

Sep 21st, 1:15 PM - 2:30 PM

Does It Pay to Discover: Teaching for Information Literacy with the ExLibris Primo Discovery Tool

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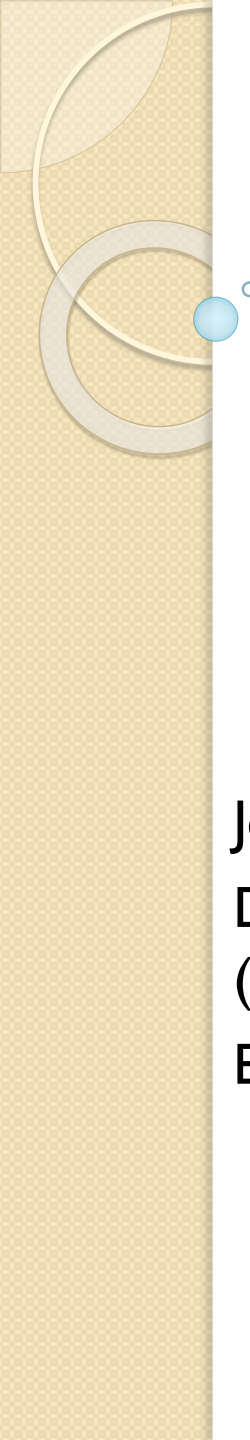


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Does It Pay to Discover: Teaching for Information Literacy with the ExLibris Primo Discovery Tool

Jeffrey Mortimore, Bennett College, Greensboro, NC

Drew McNaughton, NC-Piedmont Automated Library System
(NC-PALS), Greensboro, NC

Elizabeth Novicki, Salem Academy & College, Winston Salem, NC

The Evolution of Search/Discovery

- Search source by source
 - Time consuming and prone to omissions
- Federated search of library resources
 - Configuration takes time and talent
 - Too slow for digital natives
- Central index of available resources
 - Where we currently stand
 - Much better user experience
 - Still complex to configure

Interoperability

- Many Discovery tools require their metadata in eXtensible Markup Language.
 - Your Integrated Library System vendor is selling a Discovery tool designed to work with your ILS.
- Disparate systems create latency.
 - Webservices can provide some real-time information.
- Understand the language used by your different vendors.
 - Don't assume!

Making Discovery work

- Discovery tools are good for finding electronic resources but what about books and other physical items?
- Physical items in the library are cataloged in MARC and eventually RDA.
- Discovery is only the first step in the process. Delivery is what makes discovery successful.

Read All About It!

Mortimore, Jeffrey, Leah Dunn, Drew McNaughton, Elizabeth Novicki, Elizabeth Wade, and Christine Whittington. 2012. "Smoke Gets in Your Eyes: Trials and Triumphs of Implementing the ExLibris Primo Discovery Tool in a Small Regional Consortium," *College and Undergraduate Libraries* 19(2/3), 344-366.

College & Undergraduate Libraries, 19:344-366, 2012
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ISSN: 1069-1316 print / 1545-2530 online
DOI: 10.1080/10691316.2012.695344



Smoke Gets in Your Eyes: Trials and Triumphs of Implementing the Ex Libris Primo Discovery Service in a Small Regional Consortium

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Hege Library, Guilford College, Greensboro, North Carolina, USA

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ELIZABETH J. WADE

Hege Library, Guilford College, Greensboro, North Carolina, USA

CHRISTINE A. WHITTINGTON

James Addison Jones Library, Greensboro College, Greensboro, North Carolina, USA

This article presents a case study of the NC-PALS (North Carolina-Piedmont Automated Library System, Inc.) consortium's selection and implementation of the Ex Libris Primo Central discovery service, with the purpose of highlighting considerations, challenges, and concerns presented by our experiences. This case study may help inform planning and implementation of similar discovery services in small- and medium-sized libraries or consortia. Following a review of the literature on user behaviors and Web-scale discovery services, this study offers a detailed description of NC-PALS's experiences selecting and implementing Primo, giving attention to trials and triumphs along the way and identifying ongoing challenges that may hold significance for future implementations.

Received 21 January 2012; reviewed 13 March 2012; accepted 19 April 2012.
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Where to Start?

[Home](#) > Library

Salem College Library

Sleuth



Search here for books, movies
and other library resources.

