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### The New England TACE CENTER Provides Technical Assistance & Continuing Education

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# The New England TACE CENTER

Provides Technical Assistance & Continuing Education

The Institute for Community Inclusion

(in partnership with Assumption College)



# Summary/Abstract

The New England TACE Center provides technical assistance (TA) & continuing education (CE) to the public vocational rehabilitation (VR) system and their partners.

This center is part of a national network of 10 TACE Centers.

The New England TACE serves:

- 10 State VR agencies
- 2 Native American VR programs
- VR provider agencies
- Independent living centers
- 1-Stop career centers

#### Goals

TA & CE is intended to contribute to the:

- 1. Provision of quality VR services;
- 2. Effectiveness of the 10 State VR agencies' service delivery; &
- 3. Quantity & quality of employment outcomes for individuals with disabilities.

### Continuing Education (CE)

TACE staff provide CE in various formats to promote best practices leading to better employment outcomes. CE formats include:

### In-person workshops/training:

- Case management practices
- Technical writing skills



- Motivational interviewing strategies
- Innovative employment strategies
- Managing for outcomes



- Supervisor training
- Working with specific populations:
  - \* Substance abuse issues
  - \* Psychiatric disorders

#### Webinars:

- VR using Stimulus funds
- Using social media with VR clients
- Employment services for people with Asperger's Syndrome & autism spectrum disorders

# Continuing Education (CE)

#### **Online training:**

Instructor led online training incorporates presentations, video, case studies, fieldwork,

- Professional ethics for VR staff
- Coaching & teaching strategies



- Social Security work incentives
- Job development in a tough economy
- Employment law



# Technical Assistance (TA)

## **Examples of TA/consultation:**

- Case management systems
- Providers' staff competencies
- Sr. management team building & communication throughout agency
- Role of the State Rehab Council
- Improving transition services

# Peer Technical Assistance (TA)

Peer TA brings communities of practices together to share information & resources.

#### **TACE** peer TA examples:

- Transition coordinators
- Ticket to Work coordinators
- BEP coordinators
- Business Network coordinators
- Fiscal managers
- Rehab counselors for the deaf

# National Transition Conference College & Careers for Youth w/ Disabilities

#### This 2012 conference will:

- Provide forum to develop an action agenda;
- Bring together critical transition community partners to exchange innovative ideas & approaches;
- Demonstrate knowledge gained from policy implementation;
- share transition practices & research findings;
- Promote & facilitate the development of networks and relationships.