8-22-2016

Online Resources and Services Work Team Essence Notes

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Recommended Citation

Essence Notes:

8-22-2016 3:00 pm
Online Resources and Services Meeting/ Work Team Notes
Jessica C. Garner

Attendees: R. Ziegler, J. Minihan, J. Mortimore, J. Garner, J. Williams, S. Murray, G. Vaughan, P. Gujilde, L. Gwinett, R. Baker, C. Lau.

Welcome:

Jessica Minihan welcomed everyone to the meeting.

1. **Recent Questions/ Comments/ Problems from faculty students**

   - Ruth Baker had a student ask "Where did Galileo go?"
   - Clement Lau also fielded some phone calls.
   - Jeff Mortimore feels that only those who used GALILEO directly have been impacted. Hopefully, the overall changes have been an improvement and most patrons are happy.

   Part 2.
   Jeff informed us that Janet Burns and Savitri Jayarman are working on the EZ Proxy Form. This form may be the source of the complaints that we have gotten from patrons not being able to access library resources from off campus.

   In summary: Patrons type in their mygeorgiasouthern username and password incorrectly. EZ Proxy Form asks them to reenter their correct username and password but loses their original search. At this point, even if they do type in their correct username and password they are stuck in the EZ Proxy Form loop. This can be correct by using another browser.
   - We would also like to add @georgiasouthern.edu to the EZ Proxy Form. Example: the mygeorgiasouthern.edu login page.
   - Clement asked how folio authentication is being addressed.
   - Timeline: Jeff hopes that we have something to test by the end of the week.
   - Jeff let us know that LibGuides is being used as our Search Resolver. We will need to be aware of this when tracking LibGuide stats.

2. **New database and collection changes**
   New full-text databases from ProQuest will allow us to cancel other database subscriptions so that we do not have duplication of resources. Rebecca raised concerns about the future of the cancelled subscriptions.
   Jessica is now working on EBSCO FY 2017.

3. **Rollout Presentation by Jeff Mortimore**

Jeff explained in a detailed PowerPoint the Zach S. Henderson Library's Rollout Timeline and all the steps involved in this process. The Rollout Timeline is primarily facilitated up by the eTeam but all Faculty play an important role in this process.

4. **Clement Lau**
   The Public Services committee was cancelled so Clement shared several Library Use Summaries derived from 2013 and 2016 LibQual.

No other topics or announcements. The meeting was adjourned at 4:40pm.