[Comments & Feedback](#)

Search the original online catalog ([NC-PALS](#))

Search the [Fine Arts Library \(FAC\)](#) catalog

[Search Course Reserves](#)

[Search Journal Titles](#)

For Circulation/General Information, please call [S \(336\) 721-2649](tel:3367212649)

For Reference/Research information, see [Ask a Librarian](#)

[QUEST](#) encourages Salem students to strive for success by supporting quantitative, scientific and technological excellence for the 21st Century.

Search for an item in libraries near you:

Enter title, subject or person



[Ask a Librarian](#)

→ [GO](#)

Types of Resources & Information

facet local2

[Academy Reference](#) (1)
[Salem Reference](#) (28)
[Salem Arts Reference](#) (1)

[More options](#) ▾

Creator

[NetLibrary, Inc](#) (242)
[Boris, Eileen](#) (12)
[Hooks, B](#) (10)
[Wellesley College. Center for Research on Women](#) (7)
[Tuana, N](#) (7)

[More options](#) ▾

Creation Date

[Before 1969](#) (39)
[1969 To 1979](#) (633)
[1980 To 1990](#) (1,696)
[1991 To 2002](#) (5,638)
[After 2002](#) (9,866)

[More options](#) ▾

Language

[English](#) (13,522)
[Spanish](#) (140)
[French](#) (116)
[German](#) (28)
[Portuguese](#) (13)

[More options](#) ▾

Genre

[Electronic books](#) (242)
[Biography](#) (100)
[Carol Stoneburner Women's Studies Collection](#) (96)
[Congresses](#) (34)



Article

☆ [College Women's Feminist Identity: A Multidimensional Analysis with Implications for Coping with Sexism](#)

Leaper, Campbell ; Arias, Diana M
Sex Roles, 2011, Vol.64(7-8), p.475-490 [Peer Reviewed Journal]

[Full text available](#)

[View Online](#) [Details](#) [More](#)



Article

☆ [Florence Nightingale \(1820-1910\): feminism and hospital reform. 2010](#)

Garofalo, Mary E ; Fee, Elizabeth
American journal of public health, 2010, Vol.100(9), pp.1588 [Peer Reviewed Journal]

[Full text available](#)

[View Online](#) [Details](#) [More](#)

[View all versions](#)



Article

☆ [Between universal feminism and particular nationalism: politics, religion and gender \(in\)equality in Israel](#)

Halperin-kaddari, Ruth ; Yadgar, Yaacov
Third world quarterly, 2010, Vol.31(6), pp.905-20 [Peer Reviewed Journal]

[Full text available](#)

[View Online](#) [Details](#) [More](#)

[View all versions](#)



Article

☆ [Expanding the Archives of Global Feminisms: Narratives of Feminism and Activism](#)

Stewart, Abigail J. ; Lal, Jayati ; Mcguire, Kristin
Signs, 2011, Vol.36(4), pp.889-914 [Peer Reviewed Journal]

[Full text available](#)

[View Online](#) [Details](#) [More](#)



Article

☆ [Florence Nightingale, feminism and nursing](#)

Holliday, M E ; Parker, D L
Journal of advanced nursing, 1997, Vol.26(3), pp.483-8 [Peer Reviewed Journal]

[Full text available](#)

[View Online](#) [Details](#) [More](#)

[View all versions](#)



Article

☆ [The Possibilities and Pitfalls of NGO Feminism: Insights from Postsocialist Eastern Europe](#)

Guenther, Katja M.
Signs, 2011, Vol.36(4), pp.863-887 [Peer Reviewed Journal]

[Full text available](#)

[View Online](#) [Details](#) [More](#)

[View all versions](#)

17,520 Results for **Salem Collections & Electronic Resources**

Sorted by: [Relevance](#) ▾

1-10 [Next](#) ➔

Refining & Limiting

More options ▾

Genre

- Electronic books (242)
- Biography (100)
- Carol Stoneburner Women's Studies Collection (96)
- Congresses (34)
- Bibliography (30)

More options ▾

Classification LCC

- H - Social sciences (1,019)
- P - Language and literature (539)
- B - Philosophy, Psychology, Religion (190)
- N - Fine arts (65)
- E - History: America (51)

More options ▾

Location


- Bennett Library (338)
- Greensboro Library (243)
- Guilford Library (991)
- NC PALS Library (242)
- Salem Academy Library (29)
- Salem Arts Library (1)

More options ▾

Journal Title

- American Journal Of Community Psychology (15)
- American Journal Of Public Health (8)
- Annals Of The American Academy Of Political And Social Science (18)
- Educational Foundations (8)
- Gender & Society (29)

More options ▾

 Article

Guenther, Katja M.
Signs, 2011, Vol.36(4), pp.863-887 [Peer Reviewed Journal]
[Full text available](#)

[View Online](#) [Details](#) [More](#)

17,520 Results for Salem Collections & Electronic Resources Sorted by: Relevance ▾ 1-10 [Next](#) →

Facets continued...

