Consortia Purchasing: The Himmelfarb Experience

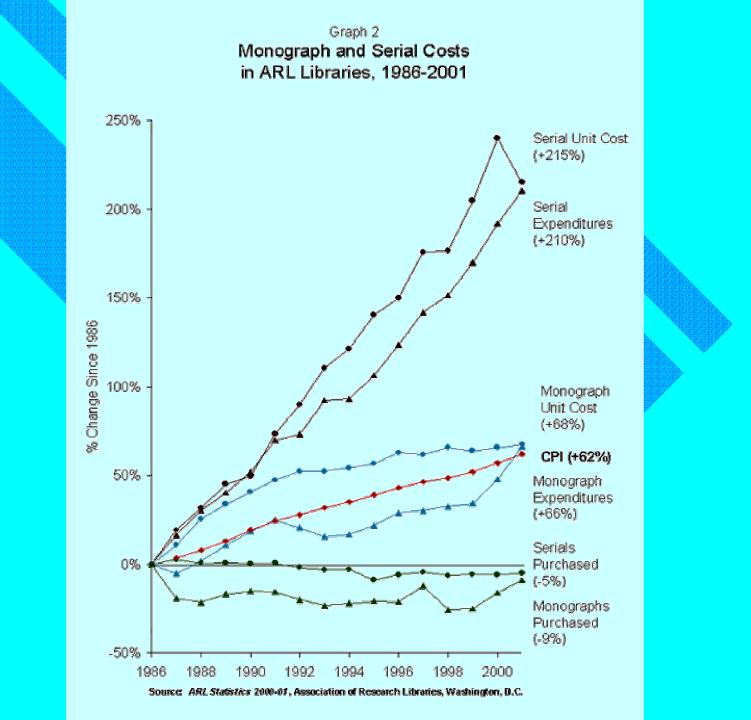
Patricia Wilson, MIS (mlbphw@gwumc.edu) Anne Linton, MS, AHIP (mlbaml@gwumc.edu)



Himmelfarb Health Sciences Library

Himmelfarb Faced Typical Problems

Diverse collection Tracking costs and licenses Providing 24/7 access from any location Growing number of training issues New programs often competed Declining budgetary support Increasing costs— hardware and software



Himmelfarb had a clear direction

More electronic resources

More access to electronic resources

The Usual Approaches

- Justified electronic resource need through library survey
- Requested additional funding
- Approached local foundations and worked with the Development Office
- With faculty and resident input, reassessed the collections and cut remaining low use titles

Range of Solutions

Internal partnerships

Informal partnerships

Piggyback partnerships

Formal, outside partnerships

Internal Partnerships

Gelman Library (GW Academic)

- Mutual commitment to non-restrictive, nonexclusive licensing agreements based on:
- 1 contiguous campus with 12 schools
- 1 set of IP ranges (including all subnets)
- All e-resources are available campus-wide

Gelman (continued...)

- Mutual agreement to post all e-resources to the WRLC union list of e-resources
- All disciplines are available in one location
- Access to health sciences materials in the Electronic Title Finder
- Access to electronic resources from offcampus 24/7 through proxy server

Gelman (continued...)

- Commitment to joint purchases whenever reasonable.
- Success with Dekker, ACS, Academic collections
- Success with individual titles such as PNAS, Web of Science, BIOSIS
- Success with trade-off database purchases



WRLC Libraries Collections

WRLC Libraries Catalog GW Course Reserves Prometheus at GW Blackboard at GW WRLC Libraries Digital & Special Collections e-journal Title Finder Gelman Library Homepage

WRLC Libraries Information

WRLC Libraries Information and Campus Maps Borrowing from Other WRLC Libraries ALADIN Privacy Policy ALADIN Appropriate Use Policy

ALADIN Databases

Need to Find Articles? Looking for a Good Place to Start? Try:

Academic Search Elite

Proquest General Reference

Databases by Title

A-C D-L M-Z

Databases by Subject

Law and Government Literature Management Science/Operations Management Mathematics Medicine/Health Sciences Military Sciences

Find Databases by Name/Category

My Databases (Log On) Not Finding What You Need? Try:

•

Implications of Gelman partnership

- Himmelfarb successfully allied with another WRLC institution to split database costs for SportsDiscus And CINAHL
- Gelman and Himmelfarb committed to work on a single e-reserves system
- Gelman and Himmelfarb were able to present a united front on information technology issues

Gelman Impact

Himmelfarb staff practiced negotiation skills extensively

Justified contribution to entire University

Asked to participate in planning for eresources



Banner integration

Proxy server test

Wireless LAN

Informal Partnerships

Burns Law Library (GW)

Reference staff began teaching a session on health sciences resources in the Legal Research class

Result in increased access to legal collection for our students

Himmelfarb able to decrease medico-legal purchases

Children's National Medical **Center Library (Affiliate)** All specialty pediatric materials purchased by CNMC library Himmelfarb only purchases basic pediatric materials Charge each other photocopy rates ■ Use e-delivery for materials or share space on the Biomedical Communications delivery truck

Piggyback Partnerships

WRLC

Initially, seen as academic only
Electronic resource management
Electronic resource access- one place, offcampus
Invited to share costs with other institutions
URL: www.wrlc.org

Issue of Autonomy

Terrific University Librarian. Nonterritorial.

Each library understands to whom they report and who provides the bulk of their budgets.

Balance of power.



University joined ARL
Himmelfarb key in process
Benefit: Associated with NERL
Outcome: Twice discounted membership in BioMedCentral!

Formal, Outside Partnerships

The stage was set

Among academic libraries, the WRLC provided a model for cooperative technology solutions and collection development.

Stage (continued...)

- Among health sciences libraries:
 - Greater cooperation among institutions
 - 3 new academic health sciences library directors in last 5 years
 - Past history of cooperation in other areas
 - Everyone else had caught up!

Washington-Baltimore Health Sciences Library Consortium

Members:

- George Washington University
- Georgetown University
- Howard University
- MedStar: Washington Hospital Center, 4 Baltimore Hospitals
- AAMC
- CNMC
- ACOG

Negotiations

Among ourselves

□ With vendor

Among Ourselves

- Institutions at the table normally serious competitors
- Several of us already had good contracts with Ovid– less at stake
- Two partners eager to sign on— no Ovid resources
- Entire process lengthy, nerve-wracking



Determining shares: # of beds? # of students? Amount of prior usage? Amount of prior bills? Combination?

Textbook selection very contentious

Timing

■ How to pay

Negotiations with Vendor

Ovid a good negotiating partner- made multiple presentations, business proposals, revisions, extended contracts

They stood to gain 2 major new accounts and expand scope of 5 current accounts

Personnel Involved

Negotiations: our director with support of accountant and VP for Educational Resources

Implementation: Electronic Resources Coordinator

Advantages to Himmelfarb

- Maintained our core database set
- Greatly increased our number of seats
- Provided access to <u>Books@Ovid</u>
- Expanded our list of online journals
- Finally, something electronic for nurses
- Able to implement OpenLinks
- Were willing to work so that new resources integrated into WRLC framework
- Lots of Ovid support for training, customization

Through Consortium

Ovid Core Biomedical Collection Ovid Collections II and III Ovid Nursing Collections I and II 27 textbooks **EBM** Review set **CINAHL** - AMED MEDLINE/CancerLit/HealthStar

Individual Negotiations

BMJ Clinical Evidence

30 individual journal titles



Sustainability

- We shall see?!
- Diverse set of institutions.
- Dependent on institutional budget processes.
- Need a more formal structure.
- Share determination process still under discussion.

Conclusions

- Benefits clear— more resources out of same budget
- Need to get out of library and learn what everybody else is doing—inside and outside GW
- Can't be afraid to step up, ask questions, volunteer
- Takes lots of time to forge good relationships
- Finding unique partners make the difference; scan your horizon for potential alliances
- Not all ventures will be successful

New Consortia Challenges

- Request to include Himmelfarb's holdings in WRLC catalog
 - Don't participate in consortium loan service
 - If we go ahead how will entries make our position clear to users?
- Development of an Electronic Resources Policy to guide future acquisitions and negotiations

This presentation is available at:

<u>http://www.gwumc.edu/library/about/</u> <u>posters/using consortia to expand</u>

econtent.pdf