

2010

# Trust in ME: CBB Access Services Collaboration

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# Trust in ME

## CBB Access Services Collaboration



# CBB Library Consortium



Ladd Library  
Bates



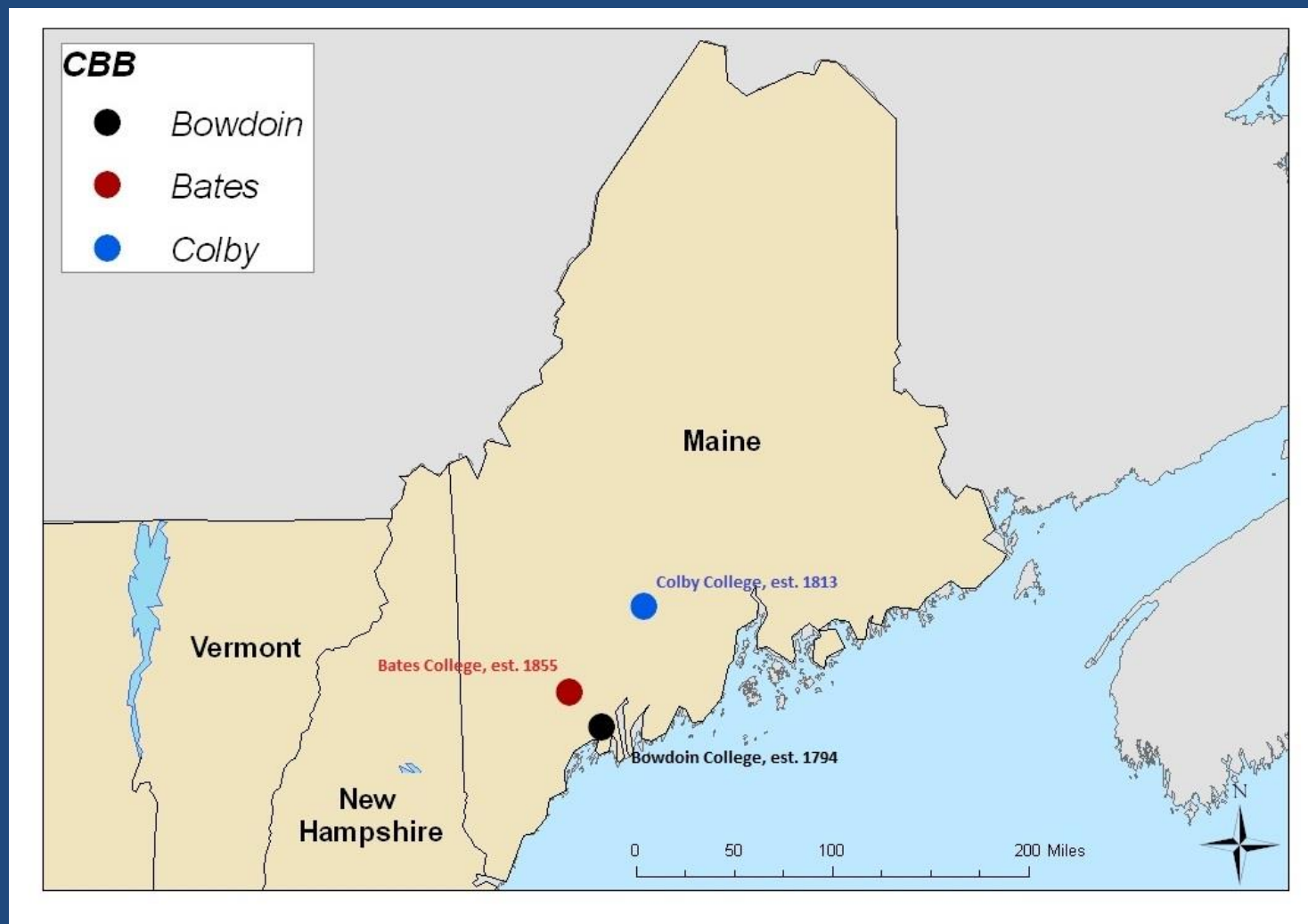
Hawthorne-Longfellow Library  
Bowdoin



Miller Library  
Colby

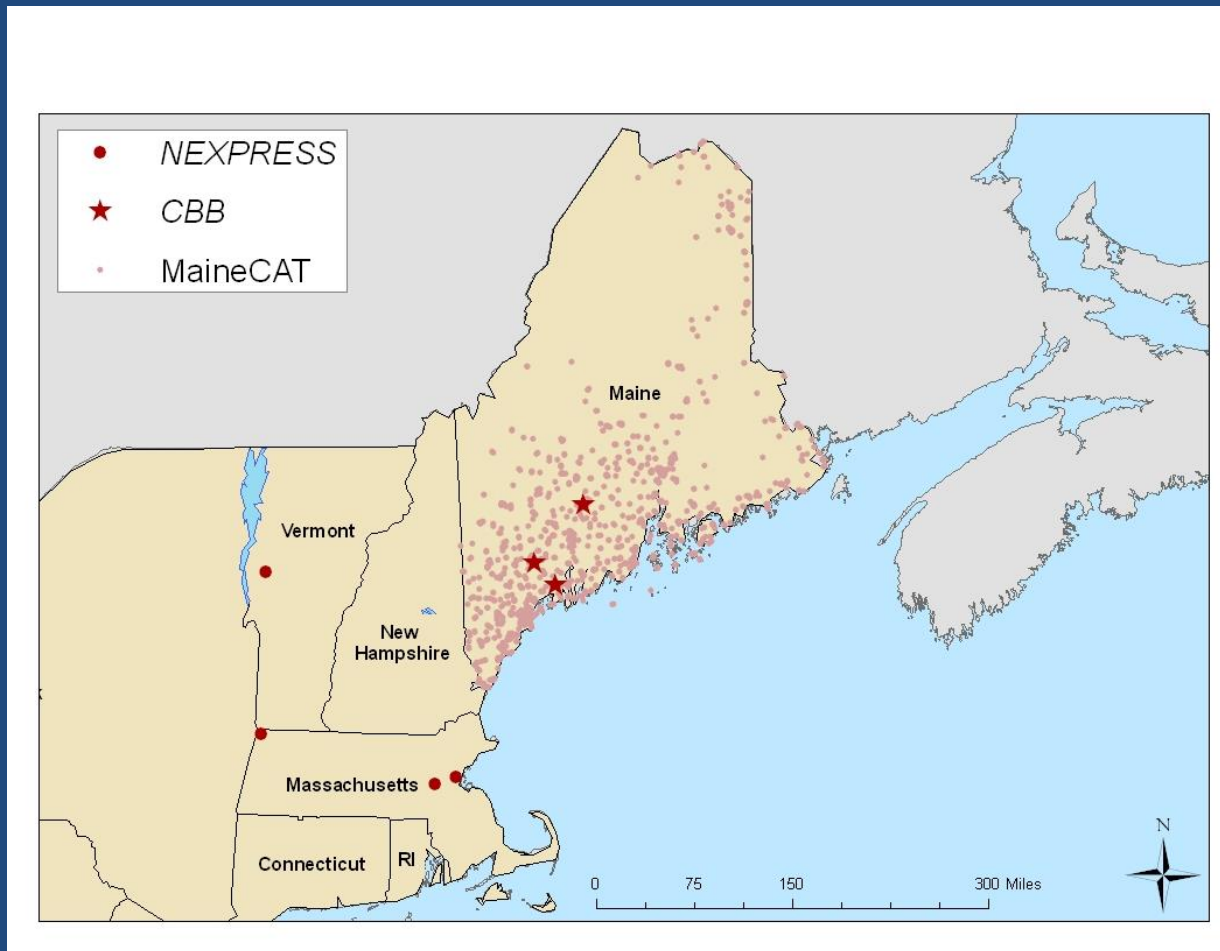
CBB has a rich history of collaboration across a  
broad spectrum of library services

# The Landscape: Where We Are



# CBB Partnerships

## Maine InfoNet & NExpress



# Who We Are

- Undergraduate, four-year liberal arts colleges.
  - similar size,
  - highly selective,
  - similar curricula.
- Same automated library system (Innovative Interfaces, Inc.).
- Shared discovery catalog - CBBcat
- Same book vendor YBP (Baker & Taylor)

# A Short History of CBB Collaboration 1977 – 2010: A Culture of Sharing and Trust

For over 30 years, CBB has been collaborating successfully to combine library resources for the direct benefit of our students and faculty.