The screenshot shows a library search interface. On the left, there are four facets: Genre, Classification LCC, Location, and Journal Title. Each facet lists categories with their respective counts. The main content area displays a search result for an article by Katja M. Guenther, with options to view online, details, or more. Below the result, it indicates 17,520 results for Salem Collections & Electronic Resources, sorted by Relevance, with a page indicator for 1-10 items.

Genre

- Electronic books (242)
- Biography (100)
- Carol Stoneburner Women's Studies Collection (96)
- Congresses (34)
- Bibliography (30)

More options ▾

Classification LCC

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More options ▾

Article

Guenther, Katja M.
Signs, 2011, Vol.36(4), pp.863-887 [Peer Reviewed Journal]
[Full text available](#)

[View Online](#) [Details](#) [More](#)

17,520 Results for Salem Collections & Electronic Resources

Sorted by: Relevance ▾

1-10 [Next](#) ➔

Using Subject Headings

Expand My Results

Expand beyond library collections

Show only

[Full Text Online](#) (176)

Refine My Results

Topic

- [Feminism](#) (1,007)
- [Women](#) (538)
- [Feminism and literature](#) (332)
- [Feminist theory](#) (263)
- [Women and literature](#) (211)

[More options](#) ▾

facet local2

- [Academy Reference](#) (1)
- [Salem Reference](#) (28)
- [Salem Arts Reference](#) (1)

[More options](#) ▾

Creator


- [Hooks, B](#) (10)
- [Tuana, N](#) (7)
- [Harding, S](#) (6)
- [Daly, M](#) (6)
- [Ruether, R](#) (6)

[More options](#) ▾

2,167 Results for Salem Collections & Electronic Resources Sorted by: Relevance ▾ 1-10 Next →

Show only [Full Text Online](#) (176)

Refined by: resource type: [Books](#) x

 ☆ **Feminism**
June Hannam 1947- 2007
Harlow, England ; New York : Pearson/Longman
[Check holdings at Salem Library Catalog Main Circulating Collection \(HQ1154.H25 2007\)](#)

Book

[Locations](#) **[Details](#)** [More](#)

Title: [Feminism](#)

Author: [June Hannam 1947-](#)

Subjects: [Feminism](#) ; [Feminism -- History](#)

Description: Series editor's preface -- Who's who -- Key dates -- Turning the world upside down -- beginnings of modern feminism -- Women's suffrage, 1860's - 1920s -- Feminism, internationalism and nationalism in the twentieth century -- Citizenship in North America and Europe in the inter-war years -- 'personal is political': women's liberation and 'second wave feminism' -- twenty-first century - still making waves -- References -- Index.


Relation: Series: Short histories of big ideas series.

Publisher: Harlow, England ; New York : Pearson/Longman

Creation Date: 2007


Links

- > [Table of Contents](#)
- > [This item in WorldCat@](#)
- > [This item in Amazon.com](#)

 ☆ **Globalizing women : transnational feminist networks**
Valentine M. Moghadam 1952- 2005
Baltimore : Johns Hopkins University Press
[Online access](#)

Book

[View Online](#) [Locations](#) [Details](#) [More](#)

 ☆ **Major problems in American women's history : documents and essays**
Mary Kay Vaughan 2007

[View 2 versions](#)

Finding Full Text

[New Search](#) | [Journal Titles](#) | [Ask a Librarian](#) | [Databases](#) | [Research Guides](#) | [NC-PALS Catalog](#) | [Help](#)

Salem Collections & Electronic [Advanced Search](#)

17,520 Results for Salem Collections & Electronic Resources

Sorted by: Relevance

1-10 [Next](#)

Show only [Peer-Reviewed Journals](#) (13,817) | [Full Text Online](#) (15,546)



Article

☆ **Feminism**

Tenzer, Livia
Social Text, 2009(100), pp.123-127 [Peer Reviewed Journal]

Full text available

[View Online](#) [Details](#) [More](#)

Open source in a new window

[Send to](#)

Title: Feminism

Source: Social text [0164-2472] Tenzer, Livia yr:2009 iss:100 pg:123 -127

Full Text

- ▶ [Full text available via](#) EBSCOhost Academic Search Complete
- ▶ [Full text available via](#) EBSCOhost SocINDEX with Full Text

Dealing with Imperfections

No results were found.

