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Assessment Work Team Essence Notes

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# Assessment Work Team December Meeting Wednesday, December 12, 2:00 PM Henderson Library Conference Room

Present: Jordan Braddock, Kyle Herman, David Lowder, Autumn Johnson, Jessica Minihan, Jeff Mortimore, Debra Skinner, Clement Lau (Henderson); Nikki Cannon-Rech (Webex)

Note: Technology issues with webex delayed start of meeting.

### 1. Review Previous Meeting Notes

2. ACRL 2017-18 survey (Clement) <a href="https://acrl.countingopinions.com/">https://acrl.countingopinions.com/</a> Individual emails were sent to department heads to provide data.

Line 30- Total Library Expenses. Compared documents based on the University's "Accounts Payable" and what was reported by various library units This represents a discrepancy of ~\$120,000 when compared to library's documentation. Lizette and Clement have been working out why certain expenses were identified and reported and others not. Regardless, Clement will use the University data since this is what is reported to IPEDS by the University.

A discussion of target % range for year-to-year discrepancies was initiated by Jeff. This included a discussion of auditing processes and the necessity of identifying discrepancies mattered. 0% variance discussion. Variance may be placed in footnotes.

Line 40- Library collections--Book title count. David provided the work team with clarification of what is reported and why. Discrepancies could exist because Alma definitions may not match with previous reporting methods in Voyager or they may have initially included suppressed records.

GIL Assessment Committee is discussing the appropriate ALMA prompts for IPEDS reporting for Fulfillment [Unsure about this. I brought up my observation of the change of initial circulation for digital/electronic materials. It was first reported 201,810 but changed to 177,924 later]. Consideration of adopting these methods for ACRL.

Line 61- Jessica reported that vendors are moving away from BR1 data. The only vendors that currently utilize this data are ProQuest eBooks and Ebsco, however they also report BR2.

Line 64- RSD Clarification

Line 81/81C- Correct ILL Classification

Line 30 and Line 40 to be discussed at next meeting.

### 3. Third Floor PCs User Satisfaction (Clement/David)

Decision to place PCs on the third-floor was based on the 2016 LibQual results. In Fall 2016, 8 PCs were placed on the east side of third floor with dual monitors. In August 2018, an additional 11 PCs were added to this same area. The location was based on technology infrastructure and the need to keep the guiet areas guiet.

A paper-based survey was placed near the new PC locations. The results of the survey were largely positive. 60 respondents from COSM, COB, Engineering, COPH, and CBSS participated. 89% were satisfied with the addition and 87% were satisfied with the location of the PCs.

A number of respondents left comments. This included comments about the proximity of the print-release station, keyboard issues, and the need for computers in the quieter areas. AWT discussed how these comments might be addressed.

### 4. Status of Usability Task Force (Jeff)

UTF met November 29. The three sub-groups reported their baseline findings based primarily on survey data. The website sub-group was able to make recommendations on initial findings. Other sub-groups will be ready for AB testing by March.

UTF will host a breakout session at the Library Day on Friday, December 14 to gather additional input from University libraries.

UTF is still on time to make final recommendations to AWT with Summer 2019 implementation. The next UTF meeting will be January 14, 2019.

David mentioned the University's initiative to highlight popular library pages.

#### 5. Spring 2019 Meeting Dates for AWT (Autumn)

Suggest AWT establish meeting dates for Spring 2019 in order to encourage attendance. Autumn suggested the third Wednesday of every month. This will provide the AWT to gather any recommendations that they'd like to put forth at the Library Faculty.

Meetings are scheduled for January 16, February 20, March 20, April 17, and May 22 at 2:00 PM - 3:00 PM in the Dean's Conference Room.