- 1977: Reciprocal Borrowing privileges.
- 1988: Shared planning for individual automated library systems (III).
- 1990-91:
  - Priority ILL and intercampus delivery.
  - CBB requestor function implemented – drop OCLC.
  - Maine Delivery Service contract for CBB deliveries.
- 1995: Collaborative evaluation , selection and acquisition of e-databases.

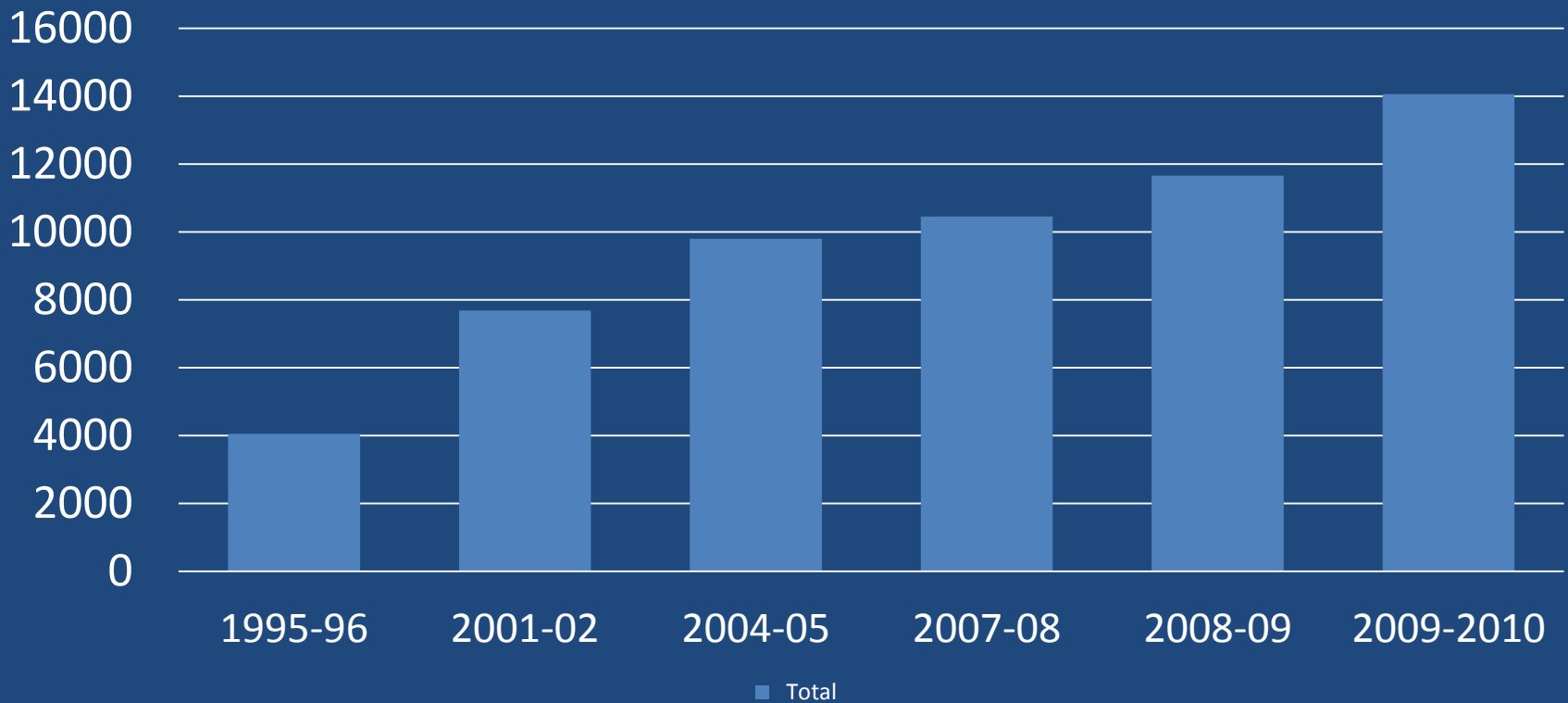


- 1999/2000: CBB committees formed (Circulation, Doc Delivery) to integrate with new statewide INNReach system. CBB formally joins Maine InfoNet service.
- 2004-06: CBB joins other libraries to form NExpress (Middlebury, Northeastern, Wellesley, Williams).
- 2005: CBB Mellon Collaborative Collection Development Planning Grant.

- 2006-2009: CBB Mellon Collaborative Collective Development Implementation Grant.
- 2008: Combined CBB approval plan implemented
- 2010:
  - CBBcat shared holdings database with individualized AquaBrowser interface .
  - CBB Governance structure created.

# A Culture of Sharing

## Total Borrowing within CBB(Returnables)



# The CBB Collection

- CBB has been committed to complementing one another's collections for more than 20 years.
- Agreements to share large historic sets, government documents, reference materials, 19<sup>th</sup> century journals.
- CBB group e-purchases (databases, e-books).
- Purchase decisions consider CBB holdings.

# The Mellon Grant

2006-2009

CBB Mellon grant supported collaborative collection development among the 3 libraries.

# Mellon Grant Goals

- Expand CBB's collections through reduction of duplication – a single approval plan.
- Build a culture that views CBB collections as a single shared collection.
- Facilitate cost and space sharing among CBB.

# What had to happen first – policies & infrastructure (pre-Mellon grant)

- CBB standardized loan periods.
- Standardized policies – reserves, renewals, recalls, billing, replacement.