We were unable to find an exact match to your full text article. It is possible the article is not yet available on our service. You may want to try your search again after following this tip.

- Correct any misspellings or correct any of the data fields below and resubmit the information to try and locate your article.

Verify request:

Article Title

Journal

Social text

Volume

Issue

100

ISSN

0164-2472

Starting Page

123

Date

2009-10-01

Example: YYYY-MM-DD

Author Last Name

Tenzer

Author First Name

Livia

Find Journals

English

Title Category Locate CitationLinker

0-9 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Others

Title: social text

Starts with Contains

Go

Total number of e-Journals: 78278

Switch to Table View

None of these? [More options](#)

Showing page 3355 of 3915 pages.

[|<](#) [<<Previous](#) [Next>>](#) [>|](#)

Social text [0164-2472] 

Full text available via [EBSCOhost Academic Search Complete](#)

Available from 1998

Most recent 1 year(s) not available

Full text available via [EBSCOhost SocINDEX with Full Text](#)

Available from 1998

Most recent 1 year(s) not available

Full text available via [JSTOR Arts and Sciences 3](#)

Available from 1979 issue: 1 until 1999 issue: 61



[Arts and Humanities: General and Others](#)

[Arts and Humanities: Human Rights, Women's Studies & Child Welfare](#)

[Arts and Humanities: Society and Culture](#)

[Social Sciences: Anthropology](#)

[Social Sciences: Developmental Issues & Socioeconomic Studies](#)

[Social Sciences: Gender Studies](#)

[Social Sciences: Sociology](#)

Social Theory and Practice [0037-802X] 

Full text available via [EBSCOhost Academic Search Complete](#)

Available from 1990

Full text available via [EBSCOhost SocINDEX with Full Text](#)

“Find It! @ Holgate Library”

BENNETT COLLEGE Search This Site

Bennett Home Belle Alert Bellesmail BelleNet Belle Center Current Students Campus Directory

Thomas F. Holgate Library

Welcome to the Thomas F. Holgate Library!

Find It! @ Holgate Library (Beta)

Common Tasks

- [Research Guides](#)
- [Library Toolkit](#)
- [Course Reserves](#)
- [Classes & Workshops](#)

Library Features

- [Library Catalog](#)
- [eBooks on EBSCOhost](#)
- [Find Periodicals \(SFX\)](#)

Welcome to the Holgate Library!

- [About the Holgate Library](#)
- [Library News & Events](#)
- [Maps & Virtual Tour](#)

Ask a Librarian!

On our homepage.

On our research guides.

BENNETT COLLEGE Search This Site

Bennett Home Belle Alert Bellesmail BelleNet Belle Center Current Students Campus Directory

Research Guides Home > Biology

Home [Research Starters](#) [Reference Tools](#) [Databases](#) [Books](#) [Health Resources](#) [Websites](#)

Find It! @ Holgate Library (Beta)

Welcome to the Biology Research Guide!

[Research Starters](#)
Not sure what you want to research or write about? Try this page first.

[Reference Tools](#)
Find dictionaries, encyclopedias, and other reference tools for basic information about research topics, terminology, and concepts.

Popular Tools:

- [Google Scholar](#)
- [Credo Reference](#)

Quick Links

- [Holgate Library Home](#)
- [Research Guides Home](#)
- [Library Tutorials](#)
- [Research Toolkit](#)
- [ILL Request Form](#)
- [Ask a Librarian!](#)

Topical Guides

- Writing and Citing
- Grad School or Bust!
- Test Preparation

Subject Guides

- Biology**
- Business & Economics
- Chemistry
- Computer Science
- Education
- English
- Health & Wellness
- History

A Tale of Two Curricula: Literature & Writing 102 & 103

- Compulsory two-semester reading/writing seminar for all incoming freshmen.
- Taught by English faculty; research unit at end of 2nd semester.
- Two library visits, one each semester...

