## How to Improve Performance in Technology and Innovation Teams?

Mikhail Rozhkov, Benny C.F. Cheung & Eric Tsui Knowledge Management and Innovation Research Centre, Department of Industrial and Systems Engineering The Hong Kong Polytechnic University Hong Kong, China

mnrozhkov@gmail.com, benny.cheung@polyu.edu.hk, eric.tsui@polyu.edu.hk

Abstract—This paper presents a study that attempts to answer practical questions about work team performance issues. It considers organizational culture, team climate and manager behavior as the major factors affecting competencies and performance of team members. Theoretical background and practical implications are discussed here.

Index Terms: Competency, management, performance, team, organization, culture, climate, context, behavior, knowledge management, development.

