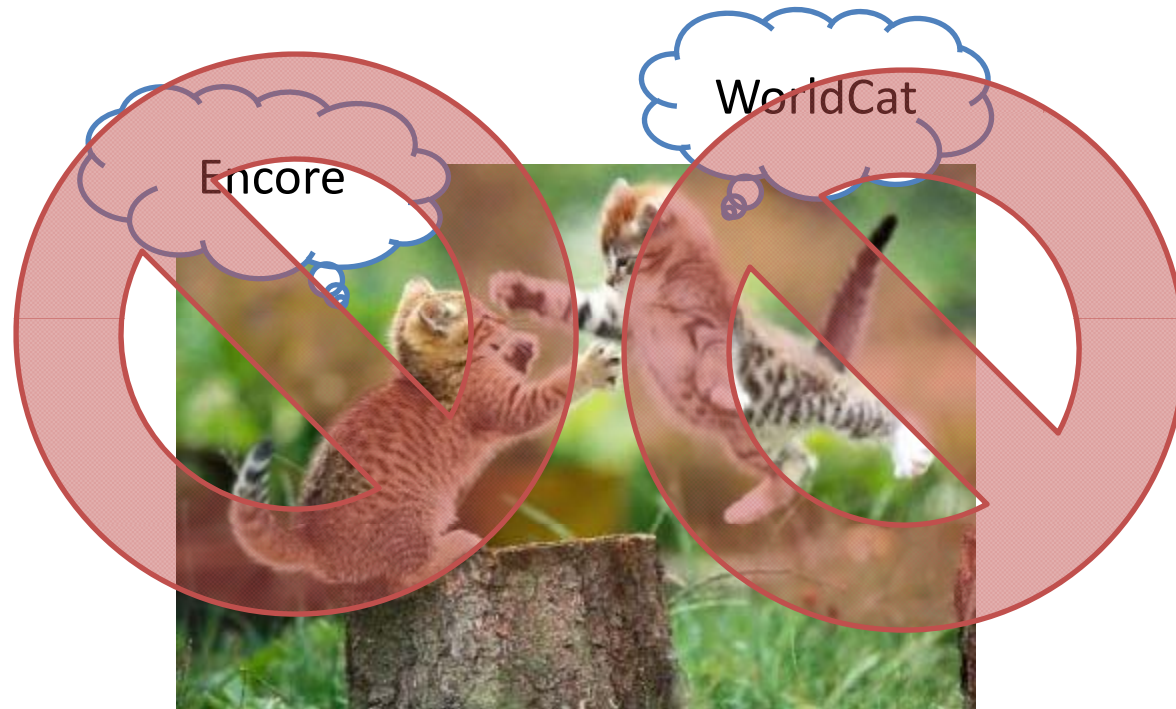
… it's a draw (i.e. neither)

What now?

- Use current Opac: tweak it/upgrade it
- Get "WorldCat Local *Quick Start*"
- Continue usability studies
- "Wait and See"

Um, yes...I have a question

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