Is It Plagiarism?

Thomas F. Holgate Library
Bennett College

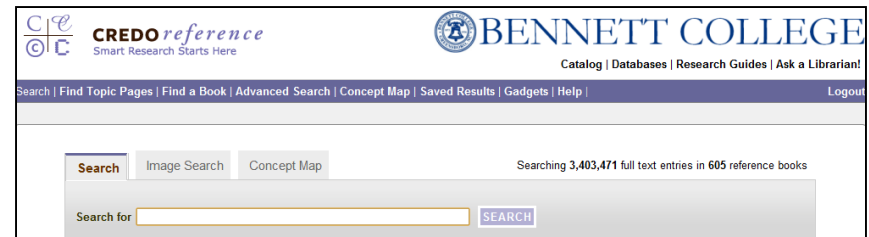


Mastering Your Research:
Five Steps to Success

LW 103: Literature and Writing
Thomas F. Holgate Library
Bennett College

A Tale of Two Curricula: Literature & Writing 102 & 103

- Curriculum organized around C. Kuhlthau's Information Search Process and provides sequenced introduction to resource types (general and subject encyclopedias, periodicals, books, public domain websites, etc.).
- Diverse faculty expectations with regard to which tertiary resources should be used.
- Not all resources are included or easily filtered in *Find It!*



A Tale of Two Curricula: Psychology Curriculum Plan

Collaboratively developed curriculum plan for all majors:

PS 100 & 101 (General Psychology)

- Psychology subject encyclopedias
- Keywords, limiters, and facets in PsychINFO
- Evaluating abstracts / identifying relevant literature

PS 274 & 275 (Psychology Research Methods)

- Boolean operators and truncation
- PsychINFO controlled vocabulary / subject searches
- Citation analysis in EBSCOhost & Google Scholar

A Tale of Two Curricula: Psychology Curriculum Plan

Constraints on presenting Find It!:

- Contents of subject encyclopedias are not included and/or cannot be easily faceted.
- Does not use APA's abstracts or controlled vocabulary.
- Does not support citation analysis.
- Faculty concerns about relevance ranking and full-text delivery.

BENNETT COLLEGE

New Search | Databases A-Z

depression [Advanced Search](#)

All items | anywhere in the record

Expand My Results

Expand beyond library collections

Refine My Results

Topic

- Depression (14,556)
- Depressive Disorder (7,337)
- Depression (Mood disorder) (5,211)
- Anxiety (4,310)
- Questionnaires (1,511)

[More options](#)

Creation Date

- Before 1957 (1,538)

199,348 Results for Bennett Collections - Print & Electronic

Show only [Peer-reviewed Journals](#) (181,265) | [Full Text Online](#) (199,260)

Sorted by: Relevance

Depression
Grout, Gwyn
Nursing older people, 2011, Vol. 23(7), pp. 13 [Peer Reviewed Journal]
Full text available
[View Online](#) [Details](#) [More](#)

Depression
Alvin Silverstein Virginia B Silverstein; Laura Silverstein Nunn c1997
Springfield, NJ, USA : Enslow Publishers
Check holdings at Bennett Library Catalog Main Circulating Collection (RC537 .S536)
[Available Locations](#) [Details](#) [More](#)

EBSCO HOST

Searching: **PsycINFO** | [Choose Databases](#)

[?](#)

[Search Options](#) | [Basic Search](#) | [Advanced Search](#) | [Visual Search](#) | [Search History](#)

Search Options

Search modes

- Boolean/Phrase
- Find all my search terms
- Find any of my search terms
- SmartText Searching [Hint](#)