- What this entailed... (it was complicated!).
- Patron types, patron blocks, consistent coding, shared calendars.

# Delivery

- Fast, reliable delivery mechanisms needed to be in place.
- CBB contracts outside/inside of large Maine contract, Saturday deliveries, turnaround.
- Commitment to our patrons – e.g., Maine delivery service failed- what CBB did to maintain integrity of the system.



# Today....

- CBB shares one copy of most new books.
- CBB users 'see' CBB as a single collection via CBBcat.
- CBB joint approval plan & AquaBrowser require more coordinated and formalized communication across CBB Technical and Access Services.

AquaBrowser Library® - Colby Bates Bowdoin - Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://bates.aquabrowser.com/?q=nobody's+fool

Library Home Bates Catalog CBBcat (beta) Reserves Subject Guides Online Resources Article Indexes Journal Finder My Library • ILL

CBB CBBcat

All Books Journals Scores Music Video Audiobooks Gov Docs Manuscripts/Archives New Materials

Discover Author Browse  Search Start Over Advanced | My Discoveries | Help | Comments

Results 1 - 10 of 46 for **nobody's fool**, sorted by: relevance

<<First <Previous 1 2 3 4 Next >>Last >>

Related  
 Thesaurus  
 Translation  
 Discovery

	<p><b><u>Nobody's fool /</u></b>            Russo, Richard, 1949-            Random House, c1993.</p> <p>Held by Bowdoin, Colby</p> <p>» Save or tag...</p>	
	<p><b><u>Nobody's fool /</u></b>            Russo, Richard, 1949-            Vintage Books, 1994.</p> <p>Held by Bates</p> <p>» Save or tag...</p>	
	<p><b><u>Everybody's grandmother and nobody's fool : Frances Freeborn Pauley and the struggle for social justice /</u></b>            Nasstrom, Kathryn L.            Cornell University Press, 2000.</p> <p>Held by Bowdoin, Bates</p> <p>» Save or tag...</p>	
	<p><b><u>Yoshitomo Nara : nobody's fool /</u></b>            Nara, Yoshitomo, 1959-</p>	

