

# Closing the Gap: Serving Nursing Students on a Separate Campus

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## Setting



- Provide collections and services to newly-established undergraduate nursing program located 30 miles from main campus and health sciences library (HSL).
- HSL library located in downtown Washington DC has health sciences resources and experienced staff.
- Remote campus library has on-site facilities and staff experienced in academic library reference & instruction.

## Challenges

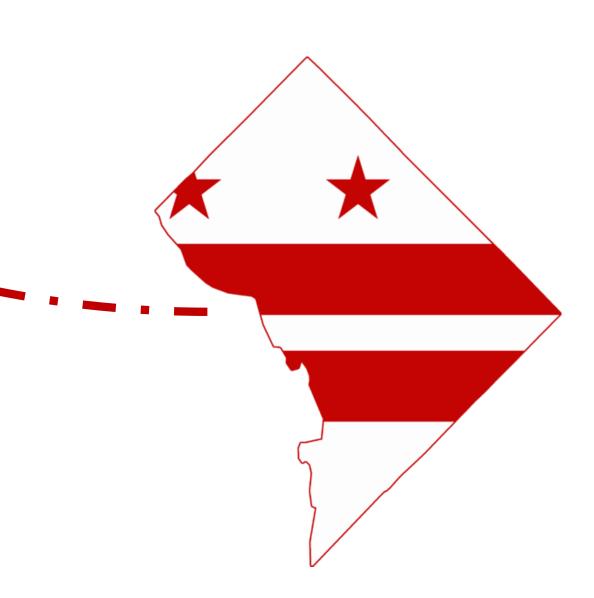
- Identify services and resources for new group: undergraduate nursing students.
- Collaboration between libraries.
- Most existing licenses did not allow for e-resource usage by students at this campus.
- Resources and service needs changed as program developed.
- Remaining attuned to user needs with whom HSL staff has limited contact.

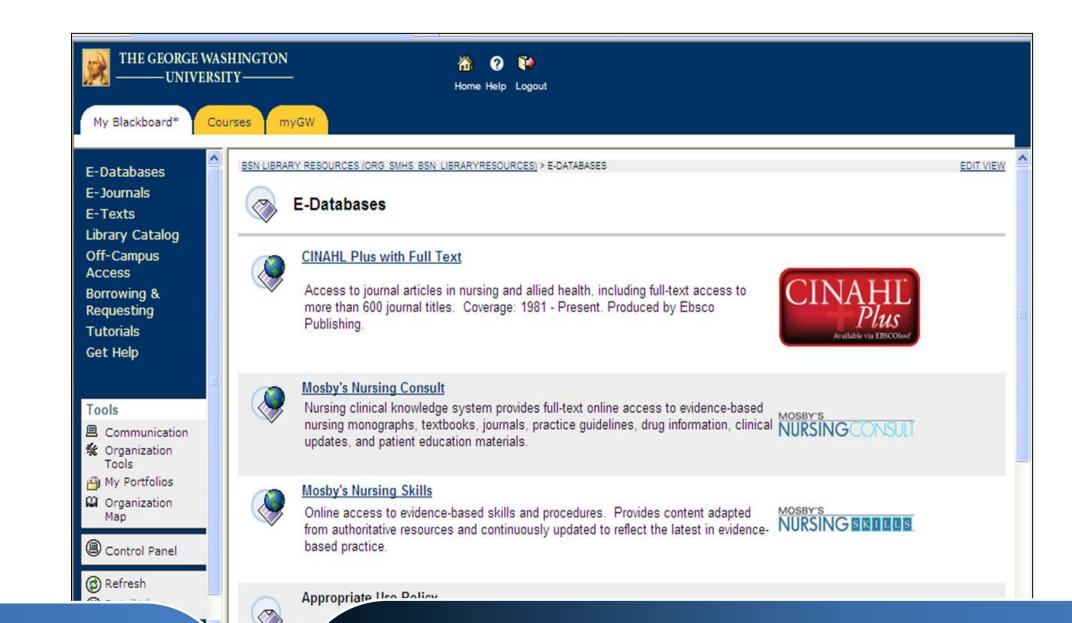
## Solution

- Provided mix of print (books only) and online information resources and tools.
- Adapted distance education services for on-campus use.
- BSN Nursing Portal separate from library's homepage, and provides access to library resources licensed for program's use.
- Portal accessible only to BSN nursing students.
- Provided training to on-site librarian and conducted new student orientations jointly.

## Lessons

- Portal allowed library to make careful decisions regarding e-resources licensing.
- Undergraduate population required increased remote support via remote reference and course-embedded librarians.
- Did not anticipate breadth and diversity of resources needed for capstone course.
- Librarians most comfortable in areas of expertise and willingness to refer for more specialized support may vary.





### 2009

#### Collection

- Print books: 74 titles acquired and shelved at remote campus.
- Core e-resources identified and licensed: CINAHL with Full-Text, Mosby's Nursing Consult, and Mosby's Nursing Skills.

#### Services

- HSL trained remote campus librarians on nursing resources.
- Staff at remote library provided on-site reference.

#### Infrastructure

 BSN Nursing Portal established for BSN community in learning management system.

### 2011-2012

#### Collection

- CINAHL with Full-Text subscription expanded to CINAHL Plus with Full-Text.
- Gift funds video collection, EHR (Neehr Perfect), and print books.

#### Services

- HSL librarians are embedded in courses and provide remote reference and research support.
- Remote campus librarian offers mobile office hours at BSN facility.

## **Changing Collection**

- Mosby's Nursing Consult
- Mosby's Nursing Skills
- CINAHL with Full-Text
- CINAHL Plus with Full-Text
- NEEHR Perfect
- Added resources by vendor
- First: Ovid & EBSCOhost due to size and nursing titles
- Moved from large to small vendors – by title number
- Elsevier, Sage, BMJ, Liebert, NEJM, JAMA, etc.
- Complete HSL collection

### 2013

#### Collection

- Health policy and original research titles identified for inclusion.
- HSL begins licensing review and renegotiation to expand holdings.

### Services

- Faculty training via teleconference.
- Embedded librarians offer online sessions on searching, RefWorks, EBM, and Excel.

#### Infrastructure

BSN Nursing Portal moved to 360
 Core to allow improved tracking of resources and improved access.

### Present

#### Collection

Licensing review and renegotiation is opening entirety of HSL collection to BSN students.

#### Infrastructure

BSN Nursing Portal will be retired in Summer 2014 and BSN students will use library's primary webpages for access.

