



Health Management and Policy Presentations

Health Management and Policy

6-13-2015

Learning from Delivery System Behavior, Dynamics & Interactions to Advance a Culture of Health

Glen P. Mays University of Kentucky, glen.mays@cuanschutz.edu

Right click to open a feedback form in a new tab to let us know how this document benefits you.

Follow this and additional works at: https://uknowledge.uky.edu/hsm_present Part of the <u>Health and Medical Administration Commons</u>, <u>Health Economics Commons</u>, <u>Health Policy Commons</u>, and the <u>Health Services Research Commons</u>

Repository Citation

Mays, Glen P., "Learning from Delivery System Behavior, Dynamics & Interactions to Advance a Culture of Health" (2015). *Health Management and Policy Presentations*. 103. https://uknowledge.uky.edu/hsm_present/103

This Presentation is brought to you for free and open access by the Health Management and Policy at UKnowledge. It has been accepted for inclusion in Health Management and Policy Presentations by an authorized administrator of UKnowledge. For more information, please contact UKnowledge@lsv.uky.edu.

Learning from Delivery System Behavior, Dynamics & Interactions to Advance a Culture of Health

Glen Mays, PhD, MPH University of Kentucky

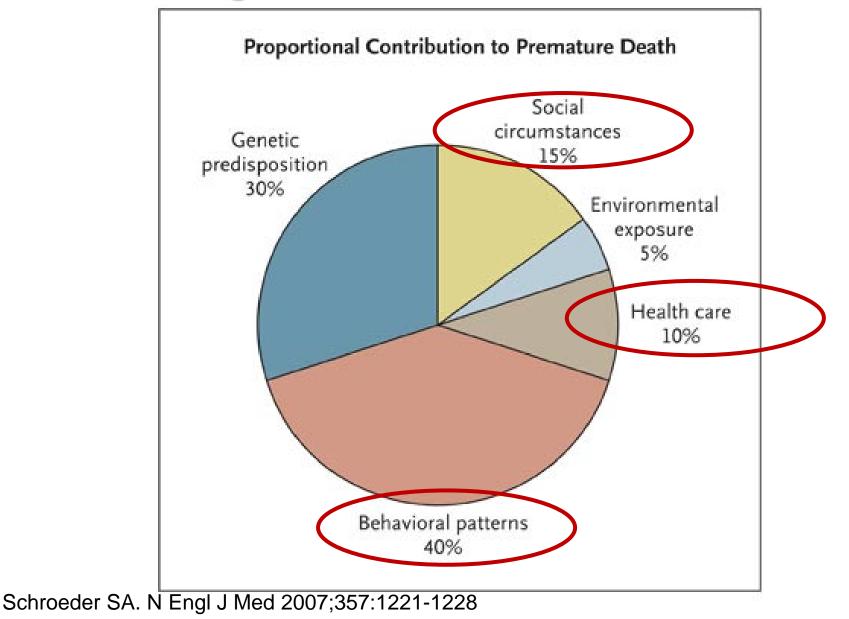




Widening the Lens of Health Services Research

How best to align the delivery and financing systems for *medical care*, public health, and community services & supports to promote wellbeing and *resiliency*, realize efficiencies in resource syste use, and reduce *inequities* in health.

The case for improving delivery system alignments and interactions



The case for improving delivery system alignments and interactions

Estimates of Waste in US Health Care Spending in 2011, by Category

		Cost to Medicare and Medicaid ^a			Total cost to US health care ^b		
-		Low	Midpoint	High	Low	Midpoin	t High
(Failures of care delivery	\$26	\$36	\$45	\$102	\$128	\$154
	Eailures of care coordination	21	30	39	25	35	45
	Overtreatment	67	77	87	158	192	226
	Administrative complexity	16	36	56	107	248	389
	Pricing failures	36	56	77	84	131	178
	Subtotal (excluding fraud and abuse)	166	235	304	476	734	992
	Percentage of total health care spending	6%	9%	11%	18%	27%	37%

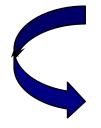
""Health Policy Brief: Reducing Waste in Health Care," *Health Affairs*, December 13, 2012. http://www.healthaffairs.org/healthpolicybriefs/



Supports

- Fragmentation
- Duplication
- Variability in practice
- Limited accessibility
- Episodic and reactive care
- Insensitivity to consumer values & preferences
- Limited targeting of resources to community needs

- Fragmentation
- Variability in practice
- Resource constrained
- Limited reach
- Insufficient scale
- Limited public visibility & understanding
- Limited evidence base
- Slow to innovate & adapt



Waste and inefficiency Inequitable outcomes

Limited population health impact

Connecting social needs, public health functions and medical outcomes

 Unmet social needs have large effects on medical resource use and outcomes

HealthAffairs

HOME | ABOUT | ARCHIVE | TOPICS | BLOGS | BRIEFS

Strong Social Support Services, Such → Exa As Transportation And Help For Caregivers, Can Lead To Lower Health Care Use And Costs

Gayle Shier^{1,*}, Michael Ginsburg², Julianne Howell³, Patricia Volland⁴ and

- Most primary care physicians lack confidence in their capacity to address unmet social needs
- Linking people to needed health and social support services is a core public health function that can add health and economic value

