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# Collaborating with Families: Supporting and Including Caregivers in Early Intervention

Chris R. Watts Marcus Autism Center, chris.watts@choa.org

Kimberly Ann Resua Marcus Autism Center, kimberly.resua@choa.org

Jennifer Stapel-Wax Marcus Autism Center, jennifer.stapel-wax@emory.edu

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## Collaborating with Families: Supporting and Including Caregivers in Early Intervention

Chris Watts, MSW & Kimberly Resua, MT





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NIH Autism Center of Excellence

# Objectives

- Participants will understand the importance of including caregivers in early intervention practices, with an emphasis on the core components of caregiver-mediated interventions.
- Participants will identify strategies for gaining and sharing information with families in the initial stages of intervention.
- Participants will identify coaching strategies designed to support caregivers throughout the EI process.

## Early Intervention: A Background

- 1973:
  - American Disabilities Act
- 1975:
  - Education for All Handicapped Children Act
- 1986:
  - IDEA was passed



- Part C: Statewide, Comprehensive, & Multidisciplinary Service
- 2011:
  - 300,000 plus children nationwide qualify for early intervention
- 2012:
  - 6,640 children receive services from Babies Can't Wait in the state of Georgia

### Why Early Intervention?

- To enhance the child's development
- To provide support and assistance to the family
- To maximize the child's and family's benefit to society
- To promote brain development in the first three years of life
- To develop strong, every day living skills for later in life



(The National Early Childhood Technical Center, 2011)

#### **Broadening our Perspective**

- Historically: Early Intervention system advocated family-centered practices to include caregivers in decision making and establishing goals.
- *Recently:* Early Intervention system advocates a broadened perspective of family-centered practices with an emphasis on caregiver-mediated intervention.



(Friedman, Woods, & Salisbury, 2012)

#### Let's Compare!

#### Clinician-Implemented Intervention



#### Caregiver-Implemented Intervention

#### **Clinician-Mediated Intervention**

- Clinician educates/informs caregivers
- Clinician gathers information on caregivers' priorities and concerns
- Clinician infuses caregivers' priorities and goals into treatment as applicable
- Clinician implements treatment plan
- Clinician tracks progress
- Caregivers observe and take turns
- Caregivers implement home program



#### **Caregiver-Mediated Intervention**

- Partnership between caregivers & clinician
- Family-centered collaborative planning
- Clinician gathers information from caregivers
- Clinician observes natural activities of the day
- Caregivers & clinician engage in ongoing consensus building conversations
- Caregivers directly use intervention practices to increase positive learning opportunities & acquisition of skills
- Clinician guides & educates caregivers' implementation via collaborative coaching



#### Let's Start at the Very Beginning...

#### **Initial Conversations with Families**



#### Where Do We Begin?

#### Video: Initial Conversation

### Gaining and Gathering Information

- Core components of initial conversations with families:
  - Details of the early intervention program
  - Parent participation
  - Less early intervention jargon and more every day language
  - Timing is everything



(Woods & Lindeman, 2008)

#### **Gaining and Gathering Information**

- Tools for gathering information from families:
  - Conversations
  - Questionnaires
  - Mapping
  - Problem solving
  - Environmental scan



(Woods & Lindeman, 2008)

#### Video: Gaining and Gathering Information

#### **Continuing to Gather Information**

- Sharing while gathering information
  - Make the most of teachable moments
- Every child is different
  - Find out what activities are really preferred by the family
- Develop a plan to understand their values, concerns and outcomes



(Woods & Lindeman, 2008)

#### How Do We Build Caregiver Capacity?



#### How Do We Build Caregiver Capacity?

- Early intervention providers can build caregiver capacity by:
  - Strengthening the caregiver-child relationship
  - Building the caregiver's confidence and competence to enhance the child's learning
  - Accomplishing family-identified outcomes



### **Adult Learning Principles**

- Research has shown that adult-learning strategies that incorporate active-learner participation have a greater effect than those that do not.
- Adults need opportunities to practice new skills, as well as opportunities to evaluate and reflect on their practice.



(Dunst & Trivette, 2009; Friedman, Woods, & Salisbury, 2012)

#### **Stages of Caregiver Coaching**

• Coaching strategies are organized within a **flexible framework** based on *adult learning principles* and *family-centered practice.* 



(Friedman, Woods, & Salisbury, 2012)



- Setting the Stage: Caregiver and provider build rapport, share updates and information, and create a plan for the session.
- <u>Caregiver coaching strategies:</u>
  - Conversation and Information Sharing
  - Observation
  - Direct Teaching
  - Demonstrating



(Friedman, Woods, & Salisbury, 2012)

#### Video: Setting the Stage

### **Application Opportunities and Feedback**

- **Application Opportunities and Feedback:** Caregiver practices strategies with child with support from provider.
- <u>Caregiver coaching strategies:</u>
  - Guided Practice with Feedback
  - Caregiver Practice with Feedback
  - Joint Interaction



# Video: Application Opportunities and Feedback

# Video: Application Opportunities and Feedback



 Mastery: Caregiver reflects, problem solves, and generalizes strategies to support child across natural activities and settings.

<u>Caregiver coaching strategies:</u>
 – Problem Solving/Reflection



(Friedman, Woods, & Salisbury, 2012)

#### Video: Mastery

### Bringing It All Together

- Coaching strategies are organized within a flexible framework based on adult learning principles and family-centered practice.
- Caregiver coaching is a dynamic process.



(Friedman, Woods, & Salisbury, 2012)

#### Video: Mastery

#### **Brainstorm: Putting it Into Practice**

- How do you think these coaching strategies could fit into your practice?
  - Gathering and gaining information
  - Building caregiver capacity
  - Utilizing adult learning strategies
  - Flexible caregiver coaching
    - Setting the stage
    - Application opportunities and feedback
    - Mastery





- Gathering information from families is an on-going process throughout their Early Intervention experience.
- Coaching a caregiver is a flexible process, so be prepared to adjust your supports as needed.



#### Thank You

- Thank you to the families who have participated in our program and shared their videos for us to use today.
- Contact Information: <u>chris.watts@choa.org</u> <u>kimberly.resua@choa.org</u>
- Questions?