Apply related words

Also search within the full text of the articles

References Available

Publication Name

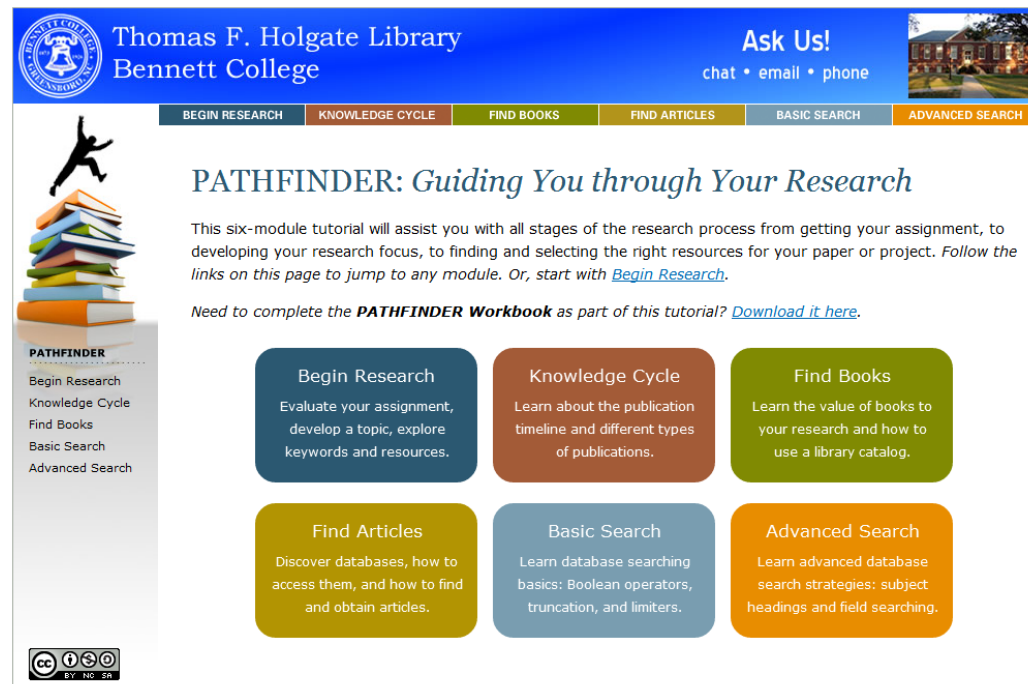
Publication Year from to



Mediating Granularity: Timing *Find It!* In Instruction

- Timing *Find It!* is informed by both short-term & long-term instructional goals for individual classes as well as programs/majors:

- LW 102 & 103
- Psychology
- Journalism



The screenshot displays the website for the Thomas F. Holgate Library at Bennett College. The header includes the library name, contact information (chat, email, phone), and a navigation menu with options: BEGIN RESEARCH, KNOWLEDGE CYCLE, FIND BOOKS, FIND ARTICLES, BASIC SEARCH, and ADVANCED SEARCH. The main content area features the title "PATHFINDER: Guiding You through Your Research" and a description of the six-module tutorial. Below the text is a grid of six colored buttons, each representing a module with a brief description of its content. The buttons are: Begin Research (blue), Knowledge Cycle (orange), Find Books (green), Find Articles (yellow-green), Basic Search (light blue), and Advanced Search (orange). A Creative Commons BY-NC-SA license logo is visible in the bottom left corner.

Thomas F. Holgate Library
Bennett College

Ask Us!
chat • email • phone

BEGIN RESEARCH KNOWLEDGE CYCLE FIND BOOKS FIND ARTICLES BASIC SEARCH ADVANCED SEARCH

PATHFINDER: *Guiding You through Your Research*

This six-module tutorial will assist you with all stages of the research process from getting your assignment, to developing your research focus, to finding and selecting the right resources for your paper or project. *Follow the links on this page to jump to any module. Or, start with [Begin Research](#).*

*Need to complete the **PATHFINDER Workbook** as part of this tutorial? [Download it here.](#)*

- Begin Research**
Evaluate your assignment, develop a topic, explore keywords and resources.
- Knowledge Cycle**
Learn about the publication timeline and different types of publications.
- Find Books**
Learn the value of books to your research and how to use a library catalog.
- Find Articles**
Discover databases, how to access them, and how to find and obtain articles.
- Basic Search**
Learn database searching basics: Boolean operators, truncation, and limiters.
- Advanced Search**
Learn advanced database search strategies: subject headings and field searching.

CC BY NC SA

Questions to Consider

- How do we teach with imperfect tools?
 - Aren't all of our research tools imperfect?
 - How do we teach learners to select between imperfect tools?
 - How do we balance the faculty's *resource* expectations with student's *search* expectations?
- How do we select and deliver resources pursuant to long- and short-term information literacy goals?
 - How do we sequence the presentation of resources to develop concepts and understanding?
 - When is the discovery layer an asset and when might it mislead students about disciplinary expectations and/or competencies?