The case for improving delivery system alignments and interactions

- Evidence-based prevention & public health strategies reach less than 2/3 of populations at risk:
- Smoking cessation
- Influenza vaccination
- Hypertension control
- Nutrition & physical activity programs
- HIV prevention
- Family planning
- Substance abuse prevention
- Interpersonal violence prevention
- Maternal and infant home visiting for high-risk populations



Wide lens: implicated sectors

- Public health
- Medical care: ACOs, PCMCs, ACHs
- Social services & supports
- Education and workforce development

Economic development and finance

- Housing
- Transportation
- Criminal justice



USDA

Program

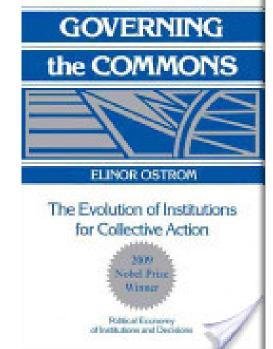
Putting Healthy Food

Within Reach

Supplemental Nutrition Assistance

Overcoming collective action problems across delivery systems & sectors

- Incentive compatibility \rightarrow public goods
- Concentrated costs & diffuse benefits
- Time lags: costs vs. improvements
- Uncertainties about what works
- Asymmetry in information
- Difficulties measuring progress

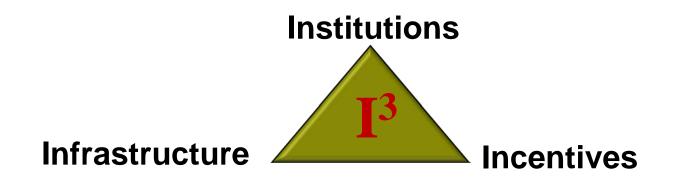


- Weak and variable institutions & infrastructure
- Imbalance: resources vs. needs
- Stability & sustainability of funding

Ostrom E. 1994

Learning how to succeed with population health strategies

- Designed to achieve large-scale health improvement: neighborhood, city/county, region
- Target fundamental and often multiple determinants of health
- Mobilize the collective actions of multiple stakeholders in government & private sector



Mays GP. Governmental public health and the economics of adaptation to population health strategies. **IOM Discussion Paper**. 2014.http://www.iom.edu/Home/Global/Perspectives/2014/EconomicsOfAdaptation.aspx

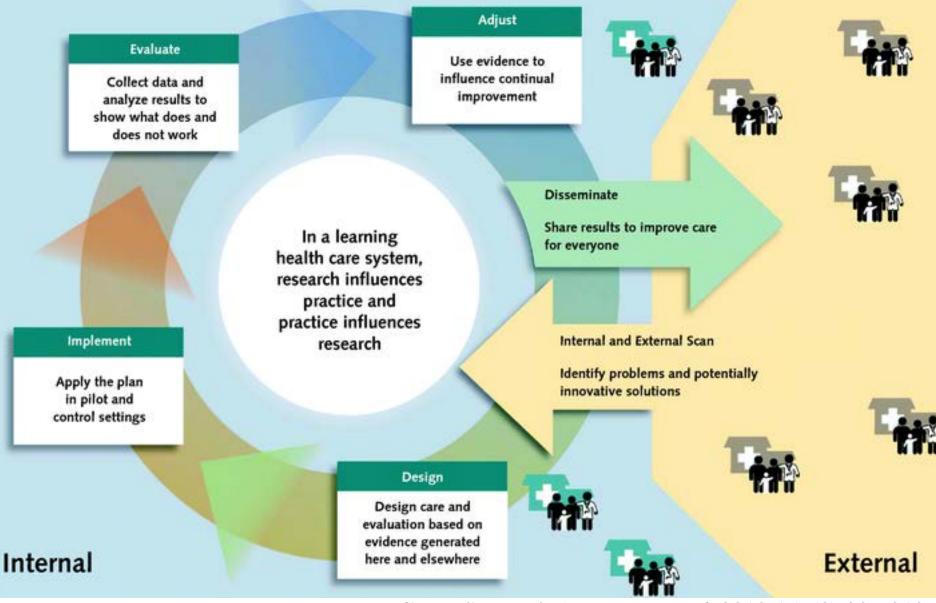
Example research topics

- Population health effects of social systems and services: housing, transportation, child welfare, nutrition, income support, criminal justice
- Spill-over effects of public health & social systems on medical care costs & outcomes
- Novel financing and incentives for system integration: Accountable communities of health, pay-for-success, shared savings, public-private joint ventures
- Novel delivery system approaches for alignment & coordination: navigators, CHWs, community engagement, health IT and HIE

Relevant research areas

- Systems science & network behavior
- Social capital & community resilience
- Health & behavioral economics
- Governance & collective action management
- Social & environmental determinants of health
- Health equity

"Rapid-Learning Systems" for a Culture of Health



Green SM et al. Ann Intern Med. 2012;157(3):207-210





Supported by The Robert Wood Johnson Foundation

Glen P. Mays, Ph.D., M.P.H. glen.mays@uky.edu

Email:publichealthPBRN@uky.eduWeb:www.publichealthsystems.orgJournal:www.FrontiersinPHSSR.orgArchive:works.bepress.com/glen_maysBlog:publichealtheconomics.org