**Didn't find it?**  
 Try these resources:  
 > NExpress  
 > MaineCat

**Narrow Results By**  
 All | Bates | Bowdoin | Colby

- ▶ Online
- ▶ Call number range
- ▶ Location
- ▼ **Format**
  - > Music CD (23)
  - > Book (12)
  - > Music Streaming (7)
  - > Music LP (2)
  - > Ebook (1)
  - > Music Scores (1)
- ▶ Personal Author
- ▶ Corporate Author
- ▼ **Topic**
  - > Popular music (11)
  - > Blues (Music) (11)
  - > Jazz (0)

Done

start | iirrunner.exe | Millennium ... | Meeting M... | Inbox - Mo... | Microsoft P... | AquaBrow... | 11:40 AM

# CBB Governance

- CBB governance structure created as outcome of Mellon grant.
- Governing Board – library directors & assistant directors.
- Standing committees: Access Services, Collection Development, Shared Catalog, Systems & Cataloging.

# Access Services

- Review Circulation and Reserve policies that impact CBB collaboration.
- Address delivery issues among CBB and other consortia .
- Communicate with CBB library departments on issues that affect access.
- Gather statistics to show trends and evaluate service.

# Communication!

- Constant personal communication!
- Drupal site created by Bowdoin to facilitate communication and documentation among CBB groups.

# CBB Access Services Staff Site

The screenshot shows a Mozilla Firefox browser window displaying the CBB Access Services Staff Site. The address bar shows the URL <http://staff.cbbnet.org/node/170>. The page header includes the CBB logo and the text "Colby, Bates & Bowdoin Libraries and Information Services". A search bar is located in the top right corner.

The main content area is titled "Access Services Committee" and includes a "View" tab, "Edit" button, "Outline" button, and "E-mail" button. The text describes the committee's role in overseeing circulation, reserves, and interlibrary loan, and lists its responsibilities:

- Review circulation and reserve policies that impact CBB collaboration such as loan rules, physical condition of materials and their availability, and use of one another's materials for reserve.
- Address delivery services issues among CBB libraries as well as other consortia to which CBB belongs such as MainInfo Net and NExpress, e.g delivery contracts, turn-around time, etc.
- Communicate with CBB library departments on issues that affect access to one another's collections, eg. staffing and technical issues, renovations, hours, etc.
- Gather statistics to show trends and evaluate service among CBB libraries and between CBB and other consortial partners.

The page also features a sidebar with navigation links under "Go To..." (Home, CBB Calendars, New Materials, Contact Us), "Staff:" (Staff Home Page), and "Peggy Menchen" (Log out, Groups, My blog, My unread, My account, Web File Manager, Administer). Other sidebar sections include "Policies and Documentation" (Policies, Documentation, Current Projects, CBBcat group) and "Groups and Committees" (Governing Board Working Group, Governing Board, Access Services Committee, ASC Blog, Meetings, Membership, Policies, Collection Development Committee, Shared Catalog Committee, Systems and Cataloging Committee, Affinity Groups).

The footer of the page indicates the page was submitted by MikeMcD on Fri, 02/27/2009 - 17:03, with a "Login Required" notice.

The Windows taskbar at the bottom shows the system clock as 6:50 AM on 11/5/2010, along with various application icons.

# Challenges

- CBB partnerships with two INN-Reach systems.
- Delivery service uncertainties.
- Lack of access to one another's internal III systems.
- Continued evaluation of our collaboration (is it worth all the time staff puts into it?)

# Advantages

- Priority requesting within both INN-Reach systems.
- Quick turnaround time.
- Walk-in service.
- Standardized, extended loan periods for CBB patrons.
- Service commitment to each other – TRUST!



# Goodbye From BATES



Trust in ME: CBB Access Services  
Collaboration , Access Services Conference  
2010

# Goodbye From Bowdoin



Trust in ME: CBB Access Services  
Collaboration , Access Services Conference  
2010



# Goodbye From Colby



Trust in ME: CBB Access Services  
Collaboration , Access Services Conference  
2010

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